

# TRANSBAY BUS SERVICE OVERVIEW

# **SERVICE & HOURS**

AC Transit operates 27 bus lines between local East Bay neighborhoods and the Transbay Temporary Terminal in San Francisco. Most lines run during commute hours only. Lines F, NL, and O run all day from 5 a.m. to late evening, and Line 800 runs from midnight to 5 a.m. (and later on weekends). On the back of this page is a list of all lines by city.

# THE TRANSBAY TEMPORARY TERMINAL

The Transbay Temporary Terminal in downtown San Francisco opened in August 2010 and is located on the block bound by Howard, Folsom, Beale, and Main streets – a short walk to Market Street and other transit connections. The site features covered waiting areas, bench seating, restrooms, and electronic notification signs. Construction of a new, world-class Transbay Transit Center is underway and should be open in 2017.

# **FARES**

The one-way transbay fare is \$4.20 for adults and \$2.10 for youth, seniors, and disabled passengers. Fares must be paid with exact change or a Clipper card, and include a free transfer to local lines. (The transfer is automatically given on Clipper. When paying cash, you will need to ask for a transfer when you board.)

With an Adult Transbay 31-Day Pass, passengers can ride an unlimited number of times (locally, as well as transbay) during a 31-day period. The pass is available for \$151.20 on a Clipper card. Passengers can also ride transbay with a Local 31-Day Pass on a Clipper card, but need to have cash value loaded on the card as well for the transbay upgrade fare (half of transbay fare).

In the East Bay, to get a free transfer from a AC Transit local bus to an AC Transit Transbay bus, pay the full Transbay fare when you first get on the local bus, and ask for the transfer.

# **MAPS & SCHEDULES**

Printable timetables for all transbay lines and some other lines are available on the AC Transit website, www.actransit.org. Go to "Maps & Schedules" and

look for "Printable Timetables" on the menu. Or, to view maps and schedules in a web page, type in your bus line. A list of detailed line descriptions is also available.

# **AMENITIES**

Real-time information is available through 511 Departure Times at www.511.org and can be accessed through the Internet, by phone or text, or on electronic signs at the corners outside the Transbay Temporary Terminal. Bike racks and wheelchair ramps or lifts are available on all transbay buses. The green commuter coaches have additional bike storage in the cargo bays, and these buses are also equipped with free wi-fi service.

# **PARK & RIDE LOTS**

AC Transit Transbay service to San Francisco reaches several Park & Ride lots in the East Bay:

Richmond Parkway & I-80, Richmond: Line LA

Hilltop Dr. & I-80, Richmond: Line LA

San Pablo Ave. & Church Lane, San Pablo: Line L

Grand Ave. & Lake Park Ave., Oakland: Lines B, NL, NX, NX1\*

Fruitvale Ave. & Montana St., Oakland: Lines NL, NX, NX1\*, NX2\*

Island Dr. & Doolittle Dr., Alameda: Line OX

Foothill Blvd. & John Dr., Castro Valley: Line NX4

Center St. & I-580, Castro Valley: Line NX4

Ardenwood Blvd. & Hwy. 84, Fremont: Line SB

Union City Blvd. & Smith/Horner streets, Union City: Line SB

# MORE INFORMATION

Telephone information clerks are available from 7 a.m. to 7 p.m. weekdays and 9 a.m. to 5 p.m. weekends & holidays to answer questions and help you plan your trip. Call 511 and say "AC Transit" to be connected. Anything you need to know can also be found online at www.actransit.org.

<sup>\*</sup> NX1 and NX2 run in the afternoon only, toward the East Bay. In the morning to San Francisco, these two lines are combined as Line NX.



# TRANSBAY BUS LINES BY COMMUNITY

#### **ALAMEDA**

O (all day): Webster St. • Santa Clara Ave. • High St. OX: Park St. • Encinal Ave. • Bay Farm Island W: Webster St. • Shoreline Dr. • Otis St. • High St.

