

# agln

Australian Government Leadership Network

In collaboration with the Australian Public Service Commission

## Annual Conference

**Towards Excellence**  
Building Capacity  
for Change

**16 October 2014**

Melbourne Convention  
and Exhibition Centre  
1 Convention Centre Place  
South Wharf

# Thursday 16 October 2014

## MC—Mr Peter Thompson

9.00 am	<b>Ms Fran Chapman</b> Regional Director Vic/Tas/SA/WA, Australian Public Service Commission
9.05 am	<b>Aunty Joy Wandin Murphy AO</b> Wurundjeri Elder <i>Welcome to Country</i>
9.10 am	<b>Mr Martin Bruckard</b> Chair, Australian Government Leadership Network—Victoria <i>Conference Opening</i>
9.15 am	<b>Ms Annwyn Godwin</b> Acting Deputy Australian Public Service Commissioner
10.00 am	<b>Professor the Hon Stephen Martin</b> Chief Executive, Committee for Economic Development of Australia <i>What makes good policy?</i>
10.45 am	<b>Morning Tea</b>
11.15 am	<b>Ms Kathryn Campbell CSC</b> Secretary, Department of Human Services <i>Leading innovation and change on a large scale</i>
12.00 noon	<b>Panel Discussion</b> <i>What does it mean to use public money well?</i> <b>Mr Nigel Hadgkiss APM</b> Director, Fair Work Building and Construction <b>Dr Stephen Duckett</b> Director, Health Program, Grattan Institute <b>To be advised</b>
12.45 pm	<b>Lunch</b>
1.45 pm	<b>Talking Heads</b> <b>Peter Thompson</b> talks with <b>Ms Rachael Robertson</b> , Leader of the 58th Australian National Antarctic Research Expedition
2.30 pm	<b>Mr Geoff Leeper PSM</b> Second Commissioner People, Systems and Services, Australian Taxation Office <i>Delivery through people</i>
3.15 pm	<b>Afternoon Tea</b>
3.45 pm	<b>Ms Kerrie Tim</b> Special Advisor, Indigenous Engagement, Department of the Prime Minister and Cabinet <i>Building capacity for change—an indigenous perspective</i>
4.30 pm	<b>An Indigenous short film from Black Screen Films, National Film and Sound Archive</b>
4.45 pm	<b>Mr Peter Thompson</b> Conference Wrap up
4.55 pm	<b>Mr Martin Bruckard</b> Conference Close
5.00 pm	<b>Networking Function</b>



## Introduction

**Mr Martin Bruckard**  
AGLN—Victoria Chair

I'm very pleased to welcome you to the 2014 Annual Conference of the Australian Government Leadership Network in Victoria.

This year our conference theme is *Towards Excellence—building capacity for change*, an examination of how we best position the Public Service for inevitable change through innovative approaches to policy, productivity and people.

An outstanding array of speakers will provide a range of perspectives on these issues. Facilitated by renowned journalist and media commentator, Peter Thompson, our speakers will each bring unique, informed and thought-provoking insights into issues relevant to our conference theme.

This conference also provides delegates with the opportunity to make valuable contacts and meet colleagues in the wider government community in Victoria. I encourage you to take advantage of this opportunity to extend your network and to share ideas and experiences with other delegates and our speakers.

Finally, I would like to thank Steve Sedgwick, the Australian Public Service Commissioner for his continued support of our Australian Government Leadership Network and for the assistance provided by his APSC colleagues. All of this support helps enhance the AGLN's role in promoting leadership development, building executive networks and encouraging public sector collaboration.

I hope you enjoy this conference and I look forward to seeing you there.



## Conference MC

**Mr Peter Thompson**

Peter Thompson is a broadcaster, educator and author.

He is a Fellow of the Australia and New Zealand School of Government where he teaches executive programs in communication strategy and adaptive change, risk and crisis communication and behavioural change.

