

Caracal Recall Notice Update

Caracal Offers Refund or Replacement for Recalled Pistols*

*offers vary per Country

ABU DHABI, UAE – (April 19, 2015) – Caracal previously issued a recall of all Caracal Model C and F pistols. The conditions identified in the recall have the potential to cause injury to Caracal pistol users and members of the public, including possibly allowing the pistol to fire when dropped onto a hard surface with a round of ammunition in the chamber and the slide potentially breaking apart when the pistol is fired.

Caracal has announced that as part of the ongoing **recall of ALL Caracal Model C and Model F pistols**, it will provide customers with either a full refund *or* a new enhanced Caracal Model F pistol (*scheduled availability from June 2015*).

If you have not yet returned your Caracal Model F or Model C pistol, there are potentially two options available for returning your Caracal pistol:

- Option A - is the return of your Caracal pistol for a full refund of the purchase price.
- Option B - if available in your country- the return of your Caracal pistol for a new enhanced Caracal Model F as a replacement. The new enhanced Model F pistol is scheduled to become available from June 2015.

If you own or have access to a recalled Caracal Model F or Model C pistol, **PLEASE DO NOT LOAD OR FIRE YOUR PISTOL.**

If you sold or transferred your Caracal Model F or Model C pistol, please send this notice to the new owner and contact customer care below and provide us with your Country, your name and phone number and contact information for the person to whom you sold or transferred it, so that we can also provide them with recall assistance.

To Exchange your Caracal pistol:

Contact us at +971 (0)2 492 7123 or recall@caracal.ae and provide us with your Country, your name, address, telephone number, the serial number of your pistol, and the batch number on the slide. We or our agent will contact you about recalling your pistol.

About the new enhance Model F pistol

The enhanced Model F pistol addresses and rectifies all technical issues experienced in the early models and has been tested beyond the internationally accepted NATO standards. Rest assured, all of the excellent traits of the original design are retained such as the smooth trigger press, ergonomic grip angle, as well as the low bore axis providing less felt recoil.

Please visit us at <http://www.caracal.ae>