

## 2012 FULL YEAR AND FOURTH QUARTER RESULTS

### STRONG, BROAD-BASED GROWTH IN 2012

### **Full year highlights**

- Turnover increased by 10.5% to €51.3 billion with a positive impact from foreign exchange of 2.2% and acquisitions net of disposals of 1.1%.
- Underlying sales growth 6.9% comprising volume growth of 3.4% and price growth of 3.3%.
- Emerging markets underlying sales growth 11.4% now representing 55% of turnover.
- Core operating margin up 30bps to 13.8%; gross margin up 10bps, advertising and promotions up €470 million at constant exchange rates.
- Core earnings per share increased by 11% to €1.57; free cash flow of €4.3 billion.

### Fourth quarter highlights

• Underlying sales growth 7.8% with volume growth of 4.8% and price growth of 2.9%.

## **Paul Polman: Chief Executive Officer statement**

"We continue to make good progress in transforming Unilever into a sustainable growth company. We have reported another quarter of good quality, profitable growth ahead of our markets. All categories and all geographies grew with a good overall balance between volume and price. Emerging markets again contributed double-digit growth helping us exceed €50 billion turnover, an important milestone in our journey to double the size of Unilever from €40 to €80 billion whilst reducing our environmental impact.

These results have been achieved in tough economic conditions, with volatile commodity costs and in an intensely competitive environment. They reflect the progress made in delivering bigger, better innovations and rolling them out faster, improving our execution in the market place and increased discipline driving savings in all areas of the business. We continued to invest behind our brands, again increasing advertising and promotions spend. I am pleased to report that Magnum and Sunsilk have joined the group of €1 billion brands in our portfolio, bringing the total to fourteen. This gives us confidence that Unilever is becoming fit to win. Importantly, we achieved these results whilst continuing to lay the foundations for the long term. The Unilever Sustainable Living Plan is becoming embedded across the business.

However there is no room for complacency: markets will remain challenging, with intense competition and volatile commodity costs. We remain focused on achieving another year of profitable volume growth ahead of our markets, steady and sustainable core operating margin improvement and strong cash flow."

| Key Financials (unaudited)<br>Current Rates               | Full Voor 2012 |        |  |  |  |
|---|----------------|--------|--|--|--|
| Underlying Sales Growth (*)                               | 6.9%           |        |  |  |  |
| Turnover  | €51.3bn        | +10.5% |  |  |  |
| Operating Profit  | €7.0bn         | +9%    |  |  |  |
| Net Profit  | €4.9bn         | +7%    |  |  |  |
| Core earnings per share (*)                               | €1.57          | +11%   |  |  |  |
| Diluted earnings per share                                | €1.54          | +5%    |  |  |  |
| Quarterly dividend payable in March 2013 €0.243 per share |                |        |  |  |  |

### **OPERATIONAL REVIEW: CATEGORIES**

|                | Fourth Quarter 2012 |      |       |     | Full Year 2012 |      |       |     |                                       |
|----------------|---------------------|------|-------|-----|----------------|------|-------|-----|---------------------------------------|
| (unaudited)    | Turnover            | USG  | UVG   | UPG | Turnover       | USG  | UVG   | UPG | Change in core<br>operating<br>margin |
|                | €bn                 | %    | %     | %   | €bn            | %    | %     | %   | bps                                   |
| Unilever Total | 12.6                | 7.8  | 4.8   | 2.9 | 51.3           | 6.9  | 3.4   | 3.3 | 30                                    |
| Personal Care  | 4.7                 | 11.5 | 7.2   | 4.0 | 18.1           | 10.0 | 6.5   | 3.3 | (50)                                  |
| Foods          | 3.8                 | 1.3  | (0.1) | 1.4 | 14.4           | 1.8  | (0.9) | 2.7 | -                                     |
| Refreshment    | 1.9                 | 9.8  | 6.7   | 2.9 | 9.7            | 6.3  | 2.4   | 3.9 | 170                                   |
| Home Care      | 2.3                 | 10.4 | 7.0   | 3.1 | 9.1            | 10.3 | 6.2   | 3.9 | 50                                    |

**Our markets:** Throughout 2012 our markets experienced markedly different dynamics as emerging markets grew in both volume and value terms whilst developed market value remained subdued, with volumes lower than prior year.

**Unilever performance:** In this context Unilever delivered another quarter of solid growth. All of our categories grew, driven by the combination of strong innovations, sharpened in-market execution and the rollout of our brands to new markets. Emerging markets underlying sales growth was 10.8% in the quarter, evenly split between volume and price, taking the full year underlying sales growth to 11.4%. The developed markets grew 4.0% in the quarter and were up 1.6% in the full year.

Higher commodity costs were offset by increased prices, our strong savings programmes and the benefits of mix. Full year gross margin improved 10bps to 40.0% at constant exchange rates. We continued to invest strongly behind our brands and we increased absolute advertising and promotions spend by €470 million. Lower overhead costs were due to a reduction of 20bps in business restructuring. Core operating margin was therefore up 30bps at 13.8%.

#### **Personal Care**

Hair finished the year with a strong quarter of double-digit growth. Tresemmé had an excellent quarter, reflecting strength in Brazil and the impact of the recent launches in Indonesia and India. Dove Hair benefited from the continuing success of Dove Damage Therapy. Clear also grew strongly, completing a good first year in the highly competitive US market. Sunsilk became a €1 billion brand driven by the growth of the core business coupled with the success of recent innovations such as the natural oils range.

Skin performance reflected the success of innovations across the portfolio. Dove Nutrium Moisture continues to drive growth in body wash and the Dove Purely Pampering range, successful in skin cleansing, is now being extended to hand & body. Dove Men+Care continued to build sales and was extended to male face care in the UK. Lifebuoy had another strong quarter reflecting good progress on the core products, the success of Lifebuoy Clini-Care 10 and the recent launch of colour-changing germ protection hand wash in Indonesia and India. The broadbased growth of the Lux brand in emerging markets reflected the successful relaunch with improved product quality, winning fine fragrances and strong advertising. The acquired Kalina brands continued to make good progress in Russia.

Deodorants growth reflected a good performance from Rexona with the notable success of Maximum Protection in Latin America and the extension of the MotionSense technology to North America. Dove deodorant was underpinned by a strong innovation programme and the rollout of Dove Men+Care. Competitive intensity in oral was high but Signal Expert Protection continued to do well and we launched White Now Gold in France and Italy.

Core operating margin was down 50bps, reflecting stable gross margin and the investment that we are making to build beauty capabilities and infrastructure.

### <u>Foods</u>

Foods growth in the quarter was weak, in part due to difficult markets. In spreads we saw a decline in sales although volume shares improved in response to actions we took to ensure that our pricing was competitive. There is still more to do to drive category growth, for example our successful liquid margarines for use in cooking. During the quarter, Becel Gold was extended to the Nordics and Bertolli Gold was launched in the UK. Dressings continued to perform well despite a step-up in competitive intensity. We continued to benefit from our campaign to inspire new uses of mayonnaise and we are also seeing the impact of successful digital activities.

Despite sluggish growth in the core savoury business, new product innovations continued to perform well. Knorr jelly bouillon grew strongly driven by new variant launches such as Borsch and White Mushroom in Russia and Herbs and Spices in Austria and Switzerland. Knorr baking bags also grew rapidly and gained share in most markets despite intense competition. Our Food Solutions business, serving professional chefs, delivered solid results despite challenging developed markets, underpinned by double digit growth in key emerging markets.

Core operating margin was flat with lower gross margin, reflecting the impact of higher commodity costs, offset by lower advertising and promotions and overheads.

