



#### **CATEGORY 1: IMPROVING THE DELIVERY OF PUBLIC SERVICES**

REGION	WINNER	COUNTRY	INSTITUTION	INITIATIVE
AFRICA	First Place	Republic of South Africa	Gauteng Department of Education	Secondary School Improvement Programme (SSIP)
	Second Place	Republic of Cameroon	Municipality of Bangangte	Sustainable Work in the Water Sector and Sanitation
ASIA and the PACIFIC	First Place	Republic of Singapore	Alexandra Health System	Ageing-In-Place Programme
EUROPE and NORTH AMERICA	First Place	Austria	Federal Chancellery of the Republic of Austria	Open Government Data - Data.gv.at
	Second Place	Spain	Ministry of Finance and Public Administration	Data Intermediation Platform
LATIN AMERICA and the CARIBBEAN	No Winner Selected from Nominated Projects			
WESTERN ASIA	First Place	Turkey	Ankara Metropolitan Municipality	Center of Children Working in Ankara Streets
	Second Place	Kingdom of Bahrain	Ministry of Health	National Health Information System (I-Seha)





#### CATEGORY 2: FOSTERING PARTICIPATION IN PUBLIC POLICYMAKING DECISIONS THROUGH INNOVATIVE MECHANISMS

REGION	WINNER	COUNTRY	INSTITUTION	INITIATIVE
AFRICA	No Winner Selected from Nominated Projects			
ASIA and the PACIFIC	First Place	Thailand	Department of Disease Control, Ministry of Public Health	Integrating Network and Community Participation for Effective Malaria Management in Tha Song Yang Di
	Second Place	Republic of Korea	Changwon City	Building the Best Neighborhood Project
EUROPE and NORTH AMERICA	No Winner Selected from Nominated Projects			
LATIN AMERICA and the CARIBBEAN	First Place	Brazil	Ministry of Planning, Budgeting and Management & Secretariat-General of the Presidency	Inter-council Forum
WESTERN ASIA	No Winner Selected from Nominated Projects			





#### CATEGORY 3: PROMOTING WHOLE OF GOVERNMENT APPROACHES IN THE INFORMATION AGE

REGION	WINNER	COUNTRY	INSTITUTION	INITIATIVE
AFRICA	No Winner Selected from Nominated Projects			
ASIA and the PACIFIC	First Place	Republic of Korea	Korea Health and Welfare Information Service (KHWIS)	Social Security Information System (SSIS)
	Second Place	India	Department of Electronics and Information Technology	Mobile Seva
EUROPE and NORTH AMERICA	No Winner Selected from Nominated Projects			
LATIN AMERICA and the CARIBBEAN	First Place	Uruguay	National Civil Service Bureau	Uruguay Competes
	Second Place	Brazil	Rio Grande do Sul State Government	Transparency and Citizens' Access to Information
WESTERN ASIA	First Place	Kingdom of Bahrain	eGovernment Authority	The National Contact Center





#### CATEGORY 4: PROMOTING GENDER RESPONSIVE DELIVERY OF PUBLIC SERVICES

REGION	WINNER	COUNTRY	INSTITUTION	INITIATIVE
AFRICA	First Place	Kingdom of Morocco	Ministry of Economy and Finance	Gender Responsive Budgeting in Morocco
ASIA and the PACIFIC	First Place	Thailand	Khon Kaen Hospital	One Stop Crisis Centre
EUROPE and NORTH AMERICA	No Winner Selected from Nominated Projects			
LATIN AMERICA and the CARIBBEAN	First Place	Brazil	State Health Secretariat of Pernambuco	Mae Coruja Program
WESTERN ASIA	First Place	Sultanate of Oman	Ministry of Health	Omani Nurse-Midwife