

SPEECH BY YBHG. TAN SRI MOHD. NOR YUSOF,  
CHAIRMAN OF MALAYSIA AIRLINES AT THE MH370 REMEMBRANCE,  
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First and foremost I would like to thank you all from the bottom of my heart for kindly accepting the invitation to come here this morning, together, to mark a very poignant moment in the history of this airline.

Having worked and been associated with Malaysia Airlines for more than 15 years, I have come to understand the MAS family, what it means, and how it functions.

Like all traditional family, we see each other every day. We work together. We train together. We support each other. And we take pride in each other's achievements.

There is something about our industry that brings people closer together and builds stronger bonds. Partly, this is through the uniforms we wear with such pride. Partly, it is because we are all united under the spirit of duty and service to our customers.

Like true family we get stronger at times of crisis. To be strong when those closest to us are at their weakest; to make people feel loved and wanted when those we care about are down; to make people want to carry on when they cannot, or they don't want to.

Over the past year, I've seen all of these things, which proves that MAS family is real, and to be cherished.

On this important day, we bring the MAS family together – our employees and our extended family. To see so many of you here today tells me that what I say about the MAS family is all true. I welcome you. Selamat Datang.

As we all know, the MH370 tragedy is a uniquely unprecedented happening with most unprecedented chain of repercussion and response. It has been one year since March 8<sup>th</sup> 2014. We are no closer to finding resolution.

Today, despite our inability to recognise and embrace the cruel reality of not ever meeting our deepest wish, we gather here to remember 13 dear friends and colleagues who left us when MH370 disappeared one year ago. They will always be in our hearts. We also embrace their loved ones who are gathered with us today.



In assembling the MAS family this morning, may I stress that our thoughts and prayers also go for the loved ones of all those who perished on MH17. Indeed 2014 must go down as the saddest year in the history of Malaysia Airlines.

As I said earlier, we are still asking and seeking for answers to what happened to MH370. We will remind ourselves and all with responsibility to remember and to continue searching.

Let me end here by saying that, for all of the challenges faced, I have never been more proud to be part of this remarkable family we call Malaysia Airlines. And I know I am also saying this on behalf of our dear friends and colleagues on MH370.

Allow me to read out their names;

In alphabetical order;

1. Andrew Nari
2. Fariq Abdul Hamid
3. Foong Wai Yueng
4. Goh Sock Lay
5. Junaidi Mohd Kassim
6. Liang Yu Yang
7. Mohd Hazrin Mohd Hasnan
8. Ng Yar Chien
9. Patrick Francis Gomez
10. Tan Size Hiang
11. Tan Ser Kuin
12. Wan Swaid Wan Ismail
13. Zaharie Ahmad Shah

Let us now pause for a moment of reflection to remember our dear friends and colleagues.