

CATHERINE TUCKER

MIT Sloan School of Management
100 Main St, E62-536
Cambridge MA 02142

Tel: (617) 252-1499
cetucker@mit.edu
<http://cetucker.scripts.mit.edu>

EDUCATION

Stanford University, Ph.D. in Economics (Advisor: Tim Bresnahan), 2005

Oxford University, BA in Politics, Philosophy and Economics, 1999

APPOINTMENTS

MIT Sloan, Chair MIT Sloan PhD Program, July 2015 –

MIT Sloan, Professor of Management Science, July 2015–

National Bureau of Economic Research (NBER), Research Associate, September 2012 –

MIT Sloan, Mark Hyman Jr. Career Development Professor (with tenure), July 2012 –

MIT Sloan, Associate Professor of Management Science, July 2011 –

National Bureau of Economic Research (NBER), Faculty Research Fellow, May 2011 –
September 2012

MIT Sloan, Douglas Drane Career Development Chair in IT and Management, July 2006 –

MIT Sloan, Assistant Professor of Marketing, July 2005 – June 2011

HONORS AND AWARDS

2015	Erin Anderson Award
2014	Paul E. Green Award
2013	Teacher of the Year Award, MIT Sloan
2013	Jamieson Prize for Excellence in Teaching
2012	Garfield Economic Impact Award for Best Paper in Health Economics
2012	Nominated for Teacher of the Year award (Also in 2010 and 2009)
2011	WHITE Award for best paper in the Economics of Healthcare IT
2011	Public Utility Research Prize for the best paper in regulatory economics
2011	NSF CAREER Award
2011	MSI Young Scholar
2010	Management Science Distinguished Service Award
2004	Koret Foundation Scholar, Stanford Institute for Economic Policy Research Fellowship
2004	Fourth Annual Claire and Ralph Landau Student Working Paper prize

PUBLISHED/ACCEPTED PAPERS

1. 'Identifying Formal and Informal Influence in Technology Adoption with Network Externalities', *Management Science*, Vol. 55 No. 12, December 2008, pp. 2024-2039
2. 'Privacy Protection and Technology Diffusion: The Case of Electronic Medical Records' with Amalia Miller, *Management Science (Lead Article)*, Vol. 55 No. 7, July 2009, pp. 1077-1093
3. 'How Sales Taxes Affect Customer and Firm Behavior: The Role of Search on the Internet' with Eric Anderson, Nathan Fong and Duncan Simester, *Journal of Marketing Research*, Vol. 47 No. 2, April 2010, pp. 229-239
4. 'Growing Two-sided Networks by Advertising the User Base: A Field Experiment', with Juanjuan Zhang, *Marketing Science*, Vol. 29 No. 5, September-October 2010, pp. 805-814
5. 'Privacy Regulation and Online Advertising' with Avi Goldfarb, *Management Science*, Vol. 57 No. 1, January 2011, pp. 57-71
6. 'Search Engine Advertising: Channel Substitution when Pricing Ads to Context', with Avi Goldfarb, *Management Science*, Vol. 57 No 3, March 2011, pp. 458-470
7. 'Stuck in the Adoption Funnel: The Effect of Interruptions in the Adoption Process on