### **Refreshment**

Ice cream saw double-digit growth in the quarter, primarily driven by volume. Magnum completed a successful year by passing the €1 billion milestone on the back of Magnum Infinity and the recent launches into new countries such as the Philippines. Cornetto and Max both grew strongly in 2012. Ben & Jerry's also performed well although we saw intense competition in take home ice cream, particularly in the US.

Beverages growth continued to improve in the quarter with Lipton progressing well, underpinned by the success of teapot bags in Turkey and the relaunch of the brand in Russia. India delivered a strong performance on Brooke Bond with double-digit growth in both the premium and value segments of the market.

The 170bps improvement in core operating margin was driven by higher gross margin, reflecting a strong savings programme, and improved overheads leverage.

#### **Home Care**

Fabrics cleaning grew ahead of our markets, reflecting the continuing success of Omo, relaunched to deliver faster stain removal, and the rapid growth of liquids across our brands and countries. Fabric conditioners also performed well driven largely by the new concentrated products and super-sensorial variants.

Household care growth continued to reflect strong performances by Sunlight hand dishwash and Domestos. Cif performance also improved driven for example by a strong innovation programme in Argentina and the success of the new Cif sprays and wipes with new Easy Lift technology in the UK.

Successful new business models underpinned the 50bps improvement in core operating margin.

| OPERATIONAL REVIEW: GEOGRAPHIES |                     |      |     |       |          |                |     |       |                                       |
|---------------------------------|---------------------|------|-----|-------|----------|----------------|-----|-------|---------------------------------------|
|                                 | Fourth Quarter 2012 |      |     |       |          | Full Year 2012 |     |       |                                       |
| (unaudited)                     | Turnover            | USG  | UVG | UPG   | Turnover | USG            | UVG | UPG   | Change in core<br>operating<br>margin |
|                                 | €bn                 | %    | %   | %     | €bn      | %              | %   | %     | bps                                   |
| Unilever Total                  | 12.6                | 7.8  | 4.8 | 2.9   | 51.3     | 6.9            | 3.4 | 3.3   | 30                                    |
| Asia/AMET/RUB                   | 5.0                 | 9.9  | 5.9 | 3.8   | 20.4     | 10.6           | 5.7 | 4.6   | 110                                   |
| The Americas                    | 4.2                 | 11.8 | 6.9 | 4.6   | 17.1     | 7.9            | 3.1 | 4.8   | 30                                    |
| Europe                          | 3.3                 | 0.2  | 0.7 | (0.6) | 13.9     | 0.8            | 0.9 | (0.1) | (90)                                  |

## Asia/AMET/RUB

Balanced growth in the fourth quarter, with volumes ahead of our markets, reflected continuing strong performances in Indonesia, Thailand and Pakistan. Growth in India was broad-based, across categories and channels. Russia implemented the regional SAP platform during the quarter and we saw good progress from the recently acquired Kalina business.

Core operating margin was up 110bps, benefiting from improved gross margin and lower overheads. The overheads result comprised an underlying improvement combined with the profit on disposal of properties in India.

### **The Americas**

North America grew mid single-digit in the quarter, adjusting for the impact of the sales brought forward in the prior year prior to a systems upgrade. The growth was mainly volume driven. Magnum continued to do well in ice cream and the launch of Clear helped drive a strong performance in hair. In January 2013 we announced the disposal of the Skippy peanut butter business.

Latin America grew by 11.6% in the quarter, the sixth successive quarter of double-digit growth, driven by Argentina and Brazil, the latter benefiting from a strong ice cream performance and the success of Tresemmé in hair.

Core operating margin, up 30bps, was driven by improved gross margin and overheads offset by higher advertising and promotions expenditure.

## <u>Euro</u>pe

European performance was sluggish reflecting the fragile state of consumer confidence and intensely competitive markets. However, despite this difficult environment, we delivered positive growth for the year with the UK and France continuing to perform well. We have responded to the needs of hard-pressed consumers by providing good quality products at low price points.

Core operating margin was down 90bps against a strong prior year comparator. Gross margin was negative reflecting the impact of higher commodity costs.

### ADDITIONAL COMMENTARY ON THE FINANCIAL STATEMENTS - FULL YEAR

#### Finance costs and tax

The cost of financing net borrowings in 2012 was €390 million versus €448 million in 2011. Whilst the average level of net debt increased, interest rate movements were favourable: the average interest rate on borrowings was 3.5% and the average return on cash deposits was 2.9%. The pensions finance cost was a charge of €7 million compared with income of €71 million in the prior year.

The effective tax rate was 26.4% versus 26.5% in 2011.

### Joint ventures, associates and other income from non-current investments

Net profit from joint ventures and associates, together with other income from non-current investments contributed €91 million compared to €189 million in 2011. The income from joint ventures and associates was broadly similar to the prior year.

Income from non-current investments fell as a result of two significant but unrelated items. The current year includes the negative impact of the impairment of warrants associated with the US laundry business which was sold previously. Separately, in the prior year we benefitted from a positive fair value adjustment for warrants associated with the previous disposal of our interest in JohnsonDiversey.

### Earnings per share

Core earnings per share for the full year was up 11% at €1.57, driven by the improvement in core operating profit, lower financing costs, lower tax rates and currency which were partially offset by higher profits attributable to non-controlling interests and lower income from non-current investments. This measure excludes the impact of business disposals, acquisition and disposal related costs, impairments and other one-off items.

Fully diluted earnings per share for the full year was up 5% at €1.54. This increase is less than that for core earnings per share due to a lower profit from business disposals and lower one-off items, principally the pension credit in the prior year.

### Restructuring and disposals

Business restructuring spend at 110bps of turnover for the year was 20bps lower than the same period in 2011. This reflects increased discipline in managing restructuring expenditure. We have continued to invest where necessary to make the business fit to compete in the current environment. This excludes the restructuring associated with acquisitions and disposals.

Acquisition and disposal related costs amounted to €190 million, lower than the €234 million in 2011 and mainly relating to the integration of Alberto Culver. Profit on business disposals contributed €117 million, mainly relating to the disposal of the US frozen foods business, lower than the €221 million in 2011.

### Free cash flow and net debt

Free cash flow was €4.3 billion, up from €3.1 billion in 2011. This is mainly due to higher operating profit and improved trade working capital performance. Consistent management attention has enabled us to deliver a third year in which average trade working capital as a percentage of sales has been negative.

Closing net debt at €7.4 billion was down from €8.8 billion as at 31 December 2011. Closing cash and cash equivalents was €2.5 billion, down from €3.5 billion as at 31 December 2011.

### **Pensions**

The net pensions deficit was €3.7 billion at the end of 2012 versus €3.2 billion at the end of 2011. This is due to an increase in liabilities resulting from the decrease in discount rates, offset to some extent by good investment performance increasing pension assets. Cash expenditure on pensions was €721 million, in line with expectations, versus the €553 million in the prior year.

### **CAUTIONARY STATEMENT**

This announcement may contain forward-looking statements, including 'forward-looking statements' within the meaning of the United States Private Securities Litigation Reform Act of 1995. Words such as 'will', 'aim', 'expects', 'anticipates', 'intends', 'believes', 'vision', or the negative of these terms and other similar expressions of future performance or results, and their negatives, are intended to identify such forward-looking statements. These forward-looking statements are based upon current expectations and assumptions regarding anticipated developments and other factors affecting the Group. They are not historical facts, nor are they guarantees of future performance.

