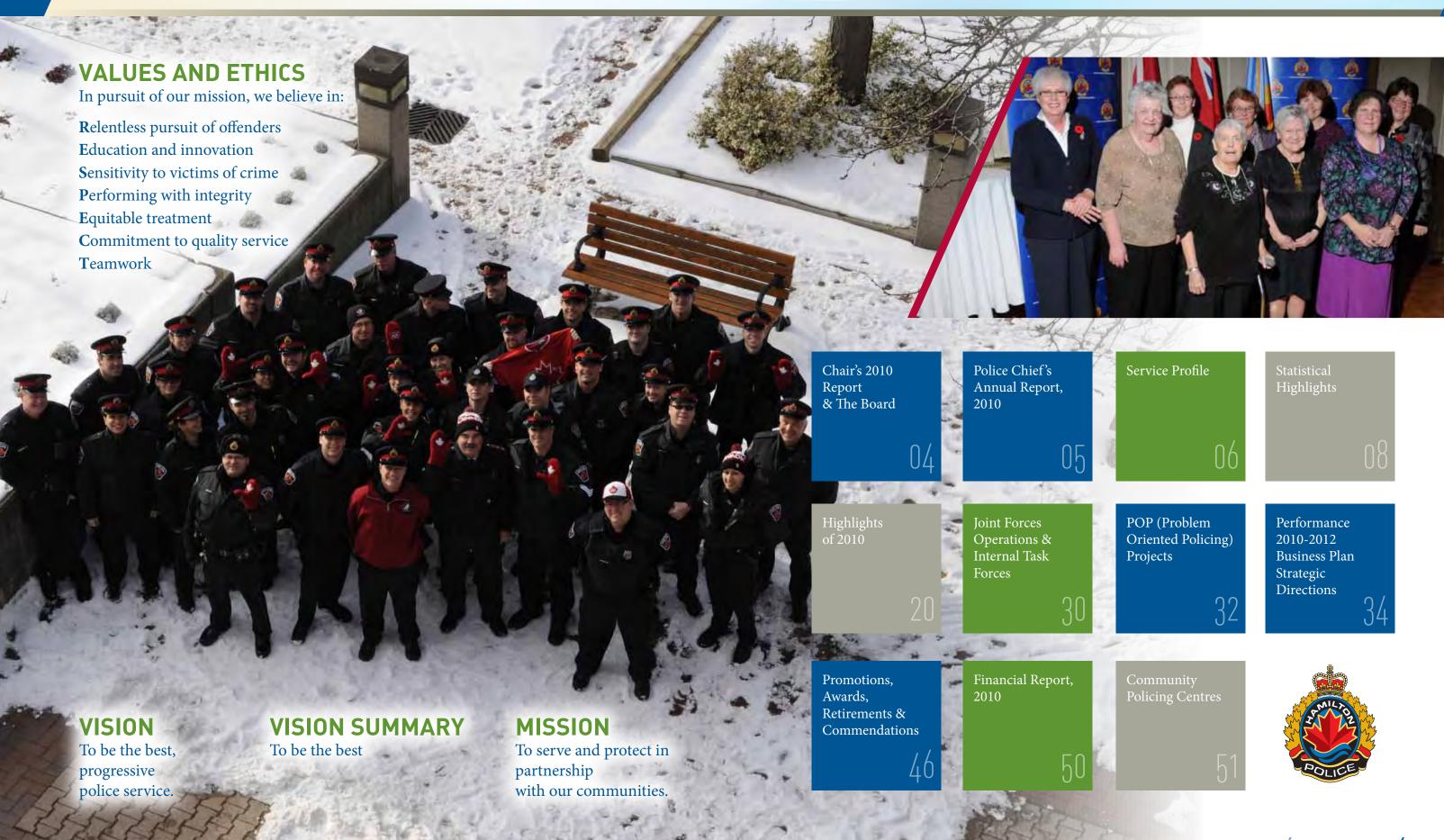


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Mr. Bruce Pearson Citizen Appointment Feb. 15, 2007 - March 23, 2011

The Police Services Board has an important role that is played as a part of our city's law and order agenda and this role is entrenched in the Police Services Act. Diligent performance of that governance and oversight role is fundamental and was a part of our decision-making throughout 2010.

There were several changes to Board membership during the year. Mayor Fred Eisenberger completed a three-year term with the Board. From City Council,

we welcomed Mayor Bob Bratina, and the re-appointment Councillors Bernie Morelli and Terry Whitehead who were all appointed to four-year terms. The year also saw the provincial appointment of Ms. Madeleine Levy. Ms. Irene Stayshyn and Vice Chair Nancy DiGregorio continued their provincial appointments.

As Chair, I was in a fortunate position to have a Board that was as committed as they were and willing to engage in healthy debate. Their contributions are significant.

Through a number of reports and presentations at our Board meetings, we were able to provide the public with relevant information about crime and policing issues in our City. Statistical reports on violent crime, communications, road safety, youth involved crime and hate crime were more than just a series of numbers. Yes, these are important, but equally important was the analysis on trends and other important considerations so we can continue to be able to respond to community needs.

Of note on this front was the Service's new anti-violence strategy. ACTION (Addressing Crime Trends in our Neighbourhoods) was an innovative approach that was in part, in response to the Board's request of the Chief to increase visibility and build capacity for enforcement. Launched in May, it has already proven to be effective, and we anticipate that it will continue to be a vital tool in the Service's commitment to keeping our community safe.

As a member of the Board's bargaining team, we were able to come to a negotiated settlement with the Hamilton Police Association. This was the first four year contract that has ever been ratified with the Association, providing for financial stability in future budget planning.

The end of the year saw the completion of my term as Chair and as a member of the Hamilton Police Services Board. For the nine years I was a member of the Board, meeting the needs of our citizens was a top priority. Our community's safety will always be important to me and to all the members of the Board.

In equal measure, I thank the members of the Board for their support, Chief Glenn De Caire and the civilian and sworn members of Hamilton Police Service. I look forward to the Hamilton Police Services Board and the Hamilton Police Service working together, to the highest standards in the provision of police services to the residents of the City of

Bruce Pearson

THE BOARD



Mrs. Nancy Di Gregorio Provincial Appointment Sept. 5, 2006 - Sept. 4, 2012



Councillor Bernie Morelli Citizen Appointment Dec. 1, 2000 - Nov. 30, 2014



Mayor Fred Eisenberger





Councillor Terry Whitehead



Ms. Irene Stayshyn



Mayor Bob Bratina





It is my privilege to report on the productivity of the Hamilton Police Service for 2010. The work of our police officers and professional support staff has led to a reduction in the crime rate in our City. I am very proud of our accomplishments this year and we are strategically positioning ourselves for a very productive future.

In 2010, the Hamilton Police Service has:

- Completed the first phase of restructuring
- Conducted Crime Analysis of the most violent crimes in the city and developed the ACTION (Addressing Crime Trends in our Neighbourhoods) strategy
- Implemented the ACTION strategy which has led to a 20% reduction in robbery muggings in downtown Hamilton – the lowest in five years with corresponding decreases in related crime and calls for service
- Solved multiple financial institution robberies
- Increased traffic enforcement and reduce collisions in our City by over 800
- · Had our Service represented at two of the most significant policing events in North America: 2010 Vancouver Winter Olympics, G20 Summit in Toronto
- Completed a hardship mission to Haiti
- · Solved a number of cold case homicides
- · Seized thousands of dollars worth of illegal drugs
- Helped tens of thousands of citizens and
- Completed hundreds of hours of community involvement and volunteerism

Our ability to keep our community safe is supported by our community partners. From our schools, social service agencies, parents, business owners, BIAs, and councilors, our community is willing to come forward, to become engaged, to respond and to partner with us in crime prevention strategies.

I would also like to recognize the hundreds of individuals who volunteer thousands of hours with our Service. Our Auxiliary Police, Community Policing Centre and Victim Service volunteers are really an extension of our Service and contribute

The impact of the work of Hamilton Police is paying dividends in our public safety efforts. What is most remarkable is the work of the men and women of Hamilton Police. No matter the duty they are assigned, they share a commitment to public

On the following pages you will find a number of highlights of our activities in 2010, from investigations and innovations to crime statistics. It also sums up the Hamilton Police Service's efforts toward meeting the objectives set out in its business plan. I also invite you to visit our website at www.hamiltonpolice.on.ca for more information on crime and safety in our City.

Chief of Police

THE LEADERSHIP















Investigative Services

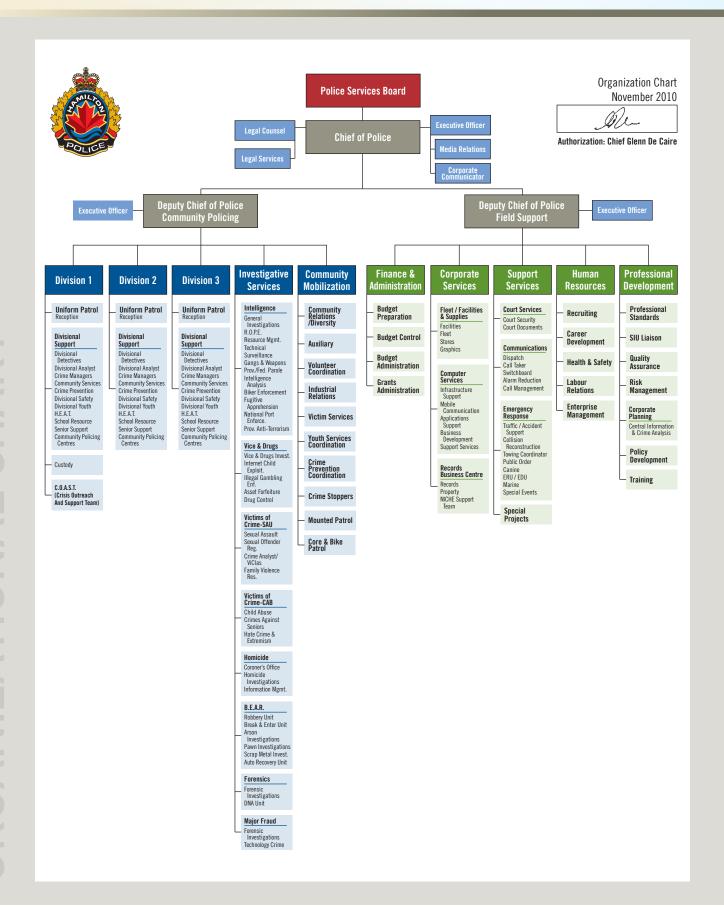


Glenn De Caire Chief of Police

Ken Leendertse



2010 Annual Report



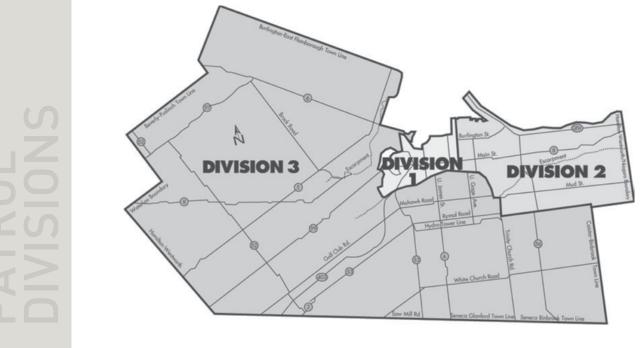
POPULATION OF THE CITY OF HAMILTON

AREA OF THE CITY OF HAMILTON

112,710 hectares 1,113 square kilometres

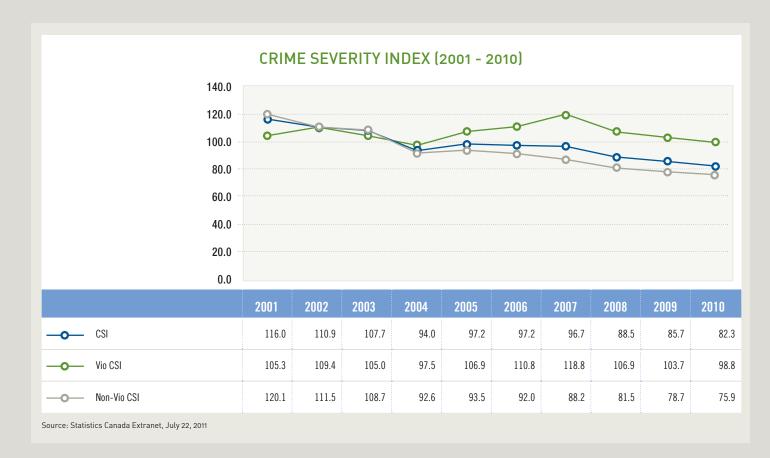
520,502

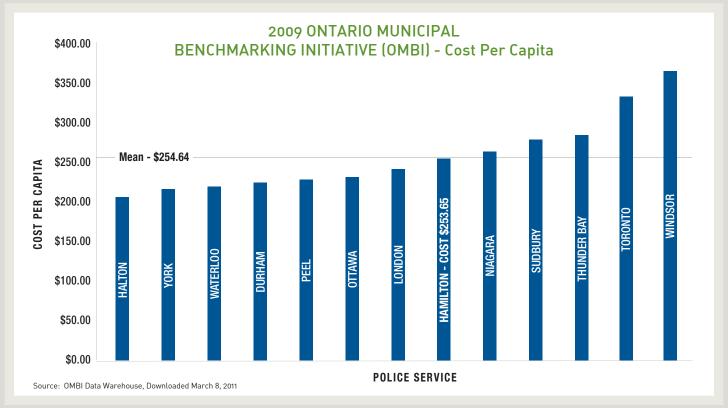
(Source: 2010 OMBI (Ontario Municipal Benchmarking Initiative) Database



POLICE OFFICERS	2009	2010
Chief of Police	1	1
Deputy Chief of Police	2	2
Superintendents	6	6
Inspectors	8	8
Staff Sergeants & Detective Sergeants	32	32
Sergeants / Detectives & Detective Constables	216	218
Constables	522	526
Total Police Officers	787	793
CIVILIAN MEMBERS	2009	2010
Senior Officer Association	10	10
Special Constables	58	58
Technical/Clerical & Other	205	211.5
Total Civilian Members	273	279.5
TOTAL PERSONNEL	1,060	1,072.5