He presented ABC TV's Talking Heads, a program of intimate conversations about the lives of prominent Australians, for six seasons. Previously, he was the voice of ABC Radio's AM and Radio National Breakfast, for fourteen years.

Peter directs the Centre for Leadership which works with the public, private and not-for-profit sectors on communication strategy and practice.

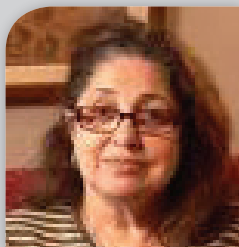
His books include *Persuading Aristotle* and *The Secrets of the Great Communicators*.

He was educated at the Kennedy School of Government at Harvard, the Australian Graduate School of Management and the Australian National University.

He is also an Adjunct Professor at Macquarie University's Department of International Communication.

[www.centreforleadership.com](http://www.centreforleadership.com)





**Auntie Joy Wandin Murphy AO, Wurundjeri Elder**

Auntie Joy is a Senior Wurundjeri elder of the Kulin alliance.

Born in Healesville, her family have never left Wurundjeri land and she is the great-great niece of William Barak, the last traditional ngurungaeta of the Wurundjeri-willam clan.

In 2002 she was awarded the Victorian Aboriginal Women's Award for being involved with Aboriginal Issues for thirty years. In 2006 she was made an officer of the Order of Australia *"for her service to the community, particularly the Aborigines, through significant contributions in the fields of social justice, land rights, equal opportunity, art and reconciliation"*.

Auntie Joy is an honorary Professor at Swinburne University, Chair of the Wilin Centre for Indigenous Arts and Cultural Development at the Victorian College of the Arts University of Melbourne, Board member of Fraynetwork Multimedia (Sisters of Mercy), Co-Patron for Keeping Koori Kids in Catholic Education and Patron for Parliament of World Religions. She is also an Ambassador for BreastScreen Victoria, Australia Day Victoria and an Animis Ambassador for Zoos Victoria. In the past she has been a trustee of the National Gallery of Victoria, a member of the Equal Opportunity Commission Victoria, a member of the Victoria Police Ethical Standards Consultative Committee.



**Ms Annwyn Godwin**

Ms Annwyn Godwin was appointed as Merit Protection Commissioner, a statutory position located within the Australian Public Service Commission, under section 52 of the *Public Service Act 1999* on 25 January 2008 and was re-appointed in 2013 for a second five year term. Ms Godwin is also the Parliamentary Service Merit Protection Commissioner.

A key part of the Merit Protection Commissioner's role is to help agencies meet the requirements of the APS Values and Code of Conduct by providing independent external review of actions affecting individual APS employees. There are a range of other responsibilities, including Independent Selection Advisory Committees, Promotion Review Committees and Public Interest Disclosures.

Ms Godwin joined the Australian Public Service in 1990 and has extensive experience in corporate and staffing related fields. Her SES career has involved working with the Department of Immigration and Citizenship, the Department of Agriculture, Fisheries and Forestry and the Australian Customs Service. She has also worked in a wide variety of private sector organizations, including the Australian Stock Exchange and PA Consulting.

Ms Godwin has a Bachelor of Arts (Hons) from the University of Melbourne, a Master of Business Administration from the Australian Graduate School of Management (University of NSW), and is a graduate of the Australian Institute of Company Directors. She has published an article on 'Merit and its Merits in the Public Service' in the Australian Journal of Public Administration and is featured in the book by Norah Breekveldt on ten senior women, titled 'Sideways to the Top'.

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**Professor the Hon Stephen Martin**

Professor the Hon Stephen Martin has had a long and distinguished background in the Australian Parliament, academia and the private sector.

He represented the NSW-based electorates of Macarthur and Cunningham in the Australian Parliament 1984–2002. In Government, he served as Speaker of the House of Representatives, Parliamentary Secretary for Foreign Affairs and Trade, and Chairman of the Inquiry into the Australian Banking Industry. As a member of the Shadow Cabinet, he held portfolios in Defence, Small Business, and Trade and Tourism.

