



Armagh City and District Council

Corporate Plan

2012 - 2015

Armagh... a significant place



Background

In 2009 Armagh City and District Council set out an ambitious vision for the future, including a Corporate Plan for the period 2009 - 2011.

The context and economic climate within which the Council is operating has changed significantly during this time therefore a review has been undertaken to identify:

- progress, achievements and learning over the last 3 years, and
- the key challenges and strategic focus for the next 3 years

Key findings from Review:

- significant progress has been made against all the themes and objectives
- the overarching vision of 'Armagh... a significant place' has been embraced and embedded fully within the work of the Council becoming the central focus around which other strategic themes are placed
- the values remain relevant and important in defining the way in which we work, however further emphasis on our values and operating principles need to be defined within the current economic, social and environmental context.



Context of the Corporate Plan 2012 – 2015

Shaped by Geography

We are shaped by our rich environment of good agricultural land, strong town, village and hamlet communities, and a central location between Belfast and Dublin

Shaping the Future for Armagh City and District

We are focused firmly on grasping future opportunities to create growth that play to our strengths in technology, the green economy, agricultural industry and, in particular, tourism, heritage, independent shopping, evening economy, excellent events and festivals that make *'Armagh... a significant place'*



Shaped by History and Culture

In Armagh City and District, we are proud of our story, proud of our place and excited about our future. Our energies are focused on drawing on our illustrious past in order to shape a new place of significance for today and tomorrow. Armagh has a unique sense of identity and influence felt across the island of Ireland with a rich history and heritage spanning over 6,500 years

Shaped by Infrastructure and Policy

Whilst not having benefited from essential roads and transport networks, we have been able to shape Armagh's own sense of place by retaining and developing its own unique offering of independent retail and local tourism



Our Values

- Put **People** at the heart of all that we do
- Are **Ambitious** for the Armagh district
- Have **Unity** of purpose
- **Engage** positively for the Community's Benefit and Success
- Are **Creative** and **Confident** in our approach

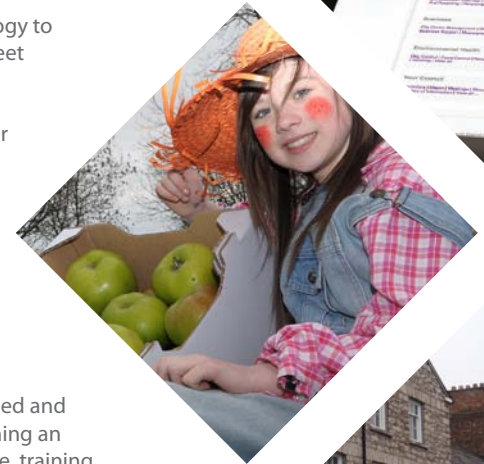


Our Operating Principles

1. To comply with the law on all issues and inspire confidence in our citizens and service users that the highest level of best practice in areas such as Health and Safety, Child Protection and Equality are being maintained
2. To engage with our employees, users and customers as much as possible
3. To be as accessible and responsive as possible and ensure respect and consideration of all views in our decision making processes
4. To operate effectively and take pride in the quality and value of our services and recognise the contribution of our employees in delivering excellent service
5. To ensure the decisions we make are affordable, prudent and sustainable and comply with good professional practice
6. To provide clear structures with clear lines of responsibility which facilitate transparent decision making and effective scrutiny, review and accountability necessary to maximise on opportunities for delivery of the council vision
7. To work collaboratively across council departments to reduce bureaucracy and increase effectiveness putting the customer at the centre of what we do

Key Challenges and Opportunities

- Continue to be ambitious for Armagh and inspire citizens, policy makers and investors to engage in achievement of our Vision
 - Keep our operating overheads under control in an environment of rising fuel and energy costs and be responsible in our use of energy
 - Become more flexible, competitive and business orientated to increase usage and income in our facilities
 - Collaborate with other partners to maximise opportunities for Armagh City and District to include influencing government policy and strategy, leveraging of external funding and other resources
 - Deliver services within existing and new legislative and governance requirements including preparation for additional duties and pending local government reform
 - Support and encourage existing and new businesses within the City and District including keeping rates increases at the lowest possible level whilst still providing quality services and sustainable investment decisions which promote job creation and economic growth
- Keep pace with technology to improve services and meet customer expectations
 - Serve and support all our citizens, respecting diversity and celebrating traditions and culture to build confidence, capacity and civic pride
 - Continue to invest in positive, customer-focused and motivated staff maintaining an emphasis on staff welfare, training and development





Foreword

Armagh... A Place of Significance

"We need to appreciate and make the most of our assets: peace; political stability; a young, skilled and increasingly diverse population; increased tourism potential; a growing creative industry and a strong entrepreneurial tradition. Given the opportunity, we can all make a tremendous contribution to creating a better future."

Northern Ireland Executive Draft Programme for Government 2011-2015

Armagh City and the surrounding area of towns, villages and hamlets has a unique sense of place in Ireland with a significance and influence felt across the island for over 6,500 years.

