



Amtrak Fact Sheet, Fiscal Year 2013

State of North Carolina

Amtrak-North Carolina partnership

- State grants help support the *Piedmont*, Charlotte-Raleigh
- State grants also help support the *Carolinian*, Charlotte-Raleigh-New York
- Over time, North Carolina has refurbished the vast majority of Amtrak stations in the state
- Over 83,000 North Carolina residents are members of the Amtrak Guest Rewards frequent user program

Amtrak Service & Ridership

Amtrak operates four long-distance trains with stops in North Carolina:

- The *Crescent* (daily New York-Charlotte-Atlanta-New Orleans)
- The *Palmetto* (daily New York-Savannah via Fayetteville)
- The *Silver Meteor* (daily New York-Miami via Fayetteville)
- The *Silver Star* (daily New York-Tampa-Miami via Raleigh)

Amtrak also operates the following shorter-distance, state-supported trains through North Carolina:

- The *Carolinian* (daily New York-Richmond-Raleigh-Charlotte)
- The *Piedmonts* (twice daily Raleigh-Charlotte)

During FY13 Amtrak served the following North Carolina locations:

<u>City</u>	<u>Boardings + Alightings</u>
Burlington	25,452
Cary	88,669
Charlotte	201,481
Durham	83,232
Fayetteville	53,590
Gastonia	1,741
Greensboro	139,869
Hamlet	4,882
High Point	40,302
Kannapolis	19,205

Raleigh	159,584
Rocky Mount	52,631
Salisbury	31,539
Selma-Smithfield	13,222
Southern Pines	7,554
Wilson	52,692
Total North Carolina Station Usage:	975,645

(up 4.0% from FY12)

In addition to these regular, permanent stops, Amtrak trains, in connection with special events, served the North Carolina State Fair (2,672) and Lexington (542).

Procurement/Contracts

Amtrak spent \$76,891,156 on goods and services in North Carolina in FY13. Most of this was in the following locations:

<u>City</u>	<u>Amount</u>
Cary	\$ 1,444,370
Laurinburg	\$ 1,236,098
Pinehurst	\$ 1,149,548
Research Triangle Park	\$ 70,541,009

Employment

At the end of FY13, Amtrak employed 172 North Carolina residents. Total wages of Amtrak employees living in North Carolina were \$12,076,218 during FY13.

PRIIA Section 209 and State-Assisted Services

The Passenger Rail Investment and Improvement Act of 2008 (P.L. 110-432) required, by October 2013, an equitable arrangement of cost sharing between Amtrak and state or public agency partners that provide funding for short-distance, intercity train services. Agreements were reached with all parties, including North Carolina, by the deadline, and the services continued to run without interruption.

Amtrak operates the *Piedmont* service between Charlotte and Raleigh under contract with the State of North Carolina. All *Piedmont* equipment is newly refurbished and state-owned. The state also contracts with Amtrak to operate the *Carolinian*, which operates with Amtrak-owned equipment. The total trip length has been cut by 1 hour, 10 minutes due to on-going track and signal improvements over the state-owned North Carolina Railroad (NCR) between Selma and Charlotte. The third Charlotte-Raleigh round trip (a second *Piedmont* train) started service on June 5, 2010.

North Carolina Volunteer Train Hosts

The NC Volunteer Train Host Association provides hosts who serve daily on the *Piedmont* and *Carolinian*, assisting passengers and providing information about services and points of interest within North Carolina.

North Carolina Train Station Attendants

North Carolina station attendants meet all trains at Burlington, High Point, Salisbury, Kannapolis, and Selma to assist passengers and answer travel questions.

Station Improvements

The state of North Carolina, in partnership with Amtrak and local governments, has taken the initiative to rebuild many of its historic train stations and build new ones. Recent highlights include:

