



Postal Facts

2014

WELCOME

to the 10th
annual edition
of Postal Facts.

A great resource for everyone on what we do and how we do it. From the overall size and scope of the Postal Service to the top 10 things you should know about us, to some strange fun facts and everything in between, *Postal Facts* tells our story in an interesting and fun way. I hope you'll keep it handy and spend some time learning about us.



Patrick Donahoe
Postmaster General

It's a
fact...

Postal Facts has a new look!

A new format that's easier to read. More streamlined than previous versions. Why? We are moving this terrific resource online. All the facts and figures you've come to expect from Postal Facts are at usps.com/postalfacts. Please check out the website and keep going back — it's the place for your postal facts!

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SIZE AND SCOPE

The United States Postal Service delivers more mail to more addresses in a larger geographical area than any other post in the world. The Postal Service delivers to nearly 153 million addresses in every state, city and town in this country. Everyone living in the United States and its territories has access to postal products and services and pays the same postage regardless of his or her location.

MAIL is **BIG** Business

The U.S. Postal Service is the core of a more than

\$1.3 trillion

(\$1,300,000,000,000.00)

dollar mailing industry that employs more than

8 million

people.*

**The Mailing Industry Job Study, March 2012.*

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40%

of the world's
mail volume
handled by the
Postal Service.

\$67.3

billion dollars
in revenue.

\$28.2

billion dollars
in
First-Class
Mail.

41.2%

of retail revenue
from
alternative
access channels.

510.2 million — total revenue, in dollars, from Click-N-Ship label purchases
107.5 million — number of packages picked up using Free Package Pickup
457.5 million — total revenue, in dollars, from 2,500 Self-Service Kiosks

152.9 million — number of delivery points nationwide
158.4 billion — number of mailpieces processed
0 — tax dollars received for operating the Postal Service

All information based on 2013 data, unless otherwise noted.

A DECADE OF FACTS AND FIGURES

The Postal Service delivers for America. Even in an increasingly digital world, the Postal Service remains part of the bedrock infrastructure of the American economy, serving its people and businesses, and connecting the nation together. The core function of the Postal Service is to provide the secure, reliable and affordable delivery of mail and packages to every address in America, its territories and military installations worldwide.

1.2
billion miles
driven each year
by letter carriers
and truck
drivers.

	2013	2012	2011	2010	2009	2008	2007	2006	2005	2004
Annual Revenue	\$67.3B	\$65.2B	\$65.7B	\$67.1B	\$68B	\$74.9B	\$74.7B	\$72.7B	\$69.9B	\$68.9B
Total Career Employees*	489,727	522,144	551,570	583,908	623,128	663,238	684,762	696,138	704,716	707,485
Total Mail Volume	158.4B	159.9B	168.3B	170.9B	176.7B	202.7B	212.2B	213.1B	211.7B	206.1B
Total First-Class Mail Volume	65.8B	68.7B	72.5B	77.6B	82.7B	90.7B	95.9B	97.7B	98.1B	97.9B
First-Class Single Piece Mail Volume**	22.6B	23.2B	25.8B	28.9B	31.6B	35.4B	42.3B	44.4B	45.9B	47.7B
Total Shipping/Package Volume***	3.7B	3.5B	3.3B	3.1B	3.1B	3.3B	—	—	—	—
Advertising Mail Volume	80.9B	79.5B	84.0B	81.8B	81.8B	98.4B	103.5B	102.5B	100.9B	95.6B
Delivery Points	152.9M	152.1M	151.5M	150.9M	150.1M	149.2M	148.0M	146.2M	144.3M	142.5M
Total Postal-Managed Retail Offices	31,135	31,272	31,509	32,028	32,552	32,549	32,169	32,583	32,355	32,971
Total Retail Offices	35,074	35,369	35,756	36,222	36,496	36,723	36,721	36,826	37,142	37,159
Total Retail Customer Visits	989.1M	986.2M	1.02B	1.06B	1.12B	1.16B	1.18B	1.24B	1.23B	1.22B
Total Retail Revenue	\$18.3B	\$17.5B	\$16.9B	\$17.5B	\$17.7B	\$18.7B	\$18.5B	\$17.8B	\$17.3B	\$17.2B
Postal-Managed Retail Office Revenue	\$10.7B	\$10.6B	\$10.9B	\$12.1B	\$12.7B	\$13.7B	\$14B	\$13.9B	\$13.9B	\$14.5B
Alternate Access Revenue	\$7.6B	\$6.8B	\$6B	\$5.4B	\$5.1B	\$5B	\$4.4B	\$4B	\$3.4B	\$2.8B
Alternate Access Revenue Percentage	42.1%	39.1%	35.5%	30.7%	28.6%	26.8%	24%	22.2%	19.7%	16%
Online Revenue — <i>usps.com</i> ****	\$873.3M	\$787M	\$704M	\$643M	\$581M	\$586M	\$454M	\$343M	\$249M	\$140M
Online Customers	435.4M	366.8M	423.6M	373.2M	204.4M	—	—	—	—	—
Total Delivery Routes	225,152	227,000	228,160	230,600	232,900	244,800	246,500	244,700	243,000	241,200
Total Vehicles	211,654	212,530	213,881	215,625	218,684	221,047	219,522	216,004	214,146	213,321

