



Brimbank
City Council



Brimbank Community Plan Annual Progress Report 11/12

Community
Wellbeing

Brimbank Community Plan - Annual Progress Report 2011 – 2012

The Brimbank Community Plan 2009 – 2030 was developed after extensive community and stakeholder consultation. This Plan describes the community's vision and priorities for the next 20 years and establishes a shared basis for joint planning, service delivery and advocacy. The Brimbank Community Plan identifies the following long term vision for the municipality:

Brimbank is a diverse community, and will be an active and connected community living in sustainable, well designed, safe and accessible local areas with high participation in community life. This vision embraces the needs and aspirations of the whole Brimbank community. Implementing it over the next 20 years will result in improvements to the life long learning, health and wellbeing of all community members and a community with high resilience, hope and achievement.

Alongside this long term vision four themes are identified in the Brimbank Community Plan and are used to identify four year actions against each theme. These themes include:-
Community Wellbeing
Sustainable Environments
Urban Design and Infrastructure
Council and Community Working Together

Council remains committed to continuing to lead the Plan and implementing it in partnership with the community and other organisations. The Brimbank Community Plan will guide the Council Plan and help Council to meet the objectives of the Local Government Act 1989 and other State and Commonwealth legislative and policy requirements over the next 20 years. It will be the foundation for Council's partnership development with community members, community groups, service providers, local organisations and State and Commonwealth Government agencies.

The Community Plan Progress Report for 2011 – 2012 measures progress and highlights a range of achievements that have occurred as a result of the implementation of the Brimbank Community Plan. For further information please contact Community Planning on 9249 4000 or visit www.brimbank.vic.gov.au

Community Plan Theme: Council and Community Working Together

Strategic Direction: Developing leadership in the community

	Community Plan Action	Achievements to date
Planning and Policy Development		
1.1	Implement the Developing the Social Capital of Brimbank Action Plan 2006 -2021 through the establishment of a Social Justice Coalition.	Significant action occurred to progress the work of the Social Justice Coalition. This included finalising the Social Justice Coalition website and advocacy materials which were launched as part of Social Inclusion Week. The launch of the website and associated advocacy materials has enabled all members of the Social Justice Coalition to raise key issues regarding transport, housing and education and employment with State and Commonwealth Government.
1.2	Governance Framework implementation.	Ongoing monitoring of legislative changes, ministerial directives, and legal updates were reported to Council as required. A Brimbank Community Governance Model was finalised for inclusion into Council's Governance Framework. Council Advisory Committees were established and members appointed to the committees who continued to meet throughout 2012 in accordance with the adopted meeting schedule. A review of the functionality of the committees commenced in February 2012.
Service Delivery		
1.3	Support local community groups by providing information, training, meeting facilities and financial assistance through the community grants program.	Council officers actively supported community groups across Brimbank to prepare and submit community grant applications. Several information and grant writing sessions were facilitated across the municipality. Funding was allocated to support community based initiatives through the Brimbank Community Grants Program through four categories including Community Strengthening; Festival & Event Support; Local District Matching Grants, and Sports & Recreation. Funding support was also provided to seniors groups across Brimbank who provide valuable activities and community development opportunities
1.4	Establish community networks and hold networking events where different community groups can share ideas and learn from each	Council regularly convened service provider networks in each district. In addition, Neighbourhood Houses provided opportunities for community networks and groups to meet on an informal or program basis.

	other.	
1.5	Develop and facilitate access to leadership programs and training that are flexible in approach, especially for newly arrived and marginalised communities.	Each District Leadership program training took place over eight weeks with training one night per week, three hours each session. The majority of the participants (more than 80%) attended all sessions where they met regularly to discuss local issues, leadership and working in partnership with other community groups.
1.6	Support youth leadership programs through Council's youth services and community grants programs.	Brimbank Youth Services continued to implement the Youth Policy and Action Plan 2010 – 2014. This saw the delivery of a number of programs that promoted leadership development including the St Albans Youth Forum.
1.7	Support and develop Sports Networks to enhance opportunities for the development of clubs.	The Leisure Services Department ran a number of Sports Development Network meetings for winter, summer and multi-sports clubs to keep clubs up to date on available training and development opportunities and encourage all clubs to network. A range of training opportunities were offered to local sports clubs including first aid and coaching training.

Advocacy and Community Education

1.8	Provide opportunities for the community to participate in a variety of flexible decision making processes about the future of their neighbourhood and municipality.	Local Ideas Days and Listening Posts were held throughout the year. In addition to this an Electoral Representation Review was completed. Progress against the Council Plan, Brimbank Community Plan and District Local Area Plans were reported to Council and residents on an annual basis.
1.9	Recognise leadership in the community and promote the community's achievements through Council's publications and awards.	A graduation ceremony for all leadership course participants was held in November 2011 to celebrate the achievements of Brimbank residents. Effective media coverage included profiles and ongoing articles about leadership program participants and their achievements.
1.10	Advocate for increased government funding for community capacity building projects for a variety of communities.	Council continued to apply for a range of funding submissions for community capacity building projects in the areas of leadership, interfaith, arts & culture, safety and neighbourhood house programs.

Strategic Direction – Governing Responsibility/ Community Advocacy

Planning and Policy Development

1.11	Develop and implement an Engagement Framework to guide	An Engagement Tool Kit was developed that incorporated the draft Engagement Framework. The tool kit was endorsed by council as part of the
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1.12	Council's partnership activities.	Community Strengthening policy. Development of a training program for Council Officers to utilise the Toolkit commenced.
	Develop and implement an Advocacy Framework to guide Council's advocacy activities.	The Social Justice Coalition continued to support the key advocacy issues of housing, transport and education and employment. Engagement of external service providers and community groups continued. The Social Justice coalition website was developed and launched which included advocacy and lobbying tools.
Service Delivery		
1.13	Establish and support Council Advisory Committees, Networks & Forums to reflect and represent the interests of different groups in the community.	The three community advisory committees including the Community Wellbeing Committee, the Economic Development & Transport Committee and the Sustainability & Environment Committee continued to meet quarterly. All committees provided strategic advice to Council. The Community Wellbeing Committee workshopped key policy and strategy documents such as the Municipal Early Years Plan, Social Justice Coalition Advocacy Plan, Ageing Friendly Cities Consultation, Community Safety Framework, Reconciliation Action Plan Process, Draft Statement of Commitment and Social Justice Charter review. The Committee met to discuss issues of policy both in terms of government directions and emerging community needs in Brimbank. In addition to this Council developed and distributed a Wellbeing Course Guide, Leisure Services Guide and Disability Service Directory.
1.14	Review and revise the Community Plan and Council's services to ensure it remains relevant to the community and target areas of need.	The Community Plan Review project commenced which sees comprehensive analysis occur of the progress of the Brimbank Community Plan and Local Area Plans to date.
1.15	Provide excellent customer service, including provision of timely, accurate information and advice in appropriate languages for community members.	The Customer Service Strategy was finalised, including the development of a Customer Service Charter and Customer Service Improvement framework. The Customer Service Charter including core standards was adopted by Council and introduced to the organisation through CEO Roadshows and a range of staff communications, including BNews articles. Ongoing promotion is to be maintained through a departmental education / information program facilitated by Manager Customer Service and Customer Service Enhancement Officers.
1.16	Provide excellent community access to Council Municipal Offices and related spaces and	This action continued to be implemented as per Council's Community Allocation Policy which has seen the system further enhanced through an online

	activities that will increase civic involvement.	booking system.
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Advocacy and Community Education

1.17	Advocate on behalf of service providers and the community to other levels of government on emerging community priorities.	Significant progress was made on this action in terms of advocacy in the area of health and wellbeing. A three month project was completed to map all available diabetes and chronic disease services delivered in Brimbank this included a health promotion campaign during Diabetes week and Council's Walking in the Rain event. In addition, a submission was developed for the Commonwealth Government's Health Communities funding round. A Council report noted this submission and as a result, Council wrote to the Health Minister Nicola Roxon to advocate for health issues in Brimbank. Council has undertaken a number of advocacy efforts with numerous state and federal government ministers to promote health and wellbeing in Brimbank.
1.18	Establish a Social Justice Coalition to increase collaborative advocacy between Council, community organisations and services.	The Brimbank Social Justice Coalition continued to bring together community groups, peak bodies and non-government agencies to plan, lead and advocate on social justice priorities including housing, transport, employment and education.

Strategic Direction – Keeping the Community Informed and Involved

Planning and Policy Development

1.19	Develop and implement an inclusive Communications Strategy that tailors consultation and communication to different target groups such as children, young people, older adults, culturally and linguistically diverse community members, members of the Indigenous community and people with disabilities.	Council's community newsletter Your Brimbank continued to be published and distributed on a quarterly basis in five separate district editions to provide residents with news of what's happening across Brimbank. Communication plans continued to be implemented to maximise exposure of Council projects in the media. The Council website was upgraded this increased avenues for informing residents of Council events and activities.
1.20	Develop and implement a Languages Services Policy to guide communication with our culturally diverse community.	Council continued to implement the Language Services Policy to further enhance cultural competence within Council services.
1.21	Build the capacity of Council officers to effectively communicate and consult with all members of the community including the use of interpreters and translations.	Council continued to implement the Language Services Policy to further enhance the cultural competence of Council staff.