Because these forward-looking statements involve risks and uncertainties, there are important factors that could cause actual results to differ materially from those expressed or implied by these forward-looking statements. Among other risks and uncertainties, the material or principal factors which could cause actual results to differ materially are: Unilever's global brands not meeting consumer preferences; increasing competitive pressures; Unilever's investment choices in its portfolio management; finding sustainable solutions to support long-term growth; customer relationships; the recruitment and retention of talented employees; disruptions in our supply chain; the cost of raw materials and commodities; secure and reliable IT infrastructure; successful execution of acquisitions, divestitures and business transformation projects; economic and political risks and national disasters; the debt crisis in Europe; financial risks; failure to meet high product safety and ethical standards; and managing regulatory, tax and legal matters. Further details of potential risks and uncertainties affecting the Group are described in the Group's filings with the London Stock Exchange, Euronext Amsterdam and the US Securities and Exchange Commission, including the Group's Annual Report on Form 20-F for the year ended 31 December 2011 and the Annual Report and Accounts 2011. These forward-looking statements speak only as of the date of this announcement. Except as required by any applicable law or regulation, the Group expressly disclaims any obligation or undertaking to release publicly any updates or revisions to any forward-looking statements contained herein to reflect any change in the Group's expectations with regard thereto or any change in events, conditions or circumstances on which any such statement is based.

## **ENQUIRIES**

Media: Media Relations Team Investors: Investor Relations Team

+44 20 7822 6830 investor.relations@unilever.com

There will be a web cast of the results presentation available at: <a href="https://www.unilever.com/ourcompany/investorcentre/results/quarterlyresults/default.asp">www.unilever.com/ourcompany/investorcentre/results/quarterlyresults/default.asp</a>

The web cast can also be viewed from the Unilever Investor Relations app which you can download from: <a href="http://itunes.apple.com/us/app/unilever-investor-centre-app/id483403509?mt=8&ign-mpt=uo%3D4">http://itunes.apple.com/us/app/unilever-investor-centre-app/id483403509?mt=8&ign-mpt=uo%3D4</a>

## INCOME STATEMENT

(unaudited)

| € million  |                                     | Full `                            | Year                    |                |  |
|--|-------------------------------------|-----------------------------------|-------------------------|----------------|--|
|  | 2012                                | 2011                              | Increase/<br>(Decrease) |                |  |
|  | 2012                                | 2011                              | Current<br>rates        | Constant rates |  |
| Turnover   | 51,324                              | 46,467                            | 10.5%                   | 8.0%           |  |
| Operating profit   | 6,989                               | 6,433                             | 9%                      | 7%             |  |
| After (charging)/crediting non-core items  | (73)                                | 144                               |                         |                |  |
| Net finance costs Finance income Finance costs Pensions and similar obligations                              | <b>(397)</b><br>136<br>(526)<br>(7) | <b>(377)</b><br>92<br>(540)<br>71 |                         |                |  |
| Share of net profit/(loss) of joint ventures and associates Other income/(loss) from non-current investments | 105<br>(14)                         | 113<br>76                         |                         |                |  |
| Profit before taxation   | 6,683                               | 6,245                             | 7%                      | 6%             |  |
| Taxation   | (1,735)                             | (1,622)                           |                         |                |  |
| Net profit   | 4,948                               | 4,623                             | 7%                      | 6%             |  |
| Attributable to:   |                                     |                                   |                         |                |  |
| Non-controlling interests<br>Shareholders' equity  | 468<br>4,480                        | 371<br>4,252                      | 5%                      | 4%             |  |

| Combined earnings per share        |      |      |    |    |
|------------------------------------|------|------|----|----|
| Basic earnings per share (euros)   | 1.58 | 1.51 | 5% | 3% |
| Diluted earnings per share (euros) | 1.54 | 1.46 | 5% | 4% |

## STATEMENT OF COMPREHENSIVE INCOME

(unaudited)

| € million   | Fu   | ll Year    |
|---|------|------------|
|   | 2012 | 2011       |
| Net profit  | 4,94 | 4,623      |
| Other comprehensive income                                    |      |            |
| Fair value gains/(losses) on financial instruments net of tax | (12  | 5) (168)   |
| Actuarial gains/(losses) on pension schemes net of tax        | (64  | 1) (1,243) |
| Currency retranslation gains/(losses) net of tax              | (31  | 5) (703)   |
| Total comprehensive income                                    | 3,86 | 3 2,509    |
| Attributable to:  |      |            |
| Non-controlling interests                                     | 44   | 314        |
| Shareholders' equity  | 3,41 | 2,195      |

## STATEMENT OF CHANGES IN EQUITY

(unaudited)

| € million  | Full Year |         |
|--|-----------|---------|
|  | 2012      | 2011    |
|  |           |         |
| Equity at 1 January                              | 14,921    | 15,078  |
| Total comprehensive income for the year          | 3,863     | 2,509   |
| Dividends on ordinary capital                    | (2,696)   | (2,487) |
| Movement in treasury stock                       | 52        | 48      |
| Share-based payment credit                       | 153       | 105     |
| Dividends paid to non-controlling interests      | (464)     | (288)   |
| Currency retranslation gains/(losses) net of tax | (2)       | (1)     |
| Other movements in equity                        | (111)     | (43)    |
| Equity at the end of the period                  | 15,716    | 14,921  |

