# BOOKER Group plc



















## **Interim Results**

16 October 2014





wholesale awards 2014



#### **HIGHLIGHTS**

#### **Financial Highlights**

- Total sales £2.3bn, +1.9%
- Booker like-for-like sales (excluding Makro) up 2.4%. Non tobacco sales up 3.4% and tobacco sales up 0.6%
- Operating profit (pre £7.0m prior year exceptional credit related to Makro acquisition) +15% to £68.1m
- Profit before tax (pre exceptionals) £67.4m, +16%
- Profit after tax (post exceptionals) £55.3m, +3%
- Underlying earnings per share up 16% at 3.17 pence
- Basic earnings per share up 2% at 3.17 pence
- Net cash of £107.2m
- Interim dividend of 0.52 pence per share, up 16%
- As previously indicated, intended return of capital in July 2015

#### **Operational Highlights**

- Our plan to Focus, Drive and Broaden Booker Group continues to make progress
- Makro integration is on track
- Booker customer satisfaction improved during the period
- Internet sales up 12% to £413m in the half
- Plan to increase delivery capacity over the next two years by 80%
- Booker Direct, Ritter Courivaud, Classic and Chef Direct continue to make good progress
- Booker India is on track



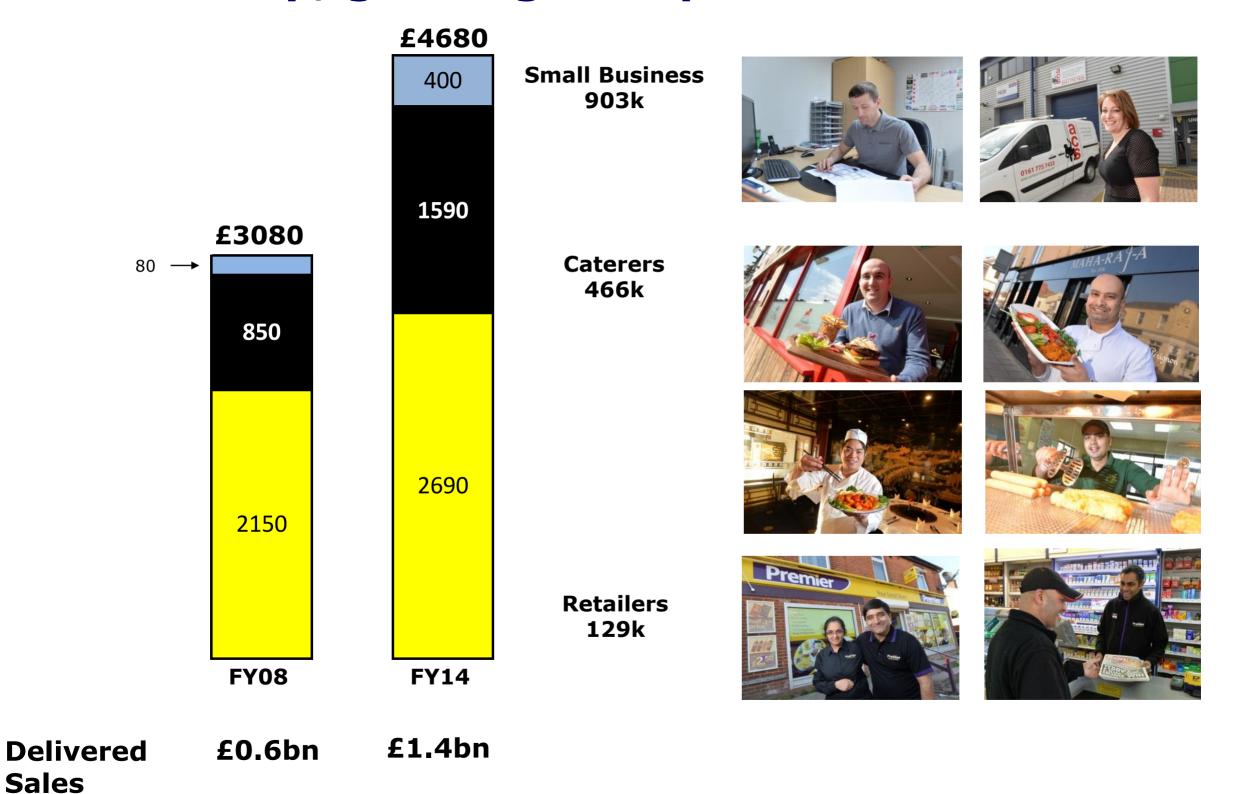






## **PLAN UPDATE**

## **Booker Group; growing with professional customers**



## **THE PLAN (NOV 2005)**

ACTION	RESULTS
FOCUS (Nov '05)	Focus on £ <b>Cash</b> Reduce <b>Costs</b> to be most efficient operator Simplify the Business: "less is more"
DRIVE (Apr '06)	Improve <b>Customer</b> Satisfaction Choice up Prices down Better service
BROADEN (Apr '07)	On the way to offering the best choice, price and service to caterers and retailers and small business via the internet, delivery and cash and carry  Be the suppliers' preferred route to market in UK  New products, services & customers