#### **ALBANY**

G: San Pablo Ave. • Solano Ave.

L: Pierce St.

**Z** (reverse commute): San Pablo Ave.

800 (see below\*): San Pablo Ave.

#### **BERKELEY**

E: Claremont Ave. • Tunnel Rd.

F (all day): Adeline St. • Shattuck Ave. • UC Campus area

**FS:** University Ave. • Shattuck Ave.

G: San Pablo Ave.

H: Gilman • Sacramento St. • Monterey Ave.

J: Ashby Ave. • Sacramento St.

**Z** (reverse commute): Seventh St. • Sixth St. • Gilman St.

**800** (see below\*): Telegraph Ave. • Ashby Ave. • Shattuck Ave. • University Ave. • San Pablo Ave.

#### **CASTRO VALLEY**

NX4: Foothill Blvd. • John Dr. • Lake Chabot Rd. • Seven Hills Rd. • Center St. • Center St. & I-580 Park & Ride

#### **EL CERRITO**

G: Colusa Ave. • Fairmount Ave. • Richmond Ave.

H: Arlington Ave.

L: Central Ave. • San Pablo Ave.

800 (see below\*): San Pablo Ave.

#### **EMERYVILLE**

C: 40th St.

**F** (all day): Shellmound St. • 40th St.

J: Christie St. • Hollis St.

**Z** (reverse commute): Christie St. • Hollis St.

#### **FREMONT**

SB: Ardenwood Blvd.

#### **KENSINGTON**

G: Colusa Ave.

**H:** Arlington Ave.

#### **HAYWARD**

**S:** Hesperian Blvd.

SB: Industrial Pkwy • Hesperian Blvd.

#### **NEWARK**

SB: Newark Blvd. • Cedar St.

#### OAKLAND - CENTRAL

**B:** Lakeshore Ave. • Trestle Glen Rd. • Longridge Rd. **NL** (all day): Thomas L. Berkley Way (20th St.) • Grand Ave. • MacArthur Blvd.

NX1\*\*: MacArthur Blvd. (Grand Ave. to Fruitvale Ave.)
O and W (O operates all day) One stop each way in central Oakland: 7th & Alice streets going to San Francisco, Fifth & Washington streets coming from San Francisco

P: Harrison St. • Oakland Ave.

**800** (see below\*): From San Francisco only: Seventh St. and Clay St. • Broadway • Thomas L. Berkley Way (20th St.) • San Pablo Ave.

#### **OAKLAND - EAST**

NL (all day): MacArthur Blvd. • Eastmont Transit Center

NX2\*\*: MacArthur Blvd. (Fruitvale Ave. to High St.)
NX3: MacArthur Blvd. (High St. to San Leandro) •
Marlow Dr.

**O** (all day): Fruitvale Bridge • Fruitvale BART **V:** Park Blvd.

#### **OAKLAND - MONTCLAIR**

**CB:** Broadway Terrace • Modoc Ave. • Harbord Dr. • Duncan Way

V: Park Blvd. • Mountain Blvd. • Moraga Ave. • Broadway Terrace

#### OAKLAND - NORTH

C: 40th St. • Piedmont Ave.

**CB:** Broadway • Broadway Terrace

E: Claremont Ave. • Tunnel Rd.

F (all day): 40th St. • Market St.

#### **OAKLAND - WEST**

NL (all day): West Grand Ave.

O and W (O operates all day): 5th St. & Market St. (from San Francisco only)

**800** (see below\*): From San Francisco only: Seventh St.

#### **PIEDMONT**

**C:** Moraga Ave. • Highland Ave.

P: Oakland Ave.

#### **RICHMOND**

**H:** Arlington Ave.

L: San Pablo Ave

LA: Hilltop Park & Ride • Hilltop Dr. • Richmond Parkway • Richmond Parkway Transit Center 800 (see below\*): San Pablo Ave. • Macdonald Ave.