| Non-current assets         Image: Condition of the property of                               | € million  | As at 31 December |        |  |  |
|--|--|-------------------|--------|--|--|
| Goodwill Intangible assets         14,619         14,856         17,099         7,017         Property, plant and equipment         9,445         8,774         8,711         3,717         Pension asset for funded schemes in surplus         672         1,003         622         1,003         2,003         2,003         2,003         2,003         2,003         2,003         2,003         2,003         2,003         3,003 <th></th> <th>2012</th> <th>2011</th>  |  | 2012              | 2011   |  |  |
| Goodwill Intangible assets         14,619         14,856         17,099         7,017         Property, plant and equipment         9,445         8,774         8,711         3,717         Pension asset for funded schemes in surplus         672         1,003         622         1,003         2,003         2,003         2,003         2,003         2,003         2,003         2,003         2,003         2,003         3,003 <td>Non-current assets</td> <td></td> <td></td>  | Non-current assets                               |                   |        |  |  |
| Intangible assets   7,099   7,017   Property, plant and equipment   9,445   8,774   Pension asset for funded schemes in surplus   672   1,003   Deferred tax assets   1,113   421   Financial assets   535   478   478   474   475 |  | 14.619            | 14.896 |  |  |
| Property, plant and equipment         9,445         8,774           Pension asset for funded schemes in surplus         672         1,003           Deferred tax assets         1,113         421           Financial assets         335         632           Other non-current assets         34,019         33,221           Current assets         4,436         4,601           Inventories         4,436         4,513           Current tax assets         217         219           Cash and cash equivalents         2,465         3,484           Other financial assets         401         1,433           Non-current assets held for sale         192         21           Total assets         46,166         47.512           Current liabilities         46,166         47.512           Current liabilities         1,129         72           Current liabilities         2,555         5,840 <td></td> <td></td> <td></td>  |  |                   |        |  |  |
| Dension asset for funded schemes in surplus         672         1,003           Deferred tax assets         1,113         421           Financial assets         535         478           Other non-current assets         334,019         33,221           Current assets         34,019         33,221           Inventories         4,436         4,601           Trade and other current receivables         4,436         4,513           Current assets         217         219           Cash and cash equivalents         2,465         3,484           Other financial assets         401         1,453           Non-current assets held for sale         192         2,217           Total assets         46,166         47,512           Current liabilities         2,656         5,840           Other financial liabilities         2,656         5,840           Trade payables and other current liabilities         11,668         10,971           Trade payables and other current liabilities         2,656         5,840           Trade payables and other current liabilities         11,668         10,971           Trade payables and other current liabilities         2,055         7,878           Provisions         1 <t< td=""><td></td><td></td><td></td></t<>  |  |                   |        |  |  |
| Deferred tax assets         1,113         421           Financial assets         535         478           Other non-current assets         334,019         33,221           Current assets         34,019         33,221           Inventories         4,436         4,601           Trade and other current receivables         4,436         4,513           Current tax assets         2,465         3,484           Other financial assets         401         1,453           Non-current assets held for sale         192         21           Total assets         46,166         47,512           Current liabilities         2,656         5,840           Other financial liabilities         2,656         5,840           Other financial liabilities         2,656         5,840           Other financial liabilities         1,168         10,971           Current tax liabilities         1,168         10,971           Current tax liabilities         1,129         725           Provisions         361         393           Liabilities associated with assets held for sale         1         -           Non-current liabilities         2,291         2,295           Financial liabilities due after on  |  | -                 |        |  |  |
| Financial assets         535         478           Other non-current assets         334,019         33,221           Current assets         34,019         33,221           Current assets         2         4,436         4,601           Trade and other current receivables         4,436         4,513         4,416         4,513           Current tax assets         2,17         2.19         2.455         3,484         Other financial assets held for sale         192         2.1         1,1429         2.1         12,147         14,291         14,292         14,292         14,292         14,292         14,292         14,292         14,293         14,293   |  |                   |        |  |  |
| Other non-current assets         536         632           Current assets  |  |                   |        |  |  |
| Current assets         1           Inventories         4,436         4,601           Trade and other current receivables         2,17         219           Current tax assets         2,17         219           Cash and cash equivalents         2,465         3,484           Other financial assets held for sale         192         2           Non-current assets held for sale         192         2           Total assets         46,166         47,512           Current liabilities         2,656         5,840           Trade payables and other current liabilities         11,668         10,971           Current tax liabilities         11,668         10,971           Current tax liabilities         361         393           Liabilities associated with assets held for sale         1         -           Non-current liabilities         7,565         7,878           Non-current Liabilities         10         258           Pensions and post-retirement healthcare liabilities:         2,291         2,295           Punded schemes in deficit         2,291         2,295           Unfunded schemes in deficit         2,291         2,295           Unfunded schemes in deficit         2,040         1,911 <t< td=""><td></td><td></td><td></td></t<>  |  |                   |        |  |  |
| Inventories  | Guiler man current assets                        |                   |        |  |  |
| Inventories  | Community and a second                           |                   |        |  |  |
| Trade and other current receivables         4,436         4,513           Current tax assets         2,175         3,484           Other financial assets         401         1,453           Non-current assets held for sale         12,147         14,291           Total assets         46,166         47,512           Current liabilities         2,656         5,840           Other financial liabilities         2,656         5,840           Trade payables and other current liabilities         11,688         10,971           Current tax liabilities         1,129         725           Provisions         361         393           Liabilities associated with assets held for sale         1         1           Varient tax liabilities         1         2           Provisions         361         393           Liabilities associated with assets held for sale         1         7,565         7,878           Non-current liabilities         10         258           Pensions and post-retirement healthcare liabilities:         2,291         2,295           Unfunded schemes in deficit         2,291         2,295           Unfunded schemes         3,446         908           Poferred tax liabilities         30,450 </td <td></td> <td>4.426</td> <td>4.604</td>   |  | 4.426             | 4.604  |  |  |
| Current tax assets         217         219           Cash and cash equivalents         2,465         3,484           Other financial assets         401         1,453           Non-current assets held for sale         192         21           Total assets         46,166         47,512           Current liabilities           Other financial liabilities         2,656         5,840           Trade payables and other current liabilities         11,668         10,971           Current tax liabilities         11,129         725           Provisions         361         393           Liabilities associated with assets held for sale         1   |  | -                 |        |  |  |
| Cash and cash equivalents Other financial assets         2,465 and 401                               |  |                   |        |  |  |
| Other financial assets       401       1,453         Non-current assets held for sale       192       21         12,147       14,291         Total assets       46,166       47,512         Current liabilities         Other financial liabilities       2,656       5,840         Trade payables and other current liabilities       11,668       10,971         Current tax liabilities       361       393         Liabilities associated with assets held for sale       1       -         Non-current liabilities       15,815       17,929         Non-current liabilities due after one year       7,565       7,878         Non-current tax liabilities       100       258         Pensions and post-retirement healthcare liabilities:       100       258         Pensions and post-retirement healthcare liabilities:       2,291       2,295         Funded schemes in deficit       2,040       1,911         Provisions       846       908         Deferred tax liabilities       1,393       1,125         Other non-current liabilities       400       287         Total liabilities       30,450       32,591         Equity       15,159       14,293         Non-contro   |  |                   |        |  |  |
| Non-current assets held for sale   192   21   12,147   14,291   12,147   14,291   12,147   14,291   12,147   14,291   12,145   14,251    | ·  |                   |        |  |  |
| Total assets   |  |                   |        |  |  |
| Total assets         46,166         47,512           Current liabilities         2,656         5,840           Other financial liabilities         11,668         10,971           Current tax liabilities         11,668         10,971           Current tax liabilities         361         393           Provisions         361         393           Liabilities associated with assets held for sale         1         -           Non-current liabilities         1         -           Financial liabilities due after one year         7,565         7,878           Non-current tax liabilities         100         258           Pensions and post-retirement healthcare liabilities:         100         258           Pensions and post-retirement healthcare liabilities:         2,291         2,295           Unfunded schemes         2,040         1,911           Provisions         846         908           Deferred tax liabilities         1,393         1,125           Other non-current liabilities         400         287           Total liabilities         30,450         32,591           Equity         15,159         14,293           Non-controlling interests         557         628           <  | Non-current assets held for sale                 |                   |        |  |  |