## **FOCUS – On Track**

Cash	£107m
Costs	Branch systems Buying systems Supply Chain integration 3000 colleagues trained
Concept	Sheffield/Preston/Belfast/ Enfield working

## DRIVE: Choice Up eg. catering own brands



















Half year sales

Change vs LY

% Sales

£18m

+18%

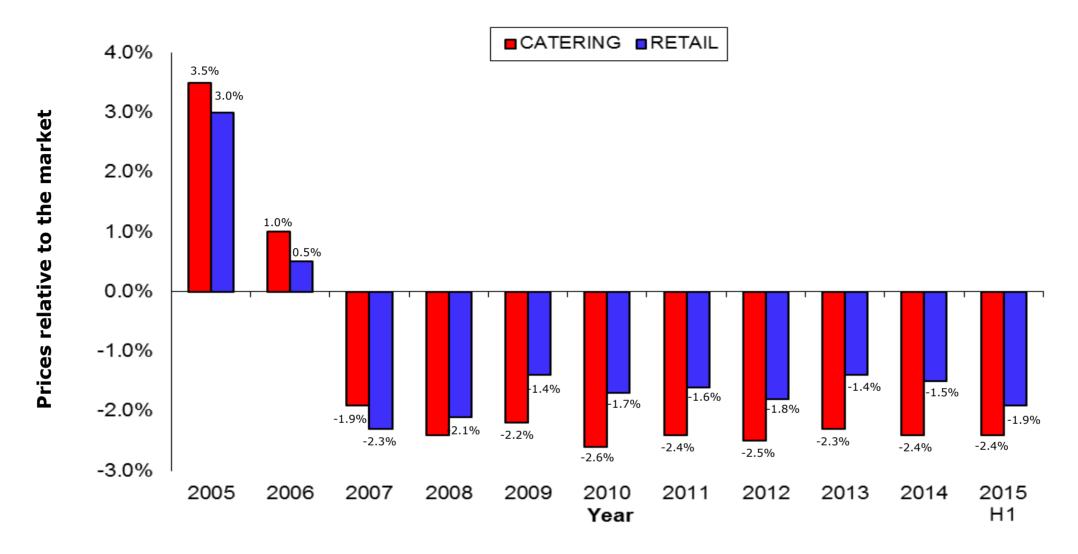
£55m

+33%

£124m

+26%

## **DRIVE: Prices Down**



Price of some key catering lines £	May 2013	May 2014	Latest Oct 2014
KTC 20 Litres cooking oil	18.19	15.49	12.99
Chef's Essentials 2.27kg Frozen chips	1.39	1.19	1.09
Chef's Essentials 10 litres Mayonnaise	9.99	8.59	8.59
Farm Fresh 40 Baking potatoes	15.99	8.99	6.49

Source: Company October 2014 vs 2013

## **DRIVE: Premier**





**Amazing Value Locally** 





Customers 3

Sales to

these customers

Fresh Sales

3,089

+14%

+26%



## **DRIVE: Delivery new fleet**



	pre Makro	Makro
Approx branch delivery space k sq ft	600	1400
Fleet capacity m cases		
<ul> <li>Current</li> </ul>	100m	100m
<ul> <li>Increased vehicle capacity</li> </ul>	,	33m
<ul> <li>Additional vehicles</li> </ul>		13m
<ul> <li>Longer hours</li> </ul>		33m
Total	<b>100</b> m	179m