After retiring from Parliament, Professor Martin held a number of senior executive roles in academia, including President/Chief Executive Officer of the University of Wollongong in Dubai, Pro Vice Chancellor International at Victoria University, Melbourne and Deputy Vice Chancellor (Strategy and Planning) at Curtin University of Technology in Perth.

He has undertaken a number of strategic and change management roles in the private and public sectors. He is a Director of Global Science and Technology Forum, Singapore and Visiting Professor at Sydney Business School, University of Wollongong.



**Ms Kathryn Campbell CSC**

Kathryn Campbell joined the Department of Human Services (the department) as Secretary on 7 March 2011.

The department delivers the Centrelink, Medicare and Child Support programmes as well as a number of other smaller Commonwealth government programmes. Services are provided through a variety of channels including digital, telephone and a network of over 400 service centres across Australia. The department is transforming the way it operates to ensure modern service delivery arrangements are in place.

Prior to her current appointment, Kathryn was the Deputy Secretary, Tertiary, Youth and International at the Department of Education, Employment and Workplace Relations from 2010 to 2011.

Kathryn also held the positions of Deputy Secretary, Budget and Deputy Secretary, Financial Management in the Department of Finance (Finance) from 2005 to 2010. From 1998 to 2005 Kathryn held a variety of Branch Manager and Division Manager positions within the Budget and Property Groups of Finance.

During her earlier career, Kathryn held various corporate, strategic planning, information technology and resource management positions within the Department of Administrative Services and the Department of Defence.

Kathryn holds a Master of Business Administration, a Master of Information Science, and a Bachelor of Applied Science (Applied Mathematics). In 1994 she completed the Royal Australian Air Force Command and Staff College, and in 2008 the Advanced Management Program at the Harvard Business School.

Kathryn is a Fellow of Certified Practising Accountants (CPA) Australia and a Graduate Member of the Australian Institute of Company Directors.

Kathryn is also an Army Reserve Officer.



**Mr Nigel Hadgkiss APM**

Nigel Hadgkiss was appointed Director of Fair Work Building & Construction on 21 October, 2013.

He was the Director, Construction Code Compliance, Department of Treasury and Finance (Victoria) from March 2012 to October 2013.

Before joining the Victorian Government, Nigel worked as:

- Executive Director of Public Prosecutions, NSW
- Deputy Commissioner of the Australian Building and Construction Commissioner (ABCC)
- Director of the Building Industry Taskforce
- National Director of Intelligence, Australian Crime Commission
- Assistant Commissioner, Australian Federal Police

Nigel has served on three Australian Royal Commissions. He also worked as the liaison officer with the Cole Royal Commission into the Building and Construction Industry on matters pertaining to organised crime.

Nigel holds Bachelor of Laws and Masters of Commerce degrees from NSW University. He is a Winston Churchill Fellow and was awarded the Australian Police Medal (APM) in the 1995 Queen's Birthday Honours List for his work on the Wood Royal Commission into the New South Wales police.



**Dr Stephen Duckett**

Stephen Duckett is Director of the Health Program at the Melbourne-based think tank, Grattan Institute.

He has a reputation for creativity, evidence-based innovation and reform in areas ranging from the introduction of activity-based funding for hospitals, to new systems of accountability for the safety of hospital care.

In 2006, he was recruited to Queensland Health in the wake of the Jayant Patel scandal to lead improvements in quality and safety as Chief Executive Officer of the Centre for Healthcare Improvement. The provincial government of Alberta, Canada, hired Dr Duckett in 2009 as President and Chief Executive Officer of the newly created Alberta Health Services.

He was Departmental Secretary to the Australian Department of Human Services and Health from 1994 to 1996. During the 1980s and 1990s, Dr Duckett was Regional Director and subsequently Director of Acute Health for the Victorian Department of Health and Community Services. As Director he was responsible for introducing case mix funding to Australia.