#### SAN LEANDRO

NX3: MacArthur Blvd. • Marlow Dr.

**NX4:** Grand Ave. • Foothill Blvd.

**S:** Merced St. • Wiley St. • Farnsworth St. • Lewelling Blvd.

#### SAN LORENZO

**S:** Washington Ave. • Paseo Grande • Hesperian Blvd.

#### **SAN PABLO**

L: San Pablo Ave. • Church Ln. • Rollingwood Dr.

#### **UNION CITY**

SB: Union City Blvd.

 $<sup>^{*}</sup>$  Line 800 operates from midnight to 5:00 a.m. (a bit later on weekends). It leaves from the stop on the island on Beale St., near Howard St.

<sup>\*\*</sup> NX1 and NX2 run in the afternoon only, toward the East Bay. In the morning to San Francisco, these two lines are combined as Line NX.

# **PLANNING YOUR TRIP**

Using the Internet, there are almost too many good ways to plan a trip from the East Bay to San Francisco.

# **511 SF BAY TRANSIT TRIP PLANNER**

511.org is the Bay Area's regional traveler information system. Using the transit trip planner at transit.511.org, passengers can enter where they are and where they want to go, and the computer will plan your trip for you.

# OTHER ONLINE TRIP PLANNERS

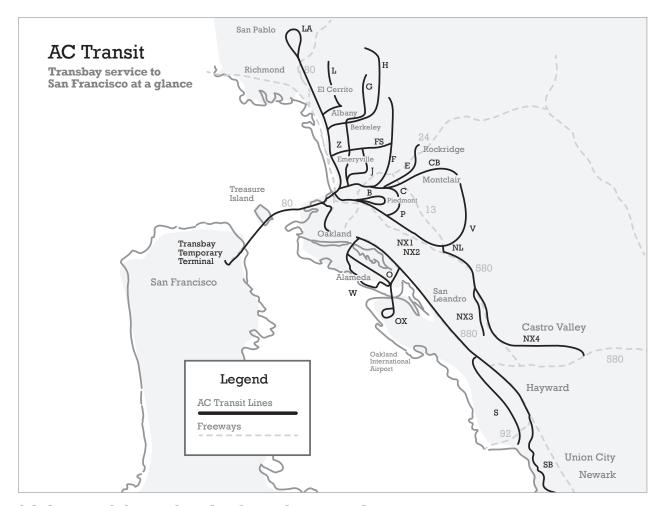
There are several other online trip planners, operated by private companies. Google Maps (maps.google.com) is one popular site. Get transit directions from the "Get Directions" button, or zoom in and click on a bus stop icon to see which bus lines stop there and when they are scheduled. Other online trip planners are listed on the AC Transit web site (www.actransit.org, and select "Trip Planner").

# **SMARTPHONE AND TABLET APPS**

A wide range of smartphone and tablet apps are available to plan transit trips or see live departure time predictions, based on GPS locations. At the AC Transit web site (www.actransit.org), select "Get Mobile Apps" under the "Rider Info" menu.

# AC TRANSIT TELEPHONE INFORMATION CENTER

When online help isn't enough, get help from trip planning experts via telephone. Dial 511 and say, "AC Transit," to speak with a person to plan your trip or get information about bus lines, bus stops or destinations.



# MORE ON PAYING YOUR FARE

# CLIPPER, AC TRANSIT, AND BART

If you have Clipper cash on your Clipper card, you can use it on AC Transit or BART.

Some BART patrons will have loaded High Value Discount tickets on their Clipper cards. If this is the only value on the card, the Clipper card cannot be used on AC Transit until cash value has been loaded. Add cash value to your card at www.clippercard.com, at a Clipper machine at the Transbay Temporary Terminal, or at any Clipper retail vendor (such as Walgreens).

# **CASH PAYMENTS**

Of course, AC Transit buses also accept dollar bills and all valid coins. The one-way transbay fare is \$4.20 for adults and \$2.10 for youth, seniors, and disabled passengers.

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