Service Delivery

1.22	Provide multilingual information to the community about Council activities through publications, Council's website and Council's staff and customer service officers.	Multilingual information was provided to support grant applications, this saw the development of Grant Tips Sheet in multiple languages was made available through the Brimbank City Council website. The Neighbourhood house program information was developed in multiple languages to support greater access and awareness of services provided within Brimbank.
1.23	Consider community communication preferences when developing strategic communication plans.	The Community Strengthening Policy has provided the context for Council's actions and commitments to building stronger, more resilient communities and has been designed to identify key information that will guide Council's support for individuals and community groups in Brimbank to increase civic participation, and ensure robust, accessible and democratic local organisations. A Draft Community Engagement Toolkit was developed and tested by staff across a number of different Council areas. The Community Engagement Toolkit has been finalised and provides staff with guidelines, information and a framework for engaging with communities in the municipality in accordance with the Community Strengthening Policy.
1.24	Keep the community informed about the outcomes of consultation and regularly report Council's performance to the community.	Council continued to publish annual progress reports to measure the outcome of the Council Plan. In addition to this the Brimbank City Council website and social media tools were maintained to ensure that the community was kept informed and updated of the work of Council.
1.25	Provide opportunities for external groups and organisations to advertise community services, activities and events in Council's print and online publications.	Neighbourhood house newsletters provided an opportunity for local community groups to promote their activities. These newsletters were distributed to all local householders and interested stakeholders on a quarterly basis. In addition to the newsletters a Community Wellbeing Course Guide was developed and distributed to all householders within Brimbank.

Advocacy and Community Education

1.26	Provide opportunities for the community to participate in decision making and advocate for the future of their neighbourhood and municipality in accordance with Council's Governance Framework.	Each District Leadership program training took place over eight weeks with training one night per week, three hours each session. The majority of the participants (more than 80%) attended all sessions where they met regularly to discuss local issues, leadership and working in partnerships with other community groups.
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Strategic Direction – Working in Partnership

Planning and Policy Development

1.27	Collaborate with partners in the planning and delivery of services	Council continued to build upon collaborative partnerships with a range of regional and local
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	and activities.	services on an ongoing and annual basis.
1.28	Participate in networking events through peak bodies and stakeholder forums.	Council continued to be represented on a wide range of networks and sector committees at a State, Regional and Local level across multiple interest areas.

Service Delivery

1.29	Provide opportunities for community groups, community organisations, service providers and other stakeholders to share ideas, plan and implement programs, projects and services together.	Council endorsed the Community Strengthening Policy to support governance of community organisations. In addition to this, service providers and key stakeholders were involved in a number of key forums including Learning Strategy and Housing strategy.
1.30	Extend Sport Networks to encourage a greater club capacity to provide services for the community.	The Leisure Services Department ran a number of Sports Club Development Network meetings for winter, summer and multi-sports clubs to keep clubs up to date on available training and development opportunities and encourage all clubs to network. A range of training opportunities were also offered to local sports clubs including first aid and coaching training.

Advocacy and Community Education

1.31	Collaborate on advocacy efforts with the community and Council's key stakeholders and partners to implement the Community Plan	The Brimbank Community Plan continued to be implemented in partnership with a range of external stakeholders. The Community Planning and Engagement Officer was appointed to review the current Community Plan and to consult both internally and externally to commence the development of the Community Plan actions for the next 4 year period.
1.32	Increase the capacity for community members to be involved in planning of their local areas.	Council continued to work towards increased engagement with the Brimbank community through local area forums and listening posts. Leadership training and working groups were initiated in some local areas to provide residents with opportunities for increased civic participation.

Community Plan Theme: Community Well Being

Strategic Direction: Connected, supported, welcoming communities

Planning and Policy Development

	Community Plan Action	Achievements to date
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2.1	Implement Council's Social Justice Charter in all areas of Council.	Council's Social Justice Charter Implementation Plan (2009-2013) saw the development of advocacy action plans that was developed for each of the priority areas. The Social Justice Website was also launched.
2.2	Develop and implement a Reconciliation Policy and Action Plan.	Council obtained a VCAT exemption in order to contract an Aboriginal or Torres Strait Islander consultant to develop the Reconciliation Action Plan. An EOI process was undertaken to recruit an Aboriginal or Torres Strait Islander consultant. A Reconciliation Action Plan Working Group was formed to assist in the development of the Reconciliation Action Plan in 2012 – 2013.
2.3	Develop and implement an integrated service development and infrastructure planning framework for Council support services.	A Community Infrastructure Planning Framework has been developed for Central district. The framework identifies and analyses the capacity and functions of community infrastructure in supporting community wellbeing goals and facilitating service delivery. The functional areas considered in the framework include delivery of information, community education and community participation. Assessment of the functional indicators have been used to inform specific built form requirements for community infrastructure. The assessment process is based on agreed set of planning triggers for social infrastructure functions in relation to supporting community wellbeing at the district level, whilst recognising lower order neighbourhood functions (informal meeting space and play). The Central District Pilot project key findings of the project are currently being examined to create a technical analysis of community infrastructure needs within the Central district.
Service Delivery		
2.4	Continue to support local community groups through Council's Community Grants and advice, training, and community strengthening activities.	Council continued to support local community groups through Community Grants activities. Fifteen information sessions were held with support being provided by 24 contact officers across Council. A total of 125 grant applications to the value of \$726,466.50 were received, with ninety per cent being lodged through the online Smarty Grants program. The Council Grants Program 12/13 was promoted with training and information sessions being completed. A total of 50 community members attended information sessions.
2.5	Coordinate and participate in networks for community service providers and develop programs in partnership.	Council continued to be an active member of local service networks enhancing the ability to form partnerships and joint projects. These included the Health Planners Network, the HealthWest Partnership's Health Promotion Network, Local District Service Provider Networks, the Local Government

		Drug Issues Forum, the Western Region Local Government Family Violence Prevention Network and the HealthWest Preventing Violence Against Women Working Group. Council continues to coordinate the Brimbank Family Violence Prevention Network, Brimbank Youthlinks, Western Region Same Sex Attracted Network and Local District Service Provider Networks. The Brimbank Social Justice Coalition is an example of Council working together with local community services.
2.6	Develop and implement community leadership programs to build community capacity in newly arrived and marginalised communities.	Council continued to implemented District based leadership programs with opportunities being identified for ongoing engagement and training for leadership graduates. A District Community Resource Groups (DCRG) model was also developed and trialled in St Albans.
2.7	Work in partnership with local Indigenous groups to increase equity and access to services and increase community wellbeing outcomes for the community.	Council continued to host events in both Reconciliation and NAIDOC weeks that were well attended. Council worked with the other Western Region Councils to develop a shared Reconciliation Calender of events and deliver arts administration course taster sessions. The Brimbank City Council Reconciliation Statement of Commitment was endorsed by Council and launched at a Civic Ceremony on 29 th May.
2.8	Plan and deliver life stage services that meet the needs of Brimbank's changing population within Council.	A review of the Maternal and Child Health Service was conducted to determine future directions for the service and to better focus delivery of services to vulnerable families and to increase overall levels of participation.
2.9	Facilitate access to formal and informal volunteering opportunities	The Community Strengthening Policy (2011) provided the context for Council actions and commitments to building stronger, more resilient communities. In 2011/2012 eleven new volunteers were recruited across the Community Strengthening unit inclusive of roles in administration, advisory committee roles, playgroup facilitation, newsletter support, walking group leaders and gardening. An additional fifteen new volunteers across three centres have been identified as potential advisory committee Volunteers. A number of community centre volunteers attended the end of year volunteer Christmas event. Mapping is underway to ascertain the roles leadership graduates have taken up following their training.
2.10	Develop and maintain community facilities that are multifunctional and accessible to the community in terms of cost, location, administration and design.	Minor works were undertaken during the 11/12 financial year which included a kitchen renovation allowing commencement of cooking programs Cairnlea, Playground upgrade at Duke Street, office & entry upgrades at the Tin Shed in St Albans. Research was also undertaken in regards to

		streamlining hiring and enrolments in community centre's responsible for running community programs. A software program has been purchased and will be implemented in 12/13.
2.11	Extend use of community facilities by a range of groups via community and sports facility agreements, leases and licences which incorporate a flexible approach.	A review of current usage agreements with all sports clubs has been conducted as part of this process to determine the future agreements that should be implemented across leisure and sports facilities, including the leasing and/or licensing terms to allow for more flexible use of Council's sports facilities.
2.12	Provide information about community services and activities through publications, the media and the internet.	Council has redeveloped its website allowing an enhanced community portal. Visitors to the website can find up to date information, online interactive maps and virtual tours, a calendar of events. The 'I want to' section allows community members to click on links to visit a Library, search the Community Directory, request a service, provide feedback or lodge a complaint, pay a Council bill, register a pet, hire a hall, change their mailing address, view council Minutes and Agendas, view tenders, visit a leisure centre, find a form. Council has consistently promoted the improved website to the community and encouraged its use.
2.13	Recognise and celebrate community participation through Council publications and awards.	All five district leadership groups are in the process of developing and implementing their community project. The graduation ceremony for the District Leaders was held on 8th December where more than 80 participants attended.

Advocacy and Community Education

2.14	Advocate for increased resources for program activities for Culturally and Linguistically Diverse (CALD) groups.	Council has developed a draft Settlement Action Plan. Extensive community consultation has been undertaken and clear advocacy priorities have been identified. This work will also inform the work of the Social Justice Coalition.
2.15	Advocate for increased funding to close the life stage service gaps and to support the key community groups through life stage transitions.	Council successfully negotiated additional HACC Growth funds to support services in Brimbank for 2011/12. Council provided funding to expand the delivery of HACC services in Brimbank targeting personal care services for children older people requiring support in the home. Municipal Early Years Plan (MEYP) 2011-2014 was adopted by Council to provide a local area strategic plan for development and coordination of early education, care, health services, activities and other local developments for young children.
2.16	Advocate for flexible funding models for community support services to facilitate integrated	Council continued to be involved in advocacy and sector projects through the Brimbank Early Years Reference Group (BEYRG).

	service delivery.	
2.17	Advocate and provide leadership on issues that need to be raised with State and Commonwealth Governments in collaboration with the community sector in Brimbank.	In addition to the Implementation of the Brimbank Social Justice Charter, Council continued to advocate for issues impacting on specific groups within Brimbank through attendance at briefings regarding new policies, frameworks, strategies and actions plans released by the Victorian State Government.

