

Perceptive Enterprise Search

PRODUCT DATASHEET



Pinpoint valuable information inside every content source that exists across your organization. Regardless of where they're buried, the answers you need are within reach with Perceptive Enterprise Search. Our technology eliminates access barriers so you can easily find, analyze and use relevant content wherever you are.

process and content management

perceptivesoftware
from Lexmark

Perceptive Enterprise Search

Perceptive Enterprise Search makes locating key information simple, straightforward and quick. You can rapidly access the information you need and then take action — completing a task, solving a problem or advancing a business process. And with Faceted Navigation, Conversational Search, natural language support and other intuitive features, you don't have to enter perfect queries to get the right results.

Our class-leading content discovery and output technology unlocks valuable content regardless of where it exists — content repositories, SharePoint sites, email systems, network shares, intranets, extranets, websites, databases, social media and all other places. You also can analyze and explore the relationships and connections between disparate pieces of information.

Product Features

Unify access to all of your information.

- Find information wherever it exists inside and outside your firewall — content repositories, email systems, network shares, intranets, websites, databases, social media and more
- Search for and access content on any platform using any device, including web-enabled smartphones and tablets
- Index and search any type of electronic document, file, container and email — plus legacy formats
- Access data trapped inside static, even poor-quality, document images, such as scanned paper, faxes and TIFFs
- View the documents you find in high definition, retaining the original fonts, layouts, tables and imagery

Get perfect results without requiring users to be perfect.

- Provide access to the right information even if users don't know exactly where to find it or how to search for it
- Enable anyone to build powerful queries without expertise using intuitive, menu-assisted and natural language search
- Navigate easily to content instead of having to page through results — popular topics, locations, people and other related concepts are always a click away
- Find answers when there are misspelled search terms, inexact queries, substandard data, document errors and other faults
- Get results that are ranked based on the needs of business users not consumers, improving access to the right content
- Focus and filter your results on a specific time frame with Time Line Refinement
- Use and share saved search queries so users don't have to re-create them

Extract more meaning and insight from your content.

- See the connections between pieces of information (people, places, things) with Information Map
- Narrow search results quickly with Faceted Navigation, clicking filters that refine results based on related categories
- Pinpoint information faster with Conversational Search, which anticipates the context of your search and presents suggestions
- Drill down into content relationships, open up new lines of investigation and chart results with Research Accelerator
- Receive alerts and notifications when search results change or information you're monitoring is modified

Add value to any industry or business process.

- Search, refine and view information — then make it usable and actionable by others across the organization
- Package search results and export relevant information as a ZIP or PDF file and flag results for review
- Benefit from our expertise with tailored solutions that streamline processes in any industry and department
- Leverage capture, workflow and other Perceptive technology to drive greater efficiency and value
- Easily customize the user experience to suit the needs of different people, roles and processes

Benefit from the most advanced search platform.

- Provide access to information in the fastest way possible with an indexing architecture that delivers sub-second performance
- Access search from any operating system through a browser, including Windows, Mac OS X, iOS, Blackberry and Android
- Save resources with a small technical footprint and minimal hardware (CPU, RAM) requirements
- Handle the most complex indexing tasks, facilitating unlimited filename lengths and unlimited document container processing
- Render information in whichever language you require with support for every language
- Securely connect search functionality to cloud applications to enhance information mobility
- Accommodate any integration need with multiple APIs and support for REST and SOAP
- Apply security whenever and wherever it's needed — at the document level, repository (index) level and user level
- Ensure users only access what they're supposed to in whichever system they're reaching out to, because our technology enforces other systems' security models

Business Challenges

- **Surge in content volume.** Content is being created at an astonishing rate by different people, in different languages and saved in different locations across an organization.
- **Business inefficiency.** Finding the right information can be time-consuming, wasting valuable employee resources while adversely affecting business productivity and performance.
- **Disconnected data.** Eighty percent of content stored within an organization is unstructured (electronic files, scanned documents, emails, presentations) and 90 percent of that is unmanaged, so it cannot be used effectively to improve a business process.
- **Incomplete information analysis.** Even if users are able to find information, uncovering the relationships between pieces of content, surfacing hidden data or studying trends is essential for many knowledge-driven processes.
- **Legal and compliance issues.** An inability to find the right and most up-to-date documents can introduce major legal, compliance and security risks.

Benefits

- **Reduce the costs of finding and analyzing information.** By making it easy, intuitive and quick to find, access, analyze and use the right information, users don't waste valuable time searching for answers.
- **Boost performance and productivity.** With Enterprise Search, organizations have a powerful, straightforward and secure way of providing access to critical information from anywhere, even from web-enabled mobile devices.
- **Improve decision making.** Seamless, universal access means that everyone in the organization can quickly find (and share) important information wherever it is, leading to more informed and efficient decisions.
- **Minimize business risk.** By enabling access to the most recent and relevant information, your organization mitigates legal, regulatory compliance and security risks. At the same time, any information gaps or the presence of sensitive data can be quickly identified, further reducing potential exposure.

Enterprise Search in Action

Narrow results based on a time line.

Search in terms that you understand.

Use Conversational Search to locate answers quickly.

Pinpoint information faster with Best Bets.

Further refine your search with Faceted Navigation.

Get connected results from Twitter, Facebook and LinkedIn.

Map information to discover the links between content.

View relevant, highlighted content inside a document.

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