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Maintaining Your Account

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A. Introduction

This document will guide you through the process of maintaining your account in the Electronic Case Filing System (ECF). Under LR 83.13(b) and LCrR 57.13(b), when an attorney who is a registered user of ECF changes the attorney's business address, e-mail address, telephone number, facsimile number, or name, the attorney must promptly change this information in ECF, following procedures set forth in the ECF Administrative Procedures Manual.

For questions concerning maintaining your account, please contact your <u>local clerk's office</u> or <u>ECF</u> <u>Help Desk</u>.

B. Maintaining Your Account

You must be a registered ECF User and you must be signed in to your account to update it. The *Maintain Your Account* option, available under the Utilities menu, allows you to control the three main components of your ECF account.

You can also update these three main components using three separate menu choices:

- *Maintain Your Address* (which also allows you to update your name, if necessary);
- *Maintain Your Email* (which provides the ability to control your secondary recipients and monitor cases for which you are not an attorney of record), and
- Maintain Your Login/Password.

Using these separate menu choices may be simpler to use if you only want to update one portion of your ECF account. See Figure 1.

Ut	ilities
Y	our Account
	Maintain Your Address
	Maintain Your E-mail
	Maintain Your Login/Password
	Maintain Your Account
	View Your Transaction Log
	Change Client Code
	Change Your PACER Login
	Remove Default PACER Account
	Review Billing History
	Show PACER Account

Figure 1

C. Maintaining Your Address

Click the <u>Maintain Your Address</u> hyperlink to update your name, address, and phone and fax numbers. Do not use periods or commas in the name or address fields. Click [**Submit**].

Maintain User	Account			
Last name	Woods		First name	Antonio
Middle name			Generation	
Gender	Male 🝷		ATY Type	All 🔻
Title	Attorney at Law			
Bar number			Туре	aty
Prisoner id				Add Headers to PDF Documents
Office	Law Office of Ar	ntonio Woods		
Unit				
Address 1	1100 Commerce	e Street		
Address 2	Suite 1452			
Address 3				
City	Dallas		State	TX Zip 75242
Country			County	•
Phone	214-753-2633		Fax	214-753-2266
Initials	DOB		End date	
Email information More user information			nation	
Submit	Clear			

Figure 2

If you have cases in our court, you must then select the cases in which to apply your address update. We recommend you apply it to all cases, and the default is set to *** Update All ***. Click **[Submit]** to finalize the update. See Figure 3.

Searching for existing Attorney Records Select the cases to be updated CAUTION: Modifications that you entered on the previous screen can be applied only to the cases you are allowed to access. If the person you are editing is associated with any other cases, information in those cases will not be modified. If you modified any of the name fields (first, last, middle, generation) on the previous screen, those values will automatically be recorded in all accessible cases to which the person is linked. These changes will apply to all of those cases regardless of whether or not the user selects cases individually or selects the ***Update None*** option. If you modified items other than the name fields (ex. mailing address fields) on the previous screen, those values will be recorded ONLY in the accessible cases that you select or ALL cases if you choose the ***Update All*** option. If you select the ***Update None*** option, no changes will apply to any cases listed. Click the question mark on the menu bar above for more information. *** Update All *** *** Update None * 3:8-cv-538 Norbit v. USA (Plaintiff) 3:8-cv-798 Watson v. Holmes (Plaintiff) 3:8-cv-799 Lucas v. Luc (Plaintiff) 3:8-cv-802 Starchild v. Boozilla (Plaintiff) 3:8-cv-811 Norbit v. American (Plaintiff)

Figure 3

Submit Clear

3:8-cv-814 Williams v. Wilist (Plaintiff) 3:8-cv-815 Williams v. Johnsonville (Plaintiff) 3:8-cv-816 Franklin v. Williams (Plaintiff)

If you do not have cases in our court, the system will indicate that no records have been found. Click **[Submit]** to finalize the update.

D. Maintaining Your E-mail

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Click the <u>Maintain Your E-Mail</u> hyperlink to access all of the electronic noticing information for your account stored in the ECF database for this court. When events are docketed to cases in which you are an attorney of record, ECF will send a Notice of Electronic Filing (NEF) to your Primary E-mail address and up to 10 Secondary E-mail Addresses.

The initial Email Information screen is divided into two panes. The primary e-mail address and secondary e-mail addresses, if any, appear as hyperlinks in the left pane. Select an e-mail address to configure the electronic noticing options. See Figure 4.