Over four decades he has worked as an academic in the field of health at the University of New South Wales and La Trobe University.

Stephen studied economics at the Australian National University (BEC) and health administration at the University of New South Wales (MHA, PhD). His academic contributions have been recognized by the University of New South Wales by the award of a higher doctorate, Doctor of Science, (DSc), and by election as a Fellow of the Academy of the Social Sciences in Australia (FASSA).



**Ms Rachael Robertson**

Rachael Robertson spent 12 months in the Antarctic, where she successfully led the 58th Australian National Antarctic Research Expedition to Davis Station. She is only the second female to ever lead a team at the Station.

This leadership role is truly a very unique experience. With nine months of total isolation, with 18 people Rachael hardly knew, this was no ordinary leadership role. Antarctica in winter is totally inaccessible which means once the last ship leaves at the end of February, no one can leave the base under any circumstance (not even if you are dying) until the ship returns in November.

In 2005 Rachael was seconded to the Australian Antarctic Division from her job as a senior manager (Chief Ranger) at Parks Victoria. Leading this highly complex, isolated and extremely risky operation required the ability to adapt to a changing environment. From the complicated logistics of using airplanes and helicopters to deploy scientists thousands of kilometres away deep into remote Antarctica; to managing a team of trades people delivering a maintenance program for the station infrastructure including an adequate supply of power and water, there was never a dull moment.

Although Antarctica is dedicated to international peace and science, having dealt with everything from plane crashes to negotiating a diplomatic settlement in the bacon wars, her conclusion is that life down south isn't always peace and harmony...

Since returning to Australia in 2006, Rachael has completed her MBA and is now working in the field of leadership development.



## Towards Excellence—Building Capacity for Change



**Mr Geoff Leeper PSM**

Geoff Leeper heads the ATO People, Systems and Services Group which comprises finance, people, service delivery and information technology functions. He is also responsible for oversight of the Australian Business Register and Standard Business Reporting. He has particular strengths in organisational reform, people management and change management. He was appointed Second Commissioner on 13 September 2012.

Geoff was appointed as head of the National Disaster Recovery Taskforce in February 2011 in the Department of Regional Australia, Regional Development and Local Government.

In addition to his disaster recovery role, Geoff was responsible for Corporate Support and for project development and delivery for Christmas and Cocos Islands.

His previous appointment was as Deputy Secretary, Department of Climate Change and Energy Efficiency, responsible for adaptation policy and programs, communications, corporate affairs, governance and regulatory matters.

Geoff studied Economics at the University of Sydney, graduating with Honours in 1979. He joined the Australian Public Service in January 1980 as an Administrative Trainee in the Public Service Board, and has served in nine different organisations in a 30 year career.

Geoff's background is primarily in social policy development, service delivery, program administration and corporate affairs. He has worked at senior executive levels in Centrelink, Medicare, the Department of Human Services, and Families, Housing, Community Services and Indigenous Affairs, the Department of Climate Change and Energy Efficiency and the Department of Regional Australia, Regional Development and Local Government.



**Ms Kerrie Tim**

Kerrie is Special Advisor Indigenous Engagement at the Department of the Prime Minister and Cabinet. She has held executive leadership positions in the Australian Public Service and Queensland Public Sector. Kerrie's deep insights into the dynamic interaction between people and systems have informed her work in the public, private and community sectors for decades.

For the past twenty years Kerrie has focussed her community efforts towards strengthening leadership—supporting people from all backgrounds to build better lives for themselves and act successfully against injustice. She has led peer counselling workshops on ending racism in Australia, South Africa, Israel and New Zealand.

Kerrie has represented Australian governments in the Philippines, United States and Canada and been to China and Indonesia as part of an Australian Government sponsored executive leadership program focussing on the subtleties of change in the region.