	TRAFFIC IN	ICIDENTS 8 009 & 2010	& RATES			
TRAFFIC INCIDENT	2009 Incidents	**Rate per 100,000	20010 Incidents	**Rate per 100,000	% Change Incidents	% Change Rate
MOTOR VEHICLE COLLISIONS	10,109	1,923.0	9,464.0	1,790.7	-6.4%	-6.9%
Personal Injury	1,584	301.3	1,647	311.6	4.0%	3.4%
Property Damage	1,469	279.4	1,657	313.5	12.8%	12.2%
Citizen's Reports	7,042	1,339.6	6,137	1,161.2	-12.9%	-13.3%
Fatal Motor Vehicle Collisions	14	2.7	23	4.4	64.3%	63.4%
Fatalities	17	3.2	24	4.5	41.2%	40.4%
RIDE PROGRAM						
Vehicles Checked	152,833	29,072.5	150,256	28,430.5	-1.7%	-2.2%
Persons Charged	28	5.3	23	4.4	-17.9%	-18.3%
Warn Range Suspensions*	80	15.2	60	11.4	-25.0%	-25.4%
Impaired Drivers	5	1.0	5	0.9	0.0%	-0.5%
Over 80 mg	19	3.6	16	3.0	-15.8%	-16.2%
CRIMINAL CODE DRIVING OFFENCES	1,479	281.3	1,398	264.5	-5.5%	-6.0%
Impaired Driving	487	92.6	475	89.9	-2.5%	-3.0%
Other Violations	992	188.7	923	174.6	-7.0%	-7.4%
HIGHWAY TRAFFIC ACT OFFENCES	53,405	10,158.9	58,517	11,072.2	9.6%	9.0%
Careless Driving	950	180.7	1,228	232.4	29.3%	28.6%
Speeding	32,610	6,203.2	32,540	6,157.0	-0.2%	-0.7%
Disobey Traffic Light	709	134.9	768	145.3	8.3%	7.7%
Disobey Stop Sign	1,940	369.0	2,084	394.3	7.4%	6.9%
Turn Violations	433	82.4	574	108.6	32.6%	31.9%
Licence Violations	1,887	359.0	2,062	390.2	9.3%	8.7%
Permit/Plate	6,695	1,273.5	7,043	1,332.6	5.2%	4.6%
Insurance Violations	3,787	720.4	4,001	757.0	5.7%	5.1%
Seat Belt	987	187.8	1,156	218.7	17.1%	16.5%
Distracted Driving	1	0.2	2,084	394.3	-	-
Other HTA Offences	3,406	647.9	4,977	941.7	46.1%	45.3%

Source: HPS Traffic Branch, HTA Offences from HPS PON Tracker - Downloaded Feb 23, 2011 & CC Driving Offences from Statistics Canada UCR2 Verification Tables 2010 - Reports printed May 3, 2011 *Previously known as 12-hour Suspensions

**OMBI population used to calculate rates



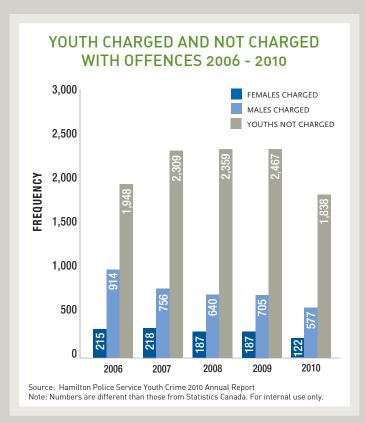
3,000					ERSONAL I ROPERTY [NJURY	, (0)
2,500							
≥ 2,000							
FREQUENCY 1,500	1,828	,561	,561 ,562	539	1,584 469	,614.6 33.4	1,647
1,000	ı	1,357		1,45	1,46	1,6 1,493	
500	ı	ı	ı	ı	ı		ı
0							
	2005	2006	2007	2008	2009	5yr avg	201

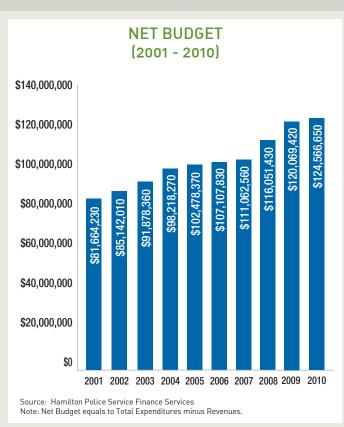
NUMBER O AGAINST S					
TYPE OF BIAS	2006	2007	2008	2009	2010
Non-CASU	34	6	0	-	-
Theft/Robbery	43	19	31	-	15
Fraud	36	39	41	-	51
Break and Enter	19	1	2	4	-
Financial Abuse	27	3	1	86	-
Suspicious Circumstances	9	2	3	33	5
Assualt	6	7	4	-	9
Family Trouble	2	4	4	9	-
Abuse	10	11	14	23	-
Harassment	-	-	-	-	-
Assist Other Agency	1	9	4	3	-
Other	27	5	17	-	47
Grandparent Scam	-	-	-	-	42
TOTAL	214*	106	121	158	169

Source: Hamilton Police Service Investigative Services Division
*2006 Crimes Against Seniors numbers are significantly higher due to a change in the
criteria of what constitutes a crime against a senior.

F	LEET STA 2008 - 2		
FLEET	2008	2009	2010
Vehicles	286	283	289
Cruisers	136	141	152
Dept. Collisions	N/A	118	107
Fuel Budget	\$1,075,000	\$1,137,330	\$1,047,570
Fuel Cost	\$1,414,392	\$1,137,193	\$1,182,179.05
Litres	1,118,047	1,388,070	1,326,335
Final Mileage	6,333,253	7,080,554	6,421,787
Fuel Consumption	17.65	19.60	20.65
Cost per km	\$0.22	\$0.16	\$0.18

Source: Hamilton Policing Service Fleet/Facilities Section

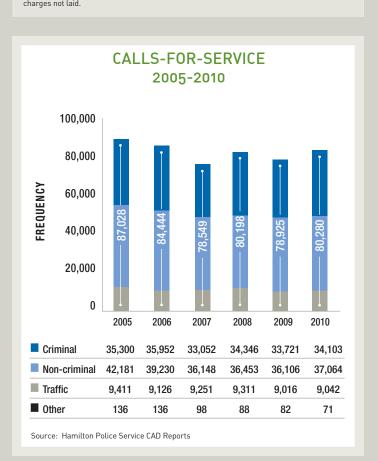




DOMESTIC VOLIENCE CRIME STATISTICS 2007 - 2010 CHARGES LAID MALES Charged FEMALES Charged NUMBER OF DUAL CHARGES YEAR OCCURRENCES 2010 3,798 973 143 29 830 2009 3,534 845 726 119 37 2008 717 79 29 2,934 638 2007 2,189 782 684 98 19 3,114 720 AVERAGE Source: Hamilton Police Service, Victims of Crime Branch The Domestic Violence Crime Statistics are compiled and sent to the Ministry of Community Safety and Correctional Services. The statistics are collected for research purposes and the Ministry will not release them $\,$ without the consent of the submitting police service.

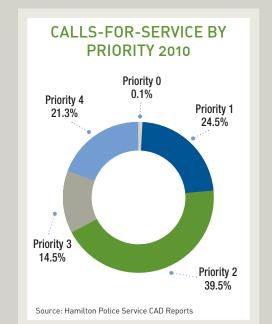
The release of HPS Domestics Violence statistical information is at the discretion of

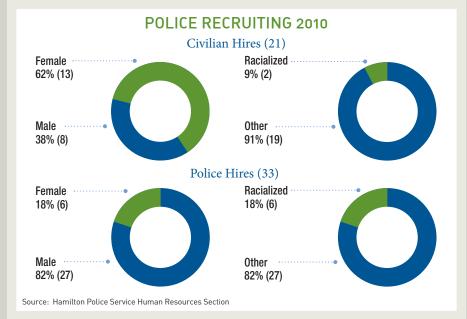
The total # of occurrences included some occurrences where offences alleged but

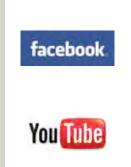


	COMPLAINTS 2005 - 2010												
COMPLAINT TYPE	2005	2006	2007	2008	2009	5 YR AVE	2010						
Public Complaints	110	105	141	129	121	121	155						
Service Complaints	14	12	8	2	2	8	7						
Internal Complaints	31	33	50	24	28	33	48						
Harassment Complaints	4	2	5	2	7	4	4						
Pursuits	65	49	52	77	59	60	48						
S.I.U. Investigations	8	10	7	8	17	10	20						
TOTAL	232	211	263	242	234	236	282						

Source: Hamilton Police Service Professional Standards Branch 2010 Review









twitter

2010 Annual Report

				201	10				20	109
				Adults C	harged	Youth C	harged/Not Cl	narged		
OFFENCE TYPE %	Change Incidents	Cleared	Clearance Rate	Male	Females	Male	Females	Not Charged	Offences	Differenc
VIOLENT CRIMINAL CODE VIOLATIONS	▲ 4.2% 7,149	3,394	55.1	1,609	314	150	40	382	6,858	29
HOMICIDE	12	9	75.0	10	1	0	0	0	8	
Murder, first degree	5	4	80.0	5	1	0	0	0	4	
Murder, second degree	1	1	100.0	2	0	0	0	0	3	
Manslaughter	6	4	66.7	3	0	0	0	0	1	
Infanticide	0	0	0.0	0	0	0	0	0	0	
TOTAL OTHER VIOLATIONS CAUSING DEATH	0	0	0.0	0	0	0	0	0	4	
Criminal negligence causing death	0	0	0.0	0	0	0	0	0	4	
Other related violations causing death	0	0	0.0	0	0	0	0	0	0	
Attempted murder	4	4	100.0	0	1	0	0	0	2	
Sexual assault, level 3, aggravated	2	3	150.0	1	0	0	0	0	3	
Sexual assault, level 2, weapon or bodily ha		7	100.0	6	0	1	0	0	13	
Sexual assault, level 1	371	164	44.2	77	1	7	0	12	291	8
TOTAL SEXUAL VIOLATIONS AGAINST CHILDF		16	34.8	3	1	0	0	5	30	1
Sexual interference	22	13	59.1	2	0	0	0	5	21	
Invitation to sexual touching	11	10	9.1	0	0	0	0	0	4	
Sexual exploitation	1	0	0.0	0	0	0	0	0	0	
Luring a child via a computer	12	2	16.7	1	1	0	0	0	5	
Assault, level 3, aggravated	68	52	76.5	41	7	3	0	1	69	
Assault, level 2, weapon or bodily harm	777	520	66.9	280	80	35	12	33	661	1
Assault, level 1	2,853	1,907	66.8	746	162	46	23	184	2,606	2/
Total assaults against a peace officer	138	1,307	97.1	67	21	6	23	5	106	3
TOTAL OTHER ASSAULTS	156	134	80.0	8	2	0	0	0	39	-
	13	1	100.0	0	0	0	0	0	0	
Unlawfully causing bodily harm Criminal negligence causing bodily har		1	100.0	1	0	0	0	0	1	
Other assaults	13	10	76.9	7	2	-	0		38	-:
TOTAL FIREARMS	23	11	47.8	6	0	0	0	3	34	
	6	11	16.7	2	0		0		18	-
Discharge firearm with intent		7	100.0	3	0	0	0	1 2	4	-
Using firearm in commission of offence	10	3	30.0	3 1	0	0	0	0	12	
Pointing a firearm										
TOTAL ROBBERY	621	208	33.5	106	6	38	1	29	688	-(
Robbery	621	208	33.5	106	6	38	1	29	688	-1
Robbery to steal a firearm	0	0	0.0	0	0	0	0	0	0	
TOTAL FORCIBLE CONFINEMENT OR KIDNAP		46	78.0	45	2	1	0	0	42	
Forcible confinement or kidnapping	59	46	78.0	45	2	1	0	0	42	
Kidnapping	0	0	0.0	0	0	0	0	0	0	
Forcible confinement	0	0	0.0	0	0	0	0	0	0	
TOTAL ABDUCTION	2	0	0.0	0	0	0	0	0	5	
Abduction under the age 14, not parent guardian	1	0	0.0	0	0	0	0	0	1	
Abduction under the age 16	0	0	0.0	0	0	0	0	0	1	
Removal of children from Canada	0	0	0.0	0	0	0	0	0	0	
Abduction under the age 14 contravenir custody order	ng a 1	0	0.0	0	0	0	0	0	0	

C	RIMINAL	OFF	NCF ST	ΔΤΙSΤΙ	CS - cor	ntinue	1			
				20		Till a d			20	09
				Adults C		Youth C	harged/Not Cl	harged	20	บอ
OFFENCE TYPE % Change	Incidents	Cleared	Clearance Rate	Male	Females	Male	Females	Not Charged	Offences	Difference
Abduction under age 14, by parent or guardian	0	0	0.0	0	0	0	0	0	3	-3
Extortion	21	8	38.1	0	0	0	0	0	20	1
Criminal harassment	385	230	59.7	74	11	4	0	19	395	-10
Uttering threats	1,101	473	43.0	125	16	7	2	67	1,129	-28
Threatening or harassing phone calls	588	123	20.9	7	3	0	0	21	614	-26
TOTAL OTHER VIOLATIONS	56	15	26.8	7	0	2	0	3	99	-43
Conspire to commit murder	0	0	0.0	0	0	0	0	0	0	0
Other sexual violations	0	1	0.0	0	0	1	0	0	4	-4
Sexual Exploitation of a person with a disability	1	0	0.0	0	0	0	0	0	0	1
Incest	2	2	100.0	2	0	0	0	0	2	0
Corrupting morals of a child	1	0	0.0	0	0	0	0	0	2	-1
Anal intercourse	0	0	0.0	0	0	0	0	0	0	0
Bestiality, commit or compel person	0	0	0.0	0	0	0	0	0	0	0
Voyeurism	5	1	20.0	0	0	0	0	0	3	2
Trap likely to or causing bodily harm	0	0	0.0	0	0	0	0	0	0	0
Hostage-taking	0	0	0.0	0	0	0	0	0	15	-15
Trafficking in persons	5	0	0.0	0	0	0	0	0	5	0
Intimidation of a justice system participant or a journalist	4	2	50.0	1	0	0	0	0	0	4
Intimidation of a non-justice participant	0	0	0.0	0	0	0	0	0	0	0
Explosives causing death or bodily harm	0	0	0.0	0	0	0	0	0	0	0
Arson, disregard for human life	6	3	50.0	3	0	0	0	0	8	-2
Other violent violations	32	6	18.8	1	0	1	0	3	60	-28
PROPERTY CRIME VIOLATIONS	20,388	3,347	16.4	1,009	284	177	31	973	21,640	-1,252
TOTAL BREAKING AND ENTERING	2,712	364	13.4	164	13	33	4	67	2,715	-3
Breaking and entering	2,712	364	13.4	164	13	33	4	67	2,712	0
Breaking and entering to steal a firearm	0	0	0.0	0	0	0	0	0	2	-2
Break and Enter to steal a firearm from a motor vehicle	0	0	0.0	0	0	0	0	0	1	-1
Possess stolen property	681	641	94.1	406	136	61	10	101	704	-23
TOTAL THEFT OF MOTOR VEHICLE	2,341	197	8.4	29	1	14	5	40	2,832	-491
Theft of motor vehicle over \$5,000	877	91	10.4	22	0	12	5	19	1,050	-173
Theft of motor vehicle \$5,000 or under	1,464	106	7.2	7	1	2	0	21	1,782	-318
TOTAL THEFT OVER \$5,000 (non-motor vehicle)	235	30	12.8	18	4	0	0	2	230	5
Theft over \$5,000	173	25	14.5	16	4	0	0	0	179	-6
Theft over \$5,000 from a motor vehicle	54	2	3.7	2	0	0	0	0	48	6
Shoplifting over \$5,000	8	3	37.5	0	0	0	0	2	3	5
TOTAL THEFT UNDER \$5,000 (non-motor vehicle)	8,517	1,188	13.9	80	32	18	6	531	8,766	-249
Theft \$5,000 or under	3,365	302	9.0	43	12	14	3	107	3,493	-128
Theft \$5,000 or under from a motor vehicle	3,968	116	2.9	1	0	1	0	23	4,022	-54
Shoplifting \$5,000 or under	1,184	770	65.0	36	20	3	3	401	1,251	-67
Fraud	1,400	358	25.6	123	64	5	1	13	1,409	-9
Identity Theft	11	1	9.1	0	0	0	0	0	0	11
Identity Fraud	96	2	2.1	1	0	0	0	0	0	96
TOTAL MISCHIEF	4,244	559	13.2	186	34	46	5	214	4,782	-538