We are proud of our story, proud of our place and excited about our future. As we look to the future our energies will focus on how we draw on our illustrious past to shape a new place of significance for tomorrow.

Shaping the Future

It is clear that the Council has to work within the economic, infrastructure and policy realities of the time. The economic confidence and optimism which previously provided the backdrop of economic growth in Northern Ireland has changed and there is continued uncertainty over the economy and the ability to attract jobs to the area.

The role of the Council is to try and shape economic, social and environmental issues in order to create a balance between these 3 factors to develop a strong, sustainable community. The Council is working hard to ensure we provide value for money but we also believe that making every penny count also means having confidence to continue to invest in our City and District to maximise our ability to attract regional and European money to boost the economy of the City and District.

The Council is focused firmly on grasping future opportunities that play to our strengths in technology, the green economy, agricultural industry and, in particular tourism.

Tourism is identified as a key economic growth indicator for Northern Ireland. To capitalise on the potential for Armagh we will continue to enhance those things that make us special: delivering a creative and innovative tourism experience. Armagh will continue to encourage unique and independent shopping in the city and develop the evening economy and cultural experience through excellent events and festivals.

In addition we will continue to establish Armagh's reputation as a centre for learning and innovation in technology, agriculture and the green economy and to make our beautiful countryside, heritage and architecture more accessible.

We recognise that we cannot realise these objectives on our own and it is crucial that we continue to develop productive relationships with key partners across the public, private, voluntary and community sectors.

We have looked carefully in particular, to the plans of other bodies including the draft Programme for Government 2011-2015, the Economic Strategy and the draft Investment Strategy for Northern Ireland and their objectives to ensure our objectives are closely aligned to those of central government and we have made clear our commitment as local civic leaders to assist with delivery of these objectives in Armagh City and District.

We have lobbied and campaigned to protect and attract local jobs and sought the support of Ministers to give consideration to creating a Development Plan for Armagh which recognises its specific issues in relation to road infrastructure and provides support to protect against further job losses and helps to attract new jobs and this will continue to be a key priority in the future.

As civic leaders we jointly commit, across all parties, to working with our employees, citizens and partners to deliver this Corporate Plan which we firmly believe will contribute to the growth and vibrancy of our City and District.

The significance of Armagh's status as an important City has recently been recognised by the granting of Lord Mayoralty status in the Diamond Jubilee Civic Honours Competition. The conferring of this honour sets Armagh apart as one of only four Cities on the island of Ireland with a Lord Mayor.



Our Vision

“ Armagh...
a significant place ”



Our Mission

“ To improve the economic wellbeing and
quality of life of all those who live, work, visit or
invest across the Armagh District ”

Our Strategic Themes

Economic Sustainability and Growth

...supporting sustainable economic development, innovation and growth for existing and new business and jobs



Armagh...
a significant
place

Environment, Health and Wellbeing

...improving health and wellbeing, and protecting and enhancing the built and natural environment

Community and Culture

...building a strong sense of community and pride in the people and place of the Armagh District



Leadership, Governance and Support

...leadership, good governance and accountability, and quality services

01

Theme 1 : Economic Sustainability and Growth



Key Priorities

1. Maximise the economic contribution of tourism by delivering a targeted strategy focused on tourism, business and inward investment
2. Create a distinctive vibrant and multi-functional city centre, via a city centre management approach which generates footfall and enhances the Armagh experience and offering for customers
3. Ensure sustainable enterprise development by nurturing and providing support to existing and new businesses throughout the City and District to improve their competitiveness and sustainability
4. Attract new investment to Armagh City on key opportunity sites and improve traffic management flows
5. Protect Armagh's position as a public administration hub and regional centre of influence
6. Advance the vibrancy and vitality of our rural areas, towns and villages
7. Further pursue the concept of Armagh as a seat of innovation, learning and technology

Key Activities

- Develop an integrated Economic Strategy, focusing on tourism, evening economy, business support and skills development
- Support the delivery of Armagh City Centre Strategy 2012-2015
- Support regeneration projects and plans in rural towns and villages
- Progress the implementation of the Armagh Masterplan Strategy, in particular opportunity site investment, traffic management and car parking
- Play a full part in the development of the St. Luke's site Masterplan
- Research and explore external funding opportunities in order to maximise leverage and draw down opportunities for Armagh City and District
- Establish the Armagh Partnership to ensure implementation of the Corporate Plan and Vision
- Proactively lobby and influence central government to ensure Armagh's prominence in regional strategy
- Implement Village Renewal Programme worth £126,000 with 14 Villages working together with the SOAR programme to improve their areas



Key Achievements 2009 - 2011

- £1.8m investment in capital projects of which £1.3m was secured from external sources
- Over £27m of funding secured from a range of sources to support both rural and urban communities
- Positive engagement and collaborative working across all business sectors
- £825,000 invested in promoting rural regeneration and renewal

What does this mean?

