



NCQA's Health Insurance Plan Rankings 2012-2013  
Private Plans - Summary  
September 20, 2012

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Rank	Plan Name	States	Type	Score	NCQA Accreditation	URL	Consumer Satisfaction	Prevention	Treatment
1	Harvard Pilgrim Health Care	MA, ME	HMO/POS	90.9	Yes	www.harvardpilgrim.org	5	5	5
2	Tufts Associated Health Maintenance Organization	MA	HMO/POS	90.8	Yes	www.tufts-healthplan.com	5	5	5
3	Capital Health Plan	FL	HMO	90.5	Yes	www.capitalhealth.com	5	5	5
4	Tufts Benefit Administrators	MA, RI	PPO	90.2	Yes	www.tuftshealthplan.com	5	5	5
5	Harvard Pilgrim Health Care	MA	PPO	90.1	Yes	www.harvardpilgrim.org	5	5	5
6	Kaiser Foundation Health Plan of Colorado	CO	HMO	90.0	Yes	www.kp.org	3	5	5
7	Harvard Pilgrim Health Care of New England	NH	HMO/POS	89.8	Yes	www.harvardpilgrim.org	5	5	5
8	Kaiser Foundation Health Plan of Northern California	CA	HMO	89.7	Yes	www.kp.org	3	5	5
9	Group Health Cooperative of South Central Wisconsin	WI	HMO	89.5	Yes	www.ghcscw.com	4	5	5
10	Kaiser Foundation Health Plan of Southern California	CA	HMO	89.2	Yes	www.kp.org	4	5	5
11	Health New England	MA	HMO/POS	88.8	Yes	www.healthnewengland.com	4	5	5
12	Geisinger Health Plan	PA	HMO/POS	88.8	Yes	www.thehealthplan.com	4	5	5
13	Kaiser Foundation Health Plan of the Northwest	OR, WA	HMO	88.8	Yes	www.kp.org	3	5	5
14	Blue Cross and Blue Shield of Massachusetts HMO Blue	MA	HMO/POS	88.7	Yes	www.bcbsma.com	3	5	5
15	Kaiser Foundation Health Plan of the Mid-Atlantic States	DC, MD, VA	HMO	88.4	Yes	www.kp.org	4	5	5
16	UPMC Benefit Management Services	PA	HMO	88.3	Yes	www.upmchealthplan.com	5	5	5
16	UPMC Health Plan	PA	HMO/POS	88.3	Yes	www.upmchealthplan.com	5	5	5
18	Grand Valley Health Plan	MI	HMO	88.2	Yes	www.gvhp.com	4	5	5
19	Kaiser Foundation Health Plan - Hawaii	HI	HMO	88.1	Yes	www.kp.org	3	5	5
20	Capital District Physicians' Healthcare Network (Self-Funded)	NY	PPO	88.0	Yes	www.cdphp.com	5	5	5
20	CDPHP Universal Benefits	NY	PPO	88.0	Yes	www.cdphp.com	5	5	5
22	Johns Hopkins US Family Health Plan	MD	HMO	88.0	Yes	www.hopkinsmedicine.org/usfhp	5	4	5
23	Blue Cross and Blue Shield of Massachusetts	MA	PPO	87.8	Yes	www.bcbsma.com	3	5	5
24	Capital District Physicians' Healthcare Network	NY	HMO/POS	87.6	Yes	www.cdphp.com	4	5	5
25	Capital District Physicians' Health Plan	NY	HMO	87.6	Yes	www.cdphp.com	4	5	5
26	Anthem Blue Cross and Blue Shield in New Hampshire	NH	POS	87.6	Yes	www.anthem.com	4	5	5
26	Anthem Health Plan of New Hampshire	NH	HMO/POS	87.6	Yes	www.anthem.com	4	5	5
28	HealthPartners	MN, WI	HMO/POS	87.6	Yes	www.healthpartners.com	4	4	5
29	Anthem Blue Cross and Blue Shield in Maine	ME	HMO/POS	87.3	Yes	www.anthem.com	4	5	5
30	Blue Cross and Blue Shield of Vermont	VT	POS	87.2	Yes	www.bcbsvt.com	5	4	5
31	HealthPlus of Michigan	MI	HMO/POS	87.1	Yes	www.healthplus.org	5	5	4
32	Keystone Health Plan West	PA	HMO	87.1	Yes	www.highmarkbcbs.com	5	4	4
33	Fallon Community Health Plan	MA	HMO/POS	87.0	Yes	www.fchp.org	3	5	4
34	HealthAmerica Pennsylvania	PA	HMO/POS	87.0	Yes	www.healthamerica.cvtly.com	5	5	4
35	Health Alliance Medical Plans	IA, IL	HMO/POS	86.9	Yes	www.healthalliance.org	5	4	5
36	Kaiser Foundation Health Plan of Georgia	GA	HMO	86.8	Yes	www.kp.org	4	5	4
37	Excelsus BlueCross BlueShield	NY	HMO/POS	86.8	Yes	www.excelsusbcbcs.com	3	5	5
38	Kaiser Foundation Health Plan of Ohio	OH	HMO	86.8	Yes	www.kp.org	4	4	5
39	Cigna Health and Life Insurance	MA	PPO	86.8	Yes	www.cigna.com	3	5	5
39	Connecticut General Life Insurance (Cigna)	MA	PPO	86.8	Yes	www.cigna.com	3	5	5
41	Anthem Blue Cross and Blue Shield - Connecticut	CT	HMO/POS	86.7	Yes	www.anthem.com	5	5	4
42	Security Health Plan of Wisconsin	WI	HMO/POS	86.7	Yes	www.securityhealth.org	4	4	5
43	Priority Health	MI	HMO/POS	86.5	Yes	www.priorityhealth.com	4	5	4
44	MVP HealthCare	NY, VT	HMO/POS	86.5	Yes	www.mvphealthcare.com	5	5	4

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45	HealthNow New York	NY	HMO/POS	86.5	Yes	www.healthnow.org	4	5	4
46	ConnectiCare	CT	HMO/POS	86.4	Yes	www.connecticare.com	3	5	4
46	ConnectiCare of Massachusetts	MA	HMO/POS	86.4	Yes	www.connecticare.com	3	5	4
48	Independent Health Association	NY	HMO/POS	86.4	Yes	www.independenthealth.com	3	5	4
49	Unity Health Plans	WI	HMO/POS	86.4	Yes	www.unityhealth.com	4	4	4
50	Health Alliance Plan of Michigan	MI	HMO	86.2	Yes	www.hap.org	5	4	4
51	Cigna Health and Life Insurance	CT	PPO	86.0	Yes	www.cigna.com	3	5	4
51	Connecticut General Life Insurance (Cigna)	CT	PPO	86.0	Yes	www.cigna.com	3	5	4
53	Geisinger Health Plan	PA	PPO	86.0	Yes	www.thehealthplan.com	3	4	4
54	UPMC Benefit Management Services	PA	PPO	86.0	Yes	www.upmchealthplan.com	5	4	4
54	UPMC Health Network	PA	PPO	86.0	Yes	www.upmchealthplan.com	5	4	4
56	Group Health Cooperative	ID, WA	HMO	85.9	Yes	www.ghc.org	3	4	5
57	Aetna Health (Pennsylvania)	MA	HMO/POS	85.8	Yes	www.aetna.com	3	4	5
58	HIP Health Plan of New York	NY	HMO/POS	85.7	Yes	www.hipusa.com	3	5	4
59	Medical Associates Health Plan	IA	HMO/POS	85.6	Yes	www.mahealthcare.com	5	4	4
59	Medical Associates Health Plans	WI	HMO/POS	85.6	Yes	www.mahealthcare.com	5	4	4
61	AultCare HMO	OH	HMO	85.5	Yes	www.aultcare.com	5	4	3
62	United HealthCare Services (New England)	RI	PPO	85.5	Yes	www.uhc.com	4	4	4
62	UnitedHealthcare Insurance (New England)	RI	PPO	85.5	Yes	www.uhc.com	4	4	4
64	Cigna HealthCare of New Jersey	NJ	HMO/POS	85.4	Yes	www.cigna.com	4	5	4
65	Coventry Health Care of Illinois	IL	HMO/POS	85.4	Yes	www.personalcare.org	5	4	4
66	Neighborhood Health Plan	MA	HMO	85.3	Yes	www.nhp.org	1	5	5
67	Univera Healthcare	NY	HMO/POS	85.2	Yes	www.univerahealthcare.com	3	4	4
68	Hawaii Medical Service Association	HI	PPO	85.2	Yes	www.HMSA.com	5	3	4
69	Wellmark Health Plan of Iowa	IA	HMO/POS	85.1	Yes	www.wellmark.com	5	4	4
70	Dean Health Plan	WI	HMO	85.1	Yes	www.deancare.com	3	4	5
71	Cigna HealthCare of Colorado	CO	HMO/POS	85.1	Yes	www.cigna.com	3	4	4
72	MercyCare Insurance	WI	HMO	85.1	Yes	www.mercycarehealthplans.com	5	3	4
73	Cigna Health and Life Insurance	DC, MD	HMO/POS	84.9	Yes	www.cigna.com	3	4	4
73	Cigna Health and Life Insurance	VA	HMO/POS	84.9	Yes	www.cigna.com	3	4	4
73	Connecticut General Life Insurance (Cigna)	VA	HMO/POS	84.9	Yes	www.cigna.com	3	4	4
73	Connecticut General Life Insurance (Cigna)	DC, MD	HMO/POS	84.9	Yes	www.cigna.com	3	4	4
77	Cigna Health and Life Insurance	NH	HMO/POS	84.9	Yes	www.cigna.com	5	4	4
77	Connecticut General Life Insurance (Cigna)	NH	HMO/POS	84.9	Yes	www.cigna.com	5	4	4
79	Oxford Health Plans	CT	HMO/POS	84.7	Yes	www.oxhp.com	4	4	4
80	Coventry Health Care of Virginia	VA	HMO/POS	84.6	Yes	www.southernhealth.com	4	4	3
81	Medica	MN, ND, WI	HMO/POS	84.6	Yes	www.medica.com	3	4	5
82	Aetna Health	ME	HMO/POS	84.6	Yes	www.aetna.com	3	3	5
83	Network Health Plan	WI	HMO	84.5	Yes	www.networkhealth.com	4	4	3
84	United HealthCare Services (New England)	CT	PPO	84.5	Yes	www.uhc.com	4	4	4
84	UnitedHealthcare Insurance (New England)	CT	PPO	84.5	Yes	www.uhc.com	4	4	4
86	Aetna Life Insurance	CT	PPO	84.5	Yes	www.aetna.com	3	4	4
87	Vermont Health Plan, The	VT	HMO/POS	84.5	Yes	www.bcbsvt.com	4	3	4
88	Physicians Health Plan	MI	HMO/POS	84.5	Yes	www.phpmm.org	4	4	3

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88	SummaCare	OH	HMO/POS	84.5	Yes	www.summacare.com	5	4	3
90	Anthem Blue Cross and Blue Shield in Ohio	OH	HMO/POS	84.5	Yes	www.anthem.com	3	4	3
91	United HealthCare Services (New England)	MA	PPO	84.5	Yes	www.uhc.com	2	4	4
91	UnitedHealthcare Insurance (New England)	MA	PPO	84.5	Yes	www.uhc.com	2	4	4
93	Blue Care Network of Michigan	MI	HMO	84.5	Yes	www.mibcn.com	3	4	4
94	Arise Health Plan	WI	HMO/POS	84.4	Yes	www.wecareforwisconsin.com	4	4	4
95	Excellus BlueCross BlueShield	NY	PPO	84.4	Yes	www.excellusbcbs.com	3	4	4
96	Cigna Health and Life Insurance	MA	HMO/POS	84.4	Yes	www.cigna.com	3	4	I
96	Connecticut General Life Insurance (Cigna)	MA	HMO/POS	84.4	Yes	www.cigna.com	3	4	I
98	Cigna HealthCare of Connecticut	CT	HMO/POS	84.3	Yes	www.cigna.com	4	4	4
99	Health First Health Plans	FL	HMO	84.3	Yes	www.health-first.org	4	4	3
100	Gundersen Lutheran Health Plan	IA, WI	HMO	84.3	Yes	www.glhealthplan.org	4	4	4
101	Blue Cross and Blue Shield of Vermont	VT	PPO	84.2	Yes	www.bcbsvt.com	3	3	4
102	Keystone Health Plan East	PA	HMO/POS	84.2	Yes	www.ibx.com	3	4	3
103	Cigna HealthCare of North Carolina	NC	HMO/POS	84.2	Yes	www.cigna.com	4	4	3
104	UnitedHealthcare of Wisconsin	WI	HMO/POS	84.1	Yes	www.uhc.com	5	4	3
105	Hawaii Medical Service Association	HI	HMO	84.1	Yes	www.HMSA.com	3	4	4
106	Cigna Health and Life Insurance	IL	PPO	84.1	Yes	www.cigna.com	5	3	4
106	Connecticut General Life Insurance (Cigna)	IL	PPO	84.1	Yes	www.cigna.com	5	3	4
108	Cigna Health and Life Insurance	DC, MD	PPO	84.1	Yes	www.cigna.com	4	4	3
108	Connecticut General Life Insurance (Cigna)	DC, MD	PPO	84.1	Yes	www.cigna.com	4	4	3
110	Cigna Health and Life Insurance	NY	HMO/POS	84.1	Yes	www.cigna.com	1	4	4
110	Connecticut General Life Insurance (Cigna)	NY	HMO/POS	84.1	Yes	www.cigna.com	1	4	4
112	Capital Advantage Insurance	PA	POS	84.0	Yes	www.capbluecross.com	3	4	3
112	Keystone Health Plan Central	PA	HMO	84.0	Yes	www.capbluecross.com	3	4	3
114	Aetna Health	CT	HMO/POS	84.0	Yes	www.aetna.com	3	4	4
115	Florida Health Care Plans	FL	HMO/POS	83.9	Yes	www.fhcp.com	4	4	3
116	Cigna Health and Life Insurance	ME	PPO	83.9	Yes	www.cigna.com	4	3	4
116	Connecticut General Life Insurance (Cigna)	ME	PPO	83.9	Yes	www.cigna.com	4	3	4
118	Employer Health Programs	MD	HMO/POS	83.9	Yes	www.ehp.org	3	4	3
119	Oxford Health Insurance	NY	PPO	83.8	Yes	www.oxhp.com	2	4	4
120	Cigna Health and Life Insurance	NC	PPO	83.8	Yes	www.cigna.com	4	4	3
120	Connecticut General Life Insurance (Cigna)	NC	PPO	83.8	Yes	www.cigna.com	4	4	3
122	United HealthCare Services (Mid-Atlantic)	MD	PPO	83.7	Yes	www.uhc.com	3	4	3
122	UnitedHealthcare Insurance (Mid-Atlantic)	MD	PPO	83.7	Yes	www.uhc.com	3	4	3
124	Cigna HealthCare of Tennessee	MS, TN	HMO/POS	83.7	Yes	www.cigna.com	4	4	3
125	Blue Cross Blue Shield of Minnesota	MN	PPO	83.7	Yes	www.bluecrossmn.com	3	3	4
126	First Priority Health	PA	HMO	83.7	Yes	www.bcnepa.com	4	4	3
127	Cigna Health and Life Insurance	NY	PPO	83.7	Yes	www.cigna.com	2	4	4
127	Connecticut General Life Insurance (Cigna)	NY	PPO	83.7	Yes	www.cigna.com	2	4	4
127	Empire BlueCross BlueShield	NY	HMO/POS	83.7	Yes	www.empireblue.com	3	3	4
130	Aetna Life Insurance	NY	PPO	83.7	Yes	www.aetna.com	3	4	3
131	Anthem Blue Cross and Blue Shield in Indiana	IN	HMO	83.6	Yes	www.anthem.com	4	4	3
132	Cigna Health and Life Insurance	VT	PPO	83.6	Yes	www.cigna.com	4	4	3