Strategic Direction: Celebrating our History, Creativity and Diversity

Planning and Policy Development

2.18	Endorse and implement public art policy.	The Public Art Policy continues to be implemented in conjunction with the Brimbank Arts Advisory Committee.
2.19	Implement place naming policies aimed at ensuring the names of public places reflect the community's history and cultural identity.	Council's Place Naming Policy was completed and adopted by Council.

Service Delivery

2.20	Deliver arts programs and activities including theatre workshops, gallery exhibitions, dance classes and projects, writing courses and competitions.	Council continued to deliver a range of exhibitions across both gallery spaces at the Hunt Club Community Arts Centre. Short courses, classes and workshops were delivered across four terms which included writing courses. The Community Cultural Development Glory Box Project Exhibition, 'Love and Care' was showcased throughout February and March. The Brimbank Multicultural Choir continued to meet every week during school terms whilst InterACT, a project managed by Cultural Infusion, saw some Brimbank community members involved in an Australia Day performance in the City Square.
2.21	Develop and maintain venues for arts and culture and progress opportunities to develop an arts and culture centre in the municipality.	The Best Value Review of Council's Arts and Culture Unit was completed which provided recommendations for the delivery of performing arts in Brimbank. Implementation of the report's recommendations commenced to guide future planning. In addition to this, Council designed and implemented the Sunshine Arts Incubator Program which aims to support emerging artists, cultural projects and community groups to provide arts related activities in Brimbank. The Art Space is located in City Place, Sunshine and became operational in late April 2012, following finalization of minor works at the shopfront.
2.22	Host local festivals and events such as the Brimbank Festival and Walking in the Rain.	Council co-ordinated the Children's Festival, Australia Day Citizenship Event, Brimbank Festival, National Youth Week Events and Cultural Diversity Week events.

2.23	Continue to support Community art projects, historical activities and Community events through Council's Community Grants Program.	The Arts & Culture Unit hosted a community information session at the Hunt Club Community Arts Centre to promote the grants to the arts community. The Arts and Culture unit was also part of the assessment team for applications in the Festivals & Events and arts related Community Strengthening categories.
2.24	Promote local artistic endeavours reflecting Brimbank's Indigenous and European history.	Council continued to support the work of the Sunshine District Historical Society and the Keilor Historical Society where appropriate. Council's Arts and Culture Unit recognised the Indigenous community is one of the key priority groups to engage with through a range of activities which included:- <ul style="list-style-type: none"> • An exhibition of local Indigenous artists at the Hunt Club • An Indigenous performance at the FUNtasia festival, • An Indigenous musical performance at the NAIDOC Flag raising event in 2011 • A Welcome to Country was presented as part of the launch of the Seeds of Hopes and Dreams public art project in St Albans • A Welcome to Country was presented at the Australia Day Citizenship Ceremony in 2012
2.25	Erect signage acknowledging Traditional Owner groups and our culturally diverse community.	Twelve main and one secondary interpretation signs have been installed at various locations along the Kororoit Creek from Isabella Williams Memorial Reserve, Deer Park to Proximity Drive and Sunshine West which celebrate the Aboriginal, Post-Settlement and natural history of the Kororoit Creek. Three more main signs have been designed for the Cairnlea section of the creek, for installation after the shared trail is constructed.
Advocacy and Community Education		
2.26	Advocate for additional funding for arts and arts organisations.	Advocacy efforts continued to ensure that arts projects remain supported through Council's community grants. Council ensured that artists were alerted to funding opportunities external to council where possible. Budget bids were completed annually that advocated for additional project and program funding when appropriate. In the 2011/2012 financial year additional funding was made available for small grants and training program through the Sunshine Art Spaces to further support the arts and arts organisations.
2.27	Advocate for more affordable spaces to be made available for artists and arts organisations	The Sunshine Arts Spaces project was developed and launched in June 2012. In addition, other potential spaces have been identified for artist use in Keilor and Sydenham.

Strategic Direction – Creating Healthy, Safe Communities

Planning and Policy Development

2.28	Investigate use of health impact assessments to inform Council decision making.	Work commenced to develop a policy by the City Strategy area, in consultation with Community Wellbeing, on social and health impacts of the availability of packaged liquor that will be used to guide decisions on planning permit applications.
2.29	Develop and implement a Mental Health Strategy.	A disability and mental health profile has been conducted to inform the Brimbank Disability Action Plan and the Brimbank Mental Health Strategy.
2.30	Develop and implement a Drug & Alcohol Strategy.	Council worked in partnership with Turning Point Drug and Alcohol Service and the Burnet Institute to host a forum to identify relevant actions for inclusion in the Brimbank Drug and Alcohol Strategy.
2.31	Develop and implement a Family Violence Prevention Strategy.	Council continued to work alongside community partners to implement the Family Violence Action Plan.
2.32	Develop and implement a Community Safety Strategy.	The Community Safety Framework and Action Plan was presented to Council for endorsement in May. The Framework focuses on town centres & urban villages and community well-being. Stakeholders, including police and other levels of government have been engaged and asked to comment on an issues paper. These stakeholders were approached to work in an ongoing way to partner with Council to address community safety issues.
2.33	Implement State legislation and local laws aimed at enhancing public health and safety	Council fulfilled its statutory obligations in relation to government legislation in all areas, specifically to enhance public health and safety. Council identified areas of concern and developed solutions to improve safety in the area while also working with the police and other stakeholders in reversing people's negative perception of the area.
2.34	Implement the Healthy and Active Brimbank Strategy, Developing the Social Capital of Brimbank Action Plan 2006 -2021 and the Soccer Strategy.	The Brimbank Sports Facilities Plan continues to be implemented.
2.35	Develop and implement a Leisure Services Strategic Plan which	The Brimbank Sports Facilities Plan has been completed after extensive consultation with the community. The plan was accepted by Council and

	includes a Sports Facilities Development Strategy to respond to the needs of all people living in Brimbank.	is now being progressively implemented by staff.
2.36	Work with other agencies and stakeholders to develop an integrated and coordinated approach to achieving positive health outcomes.	Significant work has occurred on diabetes and chronic disease prevention as a result of a three month project. Health promotion material was circulated to neighbourhood houses and libraries. A submission was lodged with the Commonwealth Government for the Healthy Communities program but was unsuccessful. As a result an urgency motion was put to Council in December 2011 this was to actively pursue advocacy with the Commonwealth Government and to campaign in collaboration with key stakeholders to increase resources for the Brimbank community. Council continued to be an active member of a range of health and wellbeing stakeholder networks.

Service Delivery

2.37	Provide leisure and recreation facilities and activities that cater to Brimbank's diverse community applying the principles of the Social Justice Charter.	Council continued to provide events and recreational activities at little or no cost to encourage access from all sectors of the community including low socio-economic groups and will continue to do so in line with the Social Justice Charter.
2.38	Build the capacity of sports clubs by providing support and facilitating access to training.	Sports club training opportunities were provided to local sports clubs to build the capacity of sports clubs. This ensured clubs continued to offer a range of sporting opportunities for the community to strengthen the skill base and development of all clubs. Community grants included a sport and recreation stream which provided further opportunity for local sports clubs to access additional funding for training or program development opportunities.
2.39	Enhance the safety of neighbourhoods by implementing crime prevention through environmental design (CPTED) principles, encouraging activity in public places, upgrading public lighting where needed, working with the Police and other stakeholders on crime prevention and perceptions of safety.	Planning Scheme Amendment C152 was endorsed by Council's Planning Committee in December 2011 for public exhibition. The amendment proposed new provisions in the Municipal Strategic Statement regarding Crime Prevention Through Environmental Design. In addition, Crime Prevention Through Environmental Design principles were considered in the assessment of planning permit applications. The draft amendment was submitted to the Minister for Planning for authorisation.
2.40	Participate as a foundation Council in the International Council for Local	Council's participation in the International Council for Local Environmental Initiatives (ICLEI) Cities for

	Environmental Initiatives (ICLEI) Cities for Healthy and Safe Communities Program.	Healthy and Safe Communities Program continued.
2.41	Assess leisure activities that focus on reducing crime particularly for "at risk" young people.	Council's Youth Policy and Action Plan continued to be implemented based on annual key actions. Brimbank Youth Services continued to implement programs aimed at reducing crime local area safety audits, PCYC street surfer bus and respectful relationships programs, outreach support and urban art program.
2.42	Establish a soccer mentoring program where established clubs support the development of clubs for newly arrived communities.	A soccer tournament was conducted to provide an opportunity for both established clubs and newly arrived communities to compete. This tournament enabled Council to facilitate various groups to build supportive relationships and provided increased access to soccer activities.
2.43	Implement immunisation programs	Efforts to provide an efficient immunisation service to the community through the establishment of super sessions. Council provided five super sessions a month with the extension of sessions to three hours. The Whooping cough epidemic in Victoria required Council to administer free Boostrix vaccine for parents of new born babies which saw 1579 vaccines administered. Council also developed information and consent cards in a range of languages.
2.44	Implement programs aimed at increasing active transport, such as TravelSmart and the Walking School Bus.	An internal evaluation of the Walking Wheelie Wednesdays (healthy breakfasts provided for children walking to school program) was undertaken. Council continued to provide training and support to volunteers from local schools involved in the Walking School Bus initiative.
2.45	Implement healthy eating programs and policies.	Council continued to work in partnership with HealthWest and ISIS Primary Care as part of the food security network to complete the Healthy Foods for Healthy Communities report and Food Access Profiles. At a regional level through the Community Care Partnerships the healthy eating guides were updated and distributed throughout Brimbank.
2.46	Identify activities that can be introduced/ replicated in a leisure outreach facilities program.	Recreation Wellbeing program is now being extended out to be delivered throughout some of Brimbank's Community Centres.
2.47	Develop the exercise referral scheme in conjunction with health professionals to encourage hard to reach groups to take part in physical activity.	Council continued to support and promote "Be Smart, Get Active" exercise referral program. Working in collaboration with Sunshine hospital, ISIS Primary Care and local GP's to ensure the program is offered to potential participants. Attendance numbers were consistent throughout

this period.