- Increased public and private investment in Armagh City and District
- Tourism a key economic driver, providing increased footfall, revenue and spend all year round with targets of 620 jobs and an economic return of £40m from tourism by 2015
- A strong, competitive and sustainable business culture environment
- Armagh recognised as a place of significance, individuality, and reputable importance, regionally and nationally
- Over 46,000 people attending performances or workshops at the Market Place Theatre each year



02

Theme 2: Environment, Health and Wellbeing



Key Priorities

1. To continue to work in collaboration with key stakeholders to improve health and give everyone the best possible opportunity in life through the provision of advice, quality programmes and facilities and access to services which seek to improve health and wellbeing
2. Continue to improve the attractiveness and cleanliness of Armagh City and District
3. Build on the Council's waste management and recycling service
4. Ensure proportionate enforcement of all relevant legislation
5. Safeguard and improve the quality of our built and natural environment
6. Help residents and support communities to take responsibility for and improve their own health and wellbeing

Key Activities

- Develop and implement an environmental awareness and education programme which supports and encourages best practice and compliance with legislation
- Work with all relevant partners to encourage people to have healthier and active lifestyles
- Protect the public through a proactive regime based on risk
- Ensure all statutory standards are met in relation to high risk activities
- Increase the proportion of recycled waste through the kerbside recycling service and recycling centres
- Lead by example and continue to encourage owners and tenants to choose energy efficient buildings when seeking new accommodation and to improve the performance of buildings they occupy to create a low carbon economy
- Develop and implement an integrated recreation action plan which ensures the provision and co-ordination of a network of quality sporting/recreational facilities and programmes
- Continue to implement the local Play Strategy through consultation and collaboration with the local Play Network



Key Achievements 2009 - 2011

- Implementation of the Food Hygiene Rating Scheme
- New/improved facilities – play park at Loughgall Country Park, redeveloped Clare Glen Caravan Park and Cathedral Road 3G Pitch
- 95% of stray/unwanted dogs rehomed/partnership approach with Dogs Trust
- 211 Home Safety Assessments carried out in the Armagh City and District Council area
- Increased recycling rates from 36.8% in 2009 to 41.1% in 2011 with a reduced amount of waste going to landfill

What does this mean?

- Improved health and wellbeing and quality of life including reduced levels of obesity, healthier food and lifestyle choices, improved air quality, reduced accidents in the home and at work
- Increased use of recreation and sports facilities
- Enhanced built and natural environment e.g. reduced carbon emissions
- Efficiencies in delivering collaborative/joint initiatives on environment, health and wellbeing with a range of partners
- Accessible recycling services with reduced landfill



03

Theme 3: Community and Culture



Key Priorities

1. Support and promote community and cultural expression, heritage, diversity and a sense of belonging
2. Ensure an integrated approach to community safety and encourage public engagement with the Police across Armagh City and District
3. Build the capacity of our community through provision of dedicated facilities and training
4. Ensure active engagement by facilitating public participation and involvement in decision making
5. Encourage shared understanding within the community by reducing sectarianism, racism and victimisation
6. Improve access to services which seek to improve the health and wellbeing of local people

Key Activities

- Establish a Policing and Community Safety Partnership in Armagh
- Develop and deliver ongoing good relations, community development, cultural activity and wellbeing strategies
- Create and deliver a programme which offers opportunities for our citizens to become involved in decision making





Key Achievements 2009 - 2011

- Accredited deliverer of OCN Good Relations Training up to Level 3, training 130 persons (80 adults and 50 young people)
- Waived fees equivalent to approx. £30k to deliver Warmer Home and Rates Rebate Schemes to help tackle fuel poverty in partnership with other agencies
- Improved access to health care services within disadvantaged and marginalised communities through 'Closing the Gap' tackling health inequalities. 'Closing the Gap' was awarded National Winner in an educational setting in the 2011 'No Smoking Day' awards
- Supported rural communities by leveraging approximately £2 million of funding through SOAR for projects
- £1.3 million (Core Community Support and Neighbourhood Renewal) of investment to support community infrastructure and wellbeing

What does this mean?

- Armagh as a place which is safe and welcoming to all, which respects diversity, celebrates cultural difference and builds community capacity and confidence
- Citizens actively engaging and participating in decision making
- Services delivered which best meet the needs of the community we are here to serve
- The Policing and Community Safety Partnership will deliver a range of projects aimed at reducing anti-social behaviour, building stronger, more confident communities and engaging with the public



04

Theme 4: Leadership, Governance and Support



Key Priorities

1. Support Civic Leadership within a strong and consistent brand for Armagh City and District as a significant place
2. Ensure openness, transparency and accessibility in the way the organisation does its work
3. Aim to achieve or surpass all legal and statutory requirements and targets
4. Ensure ongoing planning, review and scrutiny of systems underpinning effective and efficient service support and delivery
5. Effective and meaningful engagement, communication and information sharing with citizens, service users, staff and key stakeholders
6. Embrace and implement new technologies to modernise service delivery and organisational development
7. Ensure responsible energy management and development, including renewable energies
8. Engage with, develop and support our people to deliver corporate objectives within a culture of learning and continuous improvement and provision of excellent customer services across all our facilities and services
9. Ensure the Council is adequately resourced to deliver its services and objectives and that financial management decisions are taken in accordance with good professional practice
10. As an employer for the delivery of Environmental Health Services, support Southern Group employees within an environment which provides services to five councils and Northern Ireland Environment Agency

What does this mean?