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132	Connecticut General Life Insurance (Cigna)	VT	PPO	83.6	Yes	www.cigna.com	4	4	3
134	Optima Health Plan	VA	HMO/POS	83.6	Yes	www.optimahealth.com	4	3	3
135	Cigna Health and Life Insurance	CO	PPO	83.5	Yes	www.cigna.com	3	3	4
135	Connecticut General Life Insurance (Cigna)	CO	PPO	83.5	Yes	www.cigna.com	3	3	4
137	Blue Cross and Blue Shield of Kansas City, Good Health HMO	KS, MO	HMO	83.5	Yes	www.bcbskc.com	5	3	4
138	Aetna Life Insurance	MA	PPO	83.5	Yes	www.aetna.com	1	4	4
139	Western Health Advantage	CA	HMO	83.5	Yes	www.westernhealth.com	3	4	3
140	Total Health Care	MI	HMO/POS	83.4	Yes	www.totalhealthcareonline.com	1	4	4
141	Humana Wisconsin Health Organization Insurance	WI	HMO/POS	83.4	Yes	www.humana.com	3	4	4
142	Health Alliance Medical Plans	IA, IL	PPO	83.4	Yes	www.healthalliance.org	5	3	3
143	PreferredOne Community Health Plan	MN	POS	83.4	Yes	www.preferredone.com	3	3	4
144	Oxford Health Insurance	CT	PPO	83.4	Yes	www.oxhp.com	2	4	4
145	Aetna Health	NY	HMO/POS	83.4	Yes	www.aetna.com	3	3	4
146	Highmark BCBS	DE	HMO/POS	83.3	Yes	www.bcbsde.com	3	4	3
147	Aetna Life Insurance	PA	PPO	83.3	Yes	www.aetna.com	3	4	3
148	Cigna Health and Life Insurance	NH	PPO	83.3	Yes	www.cigna.com	3	3	3
148	Connecticut General Life Insurance (Cigna)	NH	PPO	83.3	Yes	www.cigna.com	3	3	3
150	Anthem Blue Cross and Blue Shield in Wisconsin	WI	HMO/POS	83.3	Yes	www.anthem.com	3	3	4
151	Cigna Health and Life Insurance	VA	PPO	83.3	Yes	www.cigna.com	3	4	3
151	Connecticut General Life Insurance (Cigna)	VA	PPO	83.3	Yes	www.cigna.com	3	4	3
153	Aetna Health	NJ	HMO/POS	83.2	Yes	www.aetna.com	3	3	3
154	Medical Mutual of Ohio	OH	HMO/POS	83.2	Yes	www.medmutual.com	4	3	3
155	Cigna Health and Life Insurance	PA	PPO	83.2	Yes	www.cigna.com	3	4	3
155	Connecticut General Life Insurance (Cigna)	PA	PPO	83.2	Yes	www.cigna.com	3	4	3
157	HealthKeepers	VA	HMO/POS	83.2	Yes	www.anthem.com	3	4	3
158	Cigna Health and Life Insurance	NJ	PPO	83.2	Yes	www.cigna.com	2	4	4
158	Connecticut General Life Insurance (Cigna)	NJ	PPO	83.2	Yes	www.cigna.com	2	4	4
160	Cigna HealthCare of Arizona	AZ	HMO/POS	83.1	Yes	www.cigna.com	2	4	4
161	Scott and White Health Plan	TX	HMO	83.1	Yes	www.swhp.org	3	3	3
162	Cigna HealthCare of Florida	FL	HMO/POS	83.1	Yes	www.cigna.com	3	4	3
163	United HealthCare Services (New England)	NH	PPO	83.1	Yes	www.uhc.com	2	4	3
163	UnitedHealthcare Insurance (New England)	NH	PPO	83.1	Yes	www.uhc.com	2	4	3
165	QCC Insurance (Personal Choice)	PA	PPO	83.1	Yes	www.ibx.com	4	4	3
166	AmeriHealth HMO	DE, NJ, PA	HMO/POS	83.0	Yes	www.amerhealth.com	3	4	3
167	Aetna Life Insurance	NJ	PPO	83.0	Yes	www.aetna.com	3	4	3
168	UnitedHealthcare Insurance	CO	PPO	82.9	Yes	www.uhc.com	3	3	4
168	UnitedHealthCare Services	CO	PPO	82.9	Yes	www.uhc.com	3	3	4
170	Horizon Health Care of New Jersey	NJ	POS	82.9	Yes	www.horizonblue.com	2	3	4
170	Horizon Healthcare of New Jersey	NJ	HMO	82.9	Yes	www.horizonblue.com	2	3	4
172	Paramount Health Care	OH	HMO	82.9	Yes	www.paramounthealthcare.com	4	4	2
173	Aetna Life Insurance	DC, MD	PPO	82.9	Yes	www.aetna.com	3	3	3
174	Cigna Health and Life Insurance	TN	PPO	82.9	Yes	www.cigna.com	5	3	3
174	Connecticut General Life Insurance (Cigna)	TN	PPO	82.9	Yes	www.cigna.com	5	3	3
176	Health Net of Arizona	AZ	HMO	82.9	Yes	www.healthnet.com	4	3	3

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177	UnitedHealthCare Services	NY	PPO	82.8	Yes	www.uhc.com	3	4	3
179	Cigna Ohio Managed Care	OH	HMO/POS	82.8	Yes	www.cigna.com	3	3	3
180	Oxford Health Plans	NY	HMO/POS	82.8	Yes	www.oxhp.com	2	4	3
181	UnitedHealthcare Insurance	NJ	PPO	82.7	Yes	www.uhc.com	2	4	3
181	UnitedHealthCare Services	NJ	PPO	82.7	Yes	www.uhc.com	2	4	3
183	SelectHealth	ID, UT	HMO/POS	82.7	Yes	www.selecthealth.org	3	3	4
184	BluePreferred	DC, MD, VA	PPO	82.7	Yes	www.carefirst.com	3	3	4
185	Anthem Blue Cross and Blue Shield in Kentucky	KY	HMO/POS	82.7	Yes	www.anthem.com	3	4	3
186	UnitedHealthcare of Florida	FL	HMO/POS	82.6	Yes	www.uhc.com	4	3	2
187	Cigna Health and Life Insurance	OR	PPO	82.6	Yes	www.cigna.com	2	3	4
187	Connecticut General Life Insurance (Cigna)	OR	PPO	82.6	Yes	www.cigna.com	2	3	4
189	Optima Health Insurance	VA	PPO	82.5	Yes	www.optimahealth.com	3	3	3
190	MD - Individual Practice Association	DC, MD, VA	HMO/POS	82.5	Yes	www.mamsunitedhealthcare.com	2	3	3
191	Aetna Health	PA	HMO/POS	82.5	Yes	www.aetna.com	2	3	4
192	HMO Colorado	CO	HMO/POS	82.5	Yes	www.anthem.com	2	4	3
193	Aetna Health (Pennsylvania)	DE	HMO/POS	82.4	Yes	www.aetna.com	2	3	3
194	United HealthCare Services (Midlands)	IA	PPO	82.4	Yes	www.uhc.com	3	3	3
194	UnitedHealthcare Insurance (Midlands)	IA	PPO	82.4	Yes	www.uhc.com	3	3	3
196	Sanford Health Plan	IA, ND, SD	HMO	82.4	Yes	www.sanfordhealth.org	3	3	3
197	Blue Cross Blue Shield Healthcare Plan of Georgia	GA	HMO/POS	82.4	Yes	www.bcbsga.com	4	3	2
198	Aetna Life Insurance	NH, VT	PPO	82.4	Yes	www.aetna.com	3	2	3
199	UnitedHealthcare Insurance	NC	PPO	82.4	Yes	www.uhc.com	3	3	3
199	UnitedHealthCare Services	NC	PPO	82.4	Yes	www.uhc.com	3	3	3
201	Cigna Health and Life Insurance	WA	PPO	82.4	Yes	www.cigna.com	2	3	4
201	Connecticut General Life Insurance (Cigna)	WA	PPO	82.4	Yes	www.cigna.com	2	3	4
203	Cigna HealthCare of St. Louis	IL, MO	HMO/POS	82.4	Yes	www.cigna.com	4	3	I
204	Cigna Health and Life Insurance	FL	PPO	82.3	Yes	www.cigna.com	3	3	3
204	Connecticut General Life Insurance (Cigna)	FL	PPO	82.3	Yes	www.cigna.com	3	3	3
206	Aetna Life Insurance	RI	PPO	82.3	Yes	www.aetna.com	1	3	4
207	Anthem Blue Cross and Blue Shield in Missouri	MO	HMO/POS	82.3	Yes	www.anthem.com	3	2	3
208	UnitedHealthcare Insurance	WI	PPO	82.2	Yes	www.uhc.com	3	3	3
208	UnitedHealthCare Services	WI	PPO	82.2	Yes	www.uhc.com	3	3	3
210	Oxford Health Insurance	NJ	PPO	82.2	Yes	www.oxhp.com	2	3	3
211	Aetna Health (Pennsylvania)	DC, MD, VA	HMO/POS	82.2	Yes	www.aetna.com	3	4	3
212	Humana Insurance (Ohio)	OH	PPO	82.2	Yes	www.humana.com	2	3	3
213	Kaiser Foundation Health Plan of Georgia	GA	POS	82.2	Yes	www.kp.org	3	4	2
214	SummaCare	OH	PPO	82.1	Yes	www.summacare.com	3	3	3
215	AvMed Health Plans	FL	HMO/POS	82.1	Yes	www.avmed.org	3	4	2
216	Carelink Health Plans	WV	HMO	82.1	Yes	www.carelinkhealthplans.com	4	3	3
217	UnitedHealthcare Insurance	TX	PPO	82.1	Yes	www.uhc.com	3	3	3
217	UnitedHealthCare Services	TX	PPO	82.1	Yes	www.uhc.com	3	3	3
219	Oxford Health Plans	NJ	HMO/POS	82.1	Yes	www.oxhp.com	1	3	4
220	HMO Illinois and Blue Advantage HMO	IL, IN, WI	HMO	82.1	Yes	www.bcbsil.com	3	3	3

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Rank	Plan Name	States	Type	Score	NCQA Accreditation	URL	Consumer Satisfaction	Prevention	Treatment
221	Cigna Health and Life Insurance	MO	PPO	82.1	Yes	www.cigna.com	3	3	3
221	Connecticut General Life Insurance (Cigna)	MO	PPO	82.1	Yes	www.cigna.com	3	3	3
223	United HealthCare Services (Midlands)	NE	PPO	82.1	Yes	www.uhc.com	3	3	3
223	UnitedHealthcare Insurance (Midlands)	NE	PPO	82.1	Yes	www.uhc.com	3	3	3
225	Aetna Life Insurance	OH	PPO	82.0	Yes	www.aetna.com	3	3	3
226	BlueChoice HealthPlan of South Carolina	SC	HMO/POS	82.0	Yes	www.bluechoicesc.com	4	3	3
227	Health Plan of the Upper Ohio Valley, The	OH, WV	HMO	82.0	Yes	www.healthplan.org	5	3	2
228	Coventry Health Care of Illinois	IL	PPO	82.0	Yes	www.PersonalCare.org	3	3	3
229	Aetna Life Insurance	ME	PPO	82.0	Yes	www.aetna.com	2	3	4
230	CareFirst BlueChoice	DC, MD, VA	HMO/POS	82.0	Yes	www.carefirst.com	2	3	3
231	United HealthCare Services (Midwest)	MO	PPO	82.0	Yes	www.uhc.com	3	3	3
231	UnitedHealthcare Insurance (Midwest)	MO	PPO	82.0	Yes	www.uhc.com	3	3	3
233	United HealthCare Services (Mid-Atlantic)	VA	PPO	82.0	Yes	www.uhc.com	3	3	3
233	UnitedHealthcare Insurance (Mid-Atlantic)	VA	PPO	82.0	Yes	www.uhc.com	3	3	3
235	Aetna Life Insurance	VA	PPO	82.0	Yes	www.aetna.com	3	3	2
236	Cigna HealthCare of Georgia	GA	HMO/POS	81.9	Yes	www.cigna.com	3	3	3
237	Aetna Life Insurance	NC	PPO	81.9	Yes	www.aetna.com	3	3	3
238	Aetna Health	GA	HMO/POS	81.9	Yes	www.aetna.com	3	3	3
239	AultCare	OH	PPO	81.9	Yes	www.aultcare.com	5	3	2
240	Horizon Health Care of New Jersey	NJ	PPO	81.8	Yes	www.horizonblue.com	3	3	3
241	UnitedHealthcare Insurance	AZ	PPO	81.8	Yes	www.uhc.com	3	3	3
241	UnitedHealthCare Services	AZ	PPO	81.8	Yes	www.uhc.com	3	3	3
243	Humana Insurance (Wisconsin)	WI	PPO	81.8	Yes	www.humana.com	3	2	3
244	Cigna Health and Life Insurance	AZ	PPO	81.8	Yes	www.cigna.com	1	3	3
244	Connecticut General Life Insurance (Cigna)	AZ	PPO	81.8	Yes	www.cigna.com	1	3	3
246	Optimum Choice	DC, DE, MD, VA, WV	HMO/POS	81.8	Yes	www.mamsi.com	1	3	4
247	UnitedHealthcare Insurance	CA	PPO	81.8	Yes	www.uhc.com	2	3	3
247	UnitedHealthCare Services	CA	PPO	81.8	Yes	www.uhc.com	2	3	3
249	UnitedHealthcare Insurance	PA	PPO	81.8	Yes	www.uhc.com	3	3	3
249	UnitedHealthCare Services	PA	PPO	81.8	Yes	www.uhc.com	3	3	3
251	Aetna Life Insurance	GA	PPO	81.8	Yes	www.aetna.com	3	3	3
252	Cigna Health and Life Insurance	RI	PPO	81.8	Yes	www.cigna.com	1	4	3
252	Connecticut General Life Insurance (Cigna)	RI	PPO	81.8	Yes	www.cigna.com	1	4	3
254	Humana Health Plan - Kansas City	KS	HMO	81.8	Yes	www.humana.com	3	3	3
254	Humana Health Plan - Kansas City	KS	POS	81.8	Yes	www.humana.com	3	3	3
256	Blue Cross Blue Shield of North Carolina	NC	PPO	81.7	Yes	www.bcbnsnc.com	3	3	3
257	UnitedHealthcare Insurance	OH	PPO	81.7	Yes	www.uhc.com	3	3	3
257	UnitedHealthCare Services	OH	PPO	81.7	Yes	www.uhc.com	3	3	3
259	Cigna Health and Life Insurance	CA	PPO	81.7	Yes	www.cigna.com	3	3	3
259	Connecticut General Life Insurance (Cigna)	CA	PPO	81.7	Yes	www.cigna.com	3	3	3
261	UnitedHealthcare of Arizona	AZ	HMO	81.7	Yes	www.uhc.com	3	2	3
262	Aetna Health (Pennsylvania)	KS, MO	HMO/POS	81.7	Yes	www.aetna.com	3	2	3
263	Cigna Health and Life Insurance	TX	PPO	81.6	Yes	www.cigna.com	3	3	2

