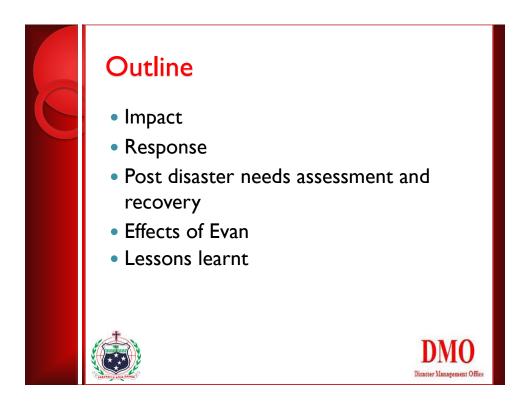


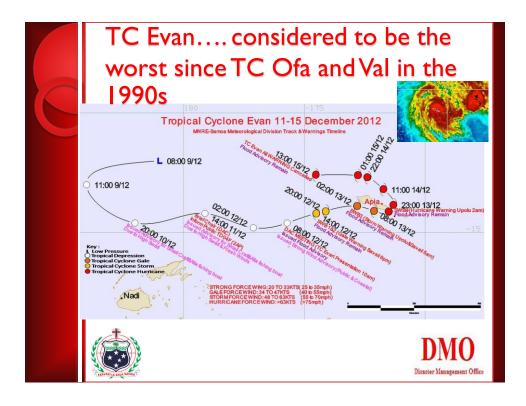
Disaster Response Experience: TROPICAL CYCLONE EVAN December 2012

Disaster Management Offi

Filomena Nelson ACEO – Disaster Management Office Government of Samoa







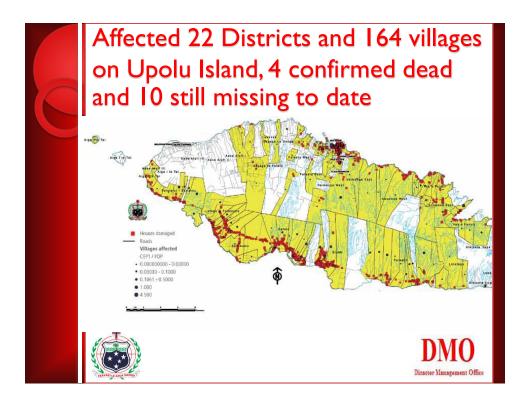
Flash flood on Dec 13, 2012, as a result of Evan....

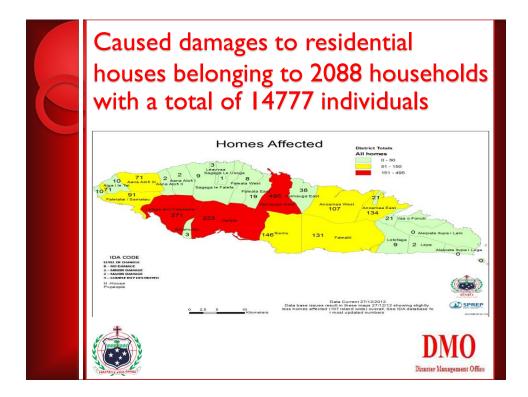


I day rainfall of 467 mm, with rainfall intensity of 85mm/h, damming of water due to logs, debris, silt etc from landslides,



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Response:

12 Dec 2012

- Briefings for response agencies, disaster advisory committee and the national disaster council;
- Media interviews to explain the system and potential impacts (Meteorology Office)
- Coordinate tree cutting assistance as requested by families
- 13 Dec 2012
 - National Emergency Operation Centre activated since 7am, 13 Dec 2012
 - Evacuation of flash flood affected areas
 - Search and rescue in the flood zones and throughout Upolu including travelling public who go stuck in between power polls and live electrical wires
 - DAC meeting
 - Declaration of Disaster for 48 hours
 - Evacuation centre management
 - Opdate on TC Evan via social media



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Response:

14 Dec 2012

- Evacuation centre management
- Update on TC Evan via social media
- Requested PCRAFI to estimate cost of damages and losses
- 15 Dec 2012
 - Initial overview of the impact
 - NDC meeting
 - Proclamation of the State of Emergency for 30 days
 - Initial damage assessment
 - Relief distribution
 - Restoration works begins water, power, access, communication
 - Coordination of requests for international assistance and communication with international agencies/overseas
 - tcountries

earch and rescue continues to look for the missing

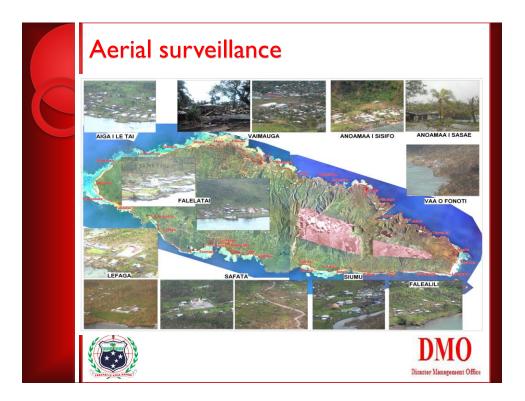


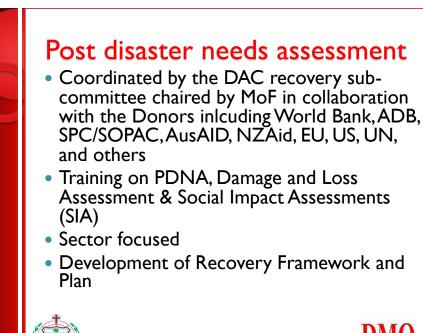
Response:

- Clearing of debris 16 contractors to clear the debris from the flood affected area
- Distribution of water to communal tanks, hotels, schools and community halls that were used as evacuation centres
- Activate the use of the NEOC ALERTS system for the affected families to text in their requests for assistance and to report damages
- Activate international volunteers to assist the NEOC in analyzing the information in ALERTS and the social media
- Preparations for the post disaster needs assessment begins (20 Dec 2012)

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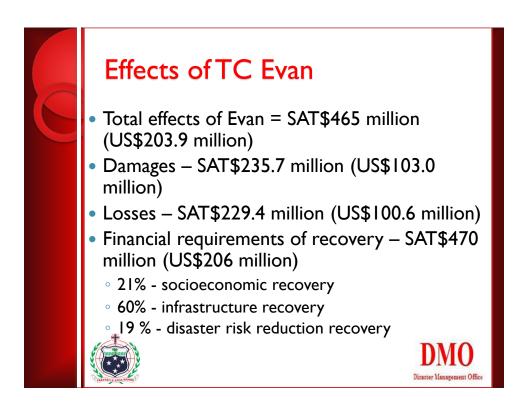






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Lessons learned

Debriefings were undertaken

- Agency level
- Sub-committee level
 - First response and initial overview
 - Community welfare and internal displaced persons
 - · Early recovery and recovery needs assessment
 - Housing and settlement
- Donors
- Disaster Advisory Committee





Lessons learned

- Initial assessment and detailed assessment forms
- All response agencies, sectors and sub-committees must have disaster plans and SOPs in place
- Proper identification of personnel and vehicles
- SOPs for international assistance to improve coordination
- Strengthen disaster risk management through recovery by enforcing building back better
- Pre-identify representatives from each member agency of sub-committees as focal points and include donors
- Having Statistics as a core member of the NEOC operation
- Shelter management capability





Lessons learned

- Training on NEOC System ALERTS
- Back up power and water supply systems for all government agencies
- Training and capacity building
 - Shelter management
 - Sphere standards
 - PDNA, DaLA & SIA
 - Search and rescue
 - Chainsaw operators
 - Use and maintenance of emergency water supply systems

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• etc





Lessons learned

- As a "Disaster Manager"
 - Different disasters bring different challenges
 - $^\circ\,$ Got to be able to make decisions on the spot
 - Provide the right advice at the right time
 - Continuous awareness and public information during and after a disaster event, therefore it is very important to have a media liaison at the NEOC at all times during response is very important
 - Regular liaison with official warning focal point such as Meteorology Office is critical
 - Effective coordination requires regular communication with all response agencies, international organizations/donors, affected communities
 - Ability to deal with different kinds of people
 - Ability to control the situation and any potential situation that may arise from a disaster event

Disaster Management Offic