- Capital investment plans which are affordable, prudent and sustainable
- Council seen as progressive, ambitious, responsible and a good civic leader in the local community
- Greater business improvement and efficiency through maximising energy savings, use of technology and clear and accountable governance and decision making arrangements
- Well-motivated employees with a clear focus on service delivery without boundaries





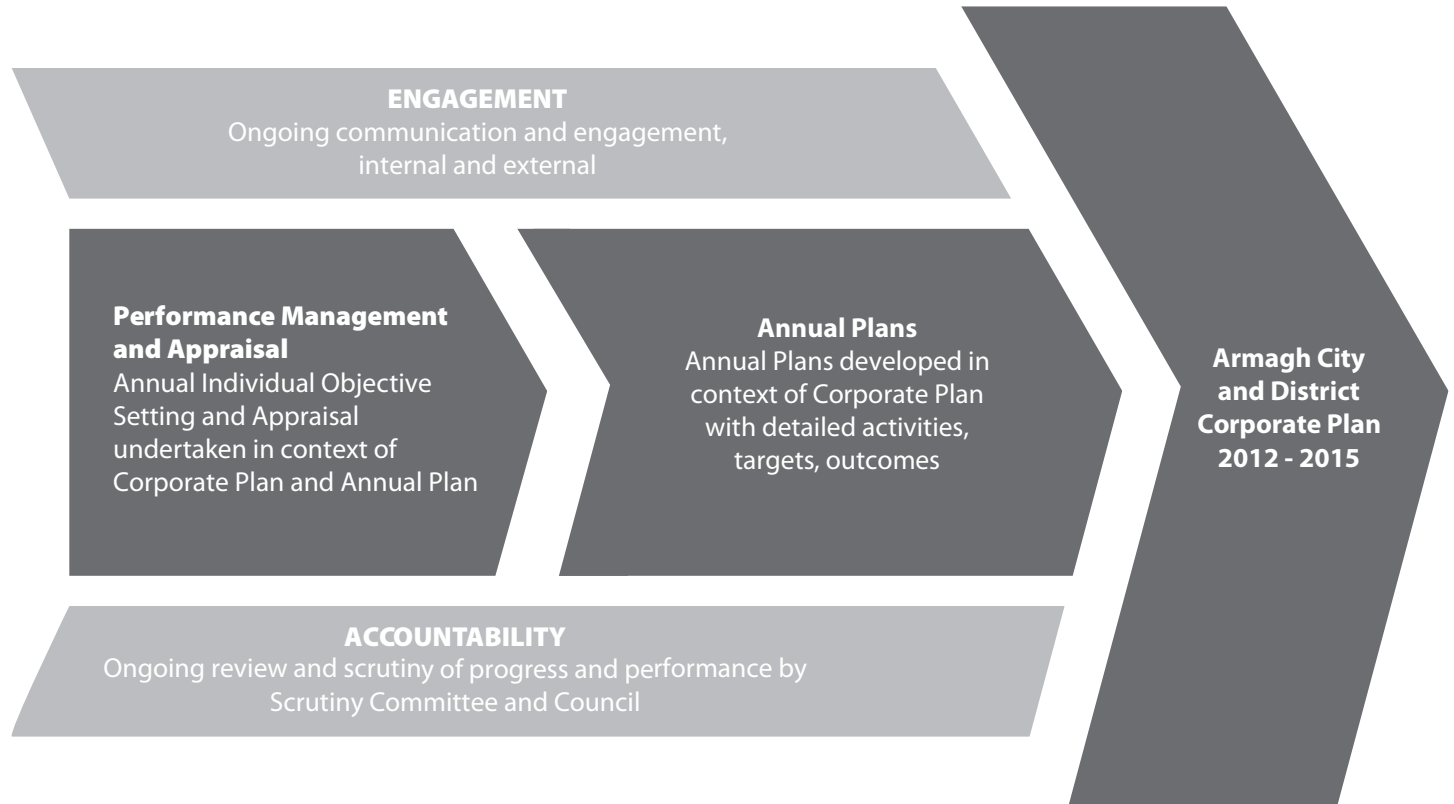
Key Achievements 2009 - 2011

Key Activities

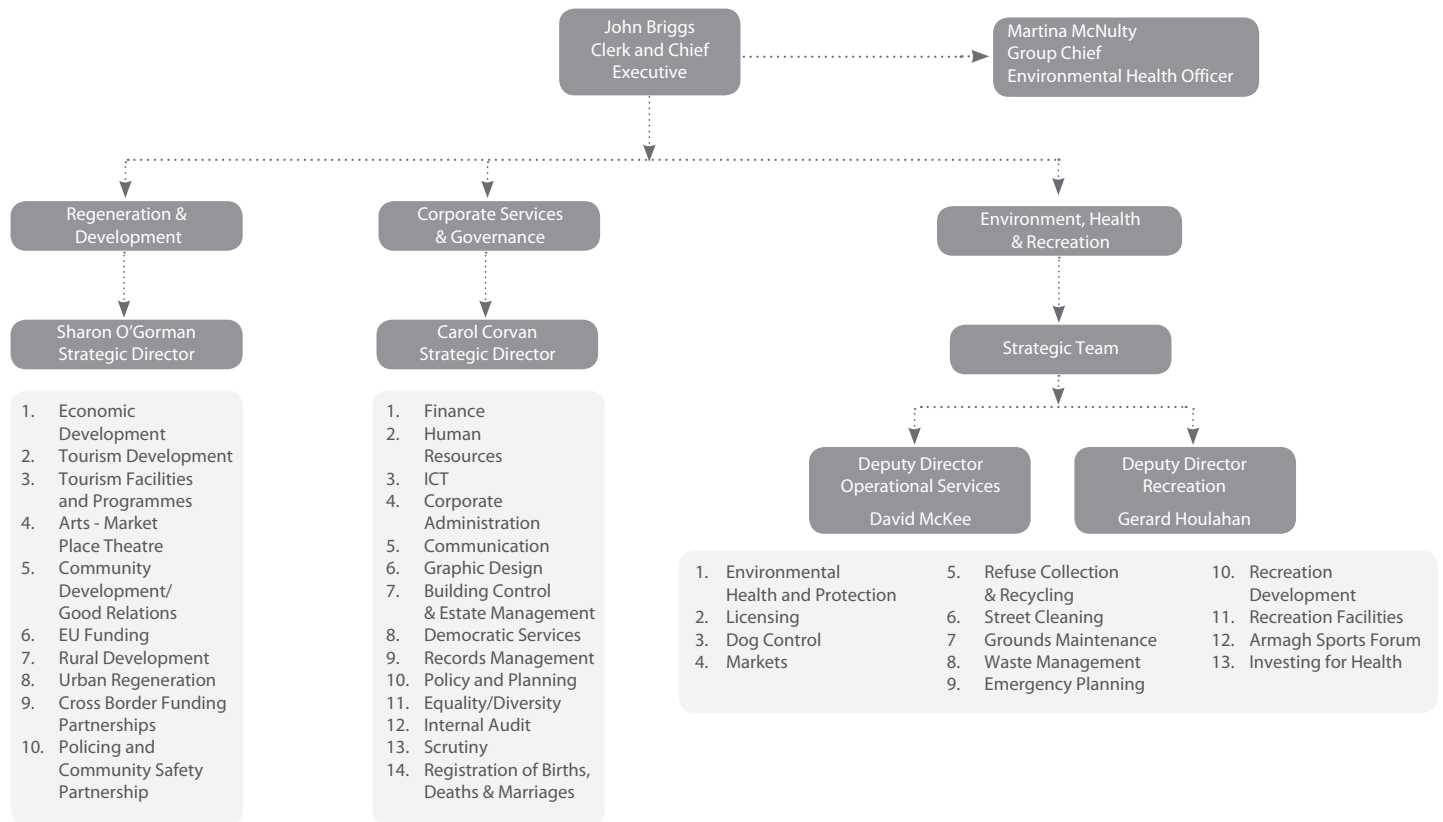
- Implement key legislation and prepare for implementation of new duties
- Review and implement best practice and ensure Council is an exemplar employer in areas it is advocating or responsible for enforcing in other organisations
- Review financial regulations to reflect new requirements brought in by the Finance Act 2011 and the technical requirements of the Prudential Code and Treasury Management Code including agreeing and setting of prudential indicators and option appraisal arrangements
- Achieve Investors in People Reaccreditation with particular focus on communication, performance management, employee health and wellbeing and management competency development
- Ensure the brand marketing strategy is aligned to the council vision "Armagh... a significant place"
- Review of scrutiny and accountability including scheme of delegation, financial indicators and evidence-based assessment and option appraisal of proposed investments and other governance arrangements
- Develop communication and engagement strategy, internally and externally
- Develop 'e' and mobile business and engagement support strategy
- Implement the Council's Energy Management Strategy and Action Plan
- Facilitate a programme of Mayoral and Civic official engagements to engage with, recognise and honour achievements within the community and promote the achievement of the Council's vision
- Maintain and review the Council's property and assets portfolio to maximise efficiency and ensure a safe and accessible customer-friendly environment in all our facilities.

- A modern, forward-thinking ICT infrastructure capable of supporting current requirements but which is also flexible enough to grow and evolve as technology moves forward
- Increased use of remote access and mobile working to allow senior managers and Councillors to work as if connected to the network and operate regardless of location
- Below average levels of sickness absence achieved through best practice health and wellbeing support
- Average 14 day turnaround for paying invoices to support business supplier
- 14,437 people attended Civic/Mayoral receptions hosted by the Mayor to welcome dignitaries and other visitors to the City and District and to acknowledge the contribution and achievements of citizens during the period 2009 - 2011