## **DRIVE:** Customer satisfaction is improving versus the market



## **Customer Scores 2014**

### **Retail**

Range of products
Acceptable prices
Availability of products

#### Collect

Booker	Bestway	Dhamecha
9.1	8.8	8.5
8.7	8.6	8.5
9.0	8.8	8.6

#### Delivered

	Palmer &	
Booker	Harvey	Musgrave
7.6	6.4	7.2
7.6	6.6	7.1
7.3	6.4	7.0

## **Catering**

Range of products
Acceptable prices
Availability of products

#### Collect

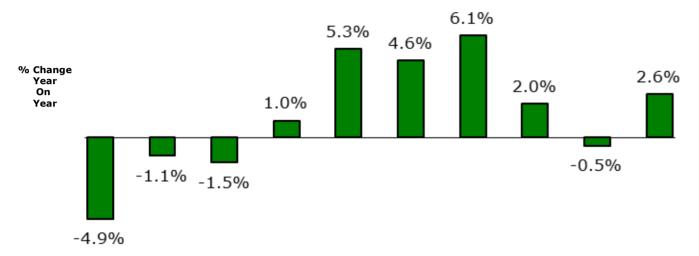
Booker	Batleys
9.1	8.8
8.8	8.5
9.0	8.6

#### Delivered

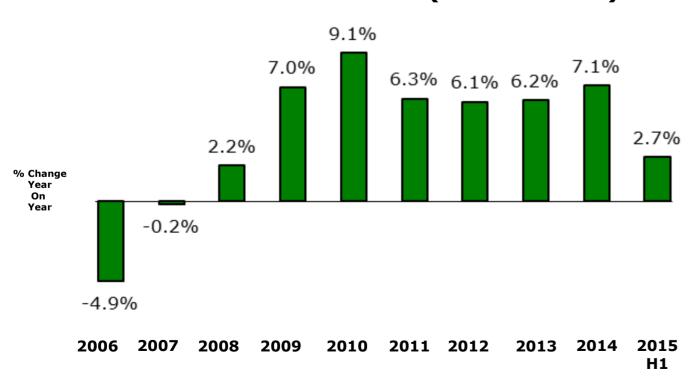
Booker	3663	Brakes
7.3	6.4	7.1
7.4	6.4	7.0
7.1	6.2	7.0

#### **DRIVE IS WORKING**

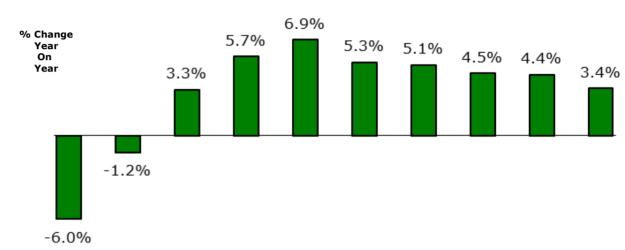
#### **LFL Sales to Retailers (inc Tobacco)**

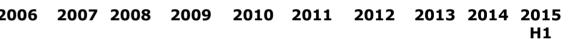


#### **LFL Sales to Caterers (inc Tobacco)**



#### **LFL Sales Non Tobacco**





NB: Excludes Makro

## **BROADEN:** Four new format business centres have been developed









- Sheffield, Preston, Belfast and Enfield have been tailored to the local opportunity
- This will be extended to a further 4 business centres in 2014/15
- All Makro branches have been switched to Booker systems
- The re-configuration of Makro space will allow the expansion of delivered capacity from 2015/16 onwards

## **BROADEN** – Family Shopper = local discount



















- 15 open
- Plan to extend to 300+ in 3-4 years

## We continue to develop our digital operations

Booker Home > Your Booker Branch Locator | Investor Relations | @Login | Account | Contact Us | Export Enquiries | Help @



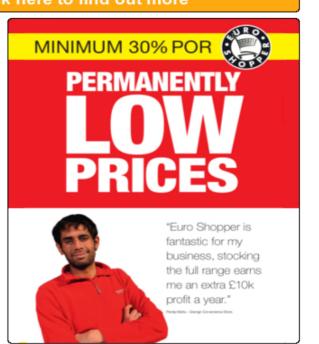






















	2008	2009	2010	2011	2012	2013	2014
Web Sales	£109m	£250m	£407m	£525m	£635m	£704m	£777m
% Change	165%	129%	63%	29%	21%	11%	10%
Active Customers	12k	19k	37k	105k	170k	255k	334k

2015 (H1) £413m 12% 367k

CleanPro+ Order vour manual online

## **BROADEN:** Direct is making progress

## ChefDIRECT

the new force in food service





























































### **BROADEN: In India we are on track**

#### **Surat**

#### **Mira Road**









**Chandivali** 

**Pune** 









**Thane** 

Goregaon









6 Business Centres

200 Happy Shoppers

## Through utilising the current central distribution and c. 200 business centres, Booker Group will have capacity for c. £6bn of sales