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Rank	Plan Name	States	Type	Score	NCQA Accreditation	URL	Consumer Satisfaction	Prevention	Treatment
263	Connecticut General Life Insurance (Cigna)	TX	PPO	81.6	Yes	www.cigna.com	3	3	2
265	Cigna Health and Life Insurance	GA	PPO	81.6	Yes	www.cigna.com	2	3	3
265	Connecticut General Life Insurance (Cigna)	GA	PPO	81.6	Yes	www.cigna.com	2	3	3
267	Blue Shield of California	CA	HMO/POS	81.6	Yes	www.blueshieldca.com	3	3	3
268	Humana Health Plan of Ohio	OH	HMO/POS	81.5	Yes	www.humana.com	2	3	3
269	ODS Health Plan	OR	PPO	81.5	Yes	www.odskompanies.com	2	2	4
270	Humana Health Benefit Plan of Louisiana	LA	HMO/POS	81.5	Yes	www.humana.com	4	3	2
271	Aetna Health (Pennsylvania)	NC, SC	HMO/POS	81.5	Yes	www.aetna.com	3	3	3
272	Humana Medical Plan - Florida	FL	HMO/POS	81.5	Yes	www.humana.com	3	3	3
273	Aetna Health (Pennsylvania)	IN, KY, OH	HMO/POS	81.4	Yes	www.aetna.com	3	2	3
274	UnitedHealthcare of the Midwest	IL, KS, MO	HMO/POS	81.4	Yes	www.uhc.com	5	2	2
275	UnitedHealthcare Insurance	FL	PPO	81.4	Yes	www.uhc.com	3	3	2
275	UnitedHealthCare Services	FL	PPO	81.4	Yes	www.uhc.com	3	3	2
277	UnitedHealthcare Plan of the River Valley	IA, IL, TN, VA	HMO/POS	81.4	Yes	www.uhcrivervalley.com	3	2	3
277	UnitedHealthCare Services of the River Valley	IA, IL, TN, VA	HMO/POS	81.4	Yes	www.uhcrivervalley.com	3	2	3
279	Saint Mary's HealthFirst	NV	HMO/POS	81.4	Yes	www.saintmaryshealthplans.com	2	3	3
280	United HealthCare Services (Mid-Atlantic)	DC	PPO	81.3	Yes	www.uhc.com	1	3	3
280	UnitedHealthcare Insurance (Mid-Atlantic)	DC	PPO	81.3	Yes	www.uhc.com	1	3	3
282	Cigna Health and Life Insurance	OH	PPO	81.3	Yes	www.cigna.com	2	3	3
282	Connecticut General Life Insurance (Cigna)	OH	PPO	81.3	Yes	www.cigna.com	2	3	3
284	Cigna HealthCare of California	CA	HMO/POS	81.3	Yes	www.cigna.com	2	3	3
285	Humana Insurance (KS, MO)	KS, MO	PPO	81.2	Yes	www.humana.com	3	2	3
286	Aetna Life Insurance	FL	PPO	81.2	Yes	www.aetna.com	3	3	2
287	Humana Insurance (Texas)	TX	PPO	81.2	Yes	www.humana.com	3	3	2
288	Humana Health Plan of Texas (Austin)	TX	HMO/POS	81.2	Yes	www.humana.com	3	3	3
289	Presbyterian Health Plan	NM	HMO/POS	81.2	Yes	www.phs.org	2	3	3
290	Aetna Life Insurance	MI	PPO	81.1	Yes	www.aetna.com	3	2	2
291	Aetna Life Insurance	WA	PPO	81.1	Yes	www.aetna.com	2	3	3
292	Connecticut General Life Insurance (Cigna)	PA	HMO/POS	81.1	Yes	www.cigna.com	3	2	3
293	UnitedHealthcare Insurance	IL	PPO	81.1	Yes	www.uhc.com	3	3	2
293	UnitedHealthcare Insurance of Illinois	IL	PPO	81.1	Yes	www.uhc.com	3	3	2
293	UnitedHealthCare Services	IL	PPO	81.1	Yes	www.uhc.com	3	3	2
296	UnitedHealthcare Insurance	WA	PPO	81.0	Yes	www.uhc.com	2	2	3
296	UnitedHealthCare Services	WA	PPO	81.0	Yes	www.uhc.com	2	2	3
298	UnitedHealthcare Insurance	DE	PPO	81.0	Yes	www.uhc.com	2	3	3
298	UnitedHealthCare Services	DE	PPO	81.0	Yes	www.uhc.com	2	3	3
300	Aetna Life Insurance	TX	PPO	81.0	Yes	www.aetna.com	3	3	2
301	Humana Health Plan - Kentucky	KY	HMO/POS	81.0	Yes	www.humana.com	2	3	2
302	Aetna Life Insurance	CO	PPO	81.0	Yes	www.aetna.com	2	3	3
303	Health Options (Florida Blue)	FL	HMO	81.0	Yes	www.bcbsfl.com	3	3	1
304	Health Net of California	CA	HMO/POS	81.0	Yes	www.healthnet.com	1	3	2
305	UnitedHealthcare Insurance	TN	PPO	81.0	Yes	www.uhc.com	3	2	2
305	UnitedHealthCare Services	TN	PPO	81.0	Yes	www.uhc.com	3	2	2
307	Humana Health Plan of Texas (South)	TX	HMO/POS	81.0	Yes	www.humana.com	3	2	2

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Rank	Plan Name	States	Type	Score	NCQA Accreditation	URL	Consumer Satisfaction	Prevention	Treatment
308	UnitedHealthcare of the Mid-Atlantic	DC, MD, VA	HMO/POS	80.9	Yes	www.uhc.com	1	3	3
309	Aetna Life Insurance	MN	PPO	80.9	Yes	www.aetna.com	3	2	3
310	Aetna Life Insurance	TN	PPO	80.9	Yes	www.aetna.com	3	2	2
311	UnitedHealthcare Insurance	IN	PPO	80.9	Yes	www.uhc.com	4	2	2
311	UnitedHealthCare Services	IN	PPO	80.9	Yes	www.uhc.com	4	2	2
313	Blue Cross and Blue Shield of Kansas City	KS, MO	PPO	80.8	Yes	www.bluekc.com	3	2	3
314	Aetna Life Insurance	IL	PPO	80.8	Yes	www.aetna.com	2	3	2
315	UnitedHealthcare Insurance	OR	PPO	80.8	Yes	www.unitedhealthcare.com	2	2	3
315	UnitedHealthCare Services	OR	PPO	80.8	Yes	www.uhc.com	2	2	3
317	UnitedHealthcare Insurance	MI	PPO	80.7	Yes	www.uhc.com	3	3	2
317	UnitedHealthCare Services	MI	PPO	80.7	Yes	www.uhc.com	3	3	2
319	Aetna Health	TX	HMO/POS	80.7	Yes	www.aetna.com	2	2	2
320	Humana Employers Health Plan of Georgia	GA	HMO/POS	80.6	Yes	www.humana.com	3	2	3
321	Aetna Health (Pennsylvania)	CO	HMO/POS	80.6	Yes	www.aetna.com	1	2	3
322	BlueCross BlueShield of Tennessee	TN	PPO	80.5	Yes	www.bcbst.com	4	2	2
323	Aetna Life Insurance	MO	PPO	80.5	Yes	www.aetna.com	3	2	3
324	Aetna Life Insurance	IN	PPO	80.5	Yes	www.aetna.com	3	2	2
325	Health Net Life Insurance	CA	PPO	80.5	Yes	www.healthnet.com	1	3	3
326	Cigna HealthCare of Texas	TX	HMO/POS	80.5	Yes	www.cigna.com	3	2	2
327	UnitedHealthcare Community Plan	GA	HMO/POS	80.5	Yes	www.uhc.com	3	2	2
328	Anthem Blue Cross	CA	PPO	80.4	Yes	www.anthem.com/ca	3	3	2
329	Anthem Blue Cross Life and Health Insurance	CA	PPO	80.4	Yes	www.bluecrossca.com	3	3	2
330	UnitedHealthcare Benefits of Texas	TX	HMO	80.4	Yes	www.pacificare.com	3	2	3
331	UnitedHealthcare Insurance	KY	PPO	80.4	Yes	www.uhc.com	3	3	2
331	UnitedHealthCare Services	KY	PPO	80.4	Yes	www.uhc.com	3	3	2
333	UnitedHealthcare Insurance	SC	PPO	80.4	Yes	www.uhc.com	4	2	2
333	UnitedHealthCare Services	SC	PPO	80.4	Yes	www.uhc.com	4	2	2
335	Aetna Life Insurance	DE	PPO	80.3	Yes	www.aetna.com	3	2	2
336	Aetna Life Insurance	CA	PPO	80.3	Yes	www.aetna.com	2	2	2
337	UnitedHealthcare of California	CA	HMO	80.2	Yes	www.uhcwest.com	1	3	2
338	Aetna Health	FL	HMO/POS	80.2	Yes	www.aetna.com	2	3	2
339	UnitedHealthcare Insurance	GA	PPO	80.2	Yes	www.uhc.com	3	2	2
339	UnitedHealthCare Services	GA	PPO	80.2	Yes	www.uhc.com	3	2	2
341	Humana Insurance (Illinois)	IL	PPO	80.2	Yes	www.humana.com	1	2	3
342	Cigna Health and Life Insurance	KS	PPO	80.2	Yes	www.cigna.com	3	2	2
342	Connecticut General Life Insurance (Cigna)	KS	PPO	80.2	Yes	www.cigna.com	3	2	2
344	Aetna Life Insurance	SC	PPO	80.2	Yes	www.aetna.com	3	2	2
345	Aetna Life Insurance	NE	PPO	80.2	Yes	www.aetna.com	3	2	2
346	Aetna Life Insurance	AZ	PPO	80.1	Yes	www.aetna.com	2	2	3
347	Neighborhood Health Partnership	FL	HMO/POS	80.1	Yes	www.mynhp.com	2	3	2
348	Cigna HealthCare of South Carolina	SC	HMO/POS	80.1	Yes	www.cigna.com	4	2	2
349	Aetna Health (Pennsylvania)	AZ, NV	HMO/POS	80.1	Yes	www.aetna.com	1	2	3
350	Humana Health Plan - Kentucky	KY	PPO	80.1	Yes	www.humana.com	2	2	3
351	Aetna Health (Pennsylvania)	IL, IN	HMO/POS	80.1	Yes	www.aetna.com	1	2	3

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Rank	Plan Name	States	Type	Score	NCQA Accreditation	URL	Consumer Satisfaction	Prevention	Treatment
352	ADVANTAGE Health Solutions	IN	HMO/POS	80.0	Yes	www.advantageplan.com	3	2	2
353	Lovelace Health Plan	NM	HMO/POS	80.0	Yes	www.lovelacehealthplan.com	1	2	3
354	UnitedHealthcare of Oklahoma	OK	HMO	80.0	Yes	www.uhcwest.com	3	2	2
355	Cigna HealthCare of Illinois	IL, IN	HMO/POS	80.0	Yes	www.cigna.com	2	2	3
356	Aetna Life Insurance	OR	PPO	80.0	Yes	www.aetna.com	1	2	3
357	Cigna HealthCare of Indiana	IN	HMO/POS	79.9	Yes	www.cigna.com	3	2	2
358	Anthem Blue Cross	CA	HMO/POS	79.8	Yes	www.anthem.com	1	3	2
359	Cigna Health and Life Insurance	WI	PPO	79.7	Yes	www.cigna.com	3	2	2
359	Connecticut General Life Insurance (Cigna)	WI	PPO	79.7	Yes	www.cigna.com	3	2	2
361	Aetna Life Insurance	KS	PPO	79.7	Yes	www.aetna.com	3	2	2
362	Aetna Life Insurance	IA	PPO	79.7	Yes	www.aetna.com	3	2	2
363	Aetna Health (Pennsylvania)	TN	HMO/POS	79.7	Yes	www.aetna.com	2	2	2
364	UnitedHealthcare Insurance	LA	PPO	79.6	Yes	www.uhc.com	5	2	1
364	UnitedHealthCare Services	LA	PPO	79.6	Yes	www.uhc.com	5	2	1
366	UnitedHealthcare Insurance	OK	PPO	79.5	Yes	www.uhc.com	4	2	2
366	UnitedHealthCare Services	OK	PPO	79.5	Yes	www.uhc.com	4	2	2
368	Lovelace Insurance	NM	PPO	79.3	Yes	www.LovelacePPO.com	1	3	3
369	Presbyterian Insurance	NM	PPO	79.3	Yes	www.phs.org	1	2	3
370	United HealthCare Services (Midwest)	KS	PPO	79.3	Yes	www.uhc.com	3	2	2
370	UnitedHealthcare Insurance (Midwest)	KS	PPO	79.3	Yes	www.uhc.com	3	2	2
372	Cigna HealthCare of St. Louis	KS, MO	HMO/POS	79.3	Yes	www.cigna.com	3	2	2
373	Cigna Health and Life Insurance	DE	PPO	79.3	Yes	www.cigna.com	3	2	2
373	Connecticut General Life Insurance (Cigna)	DE	PPO	79.3	Yes	www.cigna.com	3	2	2
375	Humana Health Plan of Arizona	AZ	HMO/POS	79.2	Yes	www.humana.com	1	2	2
376	UnitedHealthcare Insurance	MT	PPO	79.2	Yes	www.uhc.com	3	1	3
376	UnitedHealthCare Services	MT	PPO	79.2	Yes	www.uhc.com	3	1	3
378	Anthem Blue Cross Blue Shield in Virginia	VA	PPO	79.1	Yes	www.anthem.com	4	2	1
379	Humana Health Plan of Texas (Houston)	TX	HMO/POS	79.1	Yes	www.humana.com	2	2	2
380	UnitedHealthcare Insurance	AL	PPO	79.1	Yes	www.uhc.com	3	2	1
380	UnitedHealthCare Services	AL	PPO	79.1	Yes	www.uhc.com	3	2	1
382	Cigna Health and Life Insurance	NE	PPO	78.9	Yes	www.cigna.com	3	2	2
382	Connecticut General Life Insurance (Cigna)	NE	PPO	78.9	Yes	www.cigna.com	3	2	2
384	Aetna Life Insurance	OK	PPO	78.9	Yes	www.aetna.com	3	2	2
385	Cigna Health and Life Insurance	IA	PPO	78.9	Yes	www.cigna.com	3	2	2
385	Connecticut General Life Insurance (Cigna)	IA	PPO	78.9	Yes	www.cigna.com	3	2	2
387	Anthem Blue Cross and Blue Shield in Indiana	IN	PPO	78.8	Yes	www.anthem.com	3	2	1
388	Aetna Life Insurance	WI	PPO	78.8	Yes	www.aetna.com	2	2	2
389	Blue Cross and Blue Shield of New Mexico	NM	HMO	78.8	Yes	www.bcbsnm.com	3	2	2
390	UnitedHealthcare Insurance	UT	PPO	78.7	Yes	www.uhc.com	2	1	3
390	UnitedHealthCare Services	UT	PPO	78.7	Yes	www.uhc.com	2	1	3
392	Cigna Health and Life Insurance	SC	PPO	78.7	Yes	www.cigna.com	3	2	1
392	Connecticut General Life Insurance (Cigna)	SC	PPO	78.7	Yes	www.cigna.com	3	2	1
394	Cigna Health and Life Insurance	IN	PPO	78.6	Yes	www.cigna.com	3	2	1
394	Connecticut General Life Insurance (Cigna)	IN	PPO	78.6	Yes	www.cigna.com	3	2	1

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396	Humana Insurance (Arizona)	AZ	PPO	78.6	Yes	www.humana.com	1	1	3
397	Anthem Blue Cross and Blue Shield in Ohio	OH	PPO	78.5	Yes	www.anthem.com	3	2	1
398	Cigna Health and Life Insurance	KY	PPO	78.4	Yes	www.cigna.com	3	2	2
398	Connecticut General Life Insurance (Cigna)	KY	PPO	78.4	Yes	www.cigna.com	3	2	2
400	Aetna Life Insurance	UT	PPO	78.3	Yes	www.aetna.com	2	1	2
401	Anthem Blue Cross and Blue Shield in Kentucky	KY	PPO	78.3	Yes	www.anthem.com	3	2	1
402	Aetna Life Insurance	WV	PPO	78.3	Yes	www.aetna.com	4	1	1
403	UnitedHealthcare Insurance	NM	PPO	78.1	Yes	www.uhc.com	1	2	2
403	UnitedHealthCare Services	NM	PPO	78.1	Yes	www.uhc.com	1	2	2
405	UnitedHealthcare Insurance	NV	PPO	78.1	Yes	www.uhc.com	3	1	2
405	UnitedHealthCare Services	NV	PPO	78.1	Yes	www.uhc.com	3	1	2
407	Health Plan of Nevada	NV	HMO/POS	78.0	Yes	www.healthplanofnevada.com	1	2	2
408	Aetna Life Insurance	KY	PPO	77.9	Yes	www.aetna.com	3	2	1
409	UnitedHealthcare Insurance	ID	PPO	77.8	Yes	www.uhc.com	3	1	2
409	UnitedHealthCare Services	ID	PPO	77.8	Yes	www.uhc.com	3	1	2
411	Humana Health Plan - Chicago Market	IL	HMO/POS	77.7	Yes	www.humana.com	2	2	1
412	Aetna Life Insurance	LA	PPO	77.6	Yes	www.aetna.com	3	2	1
413	Cigna Health and Life Insurance	NV	PPO	77.6	Yes	www.cigna.com	2	2	1
413	Connecticut General Life Insurance (Cigna)	NV	PPO	77.6	Yes	www.cigna.com	2	2	1
415	UnitedHealthcare Insurance	MS	PPO	77.6	Yes	www.uhc.com	4	1	1
415	UnitedHealthCare Services	MS	PPO	77.6	Yes	www.uhc.com	4	1	1
417	Cigna Health and Life Insurance	MT, SD	PPO	77.5	Yes	www.cigna.com	3	1	2
417	Connecticut General Life Insurance (Cigna)	MT, SD	PPO	77.5	Yes	www.cigna.com	3	1	2
419	Blue Cross Blue Shield of Georgia	GA	PPO	77.5	Yes	www.anthem.com	4	1	1
420	Aetna Health (Pennsylvania)	OK	HMO/POS	77.5	Yes	www.aetna.com	1	2	1
421	UnitedHealthcare Insurance	AR	PPO	77.4	Yes	www.uhc.com	3	1	1
421	UnitedHealthCare Services	AR	PPO	77.4	Yes	www.uhc.com	3	1	1
423	Aetna Life Insurance	NV	PPO	77.3	Yes	www.aetna.com	1	1	2
424	Cigna Health and Life Insurance	NM	PPO	77.1	Yes	www.cigna.com	1	1	2
424	Connecticut General Life Insurance (Cigna)	NM	PPO	77.1	Yes	www.cigna.com	1	1	2
426	Aetna Life Insurance	MT, ND, SD, WY	PPO	77.0	Yes	www.aetna.com	1	1	2
427	Aetna Health of California	CA	HMO/POS	76.9	Yes	www.aetna.com	1	1	2
428	Cigna Health and Life Insurance	MS	PPO	76.9	Yes	www.cigna.com	3	1	1
428	Connecticut General Life Insurance (Cigna)	MS	PPO	76.9	Yes	www.cigna.com	3	1	1
430	Aetna Life Insurance	ID	PPO	76.5	Yes	www.aetna.com	2	1	1
431	Aetna Life Insurance	AL	PPO	76.4	Yes	www.aetna.com	2	1	1
432	Aetna Life Insurance	MS	PPO	76.3	Yes	www.aetna.com	3	1	1
433	UnitedHealthcare Insurance	WY	PPO	76.2	Yes	www.uhc.com	2	1	1
433	UnitedHealthCare Services	WY	PPO	76.2	Yes	www.uhc.com	2	1	1
435	Aetna Life Insurance	AR	PPO	75.9	Yes	www.aetna.com	3	1	1
436	Aetna Life Insurance	AK	PPO	75.9	Yes	www.aetna.com	1	1	2
437	Humana Insurance (Utah)	UT	PPO	75.6	Yes	www.humana.com	1	1	2
438	Aetna Life Insurance	NM	PPO	75.4	Yes	www.aetna.com	1	1	1