* As of Jan. 21, 2014.

** Mail bearing postage stamps — bill payments, personal correspondence, cards, letters, etc.

*** Includes Priority Mail, Priority Mail Express, First-Class Packages, Package Services, Parcel Return Service and Parcel Select.

**** These figures are included in Alternate Access Revenue.

THIS POST OFFICE IS ALWAYS OPEN — *USPS.COM* AND USPS MOBILE

The Postal Service website — *usps.com* — is an online Post Office at your fingertips, and it is open for business 24/7. The Postal Service's smart-phone app makes it even quicker to use the most popular functions on *usps.com*, anytime and anywhere.

40
million
visitors to the mobile
site — averaging
100,000 visits per day
in 2013.

1.1
billion
visitors to
usps.com —
averaging
3.6 million
visits
per day.

1.6
million
visitors
downloaded
Postal Service
app across all
platforms.

- In order of popularity, the top *usps.com* sites in 2013:
 1. Track & Confirm
 2. ZIP Code Lookup
 3. Domestic Rate Calculator
 4. Post Office Locator
 5. Click-N-Ship
- Internet Change-of-Address allows customers to change addresses and offers coupons for move-related products and services. More than 14.6 million address changes were submitted online in 2013.
- Click-N-Ship allows customers to print shipping labels with postage for Priority Mail, Priority Mail Express, Global Express Guaranteed, Priority Mail International and Priority Mail Express International. Click-N-Ship customers created 47.6 million labels, which generated more than \$510.2 million in sales in 2013.

HISTORY. FOUNDATION. ART. PRESERVATION.

The Postal Service is very proud of its history — its foundation — and has worked hard to preserve it. Numerous postal buildings are listed on the National Historic Register and many other house works of art from the Postal Fine Arts Collection.

- Most of the Post Office works of art were funded through commissions under the Treasury Department's Section of Painting and Sculpture and Section of Fine Arts (later known simply as "the Section") and not the Work Projects Administration (WPA). For additional information, go to wpamurals.com/history.html.
- The Smithsonian Institution's National Postal Museum, located in Washington, DC, is dedicated to the preservation, study and presentation of Postal Service history and philately. The museum uses exhibits, educational programs and research to make this rich history available to scholars, philatelists, collectors and visitors from around the world. In 2013, the William H. Gross Stamp Gallery — the world's largest gallery dedicated to philately — opened its doors. The gallery provides an experience available nowhere else and offers something for everyone, from casual visitors to experienced collectors. For more information, go to postalmuseum.si.edu.



880
postal buildings listed
on the National Historic
Register.

For additional information, go to www.cr.nps.gov/nr/research/.

PEOPLE. COMMUNITY. SOCIAL RESPONSIBILITY.

The Postal Service is part of the fabric of this nation. Postal Service employees make a difference in every community across the country.

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- Since 1912, Postal Service employees, charities and individual and corporate volunteers have helped children and families in need experience the magic of the holiday season by answering letters to Santa.
- The Postal Service and the National Association of Letter Carriers hold the largest one-day food drive in the nation. In 2013, more than one million pounds of food were collected. More than one billion pounds of food have been collected since the drive began in 1993.
- Each year in May, the Postal Service supports National Dog Bite Prevention Week. This public safety campaign builds awareness concerning animal attacks. Last year, 4,734 Postal Service employees were attacked in more than 2,200 cities. Beyond the pain and suffering experienced by Postal Service employees, medical expenses from dog attacks, based on data through June 2013, cost the Postal Service more than \$1.4 million last year.
- The Postal Service, National Marrow Donor Program and Be the Match Foundation created the Delivering the Gift of Life campaign 17 years ago. To date, 59,125 Postal Service employees and their families have joined the donor registry.
- Working together on the “Have You Seen Me” campaign, Valassis Communications, Inc., the National Center for Missing and Exploited Children and the U.S. Postal Inspection Service demonstrate the power of the mail. The campaign has returned 152 missing children to their families (as of December 2013).