Advocacy and Community Education

2.48	Advocate for health interventions by utilising physical activity initiatives that extend use to hard to reach groups	Community Grants were allocated for Sport and Recreation initiatives aiming to increase physical activity. Worked continued on the development of the Fees and Charges Policy which aims to make physical activity initiatives accessible to hard to reach groups. Sporting opportunities for hard to reach groups were established including the Burmese Women's Health Group, Burmese Tennis Program at Sunshine Park Tennis Club, Sunshine Heights Western Tigers and Brimbank Rugby Club.
2.49	Advocate reducing the health inequities for vulnerable population groups such as Indigenous community members, recently arriving communities, homeless community members, people with disabilities and all people from culturally diverse backgrounds.	The Brimbank Social Justice Coalition website was established to aid further advocacy in the areas of housing, education & employment, transport and health. Council continued to convene the Rooming House Action Group to address issues associated with rooming house accommodation within the municipality.
2.50	Advocate for increased environmental monitoring and enforcement by the EPA.	Council continued to advocate for increased environmental monitoring as part of the Brooklyn Industrial Precinct Strategy Committee and BCRG involvement. Inspections of sites in the North Sunshine Industrial Estate precinct were undertaken which resulted in the EPA issuing a Pollution Abatement Notice (PAN).
2.51	Continue Council's advocacy role through the Melbourne Airport Noise Abatement Committee.	Council participated in the Melbourne Airport Noise Abatement Committee, Melbourne Airport Planning Coordination Forum and assists with the Community Aviation Group, including advocacy over noise monitoring and responses to community complaints. Council also submitted to the National Airports Safeguarding Framework.
2.52	Advocate for resources for district/regional sports complexes.	The Sports Facility Development Plan recommended the development of the Energy Park site as a regional multi sports facility. An application for a planning grant from State government has commenced.
2.53	Advocate for increased bulk billing medical services and Medicare offices to make claims processes more accessible	No further action was required as Medicare rebates are now available through medical centres and GP Clinics.
2.54	Work with other agencies to undertake health and safety promotion and education programs about matters such as responsible pet ownership, healthy eating and safe	Brimbank Youth Services continued to deliver the L2P Driver mentoring program. The walk St Albans pedestrian safety program entered phase three and was delivered October 2011 during Community Safety Month in an enhanced and targeted format.

	driving and pedestrian practices.	
2.55	Promote and deliver community education programs that raise awareness of safe road use for all road users, especially for disadvantaged and vulnerable groups.	A number of community education programs were delivered that focused on awareness of safe road use including the L2P learner driver mentoring program, Walk St Albans pedestrian safety program, Footloose Footpaths Community Arts Program and Fit 2 Drive. Council was listed as a partner on two successful funding submissions with the Heart Foundation and the Rotary Club of Brimbank.

Strategic Direction - Creating a Community of Life Long Learners

Planning and Policy Development

2.56	Develop and implement a Learning Strategy aimed at enhancing lifelong learning opportunities in the municipality.	The Brimbank Community Learning Strategy 2010 - 2013 continued to be implemented in partnership with local agencies and education providers across the municipality.
2.57	Work with other education providers and community organisations to identify gaps in the learning opportunities available and coordinate the delivery of learning programs.	Gaps in learning opportunities continued to be identified in consultation with service providers, community members and by monitoring local data. Where possible programs have been implemented to reduce the gaps in learning opportunities such as the provision of computer class in Vietnamese.

Service Delivery

2.58	Provide access to computers and a range of online learning programs through Brimbank's libraries, community centres and neighbourhood houses and an integrated community and learning online portal.	152 public access computers continued to be made available through Brimbank Libraries. During the period from July 2011 to June 2012 there were 320,549 computer bookings. Throughout this period there were also 42,444 logins to the libraries wireless networks and with staff providing 105,125 recorded support interactions. In addition to this 1,420 people participated in the 261 computer classes that were delivered in libraries. West Sunshine, Delahey and Sydenham Community Centres also provided a range of access to computers.
2.59	Develop an integrated community and learning online portal	The development of the portal was postponed until the completion of the implementation of the new Council website.
2.60	Develop opportunities for placements and traineeships at Council with particular consideration to Council's Social Justice Charter.	Throughout 11/ 12 a framework for capturing all the roles and skills at Brimbank was created. This resulted in the development of a central process for taking placements across council particularly for work experience, traineeships and volunteers. The Workforce Planning Department proposed an organisational approach for taking on placements in 2013. The team continued to consult and seek endorsement prior to implementing this across the

		organisation.
2.61	Maintain and enhance access to a diverse collection of books and multi-media resources at Brimbank's libraries, including multi-lingual resources.	The library service purchased 44,670 new books, magazines, DVDs, CDs and other resources in English and 13 community languages. 1,964,227 items were borrowed and e-resources used by the community. There were 873,952 visits to the Online library and 453,570 utilisations of e-magazines, e-books, e-newspapers and children's educational resources. Staff responded to 191,560 reference questions.
2.62	Provide activities that enhance learning opportunities for extending qualifications and sharing knowledge.	The community continued to be supported by an extensive digital literacy program offering over 280 computer classes. Opportunities for the community to socialise, connect and develop a reading culture were offered through programs such as Conversation Clubs, Video Games+, Book Clubs and literary events. Practice Your English Conversation Groups, the computer based program Rosetta Stone Learn English and the online IELTS program assisted the community to gain English literacy skills. Council disseminated information dissemination regarding TAFE and Higher Education opportunities to Brimbank residents via Council networks such as libraries, the library Facebook page, Online Library and the Community Engagement Officers. Mapping and disseminating information about scholarships available to Brimbank residents provides residents with an additional pathway to access and participate in formal education.
2.63	Deliver and facilitate access to a range of learning opportunities including training and education programs for community groups, businesses, residents, students and parents as well as informal activities such as conversation clubs and story time.	<p>The Libraries and Learning Department delivered 2,492 programs for the community which were attended by 51,226 people. These programs included:-</p> <ul style="list-style-type: none"> • Weekly bilingual storytime sessions • Supporting English Language Learning • Weekly English Conversation Groups • The Rosetta Stone Learn English computer based program • Learn English Through Storytime • Youth Study Support Clubs • Visiting program to local schools, kindergartens, playgroups and maternal and child health centres • Supporting Early Years Learning • pre-school storytime • Baby Bounce. • The Kinda Kinder program • Weekly IT Resume Drop In sessions • Supporting Digital literacy Classes • Cyber Seniors Computer Clubs

		<ul style="list-style-type: none"> • Brimbank Writer's Festival
2.64	Provide training in leisure to enhance employment opportunities for residents in the area of recreation. Utilise Government incentives to train young people to view a leisure job as a career prospect.	Council continued to support the intern position within the Leisure Services Team for the fourth year.
2.65	Facilitate access to formal and informal volunteering opportunities.	The Community Strengthening Policy (2011) provides the context for Council actions and commitments to building stronger, more resilient communities. In 2011/2012 eleven new volunteers were recruited across the Community Strengthening unit inclusive of roles in administration, advisory committee roles, playgroup facilitation, newsletter support, walking group leaders and gardening. An additional fifteen new volunteers across three centres have been identified as potential advisory committee Volunteers. A number of community centre volunteers attended the end of year volunteer Christmas event. Mapping is underway to ascertain the roles leadership graduates have taken up following their training.

Advocacy and Community Education

2.66	Advocate for improvements to the facilities and programs offered at public schools in the municipality to meet the needs of our diverse community.	Council identified schools funded under the BERG with potential to host indoor sports including volleyball, badminton and table tennis. Council continued to work with Deer Park North Primary, Cairnlea Park Primary, St Albans Meadows Primary, and St Albans Heights Primary to ensure that appropriate facilities were developed for community use.
2.67	Advocate for increased funding for literacy programs.	The Brimbank Community Learning Strategy continued to be implemented in partnership with local agencies and education providers across the municipality. The strategy continued advocacy efforts to increase literacy programs.
2.68	Promote reading and writing in Brimbank Literary Week and other programs and activities.	The Literary Festival concluded with an awards ceremony that saw Literary Award winners announced at the ceremony on the 23rd September at Overnewton Castle. In addition, the creative non-fiction writing course, continued to be offered as part of the short course program.
2.69	Advocate for expansion of the high speed broadband network to all suburbs in Brimbank.	Council actively pursued a role in the initial roll out of NBN and worked with NBN to identify locations that would most benefit from a roll out. In addition to this Council continued to pursue active involvement in 4-6 year roll out plans. Public comment was also provided through media article responses regarding to the impact of the NBN planned roll out schedule.

