São Tomé and Principe (country code +239)

Communication of 28.XII.2009:

The Autoridade Geral de Regulação (AGER), São Tomé, announces that a new national numbering plan will be introduced on 31 January 2010 in São Tomé and Principe with the increase of the National (Significant) Number from six to seven digits as follows:

Fixed network

Old subscriber number	New subscriber number
(prior to 31 January.2010)	(as from 31 January.2010)
+239 2 XXXXX	+239 22 XXXXX

Mobile network

Old subscriber number	New subscriber number
(prior to 31 January.2010)	(as from 31 January.2010)
+239 9 XXXXX	+239 98 XXXXX +239 99 XXXXX

Standard Time and Daylight saving time

Time Zone is UTC.

Communication of 8.I.2010:

The Autoridade Geral De Regulação (AGER), Sao Tome, announces an updated national numbering plan for Sao Tome and Principe, as follows:

General information

After the country code +239 for Sao Tome and Principe, all subscriber numbers will be seven (7) digits in length. The following prefixes (first digit after country code) identify the network/service:

First digit	Description
0	Reserved (future use)
1	Special numbering and short numbers (e.g., emergency, information,)
2	Fixed telephone service numbers
3	Reserved (Nomadic services)
4	Reserved (future use)
5	Reserved (future use)
6	Non-geographic numbers (premium rate services, audiotex,)
7	Non-geographic numbers (VPN, UPN,)
8	Non-geographic numbers (national freephone numbers, IFS, HCD, UPS,
9	Mobile services

• Special numbering

Service	Service Number
Provider Codes $(X_1 \neq 0 \text{ and } X_2 \neq 0)$	10X ₁ X ₂
Emergency and Public Utility	11X ₁
Reserved	12X ₁
Reserved	13X ₁
Reserved	14X ₁
Hourly Signal (X₁ ≠ 1)	15X₁
Information Services (X₁ ≠ 1)	15X ₁ X ₂ X ₃
Reserved	16X ₁
Reserved	17X ₁
Reserved	18X ₁
Internal Services to the Network	19X ₁ X ₂ X ₃

Fixed/Geographic telephones service numbers

Companhia Santomense de Telecomunicações (CST) – new fixed numbers:

Numbering Area	Serial Number
Santo Amaro	2220000 to 2220199
Água Grande	2221000 to 2228999
Guadalupe	2231000 to 2231199
Neves, Santa Catarina	2233000 to 2233299
Água Grande	2240000 to 2249999
Região Autonoma do Príncipe	2251000 to 2251399
Angolares, Porto Alegre	2261000 to 2261199
Santana, Ribeira Afonso	2265000 to 2265299
Trindade	2271000 to 2271999
Madalena	2272100 to 2272199
Água Grande	2280000 to 2289999
Água Grande	2290000 to 2299999

• Non-geographic numbers

Premium rate services, Audiotex, ...

ISP Companhia Santomense de Telecomunicações (CST) new number:

Service	Service Number
ISP – Companhia Santomense de Telecomunicações (CST)	624 + (four digits)

• Mobile number

Mobile Companhia Santomense de Telecomunicações (CST) new number:

Service	Service Number
Mobile GSM – CST	99 + (five digits) 98 + (five digits)

• Assistance operator codes

Inward operator code 11

Information code 11
Transit code 11

Test numbers

Automatic Answer/CB	
Tone 800Hz – dbm, continuous	
Trm 600 Ohms	

Automatic Answer (mobile networks)
Tone 800Hz – 10 dbm, during 9 seconds
Release (CLB)
Trm 600 Ohms

National network tones

Ring Tone 1 sec. On and 5 sec. Off (400Hz)
Busy Tone 0.5 sec. On and 0.5 sec. Off (400Hz)
Congestion Tone 200 msec. On and 200 msec. Off (400Hz)

· Standard Time and Daylight saving time

Time Zone is UTC

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