

# Overview of the UL Family of Companies, the UL Mark and Conformity Assessment Services

As a safety science company with more than a century of proven experience and expertise, UL is the premier resource for compliance, validation, certification, testing, inspection, auditing and knowledge solutions worldwide. The UL family of companies worldwide delivers a broad service portfolio by thinking globally, acting locally and serving fully. Across UL's global network, services can be delivered from many locations to meet customer needs. Those who accept UL's product certifications demand consistency and integrity, *regardless of service delivery location*. These acceptance interests believe UL's product certification programs provide the highest possible level of consistency and integrity.

Customers around the world seek out UL's certification of their products. UL can certify products for a number of different attributes, including safety, performance, sustainability, health effects and energy efficiency, among others. Customers whose products comply with the appropriate requirements are authorized to apply a UL Mark. As part of its product certifications, UL assesses products at manufacturing facilities to determine that certified products continue to meet applicable requirements.

To manufacturers, regulatory authorities, retailers and consumers, the UL Mark is the most accepted and recognized certification mark. These Marks provide manufacturers with enhanced acceptance in many markets.

## UL Product Certification

UL's certification Mark is one of our greatest assets, and only those products that have earned UL certification are eligible to use our Marks. Only UL can issue our valued certifications and the Marks associated with them. UL has a number of different types of product certification Marks for complete products, including the UL Listing Mark, UL Classification Mark and our enhanced UL Certified Mark.

### UL Product Certification for Complete Products

#### UL Listing Mark

The UL Listing Mark on a product means that a manufacturer has demonstrated the ability to produce a product that complies with appropriate requirements regarding reasonably foreseeable risks associated with a product. UL Listing Marks appear on products evaluated to the requirements for the United States, for Canada and for both countries. UL Follow-Up Service determines continued compliance of a product with UL's requirements.



#### UL Classification Mark

A UL Classification Mark means that UL has certified a product for one or more of the following: (1) specific risk only, such as casualty, fire or shock; (2) performance under specified conditions; (3) compliance with regulatory codes; (4) compliance with other standards, including international or regional standards; or (5) other conditions UL may consider desirable.

UL's Classification Mark includes a qualifying statement designated by UL. UL Classification Marks appear on products evaluated to the requirements for the United States, for Canada and for both countries. UL Follow-Up Service determines continued compliance of the product with UL's requirements.



UL Classification Mark



UL Classification Mark for Canada and the United States



UL Classification Mark for Canada

### Enhanced UL Certified Mark

Launched in mid-2013, the enhanced UL Certified Mark can be used on both UL Listed and Classified products and is intended to make it easier and simpler for stakeholders to understand the scope of UL's certifications of a specific product. The enhanced UL Certified Mark makes it possible to bundle multiple UL certifications for multiple geographies into a single Mark design. Today, this mark is used for products certified to U.S., Canadian, European and Japanese requirements. This Mark utilizes a unique identifier to enable stakeholders to search UL's Online Certifications Directory at [www.ul.com/database](http://www.ul.com/database) to quickly to review detailed certification information.

The UL Listed, the UL Classified and the enhanced UL Certified marks will appear on products in the marketplace for the foreseeable future. Although there is no mandatory implementation date, UL aims to transition all Listed and Classified products to the enhanced UL Certified Mark in the next 10 years.



Enhanced UL Certified Mark



Enhanced UL Certified Mark

### UL Certification for Components

Many UL investigations of equipment involve an evaluation of the suitability of components such as relays, thermostats, switches, etc., for specific applications. When these components comply with all the construction and performance requirements of a category, they are eligible for UL certification and suitable for either field or factory installation.

In some situations, components of special design may be incomplete in construction or restricted in performance capabilities and not Recognized for use as field-installed components. These components may be entirely suitable for factory installation on other equipment when the limitations of use are known to a manufacturer and when their use within those limitations is investigated by UL.

With UL Component Recognition, UL determines that a manufacturer has demonstrated the ability to produce a component for use in an end product that complies with UL's requirements. This type of investigation takes into account the performance and construction characteristics of an end product and how a component will be used in it. UL conducts Follow-Up Service to determine continued compliance of a component with UL's requirements.



UL Recognized Component Mark



UL Recognized Component Mark for Canada and the United States



UL Recognized Component Mark for Canada

UL Recognized Components, or their packaging, are eligible to bear UL's Recognized Component Mark for the United States and Canada. **The Recognized Component Mark does not provide evidence of listing or labeling that may be required by installation codes or standards.**

*For more information about UL's product certification services, please contact UL's Customer Contact Center at [cec@us.ul.com](mailto:cec@us.ul.com) or 1.877.UL.HELPS (1.877.854.3577).*

## Product Certification for Private-Labeled Products

At a customer's request, UL authorizes a customer's distributors, retailers, manufacturers or others to apply their name to specific products submitted by the customer, investigated by UL and authorized to bear a UL Mark. For more information on the **Multiple Listing, Recognition or Classification Service**, please contact UL's Customer Contact Center at [cec@us.ul.com](mailto:cec@us.ul.com) or 1.877.UL.HELPS (1.877.854.3577).

