19 October 2011

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## CityRail

Travel and commuter information every Wednesday Edition no.201 www.cityrail.info



# Extra services on the way for public transport customers

Public transport users will benefit from the introduction of extra train, bus and ferry services as part of changes to public transport timetables from Sunday 23 October.

Customers will receive 63 extra train services each week, 91 additional NightRide bus services and 165 more ferry services.

CityRail's Acting Chief Operating Officer, Tony Eid, said there would be some adjustments to stopping patterns and arrival and departure times so customers need to prepare for the changes. "Our message to people is to plan ahead and find out how these timetable changes will affect

your journey," Tony said. Train timetable changes include:

- Additional services on the Eastern Suburbs & Illawarra, Western, North Shore, Northern, Blue
- Mountains and South Coast lines.
- Additional carriages on selected weekday morning and afternoon peak services on the Blue Mountains Line.
- Oscar trains replacing V Set trains on selected South Coast Line services, providing improved accessibility and security for South Coast Line customers.

Changes to bus and ferry timetables start on Monday and include:

 Increased NightRide bus routes, including 30 more services to Western Sydney, 25 additional services to South Western Sydney, 17 more for the North Suburbs and North Western Suburbs, 10 for the Southern Suburbs and nine for the Eastern Suburbs. 140 ferry services restored to the North Shore, and the introduction of 25 new conditions of

and the introduction of 25 new services on the Parramatta River. To find out how the changes will affect your trip,

go to **131500.com.au** or pick up a timetable change booklet from your local station.

### For your diary...

19-21 October – CRAVE Night Noodle Markets in Hyde Park North: Leave the car behind and catch public transport, with plenty of trains and buses running near the markets.

22-23 October – CRAVE Kids Crazy Island Tea Party Weekend on Goat Island: A special ferry to the island will be leaving Man O'War Steps next to the Opera House.

22 October – Men of League Cox Plate Day at Rosehill Gardens: Trains will operate every 20 minutes between Clyde and Rosehill from around 9.30am.

22 October – Fat As Butter Music Festival in Newcastle: Extra trains will operate on the Newcastle & Central Coast and Hunter lines from 9am, with travel on CityRail included in festival ticket prices.

# Central

#### Cintercity trains O Suburban trains O Airport Line C

#### Where's Sydney Terminal?

Have you ever heard the train guard announce your next stop as 'Sydney Terminal' and wondered where you're going? You're not alone, with over 80 per cent of CityRail customers surveyed saying they were unsure what Sydney Terminal referred to.

As the 17 per cent of people who got it right will know, the phrase Sydney Terminal describes trains arriving or leaving Central on the intercity platforms 1 to 15. For trains to and from the suburban

platforms, announcements just say 'Central'. CityRail realises this can be confusing, especially for overseas visitors and customers who are new to our network. That's why from this week, the term Sydney Terminal will no longer be used on announcements, signs, display boards or any other customer communications.

Announcements on trains travelling to Central and arriving at the intercity platforms will simply say Central. For displays, timetables and indicator screens, the term 'Central (i)' will appear, meaning intercity platform.

Next time you're planning a trip to or from Central, keep an eye out for the (i) to know exactly where you're headed.

#### More services for night owls

Extra NightRide bus services will run from next week. The extra services will help

those getting home from a night out or after a night shift. NightRide bus services, which run between the last train of the night and the first train in the morning, are vital for customers travelling to and from the city in the early hours of

the mornings on Fridays, Saturdays and Sundays. For more information on NightRide bus services visit **cityrail.info** 

#### Extra NightRide services

- Eastern Suburbs 9 services
- Southern Suburbs 10 services
- South Western Suburbs 25 services
  North and North Western suburbs 17 services
- Western Suburbs 30 services
  New services for the Carlingford Line and

Richmond branch Line



Did you know?

your trips accordingly.

For customers travelling between Schofields and Richmond, timetable changes don't come into effect until 29 October when the new Schofields

Station opens, so make sure to plan

This weekend 22 & 23 October

Mon 24 to Fri 28 Oct MAJOR WEEKDAY	Western Line Buses replace trains between Richmond and Quakers Hill. Nightly from 7.50pm, buses replace trains between Richmond and Blacktown.
Tue 25 Oct	Eastern Suburbs & Illawarra Line From 10pm until 1.30am, buses replace trains between Bondi Junction and Central.
	South Coast Line From 9.55am until 1.05pm, trains travelling towards Central may depart from different platforms at Coledale and Wombarra.
	From 9.40pm until 1.30am, trains start and terminate at Central platforms 4-15, and some services operate later than the normal timetable.
Wed 26 Oct	<b>South Coast Line</b> From 10.20am until 1.50pm, trains travelling towards Wollongong may depart from different platforms at Wombarra and

Coledale. Subscribe to our free trackwork info service to receive updates on your lines e-mailed to you every week. Visit **cityrail.info** 

Changes to train, bus and ferry timetables

## from Sunday 23 October 2011

We are making some changes to train, bus and ferry timetables from 23 October 2011. Don't get caught out – plan ahead and check to see how these changes may affect your journey. For details of the train timetable changes, pick up a brochure from your local station or view the train, bus and ferry timetables online now at **131500.com.au** 





Report security issues 1800 657 926 (24 hours) Lost property 02 9379 3341 (weekdays) Passes and concessions 1300 302 130 Ticket vending machine faults 1800 808 822 Rail Greenline environmental enquiries and complaints 1300 656 999 (24 hours) TTY (Teletypewriter service) hearing and speech impaired customers only 1800 637 500 Service information and customer feedback www.cityrail.info or call 131 500