	CI	RIMINA	L OFF	ENCE ST	ATISTI	CS - cor	ntinue	:			
					20					20	109
					Adults C		Youth C	harged/Not Ch	narged		
OFFENCE TYPE	% Change	Incidents	Cleared	Clearance Rate	Male	Females	Male	Females	Not Charged	Offences	Difference
Mischief		4,243	559	13.2	186	34	46	5	214	4,781	-538
Mischief to religious property motivate	d by hate	1	0	0.0	0	0	0	0	0	1	0
Arson		151	7	4.6	2	0	0	0	5	202	-51
OTHER CRIMINAL CODE VIOLATIONS	▼ -0.1%	2,479	2,225	89.8	1,475	322	106	37	60	2,481	-2
Counterfeiting		2	2	100.0	0	0	0	0	2	2	0
TOTAL WEAPONS VIOLATIONS		163	113	69.3	61	1	11	0	20	119	44
Offensive weapons, explosives		17	2	11.8	0	0	0	0	1	11	6
Offensive weapons, prohibited		0	0	0.0	0	0	0	0	0	0	0
Offensive weapons, restricted		0	0	0.0	0	0	0	0	0	0	0
Firearm transfers or serial numbers		0	0	0.0	0	0	0	0	0	0	0
Other offensive weapons		0	0	0.0	0	0	0	0	0	0	0
Weapons trafficking		0	0	0.0	0	0	0	0	0	1	-1
Weapons possession contrary to order		13	11	84.6	10	0	2	0	0	8	5
Possession of weapons		97	82	84.5	47	1	8	0	13	75	22
Unauthorized importing or exporting of	f weapons	1	1	100.0	1	0	0	0	0	0	1
Firearms documentation or administra	ition	28	11	39.3	0	0	1	0	6	19	9
Unsafe storage of firearms		7	6	85.7	3	0	0	0	0	5	2
Child pornography		23	9	39.1	7	0	0	0	1	12	11
TOTAL PROSTITUTION		68	62	91.2	38	21	1	0	0	108	-40
Bawdy house		0	0	0.0	0	0	0	0	0	1	-1
Living off the avails of prostitution of under age 18	a person	4	0	0.0	0	0	0	0	0	2	2
Procuring		0	0	0.0	0	0	0	0	0	1	-1
Obtains or communicates with a perso age 18 for purpose of sex	on under	2	2	100.0	2	0	0	0	0	1	1
Other prostitution		62	60	96.8	36	21	1	0	0	103	-41
Disturb the peace		64	47	73.4	24	7	2	1	5	65	-1
TOTAL ADMINISTRATION OF JUSTICE VIOLA	TIONS	1,869	1,811	96.9	1,221	285	84	34	24	1,905	-36
Fail to comply with order		400	493	123.3	311	90	34	13	0	477	-77
Escape or helps to escape from lawful	custody	13	11	84.6	1	1	4	3	0	12	1
Prisoner unlawfully at large		3	3	100.0	2	0	0	0	0	1	2
Fail to appear		679	622	91.6	430	95	45	16	5	576	103
Breach of probation		669	598	89.4	450	95	1	0	12	754	-85
Other violations against the administr law and justice (Part IV Criminal Code		105	84	80.0	27	4	0	2	7	85	20
TOTAL OTHER VIOLATIONS		290	181	62.4	124	8	8	2	8	270	20
Betting house		0	0	0.0	0	0	0	0	0	0	0
Gaming house		3	2	66.7	6	0	0	0	0	0	3
Other violations related to gaming and	l betting	1	0	0.0	0	0	0	0	0	10	-9
Indecent acts		95	51	53.7	32	3	0	0	2	88	7
Corrupting morals		0	0	0.0	0	0	0	0	0	0	0
Obstruct public or peace officer		77	72	93.5	52	3	6	2	2	72	5
Trespass at night		22	7	31.8	1	0	0	0	4	16	6
Utter threats to property or animal		11	2	18.2	0	0	0	0	0	7	4
Advocating genocide		0	0	0.0	0	0	0	0	0	0	0

				20	10				20	109
				Adults C		Youth C	harged/Not Cl	harged		
OFFENCE TYPE % Change	Incidents	Cleared	Clearance Rate	Male	Females	Male	Females	Not Charged	Offences	Differenc
Unauthorized recording of a movie	0	0	0.0	0	0	0	0	0	1	-
Offences against public order (Part II Criminal Code)	12	10	83.3	7	0	0	0	0	12	
Property or service for terrorist activity	0	0	0.0	0	0	0	0	0	0	
Freezing of property, disclosure or audit	0	0	0.0	0	0	0	0	0	0	
Participate in activity of terrorist group	0	0	0.0	0	0	0	0	0	1	
Facilitate terrorist activity	0	0	0.0	0	0	0	0	0	0	
Commission or instructing to carry out terrorist activity	0	0	0.0	0	0	0	0	0	0	
Harbour or conceal terrorist	0	0	0.0	0	0	0	0	0	0	
Hoax terrorism	0	0	0.0	0	0	0	0	0	0	
Firearms and other offensive weapons (Part III Criminal Code)	4	2	50.0	0	0	0	0	0	7	
Sexual offences, public morals and disorderly conduct (Part V Criminal Code)	6	3	50.0	0	0	0	0	0	11	
Invasion of privacy (Part VI Criminal Code)	0	0	0.0	0	0	0	0	0	1	
Disorderly houses, gaming and betting	0	0	0.0	0	0	0	0	0	0	
Offences against the person and reputation (Part VIII Criminal Code)	1	0	0.0	0	0	0	0	0	1	
Offences against rights of property (Part IX Criminal Code)	10	9	90.0	10	1	0	0	0	16	
Fraudulent transactions relating to contracts and trade (Part X Criminal Code)	0	0	0.0	0	0	0	0	0	0	
Willful and forbidden acts in respect of certain property (Part XI Criminal Code)	25	10	40.0	6	0	1	0	0	14	:
Offences relating to currency (Part XII Criminal Code)	0	0	0.0	0	0	0	0	0	0	
Proceeds of crime (Part XII.2 Criminal Code)	3	0	0.0	0	0	0	0	0	3	
Attempts, conspiracies, accessories (Part XIII Criminal Code)	2	0	0.0	0	0	0	0	0	2	
Instruct offence for criminal organization	0	0	0.0	0	0	0	0	0	0	
Commit offence for criminal organization	1	0	0.0	0	0	0	0	0	1	
Participate in activities of criminal organization	0	0	0.0	0	0	0	0	0	0	
All other Criminal Code (includes Part XII.1 Criminal Code)	17	13	76.5	10	1	1	0	0	7	
RIMINAL CODE TRAFFIC VIOLATIONS Y -7.0%	1,398	630	45.1	491	86	9	1	1	1,503	-1
OTAL IMPAIRED DRIVING	475	463	97.5	367	74	1	0	0	488	-
Impaired operation, causing death	1	1	100.0	1	0	0	0	0	0	
Impaired operation (drugs), causing death	0	0	0.0	0	0	0	0	0	0	
Impaired operation, causing bodily harm	3	3	100.0	3	0	0	0	0	2	
Impaired operation (drugs), causing bodily harm	0	0	0.0	0	0	0	0	0	0	
Impaired operation motor vehicle, vessel or aircraft	444	432	97.3	345	68	1	0	0	450	
Impaired operation (drugs) vehicle, vessel, aircraft	5	5	100.0	1	2	0	0	0	4	
Impaired operation, failure to provide breath sample	22	22	100.0	17	4	0	0	0	32	-1

	CRIMINA	AL OFFI	14CE 21			Timue				
				201					20	109
				Adults C	harged	Youth C	harged/Not C	_		
	Change Incidents	Cleared	Clearance Rate	Male	Females	Male	Females	Not Charged	Offences	Difference
Failure to comply or refusal (drugs)	. 0	0	0.0	0	0	0	0	0	0	
Impaired operation, failure to provide bloo sample	0	0	0.0	0	0	0	0	0	0	
Failure to provide blood sample (drugs)	0	0	0.0	0	0	0	0	0	0	
TOTAL OTHER CRIMINAL CODE TRAFFIC VIOLA	TIONS 923	167	18.1	124	12	8	1	1	1,015	-!
Dangerous operation, causing death	1	1	100.0	1	0	0	0	0	1	
Dangerous operation, causing bodily harm	1 3	3	100.0	3	0	0	0	0	5	
Dangerous operation of motor vehicle, vessel or aircraft	53	53	100.0	43	5	4	0	1	78	-
Dangerous operation evading police, causing death	0	0	0.0	0	0	0	0	0	1	
Dangerous operation evading police, causing bodily harm	1	1	100.0	1	0	0	0	0	0	
Dangerous operation of motor vehicle evading police	19	11	57.9	7	0	3	0	0	19	
Failure to stop or remain	787	40	5.1	15	4	0	1	0	842	-
Driving while prohibited	58	57	98.3	53	3	1	0	0	69	-
Other Criminal Code traffic violations	0	0	0.0	0	0	0	0	0	0	
Causing death by criminal negligence whi street racing	le 0	0	0.0	0	0	0	0	0	0	
Causing bodily harm by criminal negligen while street racing	ce 0	0	0.0	0	0	0	0	0	0	
Dangerous operation causing death while street racing	0	0	0.0	0	0	0	0	0	0	
Dangerous operation causing bodily harm street racing	while 0	0	0.0	0	0	0	0	0	0	
Dangerous operation of motor vehicle whil street racing	le 1	1	100.0	1	0	0	0	0	0	
EDERAL STATUTES VIOLATIONS	29.5% 1,739	1,545	88.8	946	205	165	26	381	1,343	
Possession, cannabis	850	770	90.6	325	32	60	5	345	590	2
Possession, cocaine	217	207	95.4	150	60	1	0	2	186	
OTAL POSSESSION OTHER CONTROLLED DRU ND SUBSTANCE ACT DRUGS		100	86.2	57	14	4	2	14	64	
Heroin, possession	1	1	100.0	1	0	0	0	0	1	
Other Controlled Drugs and Substances Appossession		98	86.7	56	14	4	2	14	61	
Methamphetamines (crystal meth), posse	ssion 0	0	0.0	0	0	0	0	0	0	
Methylenedioxyamphetamine (ecstasy), possession	2	1	50.0	0	0	0	0	0	2	
DTAL CANNABIS, TRAFFICKING, PRODUCTION R DISTRIBUTION	IS 153	131	85.6	124	34	18	0	12	134	
Cannabis, trafficking	118	117	99.2	122	33	18	0	11	98	
Cannabis, importation and exportation	0	0	0.0	0	0	0	0	0	4	
Cannabis, production	35	14	40.0	2	1	0	0	1	32	
OTAL COCAINE, TRAFFICKING, PRODUCTIONS R DISTRIBUTION		144	96.0	198	44	10	3	1	152	
Cocaine, trafficking	146	143	97.9	184	42	10	3	1	147	
Cocaine, importation and exportation	4	1	25.0	14	2	0	0	0	5	

					201		Vouth C	harmad/Nat Cl	harmed	20	109
OFFENCE TYPE	% Change	Incidents	Cleared	Clearance Rate	Adults C Male	Females	Male	harged/Not Cl Females	Not Charged	Offences	Nifferenc
Cocaine, production	/o onungo	0	0	0.0	0	0	0	0	0	0	Diniorono
TOTAL OTHER CONTROLLED DRUGS SUBSTANCES ACT DRUGS, TRAFFIC PRODUCTIONS OR DISTRIBUTIONS		90	75	83.3	72	18	3	0	5	55	3
Heroin, trafficking		5	5	100.0	11	1	0	0	0	0	
Other Controlled Drugs and Sul trafficking	ostances Act,	55	54	98.2	60	16	3	0	0	35	2
Methamphetamines (crystal m	eth), trafficking	0	0	0.0	0	0	0	0	0	0	
Methylenedioxyamphetamine (e	ecstasy),	0	0	0.0	0	0	0	0	0	1	-
Heroin, importation and exporta	ation	3	1	33.3	0	0	0	0	0	0	
Other Controlled Drugs and Sul importation and exportation	ostances Act,	14	8	57.1	0	0	0	0	0	11	
Methamphetamines (crystal mo and exportation	eth), importation	0	0	0.0	0	0	0	0	0	0	
Methylenedioxyamphetamine (eimportation and exportation	ecstasy),	0	0	0.0	0	0	0	0	0	0	
Heroin, production		0	0	0.0	0	0	0	0	0	0	
Other Controlled Drugs and Sul production	ostances Act,	13	7	53.8	1	1	0	0	5	8	
Methamphetamines (crystal m	eth), production	0	0	0.0	0	0	0	0	0	0	
Methylenedioxyamphetamine (e production	ecstasy),	0	0	0.0	0	0	0	0	0	0	
Youth Criminal Justice Act,		110	109	99.1	17	3	69	16	2	126	-
TOTAL OTHER FEDERAL STATUTES		53	9	17.0	3	0	0	0	0	36	
Bankruptcy Act		0	0	0.0	0	0	0	0	0	0	
Income Tax Act		0	0	0.0	0	0	0	0	0	0	
Canada Shipping Act		0	0	0.0	0	0	0	0	0	0	
Canada Health Act		0	0	0.0	0	0	0	0	0	0	
Customs Act		1	0	0.0	0	0	0	0	0	2	
Competition Act		0	0	0.0	0	0	0	0	0	0	
Excise Act		12	2	16.7	0	0	0	0	0	15	
Immigration and Refugee Prote	ection Act	3	0	0.0	0	0	0	0	0	6	
Firearms Act		3	1	33.3	0	0	0	0	0	2	
National Defense Act		0	0	0.0	0	0	0	0	0	0	
Other federal statutes		34	6	17.6	3	0	0	0	0	11	2
TOTAL CRIMINAL CODE VIOLATION (excluding traffic)	S ▼ -3.1%	30,016	9,514	31.7	4,093	920	433	108	1,415	30,979	-91
Total, all Criminal Code violation: (including traffic)	s ▼ -3.3%	31,414	10,144	32.3	4,584	1,006	442	109	1,416	32,482	-1,00
TOTAL, ALL VIOLATIONS	▼ -2.0%	33,153	11,689	35.3	5,530	1,211	607	135	1,797	33,825	-67

Source: Statistics Canada Extranet, downloaded July 21, 2011



Highlights



From Skiing to Skeleton, Bobsleigh to Biathlon, Hamilton Police geared up for Winter Olympic Assignments

A contingent of 37 Hamilton Police officers headed out to the 21st Winter Olympic Games in Vancouver. Hamilton officers were part of a team of law enforcement officers from across Canada deployed throughout the major sporting events and venues in Vancouver and Whistler, British Columbia.