| Current liabilities           Other financial liabilities         2,656         5,840           Trade payables and other current liabilities         11,668         10,971           Current tax liabilities         1,129         725           Provisions         361         393           Liabilities associated with assets held for sale         15,815         17,929           Non-current liabilities         15,815         17,929           Non-current tax liabilities due after one year         7,565         7,878           Non-current tax liabilities         100         258           Pensions and post-retirement healthcare liabilities:         100         258           Funded schemes in deficit         2,291         2,295           Unfunded schemes         2,040         1,911           Provisions         846         908           Deferred tax liabilities         1,393         1,125           Other non-current liabilities         400         287           Total liabilities         30,450         32,591           Equity         15,159         14,293           Non-controlling interests         557         628           Total equity         15,716         14,921  |  | 12,147            | 14,291 |  |  |
| Other financial liabilities       2,656       5,840         Trade payables and other current liabilities       11,668       10,971         Current tax liabilities       1,129       725         Provisions       361       393         Liabilities associated with assets held for sale       1       -         Non-current liabilities         Financial liabilities due after one year       7,565       7,878         Non-current tax liabilities       100       258         Pensions and post-retirement healthcare liabilities:       2,291       2,295         Unfunded schemes in deficit       2,291       2,295         Unfunded schemes       2,040       1,911         Provisions       846       908         Deferred tax liabilities       400       287         Other non-current liabilities       400       287         Total liabilities       30,450       32,591         Equity       15,159       14,293         Shareholders' equity       15,159       14,293         Non-controlling interests       557       628         Total equity       15,716       14,921   | Total assets                                     | 46,166            | 47,512 |  |  |
| Other financial liabilities       2,656       5,840         Trade payables and other current liabilities       11,668       10,971         Current tax liabilities       1,129       725         Provisions       361       393         Liabilities associated with assets held for sale       1       -         Non-current liabilities         Financial liabilities due after one year       7,565       7,878         Non-current tax liabilities       100       258         Pensions and post-retirement healthcare liabilities:       2,291       2,295         Unfunded schemes in deficit       2,291       2,295         Unfunded schemes       2,040       1,911         Provisions       846       908         Deferred tax liabilities       400       287         Other non-current liabilities       400       287         Total liabilities       30,450       32,591         Equity       15,159       14,293         Shareholders' equity       15,159       14,293         Non-controlling interests       557       628         Total equity       15,716       14,921   |  |                   |        |  |  |
| Trade payables and other current liabilities       11,668       10,971         Current tax liabilities       1,129       725         Provisions       361       393         Liabilities associated with assets held for sale       1   |  |                   |        |  |  |
| Current tax liabilities       1,129       725         Provisions       361       393         Liabilities associated with assets held for sale       1       -         Non-current liabilities         Financial liabilities due after one year       7,565       7,878         Non-current tax liabilities       100       258         Pensions and post-retirement healthcare liabilities:       2,291       2,295         Funded schemes in deficit       2,291       2,295         Unfunded schemes       2,040       1,911         Provisions       846       908         Deferred tax liabilities       1,393       1,125         Other non-current liabilities       400       287         Total liabilities       30,450       32,591         Equity       30,450       32,591         Equity       15,159       14,293         Non-controlling interests       557       628         Total equity       15,716       14,921  |  |                   |        |  |  |
| Provisions         361         393           Liabilities associated with assets held for sale         1            Non-current liabilities         15,815         17,929           Non-current liabilities         7,565         7,878           Non-current tax liabilities         100         258           Pensions and post-retirement healthcare liabilities:         2,291         2,295           Unfunded schemes in deficit         2,291         2,295           Unfunded schemes         2,040         1,911           Provisions         846         908           Deferred tax liabilities         1,393         1,125           Other non-current liabilities         400         287           Total liabilities         30,450         32,591           Equity         30,450         32,591           Equity         15,159         14,293           Non-controlling interests         557         628           Total equity         15,716         14,921  |  |                   |        |  |  |
| Liabilities associated with assets held for sale       1       -         Non-current liabilities       15,815       17,929         Non-current liabilities       7,565       7,878         Non-current tax liabilities       100       258         Pensions and post-retirement healthcare liabilities:       2,291       2,295         Unfunded schemes in deficit       2,040       1,911         Provisions       846       908         Deferred tax liabilities       1,393       1,125         Other non-current liabilities       400       287         Total liabilities       30,450       32,591         Equity       30,450       32,591         Non-controlling interests       557       628         Total equity       15,159       14,293         Total equity       15,716       14,921   |  |                   |        |  |  |
| Non-current liabilities         15,815         17,929           Financial liabilities due after one year         7,565         7,878           Non-current tax liabilities         100         258           Pensions and post-retirement healthcare liabilities:         2,291         2,295           Unfunded schemes in deficit         2,040         1,911           Provisions         846         908           Deferred tax liabilities         1,393         1,125           Other non-current liabilities         400         287           Total liabilities         30,450         32,591           Equity         30,450         32,591           Equity         15,159         14,293           Non-controlling interests         557         628           Total equity         15,716         14,921   |  | 361               | 393    |  |  |
| Non-current liabilities       Non-current tax liabilities due after one year       7,565       7,878         Non-current tax liabilities       100       258         Pensions and post-retirement healthcare liabilities:  | Liabilities associated with assets held for sale | 1 245             | -      |  |  |
| Financial liabilities due after one year       7,565       7,878         Non-current tax liabilities       100       258         Pensions and post-retirement healthcare liabilities:  |  | 15,815            | 17,929 |  |  |
| Non-current tax liabilities       100       258         Pensions and post-retirement healthcare liabilities:       2       291       2,295         Unfunded schemes       2,040       1,911         Provisions       846       908         Deferred tax liabilities       1,393       1,125         Other non-current liabilities       400       287         Total liabilities       30,450       32,591         Equity       15,159       14,293         Shareholders' equity       15,159       14,293         Non-controlling interests       557       628         Total equity       15,716       14,921   |  |                   |        |  |  |
| Pensions and post-retirement healthcare liabilities:       2,291       2,295         Funded schemes in deficit       2,040       1,911         Provisions       846       908         Deferred tax liabilities       1,393       1,125         Other non-current liabilities       400       287         Total liabilities       30,450       32,591         Equity       15,159       14,293         Shareholders' equity       15,159       14,293         Non-controlling interests       557       628         Total equity       15,716       14,921  | Financial liabilities due after one year         |                   |        |  |  |
| Funded schemes in deficit       2,291       2,295         Unfunded schemes       2,040       1,911         Provisions       846       908         Deferred tax liabilities       1,393       1,125         Other non-current liabilities       400       287         Total liabilities       30,450       32,591         Equity         Shareholders' equity       15,159       14,293         Non-controlling interests       557       628         Total equity       15,716       14,921  |  | 100               | 258    |  |  |
| Unfunded schemes       2,040       1,911         Provisions       846       908         Deferred tax liabilities       1,393       1,125         Other non-current liabilities       400       287         Total liabilities       30,450       32,591         Equity       15,159       14,293         Shareholders' equity       15,159       14,293         Non-controlling interests       557       628         Total equity       15,716       14,921  |  |                   |        |  |  |
| Provisions       846       908         Deferred tax liabilities       1,393       1,125         Other non-current liabilities       400       287         Total liabilities       30,450       32,591         Equity       15,159       14,293         Shareholders' equity       15,159       14,293         Non-controlling interests       557       628         Total equity       15,716       14,921   |  |                   |        |  |  |
| Deferred tax liabilities       1,393       1,125         Other non-current liabilities       400       287         14,635       14,662         Total liabilities       30,450       32,591         Equity       15,159       14,293         Non-controlling interests       557       628         Total equity       15,716       14,921   | Unfunded schemes                                 |                   |        |  |  |
| Other non-current liabilities       400       287         14,635       14,662         Total liabilities       30,450       32,591         Equity       15,159       14,293         Non-controlling interests       557       628         Total equity       15,716       14,921  |  | 846               | 908    |  |  |
| 14,635   | Deferred tax liabilities                         | 1,393             | 1,125  |  |  |
| Total liabilities       30,450       32,591         Equity       5hareholders' equity       15,159       14,293         Non-controlling interests       557       628         Total equity       15,716       14,921   | Other non-current liabilities                    | 400               | 287    |  |  |
| Equity Shareholders' equity Non-controlling interests Total equity  15,159 14,293 557 628 15,716 14,921  |  | 14,635            | 14,662 |  |  |
| Equity Shareholders' equity Non-controlling interests Total equity  15,159 14,293 557 628 15,716 14,921  | Total liabilities                                | 30 <i>4</i> 50    | 22 501 |  |  |
| Shareholders' equity       15,159       14,293         Non-controlling interests       557       628         Total equity       15,716       14,921  | rotal habilities                                 | JU,4JU            | 32,331 |  |  |
| Non-controlling interests  Total equity  557 628  15,716 14,921  |  | 45 450            | 44.202 |  |  |
| Total equity 15,716 14,921   |  |                   |        |  |  |
|  | -  |                   |        |  |  |
| Total liabilities and equity 46.166 47.512   | Total equity                                     | 15,716            | 14,921 |  |  |
| : : q: · y   | Total liabilities and equity                     | 46,166            | 47,512 |  |  |

