



Access Statement for the Lakeland Motor Museum

January 2012

This Access Statement does not contain personal opinions as to our suitability for those with disabilities but aims to accurately describe the facilities and services which we offer all our visitors.

Introduction

We are situated close to the southern tip of Lake Windermere at Backbarrow, adjacent to the A590, between Newby Bridge and Haverthwaite.

The museum provides a 'whatever the weather' venue.

A diverse and unique collection of some 30,000 exhibits thoughtfully collected over a period of almost 50 years has been painstakingly presented for public appreciation in fully DDA compliant, state-of-the-art premises with a beautiful riverside setting.

The Lakeland Motor Museum is VAQAS accredited.

We look forward to welcoming you. If you have any queries or require any assistance please telephone 015395 30400 or email info@lakelandmotormuseum.co.uk



Pre-Arrival

For full details and a map of how to find us please see the Location section of our website (www.lakelandmotormuseum.co.uk), or alternatively you can plan your journey by car or public transport using www.transportdirect.info: simply enter your postcode and ours which is LA12 8TA.

The nearest railway station is Ulverston which is approximately 7 miles away. Taxis are available at the station. Should you require an accessible taxi you can book this in advance. Please see Contact Information.



Car Parking and Arrival

Our large free car park is located immediately opposite the museum. Access to the museum is by means of crossing the C5050 public highway. The tarmacked parking bays reserved for Blue Badge holders are less than 40m from the museum reception.

Parking immediately outside the museum reception can be arranged. Please telephone 015395 30400.



Main Entrance and Reception Area

- * There is a gentle slope from the main entrance gates leading to a level courtyard.
- * The museum reception is at ground level and is from the courtyard with step free, level access.
- * The floor surface is carpeted.
- * The reception desk is located 4m from the entrance.
- * The area is well lit.
- * There is a low counter desk suitable for wheelchair users.
- * There is a hearing loop system for deaf and hard of hearing.
- * A magnifying glass, pencil and pad of paper are available, together with a wheelchair for loan.



Attraction (displays, exhibits)

- * We operate a policy of continuous exhibit rotation and therefore do not offer audio tours or have interactive screens. Large print interpretation panels and audio visual stations are strategically sited around the museum.
- * There is seating at intervals around the attraction.
- * The floor surface is mainly carpeted with a small area being painted concrete.
- * There is good bright lighting and background music is played in a small area.



Public Toilets

The public toilets are situated on the ground floor within the museum, 40m from the reception and incorporate an accessible unisex WC. The toilets have level entry, are well lit and the floor surface is non slip laminate.

The accessible unisex WC facility measures 230cm x 150cm (7ft 6in x 4ft 11in) and there is a lateral transfer space. As you face the toilet pan the transfer space is on the right. The lateral transfer space is 70cm (2ft 3in). The height of the toilet seat above floor level is 45cm (1ft 5in). There is a toilet roll dispenser which is not higher than 100cm.

As you face the toilet the wall mounted grab rails are on both sides.

Wall mounted and drop down rails are available.

The sink is not placed higher than 74cm and the tap type is lever.

The emergency call system is via Red Alarm Cord.

Paper towels are available as are disposal facilities within the toilet.

There is a mirror positioned at a lower level.



Catering

Café Ambio is situated immediately opposite to and 20m away from the museum reception.

- * The floor is wood and there is adequate space between the tables and chairs to allow for a wheelchair or pushchair.
- * Service is a combination of counter service and table service.
- * The café has its own toilet facilities- but not an accessible WC. Café users may use the museum's adapted toilet.
- * There is a choice of seating which includes high/low tables, easy chairs and chairs with arms. The clear height underneath the standard tables is 65cm.
- * There is a printed menu on each table; a blackboard and staff are available to read, if required.
- * The crockery contrasts with the colour (oak) of the tables.
- * The café is spacious and well lit offering superb views over the River Leven.
- * There is an outside river terrace area.
- * Special dietary requirements can be catered for, including vegetarian and gluten free.



Gift Shop

The museum reception and ticketing area incorporates a shop with a range of souvenirs. It can be accessed prior to entering the museum and when leaving the exhibition areas.

- * The shop floor is level and carpeted.
- * A low level desk and counter are provided.
- * The counter has a hearing loop system.
- * Staff can provide assistance if required.
- * There is ample room for a large wheelchair to manoeuvre
- * There are tall display racks and low units accessible from a seated position.



Additional information

- * Assistance dogs are welcome and water can be provided.
- * Staff receive regular training including disability awareness.
- * We have evacuation procedures. Should you require assistance then someone will assist you with evacuation from the building.
- * For details of local accommodation please see our website (www.lakelandmotormuseum.co.uk) and click on Links.

Future plans

We are presently undertaking a review of our interpretation methods and intend to make sustainable investment in terms of adding subtitles to our audio visual presentations, producing a large type museum guide book and revising our website to make it more accessible.

Longer term we will look at improving the main car park surface and some pathway surfaces which are presently crushed compacted stone.

Contact information

Our address:

Lakeland Motor Museum
Old Blue Mill
Backbarrow
Newby Bridge
Cumbria LA12 8TA

Telephone: 015395 30400

Email: info@lakelandmotormuseum.co.uk

Website: www.lakelandmotormuseum.co.uk

Opening hours: Daily except Christmas Day. 10.00 to 17.30.

Closing at 16.30 from the end of October to Easter.

Local accessible taxi:

Please telephone Blueworks on: 015395 31995 or 07968 451 365

Local public transport:

Stagecoach: www.stagecoachbus.com

Traveline: Please telephone 0871 200 2233

Local Disability Equipment Hire:

RDK Mobility

1 The Square

Milnthorpe

Cumbria LA7 7QJ

Telephone: 01539 563776

www.rdkmobility.co.uk