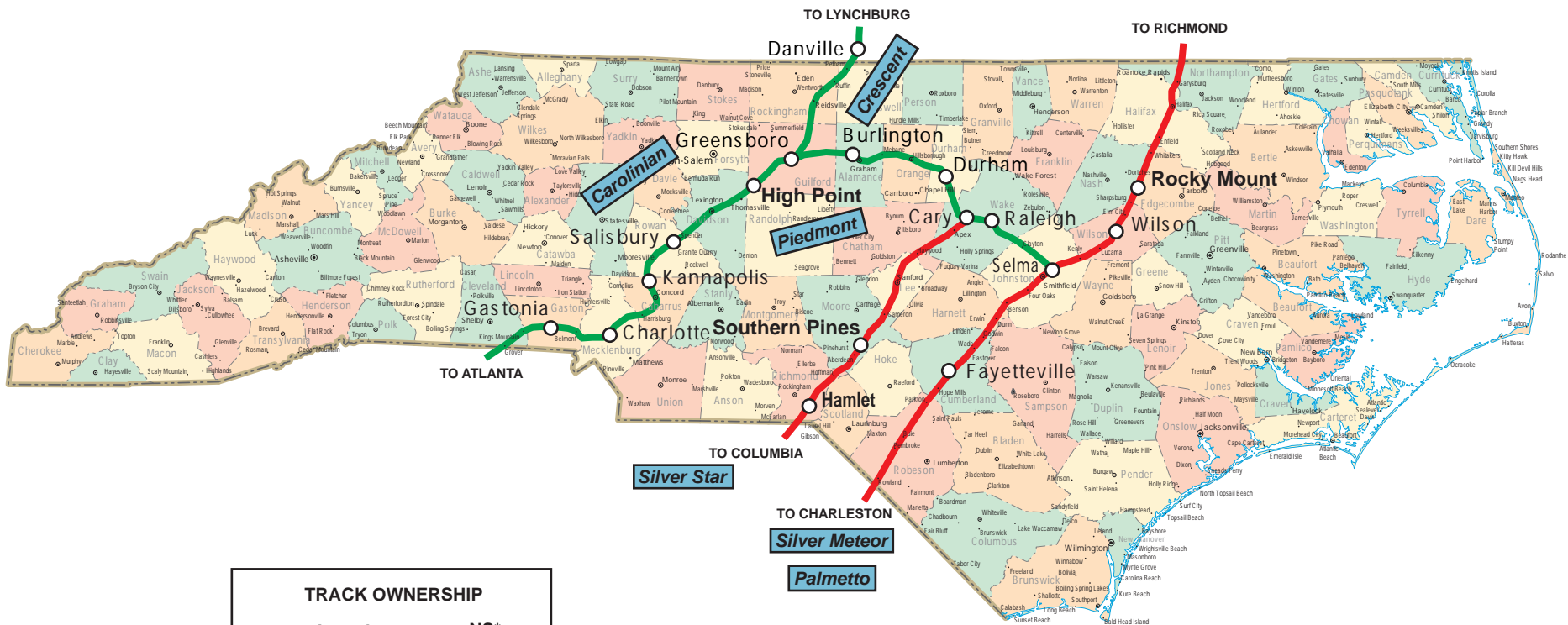
- **Amtrak and NCDOT** have jointly funded (50/50) the installation of Quik-Trak ticket machines in every North Carolina station with the exception of Gastonia.
- **Burlington:** Construction was completed in November 2011 on a 200-foot extension of the platform at the famous NCRR Shops building, which was restored by the NCRR and has served as the passenger station since 2003. The \$284,000 platform extension was funded by the American Recovery and Reinvestment Act of 2009 (ARRA).
- **Cary:** The station, built in 1996, was expanded with NCDOT and Federal Railroad Administration (FRA) funds totaling \$2,006,000 and reopened on September 1, 2011. At that time, Amtrak staffing and a Quik-Trak machine were placed into service. Checked baggage service also began at Cary for *Carolinian*, *Piedmont*, and *Silver Star*.
- **Durham:** Amtrak moved into a new facility funded by NCDOT, USDOT, and the City of Durham on July 8, 2009. It was built out of an 1890's era tobacco warehouse that also included a new 600-foot platform with a 300-foot canopy.
- **Fayetteville:** Improvements at the 1911 Atlantic Coast Line station were completed in May of 2006. The \$696,000.00 project was funded by the NCDOT and the City of Fayetteville.
- **Gastonia:** A design team will soon be selected by the city council to begin designing a new multi-modal center that will be located closer to the downtown area. When complete, this facility will replace the current Amtrak building located in the eastern part of the city.
- **Greensboro:** The 1927 Southern Railway station in downtown Greensboro has been fully restored as a multi-modal center. The J. Douglas Galyon Depot provides passenger rail and local, regional, and intercity bus services. The \$29-million project was funded by the City of Greensboro, USDOT, and NCDOT. It was completed in October 2005 and now serves eight Amtrak intercity trains daily.
- **Hamlet:** The former Seaboard station, built in 1900, was rededicated on October 29, 2004, completing an extensive relocation and restoration project. The cost was \$11.7 million, coming from local, state, and federal sources. A major parking expansion project was completed in 2012 with ARRA funding.
- **High Point:** The High Point passenger station was restored by the City of High Point and NCDOT at a cost of approximately \$7 million and reopened for passenger service on December 9, 2003. Southern Railway originally constructed the station in 1907. ARRA funding totaling \$1,865,000 was used to expand station parking, install new landscaping, and construct large retaining walls. The project was substantially complete for use on June 22, 2012.

- **Kannapolis:** A new, downtown, state and local funded, \$2.7-million station opened on December 17, 2004. A new, \$540,000 platform canopy was completed on August 12, 2013.
- **Rocky Mount:** The historic Atlantic Coast Line station was renovated in 2000 with local, state, and federal funds, at a cost of \$6.3 million.
- **Salisbury:** The former Southern Railway station which was acquired and restored by the Historic Salisbury Foundation in the 1980's, received a new 600-foot platform and 300-foot canopy in 2009.
- **Selma:** The 1924 structure underwent a 14-month restoration that was completed in November 2002. The project was funded through federal, state and local dollars.
- **Southern Pines:** This station has been renovated with NCDOT funds to its 1948 "streamliner" appearance. The waiting room reopened on December 17, 2004, and the project dedicated in on February 22, 2005.
- **Wilson:** The 1924 Atlantic Coast Line station was restored in a two-phase project beginning in 1996. The restoration was funded by the City of Wilson, NCDOT, and Federal Highway Administration. The station re-opened in June 1998 and a second phase, including additional parking, was not completed until April 2003.

FRA High-Speed Intercity Passenger Rail Program

- **NCDOT:** In February 2010, the FRA announced that the NCDOT Rail Division had been awarded \$545 million for railroad improvements within the state. The funding is being used for elimination of multiple grade crossings and construction of major track and signal improvements. This work will enhance track capacity and reliability for freight and passenger operations. It also will enable the introduction of the fourth and fifth Raleigh-Charlotte round trips.

AMTRAK ROUTES IN NORTH CAROLINA



*Selma-Charlotte state-owned, NS-operated