Strategic Direction – Building Economically Sustainable Communities

Planning and Policy Development

2.70	Develop and implement an Economic Development Strategy	The Economic Development Framework 2012 – 2015 was adopted by Council and implementation of the actions commenced. Economic Development Officers continued to support business associations, assist with project facilitation and investment attraction, and the provision of economic development research.
2.71	Develop strategies aimed at increasing the employability of residents in the municipality.	The St Albans Connect Partnership Working Group continued to meet on a regular basis. Council provided a financial contribution towards the YouthNow High School Skills program to increase job specific skills amongst local young people. In addition to this, St Albans Connect continued working with Victoria University to deliver the Mobile Gateways Vehicle in the St Albans Activity Area. This large, accessible bus provided careers advice to students in a mini classroom learning environment. The bus has the potential to be utilised to deliver training to the community when required.
2.72	Create opportunities in conjunction with Centrelink and other job network providers to increase employment initiatives.	St Albans Connect continued to work with a broad range of local services through the Service Provider Network including Job Services Australia. A Service Provider Network meeting was held at a Centrelink office this encouraged Centrelink staff participation. Centrelink staff also participated regularly in the Brimbank Youthlinks Network facilitated by Council. In addition to this St Albans Connect provided secretariat support for the Pathways to Learning and Employment Working Group.
2.73	Develop and implement marketing strategies, structure plans and urban design frameworks for Brimbank's activity centres and industry hubs.	Improvement to Brimbank's town centres and urban villages are being undertaken as part of the Sunshine Rising and St Albans Connect programs. The St Albans Activity Area Structure Plan was adopted by Council in November 2011. In addition, a Keilor Village Vision Document was adopted by Council in March 2012. A draft strategy plan for the Deer Park station area, including connections to the Deer Park Town Centre, has been prepared. The Economic Development Unit is assisting the Community Wellbeing Division with engagement with traders and community members in Deer Park. Partnership Groups for both the Sunshine and Sydenham Town Centres have been established.
2.74	Implement Council's Social Justice Charter by ensuring Council services and facilities are accessible to people	A consultant was engaged to work with Council to develop a Facility Allocation Policy inclusive of fees and charges. The policy aligns facility allocation with the Social Justice Charter and Community

	on low incomes.	Strengthening Policy. The policy will be implemented in 12/13 subject to Council endorsement.
2.75	Implement a fees and charges review across Brimbank that provides a framework for charges at appropriate levels.	A consultant was engaged to work with Brimbank Council to develop a Facility Allocation Policy inclusive of fees and charges. The policy aligns facility allocation with the Social Justice Charter and Community Strengthening Policy. The policy will be implemented in 12/13 subject to Council endorsement.

Service Delivery

2.76	Facilitate access to business training and networking and an online business development portal	The online business development portal was established which included both an online business directory and business events calendar. Council convened four business breakfasts, two manufacturing breakfasts and one CEO lunch to increase networking opportunities.
2.77	Facilitate access to financial literacy education programs.	Neighbourhood houses are able to include financial literacy programs in term activities or coordinating with a provider to deliver sessions including Tax Help at Delahey Community Centre and West Sunshine Community Centre.
2.78	Enhance the ability of local business associations to undertake coordinated marketing and management of shopping precincts	A number of recommendations from the St Albans Town Centre Marketing and Branding Strategy were implemented including the development of a website and the implementation of the 'This is St Albans', program which included a mystery dinner in St Albans for 80 people and the conduct of a series of five training sessions entitled Cooking the St Albans way. Preliminary work has also commenced to ascertain the viability of introducing a Special Charge Scheme for the St Albans precinct. The Keilor Traders Group has been formally launched and the Economic Development Unit is supporting the Group in the early stages of its development. The SBA has re-established the Sunshine Street Market, a fortnightly arts and craft market with the support of Council as a further attraction to the Town Centre. They are also organising a Short Film Festival and Lantern Festival that will be held in September 2012 with Council support. A Sunshine Town Centre Business Directory has been produced and a Pho Race was held as part of the Brimbank Festival to promote the Town Centre. In addition to this Council commissioned preliminary work to establish marketing special rate and charge schemes in both St Albans and Sunshine Town Centres.

2.79	Support culturally inclusive local business associations	<p>Council continued to support culturally inclusive formalised trader associations in the St Albans, Sunshine and Deer Park activity centres.</p> <p>Council continued to support the St Albans Lunar Festival and the establishment of Lantern Festivals in both Sunshine and St Albans. The Taste of St Albans program commenced which encouraged cultural diversity and broader community engagement through exposure to local Vietnamese cuisine and cooking workshops.</p>
2.80	Facilitate access to volunteering, learning, mentoring and training opportunities as a pathway to ongoing employment.	<p>A range of volunteer opportunities continued to be made available across Council that aim to support neighbourhood house programs, events, libraries and community care programs. An annual training calendar was developed for volunteer and community group members focused on governance and leadership. In addition to this training is being offered to new and emerging artists through Brimbank Arts Spaces focussing on sustainable business development in the arts.</p>
2.81	Promote the training and employment of newly arriving communities, Indigenous and marginalised groups and celebrate current employers who address their needs.	<p>A range of draft actions focused on promoting training and employment were proposed through the draft Reconciliation Action Plan (RAP) and African Young Men's Project that will be implemented in future years.</p>
Advocacy and Community Education		
2.82	Advocate for increased State and Federal Government investment in social housing in Brimbank.	<p>Council provided advocacy and support for the Salvation Army Support Housing Service (SASHS) including sustaining the Options For Families Program and a tender for Homelessness Innovation Action Project. Social housing objectives for affordable, accessible and adaptable housing were incorporated in the Draft <i>Home and Housed</i> – Brimbank Housing Strategy.</p>
2.83	Advocate for improved support services for people experiencing problem gambling in Brimbank.	<p>Council's Social and Health Policy Unit conducted consultation on the development of the Brimbank Electronic Gambling Action Plan, in accordance with the Brimbank Electronic Gambling Policy 2010-2013 and implementation of this action plan continued throughout 2011 – 2012. In addition to this Council partnered with HealthWest, Gambler's Help Western, Moonee Valley City Council and Wyndham City Council to promote 2012 Responsible Gambling Awareness Week.</p>
2.84	Advocate for a review of public transport fares.	<p>This issue continued to be supported through advocacy efforts within the Social Justice Coalition and the Connections Strategy in St Albans.</p>

2.85	Advocate for increased tertiary education facilities and programs in the Western Region.	Council continued to advocate for increased education facilities and programs in the Western Region through the implementation of the Brimbank Learning Strategy.
2.86	Advocate for the identification and development of major, strategically located commercial and industry hubs in the Western Region to increase access to local employment.	11/12 Finalisation of the Brimbank Industrial Land Strategy occurred which identified key development areas for manufacturing and industry. Preparation of the Brooklyn Industrial Precinct Strategy for redevelopment and improvement of land in the Brooklyn area also commenced. Input to the Industry and Jobs Growth in the West report by Regional Development Australia was completed and ongoing participation and support to LeadWest and the Western Agenda continued
2.87	Develop a campaign to highlight Brimbank based business and encourage the community to “buy local”.	Brimbank launched the Discover Your Own Backyard tourism campaign in conjunction with Destination Melbourne. The campaign included a public competition, four full page branded editorials, community radio spots and the production of a DVD released through social media channels to highlight local business offers. The ‘This is St Albans’ program promoted local Vietnamese cuisine and fresh food businesses through a multifaceted online and print campaign inviting residents to engage with local business. The Brimbank Business Directory was launched at the Brimbank Business Breakfast providing a free online registration for local business and free local business search tool for residents.
2.88	Advocate to State Government to reduce the number of Electronic Gaming Machines EGM's in Brimbank.	A review of Western Region EGM policies and support services was completed. Council provided support for the University of Ballarat's Study into Community Impacts of Electronic Gaming Machines and advocacy.

Community Plan Theme: Urban Design and Infrastructure

Strategic Direction – Contributing to an accessible, connected City

Planning and Policy Development

3.1	Implement the Road Asset Management Plan and the Footpath Management Plan.	The draft of Council's revised Road Management Plan was made available for public comment until July 17. After this period, and subject to submissions from the community, the RMP is scheduled to be ratified and adopted by Council by the end of July.
3.2	Develop a Sustainable Transport Strategy.	The review of the Brimbank Integrated Transport Strategy was deferred due to the significant changes that are occurring within the State Government transport planning policy area. Instead, advocacy documents were developed to aid in Council advocating for transport improvements in Brimbank across a number of themes.
3.3	Ensure walking and cycling infrastructure is incorporated into the design and development of new buildings and neighbourhoods.	New cycling infrastructure has been incorporated into new estates that are currently being constructed (i.e. Callaway Park, Sunshine) and are being required as part of development plans for the Cairnlea Business Park, the Orica site and One Steel redevelopment. Advocacy is ongoing for the design of the Regional Rail Link to achieve optimal pedestrian connectivity outcomes.
3.4	Utilise infrastructure to extend physical activity opportunities.	Pavilion design standards have been developed and are included in the recently adopted Sports Facility Development Plan.
Service Delivery		
3.5	Develop and promote a connected and safe walking and cycling network in accordance with the Brimbank Walking and Cycling Strategy.	The programmed inspections of the footpath network, required under Council's Road Asset Management Plan, remain on schedule. Ongoing maintenance activities continued to be prioritised based on risk. The shared path audit was undertaken in 2010/11 and highlighted a number of hazards on the shared path network. The highest risk hazards have been addressed. The remaining risks, most of which are quite low, are currently having plans and programs developed for their removal or minimisation.
3.6	Enhance the delivery of community transport services across the municipality.	Provision of community transport service to key transport disadvantaged groups in Brimbank continued.
Advocacy and Community Education		
3.7	Advocate for improved and expanded public transport services and infrastructure in the municipality.	Council continued to advocate for improved and expanded public transport services through the implementation of the Integrated Transport Plan.
3.8	Advocate for whole-of-city improvements to Melbourne's transport network.	The preparation of advocacy documents commenced. This process will continue into 12/13 with the establishment of a project group, the creation of advocacy documents across a wide range of transport issues for Brimbank, and the