Heading up security for the Games was the RCMP. In order to provide the security levels required, they appealed to police services across Canada for officers. All expenses incurred by officers, including salaries, travel and accommodation were paid fully by the RCMP.

As much as this was a once-in-a-lifetime experience, it was also an invaluable learning opportunity. Hamilton

is part of the 2015 Pan Am Games and the Service needs to have this kind of major event experience to ensure the safety and security of participants and citizens.

Generally, the role of the officers at the Olympics was assisting with securing Olympic venues. This will include vehicle and pedestrian screening areas. Hamilton Police were at the opening ceremonies, athletes' village, medal presentations, long and short-track speed skating, hockey, figure skating, curling and alpine events. Based on deployment, officers were at the Games anywhere from 19 – 37 days.

All police officers assigned to the Olympics were designated as Special Constables under the RCMP Act. The officers wore their Hamilton Police uniforms along with their Olympic identification tag and lanyard.

Hamilton Police were also requested to assist the Toronto Police Service at G20 held in Toronto in June. At the conference, 88 Hamilton officers were deployed. This operational experience will be utilized as the Service prepares for PanAm 2015.

Coins for Haiti

Through its in-house charity, Project Concern, Hamilton Police launched a "Coins for Haiti", a fundraiser with all proceeds going to the Canadian Red Cross Society for its Haiti relief efforts.

For one week in mid-January, donation boxes were placed in each of the lobbies of the Service's three main police stations.

Hamilton Police also contacted area schools for their participation. Similar to its highly successful Coins for Caring Kids Drive for Tsunami victims in 2005, donations were collected from Hamilton schools for Haiti relief. Schools organized coin drives and other fundraising initiatives and Hamilton Police picked up the funds.

Over 40 schools from the Hamilton-Wentworth Catholic District School Board and Hamilton Wentworth and District School Board participated. Hamilton Health Sciences also joined the partnership.

In total, \$218,632.74 was raised for Haiti relief. The monies contributed to these campaigns will be donated as follows:

St. Joseph's Home for Boys in Haiti \$100,000

Hamilton Health Sciences have designated their \$60,000 donation to Doctors Without Borders, Red Cross, Shelter Box, and St. Joseph's Health System Haiti Relief

Canadian Red Cross Society, \$59,000



Steal Town no longer as Hamilton Police BEAR Unit marks 10th Anniversary

A decade of determination and debriefs by the Hamilton Police BEAR Unit has resulted in a 50 percent decline in robberies and break and enters. Current and past members of the Break and Enter Auto and Robbery Unit gathered at Hamilton Police Service headquarters on March 4 to mark the anniversary with a group photo.

It was in March 2000 that the Hamilton Police Service formed the Break and Enter, Auto Theft and Robbery, (BEAR) Unit to target professional burglars and robbers through intelligence. The BEAR Unit would:

- provide a centralized location for investigation of break and enters
- provide a group of experienced and focussed investigators
- provide effective and efficient manner to identify,

- investigate and target serial criminals
- reduce caseloads to allow divisional detectives to become more effective
- improve clearance rates by emphasizing debriefing on a regular basis
- provide valuable intelligence to front-line officers on an ongoing basis
- provide quality service to the public.

The results were immediate and the trend line began its downward descent. Yearly totals of entries and robberies dropped from 2,394 in 1999 to 1,327 in 2009.

"Most importantly, this drop in crime has meant significantly fewer victims," said D/Sgt. Paul Downey. "Our front-line patrol officers play a significant role in responding to these types of crimes and have contributed greatly to the Unit's success."

"BEAR was ahead of its time and really a forerunner to the intelligence-led police service we are today," said Inspector Dan Kinsella, Investigative Services Division, Hamilton Police Service.

Over the years, the Unit has developed a practice of debriefs of offenders and crime analysis. Specialized Scrap, Pawn, Arson and Auto Theft Squad investigators have also developed in the unit. In 2009, a DNA Warrant writer's position was added. Responsible for writing, swearing to, and execution of warrants in and out of jurisdiction has led to more efficiencies and greater results.

Gang Proof: Breaking the Cycle of Violence Video Premiere

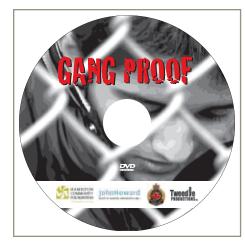
Hamilton Police Service, John Howard Society of Hamilton, Burlington & Area, and Hamilton Community Foundation premiered a documentary on gang violence to an audience filled with parents, educators and community members on April 28, 2010.

Gang Proof: Breaking the Cycle of Violence was produced with the support of Hamilton-Wentworth District School Board, Hamilton-Wentworth Catholic District School Board, Tweedle Productions and Crime Stoppers of Hamilton Inc.

The documentary chronicles the gang lifestyle and 'dares' viewers to break the cycle of violence. Through a number of interviews including individuals previously involved in the gang-lifestyle, community members and police, the myths of a gang lifestyle are explored and solutions are presented.

The screening was followed by a panel discussion on gangs, gang violence and options for educators and parents.

The video is being shown at area schools as part of a comprehensive presentation that includes educational information. So far, the video has been shown to over 2,500 students.



Hamilton Police Officers Pacey, Copeland and Reid receive Provincial Honours

On April 20, the Ontario Women in Law Enforcement hosted its 12th annual awards ceremony in Mississauga, Ont. Hamilton Police Officers received two of the major awards of the evening:

Leadership Award: Staff Sergeant Carol Pacey, Hamilton Police Service

As a uniform Staff Sergeant Carol Pacey has demonstrated her ability to inspire her officers with passion.

On December 15, 2008, 28-year old Hamilton Police Constable Jeff Lennox had just completed a workout at home when he collapsed. His wife Sarah called 911 and frantically began performing CPR. EMS arrived and continued working on him while en route to the hospital. Twenty minutes later his vital signs returned, but at the hospital, the prognosis for him looked dire. Within 30 minutes of hearing about the officer that

night, Staff Sergeant Pacey had communicated the news to her squad and all of the officers attended the hospital to provide whatever support they could.

Additional rehabilitation therapy was necessary for his recovery, but it was not covered by OHIP. With S/Sgt. Pacey's encouragement, the 2009 Colin Millar Police Charity Golf tournament was dedicated to raising money for his rehabilitation. The tournament sold out, and at the end of a beautiful sunny day in June, \$20,000.00 was raised for the officer.

Jeff's rehabilitative success is directly attributed to the additional therapy received as a result of the golf tournament fundraising.

She is involved in numerous off the job activities that profile her police service and enrich the community she serves. This includes the involvement with Youth, Elder, Veterans and supporting charity organizations in her community.



Award of Valour: Constable Tara Copeland and Constable Amanda Reid, Hamilton Police Service

Officers Copeland and Reid responded to a hold-up on January 29th, 2009 at a Hamilton mountain Tim Horton's. They located the two suspects that had earlier burst into the store and held up the nine patrons and staff at gun point. The suspects fled in a vehicle and these officers caught up to them in the residential area close by.

After pursuing the suspect vehicle, it went into a snow bank and the suspects fled on foot. One of the suspects

turned and shot at the officers with a sawed-off shot gun. Without having time to acquire cover, both officers returned fire and struck one suspect in the arm before affecting the arrest. He was in possession of both a sawed off shotgun and a 45 calibre hand gun.

The second suspect was arrested by other officers a short distance away. The money taken during the robbery was also recovered. Had these two officers not continued the pursuit, it is unknown how many people would have been victimized that night.

These officers were placed in harm's way with less than one year on the job at the time. It is obvious that they had their life threatened and were able to rely on their training with little time on their hands to make life altering decisions. They were able to prevent these men from continuing to threaten the community.

Hamilton Police Service marks 'Support our Troops' Month

Hamilton Police Service marked the beginning of the Canada-wide "Support Our Troops" month at a kick-off ceremony at Central Police Station on June 1. Chief De Caire also announced the Service's new military leave policy and participated in the unveiling of a restored antique scroll that lists the names of Hamilton Police officers who served overseas in World War 1.

Local military representatives joined Hamilton Police Services Board Chair Bruce Pearson, Hamilton Mayor Fred Eisenberger, and Police Chief Glenn De Caire at the ceremony.

Several members of Hamilton Police who are currently in the military reserves were also on hand in their military uniforms. In addition to their demanding police duties, these members devote countless hours to their military units in their off-time. There are fourteen members of the Military Reserve Force presently serving with the Hamilton Police.

"Today, we are again proud to raise the Canadian Forces Ensign at our three police stations, as our tribute to our members who give twice to our communities – as members of our Service and as members of Canada's military," said Police Chief Glenn De Caire.

"In this post 9/11 era, the front line could be anywhere, and any place could be a battlefield – even Hamilton,"

said Chief De Caire. "In this new world order, policing is the front line of internal Canadian safety, while the military is the ultimate guarantor of the security of Canada."

"Both require a high sense of service to the community, strong self-discipline, leadership and a willingness to put others before self, even to the point of paying the ultimate price as we have seen too many times."

The Hamilton Police Service also has several former reserve and regular force military members now serving as officers from constable up to staff sergeant. As well, three Hamilton officers have deployed on United Nations missions to provide training to police officers in Bosnia and Guatemala in the aftermath of civil conflicts.

The Hamilton Police Service will continue to fly the Ensign as long as any Hamilton based soldier is deployed. Hamilton Police vehicles will continue to display the yellow ribbon of support.

Hamilton Police Service

Mounted Patrol Unit Launch
In September 2009, the Hamilton Police
Services Board approved the creation of a
new Mounted Patrol Unit to be deployed
as a three year pilot project.



The mission of the Mounted Patrol Unit is to complement existing policing strategies currently used throughout the City. This unit will heighten the Police Service's ability to accomplish crime prevention, manage our entertainment districts, complement search and rescue capabilities and provide park and

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trail safety. The unit will also be effective in promoting community outreach with our Police Service, while positively impacting local tourism.

The Mounted Patrol Unit will focus on the Downtown Core but will be available in areas throughout the City requiring special attention. The Mounted Patrol Unit is designed as an operational unit and will be deployed in a patrol capacity. The unit works closely with the Police Service's new ACTION team - promoting high visibility in key areas.

Five HPS officers were selected to be the first riders for the Hamilton Police Service. The officers completed a 15 week training program in 2010 hosted by the Toronto Police Service Mounted Unit. The course included training on riding skills and equitation, horse health and grooming, stable management, and formation drills.

A Name the Horse contest was held in the early part of 2010. The contest challenged grade 6 - 8 Hamilton school students, to name three of the new police mounts. The final horse was named by members of the Hamilton Police:

Name the Horse Contest:

Police Service Horse *BARRON* – Named by members of the Hamilton Police Service, and a grade six student from Linden Park School as well as a grade six student from Huntington Park School. Barron is named in memory and recognition of Hamilton Police Constable James Barron the first Hamilton police officer to be killed in the line of duty in 1903.

Police Service Horse *LINCOLN* – Named by a grade eight student from Spencer Valley School and a grade six student from Billy Green School. Lincoln is named after the Hamilton's own Honorable Lincoln Alexander, honorary Hamilton Chief of Police.

Police Service Horse *GRIFFIN* – Named by a grade six and grade eight student from Spencer Valley School. Griffin in named in tribute to the Griffin House located in Ancaster. The Griffin House overlooks the Dundas Valley and stands as a testament to the bravery and determination of black men and women who journeved to freedom in Southern Ontario by the Underground Railroad.

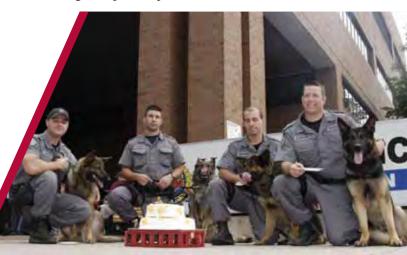
Police Service Horse *TROOPER* – Named by a grade six student from Calvin Christian School, and a grade six student from Allan Greenleaf School. Trooper was named because the name suggests bravery and courage, and defines a mounted police officer or troop horse.

From Catching Bad Guys to Sniffing out Crime, Hamilton Police 'paws' to mark 50th anniversary of Canine Unit

Former and current serving members, officers and dogs, of the Hamilton Police Service Canine unit gathered for a fundraising barbecue to mark the 50th anniversary of the unit.

The oldest Unit in Ontario and second oldest in Canada, the Hamilton Police Canine Unit was established in 1960 and began with two German Shepherds, Sandy and King which were donated by citizens. Within the first six months, police dogs were instrumental in the arrests of prowlers, burglars and even careless drivers. They were particularly effective in controlling and dispersing large crowds of disorderly people.

Since then, the police service dogs have been trained to detect drugs, weapons, explosives and even cash.



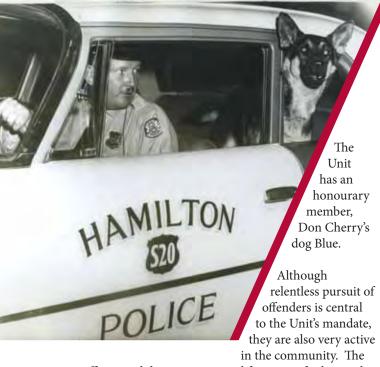
The majority of the dogs used by HPS have been German Shepherds. The Service currently has four canine teams and the dogs are trained in human scent tracking and narcotics detection. In its five decades, the canine unit has been responsible for thousands of arrests, recovery of countless weapons and hundreds of thousands of dollars worth of illegal drugs.