## **CASH FLOW STATEMENT**

(unaudited)

| € million   | Full                  | Full Year             |  |  |
|---|-----------------------|-----------------------|--|--|
|   | 2012                  | 2011                  |  |  |
| Not profit  | 4 049                 | 4 633                 |  |  |
| Net profit Taxation   | <b>4,948</b><br>1,735 | <b>4,623</b><br>1,622 |  |  |
| Share of net profit of joint ventures/associates and other income | 1,755                 | 1,022                 |  |  |
| from non-current investments                                      | (91)                  | (189)                 |  |  |
| Net finance costs   | 397                   | 377                   |  |  |
| Operating profit  | 6,989                 | 6,433                 |  |  |
| Depreciation, amortisation and impairment                         | 1,199                 | 1,029                 |  |  |
| Changes in working capital  | 822                   | (177)                 |  |  |
| Pensions and similar provisions less payments                     | (381)                 | (553)                 |  |  |
| Provisions less payments  | (43)                  | 9                     |  |  |
| Elimination of (profits)/losses on disposals                      | (236)                 | (215)                 |  |  |
| Non-cash charge for share-based compensation                      | 153                   | 105                   |  |  |
| Other adjustments   | 13                    | 8                     |  |  |
| Cash flow from operating activities                               | 8,516                 | 6,639                 |  |  |
| Income tax paid   | (1,680)               | (1,187)               |  |  |
| Net cash flow from operating activities                           | 6,836                 | 5,452                 |  |  |
|   |                       |                       |  |  |
| Interest received   | 146                   | 93                    |  |  |
| Net capital expenditure   | (2,143)               | (1,974)               |  |  |
| Acquisitions and disposals  | 113                   | (1,720)               |  |  |
| Other investing activities  | 1,129                 | (866)                 |  |  |
| Net cash flow from/(used in) investing activities                 | (755)                 | (4,467)               |  |  |
|   | (2.500)               | (2.405)               |  |  |
| Dividends paid on ordinary share capital                          | (2,699)               | (2,485)               |  |  |
| Interest and preference dividends paid                            | (506)                 | (496)                 |  |  |
| Change in financial liabilities                                   | (3,009)               | 3,757                 |  |  |
| Other movements on treasury stock                                 | 48                    | 30                    |  |  |
| Other financing activities  | (456)                 | (395)                 |  |  |
| Net cash flow from/(used in) financing activities                 | (6,622)               | 411                   |  |  |
|   |                       |                       |  |  |
| Net increase/(decrease) in cash and cash equivalents              | (541)                 | 1,396                 |  |  |
| Cash and cash equivalents at the beginning of the period          | 2,978                 | 1,966                 |  |  |
| Effect of foreign exchange rate changes                           | (220)                 | (384)                 |  |  |
| Cash and cash equivalents at the end of the period                | 2,217                 | 2,978                 |  |  |

(unaudited)

### ACCOUNTING INFORMATION AND POLICIES

Except for the revised policy on operating segments and the replacement of underlying operating profit with core operating profit as a non-GAAP measure (see below), the accounting policies and methods of computation are consistent with the year ended 31 December 2011. The condensed preliminary financial statements are based on International Financial Reporting Standards (IFRS) as adopted by the EU and IFRS as issued by the International Accounting Standards Board.

The Group has revised its operating segments to align with the new structure under which the business is managed. Beginning 2012, operating segment information is provided based on four product areas: Personal Care, Foods, Refreshment and Home Care. Additional information is provided by geographies.

From 2012 the Group refers to core operating profit and core operating margin as non-GAAP measures. This means operating profit and operating margin, respectively, before the impact of business disposals, acquisition and disposal related costs, impairments and other one-off items, which we collectively term non-core items, on the grounds that the incidence of these items is uneven between reporting periods. The Group also refers to core earnings per share (core EPS). In calculating core EPS, net profit attributable to shareholders' equity is adjusted to eliminate the post tax impact of non-core items.

The condensed financial statements are shown at current exchange rates, while percentage year-on-year changes are shown at both current and constant exchange rates to facilitate comparison. The income statement on page 6, the statements of comprehensive income and changes in equity on page 7, the cash flow statement on page 9, and the free cash flow note on page 15 are translated at exchange rates current in each period. The balance sheet on page 8 and the net debt note on page 15 are translated at period-end rates of exchange.

The condensed financial statements attached do not constitute the full financial statements within the meaning of Section 434 of the UK Companies Act 2006. Full accounts for Unilever for the year ended 31 December 2011 have been delivered to the Registrar of Companies. The auditors' reports on these accounts were unqualified and did not contain a statement under Section 498 (2) or Section 498 (3) of the UK Companies Act 2006.

### 2 NON-GAAP MEASURES

In our financial reporting we use certain measures that are not recognised under IFRS or other generally accepted accounting principles (GAAP). We do this because we believe that these measures are useful to investors and other users of our financial statements in helping them to understand underlying business performance. Wherever we use such measures, we make clear that these are not intended as a substitute for recognised GAAP measures. Wherever appropriate and practical, we provide reconciliations to relevant GAAP measures. Unilever uses 'constant rate' 'underlying' and 'core' measures primarily for internal performance analysis and targeting purposes.

The principal non-GAAP measure which we apply in our quarterly reporting is underlying sales growth (abbreviated to 'USG' or 'growth'), which we reconcile to changes in the GAAP measure turnover in notes 4 and 5. Underlying sales growth represents turnover growth at constant exchange rates, excluding the effects of acquisitions and disposals. Turnover includes the impact of exchange rates, acquisitions and disposals.

Other non-GAAP measures are core operating profit, core operating margin and core EPS, as explained in note 1. Core EPS is further discussed on page 4 and in note 9. We also discuss free cash flow, which we reconcile in note 7 to the amounts in the cash flow statement, and net debt, which we reconcile in note 8 to the amounts reported in our balance sheet and cash flow statement.

(unaudited)

## 3 SIGNIFICANT ITEMS WITHIN THE INCOME STATEMENT

In our income statement reporting we disclose the total value of non-core items that arise within operating profit.

| € million                                  | F    | ull Year  |
|--|------|-----------|
|  | 2012 | 2011      |
| Acquisition and disposal related costs     | (1)  | 90) (234) |
| Gain/(loss) on disposal of group companies | 1    | 17 221    |
| Impairments and other one-off items        |      | - 157     |
|  |      |           |
| Non-core items before tax                  | (1   | 73) 144   |
| Tax impact of non-core items               | (    | 14) (6)   |
| Non-core items after tax                   | (8   | 37) 138   |
| Attributable to:                           |      |           |
| Non-controlling interests                  |      |           |
| Shareholders' equity                       | (3   | 37) 138   |

The following table shows the impact of non-core items on profit attributable to shareholders.

| € million  |   | Full Year |       |  |
|--|---|-----------|-------|--|
|  | 2 | 2012      | 2011  |  |
| Net profit attributable to shareholders' equity  |   | 4,480     | 4,252 |  |
| Post tax impact of non-core items                |   | 87        | (138) |  |
| Core profit attributable to shareholder's equity |   | 4,567     | 4,114 |  |

(unaudited)

