

# Fact Sheet for Current ATI Students

The Texas Workforce Commission (TWC) is revoking the approval for 22 career school training programs on 10 campuses operated by ATI Enterprises, Inc. (ATI) in Texas. The notice of revocation requires ATI to immediately cease enrollment of new students in these programs and either refund tuition costs for current enrollees or assist them with completion of their training programs.

## 1. Will my school/program be affected by ATI's loss of authority to teach 22 programs?

Specific programs on campuses of the ATI-owned careers schools in Texas will be affected.

See a full list of the programs and schools affected below:

| School Name                                   | School Address   | Programs Affected  |
|---|--|--|
| ATI Technical Training Center*                | 6627 Maple Avenue<br>Dallas, TX 75235                    | Combination Welding  |
| ATI Career Training Center                    | 6351 Boulevard 26 Ste 100<br>N. Richland Hills, TX 76180 | Automotive Service Tech.<br>Business Administration<br>Yoga Teacher Training                                 |
| ATI Career Training Center*                   | 3035 South Shiloh Road, Ste 150<br>Garland, TX 75041     | Automotive Service Tech.   |
| ATI Career Training Center*                   | 1111 Digital Drive<br>Richardson, TX 75081               | Business Administration Tech.<br>Dental Assisting<br>Medical Assisting                                       |
| ATI Career Training Center*                   | 1417 South Valley Mills Dr.<br>Waco, TX 76711            | Air Cond., Heating & Refrig.<br>Medical Assisting  |
| ATI Career Training Center                    | 11420 East Freeway<br>Houston, Texas 77029               | Dental Assisting<br>Medical Assisting  |
| South Texas Vocational<br>Technical Institute | 2400 West Daffodil Avenue<br>McAllen, Texas 78501        | Paralegal/Legal Assistant<br>Pharmacy Technician<br>Personal Fitness Trainer                                 |
| South Texas Vocational<br>Technical Institute | 2419 East Haggard<br>Weslaco, TX 78596                   | Air Cond. Heating & Refrig.<br>Computer Accounting Spec.   |
| South Texas Vocational<br>Technical Institute | 2144 Central Boulevard<br>Brownsville, TX 78520          | Computer Accounting Spec.<br>Medical Admin. Assist. Tech.<br>Pharmacy Technician<br>Personal Fitness Trainer |
| South Texas Vocational<br>Technical Institute | 2000 South Padre Island Dr.<br>Corpus Christi, TX 78416  | Combination Welding  |

\*See note at the end of this document for information about the closing of these campuses.

## 2. Will I be able to finish my course of study?

Yes. For the 22 programs for which TWC has revoked approval, current students will be provided the option of a full refund or the completion of their training. For students choosing to complete their training, TWC will approve how that training will be completed, whether with ATI or with another school that offers comparable training. This will allow students the opportunity to complete their program and only pay the outstanding balance on their current contract.

During the week of August 22, 2011, ATI began providing students with a notice outlining these options. TWC worked with ATI on this notice and agreed to its content. Students should carefully consider their options and decide what's best for them. Students will have until August 31, 2011 to notify ATI of their decision.

### **3. Why is my program's certification being revoked?**

TWC monitors Texas career schools' and colleges' employment outcomes in order to ensure that students are receiving quality training that will prepare them to find work in their chosen field of study. One of the key indicators of quality for prospective students and TWC is the ability of program graduates to obtain employment in the field of training.

A recent investigation revealed that ATI misrepresented its employment numbers for programs at several campuses. A career school or college operating in Texas is required to place at least 60 percent of its graduates in jobs related to their field of study. The investigation revealed that ATI had reported employment rates above that standard for 22 programs that actually had results below 60 percent.

### **4. What if I have already enrolled and paid for my classes, but have not yet begun attending?**

Students who have enrolled in one of the affected programs but not yet begun a course of study have the right to a full refund from ATI paid to them or their lenders' accounts as appropriate.

### **5. Can I get a refund if I have already enrolled and begun my course of study?**

Students currently enrolled in one of the 22 vocational courses for which approval has been revoked will be provided with the option of a refund or completion of the training.

Students currently enrolled in programs for which approval has not been revoked or at schools not having a program that has been revoked who decide to withdraw from their current course of study prior to completing 75 percent of that course are entitled to a refund per the school's refund policy that is published in your school catalog.

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### **6. Will the agency's actions affect my financial aid?**

Students' current package of financial aid for their course of study will not be affected. The best person to address questions about your financial aid is your financial aid officer.

### **7. Is a diploma valid after a program loses approval from the state?**

Yes, a certificate or diploma will still represent the completion of your program of study and the coursework and training you received in school. You should make sure to obtain your certificate or degree and your complete transcript for your personal records. You may use those records to show future employers the program of study you completed, what courses you completed and your grades in those courses.

### **8. Where do I file a complaint?**

Any student with a complaint about a career school is encouraged to use their school's grievance processes or file a complaint with TWC. Advice on filing a complaint and complaint forms are located at the Having Problems with your School? page of TWC's website: [www.twc.state.tx.us/svcs/propschools/problem-school.html](http://www.twc.state.tx.us/svcs/propschools/problem-school.html). For more information, contact the TWC Career Schools and Colleges Department by phone at 1-866-256-6333 or by email at [career.schools@twc.state.tx.us](mailto:career.schools@twc.state.tx.us).

### **9. Where can I find information about career schools regulated by TWC and what they offer?**

Prospective career school students can access a list of schools with current Certificates of Approval on the TWC Directory of Licensed Career Schools and Colleges at <http://csc.twc.state.tx.us> or by calling 1-866-256-6333 or (512) 936-3100 in the Austin area. The directory includes information on the cost, length, enrollment, completion, and employment rates reported by all licensed schools. Schools with valid exemptions from the requirement for licensure are not listed on the directory, but the exemption status of a school may be determined by contacting TWC. More information on career schools can be found at <http://csc.twc.state.tx.us>.

### **10. Who can I talk to with additional questions?**

TWC has established a hotline to handle questions you may have about ATI. The hotline number is 1-866-256-6333.

#### **\*\*News Update\*\***

In a separate action, ATI has closed its Lewisville and Richardson campuses and suspended enrollment of new students at its Waco, Garland, and Dallas-Maple Avenue campuses, with closure anticipated in 2013 after all students have completed their programs. For more information about this action, please contact ATI Ombudsman Deborah Ingle at 855-203-1599.