		adoption of this by Council.
3.9	Advocate for the electrification of the Ballarat Train line and the train to Sunbury.	As part of Council's liaison with the Department of Transport and Regional Rail Link Authority, Council advocated for designs to maintain the option for electrification of the Ballarat line to Deer Park and Melton. Council prepared a draft Deer Park Station Environs Structure Plan to manage future development around the station area, including provision for future electrification of the Ballarat line through Deer Park to Melton. Council provided a response to Public transport Victoria regarding planning and transport matters associated with the proposal for a railway stabling yard at Calder Park for the electrification of the from Sydenham to Sunbury.
3.10	Advocate for grade separation in the municipality.	Significant work occurred to progress this action involving St Albans Connect in partnership with Urban Design and other Council Departments. St Albans Connect and Engineering Services attended Investment Logic Mapping Workshops at VicRoads to develop a preliminary business case for grade separation in St Albans. In addition to this, Council met with consultants who were engaged by Treasury as part of the Treasury Gateways process to discuss Council's position in relation to the proposed grade separation.
3.11	Continue Council's advocacy role through the Western Transport Alliance	Council has provided background information and transport planning advice to the Western Transport Alliance regarding the preparation of a Western Region Transport Strategy.
3.12	Advocate for an increase and improvements for commuter parking and bike storage at train stations.	Council liaised with the Department of Transport, Public transport Victoria and VicTrack regarding commuter parking and bike storage at train stations. This has included:- <ul style="list-style-type: none"> • Coordination with the Queensland Investment Corporation regarding lease options for commuter parking at the Watergardens Town Centre. • Design options for improved station access at St Albans as part of the St Albans Activity Area Structure Plan. • Design input to the Regional Rail Link Authority regarding interim and long term car parking and bicycle facilities at Sunshine Station.
3.13	Provide information about walking, cycling and public transport services in Brimbank through publications and	The promotion of the new cycling infrastructure will be included in the new parks brochure, and as part of the Kororoit Creek interpretative signage. The

	directional signage.	Brimbank Travel Smart map continues to be distributed and provides information on cycling, walking and public transport.
3.14	Develop and implement road and pedestrian safety education programs.	Brimbank Youth Services continued to deliver the L2P Driver Mentoring Programs aimed at supporting young people 16 to 20 years of age who experience difficulty accessing traditional supports, such as a vehicle or supervising driver to accrue a mandatory 120 hours of supervised driving experience. This program is delivered in partnership with VicRoads and TAC.

Strategic Direction – Enhancing the character and identity of our city

Planning and Policy Development

3.15	Review the Urban Design Strategy to develop and implement urban design policies and guidelines for public and private works in collaboration with community members.	The review of the Urban Design Strategy will be considered in 12/13, however the Draft Brimbank Housing Strategy has incorporated a range of urban design considerations applicable across the city. Detailed urban design guidance for the draft St Albans Structure Plan, the upcoming revised Sunshine Structure Plan and the Keilor Village Future Directions Plan was also provided.
3.16	Implement the Graffiti Management Strategy.	Council increased graffiti removal services in all of Council's major Activity Centres and continued throughout the financial year. Promising results were being achieved in all major Activity Centres. In addition to this Council's Graffiti Management Framework 2012 was endorsed in early May.
3.17	Prepare local laws aimed at reducing vandalism and litter and improving the appearance of the City.	Council officers increased enforcement and surveillance activities in key industrial sites such as Brooklyn, North Sunshine and Solomon Heights.
3.18	Complete the Heritage Part 2 Amendment to the Planning Scheme.	This action was completed with Amendment C125 (part 2) gazetted on 1 September 2011 introducing permanent heritage controls over the McKay Housing Estate – Durham Road precinct.

Service Delivery

3.19	Administer a Heritage Assistance Fund to provide financial assistance for small scale heritage conservation works to private properties.	Heritage Assistance Fund implemented with 25 successful projects carrying out works that improve the structural condition and integrity of contributory buildings.
3.20	Develop a Design Awards scheme to promote high quality architectural design.	A design awards scheme for Brimbank will be considered in the future.

3.21	Assess interventions that reduce crime through activity initiatives.	Community safety audits were completed in each of the five districts. The St Albans Shop front improvement program, continued as did a range of Youth Services initiatives including outreach, the PCYC Street Surfer Bus, respectful relationships programs in schools and a series of summer nights events in public spaces.
3.22	Conserve and enhance public art, historic buildings and places in Council ownership.	The St Albans public art project was completed and launched. The Derrimut public art project was commenced. The Keillor Historical Society and Sunshine & District Historical Society were both supported with open days at Harrick Cottage and the Black Power Mill respectively.
3.23	Install culturally appropriate public art.	St Albans Public Art Project was completed and officially launched. The artist for the Derrimut Public Art Project was selected. Community members from the YMCA and the Derrimut Primary School were on the selection panel to ensure that community consultation was considered.
3.24	Implement a Shop Front Improvement Program aimed at improving the presentation of shopping strips in partnership with traders and in a culturally sensitive manner.	The Shopfront Improvement Program continued to be implemented in St Albans with grant applications assessed and distributed throughout September 2011. A similar proposal is being considered in Sunshine Town Centre as part of future a strategic business plan.
3.25	Support and encourage local communities to undertake beautification works in exchange for skills development via Council's Capital Expenditure program.	Council provided planting assistance with the Friends of McKay Gardens group
Advocacy and Community Education		
3.26	Promote Brimbank's historic buildings and places through publications, the media and interpretive signage that reflects Brimbank's diversity.	The Kororoit Creek interpretive signage was established with Indigenous references, and a new name for the new Taylors Creek shared trail along Burrowye Crescent will be established in consultation with the Wurundjeri People. Park upgrades continued to be promoted in each edition of the community newsletter Your Brimbank and on the Council Website.
3.27	Advocate for the improved presentation of major infrastructure such as freeways and rail corridors in the Western Region.	On-going advocacy occurred with Department of Transport, VicRoads, Linking Melbourne Authority and Regional Rail Link regarding projects including Regional Rail Link, Taylors Road duplication, Anderson Road Grade separations, and Main Road St Albans grade separation.

Strategic Direction – providing a range of places for people to play relax and visit

Planning and Policy Development

3.28	Develop and implement a Development Contributions Strategy which establishes a strategic approach to the collection and allocation of open space contributions from developers.	Planning scheme amendment C142 has been prepared for new provisions for the collection of open space contributions. The amendment to the Schedule to Clause 52.01 of the planning scheme will include provision of a fixed percentage rate for the collection of public open space contributions. The Open Space contributions will be reviewed and will be presented to Council in 2012/2013.
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Service Delivery

3.29	Develop district, neighbourhood and suburban parks in strategic locations in accordance with Creating Better Parks which engages the community in design and development.	In 2011/2012 The Creating Better Parks program was accelerated which saw 7 of 10 neighbourhood playground upgrades completed, with remaining 3 to be complete in July 2012.
3.30	Ensure that the facilities and structure in open spaces are consistent with our diverse community needs.	Community consultation for the design of individual parks have been undertaken to ensure upgrades meet diverse community needs at Whitesides Reserve (West Sunshine), Bon Thomas Reserve (Deer Park), Grisham Way (West Sunshine), Delahey Reserve (Delahey) and Wahgunyah Drive Reserve (St Albans).
3.31	Ensure all public open space and indoor activity areas, including parks, accessible to people with limited mobility, are equipped with public amenities that meet the needs of the community and are maintained in accordance with best practice.	Key spaces created for all abilities completed this year include Hampshire Square, Buckingham Reserve and Isabella Williams Reserve. Access for all abilities continues to be included in the development of district parks, and is an important consideration in public realm upgrades at Town Centres.
3.32	Develop walking and cycling paths along Brimbank's creeks and rivers in accordance with the Brimbank Walking and Cycling Strategy.	Council completed two Kororoit Creek Trail extensions, A 2.0km extension in Deer Park From Billingham Road to Isabella Williams Memorial Reserve and a 2.7km extension in Sunshine West from Buckingham Reserve to the Federation Trail. First stage of easement trail in Deer Park with the aim to complete a trail from Kororoit Creek to Western Ring Road was completed.
3.33	Enhance public open space areas through continuing installation of drought tolerant grass, synthetic grass, landscaping, sports ovals and provision of public art in parks.	Drought tolerant grasses, synthetic grasses and landscape improvements were installed at District Park and Suburban Park upgrades. The Urban Design and Arts & Culture teams worked together to install a new art piece at Balmoral Park, Derrimut.
3.34	Introduce green gyms to advance physical activity.	An outdoor gym to be installed as part of the Isabella Williams Memorial Reserve District Park Upgrade in Deer Park in 2010-11.

Advocacy and Community Education

3.35	Provide information about the parks and recreation corridors in Brimbank through publications and online portals.	Information about Brimbank parks and trails was updated via publications and Council's website.
3.36	Work with other agencies who manage parks and open space in Brimbank to ensure all of Council's open space areas are of a high standard.	Liaison with VicRoads, Parks Victoria and Melbourne Water was completed throughout 11/12 in relation to maintenance standards in open space areas.
3.37	Extend the network of physical activity opportunities in open spaces to attract a wide range of residents to take part.	Infrastructure to accommodate a range of activity was included within park developments (i.e. a fitness circuit at Isabella Williams Reserve). Events were also held with parks to both promote new park developments and accommodate a wider range of uses within these developments (i.e. Funtasia at The Lakes reserve). Urban Design continued to advocate for more council activities to occur at all district parks.

Community Plan Theme: Sustainable Environment

Strategic Direction: Reducing the city's ecological footprint

Planning and Policy Development

	Community Plan Action	Achievements to date
4.1	Implement the Green House Gas Reduction Strategy, Waste Management Strategy, Sustainable Public Lighting Action Plan and Water Conservation Plan.	Council's Waste Management Strategy was reviewed with a five year action plan developed in consultation with Council's Sustainability and Environment Committee. Current waste related initiatives being delivered included; on-going Brimbank Gem's campaign & Detox Your Home facility. Council's Green House Gas Reduction Strategy targets are currently being reviewed with input from Council's Sustainability and Environment Committee. Council was successful in receiving funding for the, 'Powering Down - Realising greenhouse reductions in street lighting, municipal offices and leisure centres at Brimbank City Council' under the Federal Government's Community Energy Efficiency Program (CEEP).
4.2	Develop and implement a Sustainable Transport Strategy out of the Brimbank Integrated Transport Strategy	The review of the Brimbank Integrated Transport Strategy was deferred due to the significant changes that have occurred within the State Government transport planning policy area.