#### **ILLUSTRATIVE SALES OPPORTUNITY BY BUSINESS**

£bn	Independents		Independents & Multiples		Multiples		
	BOOKER	makro	CLASSIC Dinks	Ritter Continued Ltd	BOOKER Direct>>>	ChefDIRECT	Total
2013/14	3.8	0.6	0.1	_	0.1	0.1	4.7
Estimated Sales Opportunity to 2017/18	4.4	0.9	0.1	0.1	0.2	0.3	6.0

Best choice, prices and service for caterers, retailers and small business via co.uk, delivery and cash and carry

#### **SUSTAINABILITY**







- Third consecutive Grocer Gold "Green Wholesaler of the Year" 2014
- National Recycling Awards Retail/Service Sector winner 2014
- Chef Direct Footprint Awards Winner for Environmentally Efficient Logistics
- Almost 18,000 Customers now recycle with the Group
- Waste to landfill reduced by 35% YOY
- Sites linked with local food charities for surplus food donations. Surplus food equivalent of 118,000 meals donated locally.

## FINANCIAL PERFORMANCE and GUIDANCE

## **FINANCIAL SUMMARY**

	24 weeks 12-Sep-14 £m	24 weeks 13-Sep-13 £m	%
Revenue	2,264.6	2,223.3	1.9%
Operating profit (pre exceptional)	68.1	59.0	15%
Profit before tax (pre exceptional)	67.4	58.1	16%
Exceptional items	-	7.0	
Profit before tax (post exceptional)	67.4	65.1	4%
Profit after tax (post exceptional)	55.3	53.8	3%
Underlying earnings per share (pence)	3.17	2.73	16%
Basic earnings per share (pence)	3.17	3.11	2%
Interim dividend per share (pence)	0.52	0.45	16%
Net cash	107.2	123.4	
Shareholder funds	541.1	554.7	

## **PROFITS**

	24 weeks 12-Sep-14 £m	24 weeks 13-Sep-13 £m
Operating Profit	68.1	59.0
Operating Profit % of Sales	3.0%	2.7%
Net financing costs	(0.7)	(0.9)
Exceptional items*	-	7.0
Profit before tax	67.4	65.1
Tax	(12.1)	(11.3)
Profit after tax	55.3	53.8
Tax rate	18.0%	17.4%

<sup>\* £7.0</sup>m credit relates to Makro, being assets acquired less consideration paid (£11.2m), less restructuring costs £4.2m)

## **CONSOLIDATED BALANCE SHEET**

	12-Sep-14 £m	13-Sep-13 £m
Tangible fixed assets	202.0	209.7
Intangible fixed assets	440.4	439.1
Investments	1.2	0.9
Stock	329.3	323.4
Debtors	124.5	103.3
Creditors	(632.4)	(620.0)
Net cash	107.2	123.4
Provisions & tax	(19.2)	(24.2)
Pensions	(11.9)	(0.9)
Net assets	541.1	554.7

## **CASH FLOW**



## **GUIDANCE: Capital Return**

- The Makro equity consideration was £124m
- The turnaround at Makro is proceeding as planned
- Following the successful integration of Makro into the Group and strong cash generation, we returned to shareholders approximately £61m in 2014
- As previously indicated, we intend to make a similar return to shareholders in July 2015 and will provide an update on this at the 2015 Final Results announcement in May 2015, in light of circumstances prevailing at that time

#### **GUIDANCE**

#### **Outlook**

• the Group's trading in the first four weeks of the current half year is ahead of the same period last year. We anticipate that the challenging consumer and market environment will persist through the coming year and the UK's food market remains very competitive.

Whilst there is increasing price competition in the UK grocery and discount sectors, we will continue to deliver our plans to offer our customers even better choice, prices and service. We are on track to deliver an outcome for the financial year in line with our plans and to make progress in this challenging environment

#### **Pensions**

- the Booker Pension Scheme ("the Scheme") is a defined benefit scheme, closed to new members in 2001 and to future accruals for existing members in 2002. At September 2014, the Scheme had an IAS19 deficit of £11.9m, comprising Scheme assets of £624.0m and estimated liabilities of £639.9m. The Group contributed £2.4m (2013: £9.6m) in the period
- following the 2013 Triennial valuation, agreed with the pension fund Trustee in March 2014, there will be no cash contributions required from the company after the scheduled quarterly payment of £2.4m on 31 March 2014, subject to the results of subsequent Triennial valuations. The next Triennial valuation date is 31 March 2016

#### **Facilities**

- the Group has a 5 year facility which commenced on 28 July 2011 comprising an unsecured £120.0m revolving credit facility (including a £7.0m guarantee facility)
- two covenants apply; fixed charge cover (EBITDAR/ (Net interest + rent) > x1.5) and Leverage (Net borrowing/ EBITDA < x3.0). Both tested at half and full year