Implementing and Reviewing the Strategy



annex 1... services provided by armagh city and district council



elected members

armagh city district electoral area



Cllr. Mealla
Campbell
SDLP
t: 07729 220 040



Cllr. Freda
Donnelly
DUP
t: 07760 175 412



Cllr. Roy
McCartney
SF
t: 07824 995 312



Cllr. Sylvia
McRoberts
UUP
t: 07712 193 498



Cllr. Cathy
Rafferty
SF
t: 07719 057 999



Cllr. Noel
Sheridan
SF
t: 07816 161 077

crossmore district electoral area



Cllr. Mary
Doyle
SF
t: 07763 183 418



Cllr. Mavis
Eagle
UUP
t: 07927 810 203



Cllr. Darren
McNally
SF
t: 07851 630 292



Cllr. Gerald
Mallon
SDLP
t: 07801 482 787



Cllr. Thomas
O'Hanlon
SDLP
t: 07743 930 427

cusher district electoral area



Cllr. Paul Berry
Independent
Unionist
t: 07889 731 911



Cllr. Sharon
Haughey
SDLP
t: 07980 213 712



Cllr. Gordon
Kennedy
UUP
t: 07833 527 821



Cllr. Terry
McWilliams
DUP
t: 07779 889 983



Cllr. Robert
Turner
UUP
t: 07718 391 195



Cllr. Gareth
Wilson
DUP
t: 07788 156 519

the orchard district electoral area



Cllr. John
Campbell
SDLP
t: 07712 1929 17



Cllr. William
Irwin MLA
DUP
t: 07734 138 787



Cllr. Joy
Rollston
UUP
t: 07967 685 170

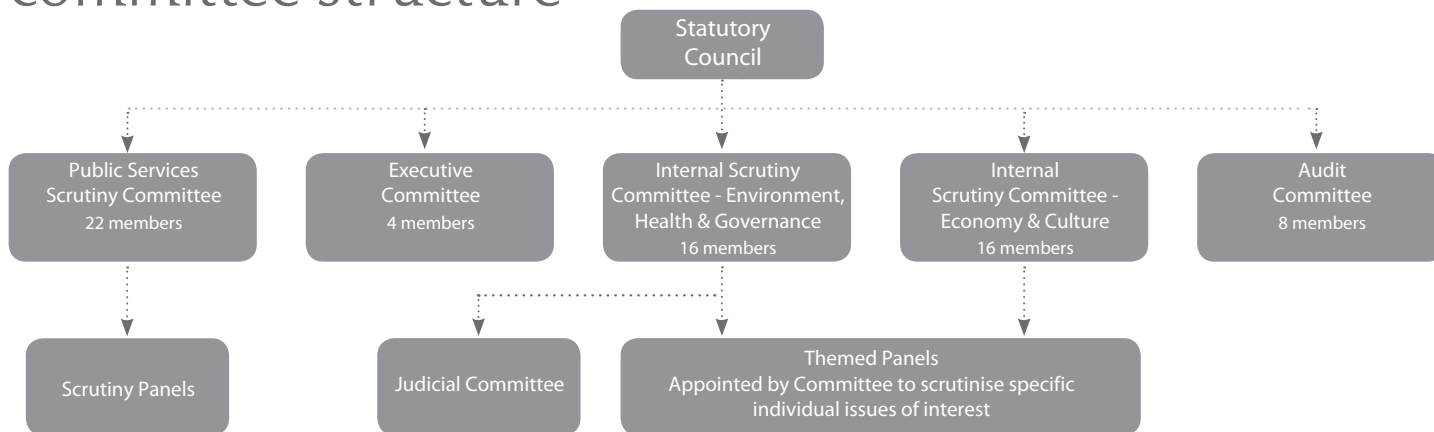


Cllr. Jim
Speers
UUP
t: 07713 062 239



Cllr. Gerard Paul
White
SF
t: 07725 699 367

committee structure



Statutory Council

The Statutory Council comprises 22 Councillors. All Councillors attend. Council meetings are normally held on the fourth Monday of each month.

Executive Committee

The Executive Committee comprises four Councillors appointed by the Council at its Annual General Meeting and meets at least once a month. The Executive Committee is responsible for day-to-day decision making in line with overall Council policy and budget.

Audit Committee

The Audit Committee comprises eight Councillors and meets at least three times per year. It is responsible for providing independent assurance of the risk management framework, the associated control environment and oversees the financial reporting process.

Public Services Scrutiny Committee

The Public Services Scrutiny Committee comprises all members of the Council and meets at least ten times per year. It oversees matters relating to consultation on planning applications received by DOE Planning NI and scrutinises decisions by other public bodies such as housing, health, education, public utilities and transportation.

Internal Scrutiny Committees

There are two Internal Scrutiny Committees each comprising 16 Councillors. Each Committee meets at least ten times a year. They review and/or scrutinise decisions made or actions taken in connection with the discharge of any of the Council's functions, eg. scrutiny of the Council budget, Corporate Plan and other Council plans and strategies. In addition they carry out reviews and/or scrutinise Council departments, including matters pertaining to relevant outside bodies.