Email Information for Antonio Woods	
Registered e-mail addresses	Configuration options
Primary e-mail address:	Select an e-mail address to configure.
antonio woods@txnd.uscourts.gov	
Secondary e-mail addresses:	
add new e-mail address	
Return to Person Information Screen Clear	
Figure 4	

After selecting the primary or secondary e-mail address hyperlink, the **Configuration options** and **Case-specific options** for that e-mail address appear in the right pane. See Figure 5.

Configuration options

antonio_woods@txnd.uscourts.gov
Should this e-mail address receive notices? Yes No
How should notices be sent to this e-mail address? 💿 Per Filing 💿 Summary Report
Should this e-mail address receive a "no activity" notice when no summary noticing occurs? Ves No
In what format should notices be sent to this e-mail address? \odot HTML \odot Text
Should this e-mail address receive general announcement notices from this court? 💿 Yes 💿 No
Case-specific options
Add additional cases for noticing
73 F

Figure 5

Should this e-mail address receive notices? For the primary e-mail address, the default is **Yes**. To disable the primary address, select **No**. If set to **No**, the primary e-mail address will not receive Notices of Electronic Filings (NEFs). We recommend that this setting always be set to **Yes**.

How should notices be sent to this e-mail address? Sets the default delivery method for notices sent to this address. If **Per Filing**, an e-mail will be sent for each individual NEF. If **Summary Report**, one daily summary email notice that lists all the filings for that day will be sent. If the **Summary Report** option is selected, an additional option is added to the screen: *Should this e-mail address receive a "no activity" notice when no summary noticing occurs?*

- If set to **Yes**, the Daily Summary Report e-mail will be sent to you on a daily basis. If for any given day no activity occurred in the cases for which you are configured to receive summary notices, the message "*no transactions found for this time period*" will be included in the summary notice.
- If set to **No**, then a Daily Summary Report will be sent to you whenever activity occurs in any case for which you are configured to receive summary notice. No Daily Summary Report e-mail will be generated when there is no activity in these cases.

In what format should notices be sent to this e-mail address? Controls the format of the e-mails – either **HTML** or **Text**. HTML is the default format.

Should this e-mail address receive general announcement notices from this court? Allows users to opt out of receiving Announcement Notice e-mails; however, this setting can be overwritten by the court.

Below the Configuration options are the **Case-specific options** for the selected email address. Here you can add additional cases for noticing, delete any case from noticing, or click on a specific case to change the email option for that case.

To receive NEFs in additional cases that interest you, enter the case number(s) in the Add additional cases for noticing text field and then either click Enter or **[Find This Case]**. After selecting the appropriate case(s), click Add case(s).

In this example, the attorney is set up for both **per filing** and **summary report** email notifications. See Figure 6.