		Advocacy documents were developed to assist Council to expand advocacy efforts for transport improvements in Brimbank across a number of themes, such as road improvements and bus services.
4.3	Regularly review Council's Local Environmental Sustainability Accord Priority Statement to ensure Council responds to emerging environmental issues.	Council adopted a Sustainability Policy and Framework that superseded the Sustainability Accord Priority Statement which is continued to be implemented.
4.4	Continue to participate in ICLEI's Cities for Climate Protection and Water Campaign Programs Improve the environmental performance of Council facilities and operations.	<p>Council reviewed the Greenhouse Gas Reduction Strategy 2006 and has commenced work on updating the strategy with proposed new targets. Council continued to participate in the Western Alliance for Greenhouse Action as an information sharing forum and to enable greater leverage through joint submissions for state and federal investment. Federal funding assisted in the reduction of Council's emissions through specific projects including:-</p> <ul style="list-style-type: none"> • The upgrade of existing street lighting stock to energy efficient lighting. • Sunshine Leisure Centre: installation of Cogeneration system. • McCracken Street Library Services: Internal Lighting upgrade, heating, ventilation and air conditioning system replacement, retrofit double glazing, hot Water upgrades, insulation installation and external lighting retrofit. • Sunshine Municipal Offices: Heating, ventilation and air conditioning system replacement. • Keilor Municipal Offices: Internal Lighting & insulation installation and upgrade. <p>Contracts were awarded for stormwater harvesting projects at Keilor Golf Course, Green Gully Reserve and Keilor Park Recreational Reserve.</p>
4.5	Improve the environmental performance of Council facilities and operations	<p>Council reviewed the Greenhouse Gas Reduction Strategy 2006 and has commenced work on updating the strategy with proposed new targets. Council continued to participate in the Western Alliance for Greenhouse Action as an information sharing forum and to enable greater leverage through joint submissions for state and federal investment. Federal funding assisted in the reduction of Council's emissions through specific projects including:-</p> <ul style="list-style-type: none"> • The upgrade of existing street lighting stock to energy efficient lighting. • Sunshine Leisure Centre: installation of Cogeneration system.

		<ul style="list-style-type: none"> • McCracken Street Library Services: Internal Lighting upgrade, heating, ventilation and air conditioning system replacement, retrofit double glazing, hot Water upgrades, insulation installation and external lighting retrofit. • Sunshine Municipal Offices: Heating, ventilation and air conditioning system replacement. • Keilor Municipal Offices: Internal Lighting & insulation installation and upgrade. <p>Contracts were awarded for stormwater harvesting projects at Keilor Golf Course, Green Gully Reserve and Keilor Park Recreational Reserve.</p>
4.6	Implement planning policies, transport planning and behaviour change programs aimed at reducing car use and increasing use of walking, cycling and public transport for travel	This action was achieved through a number of initiatives across key areas. Examples of this included the Development of Open Space network and integrated cycle links that continued to be delivered in the 2011/12 budget. Council also continued to advocate for improved cycle and public transport projects.
Service Delivery		
4.7	Provide a Sustainability Advisory Service to residents, businesses and community groups.	Council's Environmental Education Officer undertook a review of the current Sustainability Advisory Service and recommend improvements to scope and promotional activities. These options included on-line marketing on new Council web page. Further review of the Sustainability Advisory Service will be undertaken in 2012/13 to align the service with Council's adopted Sustainability Framework.
4.8	Support schools and low income householders to improve their environmental performance through retrofitting and grants programs.	Sustainable Suburbs in the West initiative continued to be promoted to Brimbank residents. This program is an environmental household retrofit program that was delivered in partnership with five Councils in the Western Region. Services and products ranged from free energy audits, rebate discounted (where applicable) solar systems, rainwater tanks, compost bins, water flow restrictors, energy saving lights and door seals.
4.9	Administer waste services aimed at minimising the amount of waste transferred to landfill in line with food security principles.	Council's Waste Services Unit, in conjunction with Council's Environment Department, implemented various strategies and actions to reduce the amount of waste deposited to landfill. Highlights in 2011/2012 included: the introduction of Public Place Recycling bins in the Sunshine and St Albans Town Centres, continued implementation of the ' <i>Be a Brimbank Gem</i> ' Recycling Education Campaign and continued community education on the appropriate use of recycling services including the distribution of Council's Waste Services Calendar

		<p>2012.</p> <p>Council's Waste Services Unit also completed a mid-term review of Council's Waste Management Strategy 2007 – 2017 in 2011/2012 and developed a Waste Management Implementation Plan 2012 – 2017 which provides details on the practical actions that Council and the community can implement over the next five years to reduce waste production and increase resource recovery. The Waste Management Implementation Plan 2012 – 2017, after a period of public exhibition, was adopted by Council on 26 June 2012.</p>
4.10	Investigate opportunities for development of a renewable energy park in the municipality.	<p>A detailed feasibility analysis (including peer review) determined that a renewable energy precinct at Sunshine Energy Park was not viable. Options to develop Sunshine Energy Park into a sports precinct are now being considered. Other opportunities for the development of a renewable energy park in the municipality were no longer considered a priority. Council's priority has been to focus on alternative energy efficiency projects, obtained through successful Federal Government funding. These projects included:-</p> <ol style="list-style-type: none"> 1. Upgrading existing street lighting stock to energy efficient lighting. 2. Sunshine Leisure Centre: installation of Cogeneration system. 3. McCracken Street Library Services: Internal Lighting upgrade, heating, ventilation and air conditioning system replacement, retrofit double-glazing, hot water upgrades, insulation installation and external lighting retrofit. 4. Sunshine Municipal Offices: Heating, ventilation and air conditioning system replacement.
4.11	Promote environmentally sustainable practices through information, education and awards programs.	<p>The Brimbank Gem's campaign continued throughout 11/12. Environmental Education Officers provided opportunities for school students to participate in community education in the concepts of recycling and waste management, worm farming & composting, reducing their ecological footprint, indigenous planting and walk & talks along local waterways and conservation areas. Over the course of the year this program was delivered to over 2000 students.</p>
4.12	Promote home grown and local food production.	<p>Council continued to support both community gardens in Westvale Community Centre and Padley Park in St Albans. The Outdoor Room was completed at the community garden site in Westvale this allowed for the facilitation of sustainable education workshops and programs.</p>

4.13	Enable opportunities for community members to contribute to community education based on their experiences of living in arid environments.	Council entered into a research partnership project with Victorian University and Melbourne University to document and promote the skills and strengths in Brimbank's culturally diverse communities regarding environmental initiatives. The learning's from this project will form the basis of future environmental leadership programs.
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Advocacy and Community Education

4.14	Advocate for higher mandatory Ecologically Sustainable Design standards	Environmental considerations were included as part of Council's Capital Works business case proposals.
4.15	Advocate for the development of resource recovery and water storage facilities in Brimbank	An annual (\$100k) rollout of rainwater tanks at community facilities continued. Council also continued to operate a 'Detox Your Home' facility from its Operations Centre at Keilor Park. The facility accepted residential generated waste at no charge. Materials accepted include all types of batteries, fluorescent tubes(including CFLs) paint and motor oil (up to 10 litres per person) gas cylinders, televisions and computer monitors, computers, hard drives, printers, faxes, keyboards and modems. State & Federal government funding supported the facility.
4.16	Advocate for transport solutions that support reduced car use	Promotion of "Ride to Work Day' continued on an annual basis to all staff. The proposed Staff Green Travel Plan was deferred, subject to new staff office building site confirmation.
4.17	Continue Council's advocacy role through the Metropolitan Waste Management Group	Council, through its representatives on the Metropolitan Local Governments' Waste Management Forum, have continued to advocate on behalf of the Brimbank community in relation to waste management and resource recovery issues.

Strategic Direction: Protecting and enhancing our natural environment

Planning and Policy Development

4.18	Develop policies, programs and management plans, including a Biodiversity Strategy aimed at increasing the biodiversity and conservation value of land within the municipality.	The Biodiversity Strategy was endorsed at the April Council meeting. This document was uploaded to Council's website.
4.19	Develop and implement planning policies aimed at protecting and enhancing Brimbank's natural landscapes.	In August 2011, Council's Planning Committee resolved to prepare and exhibit Brimbank Planning Scheme Amendment C131 to include an Environmental Significance Overlay along the Kororoit Creek. The amendment was adopted by Council in March 2012 and was sent to the Minister

		for Planning for final approval.
4.20	Implement the Storm Water Management Plan aimed at reducing the negative impact of storm water on Brimbank's creek and rivers.	Council purchased land in the North Sunshine Industrial Area for a proposed installation of a retarding basin and water quality treatment. Through funds provided by the Clearwater program, Council engaged a Water Sensitive Urban Design officer to provide knowledge, education and assistance to the organisation. Commencement of Stage 1 of the installation of a Drain Cleaning/Street Sweeping project occurred. -
4.21	Undertake conservation works including weed and pest animal control on Council owned land	Council's Conservation Unit undertook an annual maintenance program for the effective management of all conservation areas within the municipality, including weed control, feral animal control and revegetation works.
Service Delivery		
4.22	Provide incentives such as financial assistance to encourage sustainable land management practices on private land.	A Sustainable Land Management Incentive Scheme continues to be provided by Environment Department.
4.23	Undertake conservation works including weed and pest animal control on Council owned land.	Effective management of conservation areas within the municipality, including weed control, feral animal control and revegetation works continued to be provided by Council's Conservation Unit through an on-going maintenance program.
4.24	Implement water sensitive urban design principles in the design of public places.	Water sensitive urban design has been incorporated into the Deer Park Urban Village public realm upgrades, as well as the Stage 2 works at both Isabella Williams Reserve and Buckingham Reserve.
4.25	Maintain and improve Council's drainage infrastructure to improve the quality of water discharged into Brimbank's creeks and rivers.	10.84 km's of drainage pipes and pits were inspected and condition rated during this period of time. Inspections, where required, included the jet cleaning of infiltrate material and other obstructions, accumulated over time. In addition to this, several hundred metres of existing underground drainage pipes, in poor condition, were either replaced, through Council's Underground Drainage Upgrade Program or rehabilitated through Council's Drainage Rehabilitation Program.
4.26	Investigate options around cooperative permaculture projects.	Council continued to deliver the Sustainable Gardening Series Educational Workshops which included information about permaculture principles and practice.
4.27	Engage the local Indigenous community and support them to establish Indigenous heritage walks and accept advice to improve	Indigenous Cultural Heritage walks & bike rides were developed and coordinated by Community Planning & Development and Arts & Culture during Reconciliation Week 2010 & 2011. The walking/bike