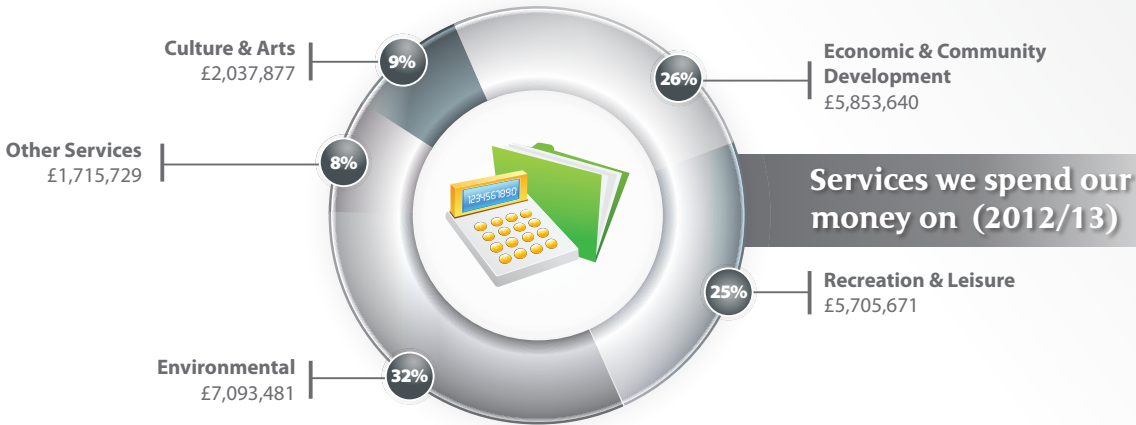
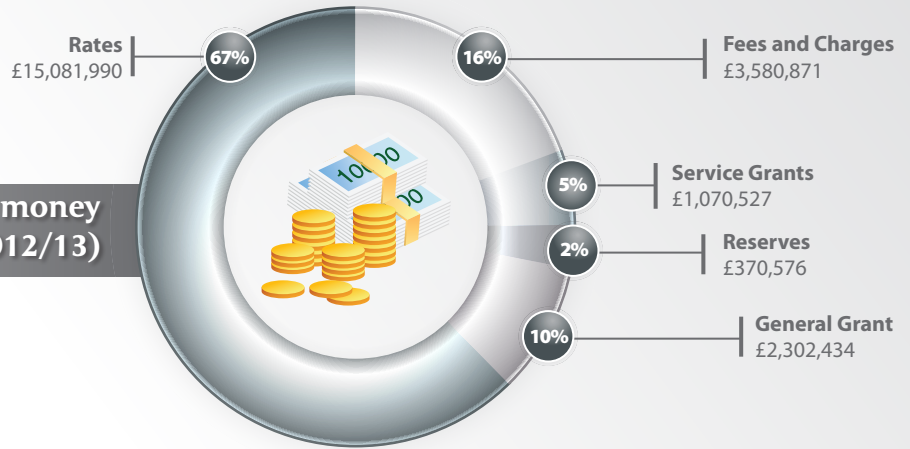
Capital Investment Programme 2011-15

The Council's Capital Investment Programme for 2011-15 aims to invest over £13m of Council spend in projects to deliver almost £41m in investment in the City and District. Projects include:

- Redevelopment and enhancement of the Shambles Yard
- Environmental Improvement Schemes for Keady and Richhill
- Further development and enhancement of the Navan Centre and Fort
- Delivery of Infrastructure and Investment Projects identified in the Armagh City Masterplan
- Development of the Saint Patrick's Trian Building for community usage
- New Public Toilet schemes in Armagh and Poyntzpass
- Refurbishment of Armagh Gaol as a 4* hotel
- Development of Synthetic Pitches at Ardmore
- Development of the Palace Park and Play area
- Markethill Dual Use Scheme
- Development of a caravan park at Loughgall
- Opportunities to secure new recreation and leisure land
- Development of Play Areas in accordance with Council Strategy
- Development of a new Civic Amenity Site for Armagh City
- A new Community Centre for Keady and redevelopment of the Glen area
- Renewal of plant and equipment
- 'Spend to save' energy projects
- Upgrading of war memorials to include names of all who died in two World Wars

How your money is spent

Where our money comes from (2012/13)



contact details of key council facilities, key council services & statutory organisations

COUNCIL FACILITIES

Ardmore Recreation Centre

t: 028 3751 8384
e: ardmorerec@armagh.gov.uk

Cathedral Road Recreation Centre

t: 028 3751 8338

Clare Glen Caravan Park

t: 028 3884 1110
e: trc@armagh.gov.uk
www.clareglen.co.uk

Dobbin Street Community Centre

t: 028 3751 2004

Keady Recreation Centre

t: 028 3753 8388
e: keadyrec@armagh.gov.uk

Keady Community Centre

t: 028 3753 8388
e: keadyrec@armagh.gov.uk

Loughgall Country Park

t: 028 3889 2900
e: info@loughgallcountrypark.co.uk

Orchard Leisure Centre

t: 028 3751 5920
e: olcreception@armagh.gov.uk

Richhill Village Park Pavilion

t: 028 3887 0718
e: richhillrc@armagh.gov.uk

Tandragee Recreation Centre

t: 028 3884 1110
e: trc@armagh.gov.uk

Armagh Ancestry

t: 028 3752 1800
e: researcher@armagh.gov.uk
www.armagh.co.uk

Navan Centre & Fort

t: 028 3752 9644
e: navan@armagh.gov.uk
www.armagh.co.uk

St. Patrick's Trian

t: 028 3752 1801
e: info@saintpatrickstrian.com
www.armagh.co.uk

The Market Palace Theatre

& Arts Centre
t: 028 3752 1820
Box Office: 028 3752 1821
www.marketplacearmagh.com
e: boxoffice@marketplacearmagh.com
admin@marketplacearmagh.com