## Product Certification for Key Markets

Being successful in today's business world means selling products in new and more markets. But, navigating the regulatory landscape of global markets is complex and challenging. Through direct certification; accreditations to deliver local certification marks; and participation in global systems such as the CB Scheme, UL has the knowledge and experience to help customers gain access to key markets in a smooth and timely manner.

To learn more about our global marks, please go to [www.ul.com/marks](http://www.ul.com/marks). To get the latest on UL's Global Market Access service and to read more about the regulatory requirements of different countries, please go to [www.ul.com/gma](http://www.ul.com/gma).

## UL Service Portfolio

UL's portfolio of services aims to provide greater global market access to our customers and enable them to compete more effectively and efficiently in today's fast-paced business world. To read more about our services, please go to [www.ul.com/services](http://www.ul.com/services)

## UL Information Services

### UL's Technical Information Services

Manufacturers, regulatory authorities and other groups look to UL as a uniquely broad and accessible source of technical information in areas such as product testing and certification, global standards, and global compliance requirements. UL provides a variety of technical information services.

### Product Directory CDs

UL's Online Certifications Directory of UL certified products can be accessed at [www.ul.com/database](http://www.ul.com/database).

UL's Product Directory CDs are published annually. Order CDs by visiting [www.ul.com/global/eng/pages/offerings/perspectives/regulator/electrical/publications](http://www.ul.com/global/eng/pages/offerings/perspectives/regulator/electrical/publications).

Following is a list of the Product Directory CDs currently available from UL and the distribution months.

Annual Product Directory CDs	Month Distributed
Building Materials, Fire Protection Equipment, Roofing Materials & Systems and Fire Resistance CD	March
Guide Information for Electrical Equipment - the White Book (Print or CD)	April
Guide Information for Canadian Certified Equipment - the Canadian White Book	June

## Helping Customers Promote Their UL Certification

By using the UL Mark and references to their UL product certifications in advertising and other communications, UL customers can demonstrate their commitment to safety. There are certain guidelines customers should follow to be sure that they're clearly and accurately communicating this information to their customers.

To promote UL Listed and Classified products, UL's website at [www.ul.com/marks](http://www.ul.com/marks) provides links to various tools, including information on how to correctly use the UL Mark in promotion and packaging. The website also includes links to downloadable Marks. For customers using the enhanced UL Certified Mark, please visit the free Marks Hub at [www.ul.com/markshub](http://www.ul.com/markshub) to create promotional badges and to access the promotional guidelines. Registration is required to access the Marks Hub.

## **UL Standards for Safety and Sustainability**

UL Standards and Outlines of Investigation contain the requirements used to investigate products, materials, systems and components to determine whether they are eligible for UL certification. UL publishes more than 1,400 Standards and Outlines of Investigation. Approximately 70 percent of UL Standards have been approved as American National Standards by the American National Standards Institute (ANSI).

UL is a leading developer of voluntary product standards in the United States and also helps develop and harmonize requirements globally. UL Standards are developed through an open process that includes the input of interested parties. UL Standards are also designed to be compatible with nationally recognized installation, building and safety codes.

For the convenience of users, UL Standards are available in electronic formats on computer diskette or electronic delivery through the Internet and in an electronic format on CD-ROM. UL Standards can be purchased separately, in sets with Standards for similar products, or through UL's Standards Subscription Services.

More information about UL's Standards can be found at [\*\*www.ul.com/standards\*\*](http://www.ul.com/standards).

### ***Standards and Standards-on-Diskette Subscription Services***

Subscribers to either of these services are informed of proposed Standards requirements and given the opportunity to comment on those requirements before they are adopted.

### **To order Standards**

To order UL Standards, Standards Subscription Services and other Standards publications from the United States or Canada, call toll-free 1.888.UL.33503 or 1.888.853.3503. Callers from other countries can dial Int+415.352.2168. Or fax at 888.853.3512.

## **Helpful Links**

UL Services – [\*\*www.ul.com/services\*\*](http://www.ul.com/services)

Information about Access to Global Markets – [\*\*www.ul.com/gma\*\*](http://www.ul.com/gma)

Information about the Enhanced UL Certified Mark – [\*\*www.ul.com/markshub\*\*](http://www.ul.com/markshub) (registration required)

Information about UL Listed and Classification Marks – [\*\*www.ul.com/marks\*\*](http://www.ul.com/marks)

Information Tools – [\*\*www.ul.com/dashboard\*\*](http://www.ul.com/dashboard)

Report a Problem with a UL Certified Product – [\*\*www.ul.com/incidentreport\*\*](http://www.ul.com/incidentreport)

Resources for Regulatory Authorities – [\*\*www.ul.com/codeauthorities\*\*](http://www.ul.com/codeauthorities)

UL Locations – [\*\*www.ul.com/contactus\*\*](http://www.ul.com/contactus)

UL Training Courses – [\*\*www.ul.com/knowledgeservices\*\*](http://www.ul.com/knowledgeservices)