- Usage' with Anja Lambrecht and Katja Seim, *Marketing Science*, Vol. 30 No. 2, March-April 2011, pp. 355-36
8. 'Advertising Bans and the Substitutability of Online and Offline Advertising', with Avi Goldfarb, *Journal of Marketing Research (Lead Article)*, Vol. 48 No. 2, April 2011, pp. 207-227
 9. 'Can Healthcare Information Technology Save Babies?' with Amalia Miller, *Journal of Political Economy*, Vol. 119 No. 2, April 2011, pp. 289-324
 10. 'How Does Popularity Information Affect Choices? A Field Experiment' with Juanjuan Zhang, *Management Science*, Vol. 57 No. 5, May 2011, pp. 828-842
 11. 'Online Display Advertising: Targeting and Obtrusiveness' with Avi Goldfarb, *Marketing Science (Lead Article and Discussion Paper)*, Vol. 30 No. 3, May-June 2011, pp. 389-404
 - 'Rejoinder - Implications of "Online Display Advertising: Targeting and Obtrusiveness' with Avi Goldfarb, *Marketing Science*, Vol. 30 No. 3, May-June 2011, pp. 413-415
 - Nominated for John D. C. Little Award
 12. 'Encryption and Data Security' with Amalia Miller, *Journal of Policy Analysis and Management*, Vol. 30 No. 3, Summer 2011, pp. 534-556
 13. 'Paying With Money or With Effort: Pricing When Customers Anticipate Hassle' with Anja Lambrecht, *Journal of Marketing Research*, Vol. 49 No. 1, February 2012, pp. 66-82.
 14. 'Heterogeneity and the Dynamics of Technology Adoption' with Stephen Ryan, *Quantitative Marketing and Economics*, Vol 10 No. 1, March 2012, pp 63-109
 15. 'Shifts in Privacy Concerns', *American Economic Review: Papers and Proceedings* with Avi Goldfarb, Vol. 102 No. 3, May 2012, pp. 349-53
 16. 'How does the Use of Trademarks by Intermediaries Affect Online Search?' with Lesley Chiou. *Marketing Science*, Vol 31 No. 5, September 2012, pp 819-837
 17. 'Active Social Media Management: The Case of Health Care' with Amalia Miller. *Information Systems Research* Vol. 24, No. 1, March 2013, pp. 52-70
 18. 'Paywalls and the Demand for News' with Lesley Chiou. *Information Economics and Policy* Volume 25 No. 2, June 2013, pp. 61-69

19. 'Days on Market and Home Sales' with Juanjuan Zhang and Ting Zhu. *RAND Journal of Economics* Volume 44 No. 2, pages 337-360, Summer 2013
20. 'When Does Retargeting Work? Timing Information Specificity' with Anja Lambrecht. *Journal of Marketing Research (Lead Article)* Vol. 50 No. 5, October 2013, pp. 561-576
 - Paul E. Green Award for the 'Best article in the Journal of Marketing Research that demonstrates the greatest potential to contribute significantly to the practice of marketing research.'
21. 'Health Information Exchange, System Size and Information Silos' with Amalia Miller. *Journal of Health Economics*, Vol. 33 No. 2, January 2014: pp. 28-42
22. 'Electronic Discovery and the Adoption of Information Technology' with Amalia Miller. *Journal of Law, Economics, & Organization (Lead Article)*, Vol. 30. No. 2, May 2014, pp. 217-243
23. 'Social Networks, Personalized Advertising, and Privacy Controls.', *Journal of Marketing Research*, Vol. 51, No. 5, October 2014, pp. 546-562.
24. 'Trademarks, Triggers, and Online Search' with Stefan Bechtold. *Journal of Empirical Legal Studies* Vol. 11 No. 4, December 2014
25. 'The Reach and Persuasiveness of Viral Video Ads' *Marketing Science* Vol. 34, No. 2 2015 pp. 281-296
26. 'Privacy Regulation and Market Structure' with James Campbell and Avi Goldfarb. *Journal of Economics & Management Strategy* Vol 24, No. 1, Spring 2015, pp 47-73
27. 'Harbingers of Failure' with Eric Anderson, Song Lin and Duncan Simester. Forthcoming at *Journal of Marketing Research*
28. 'Standardization and the Effectiveness of Online Advertising' with Avi Goldfarb. Forthcoming at *Management Science*
29. 'The Effect of Patent Litigation and Patent Assertion Entities on Entrepreneurial Activity' Forthcoming at *Research Policy*

CHAPTERS IN EDITED VOLUMES AND SUMMARY PIECES

30. 'Modeling Social Interactions: Identification, Empirical Methods and Policy Implications' with Wes Hartmann, Puneet Manchanda, Harikesh Nair, Matt Bothner,

Peter Dodds, David Godes and Karthik Hosanagar, *Marketing Letters*, Vol. 19 No. 3, December 2008, pp. 287-304