# 4 SEGMENT INFORMATION - CATEGORIES

| Fourth Quarter              | Personal<br>Care | Foods | Refreshment | Home<br>Care | Total  |
|-----------------------------|------------------|-------|-------------|--------------|--------|
| Turnover (€ million)        |                  |       |             |              |        |
| 2011                        | 4,124            | 3,672 | 1,663       | 2,105        | 11,564 |
| 2012                        | 4,651            | 3,754 | 1,859       | 2,298        | 12,562 |
| Change (%)                  | 12.8             | 2.2   | 11.8        | 9.2          | 8.6    |
| Impact of:                  |                  |       |             |              |        |
| Exchange rates (%)          | (0.2)            | 2.7   | 1.0         | (0.1)        | 0.9    |
| Acquisitions (%)            | 1.7              | -     | 0.2         | -            | 0.7    |
| Disposals (%)               | (0.4)            | (1.7) | 0.7         | (1.0)        | (0.8)  |
|                             |                  |       |             |              |        |
| Underlying sales growth (%) | 11.5             | 1.3   | 9.8         | 10.4         | 7.8    |
| Price (%)                   | 4.0              | 1.4   | 2.9         | 3.1          | 2.9    |
| Volume (%)                  | 7.2              | (0.1) | 6.7         | 7.0          | 4.8    |

| Full Year                         | Personal<br>Care | Foods  | Refreshment | Home<br>Care | Total  |
|-----------------------------------|------------------|--------|-------------|--------------|--------|
| Turnover (€ million)              |                  |        |             |              |        |
| 2011                              | 15,471           | 13,986 | 8,804       | 8,206        | 46,467 |
| 2012                              | 18,097           | 14,444 | 9,726       | 9,057        | 51,324 |
| Change (%)                        | 17.0             | 3.3    | 10.5        | 10.4         | 10.5   |
| Impact of:                        |                  |        |             |              |        |
| Exchange rates (%)                | 2.3              | 3.0    | 2.4         | 0.6          | 2.2    |
| Acquisitions (%)                  | 4.4              | -      | 0.8         | 0.6          | 1.8    |
| Disposals (%)                     | (0.5)            | (1.5)  | 0.7         | (1.1)        | (0.7)  |
|                                   |                  |        |             |              |        |
| Underlying sales growth (%)       | 10.0             | 1.8    | 6.3         | 10.3         | 6.9    |
| Price (%)                         | 3.3              | 2.7    | 3.9         | 3.9          | 3.3    |
| Volume (%)                        | 6.5              | (0.9)  | 2.4         | 6.2          | 3.4    |
|                                   |                  |        |             |              |        |
| Operating profit (€ million)      | 2 - 2 - 2        |        |             |              |        |
| 2011                              | 2,536            | 2,693  | 723         | 481          | 6,433  |
| 2012                              | 2,928            | 2,605  | 911         | 545          | 6,989  |
| Core operating profit (€ million) |                  |        |             |              |        |
| 2011                              | 2,723            | 2,449  | 676         | 441          | 6,289  |
| 2012                              | 3,088            | 2,532  | 911         | 531          | 7,062  |
| Operating margin (%)              |                  |        |             |              |        |
| 2011                              | 16.4             | 19.3   | 8.2         | 5.9          | 13.8   |
| 2012                              | 16.2             | 18.0   | 9.4         | 6.0          | 13.6   |
| Core operating margin (%)         |                  |        |             |              |        |
| 2011                              | 17.6             | 17.5   | 7.7         | 5.4          | 13.5   |
| 2012                              | 17.1             | 17.5   | 9.4         | 5.9          | 13.8   |
|                                   |                  |        |             |              |        |

(unaudited)

## 5 SEGMENT INFORMATION - GEOGRAPHIES

| Fourth Quarter              | Asia /<br>AMET /<br>RUB | The<br>Americas | Europe | Total  |
|-----------------------------|-------------------------|-----------------|--------|--------|
| Turnover (€ million)        |                         |                 |        |        |
| 2011                        | 4,460                   | 3,867           | 3,237  | 11,564 |
| 2012                        | 5,021                   | 4,246           | 3,295  | 12,562 |
| Change (%)                  | 12.6                    | 9.8             | 1.8    | 8.6    |
| Impact of:                  |                         |                 |        |        |
| Exchange rates (%)          | 0.8                     | 0.1             | 2.1    | 0.9    |
| Acquisitions (%)            | 1.7                     | -               | -      | 0.7    |
| Disposals (%)               | (0.1)                   | (1.9)           | (0.4)  | (0.8)  |
| Underlying sales growth (%) | 9.9                     | 11.8            | 0.2    | 7.8    |
| Price (%)                   | 3.8                     | 4.6             | (0.6)  | 2.9    |
| Volume (%)                  | 5.9                     | 6.9             | 0.7    | 4.8    |

| Full Year                         | Asia /<br>AMET /<br>RUB | The<br>Americas | Europe | Total  |
|-----------------------------------|-------------------------|-----------------|--------|--------|
| Turnover (€ million)              |                         |                 |        |        |
| 2011                              | 17,723                  | 15,251          | 13,493 | 46,467 |
| 2012                              | 20,357                  | 17,088          | 13,493 | 51,324 |
| Change (%)                        | 14.9                    | 12.0            | 2.9    | 10.5   |
| Impact of:                        | 14.5                    | 12.0            | 2.5    | 10.5   |
| Exchange rates (%)                | 2.2                     | 3.0             | 1.3    | 2.2    |
| Acquisitions (%)                  | 1.8                     | 2.1             | 1.3    | 1.8    |
| Disposals (%)                     | (0.2)                   | (1.3)           | (0.6)  | (0.7)  |
| Underlying sales growth (%)       | 10.6                    | 7.9             | 0.8    | 6.9    |
| Price (%)                         | 4.6                     | 4.8             | (0.1)  | 3.3    |
| Volume (%)                        | 5.7                     | 3.1             | 0.9    | 3.4    |
| Operating profit (€ million)      |                         |                 |        |        |
| 2011                              | 2,109                   | 2,250           | 2,074  | 6,433  |
| 2012                              | 2,637                   | 2,433           | 1,919  | 6,989  |
| Core operating profit (€ million) |                         |                 |        |        |
| 2011                              | 2,128                   | 2,123           | 2,038  | 6,289  |
| 2012                              | 2,667                   | 2,420           | 1,975  | 7,062  |
| Operating margin (%)              |                         |                 |        |        |
| 2011                              | 11.9                    | 14.8            | 15.4   | 13.8   |
| 2012                              | 13.0                    | 14.2            | 13.8   | 13.6   |
| Core operating margin (%)         |                         |                 |        |        |
| 2011                              | 12.0                    | 13.9            | 15.1   | 13.5   |
| 2012                              | 13.1                    | 14.2            | 14.2   | 13.8   |
|                                   |                         |                 |        |        |

(unaudited)

## 5 SEGMENT INFORMATION – GEOGRAPHIES (continued)

## Additional geographical information

|                   |          | Fourth Quarter 2012 |     |       | Fourth Quarter 2011 |       |       |     |
|-------------------|----------|---------------------|-----|-------|---------------------|-------|-------|-----|
|                   | Turnover | USG                 | UVG | UPG   | Turnover            | USG   | UVG   | UPG |
|                   | €m       | %                   | %   | %     | €m                  | %     | %     | %   |
| Unilever Total    | 12,562   | 7.8                 | 4.8 | 2.9   | 11,564              | 6.6   | 0.1   | 6.5 |
| Developed markets | 5,484    | 4.0                 | 4.1 | (0.1) | 5,210               | (0.3) | (3.7) | 3.6 |
| Emerging markets  | 7,078    | 10.8                | 5.3 | 5.2   | 6,354               | 12.3  | 3.3   | 8.8 |

|                   | Full Year 2012 |      |     | Full Year 2011 |          |      |       |     |
|-------------------|----------------|------|-----|----------------|----------|------|-------|-----|
|                   | Turnover       | USG  | UVG | UPG            | Turnover | USG  | UVG   | UPG |
|                   | €m             | %    | %   | %              | €m       | %    | %     | %   |
| Unilever Total    | 51,324         | 6.9  | 3.4 | 3.3            | 46,467   | 6.5  | 1.6   | 4.8 |
| Developed markets | 22,993         | 1.6  | 0.8 | 0.8            | 21,470   | 0.8  | (1.6) | 2.4 |
| Emerging markets  | 28,331         | 11.4 | 5.7 | 5.4            | 24,997   | 11.5 | 4.4   | 6.8 |