262
Postal Service
employees
were
recognized as
heroes
in 2013.



Postal Hero — When Detroit, MI, Letter Carrier Darrian Crutcher saw a burning house while on his route, he immediately notified the homeowner, who escaped with her child. Then, Crutcher grabbed a hose and battled the fire.

By the time firefighters arrived, Crutcher had the blaze under control.

One of the firefighters who helped put out the fire told news reporters that Crutcher should think about a change in careers. Instead, the letter carrier, a 5-year USPS employee, continued on his route.

Crutcher was nominated to the Heroes Program and received a letter from PMG Pat Donahoe, who acknowledged the carrier's heroic deeds. The PMG thanked Crutcher for “being the eyes and ears of his community.”

“Anyone else would have done the same thing,” responded the self-effacing letter carrier.

- The Carrier Alert Program recognizes that Postal Service letter carriers can help monitor the well-being of elderly and disabled customers. If carriers notice an accumulation of mail that might indicate an accident or illness, they notify emergency personnel.

POSTAGE STAMPS

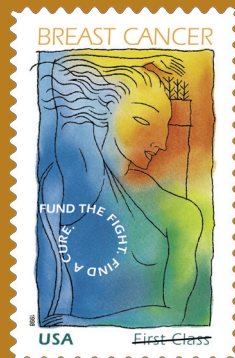
Postage stamps are miniature works of art designed to reflect the American experience and highlight heroes, history, milestones, achievements and natural wonders.

In 2013,
\$25.3
million dollars in philatelic
products were sold —

UP 13.1%
from last year.

20.1
billion
stamps
were sold in
2013.

\$78.2
million dollars
raised for
breast cancer
research.



\$579.4
million dollars in
stamps and stamp
product orders
were received by
mail, telephone
(1-800-STAMP-24)
and online at
usps.com/stamps
in 2013 —

UP 10%
from last year.

67.5%
of total stamps
sold were
FOREVER
stamps.

INNOVATION IN THE MAIL

The Postal Service is embracing innovation and encouraging the use of technologies that make mail more interactive and effective for customers.



Augmented Reality turns information into a virtual experience and lets customers interact with information. The mailpiece is held up to the customer's smartphone or tablet camera to reveal the mailer's vision of the future on the screen, which extends the use and impact of the mail.

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2nd ounce
FREE
adds value to
First-Class Mail
for commercial
mailers.

Every Door Direct Mail
launched in 2012 —

1.1
million transactions,

5.8
billion pieces of mail,
and

\$879
million dollars
in revenue.

121,650
forwarding requests made using
the Premium Forwarding service.

- **Intelligent Mail** increases the value of mail for both the Postal Service and its customers. The Intelligent Mail barcode identifies individual pieces of mail, trays, sacks and containers of mail, and tracks them through the processing system — from induction to delivery.
- **Picture Permit Imprint Indicia**, introduced in 2012, allows commercial mailers to customize the permit imprint indicia on their First-Class and Standard Mail letters and cards with a corporate logo, brand image or trademark. Picture Permit can raise brand awareness and market a company's products and services. For additional information, go to usps.com/picturepermit.

POSTAL BLUE GOES GREEN

The Postal Service is committed to being a sustainability leader by creating a culture of conservation and leading the adoption of sustainable business practices by engaging employees, customers, suppliers, the mailing industry and federal peers.

More than
74,000

letter carriers drive to a neighborhood and then deliver the mail on foot. Nearly

7,600

deliver solely on foot.

Postal Service
reduced
greenhouse
gas (GHG)
emissions by
12%
from
2008-2013.

10
Federal Green
Challenge
awards went
to Postal
Service
districts and
processing
centers for
“best in
class”
practices.

33%
reduced energy
consumption,**
equivalent to
100,000
average U.S.
households
in a year.