#### **Bank interest**

- funds drawn on the revolving credit facility bear floating interest rates linked to LIBOR plus a margin of 1.25% (where borrowings/ EBITDA < 1.0)
- commitment fee is 0.5% of the unutilised facility

#### Liquidity

- at 12 September 2014, £107.2m was held in cash and cash equivalents
- at 12 September 2014, the Group had in issue £4.9m of guarantees leaving undrawn facilities of £115.1m
- the company did not draw down its revolving credit facility on a cleared basis in the period to 12 September 2014 giving a minimum headroom of £113.0m after taking
  account of the guarantees facility £7.0m

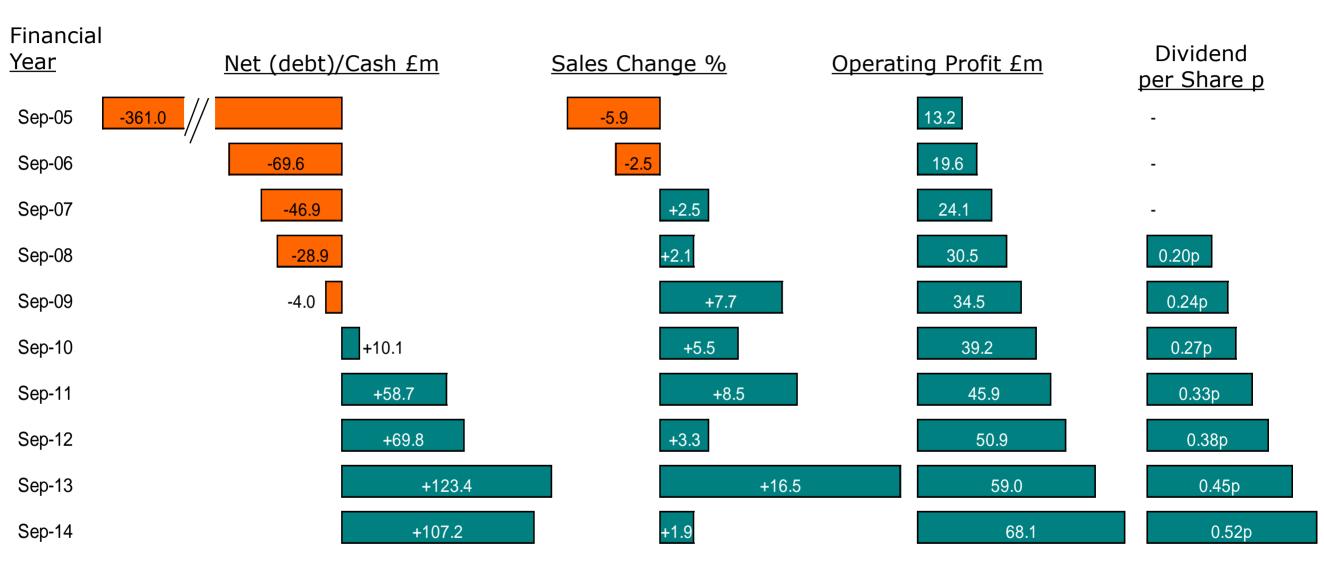
#### Tax

- tax of £12.1m on the profit before tax for the 24 weeks ended 12 September 2014 is based on an underlying effective rate of 18.0%, which has been calculated by reference to the projected charge for the full financial year
- the Group holds significant tax assets, notably Makro tax losses and ACT, which continue to be unrecognised as the quantum and timing of their utilisation remains uncertain utilisation of these assets could result in the underlying effective rate of tax remaining below 20% for the next three years

#### **Dividends**

- the interim dividend per share attributable to 2014/15 was up 16% at 0.52 pence per share (2013/14: 0.45 pence per share)
- in July 2012 Booker Group plc issued £124m of shareholder equity to acquire Makro in the UK. Following the successful integration of Makro into the Group and a period of strong cash generation, the Board implemented a capital return to shareholders of 3.50 pence per ordinary share in July 2014 (equivalent to approximately £61m). This was achieved by the issue of a new class of "B" shares which shareholders were able to redeem for cash. Details of the proposed return of capital were set out in a circular to shareholders which accompanied the notice to the Annual General Meeting held on 9 July 2014 and approval from shareholders was given at that meeting
- as previously indicated, we intend to make a similar return to shareholders in July 2015 and will provide an update on this at the 2015 Final Results announcement in May 2015, in light of circumstances prevailing at that time

### **SUMMARY**











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