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NCQA's Health Insurance Plan Rankings 2012-2013  
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Rank	Plan Name	States	Type	Score	NCQA Accreditation	URL	Consumer Satisfaction	Prevention	Treatment
439	Harvard Pilgrim Insurance	MA	PPO	75.1	No (In Process)	www.harvardpilgrim.org	5	5	5
440	Community Health Plan of Washington	WA	HMO/POS	74.7	Yes	www.chpw.org	1	I	1
441	Group Health Cooperative of Eau Claire	WI	HMO	72.4	No	www.group-health.com	5	4	5
442	Health Tradition Health Plan	WI	HMO	70.4	No	www.healthtradition.com	4	4	4
443	Coventry Health Care of Missouri	MO	HMO/POS	69.1	No (Scheduled)	www.chcmisouri.com	4	3	4
444	Welborn Health Plans	IN	HMO/POS	68.4	No	www.welbornhealthplans.com	4	3	3
445	Group Health Options (Alliant)	ID, WA	HMO/POS	68.4	No (Scheduled)	www.ghc.org	3	3	4
446	Rocky Mountain Health Plans	CO	HMO	68.2	No	www.rmhp.org	3	3	3
447	Sharp Health Plan	CA	HMO	68.2	No (Scheduled)	www.sharphealthplan.com	3	3	4
448	Rocky Mountain Health Plans	CO	PPO	68.1	No	www.rmhp.org	3	3	4
449	Coventry Health and Life of Missouri	MO	PPO	68.1	No (Scheduled)	www.chcmisouri.com	4	3	3
450	Coventry Health Care of Iowa	IA	HMO/POS	68.0	No	www.chciowa.com	3	3	3
451	Providence Health Plans	OR, WA	HMO/POS	67.9	No	www.providence.org	2	2	5
452	Group Health Options (Options)	ID, WA	HMO/POS	67.7	No (Scheduled)	www.ghc.org	3	3	4
453	Preferred Health Systems	KS	HMO/POS	67.6	No	www.phsystems.com	4	3	3
454	Coventry Health Care of Kansas	KS, MO	HMO/POS	67.6	No	www.chckansas.com	3	3	3
455	Coventry Health and Life of Illinois	IL	PPO	67.0	No	www.PersonalCare.org	3	3	3
456	Humana Health Plan of Tennessee	TN	HMO/POS	67.0	No (Scheduled)	www.humana.com	4	3	2
457	Coventry Health Care of Delaware	DE, MD	HMO/POS	66.8	No	www.chcde.com	2	4	3
458	Humana Health Plan	CO	HMO/POS	66.7	No (Scheduled)	www.humana.com	2	3	3
459	Coventry Health Care/Mercy Health Plans	AR, IL, MO	PPO	66.5	No	www.chcmisouri.com	3	3	3
460	Priority Health	MI	PPO	66.4	No	www.priorityhealth.com	3	3	2
461	Health Net of Oregon	OR, WA	PPO	66.1	No	www.healthnet.com	2	2	3
462	Humana Benefit Plan of Illinois	IL	HMO/POS	66.0	No	www.humana.com	3	2	I
463	Health Alliance Plan of Michigan	MI	PPO	65.6	No	www.hap.org	3	2	2
464	Coventry Health Care of Delaware	DE, MD	PPO	65.6	No	www.chcde.com	1	3	3
465	PacificSource Health Plans	OR	PPO	65.5	No	www.pacificsource.com	3	2	3
466	Blue Cross Blue and Shield of Florida (Florida Blue)	FL	PPO	65.2	No (Scheduled)	www.bcbsfl.com	3	2	1
467	Coventry Health Care of Louisiana	LA	HMO/POS	65.1	No	www.chcla.com	3	2	2
468	Blue Cross Blue Shield of Arizona	AZ	PPO	64.0	No	www.azblue.com	3	2	2
469	Vantage Health Plan	LA	HMO	63.7	No	www.vhpla.com	5	2	1
470	Blue Shield of California	CA	PPO	63.4	No (Scheduled)	www.blueshieldca.com	3	1	2
470	Blue Shield of California Life & Health Insurance	CA	PPO	63.4	No (Scheduled)	www.blueshieldca.com	3	1	2
472	Regence BlueShield	WA	PPO	63.2	No	www.regence.wa.com	3	1	1
473	Regence BlueCross BlueShield of Oregon	OR, WA	PPO	61.9	No	www.regence.or.com	3	1	1
474	Humana Health Plans of Puerto Rico	PR	HMO/POS	59.2	No	www.pr.humana.com	4	1	1
Partial Data Reported	Aetna Life Insurance	HI	PPO		Yes	www.aetna.com	I	I	I
Partial Data Reported	Cigna Health and Life Insurance	DE	HMO/POS		Yes	www.cigna.com	I	I	I
Partial Data Reported	Columbia United Providers	WA	HMO		No	www.cuphealth.com	I	I	I
Partial Data Reported	Connecticut General Life Insurance (Cigna)	DE	HMO/POS		Yes	www.cigna.com	I	I	I

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Rank	Plan Name	States	Type	Score	NCQA Accreditation	URL	Consumer Satisfaction	Prevention	Treatment
Partial Data Reported	Connecticut General Life Insurance (Cigna)	ME	HMO/POS		Yes	www.cigna.com	I	4	I
Partial Data Reported	Coventry Health Care/Mercy Health Plans	IL, MO	HMO		No	www.chcmisouri.com	I	4	3
Partial Data Reported	Empire BlueCross BlueShield	NY	PPO		No	www.anthem.com	I	2	2
Partial Data Reported	Health Advantage - Arkansas	AR	HMO/POS		No	www.healthadvantage-hmo.com	5	I	I
Partial Data Reported	Highmark BCBSDE	DE	PPO		No	www.bcbsde.com	3	I	I
Partial Data Reported	Humana Health Insurance of Florida	FL	PPO		No	www.humana.com	1	I	I
Partial Data Reported	Humana Insurance (Tennessee)	TN	PPO		Yes	www.humana.com	I	I	I
Partial Data Reported	New West Health Services	MT	HMO/POS		No	www.newwesthealth.com	I	1	3
Partial Data Reported	Triple-S (Puerto Rico)	PR	PPO		No	www.ssspr.com	I	I	I
Partial Data Reported	United Healthcare Services (Hawaii)	HI	PPO		Yes	www.uhc.com	I	I	I
Partial Data Reported	UnitedHealthcare Insurance	HI	PPO		Yes	www.uhc.com	I	I	I
Partial Data Reported	UnitedHealthcare of Colorado	CO	HMO		Yes	www.uhc.com	I	I	I
Partial Data Reported	UnitedHealthcare of Illinois	IL, IN	HMO/POS		Yes	www.uhc.com	I	I	I
Partial Data Reported	UnitedHealthcare of Kentucky	KY	HMO/POS		Yes	www.uhc.com	I	I	I
Partial Data Reported	UnitedHealthcare of New England	CT, MA, NH, RI	HMO		Yes	www.uhc.com	I	I	I
Partial Data Reported	UnitedHealthcare of North Carolina	NC	HMO/POS		Yes	www.uhc.com	I	I	I
Partial Data Reported	UnitedHealthcare of Ohio	OH	HMO/POS		Yes	www.uhc.com	I	I	I
Partial Data Reported	UnitedHealthcare of the Midlands	IA, NE	HMO/POS		Yes	www.uhc.com	I	I	I
Partial Data Reported	UnitedHealthcare of Utah	UT	HMO/POS		Yes	www.uhc.com	I	I	I
No Data Reported	Allegiance Life & Health	MT	HMO			www.allegiancelifeandhealth.com			
No Data Reported	Alliant Health Plans	GA	POS			www.alliantplans.com			
No Data Reported	Altius Health Plans	ID, UT, WY	HMO/POS			www.altiushealthplans.com			
No Data Reported	Anthem Blue Cross and Blue Shield in Missouri	MO	PPO			www.anthem.com			
No Data Reported	Anthem Blue Cross and Blue Shield in Wisconsin	WI	PPO			www.anthem.com			
No Data Reported	Athens Area Health Plan Select	GA	HMO/POS			www.aahps.com			
No Data Reported	Atlantis Health Plan	NY	HMO			www.atlantishp.com			
No Data Reported	Avera Health Plans	IA, NE, SD	PPO			www.averahealthplans.com			
No Data Reported	Blue Cross & Blue Shield of Mississippi	MS	PPO			www.bcbsms.com			
No Data Reported	Blue Cross & Blue Shield of Rhode Island	RI	PPO			www.bcbsri.com			
No Data Reported	Blue Cross & Blue Shield of Rhode Island	RI	POS			www.bcbsri.com			
No Data Reported	Blue Cross and Blue Shield of Montana	MT	POS			www.bcbsmt.com			
No Data Reported	Blue Cross and Blue Shield of Nebraska	NE	PPO			www.bcbsne.com			

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No Data Reported	Blue Cross and Blue Shield of Texas	TX	HMO			www.bcbstx.com			
No Data Reported	Blue Cross and Blue Shield of Wyoming	WY	PPO			www.bcbswy.com			
No Data Reported	Blue Cross Blue Shield of Kansas	KS	HMO			www.bcbsks.com			
No Data Reported	Blue Cross Blue Shield of Louisiana	LA	HMO			www.bcbsla.com			
No Data Reported	Blue Cross Blue Shield of North Dakota	ND	POS			www.bcbsnd.com			
No Data Reported	Blue Plus	MN	HMO/POS			www.bluecrossmn.com			
No Data Reported	Bluegrass Family Health	KY	HMO/POS			www.bgfh.com			
No Data Reported	BlueLincs	OK	HMO			www.bcbsok.com			
No Data Reported	Brighton Marine US Family Health Plan	MA, RI	HMO			www.usfamilyhealth.org			
No Data Reported	Carolina Care Plan	SC	HMO/POS			www.carolinacareplan.com			
No Data Reported	CHRISTUS Health US Family Health Plan	LA, TX	HMO			christus.usfhp.com/			
No Data Reported	Community First Health Plans	TX	HMO/POS			www.cfhp.com			
No Data Reported	CommunityCare Managed Healthcare Plans of Oklahoma	OK	HMO			www.ccoak.com			
No Data Reported	Concert Health Plan (CHP)	IL	PPO			www.concerthealth.com			
No Data Reported	Coventry Health Plan of Florida	FL	HMO			www.vistahealthplan.com			
No Data Reported	Cox Health Systems	MO	HMO/POS			www.coxhealthplans.com			
No Data Reported	DAKOTACARE	SD	HMO			www.dakotacare.com			
No Data Reported	Denver Health Medical Plan	CO	HMO			www.denverhealth.org			
No Data Reported	Everence Association	AZ, CA, CO, DE, FL, IA, ID, IL, IN, KS, MD, MI, MT, NE, OH, OK, OR, PA, SD, VA	PPO			www.everence.com			
No Data Reported	First CarolinaCare Insurance	NC	HMO/POS			www.firstcarolinacare.com			
No Data Reported	FIRSTCARE (Abilene)	TX	HMO			www.firstcare.com			
No Data Reported	FIRSTCARE (Amarillo)	TX	HMO			www.firstcare.com			
No Data Reported	FIRSTCARE (Lubbock)	TX	HMO			www.firstcare.com			
No Data Reported	FIRSTCARE (Waco)	TX	HMO			www.firstcare.com			
No Data Reported	GlobalHealth	OK	HMO			www.globalhealth.cc			
No Data Reported	Group Health Incorporated	NY	PPO			www.ghi.com			
No Data Reported	Healthmarkets	AK, AL, AR, AZ, CA, CO, CT, DC, DE, FL, GA, IA, ID, IL, IN, KS, KY, LA, MA, MD, ME, MI, MN, MO, MS, MT, NC, ND, NE, NH, NJ, NM, NV, NY, OH, OK, OR, PA, RI, SC, SD, TN, TX, UT, VA, VT, WA, WI, WV, WY	PPO			www.healthmarkets.com			
No Data Reported	Humana Health Benefit Plan of Louisiana	LA	PPO			www.humana.com			
No Data Reported	Inter-County Health Plans	PA	HMO			www.ichphealth.com			

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Rank	Plan Name	States	Type	Score	NCQA Accreditation	URL	Consumer Satisfaction	Prevention	Treatment
No Data Reported	LifeWise Health Plan of Oregon	OR	PPO			www.lifewiseor.com			
No Data Reported	Lifewise Health Plan of Washington	WA	PPO			www.lifewisewa.com			
No Data Reported	Mamsi Life and Health Insurance	DC, MD, VA	PPO			www.myuhc.com			
No Data Reported	Martin's Point Health Care	ME, NH, NY, PA, VT	HMO			www.martinspoint.org			
No Data Reported	McLaren Health Plan	MI	HMO			www.mclarenhealthplan.org			
No Data Reported	PacificSource Health Plans	ID	PPO			www.pacificsource.com			
No Data Reported	Physicians Plus Insurance Corporation	WI	HMO/POS			www.pplusic.com			
No Data Reported	Piedmont Community Health Plan	VA	PPO			www.pchp.net			
No Data Reported	Preferred Health Systems	KS	PPO			www.phsystems.com			
No Data Reported	Preferred Medical Plan	FL	HMO			www.pmphmo.com			
No Data Reported	Premera Blue Cross	WA	PPO			www.premera.com			
No Data Reported	Premera Blue Cross Blue Shield of Alaska	AK	PPO			www.premera.com			
No Data Reported	QualChoice of Arkansas	AR	HMO			www.qcark.com			
No Data Reported	Seton Health Plan	TX	PPO			www.setonhealthplan.com			
No Data Reported	SIMNSA Health Plan	CA	HMO			www.simnsa.com			
No Data Reported	Trustmark Companies	AK, AL, AR, AZ, CA, CO, CT, DC, DE, FL, GA, HI, IA, ID, IL, IN, KS, KY, LA, MA, MD, ME, MI, MN, MO, MS, MT, NC, ND, NE, NH, NJ, NM, NV, NY, OH, OK, OR, PA, RI, SC, SD, TN, TX, UT, VA, VT, WA, WI, WV, WY	PPO			www.trustmarkcompanies.com			
No Data Reported	UHA	HI	POS			www.uhahealth.com			
No Data Reported	US Family Health Plan at Pacific Medical Centers	WA	HMO			www.pacificmedicalcenters.org			
No Data Reported	Valley Health Plan	CA	HMO			www.valleyhealthplan.org			
No Data Reported	Ventura County Health Care Plan	CA	HMO			www.vchealthcareplan.org			
No Data Reported	Vista Healthplan	FL	HMO/POS			www.vistahealthplan.com			
No Data Reported	Wellmark Blue Cross and Blue Shield of South Dakota	SD	PPO			www.wellmark.com			