Add additional cases for noticing	
These cases will send notice new filing (default method)	
3:10-cv-00002-TTT Continental Casuality Company v. American Airlines Inc et al (interest)	
3:10-cv-00004-N-BH Whitaker v. American Airlines Inc (interest)	(E)
1:10-cr-00050-A-2 USA v. Ace - Representing Tom Ace	
1:10-cv-00007-C Williams v. Johnsonville - Representing John Williams 1:11-cr-02040-0-2 LISA v. Ace - Representing LISA	
1:11-cr-02040-A-3 USA v. Hall - Representing USA	
1:11-cr-02040-A-4 USA v. Magnum - Representing USA	
1:11-cr-02040-A-1 USA v. Floyd - Representing USA	-
Remove selected cases Change selected cases to notice as a summary report	
These cases will send notice as a summary report. (alternate method)	
These cases will send notice <i>as a summary report. (alternate method)</i> 3:10-cv-00001-F Williams v. Johnsonville (interest)	
These cases will send notice as a summary report. (alternate method) 3:10-cv-00001-F Williams v. Johnsonville (interest) 3:10-cv-00003-TTT Bunny v. Duck (interest) 2:14 cv 00002 (/ coloring williams (interest))	
These cases will send notice as a summary report. (alternate method) 3:10-cv-00001-F Williams v. Johnsonville (interest) 3:10-cv-00003-TTT Bunny v. Duck (interest) 3:11-cv-00003-K Katherine v. Williams (interest) 1:08-cr-00603-C-EIG-1 USA v. Johnson - Representing USA	
These cases will send notice as a summary report. (alternate method) 3:10-cv-00001-F Williams v. Johnsonville (interest) 3:10-cv-00003-TTT Bunny v. Duck (interest) 3:11-cv-00003-K Katherine v. Williams (interest) 1:08-cr-00603-C-BG-1 USA v. Jones - Representing USA 1:10-cr-00051-A-2 USA v. Ace (Closed on 04/09/2010) - Representing Tom Ace	
These cases will send notice as a summary report. (alternate method) 3:10-cv-00001-F Williams v. Johnsonville (interest) 3:10-cv-00003-TTT Bunny v. Duck (interest) 3:11-cv-00003-K Katherine v. Williams (interest) 1:08-cr-00603-C-BG-1 USA v. Jones - Representing USA 1:10-cr-00051-A-2 USA v. Ace (Closed on 04/09/2010) - Representing Tom Ace 2:10-cr-00050-A-2 USA v. Ace - Representing Tom Ace	
These cases will send notice as a summary report. (alternate method) 3:10-cv-00001-F Williams v. Johnsonville (interest) 3:10-cv-00003-TTT Bunny v. Duck (interest) 3:11-cv-00003-K Katherine v. Williams (interest) 1:08-cr-00603-C-BG-1 USA v. Jones - Representing USA 1:10-cr-00051-A-2 USA v. Ace (Closed on 04/09/2010) - Representing Tom Ace 2:10-cr-00602-B-3 USA v. Think Later - Representing USA	
These cases will send notice as a summary report. (alternate method) 3:10-cv-00001-F Williams v. Johnsonville (interest) 3:10-cv-00003-TTT Bunny v. Duck (interest) 3:11-cv-00003-K Katherine v. Williams (interest) 1:08-cr-00603-C-BG-1 USA v. Jones - Representing USA 1:10-cr-00051-A-2 USA v. Ace (Closed on 04/09/2010) - Representing Tom Ace 2:10-cr-0050-A-2 USA v. Ace - Representing Tom Ace 3:08-cr-00604-AH-3 USA v. Duck - Representing USA 3:08-cr-00604-AH-3 USA v. Duck - Representing USA	
These cases will send notice as a summary report. (alternate method) 3:10-cv-00001-F Williams v. Johnsonville (interest) 3:10-cv-00003-TTT Bunny v. Duck (interest) 3:11-cv-00003-K Katherine v. Williams (interest) 1:08-cr-00603-C-BG-1 USA v. Jones - Representing USA 1:10-cr-00051-A-2 USA v. Ace (Closed on 04/09/2010) - Representing Tom Ace 2:10-cr-00050-A-2 USA v. Ace - Representing Tom Ace 3:08-cr-00602-B-3 USA v. Think Later - Representing USA 3:08-cr-00604-AH-3 USA v. Duck - Representing USA Remove selected cases Change selected cases to notice per filing	
These cases will send notice as a summary report. (alternate method) 3:10-cv-00001-F Williams v. Johnsonville (interest) 3:10-cv-00003-TTT Bunny v. Duck (interest) 3:11-cv-00003-K Katherine v. Williams (interest) 1:08-cr-00063-C-BG-1 USA v. Jones - Representing USA 1:10-cr-00051-A-2 USA v. Ace (Closed on 04/09/2010) - Representing Tom Ace 2:10-cr-00050-A-2 USA v. Ace - Representing Tom Ace 3:08-cr-00602-B-3 USA v. Think Later - Representing USA 3:08-cr-00604-AH-3 USA v. Duck - Representing USA Remove selected cases Change selected cases to notice per filing	
These cases will send notice as a summary report. (alternate method) 3:10-cv-00001-F Williams v. Johnsonville (interest) 3:10-cv-00003-TTT Bunny v. Duck (interest) 3:11-cv-00003-K Katherine v. Williams (interest) 1:08-cr-00603-C-BG-1 USA v. Jones - Representing USA 1:10-cr-00051-A-2 USA v. Ace (Closed on 04/09/2010) - Representing Tom Ace 2:10-cr-00050-A-2 USA v. Ace - Representing Tom Ace 3:08-cr-00602-B-3 USA v. Think Later - Representing USA 3:08-cr-00604-AH-3 USA v. Duck - Representing USA Remove selected cases Change selected cases to notice per filing	

Figure 6

То

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e cases from the default method list to the alternate method list, select the case number(s) in the primary list and then click the **[Change selected cases to notice as a summary report]** button. See Figure 7.