**Between 2003 and 2013, the Postal Service reduced overall building-related energy consumption.



PRIORITY: YOU

With free shipping supplies, flat rate options, free insurance, improved tracking and easy online tools, Priority Mail offers customers the best value in the shipping business.

\$12.5
billion dollars
generated
through shipping
and package
services.

47.6

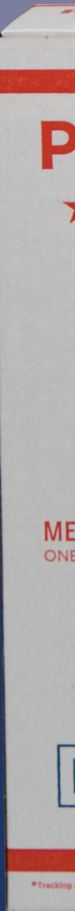
million
Click-N-Ship
labels
printed.

107

million
packages
were picked
up at homes
and offices
using FREE
Package
Pickup.

FREE

Package Pickup —
customers can go
online to request that
Priority Mail and Priority
Mail Express packages
get picked up at homes
and offices.



There are

7

Priority Mail Flat Rate options to ship to more than

190

international destinations and

5

options available for domestic use.



- Priority Mail was reinvented in 2013 with a new look, improved tracking, free insurance, day-specific delivery and the kick-off of the 'Priority: You' campaign.
- Priority Mail Express offers overnight delivery to most U.S. locations with up to \$100 of insurance coverage included.
- Priority Mail Flat Rate boxes and envelopes eliminate the need to weigh packages or calculate postage.
- With Package Pickup, customers can go online to request Priority Mail Express and Priority Mail packages be picked up at their homes or offices — for free.

INNOVATIVE TECHNOLOGIES — SYSTEMS AT WORK

The service provided daily by the U.S. Postal Service depends on an astonishing network of people and technology that collect, transport, process and deliver the nation's mail.

\$35
billion dollars
in commercial
revenue at
business mail entry
units across the
country.

over
200
miles of
conveyors
within postal
processing
facilities.

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check out the
“Systems
at Work”
video at

[http://npm.si.edu/systemsatwork/
exhibit.html](http://npm.si.edu/systemsatwork/exhibit.html)

more than
85,000
pieces of
automated
processing
equipment.

tray-sorting
machines sort
more than
18
million trays
per day.

174
gantry robotics
systems move
314,000
mail trays
per day.

INFORMATION TECHNOLOGY

The Postal Service has one of the world's largest computer networks — linking nearly 32,000 facilities and enabling communication between hundreds of thousands of employees and systems.

125,000
desktop
computers.

17,000
notebooks.

85,000
printers.

29,000
informational
pages are
maintained on
usps.com.

more than
363
million credit
and debit card
transactions
processed
annually through
IT systems*.

*IT systems in Post Offices
and through usps.com

more than
50,000
meetings per
month are
hosted online.

12,500
smartphones.

97,000
phone lines.

45,500
point-of-sale
terminals.

310,000
hand-held
scanners.

33
petabytes of
storage capacity
equivalent to
playing
83,000
years of songs
on an MP3 —
no repeats.

SECURITY. LAW ENFORCEMENT. PRESERVING THE TRUST.

As one of the nation's oldest federal law enforcement agencies, the U.S. Postal Inspection Service is mandated to safeguard the entire Postal Service system — including the more than 490,000 employees who process and deliver the mail and the millions of customers who use it. U.S. Postal Inspectors, assisted by their security force of uniformed Postal Police Officers, ensure public trust in the U.S. Mail. In 2013, the Postal Inspection Service delivered the following results:

Inspectors seized
46,000
pounds of
narcotics and
\$20.7
million in drug
proceeds
from the mail.



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- Inspectors seized and destroyed 1.6 million fraudulent foreign lottery mailings at U.S. borders, preventing thousands of American customers from becoming victims of fraud.
- Inspectors seized nearly 35,000 counterfeit postal money orders worth nearly \$33 million that were mailed to U.S. consumers from criminals overseas.
- National Consumer Protection Week publicized the dangers of foreign lottery scams this year. Inspectors held more than 300 events nationwide and delivered fraud-prevention tips to millions of customers through consumer presentations, press conferences and other media events.
- Inspectors investigated the use of the mail to sexually exploit children, and reported 175 arrests and indictments and rescued 341 children from further victimization.
- An ongoing initiative, the Consumer Alert News Network (CANN) publicizes scams via the mail by disseminating 111 video news segments to television stations, which airs them during local newscasts. Inspectors, and sometimes victims, are interviewed about cases to illustrate ongoing scams. This national consumer initiative is funded by fines collected from criminals convicted of fraudulent schemes.