31. 'Search Engine Advertising - Examining a profitable side of the long tail of advertising that is not possible under the traditional broadcast advertising model' with Avi Goldfarb, *Communications of the ACM*, Vol. 51 No. 11, November 2008, pp. 22-24
32. 'Online Advertising', with Avi Goldfarb, *Advances in Computers*, Vol. 81, March 2011, Marvin Zelkowitz (Ed), Elsevier
33. 'Substitution between Online and Offline Advertising Markets', with Avi Goldfarb, *Journal of Competition Law and Economics*, Vol. 7 No. 1, March 2011, pp. 37-44
34. 'Online Advertising, Behavioral Targeting, and Privacy', with Avi Goldfarb, *Communications of the ACM*, Vol. 54 No. 5, May 2011, 25-27
35. 'Privacy and Innovation', *Innovation Policy and the Economy*, Vol. 11, 2012, Josh Lerner and Scott Stern (Eds), NBER
36. 'The Economics of Advertising and Privacy', *International Journal of Industrial Organization*, Vol. 30 No. 3, May 2012, pp. 326-329
37. 'Empirical Research on the Economic Effects of Privacy Regulation'. *Journal on Telecommunications and High Technology Law*, Vol. 10 No. 2, Summer 2012, pp. 265-272
38. 'Social Networks, Advertising and Antitrust', with Alex Marthews, *George Mason Law Review*, 2012, Vol 19 No 5., pp. 1211-1227.
39. 'Why Managing Customer Privacy Can Be an Opportunity' with Avi Goldfarb, *Spring 2013, Sloan Management Review*
40. 'The Implications of Improved Attribution and Measurability for Antitrust and Privacy in Online Advertising Markets', *George Mason Law Review*, Vol. 2 No. 2, pp. 1025-1054 (2013).
41. 'Privacy and the Internet' Chapter 11, *Handbook of Media Economics*, Forthcoming
42. 'Field Experiments in Marketing,' with Anja Lambrecht, *Handbook of Marketing Analytics*, Forthcoming

POLICY WRITING

43. OECD Roundtable on Privacy, Report on the 'Economic Value of Online Information', December 2010
44. Written Congressional Testimony on 'Internet Privacy: The Impact and Burden of European Regulation,' U.S. House Energy and Commerce Committee, September 2011

PAPERS UNDER REVIEW

45. 'How Do Restrictions on Advertising Affect Consumer Search?' with Lesley Chiou. Revise and resubmit at *Management Science*
46. 'Digital Content Aggregation Platforms: The Case of the News Media.' with Lesley Chiou Revise and resubmit at *RAND Journal of Economics*
47. 'Social Advertising'. Revise and resubmit at *Management Science*
48. 'Patent Trolls and Technology Diffusion: The Case of Medical Imaging' Revise and resubmit at *RAND Journal of Economics*
49. 'Should You Target Early Trend Propagators? Evidence from Twitter' with Anja Lambrecht and Caroline Wiertz. Revise and resubmit at *Marketing Science*
50. 'Privacy Protection, Personalized Medicine and Genetic Testing' with Amalia Miller. Revise and resubmit at *Management Science*
51. 'Government Surveillance and Internet Search Behavior' with Alex Marthews Revise and resubmit at *Management Science*
52. 'Conducting Research with Quasi-Experiments: A Guide for Marketers' with Avi Goldfarb.
53. 'Guns, Privacy and Crime' with Alessandro Acquisti

WORK IN PROGRESS

'Spillovers from Product Failure' with Amalia Miller

'The Choice of Privacy Policy: The Case of Educational Software' with Amalia Miller

'Third-Party Certification: The Case of Medical Devices' with Cristina Nistor

'Big Bad Data: The Case of For-Profit College Advertising' Avinash Gannamaneni and Avi Goldfarb