Figure 7

Note: If summary noticing is the default method, then this button will be labeled [Change selected cases to notice per filing].

The selected cases now appear in the alternate method list.

To delete cases from the default method list or the alternate method list, select the case(s) and then click the **[Remove selected cases]** button. See figure 8.

These cases will send notice as a summary report. (alternate method)	
3:10-cv-00001-F Williams v. Johnsonville (interest)	*
3:10-cv-00003-TTT Bunny v. Duck (interest)	
3:11-cv-00003-K Katherine v. Williams (interest)	=
1:08-cr-00603-C-BG-1 USA v. Jones - Representing USA	
1:10-cr-00051-A-2 USA v. Ace (Closed on 04/09/2010) - Representing Tom Ace	
2:10-cr-00050-A-2 USA v. Ace - Representing Tom Ace	
3:08-cr-00602-B-3 USA v. Think Later - Representing USA	
3:08-cr-00604-AH-3 USA v. Duck - Representing USA	Ŧ
Remove selected cases Change selected cases to notice	per filing
Show all cases for this e-mail address (Copy case lists from he	ere)
	-

Figure 8

[Show all cases for this e-mail address] Displays a list of all of the cases for which the user is configured to receive NEFs.

When configuring secondary email addresses, an additional option, **Should this e-mail address** receive notice for all cases in which this individual is a participant?, will appear in the Configuration Options section of the screen. Select **Yes** or **No**.

To remove an email address, click on the address on the left pane. This will cause the email address to display in a text field on the right pane, along with all the configuration options and case lists (if any) associated with the email address. Next, remove the email address from the text field. If you want to change the email address to a different one, enter the new address in the text field.

Note: If you click anywhere outside the text field while a complete email address is not in the text field, all of the configuration options and case lists will disappear from the screen, and the previous email address and settings will be removed.

E. Maintaining Your Login/Password

New Requirement for CM/ECF Passwords

ECF Version 5.1.1 prompts users to change their passwords after a successful login. New passwords must be at least eight characters long, and include both uppercase and lowercase alphabetic characters. Passwords must also include at least one digit or special character, i.e., 0-9, @, #, \$, %, &, *, +. Logging into ECF Version 5.1.1 prompts a pop-up message that redirects users to the Maintain Your Account function. Select the hyperlink included in the pop-up message to update your password. See Figure 9.

Notice	\times
The requirements for CM/ECF passwords have on To set a password that meets the new standards, click <u>here.</u>	hanged. please
Figure 9	

Click the <u>Maintain Your Login/Password</u> hyperlink to access or update your ECF login and password for this court. Some people choose to update it to match logins and passwords used for PACER and other ECF court accounts. Safeguard your password carefully and update it immediately if you feel it has been compromised.

When you access the information, your password will be displayed as a string of asterisks. Update the desired fields. As you type, you will see the characters of your new password. Your password must be at least eight characters long, and include both uppercase and lowercase alphabetic characters. Passwords must also include at least one digit or special character, i.e., 0-9, @, #, \$, %, &, *, +. Click [**Submit**] to finalize the update. See Figure 10.

More User Information	on for Antonio Woods			
Login	ataxw]	Last login 06-06-2012 16:42	
Password	**************************************		Current login 06-07-2012 16:42	
			Create date 04/24/2008	
Registered	Y		Update date 01/25/2012	
Internet Credit Card	Y			
Default Printer				
Additional Printers				
Groups	Attorney			
Return to Account	t screen Clear			



Multiple Log in Attempts

After five invalid login attempts, the user's account will be "locked" for five minutes and the following error message will appear:

"Your account is temporarily disabled because an incorrect password was given 5 times. If you do not know who entered the incorrect passwords, or if you need to have your password changed, please contact 214.753.2240. Otherwise, please try again in approximately 5 minutes."

After the initial five minute timeout period has expired, the next failed login attempt will increase the timeout period to six minutes in the future. After the new six minute timeout period has expired, the next failed attempt will increase the timeout period to seven minutes in the future, and so on.

Logging Out

When exiting CM/ECF, use the Logout button in the blue menu bar. Users who exit the browser without first logging out have experienced difficulty logging in.

Log Out Pop-up

CM/ECF presents users with a pop-up message reminder to clear their browser's memory or cache after logging out. See Figure 11.