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NCQA's Health Insurance Plan Rankings 2012-2013  
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Rank	Plan Name	States	Type	Score	NCQA Accreditation	URL	Consumer Satisfaction	Prevention	Treatment
1	Harvard Pilgrim Health Care	MA, ME	HMO/POS	90.9	Yes	www.harvardpilgrim.org	5	5	5
2	Tufts Associated Health Maintenance Organization	MA	HMO/POS	90.8	Yes	www.tufts-healthplan.com	5	5	5
3	Capital Health Plan	FL	HMO	90.5	Yes	www.capitalhealth.com	5	5	5
6	Kaiser Foundation Health Plan of Colorado	CO	HMO	90.0	Yes	www.kp.org	3	5	5
7	Harvard Pilgrim Health Care of New England	NH	HMO/POS	89.8	Yes	www.harvardpilgrim.org	5	5	5
8	Kaiser Foundation Health Plan of Northern California	CA	HMO	89.7	Yes	www.kp.org	3	5	5
9	Group Health Cooperative of South Central Wisconsin	WI	HMO	89.5	Yes	www.ghcsw.com	4	5	5
10	Kaiser Foundation Health Plan of Southern California	CA	HMO	89.2	Yes	www.kp.org	4	5	5
11	Health New England	MA	HMO/POS	88.8	Yes	www.healthnewengland.com	4	5	5
12	Geisinger Health Plan	PA	HMO/POS	88.8	Yes	www.thehealthplan.com	4	5	5
13	Kaiser Foundation Health Plan of the Northwest	OR, WA	HMO	88.8	Yes	www.kp.org	3	5	5
14	Blue Cross and Blue Shield of Massachusetts HMO Blue	MA	HMO/POS	88.7	Yes	www.bcbsma.com	3	5	5
15	Kaiser Foundation Health Plan of the Mid-Atlantic States	DC, MD, VA	HMO	88.4	Yes	www.kp.org	4	5	5
16	UPMC Benefit Management Services	PA	HMO	88.3	Yes	www.upmchealthplan.com	5	5	5
16	UPMC Health Plan	PA	HMO/POS	88.3	Yes	www.upmchealthplan.com	5	5	5
18	Grand Valley Health Plan	MI	HMO	88.2	Yes	www.gvhp.com	4	5	5
19	Kaiser Foundation Health Plan - Hawaii	HI	HMO	88.1	Yes	www.kp.org	3	5	5
22	Johns Hopkins US Family Health Plan	MD	HMO	88.0	Yes	www.hopkinsmedicine.org/usfhp	5	4	5
24	Capital District Physicians' Healthcare Network	NY	HMO/POS	87.6	Yes	www.cdphp.com	4	5	5
25	Capital District Physicians' Health Plan	NY	HMO	87.6	Yes	www.cdphp.com	4	5	5
26	Anthem Blue Cross and Blue Shield in New Hampshire	NH	POS	87.6	Yes	www.anthem.com	4	5	5
26	Anthem Health Plan of New Hampshire	NH	HMO/POS	87.6	Yes	www.anthem.com	4	5	5
28	HealthPartners	MN, WI	HMO/POS	87.6	Yes	www.healthpartners.com	4	4	5
29	Anthem Blue Cross and Blue Shield in Maine	ME	HMO/POS	87.3	Yes	www.anthem.com	4	5	5
30	Blue Cross and Blue Shield of Vermont	VT	POS	87.2	Yes	www.bcbsvt.com	5	4	5
31	HealthPlus of Michigan	MI	HMO/POS	87.1	Yes	www.healthplus.org	5	5	4
32	Keystone Health Plan West	PA	HMO	87.1	Yes	www.highmarkbcbs.com	5	4	4
33	Fallon Community Health Plan	MA	HMO/POS	87.0	Yes	www.fchp.org	3	5	4
34	HealthAmerica Pennsylvania	PA	HMO/POS	87.0	Yes	www.healthamerica.cvty.com	5	5	4
35	Health Alliance Medical Plans	IA, IL	HMO/POS	86.9	Yes	www.healthalliance.org	5	4	5
36	Kaiser Foundation Health Plan of Georgia	GA	HMO	86.8	Yes	www.kp.org	4	5	4
37	Excellus BlueCross BlueShield	NY	HMO/POS	86.8	Yes	www.excellusbcbs.com	3	5	5
38	Kaiser Foundation Health Plan of Ohio	OH	HMO	86.8	Yes	www.kp.org	4	4	5
41	Anthem Blue Cross and Blue Shield - Connecticut	CT	HMO/POS	86.7	Yes	www.anthem.com	5	5	4
42	Security Health Plan of Wisconsin	WI	HMO/POS	86.7	Yes	www.securityhealth.org	4	4	5
43	Priority Health	MI	HMO/POS	86.5	Yes	www.priorityhealth.com	4	5	4
44	MVP HealthCare	NY, VT	HMO/POS	86.5	Yes	www.mvphealthcare.com	5	5	4
45	HealthNow New York	NY	HMO/POS	86.5	Yes	www.healthnow.org	4	5	4
46	ConnectiCare	CT	HMO/POS	86.4	Yes	www.connecticare.com	3	5	4
46	ConnectiCare of Massachusetts	MA	HMO/POS	86.4	Yes	www.connecticare.com	3	5	4
48	Independent Health Association	NY	HMO/POS	86.4	Yes	www.independenthealth.com	3	5	4
49	Unity Health Plans	WI	HMO/POS	86.4	Yes	www.unityhealth.com	4	4	4
50	Health Alliance Plan of Michigan	MI	HMO	86.2	Yes	www.hap.org	5	4	4
56	Group Health Cooperative	ID, WA	HMO	85.9	Yes	www.ghc.org	3	4	5

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Rank	Plan Name	States	Type	Score	NCQA Accreditation	URL	Consumer Satisfaction	Prevention	Treatment
57	Aetna Health (Pennsylvania)	MA	HMO/POS	85.8	Yes	www.aetna.com	3	4	5
58	HIP Health Plan of New York	NY	HMO/POS	85.7	Yes	www.hipusa.com	3	5	4
59	Medical Associates Health Plan	IA	HMO/POS	85.6	Yes	www.mahealthcare.com	5	4	4
59	Medical Associates Health Plans	WI	HMO/POS	85.6	Yes	www.mahealthcare.com	5	4	4
61	AultCare HMO	OH	HMO	85.5	Yes	www.aultcare.com	5	4	3
64	Cigna HealthCare of New Jersey	NJ	HMO/POS	85.4	Yes	www.cigna.com	4	5	4
65	Coventry Health Care of Illinois	IL	HMO/POS	85.4	Yes	www.personalcare.org	5	4	4
66	Neighborhood Health Plan	MA	HMO	85.3	Yes	www.nhp.org	1	5	5
67	Univera Healthcare	NY	HMO/POS	85.2	Yes	www.univerahealthcare.com	3	4	4
69	Wellmark Health Plan of Iowa	IA	HMO/POS	85.1	Yes	www.wellmark.com	5	4	4
70	Dean Health Plan	WI	HMO	85.1	Yes	www.deancare.com	3	4	5
71	Cigna HealthCare of Colorado	CO	HMO/POS	85.1	Yes	www.cigna.com	3	4	4
72	MercyCare Insurance	WI	HMO	85.1	Yes	www.mercycarehealthplans.com	5	3	4
73	Cigna Health and Life Insurance	VA	HMO/POS	84.9	Yes	www.cigna.com	3	4	4
73	Cigna Health and Life Insurance	DC, MD	HMO/POS	84.9	Yes	www.cigna.com	3	4	4
73	Connecticut General Life Insurance (Cigna)	VA	HMO/POS	84.9	Yes	www.cigna.com	3	4	4
73	Connecticut General Life Insurance (Cigna)	DC, MD	HMO/POS	84.9	Yes	www.cigna.com	3	4	4
77	Cigna Health and Life Insurance	NH	HMO/POS	84.9	Yes	www.cigna.com	5	4	4
77	Connecticut General Life Insurance (Cigna)	NH	HMO/POS	84.9	Yes	www.cigna.com	5	4	4
79	Oxford Health Plans	CT	HMO/POS	84.7	Yes	www.oxhp.com	4	4	4
80	Coventry Health Care of Virginia	VA	HMO/POS	84.6	Yes	www.southernhealth.com	4	4	3
81	Medica	MN, ND, WI	HMO/POS	84.6	Yes	www.medica.com	3	4	5
82	Aetna Health	ME	HMO/POS	84.6	Yes	www.aetna.com	3	3	5
83	Network Health Plan	WI	HMO	84.5	Yes	www.networkhealth.com	4	4	5
87	Vermont Health Plan, The	VT	HMO/POS	84.5	Yes	www.bcbsvt.com	4	3	4
88	Physicians Health Plan	MI	HMO/POS	84.5	Yes	www.phpmm.org	4	4	3
88	SummaCare	OH	HMO/POS	84.5	Yes	www.summacare.com	5	4	3
90	Anthem Blue Cross and Blue Shield in Ohio	OH	HMO/POS	84.5	Yes	www.anthem.com	3	4	3
93	Blue Care Network of Michigan	MI	HMO	84.5	Yes	www.mibcn.com	3	4	4
94	Arise Health Plan	WI	HMO/POS	84.4	Yes	www.wecareforwisconsin.com	4	4	4
96	Cigna Health and Life Insurance	MA	HMO/POS	84.4	Yes	www.cigna.com	3	4	I
96	Connecticut General Life Insurance (Cigna)	MA	HMO/POS	84.4	Yes	www.cigna.com	3	4	I
98	Cigna HealthCare of Connecticut	CT	HMO/POS	84.3	Yes	www.cigna.com	4	4	4
99	Health First Health Plans	FL	HMO	84.3	Yes	www.health-first.org	4	4	5
100	Gundersen Lutheran Health Plan	IA, WI	HMO	84.3	Yes	www.ghealthplan.org	4	4	4
102	Keystone Health Plan East	PA	HMO/POS	84.2	Yes	www.ibx.com	3	4	3
103	Cigna HealthCare of North Carolina	NC	HMO/POS	84.2	Yes	www.cigna.com	4	4	3
104	UnitedHealthcare of Wisconsin	WI	HMO/POS	84.1	Yes	www.uhc.com	5	4	3
105	Hawaii Medical Service Association	HI	HMO	84.1	Yes	www.HMSA.com	3	4	4
110	Cigna Health and Life Insurance	NY	HMO/POS	84.1	Yes	www.cigna.com	1	4	4
110	Connecticut General Life Insurance (Cigna)	NY	HMO/POS	84.1	Yes	www.cigna.com	1	4	4
112	Capital Advantage Insurance	PA	POS	84.0	Yes	www.capbluecross.com	3	4	3
112	Keystone Health Plan Central	PA	HMO	84.0	Yes	www.capbluecross.com	3	4	3
114	Aetna Health	CT	HMO/POS	84.0	Yes	www.aetna.com	3	4	4

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Rank	Plan Name	States	Type	Score	NCQA Accreditation	URL	Consumer Satisfaction	Prevention	Treatment
115	Florida Health Care Plans	FL	HMO/POS	83.9	Yes	www.fhcp.com	4	4	3
118	Employer Health Programs	MD	HMO/POS	83.9	Yes	www.ehp.org	3	4	3
124	Cigna HealthCare of Tennessee	MS, TN	HMO/POS	83.7	Yes	www.cigna.com	4	4	3
126	First Priority Health	PA	HMO	83.7	Yes	www.bcnepa.com	4	4	5
127	Empire BlueCross BlueShield	NY	HMO/POS	83.7	Yes	www.empireblue.com	3	3	4
131	Anthem Blue Cross and Blue Shield in Indiana	IN	HMO	83.6	Yes	www.anthem.com	4	4	3
134	Optima Health Plan	VA	HMO/POS	83.6	Yes	www.optimahealth.com	4	3	3
137	Blue Cross and Blue Shield of Kansas City, Good Health HMO	KS, MO	HMO	83.5	Yes	www.bcbskc.com	5	3	4
139	Western Health Advantage	CA	HMO	83.5	Yes	www.westernhealth.com	3	4	3
140	Total Health Care	MI	HMO/POS	83.4	Yes	www.totalhealthcareonline.com	1	4	4
141	Humana Wisconsin Health Organization Insurance	WI	HMO/POS	83.4	Yes	www.humana.com	3	4	4
143	PreferredOne Community Health Plan	MN	POS	83.4	Yes	www.preferredone.com	3	3	4
145	Aetna Health	NY	HMO/POS	83.4	Yes	www.aetna.com	3	3	4
146	Highmark BCBS	DE	HMO/POS	83.3	Yes	www.bcbsde.com	3	4	5
150	Anthem Blue Cross and Blue Shield in Wisconsin	WI	HMO/POS	83.3	Yes	www.anthem.com	3	3	4
153	Aetna Health	NJ	HMO/POS	83.2	Yes	www.aetna.com	3	3	3
154	Medical Mutual of Ohio	OH	HMO/POS	83.2	Yes	www.medmutual.com	4	3	3
157	HealthKeepers	VA	HMO/POS	83.2	Yes	www.anthem.com	3	4	3
160	Cigna HealthCare of Arizona	AZ	HMO/POS	83.1	Yes	www.cigna.com	2	4	4
161	Scott and White Health Plan	TX	HMO	83.1	Yes	www.swhp.org	3	3	3
162	Cigna HealthCare of Florida	FL	HMO/POS	83.1	Yes	www.cigna.com	3	4	3
166	AmeriHealth HMO	DE, NJ, PA	HMO/POS	83.0	Yes	www.amerhealth.com	3	4	3
170	Horizon Health Care of New Jersey	NJ	POS	82.9	Yes	www.horizonblue.com	2	3	4
170	Horizon Healthcare of New Jersey	NJ	HMO	82.9	Yes	www.horizonblue.com	2	3	4
172	Paramount Health Care	OH	HMO	82.9	Yes	www.paramounthealthcare.com	4	4	2
176	Health Net of Arizona	AZ	HMO	82.9	Yes	www.healthnet.com	4	3	3
179	Cigna Ohio Managed Care	OH	HMO/POS	82.8	Yes	www.cigna.com	3	3	3
180	Oxford Health Plans	NY	HMO/POS	82.8	Yes	www.oxhp.com	2	4	3
183	SelectHealth	ID, UT	HMO/POS	82.7	Yes	www.selecthealth.org	3	3	4
185	Anthem Blue Cross and Blue Shield in Kentucky	KY	HMO/POS	82.7	Yes	www.anthem.com	3	4	3
186	UnitedHealthcare of Florida	FL	HMO/POS	82.6	Yes	www.uhc.com	4	3	2
190	MD - Individual Practice Association	DC, MD, VA	HMO/POS	82.5	Yes	www.mamsiunitedhealthcare.com	2	3	3
191	Aetna Health	PA	HMO/POS	82.5	Yes	www.aetna.com	2	3	4
192	HMO Colorado	CO	HMO/POS	82.5	Yes	www.anthem.com	2	4	5
193	Aetna Health (Pennsylvania)	DE	HMO/POS	82.4	Yes	www.aetna.com	2	3	3
196	Sanford Health Plan	IA, ND, SD	HMO	82.4	Yes	www.sanfordhealth.org	3	3	3
197	Blue Cross Blue Shield Healthcare Plan of Georgia	GA	HMO/POS	82.4	Yes	www.bcbsga.com	4	3	2
203	Cigna HealthCare of St. Louis	IL, MO	HMO/POS	82.4	Yes	www.cigna.com	4	3	1
207	Anthem Blue Cross and Blue Shield in Missouri	MO	HMO/POS	82.3	Yes	www.anthem.com	3	2	3
211	Aetna Health (Pennsylvania)	DC, MD, VA	HMO/POS	82.2	Yes	www.aetna.com	3	4	3
213	Kaiser Foundation Health Plan of Georgia	GA	POS	82.2	Yes	www.kp.org	3	4	2
215	AvMed Health Plans	FL	HMO/POS	82.1	Yes	www.avmed.org	3	4	2
216	Carelink Health Plans	WV	HMO	82.1	Yes	www.carelinkhealthplans.com	4	3	3
219	Oxford Health Plans	NJ	HMO/POS	82.1	Yes	www.oxhp.com	1	3	4