Kerrie is a graduate of the University of Queensland and was raised Kalkadoon on the ancestral lands of the Kalkadoon and Mitakoodi.

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## REGISTRATION FORM 2014



Australian Government

Please complete registration form and email to: [apsc.events@apsc.gov.au](mailto:apsc.events@apsc.gov.au) or fax to: 02 6123 6690.  
For further information please visit: <http://www.apsc.gov.au/agln> or call: 03 8610 1522.

Early bird (by 29 September 2014) and group registrations (3 or more from the same Agency registered at the same time) **\$695** per person.

Standard registration **\$755** per person.

Registration fee includes: All conference sessions—refreshments on arrival, morning tea, afternoon tea, lunch and networking event.

### REGISTRATION DETAILS

I wish to register for: **Melbourne** ☐

☐ Mr ☐ Ms ☐ Mrs ☐ Miss ☐ other \_\_\_\_\_

First name \_\_\_\_\_ Surname \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

Postal address \_\_\_\_\_

Title/position \_\_\_\_\_ Classification \_\_\_\_\_ AGS \_\_\_\_\_

Organisation \_\_\_\_\_ Branch/team \_\_\_\_\_

Please note any special dietary or other requirements \_\_\_\_\_

Do you identify as Aboriginal or Torres Strait Islander ☐ Yes ☐ No

### AUTHORISED PERSON

Authorised person to complete and sign

I understand the terms and conditions below. Signature \_\_\_\_\_

Name \_\_\_\_\_ Phone \_\_\_\_\_ Date \_\_\_\_\_

### PAYMENT DETAILS

Amount \$ \_\_\_\_\_ ☐ Invoice (GST inclusive)

Participants are responsible for their own travel and accommodation costs and arrangements.

Australian Public Service Commission

TAX Invoice ABN 99 470 863 260

### Credit card payment

☐ Visa ☐ Mastercard ☐ American Express Expiry date \_\_\_\_\_

Card holder's name \_\_\_\_\_ Card holder's phone no. \_\_\_\_\_

Card number \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Card holder's signature \_\_\_\_\_

### TERMS AND CONDITIONS

**Fees and charges:** Please refer to the accompanying program materials. The total amount payable includes GST for the supply. This completed document will be a tax invoice for GST when you make payment by credit card ONLY. Otherwise upon registration a tax invoice will be sent to you for payment. A confirmation will be emailed to you once your place has been secured. Fees may be subject to change without notice. Participants are responsible for their own travel and accommodation costs and arrangements.

**Substitutes, rescheduling and refunds:** If you are unable to attend we would welcome a substitute at the appropriate level. Rescheduling and refunds (only available for development programs) can be made if your written advice is received at least 30 calendar days prior to the start of the Program.

**Identifying information:** Your information is collected for the purpose of the Public Service Commissioner's functions under the Public Service Act 1999, which include coordinating and supporting APS-wide training and career development opportunities and fostering leadership and reporting on the State of the Service. It will be used for course administration, statistical analysis and evaluation of programs. Some details may be disclosed to your home agency for administrative and statistical/monitoring purposes. Your information may be used to distribute information about Commission-run or sponsored opportunities and to check our other databases. Occasionally mailing lists are made available to bodies with related functions. If you do not wish to have your information used for marketing purposes email [apscmailing@apsc.gov.au](mailto:apscmailing@apsc.gov.au). For more details see our privacy statement at <http://www.apsc.gov.au>.

**Other conditions:** Whilst the Commission aims to deliver programs at the prescribed location(s), using the specified facilitator(s) and/or guest speaker(s) on the date(s) provided in this publication, changes may occur. The Commission will endeavour to provide reasonable notice to participants of these changes. Where a change in location, facilitator(s), guest speaker(s) or date incurs a refund of the program fee may be made at the discretion of the Commission. The Commission accepts no liability for any other losses incurred as a result of changes to the program details.