In 2009, the Unit responded to over 1,000 Calls for Service. They attended 360 Canine Calls, 30 Tactical

Calls and 60 Canine Arrests.

"The commitment from the Service contributes to the success of the program," said Cst. Derek Donn. "This is why we continue to train and keep getting better at what we do to keep this community safe."

Sadly, the Unit lost one of its dogs in the line of duty. It was in 1992 when Constable Paul Johnston and his dog, Troy responded to a call for a man with a gun and were searching the area when Johnston spotted the suspect pointing a rifle at another officer. When the suspect refused to drop his weapon, Troy was sent in. The officer was able to take cover as the gunman fired a single shot at Troy, killing him instantly.



officers and dogs are perennial favourites for hospital and school visits and community events. Although the dogs are keenly trained in policing, they are equally skilled in meeting members of the community especially children.

Proceeds from the barbecue were donated to McMaster Children's Hospital.

by Cst. Denise Leonard

"One of the most memorable article searches was from a home invasion robbery in the Central area. I was dispatched to assist when patrol had stopped a male

suspect on the street. The male was stopped a few minutes after the incident in the area of Main St E/ Wellington St. Officers were looking for something to tie him back to the scene. The area is not at all conducive to this. It was the middle of the day and the area is saturated with people and it is all concrete. I was not able to do a track but officers advised the only thing taken from the home invasion was the necklace off of the complainant. I decided to do an area search in the general vicinity where the suspect was stopped. It was in front of the now government building at Main St E/ Wellington St. There were 3-4 concrete planters out front of the building and the rest was sidewalk. The suspect was arrested in front of one of the planters. I started an article search and within seconds Rocky hit on the planter where the suspect was arrested. Rocky started to dig in the crack between the planter and the building wall. I looked into the crack and was able to fish out the necklace of the complainant. With that the suspect was arrested and eventually convicted in court. Without this piece of evidence, the suspect might not have been linked to the scene, arrested and eventually convicted in court. This case taught me to be diligent in what we do and go against the odds. On more than one occasion in my K-9 career, I applied this rule and beat the odds."

On Tuesday October 18 at 11.38 p.m., 2005 after a number of 911 calls regarding a fight between two individuals, the Hamilton Police responded to the area of Barton and Wellington in Hamilton.

Upon arrival, an injured 32-year-old man was found lying on the street. He had been stabbed in the chest. The victim was rushed to hospital where he was later pronounced dead. Another man fled the scene on foot.

Canine Handler Mike Eleftheriou and PSD Argus were called to the scene some 3 hours after the fact to assist in this investigation. The area in the city the incident occurred is a combination residential and commercial area with a major hospital nearby. After a briefing, Canine handler Eleftheriou and Argus started an area search of all the alleys and backyards in the area for a 3-block radius from the crime scene. Investigators felt though the suspect had made good his escape and perhaps lived in the area.

Some 45 minutes into the search, Argus who was off lead was directed to search an abandoned school property that was overgrown with shrubs and bushes. Within a minute, Argus began showing interest in the

24 / 2010 Annual Report / 2010 Annual Report 25 far right corner of the building and began indicating by barking at something in the bushes. Officer Eleftheriou was not able to see what Argus was barking at and joined his dog. Upon closer inspection, the suspect was observed hiding in the bushes. Back-up officers arrived and took the suspect into custody without incident. Several incriminating statements were made by the suspect who was eventually charged with First Degree Murder. The murder weapon was located nearby where the suspect had been hiding.

If not for the efforts of PSD Argus, the suspect in all likelihood would not have been located as the area had already been searched by numerous patrol officers. Officer Eleftheriou and Argus were awarded a level 2 Commendation for this very significant arrest, the biggest in his Canine career.

On January 24, 2010, Hamilton Police were involved in a missing person search involving a female party, who was believed to be suicidal, who had left her residence



in a silver coloured Jeep and had been missing for approximately 3 days. A media blitz was initiated and the public were provided with the description of the vehicle, the licence plate, and her physical description. Police subsequently received a phone call from the public reporting the vehicle parked in the east end. Canine handler Derek Donn and his partner PSD Sultan were then called to the scene where the vehicle was located and conducted an area search and after an extensive search the missing person was not located. PC Donn then attended a family owned trucking compound and a search was conducted on the property. PSD Sultan then entered an abandon storage trailer and located the missing person who was partially conscious and needing medical attention. The party was then transported to hospital where medical staff dealt with her condition. There is no doubt that this find was life saving and a success as a result of utilizing PSD Sultan on the search.

Hamilton Police Service's Community Policing Centres and Tim Hortons help local kids, "Earn-a-bike"

At the Centre on Barton, 130 area youth received their well-earned ticket to ride in the form of a new bicycle, safety helmet and bike lock marking their graduation from the Tim Horton's Earn-a-bike program.

During the month of July, area children worked hard to earn a brand-new mountain bicycle and safety helmet by participating in Tim Horton's 'Earn-a-Bike' program. As part of the program, children between the ages of 9 – 12 years old, completed a total of 30

hours of community service work that included cleaning up local parks, schools or assisting local community groups.

With the accomplishment of graduating, each youth was presented with their very own Raleigh bicycle, in most cases it is their first. Participants also learned the fundamentals of team work and accomplishment.

"In this program, the kids earn their bike and at the same time gain a sense of pride knowing they have contributed to their community," said Margaret Marshall, Ottawa St. Community Policing Centre.

This is the 14th year that the 'Earn-a-bike' program has been offered in Hamilton. It is coordinated through Hamilton Police Community Services Officers, who interview the kids, and along with volunteers, supervise



the Service's Facilities staff reviewed the current office configuration to offer input on how to maximize the space in the most cost-effective way.

Through its partnership with Hamilton Police Service,

In light of need and funding challenges, the Service's Facilities staff agreed to lend their considerable expertise and they volunteered to complete the project. The renovation would be done on their own time, as

them while they are completing their community service.

The 'Earn-a-Bike' program was initiated by the Hamilton-Wentworth Police Service in 1996, and two years later, Tim Hortons became the title sponsor. 'Earn-a-bike' is now offered in dozens of cities in Ontario.

Extreme Makeover by Hamilton Police Facilities Staff takes PRIDE Award

Facilities staff members of Hamilton Police Service were presented with the Chief's PRIDE Award at the Hamilton Police Services Board October meeting. Superintendent Mike Shea, Manager Dan Bowman, Bob Wrobel, Wayne Ferguson, Joe Hnatshyn, Simon Jas, Pawel Kasprzyk, John Rayner and Martin Schiable, were recognized for their work in renovating the Community Child Abuse Council (CCAC) of Canada, Hamilton Chapter building.

In order to continue its important work in the community, the CCAC needed to expand its leased space on James St. N. Converting unused space would help them greatly meet community needs, however, they were facing critical funding issues.

The Facilities staff then set about converting the 1,500 sq. ft. This included mechanical, electrical, demolition, HVAC, painting and carpentry.

In just two month's time, the staff volunteered over 250 hours as the 'lead hand' and completed the project which is now being fully utilized the CCAC clients and staff.

For its efforts, the Facilities staff was recognized last month at the CCAC's annual general membership meeting.

"The efforts of the Hamilton Police Facility staff have created a positive space for the children and families who access the CCAC after being affected by the trauma of child abuse", said Greg Doerr, Board of Directors Chair, Community Child Abuse Council. "On behalf of the CCAC Board of Directors, thank you for your commitment to the children of our community."

The Chief's Pride (Person who is Really Interested in Delivering Excellence) award is given to members of the Hamilton Police Service who go above and beyond normal expectations. These are special acts of compassion, support and quality of service that are worthy of recognition.



Taking ACTION Hamilton Police new Anti-Violence Strategy

At the corner of King and James, the heart of downtown Hamilton, the Service launched its new ACTION (Addressing Crime Trends in our Neighbourhoods) Unit. The mandate of this mobile unit is to reduce violence and disorder in our neighbourhoods, increase safety in the community and improve the quality of life.

Launched May 7, 2010, the ACTION Team was primarily formed for two reasons. First, it was in response to the Hamilton Police Services Board's request to look at ways of increasing visibility and building capacity for enforcement, in particular in relation to the downtown core; and second, to help address crime and disorder. Similar anti-violence programs are in place in other large police services in Ontario.

In developing the unit, innovative hotspot analysis was used to assist in deployment strategies. Hotspot analysis is a statistical technique to identify incidents that are concentrated within geographical areas over time. Identifying crime hotspots and analyzing both neighbourhood and crime characteristics within these areas are critical pieces of information for fighting crimes.

Studies show that high police visibility and enforcement is a deterrent to crime. The ACTION Team police officers have high uniform visibility and are on foot and bike patrols in whatever Hamilton neighbourhood they

are working in on a given shift.

While the ACTION Team is primarily deployed in downtown Hamilton, the Team works in specific areas of Hamilton, moving around the City based on where crime analysis suggests they should be. However, if a violent incident occurs anywhere within the City, the ACTION team is called in to respond.

The new unit enhances the Service's Neighbourhood Safety Policing Model. The original vision of the Neighbourhood Safety Project was to engage the community, reduce the fear of crime, increase safety and improve service. This is an effective model and ACTION is a way to increase the capacity of this strategy to help it become even more effective.

Major violent crime categories in the City and in the core were benchmarked prior to the initial ACTION deployment, for measurement and comparison. The first of this analysis was a review of calls for service and incidents from May 10 - September 30 for 2006 - 2010:

- The frequency of shooting incidents, robbery and life-threatening calls has reduced city wide, within Division 1 and in the ACTION target area,
- Muggings have decreased by 22% in the city, 23% in Division 1 and 27% in the ACTION area,
- Life threatening calls in 2010 are at the lowest level (37) they have been in the last four years for the same 5 month time period.

"What we are effectively doing, is driving the crime rate up," said Hamilton Police Chief Glenn De Caire.

"That's the return we get on an investment in relentless, focused enforcement. Community safety is the dividend."

Of note, this preliminary analysis indicates that crime is not being displaced. Rather, there has been a dispersement or geographic scattering of crime in conjunction with a decline in incidents Service-wide.

"Most disturbing is the re-arrest of 259 people who were found failing to comply with court ordered restrictions. But most impressive is the over 5,500 positive community contacts that officers have made with local businesses, homeowners, residents and citizens," said Chief De Caire.

The analysis is an early measurement. A copy of the Overview of Violence-prone Areas in Hamilton – Post Deployment study prepared by the Service's Corporate Planning Branch can be found on the Service's website at: www.hamiltonpolice.on.ca/HPS/ACTION.

It's A Kid's Christmas is the yearly Christmas party put on by the Hamilton Police Service's Project Concern. The children and their families are chosen on a needs basis by the schools, which they attend. Over 400 children attend every year and approximately 50 police officers organize and volunteer for the event.

Project Concern is a community outreach program, which 50% of the Service contributes to through payroll deduction. It is the in-house charity of the Hamilton Police Service, and it was created in 1976 by Sgt. John Carrick (ret) and Sgt. John Kenyon (ret). Besides the payroll deductions, funds are also raised through barbecues and private donations.

For the Service, it is a way to give back to the community in which they serve. It is about fostering and maintaining positive community relationships. While It's a Kid's Christmas is the signature event of Project Concern, the program also contributes to other organizations within the Hamilton community, which

> supports people, and especially children, in need.

Project H2PO pits Police and Students Together To Turn a Page

About twice a month since February 2007, Hamilton police officers from Division Two C Squad attend the kindergarten to grade three classes at Hillcrest School and read the students a story, and have an open forum to discuss various crime and safety issues.

Hillcrest School is located in the Oriole Crescent/ Melvin Avenue neighbourhoods.

The reading program links front line uniform police officers with primary students who will spend quality time in the classroom participating in reading programs. This example of relationship building is aimed at developing positive outlooks for primary students in the City's east end community and is also aimed at providing unique mentoring opportunities with the students in a comfortable learning environment.



The ACTION Team is funded through the provincial Ministry of Community Safety and Correctional Service's Provincial Anti-Violence Intervention Strategy (PAVIS) grant.

It's all about the Kids as Hamilton Police hold annual It's a Kids Christmas

In the spirit of giving, the Hamilton Police Service and Carmen's made the holidays a little more joyful for families and children in need



Joint Forces Operations & Internal Task Forces

In 2010, the Hamilton Police Service participated in many Internal Task Forces and Joint Forces Operations. The following are highlights of some of



PROJECT SHAKE

GOAL An Internal Task Force aimed at an experienced marihuana grow operator with several grows.

COST 1 Det. and 5 D/Cst. for 2 weeks

these initiatives.

RESULTS 1 arrest, 6 drug and criminal

charges, \$2,199,000 in marihuana plants, 4 kgs of processed marihuana and over 50 g of hash oil seized and 3 search warrants

executed.

PROJECT ACTION BASE

GOAL An Internal Task Force targeting street level crack cocaine traffickers to disrupt the drug trade in the

downtown core.

COST 1 Det. and 6 D/Cst. for 2 weeks, other resources as required

RESULTS 49 arrests, 100 drug and criminal charges, 18 search warrants and \$433,462 in controlled substances seized.

PROJECT PHASE TWO

GOAL An Internal Task Force targeting street level crack cocaine traffickers to disrupt the drug trade in the

downtown core. COST 2 Det. and 8 D/Cst. for 2 weeks along with other resources as

required

RESULTS 52 arrests, 124 drug and criminal

charges, 18 search warrants and \$880,854 in controlled substances

seized.

PROJECT CLIMB

GOAL An Internal Task Force targeting a chronic crack dealer who has been

charged repeatedly in the past. COST 1 A/Det. and 4 D/Cst. for 2 weeks

> along with other resources for undercover buys and the take-down

RESULTS 4 arrests, 11 drug and criminal charges, the search warrant resulted in a half kilogram of crack and over

\$10,000 cash.

PROJECT HORSESHOE

GOAL A Joint Forces Operation made up of Waterloo, OPP and Hamilton Police Service aimed at identifying persons responsible for selling stolen autos/ parts in the Golden Horseshoe Area.