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220	HMO Illinois and Blue Advantage HMO	IL, IN, WI	HMO	82.1	Yes	www.bcbsil.com	3	3	3
226	BlueChoice HealthPlan of South Carolina	SC	HMO/POS	82.0	Yes	www.bluechoicesc.com	4	3	3
227	Health Plan of the Upper Ohio Valley, The	OH, WV	HMO	82.0	Yes	www.healthplan.org	5	3	2
230	CareFirst BlueChoice	DC, MD, VA	HMO/POS	82.0	Yes	www.carefirst.com	2	3	3
236	Cigna HealthCare of Georgia	GA	HMO/POS	81.9	Yes	www.cigna.com	3	3	3
238	Aetna Health	GA	HMO/POS	81.9	Yes	www.aetna.com	3	3	3
246	Optimum Choice	DC, DE, MD, VA, WV	HMO/POS	81.8	Yes	www.mamsi.com	1	3	3
254	Humana Health Plan - Kansas City	KS	HMO	81.8	Yes	www.humana.com	3	3	3
254	Humana Health Plan - Kansas City	KS	POS	81.8	Yes	www.humana.com	3	3	3
261	UnitedHealthcare of Arizona	AZ	HMO	81.7	Yes	www.uhc.com	3	2	3
262	Aetna Health (Pennsylvania)	KS, MO	HMO/POS	81.7	Yes	www.aetna.com	3	2	3
267	Blue Shield of California	CA	HMO/POS	81.6	Yes	www.blueshieldca.com	3	3	3
268	Humana Health Plan of Ohio	OH	HMO/POS	81.5	Yes	www.humana.com	2	3	3
270	Humana Health Benefit Plan of Louisiana	LA	HMO/POS	81.5	Yes	www.humana.com	4	3	2
271	Aetna Health (Pennsylvania)	NC, SC	HMO/POS	81.5	Yes	www.aetna.com	3	3	3
272	Humana Medical Plan - Florida	FL	HMO/POS	81.5	Yes	www.humana.com	3	3	3
273	Aetna Health (Pennsylvania)	IN, KY, OH	HMO/POS	81.4	Yes	www.aetna.com	3	2	3
274	UnitedHealthcare of the Midwest	IL, KS, MO	HMO/POS	81.4	Yes	www.uhc.com	5	2	2
277	UnitedHealthcare Plan of the River Valley	IA, IL, TN, VA	HMO/POS	81.4	Yes	www.uhcrivervalley.com	3	2	3
277	UnitedHealthCare Services of the River Valley	IA, IL, TN, VA	HMO/POS	81.4	Yes	www.uhcrivervalley.com	3	2	3
279	Saint Mary's HealthFirst	NV	HMO/POS	81.4	Yes	www.saintmaryshealthplans.com	2	3	3
284	Cigna HealthCare of California	CA	HMO/POS	81.3	Yes	www.cigna.com	2	3	3
288	Humana Health Plan of Texas (Austin)	TX	HMO/POS	81.2	Yes	www.humana.com	3	3	3
289	Presbyterian Health Plan	NM	HMO/POS	81.2	Yes	www.phs.org	2	3	3
292	Connecticut General Life Insurance (Cigna)	PA	HMO/POS	81.1	Yes	www.cigna.com	3	2	3
301	Humana Health Plan - Kentucky	KY	HMO/POS	81.0	Yes	www.humana.com	2	3	2
303	Health Options (Florida Blue)	FL	HMO	81.0	Yes	www.bcbsfl.com	3	3	1
304	Health Net of California	CA	HMO/POS	81.0	Yes	www.healthnet.com	1	3	2
307	Humana Health Plan of Texas (South)	TX	HMO/POS	81.0	Yes	www.humana.com	3	2	2
308	UnitedHealthcare of the Mid-Atlantic	DC, MD, VA	HMO/POS	80.9	Yes	www.uhc.com	1	3	3
319	Aetna Health	TX	HMO/POS	80.7	Yes	www.aetna.com	2	2	2
320	Humana Employers Health Plan of Georgia	GA	HMO/POS	80.6	Yes	www.humana.com	3	2	3
321	Aetna Health (Pennsylvania)	CO	HMO/POS	80.6	Yes	www.aetna.com	1	2	3
326	Cigna HealthCare of Texas	TX	HMO/POS	80.5	Yes	www.cigna.com	3	2	2
327	UnitedHealthcare Community Plan	GA	HMO/POS	80.5	Yes	www.uhc.com	3	2	2
330	UnitedHealthcare Benefits of Texas	TX	HMO	80.4	Yes	www.pacificare.com	3	2	3
337	UnitedHealthcare of California	CA	HMO	80.2	Yes	www.uhctest.com	1	3	2
338	Aetna Health	FL	HMO/POS	80.2	Yes	www.aetna.com	2	3	2
347	Neighborhood Health Partnership	FL	HMO/POS	80.1	Yes	www.mynhp.com	2	3	2
348	Cigna HealthCare of South Carolina	SC	HMO/POS	80.1	Yes	www.cigna.com	4	2	2
349	Aetna Health (Pennsylvania)	AZ, NV	HMO/POS	80.1	Yes	www.aetna.com	1	2	3
351	Aetna Health (Pennsylvania)	IL, IN	HMO/POS	80.1	Yes	www.aetna.com	1	2	3
352	ADVANTAGE Health Solutions	IN	HMO/POS	80.0	Yes	www.advantageplan.com	3	2	2

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353	Lovelace Health Plan	NM	HMO/POS	80.0	Yes	www.lovelacehealthplan.com	1	2	3
354	UnitedHealthcare of Oklahoma	OK	HMO	80.0	Yes	www.uhcwest.com	3	2	2
355	Cigna HealthCare of Illinois	IL, IN	HMO/POS	80.0	Yes	www.cigna.com	2	2	3
357	Cigna HealthCare of Indiana	IN	HMO/POS	79.9	Yes	www.cigna.com	3	2	2
358	Anthem Blue Cross	CA	HMO/POS	79.8	Yes	www.anthem.com	1	3	2
363	Aetna Health (Pennsylvania)	TN	HMO/POS	79.7	Yes	www.aetna.com	2	2	2
372	Cigna HealthCare of St. Louis	KS, MO	HMO/POS	79.3	Yes	www.cigna.com	3	2	2
375	Humana Health Plan of Arizona	AZ	HMO/POS	79.2	Yes	www.humana.com	1	2	2
379	Humana Health Plan of Texas (Houston)	TX	HMO/POS	79.1	Yes	www.humana.com	2	2	2
389	Blue Cross and Blue Shield of New Mexico	NM	HMO	78.8	Yes	www.bcbsnm.com	3	2	2
407	Health Plan of Nevada	NV	HMO/POS	78.0	Yes	www.healthplanofnevada.com	1	2	2
411	Humana Health Plan - Chicago Market	IL	HMO/POS	77.7	Yes	www.humana.com	2	2	1
420	Aetna Health (Pennsylvania)	OK	HMO/POS	77.5	Yes	www.aetna.com	1	2	1
427	Aetna Health of California	CA	HMO/POS	76.9	Yes	www.aetna.com	1	1	2
440	Community Health Plan of Washington	WA	HMO/POS	74.7	Yes	www.chpw.org	1	1	1
441	Group Health Cooperative of Eau Claire	WI	HMO	72.4	No	www.group-health.com	5	4	5
442	Health Tradition Health Plan	WI	HMO	70.4	No	www.healthtradition.com	4	4	4
443	Coventry Health Care of Missouri	MO	HMO/POS	69.1	No (Scheduled)	www.chcmisouri.com	4	3	4
444	Welborn Health Plans	IN	HMO/POS	68.4	No	www.welbornhealthplans.com	4	3	3
445	Group Health Options (Alliant)	ID, WA	HMO/POS	68.4	No (Scheduled)	www.ghc.org	3	3	4
446	Rocky Mountain Health Plans	CO	HMO	68.2	No	www.rmhp.org	3	3	3
447	Sharp Health Plan	CA	HMO	68.2	No (Scheduled)	www.sharphealthplan.com	3	3	4
450	Coventry Health Care of Iowa	IA	HMO/POS	68.0	No	www.chciowa.com	3	3	3
451	Providence Health Plans	OR, WA	HMO/POS	67.9	No	www.providence.org	2	2	5
452	Group Health Options (Options)	ID, WA	HMO/POS	67.7	No (Scheduled)	www.ghc.org	3	3	4
453	Preferred Health Systems	KS	HMO/POS	67.6	No	www.phsystems.com	4	3	3
454	Coventry Health Care of Kansas	KS, MO	HMO/POS	67.6	No	www.chckansas.com	3	3	3
456	Humana Health Plan of Tennessee	TN	HMO/POS	67.0	No (Scheduled)	www.humana.com	4	3	2
457	Coventry Health Care of Delaware	DE, MD	HMO/POS	66.8	No	www.chcde.com	2	4	3
458	Humana Health Plan	CO	HMO/POS	66.7	No (Scheduled)	www.humana.com	2	3	3
462	Humana Benefit Plan of Illinois	IL	HMO/POS	66.0	No	www.humana.com	3	2	1
467	Coventry Health Care of Louisiana	LA	HMO/POS	65.1	No	www.chcla.com	3	2	2
469	Vantage Health Plan	LA	HMO	63.7	No	www.vhpla.com	5	2	1
474	Humana Health Plans of Puerto Rico	PR	HMO/POS	59.2	No	www.pr.humana.com	4	1	1
Partial Data Reported	Cigna Health and Life Insurance	DE	HMO/POS		Yes	www.cigna.com	1	1	1
Partial Data Reported	Columbia United Providers	WA	HMO		No	www.cuphealth.com	1	1	1
Partial Data Reported	Connecticut General Life Insurance (Cigna)	DE	HMO/POS		Yes	www.cigna.com	1	1	1
Partial Data Reported	Connecticut General Life Insurance (Cigna)	ME	HMO/POS		Yes	www.cigna.com	1	4	1
Partial Data Reported	Coventry Health Care/Mercy Health Plans	IL, MO	HMO		No	www.chcmisouri.com	1	4	3
Partial Data Reported	Health Advantage - Arkansas	AR	HMO/POS		No	www.healthadvantage-hmo.com	5	1	1
Partial Data Reported	New West Health Services	MT	HMO/POS		No	www.newwesthealth.com	1	1	3
Partial Data Reported	UnitedHealthcare of Colorado	CO	HMO		Yes	www.uhc.com	1	1	1
Partial Data Reported	UnitedHealthcare of Illinois	IL, IN	HMO/POS		Yes	www.uhc.com	1	1	1
Partial Data Reported	UnitedHealthcare of Kentucky	KY	HMO/POS		Yes	www.uhc.com	1	1	1

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Partial Data Reported	UnitedHealthcare of New England	CT, MA, NH, RI	HMO		Yes	www.uhc.com	I	I	I
Partial Data Reported	UnitedHealthcare of North Carolina	NC	HMO/POS		Yes	www.uhc.com	I	I	I
Partial Data Reported	UnitedHealthcare of Ohio	OH	HMO/POS		Yes	www.uhc.com	I	I	I
Partial Data Reported	UnitedHealthcare of the Midlands	IA, NE	HMO/POS		Yes	www.uhc.com	I	I	I
Partial Data Reported	UnitedHealthcare of Utah	UT	HMO/POS		Yes	www.uhc.com	I	I	I
No Data Reported	Allegiance Life & Health	MT	HMO			www.allegiancelifeandhealth.com			
No Data Reported	Alliant Health Plans	GA	POS			www.alliantplans.com			
No Data Reported	Altius Health Plans	ID, UT, WY	HMO/POS			www.altiushealthplans.com			
No Data Reported	Athens Area Health Plan Select	GA	HMO/POS			www.aahps.com			
No Data Reported	Atlantis Health Plan	NY	HMO			www.atlantishp.com			
No Data Reported	Blue Cross & Blue Shield of Rhode Island	RI	POS			www.bcbsri.com			
No Data Reported	Blue Cross and Blue Shield of Montana	MT	POS			www.bcbsmt.com			
No Data Reported	Blue Cross and Blue Shield of Texas	TX	HMO			www.bcbsstx.com			
No Data Reported	Blue Cross Blue Shield of Kansas	KS	HMO			www.bcbsks.com			
No Data Reported	Blue Cross Blue Shield of Louisiana	LA	HMO			www.bcbsla.com			
No Data Reported	Blue Cross Blue Shield of North Dakota	ND	POS			www.bcbsnd.com			
No Data Reported	Blue Plus	MN	HMO/POS			www.bluecrossmn.com			
No Data Reported	Bluegrass Family Health	KY	HMO/POS			www.bgfh.com			
No Data Reported	BlueLincs	OK	HMO			www.bcbsok.com/employer/bluelincs_hmo.html			
No Data Reported	Brighton Marine US Family Health Plan	MA, RI	HMO			www.usfamilyhealth.org			
No Data Reported	Carolina Care Plan	SC	HMO/POS			www.carolinacareplan.com			
No Data Reported	CHRISTUS Health US Family Health Plan	LA, TX	HMO			christus.usfhp.com/			
No Data Reported	Community First Health Plans	TX	HMO/POS			www.cfhp.com			
No Data Reported	CommunityCare Managed Healthcare Plans of Oklahoma	OK	HMO			www.ccoak.com			
No Data Reported	Coventry Health Plan of Florida	FL	HMO			www.vistahealthplan.com			
No Data Reported	Cox Health Systems	MO	HMO/POS			www.coxhealthplans.com			
No Data Reported	DAKOTACARE	SD	HMO			www.dakotacare.com			
No Data Reported	Denver Health Medical Plan	CO	HMO			www.denverhealth.org			
No Data Reported	First CarolinaCare Insurance	NC	HMO/POS			www.firstcarolinacare.com			
No Data Reported	FIRSTCARE (Abilene)	TX	HMO			www.firstcare.com			
No Data Reported	FIRSTCARE (Amarillo)	TX	HMO			www.firstcare.com			
No Data Reported	FIRSTCARE (Lubbock)	TX	HMO			www.firstcare.com			
No Data Reported	FIRSTCARE (Waco)	TX	HMO			www.firstcare.com			
No Data Reported	GlobalHealth	OK	HMO			www.globalhealth.cc			
No Data Reported	Inter-County Health Plans	PA	HMO			www.ichphealth.com			
No Data Reported	Martin's Point Health Care	ME, NH, NY, PA, VT	HMO			www.martinspoint.org			
No Data Reported	McLaren Health Plan	MI	HMO			www.mclarenhealthplan.org			
No Data Reported	Physicians Plus Insurance Corporation	WI	HMO/POS			www.pplusic.com			
No Data Reported	Preferred Medical Plan	FL	HMO			www.pmphmo.com			
No Data Reported	QualChoice of Arkansas	AR	HMO			www.qcark.com			
No Data Reported	SIMNSA Health Plan	CA	HMO			www.simnsa.com			
No Data Reported	UHA	HI	POS			www.uhahealth.com			

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No Data Reported	US Family Health Plan at Pacific Medical Centers	WA	HMO			<a href="http://www.pacificmedicalcenters.org">www.pacificmedicalcenters.org</a>			
No Data Reported	Valley Health Plan	CA	HMO			<a href="http://www.valleyhealthplan.org">www.valleyhealthplan.org</a>			
No Data Reported	Ventura County Health Care Plan	CA	HMO			<a href="http://www.vchealthcareplan.org">www.vchealthcareplan.org</a>			
No Data Reported	Vista Healthplan	FL	HMO/POS			<a href="http://www.vistahealthplan.com">www.vistahealthplan.com</a>			

