



**Supporter Group Plan
BMO Field,
Toronto, ON
Toronto FC**

Major League Soccer and BMO Field strive to create the safest and most enjoyable game day experience and have created the following supporter group plan for the 2009 MLS Season.

Gate Information:

- Gates will open one (1) hour prior to kickoff for the general public.

Gate Entry/Exit:

- Home Team Supporters:
 - a. Section 112 – 118
 - i. Red Patch Boys
 - ii. U-Sector
 - iii. Tribal Rhythm Nation
 - iv. PLEASE NOTE: These supporters groups enter/exit through GATE 3 at the SW corner of the stadium
 - b. Section 127
 - i. North End Elite
 - ii. PLEASE NOTE: These supporters groups enter/exit through Gate 1B.

Supporter Group Self-Policing:

- The Supporters Group point of contact (Leader) may reinforce the policies or code of conduct with a member whose behavior does not conform to these standards. If the unacceptable behavior continues the next step of cooperative work between the Supporter Group Leader (SGL) and the Security Point of Contact (SPOC) will begin. When the person or persons acting outside the range of acceptable behavior has been correctly identified by the (SPOC) and the respective SGL the SPOC will ask the supporter to comply with the policies or code of conduct. If the member refuses to cooperate or the unacceptable behavior continues the Police Presence in the vicinity will interject and remove the fan from the stadium. This self-policing concept will be founded on logic, safety, and mutual respect for all parties involved.

New Supporter Sections:

- For the 2009 season we've decided to add more designated Supporter sections at BMO Field. Sections 111, 119, 127 as well as the top half of 110 will join sections 112 through to 118 as "Supporter Sections". In these areas, Seat Holders will be permitted to stand throughout the match play, as well as use pre-approved flags, banners and drums. For those who would like to sit in these sections, its important to understand that their view may be obstructed during match play because of this new policy.
- If you are end up in one of those newly designated Supporter Sections, make us proud! As a reminder, in addition to the rules that are in place in the BMO Field code of conduct, all flags, banners and drums require permission from the Toronto FC front office before they can be used on match days, and they can't be brought into the stadium through the gates.

Code of Conduct:

1. Assistant General Manager, Vince Bozzo, will be your point of contact from BMO Field. Manager, Communications/Partnerships Cesar Velasco will be your point of contact from the Toronto FC.
 - a. Vince Bozzo – vbozzo@mapleleafsports.com --- 416.795.2108
 - b. Cesar Velasco – cvelasco@torontofc.ca --- 416.815.5400 ext. 5315
2. Fans are encouraged to sing, cheer, and otherwise support their teams while remaining respectful and courteous to their fellow patrons, team stadium employees, and stadium property.
3. Fans will not engage in disruptive behavior, including foul, racial, obscene or abusive language or gestures towards, or in reference to a player, coach, referee, fan, or staff member.
4. Fans will not engage in fighting and are prohibited from throwing objects or attempting to enter the field. Those who engage in any of these actions will be ejected immediately from the venue and remanded to the proper authorities.
5. Confetti and streamers are permitted in celebration in the designated time windows. Streamers and confetti may be thrown during goal celebrations, stoppage of play, pre-game, half-time, and post-game ceremonies. Streamers may not be thrown at players, officials, or staff. All will be permitted as long as there is no interference to the event.
6. Supporters are never allowed to enter the opposing team's supporter sections at any time.
7. Fans will comply with requests from team and stadium staff regarding stadium operations and from local authorities regarding emergency response procedures.
8. Fans will sit in their ticketed seats and show their tickets when requested. Specific sections are designated as standing areas for supporters. Although standing is allowed in Supporter sections, standing on chairs is not permitted.
9. Fans will not smoke in any area of the stadium as it is a non smoking facility.
10. Fans will not exhibit any obscene, indecent, political or insightful messages on signs, clothing or other material. BMO Field / TFC reserves the right to pre-approve all banners, flags and drums prior to the event. These items are not permitted entry through the gates.
11. BMO Field, in conjunction with MLS, reserves the right to revoke any of these privileges if the Supporters do not cooperate in a respectful manner and abide by BMO Field rules, regulations, or policies.
12. There will be zero tolerance for the violation of any local, provincial or federal laws.

Prohibited Items:

- Umbrellas, outside F&B, Metal or Glass containers of any kind, backpacks and large bags over 14x14x6 inches, these bags are subject to search, large flags, banners, drums, noisemakers, aerosol cans (ie: hairspray, silly string, etc.), bikes, inline skates, skateboards, scooters, shoes w/ wheels, bicycle and motorcycle helmet, Frisbees, inflated balls of any kind, unapproved pamphlets, handouts, advertisements, flares, smoke bombs, sparklers or fireworks of any kind, laser pointers, pets, weapons of any kind, any missile/projectile like objects, illegal drugs and any illegal substances, masks**, professional cameras or A/V equipment.

** Mask will be allowed to be worn in your seats only. We ask that they are removed at all other times.

Alcohol Restrictions:

Rules and regulations governing Alcohol Management at BMO Field:

- Alcohol from outside the stadium cannot be brought in.
- Any person found inside the stadium with alcohol not purchased inside BMO Field may be subject to immediate ejection with no compensation.

- A person may not enter the stadium in an intoxicated state.
- Intoxication in a public place is a criminal offence. Any person found on the property in an intoxicated state may be removed from the premises.
- Any person purchasing, possessing, or consuming alcohol must be 19 years of age or older and be able to produce acceptable photo ID proving their age.
- Acceptable forms of photo ID at BMO Field are: valid Driver's license; Age of Majority Card; Armed Forces Card; Passport; Canadian Citizenship Card.
- Note: The Ontario Health Card is not an acceptable form of ID with respect to alcohol at BMO Field.
- Alcohol Service Cut-Off times:
 - Soccer: Alcohol cut off time is at the 65 minute mark. For TFC matches, the Carlsberg Patio in the North end plaza remains open after 65 mins, however, alcohol purchased in this area must be consumed within the barriers and cannot be taken back to your seat. Service of 28oz beer is cut-off after half-time.
 - Concerts & Non sporting events: Generally alcohol is cut-off a few minutes after the feature performer has taken the stage. Please note that these alcohol service cut-off times are only a guideline. BMO Field reserves the right to cut-off alcohol service at any point as necessary.