Inspectors
deactivated nearly
99,000
fraudulent
Click-N-Ship
accounts, saving the
Postal Service
\$20.3
million in lost revenue.

FORENSICS. CRIME SCENES. EVIDENCE.

The U.S. Postal Inspection Service employs highly trained forensic scientists and technical specialists under its Forensic Laboratory Services Division, at its National Forensic Laboratory in Dulles, VA, and at 18 digital evidence laboratories around the country. They play a key role in identifying, apprehending, prosecuting and convicting suspects of postal-related crimes.

Investigations of prohibited and dangerous mail (mail containing contraband or harmful items or substances), mail theft, mail fraud, revenue fraud, robberies, burglaries and workplace violence all rely on Forensic Laboratory Services for scientific and technical expertise. The Questioned Documents and Imaging Unit, Fingerprint Unit, Physical Sciences Unit and Digital Evidence Unit delivered these results in FY 2013:

- Forensic scientists examined more than 75,000 documents, fingerprints, controlled substances, audio, video, digital media and other items of physical evidence, resulting in the identification of 778 criminal subjects.
- Forensic analysts responded to 130 locations to provide crime scene and search-site assistance for Inspectors' investigations. Two incidents involved violent crimes against Postal Service employees, requiring the mobilization of a jump team from the National Forensic Laboratory to process remote crime scenes within 15 hours of notification.
- Forensic computer analysts recovered more than 690,000 pieces of data from mobile devices using cell phone kiosks. In FY 2013, a program initiated a year earlier was expanded to address the increasing prevalence of mobile devices in criminal investigations.

For additional information about the U.S. Postal Inspection Service, go to postalinspectors.uspis.gov.



MILITARY POSTAL SERVICE AGENCY

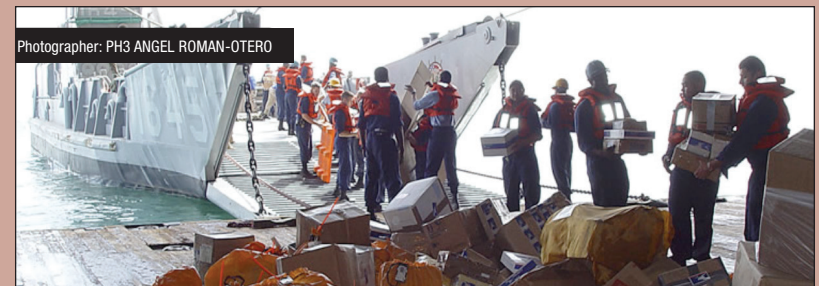
An extension of the U.S. Postal Service, the Military Postal Service Agency (MPSA) provides Department of Defense personnel, their family members and other authorized users mail services around the world.

215
land-based
Post Offices and
160
on ships.

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- In 2013, 8.5 million pounds of mail were delivered from the U.S. to military installations around the world.
- Military mail moves within the United States via the Postal Service transportation network to one of the major postal mail processing facilities.
- If the mail is First-Class, Priority Mail or Priority Mail Express, it will move from the major airport gateway in the United States to an overseas airport gateway on commercially U.S.-owned aircraft to overseas locations. From the overseas airport gateways, mail is then moved by various methods to the designated Post Offices for delivery to the individual.
- Military Postal Service (MPS) customers receive basically the same level of service as if they were at home in the United States. Differences are based on the country in which they are stationed and the type of military operation in which they are involved.
- Until 1980, each military service and government agency managed its own mail program. In 1980, the Department of Defense designated the Secretary of the Army as the single military mail manager.
- Created to link all the partners together with a common goal, the MPSA provides postal services to military personnel around the world.
- There are nearly 1,000 delivery ZIP Code destinations for military mail around the world.



JUST **ONE** DAY IN THE LIFE OF THE U.S. POSTAL SERVICE ... **BY THE NUMBERS**

Each day, the Postal Service picks up, processes and delivers millions of letters and packages. No single operation in the world comes close to this level of connectivity to so many households and businesses. Here's just **ONE** day in the life of the United States Postal Service (figures are averages).

\$222.2
million dollars
in revenue.

\$154.2
million dollars
paid to Postal
Service
employees.

\$2.9
million
dollars spent
online —
stamps and
retail sales at
usps.com.