COST 1 Detective for 6 months

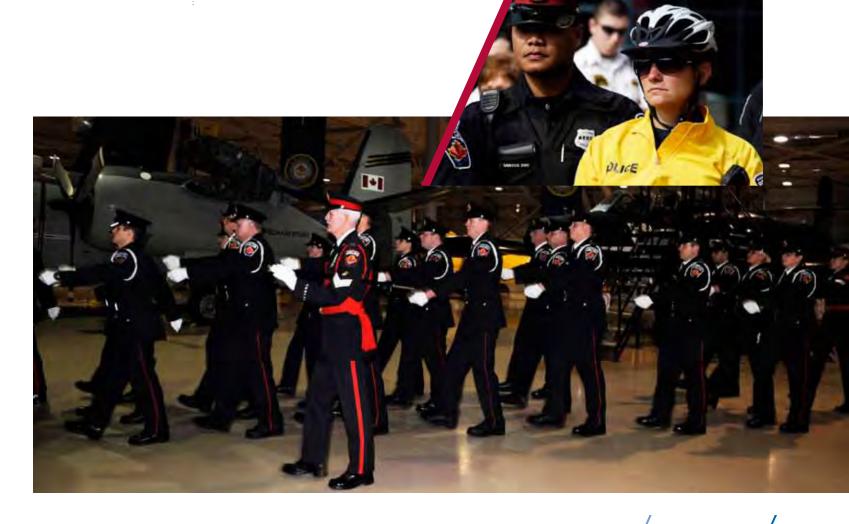
RESULTS 1 main target identified resulting in an under cover operation which led to the recovery of 2 stolen vehicles along with numerous stolen auto parts. Total of 24 charges laid against one individual. Subsequent to the conclusion, 2 further associates were identified and 2 further re-vinned vehicles seized leading to charges against the two associates.

PROJECT SHUTDOWN

GOAL A multi-jurisdictional investigation to identify those persons responsible for stealing, dismantling and resale of stolen vehicles on the Six Nations

COST 1 D/Cst. for 12 months

RESULTS 51 arrests, 167 charges, 91 vehicles and stolen property recovered worth an estimated \$1,300,000, drugs valued at \$28,000 and 167 charges laid. The team has assisted in reducing auto theft in their areas of responsibility from a total of 3,516 stolen vehicles in 2009 to 2,642 in 2010.





POP (PROBLEM ORIENTED POLICING) **PROJECTS**

Throughout 2010, the three patrol divisions have also initiated many POP (Problem Oriented Policing) Projects to combat crime and disorder. The following are examples of some of these initiatives.

STATION 30 DRUG **PROJECT**

GOAL Address community complaints

involving drug houses and street level drug traffickers within Division

COST Div. 3 Beat Officers over a 4-week

period

RESULTS 2 CDSA search warrants were

executed

PROJECT GARFIELD

GOAL Combat drug use and drug trafficking activities around a high

school in the East End.

COST Div. 2 members

RESULTS 1 adult charged, 5 g marihuana and a knife seized; 3 youths arrested and charged, 8 g marihuana seized; 6 suspected drug dealers identified and 2 charged with dealing. 8 criminal intelligence reports submitted with respect to gangs, drugs and stolen vehicles. Significant positive feedback received from school administrators.

POP PROJECT ON CONCESSION STREET

GOAL Reduce crime and disorders around Concession Street area in Division 3.

Div. 3 Officers COST

RESULTS

Comparative analysis of 2010 and 2009 numbers show a 50% reduction of assaults and 10% reduction in Break and Enters that occurred on Concession Street.

PROJECT RAIDER

GOAL Combat drug use and drug trafficking activities around a high school in the East End through drug

sweeps.

Div. 2 Officers and SLO's from Div.

1 and 3

RESULTS A total of 10 students arrested via

drug sweeps by Div. 1, 2 and 3 officers; 21.2 g of marihuana and drug paraphernalia seized. 3 criminal intelligence reports submitted. Positive feedback received from school administrators

and community members.

PROJECT CROSSOVER

GOAL Target traffic violators in identified problem areas around Cootes Drive

and Main Street West.

COST Div. 1 members

RESULTS 118 PONs issued to cyclists,

pedestrians and drivers for assorted violations, positive feedback from community members regarding

police action.

PROJECT BAR-BAR LLA

by conducting bar checks

GOAL Focus attention on licensed establishments in the downtown area

COST Div. 1 beat officers

RESULTS

Increased police visibility and collected intelligence on problem areas, specific concerns and areas to explore for solutions. Feedback from establishment owners and area residents were very positive. Created new community partnerships and facilitated greater dialogue between all stakeholders to address areas of concern and reach mutually satisfactory conclusions.

PROJECT TARGETED ENFORCEMENT DETAIL

GOAL Proactively target identified high collision intersections in Div. 1 and perform high visibility enforcement.

COST Div. 1 members in teams of 1-6 officers for 3 days

RESULTS 11 PON's issued for offences such as seat belts, cell phones, insurance, pedestrian riding bicycle on sidewalk and disobeying a red light. Enforcement well received by the public and effective in deterring offences.

PROJECT CONVERGENCE

GOAL Address the issue of cocaine,

crackhouses and street level criminal

acts in Division 1

COST Div. 1 members (Crime Managers,

HEAT officers, CID and Beat

Officers)

RESULTS Closed 8 crackhouses, conducted

300 residence checks, made 13 arrests, submitted 15 criminal intelligence reports and completed

10 debriefs with suspects.

PROJECT EDDIE

GOAL Focus on drug dealing and use around the public and catholic high

schools in Div. 3.

COST Div. 3 Officers for 4 months

RESULTS Users arrested – 55; Dealers

arrested – 10; Charges laid – 27;

Drugs seized - \$1,740.

PROJECT COMPLIANCE

GOAL Target offenders in Division 1 who were released by the courts or Corrections Canada to our community to keep them from reoffending and improve public safety.

COST Squad "B" members

RESULTS 56 arrests, 109 charges and 149 previous convictions



PERFORMANCE

Report on 2010-2012

Business Plan Strategic Directions



PUBLIC SAFETY

GOAL

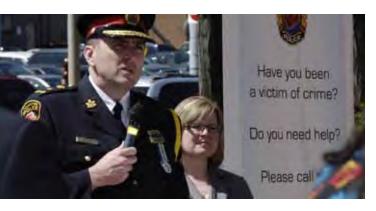
1.1 Increase patrol efficiency by reducing the time preparing documents

TARGET

Upgrade and effectively use all aspects of Niche RMS rebuild

PERFORMANCE FACTS

» Division 1 patrol piloted Electronic Notes, an effective way of note-taking which is supported by the Ontario Police College and Hamilton Crown's Office. Electronic Notes is being taught in Block Training.



- » Duplicate data entry in stolen autos eliminated.
- » Informations for all judicial interim releases (representing 50% of all Informations) and all Informations for future dates are now created and completed by Court Documents Branch.
- » Implemented changes to Initial Report Tasking which saved 4 steps for frontline supervisors.
- » New Witness Control Form saves ISD units up to 2 hours of work in large Crown Packages.
- » Niche data accuracy improved by providing supervisors higher access privileges to make minor administrative changes to reports.
- » Implemented Street Checks and entry of PONS directly onto Niche for ACTION strategy allowing valuable intelligence information for all members to access.
- » Corporate Planning working with CSS and Niche Resource Team to get easy access to complete Niche data for spatial and strategic crime analysis.
- » Div. 1 used full time case preparation officer and provided significant support to the Squad freeing them up to engage in patrol functions.
- » Niche training provided to patrol officers improved data entry and case preparation efficiency.
- » Quality Control clerks have taken over data entry of all lost/stolen property from Citizens Reports and Supplementary Property list submitted after the initial report.



GOAL

1.2 Reduce violent crime by focusing on drugs and robberies

TARGET

Formulate, implement and evaluate a strategic response

PERFORMANCE FACTS

- » On May 7, HPS implemented an anti-violence strategy called ACTION (Addressing Crime Trends In Our Neighbourhoods) with funding from PAVIS (Provincial Anti-violence Intervention Strategy).
- » ACTION is a city-wide initiative intended to reduce violence, improve safety and enhance the quality of life in Hamilton's most vulnerable neighbourhoods.
- » Detailed crime analysis such as hotspot and cluster analyses were performed by the Research Analyst of Corporate Planning pre and post implementation to support deployment and enforcement strategies.
- After 238 days of deployment, ACTION arrested
 711 persons, an average of 3 arrests for each 24 hour deployment period.
- » As well, Vice & Drugs conducted an analysis and determined a relationship exists between drug convictions and people who committed robberies.
- » Various intelligence-led policing strategies focusing on active criminals who have developed an addiction

- and dependency on drugs were implemented.
- » Criminal intelligence reports were submitted and volunteers were enlisted to deliver crime prevention pamphlets and canvass neighbours when seeing opportunities for CPTED.
- » HEAT Teams identified crack houses and stopped criminal enterprises from operating at these addresses through enforcement strategies.
- » POP Projects were initiated by patrol divisions that focused on drugs and violent crime.
- » Patrol Officers conducted checks of known crack and drug houses and high school drug sweeps. They were deployed in plainclothes on nightshifts to target crack houses, drug users and dealers.
- » Div. 2 Crime Managers facilitated Beat Tracker training for 89% of their patrol and support officers.
- » Div. 3 patrol officers work with Crime Managers and completed 92 STOP checks and 110 Warrant Checks.
- » Vice & Drugs conducted over 120 presentations and informal talks to educate, inform, engage and solicit help from internal and external stakeholders regarding current drug issues.
- High risk areas were identified using street sources, information from analysts, ACTION and Crime Managers.
- » Shooting incidents, robbery and life threatening calls have been reduced city-wide and robbery (street muggings) dropped 22% in the city.

GOAL

1.3 Implement strategies to make more effective use of patrol officers' time and increase availability

TARGET

Examine workload and other impact factors to determine adequate staffing levels in all three Divisions

PERFORMANCE FACTS

- » Vice & Drugs attended all marihuana grows while on duty to support and relieve frontline officers, enabling them to complete their notes and return to street patrol immediately.
- » Victims of Crime –CAB units trained frontline officers on domestic violence courses and conducted interviews of children for domestic and child abuse
- » BEAR Unit attended all commercial break & enters, commercial and institutional robbery and arsons

- while on duty to support and relieve frontline officers so they can return to patrol duties.
- » Div. 2 Senior Support Officer attended 72 priority 1 calls to assist frontline officers.
- » Div. 2 Divisional Youth Officers facilitated debriefing of youths arrested by frontline members and took over paperwork and crown packages to allow frontline officers to return to active patrol.
- » Div. 3 implemented new system of flowing Niche Reports by Reception Officers to on-duty sergeant for quicker and more efficient re-assignment of reports. Also, an updated DSO/HTA resource file is stationed at the Front Desk to provide traffic/HTA information to officers on a 24 hour 7 days a week basis.
- » Crime Prevention Coordinator created a new POP template which uses a "check box" format which guides officers through required problem solving steps with minimal efforts. This will save officers time to research and understand the SARA (scanning, analysis, response and assessment) model prior to initiating a POP project.
- » As part of our business planning process, a patrol workload study will be conducted in 2011. This will provide the foundation for a staffing plan.

1.4 Improve the community's perception of fear of

TARGET

Market and educate the public regarding positive results and police strategies

PERFORMANCE FACTS

- » Div. 2's Investigative teams and Crime Managers created new working relationships with Kijiji and RIM to further investigations and use Facebook, Twitter and traditional media roles to seek investigative information, reach out to victims and set up "sting" operations. These helped to recover stolen property and arrests for the possession of stolen property being sold on Kijiji.
- » ISD used media releases to update the community on investigations, perceived risks or dangers to the community and arrests as they were made.
- » Extensive use of the media during a homicide investigation resulted in solving the crime and calming community fear and apprehension of crime.
- » Corporate Planning designed and administered a Business Survey with the help of Auxiliary Officers in the ACTION Deployment Area downtown to measure public perception of crime and

- neighbourhood safety. Over 200 responses were
- » Preliminary survey results suggested that increased visibility in the ACTION deployment areas have contributed to other measures such as increased perception of safety and security.
- » BEAR submitted 60 media releases and the excellent media coverage through Crimestoppers and public information resulted in numerous arrests.
- » Major Fraud delivered 25 presentations to financial institutions, government agencies, high school law classes and citizens groups.
- » Also, media releases were issued regarding current fraud schemes and protection opportunities.
- » Used all mainstream and emerging media outlets to provide information on HPS crime fighting and crime prevention activities.
- » ACTION Newsletter is distributed to Neighbourhood Associations, BIA's and community groups as well as being posted on the web.
- » ACTION Team 4 has a Twitter account with 160 followers.
- » The ACTION page on HPS website provides information on the unit and the work and invites public comments and feedback.
- » Over 230 people have attended sessions held by ACTION highlighting the goals and accomplishments of the Team. Frequent media releases have helped to further highlight the work being done to combat the fear of crime.
- » Hate Crime Unit connected with HCCI for translation and inclusion of hate crime education.

GOAL

1.4 Improve the community's perception of fear of crime

TARGET

Create a formal education process for internal members to increase their awareness of programs and services

PERFORMANCE FACTS

- » Vice & Drugs has lectured at every Block Training session to improve drug reports on Niche, completion of Evidence bag information, processing and weighing seized exhibits and currency and handling drugs seized for destruction.
- » Investigative training seminars were completed by Vice & Drugs on Search and Seizure, Undercover Operations and Cover Team techniques, Bars, Liquor License Act violations and the AGCO, and Gangs and Guns intelligence sharing.



- » ACTION has lectured at every Block Training
- » Coroner's Office arranged for Dr. Stanborough to present at Block Training to provide better understanding of the Coroner's Act, the role of the coroner and Coroner's Officer.

GOAL

1.4 Improve the community's perception of fear of crime

Increase police visibility within neighbourhoods

PERFORMANCE FACTS

- » Divisions 1 and 2 Patrol Officers completed numerous park and walks in high traffic parks as well as school visits.
- » Div. 1 Crime Prevention officers organized 37 community meetings and 5 station tours. Crime Managers attended 140 meetings with Central Neighbourhood Associations, BIS's, post secondary facilities and Superintendent's Citizens Advisory Committee.
- » HEAT officers completed POP Projects in Ainsley Wood / Westdale community. Seniors Support officer attended 7 presentations.
- » Div. 2 Patrol Officers also set up RIDE lanes on 37 occasions and checked 13,903 vehicles for compliance. They increased police visibility in high commuter traffic areas to make the public aware of

ongoing police presence and activity.

- » Corporate Planning designed daily activity logs for Mounted Patrol Unit (MPU) and entered logs into database for monthly evaluation. MPU workload activities were analyzed and patrol time has continued to increase.
- » Community members have provided feedback about increased police visibility since the implementation of the Mounted Patrol Unit and ACTION strategy.