Footlights Bar/Bistro

t: 028 3752 1828

The Shambles Market (Tue & Fri)

t: 028 3752 8192

Tourist Information Centre

t: 028 3752 1800
e: tic@armagh.gov.uk
www.armagh.co.uk

Armagh Recycling Centre

t: 028 37510 245

KEY COUNCIL SERVICES

CHIEF EXECUTIVE'S
SECRETARIAT

Chief Executive's Office

t: 028 3752 9697

Democratic Services

t: 028 3752 9603

Mayoral Services

t: 028 3752 9633

CORPORATE SERVICES &
GOVERNANCE

Finance

t: 028 3752 9619

Corporate Administration

t: 028 3752 9635

Human Resources

t: 028 3752 9605
https://armagh.erecruit.co.uk

Design

t: 028 3752 9698

Information Communication

Technology
t: 028 3752 9610

Policy, Diversity, Scrutiny and Audit

t: 028 3752 9600

Public Relations

t: 028 3752 9651

Registration of Births, Deaths and Marriages

t: 028 3752 9615

Estate Management - Buildings, Public toilets, Bus Shelters

t: 028 3752 9635

Building Control

*Building Regulation, Site
Inspections, Plan Assessments, Pre-
submission consultation, General
building advice, Postal Numbering
and Street Naming, Property
Searches and Dangerous Buildings*
t: 028 3752 9616

Environmental Health

*Food Safety, Health and Safety
at Work, Consumer Protection,
Environmental Protection, Public
Health and Housing, Markets,
Dog Control, Dog Licensing,
Entertainment Licensing,
Petroleum Licensing*
t: 028 3752 9626 or 028 3752 9623
ehealth@armagh.gov.uk

*Dog Licensing, Entertainment
Licensing, Petroleum Licensing*
t: 028 3752 9623

Operational Services

*Refuse Collection, Bulky Refuse
Collection, Street Cleaning,
Grounds Maintenance, Waste
Minimisation, Sustainable
Development, Public Toilets*
t: 028 3752 9624

Recreation and Leisure

*Access to Countryside, Facility
Management, Sports Club
Development, Sports Development,
Youth Sport, Leisure Services*
t: 028 3752 9636

Regeneration and Development

*Rural Development, Urban
Regeneration, Community
Development, Good Relations,
EU Funding, Marketing, Tourism
Development*
t: 028 3752 9632

Economic Development

t: 028 3752 9620

Policing and Community

Safety Partnership
t: 028 3752 9646

Southern Group Environmental Health

Headquarters
t: 028 3751 5800

The Council will assist members of the public with queries relating to a wide range of public services and will advise of the appropriate organisation to contact regarding matters which are dealt with by other agencies. The services the Council is most frequently contacted about but has no direct responsibility for, are:

Health Issues:

Southern Health and
Social Care Trust
t: 028 3833 4444

Education Issues:

Southern Education
& Library Board
t: 028 3751 2200

Planning Issues:

DOE Planning NI
t: 028 9151 3101

Rates:

Land and Property Services
t: 0300 200 7801

Street Lighting:

Roads Service
t: 028 3834 1144

Water:

Northern Ireland Water
t: 0845 7440 088

Roads:

Roads Service
t: 028 3752 9500

Public Housing:

Northern Ireland
Housing Executive
t: 0344 892 0900

Water Pollution:

NI Environment Agency
t: 0800 807 060

Vehicle Licensing

Driver and Vehicle Agency
t: 0845 4024 000

Agriculture:

Department of Agriculture
& Rural Development
t: 0300 200 7852

Flooding:

Rivers Agency 24hr flood line
t: 0300 2000 100

Police:

Armagh t: 0845 600 8000

Electoral Office:

Belfast
t: 0800 4320 712

If you would like this Corporate Plan in another format contact:

Armagh City and District Council,
Council Offices, The Palace Demesne Armagh
BT60 4EL, Northern Ireland

t: +44 [0] 28 3752 9600 f: +44 [0] 28 3752 9601
e: info@armagh.gov.uk www.armagh.gov.uk

“

We are ambitious for Armagh and will continue to champion our vision, deliver quality public services and investment to all who live, work, visit and invest in Armagh, now and in the future.

”





Armagh
City and District Council...



Armagh City and District Council
Council Offices, The Palace Demesne, Armagh, BT60 4EL

t: +44 [0] 28 3752 9600 | f: +44 [0] 28 3752 9601
e: info@armagh.gov.uk www.armagh.gov.uk