

Dial-Office IP-PBX

Flexible IP-PBX Software for SMEs



Our award-winning IP-PBX solution is designed for SMEs and start-ups to take full advantage of the unique business benefits of VoIP technology.



VoIP Communications

Business without borders.

Based on the SIP standard, the Dial-Office solution comes with a number of advanced phone features that were previously available only with costly circuit-switched enterprise telephone systems.



Dial-Office IP-PBX delivers reliable, low-cost unified communications to small- & mid-sized business using an established Local Area Network.

This award-winning VoIP solution provides end-users with crystal-clear voice quality and a series of interactive business apps designed to increase productivity, lower communication costs & enhance customer service.

Being 100% SIP-compliant, Dial-Office IP-PBX is designed to provide seamless VoIP communications, while also supporting the use of traditional lines.



Unified Communications

Always connected.

Dial-Office gathers business intelligence for owners in order to assist the management process. The platform features exportable call data records and account logs.

The Dial-Office platform provides users with a range of professional Unified Communications features.

Dial-Office fully supports remote workers with mobility features like Find Me / Follow Me, remote IP extensions and fixed / mobile convergence. It also provides advanced messaging capabilities, including the ability to forward voicemail messages to users' emails as attachments, as well as native support for three-way calling and multi-party conferencing.

Owing to Dialexia's long-standing partnerships with the telecom industry's largest hardware manufacturers and providers, our platform is compatible with a wide range of both analog and IP-based phones and devices.



Dial-Office – Product Specifications

General System Features	<ul style="list-style-type: none"> Caller ID -Call forwarding on busy/ no answer signal ACD module - Call routing (DID) Conference calling Auto-attendant (IVR) Voicemail and messaging Music on hold Group paging Failover priority routing Call relay (RTP) Call parking Call recording Dial by name Message waiting indicator BLF status updates Find me/follow me Click-to-call support / Extension to Extension calls (WebRTC)
Management & Scalability	<ul style="list-style-type: none"> Windows & Linux OS Web-based management console Configuration tool Web-based system status Integrated web server Backup & restore Firewall/NAT friendly configuration Integrated billing module real-time monitoring & reports Troubleshooting Event, alarm & trap logging Redundant call control (Windows NLB compliant) Voice activity detection support (VAD) User directory PBX end-user accounts Failover & High availability support
Unified Communications	<ul style="list-style-type: none"> Dialexia user portal Voicemail-to-email Advanced forwarding system Branch office integration Standards-based presence information Integrated Fax server
Phone Management	<ul style="list-style-type: none"> Automatic device provisioning IP phone remote management Plug & play support Network-wide provisioning, firmware management & updating Full compliance with Quintum, Cisco, Aastra, Polycom, Mediatrix, Telcobridges, Patton, SNOM, Sangoma, Yealink, Grandstream, Multitech and Cetus (TELEDEX) devices.
Call Management	<ul style="list-style-type: none"> Web-based management interface Call transfer Show incoming calls Show caller ID Show user call history Divert calls to voicemail Show status of other extensions Presence monitoring Call logging Call reporting Blind/ supervised call transfer
3rd Party App Integration	<ul style="list-style-type: none"> Microsoft Outlook integration
Devices and Providers	<ul style="list-style-type: none"> Supports Most Phones Supports VOIP Gateways & cards SIP Trunking
Codecs	<ul style="list-style-type: none"> G711 (A-law and μ-law), GSM, Speex, Ilbc G722 G729

Discover the benefits of IP-PBX technology

Contact us at 1.514.693.8500 or visit www.Dialexia.com for a free demo of Dial-Office IP-PBX.