GOAL

1.5 Provide all members with sufficient quality resources, training and equipment to perform their specific job function

TARGET

Implement strategies / training on emerging challenges

PERFORMANCE FACTS

- » Over 50 Div. 1 Officers were provided opportunities to work for short and long periods in CID, ISD, HEAT and other areas outside of patrol.
- » Following each major scene investigation, Homicide would hold a debrief with the first responders to identify good work and suggest areas of improved service delivery. This has led to improved knowledge and understanding of major case management and improved service delivery.
- » New recruit plan and workbook implemented and training provided.
- » Div. 1 Patrol facilitated 21 police oriented enforcement training sessions as well as 12 policy and procedure oriented training sessions.
- » Div. 1 CID delivered Sunday Training sessions covering Feeney warrants and interviewing techniques to their respective squads.

- » COAST officers attended several Dialectical Behavioural Therapy sessions facilitated by St. Joseph's Hospital. They also attended GIT conference, suicide prevention conference and risk and recovery presentation at the Forensics Day conference.
- » HPS volunteers are trained to provide forms and general information on the police screening process, civil fingerprinting, FOI requests and other services offered through the Records Business Centre.
- » Training Branch assisted in the design and creation of the new training facility which would provide for a new range, classrooms and administrative offices which meet adequacy standards.

1.6 Ensure the HPS Traffic Management Plan responds to pedestrian and traffic safety

TARGET

Work with the Ministry and the City to ensure changes in the HTA and its regulation are incorporated in the HPS Traffic Management Plan

PERFORMANCE FACTS

- » Traffic/Accident Support Branch continued to sit on city and provincial committees related to legislative amendments made to the Highway Traffic Act and city Bylaws.
- » In 2010, we have a total of 105,673 vehicles stopped and a total of 63,902 PON's.
- » Div. 1 Crime Managers facilitated 59 traffic complaints from citizens and with the assistance of their DSOs, conducted focused enforcement at these locations and completed 5 POP projects on pedestrian and traffic safety.
- » In collaboration with City Traffic, we have obtained a new "Speed Watch Trailer" to act as a mobile deterrent to speeding complaints in areas that are recognized as trouble spots.
- » The "Speed Watch Trailer" will be implemented in early 2011. Data collected from this device will assist City Traffic in determining a future course of action in the stated area if traffic patterns and speed warrant a change. It will assist HPS in determining when and where and at what specific times to deploy enforcement units for maximum results.
- » Officers will be directed to high collision intersection locations to monitor these intersections in a high visibility capacity and to act on infractions as required.

GOAL

2.1 Enhance our problem solving abilities through improved communication with our communities

Disseminate information in the top four languages used in our community

PERFORMANCE FACTS

- » Our 2010-2012 Business Plan was translated into 5 languages - French, Chinese, Arabic, Spanish and Urdu and posted on our website for public to access.
- » The career page of our website has language links to Arabic, French, Spanish, Traditional Chinese and Urdu languages.

GOAL

2.2 Enhance knowledge, awareness and orientation of Neighbourhood Safety Project and Intelligence-Led Policing internally and externally

TARGET

Develop a formalized training plan for all our members

PERFORMANCE FACTS

- » A lesson plan and supporting presentation was delivered to all three recruit classes in 2010 as well as a compulsory component in the Coach Officers
- » This presentation is now being delivered by the Crime Managers - a critical function within NSP - to all officers and supervisors at Block Training.
- » In promotion of ILP, Div. 1 Patrol conducted Domestic Violence, Canine, Criminal Investigation and Organized Crime training presentations; completed school visits and submitted criminal intelligence reports.
- » In addition to Block Training presentations on NSP and ILP, Div. 1 Crime Managers attended 612 parades and facilitated 16 frontline patrol officers attending community meetings.
- » Div. 2 CID team provided overview of NSP and ILP to their Criminal Investigation and Community Response members to enhance knowledge, awareness and orientation.

GOAL

2.3 Increase the number of neighbourhood groups working in partnership with HPS by 10%

TARGET

Establish an inventory of long term and short term neighbourhood groups working with HPS

PERFORMANCE FACTS

- » Div. 1 determined that they have these formal working groups - 11 Neighbourhood Associations, Eva Rothwell Centre, McMaster University & McMaster off campus, Hamilton Housing, 2 BIAs, Hess Village Community Liaison, Clean and Safe Emergency Shelters, Hamilton Housing and Sanford Avenue.
- » With the closing of Wesley Centre, Div. 1 established new working group with the local Emergency Shelters to address the transition.
- » 7 new working groups were established in Div. 1 in
- » Div. 1 Crime Managers have created single point of contact with Municipal Law Enforcement to enhance the MLE/HPS sharing system.
- » Div. 2 Crime Managers have audited and reviewed all their current partnerships in terms of their short or long term value.
- » Div. 3 determined that they were involved in 16 Neighbourhood Organizations and 4 BIA's. Also, 8 new groups were identified in 2010.
- » ISD Victims of Crime CAB has completed and updated their contacts. Community partners are all listed and will be available to officers for referrals or assistance as required.

- Murders, Abductions, Sexual Offences, Assaults and Robberies) are on a downward trend.
- » Similarly, major property crimes (i.e. Housebreaking, Other B&E, Theft of Vehicles, Theft Over, Theft Under and Frauds) are also declining since 2005.
- » In 2010, there were 26 POP projects in our 3 divisions to combat crime and disorder. Of this total, 9 projects were conducted to address drug issues, 5 were initiated to address disorderly conduct, 4 to address problems in the core, another 4 on traffic safety and 1 other.
- » Div. 3 Seniors Support Officer continues to investigate senior support issues and improve response times and the dissemination of information to the elderly.
- » Div. 1 Crime Prevention Officers completed 50 CPTED audits to residential and business premises and communicated ways to safeguard themselves from criminal acts to the community.
- » Divisions targeted identified problem areas for directed patrol and enforcement strategies. They also conducted Sex Offenders Registry address verification investigations.
- » As part of our NSP strategy, ACTION was implemented in 2010 to combat crime and disorder problems in identified vulnerable neighbourhoods through detailed crime analysis.
- » Since May, ACTION has done excellent work in the downtown core area. In December, ACTION was deployed in Divisions 2 & 3 in addition to the regular deployment area downtown.
- » Between May 7 and December 31, ACTION made 711 arrests, laid 1,041 charges, seized \$436,584 worth of drugs, issued 3,456 PON's, conducted 4,243 Street Checks and facilitated 7,038 community contacts.

GOAL

2.4 Reduce crime and disorder in our neighbourhoods

TARGET

Address quality of life issues using strategies such as NSP, ILP and POP

PERFORMANCE FACTS

- » In 2010, our divisions have conducted 712 STOP checks, a 9% increase over 2009; and 73 drug sweeps which resulted in 28 charges and 40 pre-charge diversions and 139 cautions.
- » Youth Crime has shown a 25% decrease over 2009 numbers.
- » The major violent crimes that we monitor regularly (i.e. Homicides, Attempt



3.1 Implement a formalized mentoring / succession strategy that facilitates the transfer of knowledge to all levels of our Service

TARGET

Develop and implement a formalized succession plan for positions in the organization that is available to all members

PERFORMANCE FACTS

- » HR has completed a list of competencies and skills required through Adequacy and internal requirements by position.
- » Internal Mentoring Committee struck with representatives across the organization and ranks. Additionally, external consultation was sought and presentations were provided for consideration.
- » Career Development Officer conducted 2 OPC exam tutorials and assisted 20 officers in exam preparations. In total, 81 members wrote the OPC
- » A database of community recruiting contacts was developed and updated by Recruiting. Recruiters made 34 community contacts, delivered an additional 14 presentations, attended 25 fairs/festivals/special events, hosted 2 Recruit Information Nights and conducted 15 Prep Mentoring sessions.
- » In each of the graduating recruit classes, mentors are identified to assist the newest hires in understanding and transitioning to the OPC. The goal is to create a welcoming work environment and to facilitate
- » Over 600 sworn officers have taken an e-learning course. Feedback and evaluations have proven to be
- » In Div. 1, a total of 5 investigative "job shadow" initiatives have been assigned and completed. These included Sexual Offenders Registry, 2 in Vice and Drugs, CID and Homicide. Also, additional training for officers included Domestic Violence Course, Scenes of Crime, Shotgun Training and Coach Officers Course. Crime Managers also facilitated 16 officers being mentored in assorted units and
- » In Div. 2, in service training was organized on Sunday day shifts and included topics such as business planning and goal setting, report writing,



- informant development, victim services, Niche, MVC investigations, crown sheet and court preparation, and debrief of a violent domestic assault incident.
- » In Div. 3, a total of 18 officers were mentored and did job shadowing.
- » Communication Services recognized that at minimum 30% of current staff may retire within the next 3 years, and will seek to identify succession and mentoring opportunities for suitable candidates in the supervisory and training positions.

GOAL

3.2 Complete a Service-wide operational review in order to have a balanced staffing model

TARGET

Form a staffing and program review team to review relevant data

PERFORMANCE FACTS

- » HPS spent a considerable portion of 2010 conducting a full organizational review.
- » The review resulted in the self-identification of 20 efficiencies which have already been put in place. These included enhanced span of control issues, clarified reporting relationships, streamlined services to the community and sets the organization for the future.
- » HR assisted Deputy Chief of Field Support in the implementation of the restructuring plan including Board Reports, costing, budget, communication to Association and staff and created new job descriptions.
- » A new Community Mobilization Division has been established under the Deputy Chief of Community
- » A new Professional Development Division has been implemented under the Deputy Chief of Field Support.
- » Infrastructure funding for new Multi-Agency

- Training Facility was approved and building began in 2010. The completion target date is March 31, 2011.
- » HR also identified office and training space needs for the Administration Building. Due to the restructuring, office space needs was modified slightly to meet new reporting functionality.
- » Computer Services Section developed a business case to support a new CSS reorganization to support the needs of the organization. Board approval received for restructuring including additional resources. New job descriptions and on-line technical testing developed.
- » Professional Standards Branch completed a review of the Branch identifying staffing needs through workload analysis.

GOAL

3.3 Implement best practices in all of our sections / branches / units across the Service

TARGET

Form a grass roots core team of internal members to identity and prioritize areas of focus and make recommendations and implement best practices

PERFORMANCE FACTS

- » Training Branch in conjunction with Career Development and the Performance Leadership Team, conducted research into best practices in performance appraisals. The focus is to streamline the current process and to reflect national competency standards for police officers in our performance appraisal process and promotional
- » Research was reviewed by a focus group as well as the S/Sgts. and Commanders. Benchmarking from

- a national perspective was also done. The PADP for Constables, Sergeants and Staff Sergeants was revised, approved and implemented.
- » Special Constable training was reviewed and a training plan inclusive for all Special Constables that meets Ministry and Adequacy Standards was developed and implemented. All Special Constables received Block Training as well as Special Constable specific training during the 2010-2011 training year.
- » Over 600 officers were trained on an e-learning module within the past year. General Investigative Techniques is a blended e-learning course which reduces classroom time by 24 hours. With average class size of 20, this results in a saving of 480 hours per course which equates to one extra officer on the street for an entire week.
- » Training Branch analyzed all feedback forms completed from each training session. The feedback is provided to the presenter as well as assessed as an individual topic and in totality with the course. The anecdotal feedback is combined with a membership survey to address future training needs.
- » Conducted research of best practices to develop a training course to assist officers transitioning from plainclothes positions to uniform positions and vice versa. The goal is to facilitate individual member success and reduce risk to the organization.
- » All sworn officers received Immediate Rapid Deployment (IRD) training in Block 2009-2010 Training year. During the 2010-2011 Training year, IRD is woven into the Use of Force curriculum.
- » Div. 2 conducted assessment on the viability, efficiency and effectiveness of the 2 CPC's located in Div. 2. As a result, the Stoney Creek CPC is closed due to lack of usage; volunteers displaced to the Ottawa Street CPC.
- » Records Business Centre implemented new procedure for Summon Servers to enter relevant information into Niche to update person records and other entities as well as alerting officers of potential breaches and follow-up investigations.
- » Property / Stores Branch identified property management functions within Niche to improve tracking and communication. Paper-based Exhibit Status Requests are now migrated to incident-based electronic tasking.
- » Professional Standards Branch resolved 48% of Public Complaints through negotiated settlements and mediation. IAPro – an early officer intervention software program has been acquired.



3.4 Implement a streamlined / centralized grant process

TARGET

Take inventory of all granting and funding opportunities

PERFORMANCE FACTS

» Three Ministry grants (1,000 Officers, CPP and SCOPP) for police officer funding from the provincial government have been combined into one grant proposal and application.

GOAL

3.5 Create a single source employee service centre to capture all employee information

TARGET

N/A

PERFORMANCE FACTS

- » Training module was piloted and implemented in September 2010.
- » This system allowed us to shut down the stand-alone training system and have one Human Resource Information System that tracks employee career history and training in the same system.

GOAL

3.6 Consolidate our existing and future diversity management initiatives into a formalized strategy that creates an inclusive work environment

TARGET

Review and update the recruiting, retention and promotional processes for all positions

PERFORMANCE FACTS

- » Promotional process review completed in October 2010. New competencies for evaluation will be utilized in the future.
- » The recruiting process is reviewed after each intake, three times a year to seek efficiencies.
- » Minor changes were made to ensure we were compliant with Constable Selection Process.

GOAL

4.1 Increase face-to-face communication laterally and vertically throughout the organization

TARGET

Increase visibility and interactive, face-to-face communication between Commanders and divisional staff members

PERFORMANCE FACTS

- » Div. 1 Commanders participated in at least 30 ridealongs, including All-hands-on-Deck Days as well as over 12 parades.
- » Div. 1 Crime Managers have attended 612 parades to share information.
- » Patrol and Support Officers in Div. 1 performed beat presentations to senior managers Monday to Friday. Expectancies were clearly communicated to all staff members as well as praise and constructive criticism for job performance.
- » Div. 2 Commanders attended parades monthly, ridealongs on each squad and regular beat presentations at the divisional morning meetings.
- » Div. 3 Commanders attended 32 parades in 2010 to increase face-to-face communication in the division.
- » Professional Standards Branch completed Performance Leadership Training on Bill 103, 20 Block Training classes on Risk Management; and 3 Recruit Intake classes on the public complaint
- » Respectful workplace, biased-free policing and aboriginal awareness training are provided to all sworn and civilian members during the 2010-2011 annual training.
- » COAST sent out "High Risk EDP" emails each month to ensure all frontline officers receive information regarding individuals who might pose potential threats to police during an encounter.