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4	Tufts Benefit Administrators	MA, RI	PPO	90.2	Yes	www.tuftshealthplan.com	5	5	5
5	Harvard Pilgrim Health Care	MA	PPO	90.1	Yes	www.harvardpilgrim.org	5	5	5
20	Capital District Physicians' Healthcare Network (Self-Funded)	NY	PPO	88.0	Yes	www.cdphp.com	5	5	5
20	CDPHP Universal Benefits	NY	PPO	88.0	Yes	www.cdphp.com	5	5	5
23	Blue Cross and Blue Shield of Massachusetts	MA	PPO	87.8	Yes	www.bcbsma.com	3	5	5
39	Cigna Health and Life Insurance	MA	PPO	86.8	Yes	www.cigna.com	3	5	5
39	Connecticut General Life Insurance (Cigna)	MA	PPO	86.8	Yes	www.cigna.com	3	5	5
51	Cigna Health and Life Insurance	CT	PPO	86.0	Yes	www.cigna.com	3	5	4
51	Connecticut General Life Insurance (Cigna)	CT	PPO	86.0	Yes	www.cigna.com	3	5	4
53	Geisinger Health Plan	PA	PPO	86.0	Yes	www.thehealthplan.com	3	4	4
54	UPMC Benefit Management Services	PA	PPO	86.0	Yes	www.upmchealthplan.com	5	4	4
54	UPMC Health Network	PA	PPO	86.0	Yes	www.upmchealthplan.com	5	4	4
62	United HealthCare Services (New England)	RI	PPO	85.5	Yes	www.uhc.com	4	4	4
62	UnitedHealthcare Insurance (New England)	RI	PPO	85.5	Yes	www.uhc.com	4	4	4
68	Hawaii Medical Service Association	HI	PPO	85.2	Yes	www.HMSA.com	5	3	4
84	United HealthCare Services (New England)	CT	PPO	84.5	Yes	www.uhc.com	4	4	4
84	UnitedHealthcare Insurance (New England)	CT	PPO	84.5	Yes	www.uhc.com	4	4	4
86	Aetna Life Insurance	CT	PPO	84.5	Yes	www.aetna.com	3	4	4
91	United HealthCare Services (New England)	MA	PPO	84.5	Yes	www.uhc.com	2	4	4
91	UnitedHealthcare Insurance (New England)	MA	PPO	84.5	Yes	www.uhc.com	2	4	4
95	Excellus BlueCross BlueShield	NY	PPO	84.4	Yes	www.excellusbcbs.com	3	4	4
101	Blue Cross and Blue Shield of Vermont	VT	PPO	84.2	Yes	www.bcbsvt.com	3	3	4
106	Cigna Health and Life Insurance	IL	PPO	84.1	Yes	www.cigna.com	5	3	4
106	Connecticut General Life Insurance (Cigna)	IL	PPO	84.1	Yes	www.cigna.com	5	3	4
108	Cigna Health and Life Insurance	DC, MD	PPO	84.1	Yes	www.cigna.com	4	4	3
108	Connecticut General Life Insurance (Cigna)	DC, MD	PPO	84.1	Yes	www.cigna.com	4	4	3
116	Cigna Health and Life Insurance	ME	PPO	83.9	Yes	www.cigna.com	4	3	4
116	Connecticut General Life Insurance (Cigna)	ME	PPO	83.9	Yes	www.cigna.com	4	3	4
119	Oxford Health Insurance	NY	PPO	83.8	Yes	www.oxhp.com	2	4	4
120	Cigna Health and Life Insurance	NC	PPO	83.8	Yes	www.cigna.com	4	4	3
120	Connecticut General Life Insurance (Cigna)	NC	PPO	83.8	Yes	www.cigna.com	4	4	3
122	United HealthCare Services (Mid-Atlantic)	MD	PPO	83.7	Yes	www.uhc.com	3	4	3
122	UnitedHealthcare Insurance (Mid-Atlantic)	MD	PPO	83.7	Yes	www.uhc.com	3	4	3
125	Blue Cross Blue Shield of Minnesota	MN	PPO	83.7	Yes	www.bluecrossmn.com	3	3	4
127	Cigna Health and Life Insurance	NY	PPO	83.7	Yes	www.cigna.com	2	4	4
127	Connecticut General Life Insurance (Cigna)	NY	PPO	83.7	Yes	www.cigna.com	2	4	4
130	Aetna Life Insurance	NY	PPO	83.7	Yes	www.aetna.com	3	4	3
132	Cigna Health and Life Insurance	VT	PPO	83.6	Yes	www.cigna.com	4	4	3
132	Connecticut General Life Insurance (Cigna)	VT	PPO	83.6	Yes	www.cigna.com	4	4	3
135	Cigna Health and Life Insurance	CO	PPO	83.5	Yes	www.cigna.com	3	3	4
135	Connecticut General Life Insurance (Cigna)	CO	PPO	83.5	Yes	www.cigna.com	3	3	4
138	Aetna Life Insurance	MA	PPO	83.5	Yes	www.aetna.com	1	4	4
142	Health Alliance Medical Plans	IA, IL	PPO	83.4	Yes	www.healthalliance.org	5	3	3
144	Oxford Health Insurance	CT	PPO	83.4	Yes	www.oxhp.com	2	4	4
147	Aetna Life Insurance	PA	PPO	83.3	Yes	www.aetna.com	3	4	3

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Rank	Plan Name	States	Type	Score	NCQA Accreditation	URL	Consumer Satisfaction	Prevention	Treatment
148	Cigna Health and Life Insurance	NH	PPO	83.3	Yes	www.cigna.com	3	3	3
148	Connecticut General Life Insurance (Cigna)	NH	PPO	83.3	Yes	www.cigna.com	3	3	3
151	Cigna Health and Life Insurance	VA	PPO	83.3	Yes	www.cigna.com	3	4	3
151	Connecticut General Life Insurance (Cigna)	VA	PPO	83.3	Yes	www.cigna.com	3	4	3
155	Cigna Health and Life Insurance	PA	PPO	83.2	Yes	www.cigna.com	3	4	3
155	Connecticut General Life Insurance (Cigna)	PA	PPO	83.2	Yes	www.cigna.com	3	4	3
158	Cigna Health and Life Insurance	NJ	PPO	83.2	Yes	www.cigna.com	2	4	4
158	Connecticut General Life Insurance (Cigna)	NJ	PPO	83.2	Yes	www.cigna.com	2	4	4
163	UnitedHealthCare Services (New England)	NH	PPO	83.1	Yes	www.uhc.com	2	4	3
163	UnitedHealthcare Insurance (New England)	NH	PPO	83.1	Yes	www.uhc.com	2	4	3
165	QCC Insurance (Personal Choice)	PA	PPO	83.1	Yes	www.ibx.com	4	4	3
167	Aetna Life Insurance	NJ	PPO	83.0	Yes	www.aetna.com	3	3	3
168	UnitedHealthcare Insurance	CO	PPO	82.9	Yes	www.uhc.com	3	3	4
168	UnitedHealthCare Services	CO	PPO	82.9	Yes	www.uhc.com	3	3	4
173	Aetna Life Insurance	DC, MD	PPO	82.9	Yes	www.aetna.com	3	3	3
174	Cigna Health and Life Insurance	TN	PPO	82.9	Yes	www.cigna.com	5	3	3
174	Connecticut General Life Insurance (Cigna)	TN	PPO	82.9	Yes	www.cigna.com	5	3	3
177	UnitedHealthcare Insurance of New York	NY	PPO	82.8	Yes	www.uhc.com	3	4	3
177	UnitedHealthCare Services	NY	PPO	82.8	Yes	www.uhc.com	3	4	3
181	UnitedHealthcare Insurance	NJ	PPO	82.7	Yes	www.uhc.com	2	4	3
181	UnitedHealthCare Services	NJ	PPO	82.7	Yes	www.uhc.com	2	4	3
184	BluePreferred	DC, MD, VA	PPO	82.7	Yes	www.carefirst.com	3	3	4
187	Cigna Health and Life Insurance	OR	PPO	82.6	Yes	www.cigna.com	2	3	4
187	Connecticut General Life Insurance (Cigna)	OR	PPO	82.6	Yes	www.cigna.com	2	3	4
189	Optima Health Insurance	VA	PPO	82.5	Yes	www.optimahealth.com	3	3	3
194	United HealthCare Services (Midlands)	IA	PPO	82.4	Yes	www.uhc.com	3	3	3
194	UnitedHealthcare Insurance (Midlands)	IA	PPO	82.4	Yes	www.uhc.com	3	3	3
198	Aetna Life Insurance	NH, VT	PPO	82.4	Yes	www.aetna.com	3	2	3
199	UnitedHealthcare Insurance	NC	PPO	82.4	Yes	www.uhc.com	3	3	3
199	UnitedHealthCare Services	NC	PPO	82.4	Yes	www.uhc.com	3	3	3
201	Cigna Health and Life Insurance	WA	PPO	82.4	Yes	www.cigna.com	2	3	4
201	Connecticut General Life Insurance (Cigna)	WA	PPO	82.4	Yes	www.cigna.com	2	3	4
204	Cigna Health and Life Insurance	FL	PPO	82.3	Yes	www.cigna.com	3	3	3
204	Connecticut General Life Insurance (Cigna)	FL	PPO	82.3	Yes	www.cigna.com	3	3	3
206	Aetna Life Insurance	RI	PPO	82.3	Yes	www.aetna.com	1	3	4
208	UnitedHealthcare Insurance	WI	PPO	82.2	Yes	www.uhc.com	3	3	3
208	UnitedHealthCare Services	WI	PPO	82.2	Yes	www.uhc.com	3	3	3
210	Oxford Health Insurance	NJ	PPO	82.2	Yes	www.oxhp.com	2	3	3
212	Humana Insurance (Ohio)	OH	PPO	82.2	Yes	www.humana.com	2	3	3
214	SummaCare	OH	PPO	82.1	Yes	www.summacare.com	3	3	3
217	UnitedHealthcare Insurance	TX	PPO	82.1	Yes	www.uhc.com	3	3	3
217	UnitedHealthCare Services	TX	PPO	82.1	Yes	www.uhc.com	3	3	3
221	Cigna Health and Life Insurance	MO	PPO	82.1	Yes	www.cigna.com	3	3	3
221	Connecticut General Life Insurance (Cigna)	MO	PPO	82.1	Yes	www.cigna.com	3	3	3
223	United HealthCare Services (Midlands)	NE	PPO	82.1	Yes	www.uhc.com	3	3	3

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Rank	Plan Name	States	Type	Score	NCQA Accreditation	URL	Consumer Satisfaction	Prevention	Treatment
223	UnitedHealthcare Insurance (Midlands)	NE	PPO	82.1	Yes	www.uhc.com	3	3	3
225	Aetna Life Insurance	OH	PPO	82.0	Yes	www.aetna.com	3	3	3
228	Coventry Health Care of Illinois	IL	PPO	82.0	Yes	www.PersonalCare.org	3	3	3
229	Aetna Life Insurance	ME	PPO	82.0	Yes	www.aetna.com	2	3	4
231	United HealthCare Services (Midwest)	MO	PPO	82.0	Yes	www.uhc.com	3	3	3
231	UnitedHealthcare Insurance (Midwest)	MO	PPO	82.0	Yes	www.uhc.com	3	3	3
233	United HealthCare Services (Mid-Atlantic)	VA	PPO	82.0	Yes	www.uhc.com	3	3	3
233	UnitedHealthcare Insurance (Mid-Atlantic)	VA	PPO	82.0	Yes	www.uhc.com	3	3	3
235	Aetna Life Insurance	VA	PPO	82.0	Yes	www.aetna.com	3	3	2
237	Aetna Life Insurance	NC	PPO	81.9	Yes	www.aetna.com	3	3	3
239	AultCare	OH	PPO	81.9	Yes	www.aultcare.com	5	3	2
240	Horizon Health Care of New Jersey	NJ	PPO	81.8	Yes	www.horizonblue.com	3	3	3
241	UnitedHealthcare Insurance	AZ	PPO	81.8	Yes	www.uhc.com	3	3	3
241	UnitedHealthCare Services	AZ	PPO	81.8	Yes	www.uhc.com	3	3	3
243	Humana Insurance (Wisconsin)	WI	PPO	81.8	Yes	www.humana.com	3	2	3
244	Cigna Health and Life Insurance	AZ	PPO	81.8	Yes	www.cigna.com	1	3	3
244	Connecticut General Life Insurance (Cigna)	AZ	PPO	81.8	Yes	www.cigna.com	1	3	3
247	UnitedHealthcare Insurance	CA	PPO	81.8	Yes	www.uhc.com	2	3	3
247	UnitedHealthCare Services	CA	PPO	81.8	Yes	www.uhc.com	2	3	3
249	UnitedHealthcare Insurance	PA	PPO	81.8	Yes	www.uhc.com	3	3	3
249	UnitedHealthCare Services	PA	PPO	81.8	Yes	www.uhc.com	3	3	3
251	Aetna Life Insurance	GA	PPO	81.8	Yes	www.aetna.com	3	3	3
252	Cigna Health and Life Insurance	RI	PPO	81.8	Yes	www.cigna.com	1	4	3
252	Connecticut General Life Insurance (Cigna)	RI	PPO	81.8	Yes	www.cigna.com	1	4	3
256	Blue Cross Blue Shield of North Carolina	NC	PPO	81.7	Yes	www.bcbsnc.com	3	3	3
257	UnitedHealthcare Insurance	OH	PPO	81.7	Yes	www.uhc.com	3	3	3
257	UnitedHealthCare Services	OH	PPO	81.7	Yes	www.uhc.com	3	3	3
259	Cigna Health and Life Insurance	CA	PPO	81.7	Yes	www.cigna.com	3	3	3
259	Connecticut General Life Insurance (Cigna)	CA	PPO	81.7	Yes	www.cigna.com	3	3	3
263	Cigna Health and Life Insurance	TX	PPO	81.6	Yes	www.cigna.com	3	3	2
263	Connecticut General Life Insurance (Cigna)	TX	PPO	81.6	Yes	www.cigna.com	3	3	2
265	Cigna Health and Life Insurance	GA	PPO	81.6	Yes	www.cigna.com	2	3	3
265	Connecticut General Life Insurance (Cigna)	GA	PPO	81.6	Yes	www.cigna.com	2	3	3
269	ODS Health Plan	OR	PPO	81.5	Yes	www.odscompanies.com	2	2	4
275	UnitedHealthcare Insurance	FL	PPO	81.4	Yes	www.uhc.com	3	3	2
275	UnitedHealthCare Services	FL	PPO	81.4	Yes	www.uhc.com	3	3	2
280	United HealthCare Services (Mid-Atlantic)	DC	PPO	81.3	Yes	www.uhc.com	1	3	3
280	UnitedHealthcare Insurance (Mid-Atlantic)	DC	PPO	81.3	Yes	www.uhc.com	1	3	3
282	Cigna Health and Life Insurance	OH	PPO	81.3	Yes	www.cigna.com	2	3	3
282	Connecticut General Life Insurance (Cigna)	OH	PPO	81.3	Yes	www.cigna.com	2	3	3
285	Humana Insurance (KS, MO)	KS, MO	PPO	81.2	Yes	www.humana.com	3	2	3
286	Aetna Life Insurance	FL	PPO	81.2	Yes	www.aetna.com	3	3	2
287	Humana Insurance (Texas)	TX	PPO	81.2	Yes	www.humana.com	3	3	2
290	Aetna Life Insurance	MI	PPO	81.1	Yes	www.aetna.com	3	2	2
291	Aetna Life Insurance	WA	PPO	81.1	Yes	www.aetna.com	2	3	3