363,300
mailpieces
processed
each minute.

3.6
million
people
visit
usps.com.

6,050
mailpieces
processed
each second.

523
million
mailpieces
processed and
delivered.

217.3
million pieces of
First-Class Mail
processed and
delivered.

4
million
miles driven
by letter
carriers
and truck
drivers.

FUN FACTS

Postal Service superlatives — everything you've ever wanted to know — and more.

Hottest: Death Valley, CA (92328).

Coldest: North Slope of Alaska: Barrow (99723) and Wainwright (99782).

Driest: Death Valley, CA (92328).



150
feet
underground.

Post Office Fun Facts

Most Extraordinary — Peach Springs, AZ, Post Office has walk-in freezers for food destined for delivery to the bottom of the Grand Canyon by mule train.

Most Needing a Bridge — the Point Roberts, WA, Post Office can be reached by car only by driving through British Columbia, Canada. Only a boat or float plane can travel directly there.

Wettest: Mt. Waialeale, near the Kapaa Post Office (96746) in Hawaii.

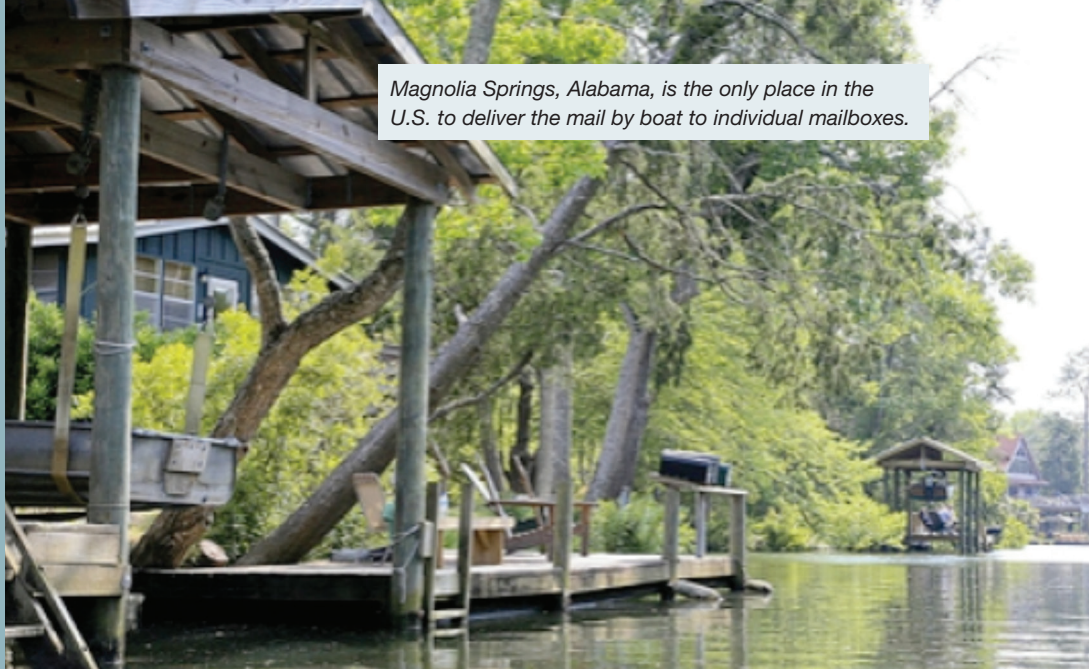
Highest: Alma, CO — 10,578 feet above sea level (80420).

Lowest: Death Valley, CA — 282 feet below sea level (92328).

Most Subterranean Facility — Stamp Fulfillment Services, located in Kansas City, MO, is located in a limestone cave 150 feet underground. It is the Postal Service's only facility located in an underground environment. The consistent, year-round temperatures and humidity levels in the cave allow the stamps to be maintained in mint-quality condition. The underground facility also keeps the inventory and employees safe from snow, floods, winds and tornadic activity common in the Midwest.

12345

easiest
ZIP Code to
remember —
unique to
General Electric.



Magnolia Springs, Alabama, is the only place in the U.S. to deliver the mail by boat to individual mailboxes.