GOAL

4.2 Increase face-to-face communication within our communities

TARGET

Increase visibility and interactive, face-to-face communication between HPS members, volunteers, auxiliaries and community members

PERFORMANCE FACTS

- » External and internal partners were educated on proper towing procedures to ensure that our contracted towing services are providing quality service and abiding by agreed upon contracts of service.
- » The Hamilton Centre for Civic Inclusion developed a police education series for the police to present to community members.
- » Victim Services has increased their visibility across the Service by providing monthly updates to Commanders, attending ride-alongs and parades to deliver new brochures, establishing a pilot for volunteers to be at station on call for specific shifts and extending open invitation to all embers to attend any Victim Services training and community presentations.
- » Div. 3 implemented a new system of information sharing at the front desk designed to assist persons coming into the station with questions and encourage face-to-face dialogue with the Desk Officer. This involved the installation of new brochure rack card holders to make a wider range of literature available and better customer service.
- » Airport Officers have repositioned themselves during the screening of passengers to provide more visibility and add further level of security. Between flights, the Officers have increased the patrolling of parks, perimeter roads and restricted areas. In general, the Airport Officers have increased their face-to-face interactions with the travelling public.
- » Records Business Centre staff attended several community information sessions facilitated by Employment Assistance Centres and other organizations.
- » COAST attended parades and assisted in a variety of forums to educate and transfer knowledge to other Service members including new recruits, ERU and Special Constables about the EDP population.
- » Implemented a search engine on HPS website which will immediately increase navigation ease and increased photo opportunities on site.

GOAL

4.3 Adopt a strategy that promotes a positive image and delivers a consistent message across all media sources

TARGET

Develop and implement a communication strategy that includes emerging media such as YouTube, Twitter etc.

PERFORMANCE FACTS

- » Corporate Communicator researched best practices for Facebook, Twitter, YouTube and other social networking sites.
- » Based on the research and current resources, a Facebook fan page and Twitter account were implemented. As well, a YouTube channel was created. These three sites have been hyperlinked to HPS website.
- » In 2010, the Facebook page has 860 followers and over 500 active monthly visits. Our Twitter account is primarily used to tweet news releases, it has 233 followers. On YouTube, there were 19,000 visitors since the channel was created In total, we have over 2,000 followers on three separate/integrated accounts.
- » An online communications strategy was developed to promote a positive image and deliver a consistent message.
- » Recruiter is working with Corporate Communicator to promote our Service and recruiting initiatives. Our website is regularly updated on Recruit Information Nights.
- » A new civilian and sworn graduation ceremony for new hires and a promotional ceremony with inclusion of our diverse communities in attendance was implemented.
- » Throughout 2010, all graduating recruit classes, new civilian hires and promotees were honoured in four events. A total of over 800 people attended these events.



1.1 Realize full potential of our present technologies and expand our capabilities to increase functionality, decrease time and simplify process

Develop a new system for tracking business plan goals and objectives

PERFORMANCE FACTS

- » Internet/Intranet Administrator worked with Corporate Planning to better understand corporate business planning and reporting needs and identify shortcomings of existing system.
- » CSS examined and assessed third party packages and determined that no existing off-the-shelf product would meet our reporting needs.
- » A new Annual Objectives Performance (AOP) Reporting system on the web browser was developed to support the users for data input and reporting.

GOAL

1.2 Realize full potential of our records management system (NICHE)

TARGET

Upgrade to a new version of the RMS to enhance and improve business flow

PERFORMANCE FACTS

- » Three upgrades were applied to Niche in 2010. The first update in March made HPS current with the latest version of Niche in the Canadian market. The August build fixed some issues with CPIC and authentication. The December patch was accepted to fix a technical problem.
- » RMS Project Team tested the March upgrade from top to bottom and analysis was done on new functionality.
- » Work with RMS Project Team to refine our software changes.

GOAL

1.3 Acquire appropriate technology to improve service delivery while considering employee safety, wellness and green initiatives

TARGET

Select new copiers for the Service

Move the organization to Voice Over Internet Protocol (VOIP)

Radio Infrastructure Project

PERFORMANCE FACTS

- » Reviewed proposal and tender from city.
- » Examined vendor of record as awarded by the Ministry of Government Services.
- » Installed 2 copiers for assessment in Records Business Centre, Computer Services and Report Writing Room in Div. 1.
- » Tested both copiers for functionality, ease of use, integration into current police infrastructure and
- » Examined needs of organization with respect to communication and collaboration.
- » Developed a replacement strategy for current network hardware that will support organizational needs for next 10 years.
- » Examined benefits of moving organization from traditional phone lines to VOIP.
- » New hardware platform selected to support VOIP.
- » Strategy to move to VOIP will begin with the initial deployment scheduled for the new Multi-Agency Training Facility.
- » Site visit to Chicago for user acceptance of infrastructure hardware.
- » Finalized tower locations and detail design specifics for voice logging.
- » Reviewed data network design to support police applications.
- » Finalized equipment list to support new radio infrastructure.
- » Ordered 150 new radios to replace aging and failing equipment.

GOAL

1.1 Complete the Space Needs Study

TARGET

Complete Space Needs Plan with costing to reflect existing shortages, immediate needs and future growths

PERFORMANCE FACTS

» Summary report completed and presented to Board.

GOAL

1.2 Ensure Forensics Services facilities meet CFS standards

TARGET

Develop a plan and costing model for the expansion or relocation of Forensic Services

PERFORMANCE FACTS

» Developed costing for internal renovations versus building new externally that will also address other space and operational concerns

GOAL

1.3 Complete the Hamilton Emergency Services complex in order to meet HPS training needs, HR needs

TARGET

Continue participation with project team to ensure completion and move in date are met

PERFORMANCE FACTS

» Continued review of project status and quick evaluation and recommendation of any items that arise and prevent completion after March 31, 2011 date.

GOAL

2.1 Complete a security review of all police facilities including exteriors

TARGET

Completion of internal and external security audits for police facilities

PERFORMANCE FACTS

- » Completion of CCTV at Stations 10 and 20.
- » Ensured that Station 30 CCTV is fully operational.

GOAL

3.1 Increase energy efficiency

TARGET

Report on annual energy savings based on implemented energy strategies

PERFORMANCE FACTS

» Prepared report on energy consumption and savings for 2010.

GOAL

3.2 Fully implement the Waste Recycling Program congestion

TARGET

Further develop the waste reduction, recycling and green box programs for police facilities

PERFORMANCE FACTS

» Expanded reduction, recycling and green box programs into Stations 20 and 30.

GOAL

4.1 To the fullest extent possible, provide a workplace conducive to staff comfort, safety and wellness

TARGET

Increase staff wellness by providing workplace initiatives such as quiet rooms, courtyard improvements and work out facilities

PERFORMANCE FACTS

- » Ensure early set up and cleaning of the courtyards.
- » Established a user committee to make suggestions to enhance the courtyard at Station 20.
- » Ensured that quiet rooms are welcoming and being used for their intended purposes.





Promotions | Awards Retirements

PROMOTIONS & AWARDS

Constable to **SERGEANT**

Robin Abbott Frank Miscione Jeff Byers Jamie Moore Tammi Ewart Frank Mossuto Bruce Farquhar Mike Page Sabrina Feser Glenn Smith Cott Hamilton Mark Stiller Rob Hardy Michelle Wiley Treena Ley

Sergeant to STAFF SERGEANT

Chris Abbott Bill Anderson Rvan Diodati Steven Hahn **Rob Hersics** Matt Kavanagh Mike Webber

Staff Sergeant to INSPECTOR

Dave Calvert

RETIREMENTS

Jerry Bargeman Tom Britt Bob Buck Jim Cairns Richard Cathcart Barry Clemmens Ro Collingwood Stephen Cook George Corman

Mike Csoke Randy Drumm Peggy Ferguson Russell Gordon David Grasley **Bob Griffiths** Dave Hawthorne Donna Larson

Ed Lum

John Majik Mike Martin Doug Ordowich Sandy Riddell Phil Romaker

Robert MacDonald Robert McKinlay Bernhard Mueller Domenic Palmieri

George Sarnelli Joe Shea Mark Simchisom Larry Smiley Brian Smith Larry Turner Marie Walmsley Ron Wheeler



MEMBERS OF THE YEAR MONTH OF MAY

Jeff Knapman, David Wright

On September 13, 2009, Constable David Wright and Constable Jeffery Knapman were detailed to plainclothes duties. At approximately 9:00 p.m., they were patrolling along the CP Rail Bridge overlooking the Red Hill Valley Parkway as there were recent problems in the area. The officers saw two people on the rail bridge, in the dark. The officers confronted the two males and identified themselves as police officers. One male stood up and ran with Officer Wright in pursuit. Officer Knapman remained with the second suspect.

While Officer Wright was chasing the one suspect, Officer Knapman became engaged in a physical altercation with the other suspect which eventually led to the suspect pointing a shotgun at him.

Officer Knapman began using Tactical Communication with the suspect. At some point, the suspect let the gun target away from Officer Knapman which allowed him the brief moment to pull out his service pistol, point it at the suspect, issue the Police Challenge and neutralize the threat.

Officer Wright, hearing the gunshots, ran back to assist Officer Knapman. He very calmly advised other police

units what had happened and alerted them of a second possible armed suspect still in the area.

The actions of these officers most definitely prevented a serious crime, quite possibly a homicide, from being committed. Constable Knapman's quick thinking gave him the advantage to overcome his adversary during this life threatening situation. Constable Wright's ability to remain calm in an extreme circumstance allowed for the immediate response of additional police units and EMS. Their clear thinking under life or death consequences is a credit to their character, training, and professional attitude. It illustrates a never give up

MEMBERS OF THE MONTH

JANUARY

Tara Vallentgoed Matt Fletcher John Pauls Phil Hedgecock Glenn Fabe Sherri Marshall Lauren Troubridge

FEBRUARY

APRIL

MARCH

Keith Malone

MAY

Vince Starrs Jeff Knapman Keith Malone David Wright

JUNE Mark Wilson Ian McElroy

JULY Peter Weisner

AUGUST Josh Vym

SEPTEMBER

James Clayton

OCTOBER

Chris Gates

attitude and is an example to all officers.

Yvonne Stephens

DECEMBER

NOVEMBER

Michael MacSween



LEONARD G. LAWRENCE

Leonard Lawrence was the Chief of the City of Hamilton Police Department from 1952 – 1973. He fostered a strong sense of duty and commitment to the community. In his memory, the Hamilton Chamber of Commerce created a memorial award to recognize outstanding work to the community by an individual officer, a group of police officers, or a section of the department who, by their actions best exemplified an outstanding police function, a particular phase of police work or service to the community.

The award is presented annually during Police Week. The winner is selected by a committee consisting of representatives of the Chamber of Commerce, Police Services Board, the Police Association and the Chief's Executive Officer.

This year's award is being presented to: Detective Constables Peter Wiesner, Nesreen Shawihat and Jim Callender

These officers were instrumental in organizing the "Tour of Triumph" paintball tournament, an annual event to raise money for the Juvenile Diabetes Research Foundation. Assisted by other members of Hamilton

Police Service, these officers volunteered their time and raised close to \$20,000 in the two years the event has been running. Last month, the group ran a Silent Auction to raise further funds for Juvenile Diabetes.

These tremendous efforts stem from Peter's dedication to the Juvenile Diabetes Research Foundation and his dream that the disease be cured. Peter became involved after his son Isaiah was diagnosed with Type 1 - Juvenile Diabetes in 2006 at the age of one.

Peter, Nesreen and Jim were not able to attend Awards Night as they are taking on their biggest challenge to date: a cross Canada ride from Vancouver to Hamilton, over 46,000 kms, with the hope of raising \$100,000 for Juvenile Diabetes research.

Their "Tour of Triumph" will raise money and awareness to find a cure for diabetes that affects children not only in Hamilton, but world wide.

Their dedication to this cause and their "thinking outside the box" fundraising tactics will raise Juvenile Diabetes awareness everywhere, which makes them extremely worthy of this award.

Hiring Our Future







www.hamiltonpolice.on.ca

Connect with us:











COMMUNITY POLICING CENTRES (CPC)

Division **ONE**

JACKSON SQUARE MALL CPC

2 King St. W., Hamilton, ON L8P 1A1

Stephen Mahler Shehed Rashid 905.546.4936

> Monday - Friday 12 am - 4 pm Thursday 5 pm - 9 pm Saturday 10 am - 2 pm

LANDSDALE-STINSON CPC

471 King St. E., Hamilton, ON L8N 1E1

Stephen Mahler Isabel Scozzaro 905.546.4420

905.546.4415 - voicemail

Monday 9 am - 12 am Tuesday 9 am - 3 pm

Wednesday - Friday 9 am - 12 am

Saturday 12 am - 3 pm

ROBERT LAND CPC

460 Wentworth St. N., Hamilton, ON L8L 5W8

Stephen Mahler Sue Fowler

905.546.2825 or 905.546.2827

Call for availability

Division TWO

OTTAWA STREET CPC

204 Ottawa St., Hamilton, ON L8H 3Z5

CPC Officer: Tony Incretolli Marg Marshall 905.540.6022

905.540.6021 - voicemail

Monday - Wednesday 9:30 am - 5:30 pm Thursday - Friday 9:30 am - 8:30 pm Saturday 9:00 am - 3:00 pm

Division THREE

ANCASTER CPC

300 Wilson St. E., Ancaster, ON L9G 3B9

Phil Romaker

Earla Harvey/Dale Obermeyer

905.648.6404

905.648.3632 - voicemail Monday - Saturday 10 am - 2 pm

Thursday - Friday 6 pm - 9 pm

BINBROOK CPC

2640 Hwy. #56, Binbrook, ON

Gillian Robinson Barbara Laughland

905.692.3165

Saturday 10 am - 2:00 pm

DUNDAS CPC

2 King St. W., Dundas, ON L9H 6Z1

Phil Romaker Krysta Boyer

905.628.0992 or 905.628.5809

905.628.1598

Monday - Friday 8:30 am - 4:30 pm

Saturday appt. only

CONCESSION STREET CPC

516 Concession St. Hamilton, ON L8V 1A6

(southeast corner of Concession St. and Upper Wentworth St.)

Diego Mejia John McPherson 905.540.6699 905.540.6695

Monday - Sunday 9 am - 4 pm

LIME RIDGE MALL CPC

999 Upper Wentworth St., Hamilton, ON L9A 4X5

(beside former "Cinema Entrance" doors) Gillian Robinson Jason Kovacs 905-546-3163

905-546-3239

Monday - Wednesday 10 am - 6 pm Thursday - Friday 10 am - 9 pm

Saturday 10 am - 5 pm

FLAMBOROUGH CPC

163 Dundas St. E., Hamilton, ON LOR 2H1

Phil Romaker Diane Wood

905.689.1554 or 905.689.2683

Monday - Saturday 10 am - 2 pm

Thursday - Friday 6 pm - 9 pm

