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## PHILIPPINE CONSULATE MOVING TO SERVE CLIENTS BETTER

**The Philippine Consulate General in Chicago** is pleased to announce that it will be operating at a new location at **122 S. Michigan Avenue, Chicago, Illinois** beginning the first week of **November 2012**.

The change in location, which is part of a wider effort of the Consulate towards delivering a **better client experience**, will provide consular applicants with **better space and upgraded facilities** as well as generate **greater efficiency** and further **enhance the image** and representation of the Philippines in the Midwest.

*“We have run several months of **client-satisfaction surveys** and better understood our clients’ and visitors’ desire to see our office not just **look better** but **feel better**. We join our clients in looking forward to this move”,* said Consul General Leo M. Herrera-Lim. He added, *“We have **leveraged** our **resources** and **maximized** the **opportunities** available for us in the market in obtaining **best values** for our clients and the Government.”*

The Filipino community is one of the fastest growing communities in the Midwest region. Based on the 2010 US Census, the total Filipino population in the 16 States covered by the Consulate has reached 319,607 from 212,442 in 2000. Illinois has risen to become the State with the 3<sup>rd</sup> highest concentration of Filipinos, next only to California and Hawaii. END.