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Rank	Plan Name	States	Type	Score	NCQA Accreditation	URL	Consumer Satisfaction	Prevention	Treatment
293	UnitedHealthcare Insurance	IL	PPO	81.1	Yes	www.uhc.com	3	3	2
293	UnitedHealthcare Insurance of Illinois	IL	PPO	81.1	Yes	www.uhc.com	3	3	2
293	UnitedHealthCare Services	IL	PPO	81.1	Yes	www.uhc.com	3	3	2
296	UnitedHealthcare Insurance	WA	PPO	81.0	Yes	www.uhc.com	2	2	3
296	UnitedHealthCare Services	WA	PPO	81.0	Yes	www.uhc.com	2	2	3
298	UnitedHealthcare Insurance	DE	PPO	81.0	Yes	www.uhc.com	2	3	3
298	UnitedHealthCare Services	DE	PPO	81.0	Yes	www.uhc.com	2	3	3
300	Aetna Life Insurance	TX	PPO	81.0	Yes	www.aetna.com	3	3	2
302	Aetna Life Insurance	CO	PPO	81.0	Yes	www.aetna.com	2	3	3
305	UnitedHealthcare Insurance	TN	PPO	81.0	Yes	www.uhc.com	3	2	2
305	UnitedHealthCare Services	TN	PPO	81.0	Yes	www.uhc.com	3	2	2
309	Aetna Life Insurance	MN	PPO	80.9	Yes	www.aetna.com	3	2	3
310	Aetna Life Insurance	TN	PPO	80.9	Yes	www.aetna.com	3	2	2
311	UnitedHealthcare Insurance	IN	PPO	80.9	Yes	www.uhc.com	4	2	2
311	UnitedHealthCare Services	IN	PPO	80.9	Yes	www.uhc.com	4	2	2
313	Blue Cross and Blue Shield of Kansas City	KS, MO	PPO	80.8	Yes	www.bluekc.com	3	2	3
314	Aetna Life Insurance	IL	PPO	80.8	Yes	www.aetna.com	2	3	2
315	UnitedHealthcare Insurance	OR	PPO	80.8	Yes	www.unitedhealthcare.com	2	2	3
315	UnitedHealthCare Services	OR	PPO	80.8	Yes	www.uhc.com	2	2	3
317	UnitedHealthcare Insurance	MI	PPO	80.7	Yes	www.uhc.com	3	3	2
317	UnitedHealthCare Services	MI	PPO	80.7	Yes	www.uhc.com	3	3	2
322	BlueCross BlueShield of Tennessee	TN	PPO	80.5	Yes	www.bcbst.com	4	2	2
323	Aetna Life Insurance	MO	PPO	80.5	Yes	www.aetna.com	3	2	3
324	Aetna Life Insurance	IN	PPO	80.5	Yes	www.aetna.com	3	2	2
325	Health Net Life Insurance	CA	PPO	80.5	Yes	www.healthnet.com	1	3	3
328	Anthem Blue Cross	CA	PPO	80.4	Yes	www.anthem.com/ca	3	3	2
329	Anthem Blue Cross Life and Health Insurance	CA	PPO	80.4	Yes	www.bluecrossca.com	3	3	2
331	UnitedHealthcare Insurance	KY	PPO	80.4	Yes	www.uhc.com	3	3	2
331	UnitedHealthCare Services	KY	PPO	80.4	Yes	www.uhc.com	3	3	2
333	UnitedHealthcare Insurance	SC	PPO	80.4	Yes	www.uhc.com	4	2	2
333	UnitedHealthCare Services	SC	PPO	80.4	Yes	www.uhc.com	4	2	2
335	Aetna Life Insurance	DE	PPO	80.3	Yes	www.aetna.com	3	2	2
336	Aetna Life Insurance	CA	PPO	80.3	Yes	www.aetna.com	2	2	2
339	UnitedHealthcare Insurance	GA	PPO	80.2	Yes	www.uhc.com	3	2	2
339	UnitedHealthCare Services	GA	PPO	80.2	Yes	www.uhc.com	3	2	2
341	Humana Insurance (Illinois)	IL	PPO	80.2	Yes	www.humana.com	1	2	3
342	Cigna Health and Life Insurance	KS	PPO	80.2	Yes	www.cigna.com	3	2	2
342	Connecticut General Life Insurance (Cigna)	KS	PPO	80.2	Yes	www.cigna.com	3	2	2
344	Aetna Life Insurance	SC	PPO	80.2	Yes	www.aetna.com	3	2	2
345	Aetna Life Insurance	NE	PPO	80.2	Yes	www.aetna.com	3	2	2
346	Aetna Life Insurance	AZ	PPO	80.1	Yes	www.aetna.com	2	2	3
350	Humana Health Plan - Kentucky	KY	PPO	80.1	Yes	www.humana.com	2	2	3
356	Aetna Life Insurance	OR	PPO	80.0	Yes	www.aetna.com	1	2	3
359	Cigna Health and Life Insurance	WI	PPO	79.7	Yes	www.cigna.com	3	2	2
359	Connecticut General Life Insurance (Cigna)	WI	PPO	79.7	Yes	www.cigna.com	3	2	2

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361	Aetna Life Insurance	KS	PPO	79.7	Yes	www.aetna.com	3	2	2
362	Aetna Life Insurance	IA	PPO	79.7	Yes	www.aetna.com	3	2	2
364	UnitedHealthcare Insurance	LA	PPO	79.6	Yes	www.uhc.com	5	2	1
364	UnitedHealthCare Services	LA	PPO	79.6	Yes	www.uhc.com	5	2	1
366	UnitedHealthcare Insurance	OK	PPO	79.5	Yes	www.uhc.com	4	2	2
366	UnitedHealthCare Services	OK	PPO	79.5	Yes	www.uhc.com	4	2	2
368	Lovelace Insurance	NM	PPO	79.3	Yes	www.LovelacePPO.com	1	3	3
369	Presbyterian Insurance	NM	PPO	79.3	Yes	www.phs.org	1	2	3
370	United HealthCare Services (Midwest)	KS	PPO	79.3	Yes	www.uhc.com	3	2	2
370	UnitedHealthcare Insurance (Midwest)	KS	PPO	79.3	Yes	www.uhc.com	3	2	2
373	Cigna Health and Life Insurance	DE	PPO	79.3	Yes	www.cigna.com	3	2	2
373	Connecticut General Life Insurance (Cigna)	DE	PPO	79.3	Yes	www.cigna.com	3	2	2
376	UnitedHealthcare Insurance	MT	PPO	79.2	Yes	www.uhc.com	3	1	3
376	UnitedHealthCare Services	MT	PPO	79.2	Yes	www.uhc.com	3	1	3
378	Anthem Blue Cross Blue Shield in Virginia	VA	PPO	79.1	Yes	www.anthem.com	4	2	1
380	UnitedHealthcare Insurance	AL	PPO	79.1	Yes	www.uhc.com	3	2	1
380	UnitedHealthCare Services	AL	PPO	79.1	Yes	www.uhc.com	3	2	1
382	Cigna Health and Life Insurance	NE	PPO	78.9	Yes	www.cigna.com	3	2	2
382	Connecticut General Life Insurance (Cigna)	NE	PPO	78.9	Yes	www.cigna.com	3	2	2
384	Aetna Life Insurance	OK	PPO	78.9	Yes	www.aetna.com	3	2	2
385	Cigna Health and Life Insurance	IA	PPO	78.9	Yes	www.cigna.com	3	2	2
385	Connecticut General Life Insurance (Cigna)	IA	PPO	78.9	Yes	www.cigna.com	3	2	2
387	Anthem Blue Cross and Blue Shield in Indiana	IN	PPO	78.8	Yes	www.anthem.com	3	2	1
388	Aetna Life Insurance	WI	PPO	78.8	Yes	www.aetna.com	2	2	2
390	UnitedHealthcare Insurance	UT	PPO	78.7	Yes	www.uhc.com	2	1	3
390	UnitedHealthCare Services	UT	PPO	78.7	Yes	www.uhc.com	2	1	3
392	Cigna Health and Life Insurance	SC	PPO	78.7	Yes	www.cigna.com	3	2	1
392	Connecticut General Life Insurance (Cigna)	SC	PPO	78.7	Yes	www.cigna.com	3	2	1
394	Cigna Health and Life Insurance	IN	PPO	78.6	Yes	www.cigna.com	3	2	1
394	Connecticut General Life Insurance (Cigna)	IN	PPO	78.6	Yes	www.cigna.com	3	2	1
396	Humana Insurance (Arizona)	AZ	PPO	78.6	Yes	www.humana.com	1	1	3
397	Anthem Blue Cross and Blue Shield in Ohio	OH	PPO	78.5	Yes	www.anthem.com	3	2	1
398	Cigna Health and Life Insurance	KY	PPO	78.4	Yes	www.cigna.com	3	2	2
398	Connecticut General Life Insurance (Cigna)	KY	PPO	78.4	Yes	www.cigna.com	3	2	2
400	Aetna Life Insurance	UT	PPO	78.3	Yes	www.aetna.com	2	1	2
401	Anthem Blue Cross and Blue Shield in Kentucky	KY	PPO	78.3	Yes	www.anthem.com	3	2	1
402	Aetna Life Insurance	WV	PPO	78.3	Yes	www.aetna.com	4	1	1
403	UnitedHealthcare Insurance	NM	PPO	78.1	Yes	www.uhc.com	1	2	2
403	UnitedHealthCare Services	NM	PPO	78.1	Yes	www.uhc.com	1	2	2
405	UnitedHealthcare Insurance	NV	PPO	78.1	Yes	www.uhc.com	3	1	2
405	UnitedHealthCare Services	NV	PPO	78.1	Yes	www.uhc.com	3	1	2
408	Aetna Life Insurance	KY	PPO	77.9	Yes	www.aetna.com	3	2	1
409	UnitedHealthcare Insurance	ID	PPO	77.8	Yes	www.uhc.com	3	1	2
409	UnitedHealthCare Services	ID	PPO	77.8	Yes	www.uhc.com	3	1	2
412	Aetna Life Insurance	LA	PPO	77.6	Yes	www.aetna.com	3	2	1

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Rank	Plan Name	States	Type	Score	NCQA Accreditation	URL	Consumer Satisfaction	Prevention	Treatment
413	Cigna Health and Life Insurance	NV	PPO	77.6	Yes	www.cigna.com	2	2	1
413	Connecticut General Life Insurance (Cigna)	NV	PPO	77.6	Yes	www.cigna.com	2	2	1
415	UnitedHealthcare Insurance	MS	PPO	77.6	Yes	www.uhc.com	4	1	1
415	UnitedHealthCare Services	MS	PPO	77.6	Yes	www.uhc.com	4	1	1
417	Cigna Health and Life Insurance	MT, SD	PPO	77.5	Yes	www.cigna.com	3	1	2
417	Connecticut General Life Insurance (Cigna)	MT, SD	PPO	77.5	Yes	www.cigna.com	3	1	2
419	Blue Cross Blue Shield of Georgia	GA	PPO	77.5	Yes	www.anthem.com	4	1	1
421	UnitedHealthcare Insurance	AR	PPO	77.4	Yes	www.uhc.com	3	1	1
421	UnitedHealthCare Services	AR	PPO	77.4	Yes	www.uhc.com	3	1	1
423	Aetna Life Insurance	NV	PPO	77.3	Yes	www.aetna.com	1	1	2
424	Cigna Health and Life Insurance	NM	PPO	77.1	Yes	www.cigna.com	1	1	2
424	Connecticut General Life Insurance (Cigna)	NM	PPO	77.1	Yes	www.cigna.com	1	1	2
426	Aetna Life Insurance	MT, ND, SD, WY	PPO	77.0	Yes	www.aetna.com	1	1	2
428	Cigna Health and Life Insurance	MS	PPO	76.9	Yes	www.cigna.com	3	1	1
428	Connecticut General Life Insurance (Cigna)	MS	PPO	76.9	Yes	www.cigna.com	3	1	1
430	Aetna Life Insurance	ID	PPO	76.5	Yes	www.aetna.com	2	1	1
431	Aetna Life Insurance	AL	PPO	76.4	Yes	www.aetna.com	2	1	1
432	Aetna Life Insurance	MS	PPO	76.3	Yes	www.aetna.com	3	1	1
433	UnitedHealthcare Insurance	WY	PPO	76.2	Yes	www.uhc.com	2	1	1
433	UnitedHealthCare Services	WY	PPO	76.2	Yes	www.uhc.com	2	1	1
435	Aetna Life Insurance	AR	PPO	75.9	Yes	www.aetna.com	3	1	1
436	Aetna Life Insurance	AK	PPO	75.9	Yes	www.aetna.com	1	1	2
437	Humana Insurance (Utah)	UT	PPO	75.6	Yes	www.humana.com	1	1	2
438	Aetna Life Insurance	NM	PPO	75.4	Yes	www.aetna.com	1	1	1
439	Harvard Pilgrim Insurance	MA	PPO	75.1	No (In Process)	www.harvardpilgrim.org	5	5	5
448	Rocky Mountain Health Plans	CO	PPO	68.1	No	www.rmhp.org	3	3	4
449	Coventry Health and Life of Missouri	MO	PPO	68.1	No (Scheduled)	www.chcmisouri.com	4	3	3
455	Coventry Health and Life of Illinois	IL	PPO	67.0	No	www.PersonalCare.org	3	3	3
459	Coventry Health Care/Mercy Health Plans	AR, IL, MO	PPO	66.5	No	www.chcmisouri.com	3	3	3
460	Priority Health	MI	PPO	66.4	No	www.priorityhealth.com	3	3	2
461	Health Net of Oregon	OR, WA	PPO	66.1	No	www.healthnet.com	2	2	3
463	Health Alliance Plan of Michigan	MI	PPO	65.6	No	www.hap.org	3	2	2
464	Coventry Health Care of Delaware	DE, MD	PPO	65.6	No	www.chcde.com	1	3	3
465	PacificSource Health Plans	OR	PPO	65.5	No	www.pacificsource.com	3	2	3
466	Blue Cross Blue and Shield of Florida (Florida Blue)	FL	PPO	65.2	No (Scheduled)	www.bcbsfl.com	3	2	1
468	Blue Cross Blue Shield of Arizona	AZ	PPO	64.0	No	www.azblue.com	3	2	2
470	Blue Shield of California	CA	PPO	63.4	No (Scheduled)	www.blueshieldca.com	3	1	2
470	Blue Shield of California Life & Health Insurance	CA	PPO	63.4	No (Scheduled)	www.blueshieldca.com	3	1	2
472	Regence BlueShield	WA	PPO	63.2	No	www.regence.wa.com	3	1	1
473	Regence BlueCross BlueShield of Oregon	OR, WA	PPO	61.9	No	www.regence.or.com	3	1	1
Partial Data Reported	Aetna Life Insurance	HI	PPO		Yes	www.aetna.com	I	I	I
Partial Data Reported	Empire BlueCross BlueShield	NY	PPO		No	www.anthem.com	I	2	2
Partial Data Reported	Highmark BCBSD	DE	PPO		No	www.bcbsde.com	3	I	I
Partial Data Reported	Humana Health Insurance of Florida	FL	PPO		No	www.humana.com	1	I	I
Partial Data Reported	Humana Insurance (Tennessee)	TN	PPO		Yes	www.humana.com	I	I	I

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Partial Data Reported	Triple-S (Puerto Rico)	PR	PPO		No	www.ssspr.com	I	I	I
Partial Data Reported	United Healthcare Services (Hawaii)	HI	PPO		Yes	www.uhc.com	I	I	I
Partial Data Reported	UnitedHealthcare Insurance	HI	PPO		Yes	www.uhc.com	I	I	I
No Data Reported	Anthem Blue Cross and Blue Shield in Missouri	MO	PPO			www.anthem.com			
No Data Reported	Anthem Blue Cross and Blue Shield in Wisconsin	WI	PPO			www.anthem.com			
No Data Reported	Avera Health Plans	IA, NE, SD	PPO			www.averahealthplans.com			
No Data Reported	Blue Cross & Blue Shield of Mississippi	MS	PPO			www.bcbsms.com			
No Data Reported	Blue Cross & Blue Shield of Rhode Island	RI	PPO			www.bcbsri.com			
No Data Reported	Blue Cross and Blue Shield of Nebraska	NE	PPO			www.bcbsne.com			
No Data Reported	Blue Cross and Blue Shield of Wyoming	WY	PPO			www.bcbswy.com			
No Data Reported	Concert Health Plan (CHP)	IL	PPO			www.concerthealth.com			
No Data Reported	Everence Association	AZ, CA, CO, DE, FL, IA, ID, IL, IN, KS, MD, MI, MT, NE, OH, OK, OR, PA, SD, VA	PPO			www.everence.com			
No Data Reported	Group Health Incorporated	NY	PPO			www.ghi.com			
No Data Reported	Healthmarkets	AK, AL, AR, AZ, CA, CO, CT, DC, DE, FL, GA, IA, ID, IL, IN, KS, KY, LA, MA, MD, ME, MI, MN, MO, MS, MT, NC, ND, NE, NH, NJ, NM, NV, NY, OH, OK, OR, PA, RI, SC, SD, TN, TX, UT, VA, VT, WA, WI, WV, WY	PPO			www.healthmarkets.com			
No Data Reported	Humana Health Benefit Plan of Louisiana	LA	PPO			www.humana.com			
No Data Reported	LifeWise Health Plan of Oregon	OR	PPO			www.lifewiseor.com			
No Data Reported	Lifewise Health Plan of Washington	WA	PPO			www.lifewisewa.com			
No Data Reported	Mamsi Life and Health Insurance	DC, MD, VA	PPO			www.myuhc.com			
No Data Reported	PacificSource Health Plans	ID	PPO			www.pacificsource.com			
No Data Reported	Piedmont Community Health Plan	VA	PPO			www.pchp.net			
No Data Reported	Preferred Health Systems	KS	PPO			www.phsystems.com			
No Data Reported	Premera Blue Cross	WA	PPO			www.premera.com			
No Data Reported	Premera Blue Cross Blue Shield of Alaska	AK	PPO			www.premera.com			
No Data Reported	Seton Health Plan	TX	PPO			www.setonhealthplan.com			

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Rank	Plan Name	States	Type	Score	NCOA Accreditation	URL	Consumer Satisfaction	Prevention	Treatment
No Data Reported	Trustmark Companies	AK, AL, AR, AZ, CA, CO, CT, DC, DE, FL, GA, HI, IA, ID, IL, IN, KS, KY, LA, MA, MD, ME, MI, MN, MO, MS, MT, NC, ND, NE, NH, NJ, NM, NV, NY, OH, OK, OR, PA, RI, SC, SD, TN, TX, UT, VA, VT, WA, WI, WV, WY	PPO			www.trustmarkcompanies.com			
No Data Reported	Wellmark Blue Cross and Blue Shield of South Dakota	SD	PPO			www.wellmark.com			