	Council's caring for country.	tours took place in Brimbank Park and were conducted in consultation with the Wurundjeri Tribe Land Compensation Cultural Heritage Council ('Traditional Owners'). Local Brimbank residents, Indigenous and non-Indigenous, attended the walks. The Environment Department also coordinated a Walk, Talk & Plant Indigenous event at Taylors Creek during Reconciliation Week 2011.
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Advocacy and Community Education

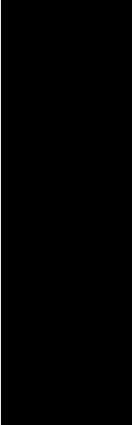
4.28	Advocate for State and Federal investment in habitat and open space corridors in Brimbank.	Council was a member of "Meeting of the Minds" Maribyrnong River project. Over the next two years, with funding from the partners of \$2,522,600 and a V4WP investment of \$1,040,000, the project will see pest plant and animal control (PPA) along the Maribyrnong Valley and large-scale revegetation with indigenous trees, shrubs and grasses on both private and public land. Council also received funding contributions of \$5,500 (Jones Creek) \$10,000 (Isabella Williams Reserve) & \$5,000 (Burrowye Reserve) from Melbourne Water's Corridors of Green funding program for revegetation and restoration works.
4.29	Facilitate community participation in environmental programs and events such as water monitoring, development of wild flower gardens, tree planting and conservation works.	Council continued to implement 2011 Annual Environment Events calendar. This financial year, eight community planting activities, 12 wildflower garden working bees and four grasslands working bees were undertaken. Additional activities included a Kororoit Creek bike ride (including water monitoring); Clean Up Australia Day and a Frog Frenzy with Cairnlea. To date a total of 1300 volunteers have participated and 12400 trees, shrubs and grasses have been planted.
4.30	Support local environment groups, including "Friends of" groups.	Council continued to support local environmental, initiatives including 'Friends of' groups through the provision of 'Friends Agreements' and conservation activities. This included information sharing sessions and scheduled events. Promotion of 'Friends of' groups was also provided through Council's Environmental Events Calendar and quarterly Friends Newsletter.
4.31	Promote the environmental, historical and cultural values of Brimbank's natural landscapes.	A historical and cultural event was held within Council's 2012 Annual Environment Events Calendar. The 2012 event was held on Sunday 27th May at Taylors Valley Parklands with 35 participants.

Strategic Direction – Fostering Sustainable Urban Development

Planning and Policy Development

4.32	Implement the Brimbank Activity Centres Strategy which establishes a framework for strengthening Brimbank's shopping precincts.	Implementation of place management programs in St Albans and Sunshine continued. Both Sunshine Partnership Group and Sydenham Partnership Group involving State Government agencies and the private sector were established. The Keillor Village Vision Document was adopted in March 2012.
4.33	Develop and implement an Industrial Areas Strategy aimed at enhancing Brimbank's industry hubs.	A draft Industrial Land Use Strategy was endorsed by Council's Planning Committee in June 2012. As part of the preparation of the strategy, the document was reviewed by Council's Economic Development and Transport Committee.
4.34	Develop and implement a Housing Strategy aimed at ensuring housing provision in Brimbank meets the needs of the community in terms of affordability, accessibility, adaptability and type.	The final draft of the housing strategy was endorsed by Council at its Ordinary Meeting on 17 April 2012 for release for community discussion and comment. The Housing Strategy was then modified in response to submissions and is currently being finalised.
4.35	Review Brimbank's Municipal Strategic Statement to reflect the priorities identified in the Community Plan.	Council reviewed the Municipal Strategic Statement to provide a comprehensive strategic basis for development and to reflect the priorities identified in the Community Plan and Council Plan. The Brimbank Planning Scheme Amendment C93, which introduced a revised Municipal Strategic Statement as part of the planning scheme, was adopted by Council on 20 September 2011. The Municipal Strategic Statement was gazetted in March 2012 and is completed.
4.36	Strengthen planning policy to encourage Environmentally Sustainable Design (ESD) Centres and Industry Hubs and facilitating local living.	Environmentally Sustainable Design principles included as part of the approval of the revised Municipal Strategic Statement March 2012
4.37	Implement structure plans and urban design frameworks aimed at enhancing Brimbank Activity Centres and Industry Hubs and facilitating local living	Council developed and project managed the Sunshine Structure Plan, Northern Precinct Development Framework Plan, Southern Sunshine Urban Design Framework and the built form integration report.
4.38	Involve the community and key stakeholders in the preparation of land use policies, plans and strategies.	Community engagement occurred in association with developing designs for two Suburban Parks and four Neighbourhood Park designs.
4.39	Use the Public Art Policy in Activity Centres, industrial and urban design	Council launched the first significant public art installation in St Albans in September 2011. Seeds of Hopes and Dreams is a four site installation. The

	activities.	Derrimut Community Hub art project continued with installation scheduled for early August.
Service Delivery		
4.40	Implement and enforce Council's planning policies which aim to achieve sustainable urban development in Brimbank.	Council continued to ensure that all planning policies are considered in the assessment of planning permit applications.
4.41	Utilise Council's property portfolio strategically to further the sustainable development of the municipality	Strategic review of highest and best use was undertaken for Council owned sites in Keilor Downs and Cairnlea. Higher-level strategic review of Council sites was also undertaken as part of the review of the Sunshine Structure Plan Update.
4.42	Provide an effective, efficient and courteous planning and building approval service	Council continued to monitor our service delivery to ensure we are providing the best possible service to our ratepayers. Changes were made to forms on the web board to make them more user-friendly.
4.43	Implement public realm improvements that improve the appearance and functionality of Brimbank's Activity Centres and Industry Hubs.	Public realm improvements completed or near completed by Council in the 11/12 financial year included Hampshire Square, Deer Park Village and four urban village streetscape upgrades. Design projects commenced for Town centre entry signage, Clarke Street – Sunshine and Bennet Lane – Sunshine.
Advocacy and Community Education		
4.44	Advocate for the preservation of green wedge areas for agriculture, conservation or complimentary uses.	The Green Wedge Management Plan was adopted by Council to July 2020. Council's Conservation Unit administered the, 'Sustainable Land Management Scheme' for private property owners green wedge area (North of Calder Freeway) offering rebates for environmental works undertaken on their property. In addition to this, Council's Conservation Unit continued to undertake an annual maintenance program for the effective management of all conservation areas within the municipality, including weed control, feral animal control and revegetation works.
4.45	Advocate for State Government planning policies that support sustainable urban development and create greater certainty for land owners.	Submissions completed included Victorian Planning System Reform Advisory Committee, Car Parking Provisions Review, Municipal Association of Victoria's input to the residential zones development by the Department of Planning and Community Development.
4.46	Continue to participate in State and regional planning forums.	Council Officers continued to participate in state and regional planning forums on a regular basis.
4.47	Advocate for increased State	Ongoing operation of the St Albans Connect

	<p>Government investment in Brimbank's Principal and Major Activity Centres.</p>	<p>Partnership Group occurred, involving State Government, to facilitate development in the town centre. The Sunshine Senior Officers Group was established to coordinate State Government departments and authorities in Sunshine. The Sydenham Partnership Group, involving State Government, to facilitate development in the Watergardens Town Centre and environs was also established. Positioning Brimbank and "Unlocking the potential of the west" brochure used to advocate to State Government on investment and involvement in Brimbank's town centres.</p>
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Language link



Arabic	عربي	9209 0131
Croatian	Hrvatski	9209 0132
Greek	Ελληνικά	9209 0133
Italian	Italiano	9209 0134
Macedonian	Македонски	9209 0135
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Spanish	Español	9209 0137
Turkish	Türkçe	9209 0138
Vietnamese	Việt-ngữ	9209 0139
All other languages		9209 0140
English		9209 0141

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Customer Service

Sydenham
Station Street, Taylors Lakes
(located within Sydenham Library)

Opening hours

M: 10.30am – 7pm
Tu: 1.00pm – 7pm
W: 10.30am – 7pm
Th: 10.30am – 7pm
F: 10.00am – 5pm
Sa: 10.00am – 12.30pm

Sunshine
301 Hampshire Road, Sunshine

Monday to Friday
8.45am – 5pm

Keilor
704B Old Calder Highway, Keilor

Monday to Friday
8.45am – 5pm

Municipal Offices

Keilor Offices
704B Old Calder Highway, Keilor

Sunshine Offices
6 –18 Alexandra Avenue, Sunshine

Opening hours

Monday to Friday
8.45am – 5pm

Monday to Friday
8.45am – 5pm