INVITED SEMINARS

Universities

1. June 2015, Marketing Group, University of Cambridge, UK
2. May 2015, Marketing Group, University of Texas at Dallas, TX
3. March 2015, Health Policy Group, Georgia State University, GA
4. March 2015, Marketing Group, University of Colorado, CO
5. February 2015, Strategy Group, University of North Carolina, NC
6. January 2015, Marketing Group, Emory University, GA
7. December 2014, OPIM, Wharton School of Management, PA
8. October 2014, Economics Department, Yale University, CT
9. September 2014, Marketing Group, Boston University, MA
10. March 2014, Technology Group, University of California at Berkeley, CA
11. January 2014, Marketing Department at Texas A&M
12. November 2013, Marketing Group, University of California at Berkeley, CA
13. October 2013, Marketing Group, Tulane University, LA
14. October 2013, Marketing Group, University of Houston, TX
15. May 2013, Tuck School of Management, Dartmouth University, NH
16. March 2013, Economics Department, University of Toulouse
17. March 2013, Marketing Group, Rotterdam University
18. March 2013, Economics Department, University of Zurich
19. March 2013, Marketing group, Georgia Tech
20. January 2013, Anderson School, UCLA
21. January 2013, Marketing Group, CMU
22. October 2012, Marketing Group, Stanford University
23. October 2012, Marketing Group, Columbia University
24. October 2012, Marketing Group, University of Texas at Austin
25. September 2012, Marketing Group, Harvard Business School
26. June 2012, Strategy Group, London Business School
27. March 2012, Marketing Group, Cornell
28. February 2012, IS Group, Indian School of Business
29. February 2012, Marketing Group, Wharton
30. January 2012, Marketing Group, UCLA
31. November 2011, Marketing Group, University of Rochester
32. October 2011, Marketing Group, University of Zurich
33. October 2011, Department of Law and Economics, Swiss Federal Institute of Technology, Zurich

34. May 2011, Marketing Group, National University of Singapore
35. May 2011, IS Group, National University of Singapore
36. May 2011, Strategy Group, LMU Munich
37. May 2011, Marketing Group, New York University
38. March 2011, Marketing Group, Florida University
39. February 2011, IS Group, New York University
40. November 2010, European School of Management and Technology
41. October 2010, Marketing Group, Yale University
42. October 2010, Networked Business Group, Harvard Business School
43. September 2010, TIES Group, MIT Sloan
44. July 2010, Department of Economics, University of Mannheim
45. March 2010, Marketing Group, Wharton School, University of Pennsylvania
46. January 2010, Marketing Group, University of Michigan
47. November 2009, Marketing Group, University of California at Berkeley
48. October 2009, Digital Business Seminar, MIT Sloan
49. December 2008, Marketing Group, MIT Sloan
50. November 2008, Marketing Group, Rady School of Business, UCSD
51. September 2008, Strategy Group, MIT Sloan
52. May 2008, Digital Strategy Group, Tuck School of Business, Dartmouth University
53. April 2008, Kellogg Management and Strategy Group, Northwestern University
54. March 2008, Marketing Group, Duke University
55. March 2008, Strategy Group, Chicago GSB
56. July 2007, Marketing Group, London Business School, London, UK
57. April 2007, Marketing Group, Chicago GSB
58. March 2007, Marketing Group, Rotman School, University of Toronto
59. November 2005, Economics Department, Harvard University
60. October 2004-February 2005 (Job Market): NYU Stern, University of Michigan, University of Arizona, University of British Columbia, Federal Reserve Board, Federal Reserve Bank of New York, Harvard Business School, Kellogg, MIT Sloan, Federal Reserve Bank of Chicago, Stanford Economics Department

Other

61. April 2015, Federal Communications Commission
62. November 2014, Office of Research at the Consumer Financial Protection Bureau
63. April 2014, Big Data Working Group, The White House.
64. February 2014, Main Street Patent Coalition, Panel hosted at the Senate by Senator Orrin Hatch
65. July 2013, Federal Communications Commission
66. August 2012, DG Competition, European Commission, Brussels
67. August 2012, Technology Policy Institute Conference, Aspen
68. December 2011, Havas Digital, New York
69. June 2011, Eneca
70. September 2010, Federal Trade Commission
71. September 2010, Google European Public Policy Unit, Paris
72. July 2009, Information Technology and Innovation Foundation, Washington DC

