

# APS Application Categories

*Note: this information may be outdated. The exact up-to-date list of APS Application Categories is available here: <http://apsstandard.com/r/doc/aps--application-categories.pdf>.*

1. Web
  - a. Analytics
  - b. Blog
  - c. Catalog
  - d. Gallery
  - e. E-commerce
  - f. eLearning
  - g. Forum
  - h. Wiki
  - i. Search
  - j. Site editing
  - k. Tools
  - l. Content management
2. Collaboration
  - a. Email
  - b. Calendaring
  - c. Chat
  - d. IP telephony
  - e. Telecommunications
  - f. Web conferencing
  - g. Project management
  - h. Portal
3. Back office
  - a. Billing
  - b. Payroll
  - c. Customer Relationship Management
  - d. Sales Force Automation
  - e. Human Resource Management
  - f. Business intelligence
  - g. Business Process Management
  - h. Product planning
  - i. Asset Management
  - j. Accounting and Financial
  - k. Channel Management
  - l. Compliance and Risk Management
  - m. Dispatch Management
  - n. Enterprise Resource Planning
  - o. Expense Management
  - p. Knowledge Management

- q. Manufacturing Solutions
  - r. Portfolio Management
  - s. Procurement
  - t. Product Lifecycle Management
  - u. Professional Services Automation
  - v. Sales Compensation Management
  - w. Supply Chain Management
  - x. Talent Management
  - y. Transportation Management
  - z. Transportation and Logistics
  - aa. Vendor Management
  - bb. Work Order Management
  - cc. Workforce and Field Service Management
- 4. Front office
    - a. Appointment Scheduling
    - b. Help Desk
    - c. Call Center
    - d. Interactive Voice Response
    - e. On-line Marketing
    - f. Productivity
    - g. Survey Solutions
- 5. Infrastructure
    - a. Security
    - b. Backup
    - c. Management
    - d. Application Management
- 6. Customization
    - a. Localization
    - b. Themes