Just the Fun Facts

- **Most Common Post Office Names** — Clinton is the most common Post Office name with 26 locations. Madison is second with 25. Franklin and Washington are third with 24. Chester and Marion are next with 23 each.
- **Most Common City Names** — Franklin is the most common city name with 31 locations. Clinton and Washington are second, with 29 each. Arlington is third with 28. Chester, Georgetown, Madison and Salem are next with 27 each.
- **Most Common Street Names** — the five most common street names in the country are Main, 2nd, Oak, Maple and Park — in that order.
- **Longest Main Street** — the longest Main Street in America is located in Island Park, ID (83429) — it's 33 miles long.
- **Most Unusual Delivery Method** — mule train delivery in AZ. Each mule carries about 130 pounds of mail, food, supplies and furniture down the 8-mile trail to the Havasupai Indians at the bottom of the Grand Canyon. The mule trains average 4,000 pounds per day.
- **Another Unusual Delivery Method** — boat delivery on the Detroit River in Michigan. The JW Westcott is a 45-foot contract mail boat out of Detroit that delivers mail to passing ships. The J.W. Westcott II has its own ZIP Code — 48222.

- **Another Unusual Delivery Method** — dock-to-dock delivery on the Magnolia River in Alabama. A 15-foot contract mail boat delivers to 176 dock-side mailboxes on a 31-mile stretch of the river.
- There are nearly 42,000 ZIP Codes in the country.
- The lowest ZIP Code is 00501, a unique ZIP Code for the Internal Revenue Service in Holtsville, NY.
- The highest ZIP Code is 99950 in Ketchikan, AK.
- The longest rural delivery route is Route 081 in Mangum, OK. The carrier travels 187.6 miles daily and delivers to 240 boxes.
- The shortest rural delivery route is Route 007 in Moody, AL. The carrier travels 2.1 miles daily and delivers to 286 boxes.
- The Postal Service moves mail using planes, trains, trucks, cars, boats, ferries, helicopters, subways, float planes, hovercraft, mules, bicycles and feet.
- There is an entire publication dedicated to Postal Service history which can be found at about.usps.com/who-we-are/postal-history/welcome.htm.

THE **TOP TEN** THINGS YOU SHOULD KNOW ABOUT THE U.S. POSTAL SERVICE:

\$0
tax dollars
received for
operating the
Postal Service.

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10. The Smithsonian Institution's National Postal Museum is dedicated to the preservation, study and presentation of Postal Service history and philately. The Museum, located in Washington, DC, was created by an agreement between the Smithsonian Institution and the United States Postal Service in 1990 and opened to the public in 1993. In 2013, the William H. Gross Stamp Gallery — the world's largest gallery dedicated to philately — opened its doors. The gallery provides an experience available nowhere else and offers something for everyone, from casual visitors to experienced collectors. For more information, go to postalmuseum.si.edu.
 9. The phrase by Herodotus etched atop the James A. Farley Building in Manhattan — "Neither snow nor rain nor heat nor gloom of night stays these couriers from the swift completion of their appointed rounds" — is not the official Postal Service motto. The Postal Service does not have a motto.
 8. The Postal Service is environmentally friendly and is a respected sustainability leader. It promoted sustainable practices long before doing so was encouraged, mandated or governed.
 7. The Postal Service is the only organization in the country that has the resources, network infrastructure and logistical capability to deliver to every residential and business address in the nation.
 6. The Postal Service has the country's largest retail network — larger than McDonald's, Starbucks, and Walmart combined, domestically.
 5. The Postal Service can and does compete with the private sector — and it collaborates with it, too. UPS and FedEx pay the Postal Service to deliver more than 470 million of their ground packages to residences, taking advantage of the Postal Service's expansive delivery network. The Postal Service pays UPS and FedEx for air transportation, taking advantage of their comprehensive air network.
 4. Mail is a great communication tool. No monthly plans. No signal outages. No roaming charges. Regardless of geographic location, anyone can send a letter for just 49¢ to anywhere in the United States, its territories and U.S. military and diplomatic installations worldwide.
 3. Mail is reliable, trusted and secure — more than 200 federal laws protect the sanctity of the U.S. Mail. These laws are enforced by the U.S. Postal Inspection Service. U.S. Postal Inspectors are federal agents, mandated to safeguard the nation's mail — including the people who move it and the customers who use it.
 2. The Postal Service continues to improve customer service by increasing access to postal services online, on smart-phones and in the places people visit every day: grocery stores, drug stores, ATMs and local retailers.
- And most importantly...**
1. The Postal Service receives **NO** tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

Trademarks

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