|               | Fourth Quarter 2012 |      |      | Fourth Quarter 2011 |          |       |       |     |
|---------------|---------------------|------|------|---------------------|----------|-------|-------|-----|
|               | Turnover            | USG  | UVG  | UPG                 | Turnover | USG   | UVG   | UPG |
|               | €m                  | %    | %    | %                   | €m       | %     | %     | %   |
| The Americas  | 4,246               | 11.8 | 6.9  | 4.6                 | 3,868    | 5.3   | (1.2) | 6.6 |
| North America | 2,092               | 12.0 | 10.9 | 1.0                 | 1,863    | (0.9) | (5.4) | 4.7 |
| Latin America | 2,154               | 11.6 | 3.5  | 7.8                 | 2,005    | 11.3  | 2.7   | 8.3 |

|               |          | Full Year 2012 |     |     | Full Year 2011 |      |       |     |
|---------------|----------|----------------|-----|-----|----------------|------|-------|-----|
|               | Turnover | USG            | UVG | UPG | Turnover       | USG  | UVG   | UPG |
|               | €m       | %              | %   | %   | €m             | %    | %     | %   |
| The Americas  | 17,088   | 7.9            | 3.1 | 4.8 | 15,251         | 6.3  | 0.4   | 5.9 |
| North America | 8,799    | 3.8            | 1.1 | 2.8 | 7,741          | 2.1  | (1.8) | 4.0 |
| Latin America | 8,289    | 12.1           | 5.1 | 6.7 | 7,510          | 10.8 | 2.7   | 7.9 |

## 6 TAXATION

The effective tax rate for the year was 26.4% compared with 26.5% for 2011. The tax rate is calculated by dividing the tax charge by pre-tax profit excluding the contribution of joint ventures and associates.

Tax effects of components of other comprehensive income were as follows:

| € million  | Full Year 2012 |                            |                | Fı               | 1                          |                  |
|--|----------------|----------------------------|----------------|------------------|----------------------------|------------------|
|  | Before<br>tax  | Tax<br>(charge)/<br>credit | After<br>tax   | Before<br>tax    | Tax<br>(charge)/<br>credit | After<br>tax     |
| Fair value gains/(losses) on financial instruments Actuarial gains/(losses) on pension schemes | (130)<br>(815) | 5<br>171                   | (125)<br>(644) | (194)<br>(1,691) | 26<br>448                  | (168)<br>(1,243) |
| Currency retranslation gains/(losses)  | (307)          | (9)                        |                | (713)            | 10                         | (703)            |
| Other comprehensive income   | (1,252)        | 167                        | (1,085)        | (2,598)          | 484                        | (2,114)          |

(unaudited)

## 7 FREE CASH FLOW

| € million                                  | Full Year |         |
|--|-----------|---------|
|  | 2012      | 2011    |
|  |           |         |
| Cash flow from operating activities        | 8,516     | 6,639   |
| Income tax paid                            | (1,680)   | (1,187) |
| Net capital expenditure                    | (2,143)   | (1,974) |
| Net interest and preference dividends paid | (360)     | (403)   |
| Free cash flow                             | 4,333     | 3,075   |

## 8 NET DEBT

| € million  | Full `   | Year     |
|--|----------|----------|
|  | 2012     | 2011     |
| Total financial liabilities                          | (10,221) | (13,718) |
| Current financial liabilities                        | (2,656)  | (5,840)  |
| Non-current financial liabilities                    | (7,565)  | (7,878)  |
| Cash and cash equivalents as per balance sheet       | 2,465    | 3,484    |
| Cash and cash equivalents as per cash flow statement | 2,217    | 2,978    |
| Add bank overdrafts deducted therein                 | 248      | 506      |
| Other financial assets                               | 401      | 1,453    |
| Net debt   | (7,355)  | (8,781)  |

## 9 COMBINED EARNINGS PER SHARE

The combined earnings per share calculations are based on the average number of share units representing the combined ordinary shares of NV and PLC in issue during the period, less the average number of shares held as treasury stock.

In calculating diluted earnings per share and core earnings per share, a number of adjustments are made to the number of shares, principally: (i) conversion into PLC ordinary shares in the year 2038 of shares in a group company under the arrangements for the variation of the Leverhulme Trust and (ii) the exercise of share options by employees.

(unaudited)

### 9 COMBINED EARNINGS PER SHARE (continued)

Earnings per share for total operations for the twelve months were calculated as follows:

|   | 2012    | 2011    |
|---|---------|---------|
| Combined EPS – Basic  |         |         |
| Net profit attributable to shareholders' equity (€ million)               | 4,480   | 4,252   |
| Average number of combined share units (millions of units)                | 2,828.8 | 2,815.9 |
| Combined EPS – basic (€)  | 1.58    | 1.51    |
| Combined EPS – Diluted  |         |         |
| Net profit attributable to shareholders' equity (€ million)               | 4,480   | 4,252   |
| Adjusted average number of combined share units (millions of units)       | 2,915.9 | 2,908.1 |
| Combined EPS – diluted (€)  | 1.54    | 1.46    |
| Core EPS  |         |         |
| Core profit attributable to shareholder's equity (see note 3) (€ million) | 4,567   | 4,114   |
| Adjusted average number of combined share units (millions of units)       | 2,915.9 | 2,908.1 |
| Core EPS – diluted (€)  | 1.57    | 1.41    |

In calculating core earnings per share, net profit attributable to shareholders' equity is adjusted to eliminate the post tax impact of business disposals, acquisition and disposal related costs, impairments and other one-off items.

The numbers of shares included in the calculation of earnings per share is an average for the period. During the period the following movements in shares have taken place:

|  | Millions |
|--|----------|
| Number of shares at 31 December 2011 (net of treasury stock) | 2,820.4  |
| Net movements in shares under incentive schemes              | 11.4     |
| Number of shares at 31 December 2012                         | 2,831.8  |

## 10 ACQUISITIONS AND DISPOSALS

On 30 July 2012 the Group announced that it has signed a definitive agreement to sell its North America frozen meals business to ConAgra Foods, Inc. for a total cash consideration of US\$265 million.

### 11 DIVIDENDS

The Boards have declared a quarterly interim dividend for Q4 2012 at the following rates which are equivalent in value at the rate of exchange applied under the terms of the Equalisation Agreement between the two companies:

Per Unilever N.V. ordinary share: € 0.2430

Per Unilever PLC ordinary share: £ 0.2039

Per Unilever N.V. New York share: US\$ 0.3237

Per Unilever PLC American Depositary Receipt: US\$ 0.3237

The quarterly interim dividends have been determined in euros and converted into equivalent sterling and US dollar amounts using exchange rates issued by the European Central Bank on 21 January 2013.

(unaudited)

## 11 DIVIDENDS (continued)

The quarterly dividend calendar for the remainder of 2013 will be as follows:

|                                  | Announcement Date | Ex-Dividend Date | Record Date     | Payment Date      |
|----------------------------------|-------------------|------------------|-----------------|-------------------|
| Quarterly dividend – for Q4 2012 | 23 January 2013   | 6 February 2013  | 8 February 2013 | 13 March 2013     |
| Quarterly dividend – for Q1 2013 | 25 April 2013     | 8 May 2013       | 10 May 2013     | 12 June 2013      |
| Quarterly dividend – for Q2 2013 | 25 July 2013      | 7 August 2013    | 9 August 2013   | 11 September 2013 |
| Quarterly dividend – for Q3 2013 | 24 October 2013   | 6 November 2013  | 8 November 2013 | 11 December 2013  |

US dollar cheques for the quarterly interim dividend will be mailed on 12 March 2013 to holders of record at the close of business on 8 February 2013. In the case of the NV New York shares, Netherlands withholding tax will be deducted.

## 12 EVENTS AFTER THE BALANCE SHEET DATE

On 3 January 2013 the Group announced that it has signed a definitive agreement to sell its global Skippy business to Hormel Foods for a total cash consideration of approximately US\$700 million.