PRESENTATIONS OF RESEARCH AT CONFERENCES

1. July 2015, NBER Law and Economics (co-author presented), Cambridge, MA
2. July 2015, NBER Economics of Digitization, Cambridge, MA
3. June 2015, 'The Future of Research in the Digital Society', French Ministry of Culture and Communication – Toulouse School of Economics, Paris, France
4. June 2015, Marketing Science, Baltimore, MD
5. June 2015, Doctoral Consortium, Baltimore, MD
6. March 2015, IP Leadership Conference, Washington, DC
7. February 2015, Patents in Theory and Practice, Washington, DC
8. June 2014, Marketing Science, Atlanta, GA
9. May 2014, Boston College Social Media Workshop, Boston, MA
10. January 2014, American Economic Association Meetings
11. July 2013, Marketing Science, Istanbul, Turkey
12. June 2013, Searle Center Conference on Internet Search and Innovation, Chicago, IL
13. April 2013, Brown University Mini-Networks Conference
14. February 2013, WSDM 2013 Conference (Keynote Speaker), Rome, Italy
15. January 2013, American Economic Association Meetings, San Diego, CA (Co-author presented)
16. December 2012, New York Computer Science and Economics Day
17. November 2012, Search and Competition Conference, Melbourne Australia
18. October 2012, Economics of Personal Data, (Keynote Speaker), Amsterdam
19. August 2012, Amsterdam Symposium on Behavioral and Experimental Economics
20. July 2012, Fudan University Marketing Research Symposium, China
21. June 2012, Searle Center Conference on Internet Search and Innovation, Chicago, IL
22. June 2012, Innovation, Intellectual Property and Competition Policy Conference, Tilburg, Netherlands
23. June 2012, Marketing Science, Boston, MA
24. June 2012, Social Media and Business Transformation, Baltimore, MD
25. May 2012, The Law and Economics of Search Engines and Online Advertising, George Mason University, Arlington, VA
26. February 2012, NBER Economics of Digitization (co-author presented), Cambridge, MA
27. January 2012, Symposium on Antitrust and High-Tech Industries, George Mason University, VA
28. January 2012, Patents, Standards and Innovation, Tucson, AZ
29. January 2012, Econometric Society Meetings, Chicago, IL
30. January 2012, AEA Meetings (2 papers), Chicago, IL
31. December 2011, Economics of Privacy Workshop, Boulder, CO
32. November 2011, Economics and Computation Day, Cambridge, MA
33. November 2011, HBS Strategy Research Conference, Boston, MA
34. November 2011, The Law and Economics of Internet Search and Online Advertising Roundtable, George Mason University, Arlington, VA
35. November 2011, Patents Statistics for Decision Makers, Alexandria, VA

36. October 2011, Workshop on Health IT and Economics, Washington, DC
37. October 2011, Innovation, Organizations and Society, University of Chicago, IL
38. October 2011, Direct Marketing Research Summit, Boston, MA
39. September 2011, Invited Session 'Economics and Marketing', EARIE, Stockholm, Sweden.
40. July 2011, NBER Economics of Digitization, Cambridge, MA
41. July 2011, SICS, Berkeley, CA
42. June 2011, The Law and Economics of Search Engines and Online Advertising, George Mason University, Arlington, VA
43. June 2011, Workshop on the Economics on Information Security, Washington, DC
44. June 2011, Marketing Science (3 papers), Houston, TX
45. June 2011, Searle Center Conference on Internet Search and Innovation, Chicago, IL
46. May 2011, Boston College Social Media Workshop, Boston, MA
47. May 2011, Technology Pricing Forum, Boston, MA
48. April 2011, NBER Innovation Policy and the Economy, Washington, DC
49. April 2011, International Industrial Organization Conference (3 papers), Boston, MA
50. March 2011, Technology Policy Institute, Washington, DC
51. February 2011, NBER Economics of Digitization (co-author presented), Palo Alto, CA
52. January 2011, Sixth bi-annual Conference on The Economics of Intellectual Property, Software and the Internet (2 papers, plenary speaker), Toulouse, France
53. January 2011, MSI Young Scholars Conference, Park City, UT
54. December 2010, Workshop on Information Systems and Economics, Washington University of St. Louis (co-author presented), St. Louis, MO
55. December 2010, OECD Economics of Privacy Roundtable, Paris, France
56. November 2010, Net Institute Conference, New York, NY
57. October 2010, Workshop on Media Economics and Public Policy (co-author presented), New York, NY
58. October 2010, Workshop on Health IT and Economics, Washington, DC
59. September 2010, ITIF and CAGW Privacy Working Group Meetings, Washington, DC
60. September 2010, Medical Malpractice Conference, Mohegan, CT
61. September 2010, Search and Web Advertising Strategies and Their Impacts on Consumer Workshop, Paris, France
62. July 2010, NBER Meetings (IT), Cambridge, MA
63. July 2010, NBER Meetings (Healthcare and IT), Cambridge, MA
64. July 2010, SICS, Berkeley, CA
65. July 2010, Keynote Speaker, 8th ZEW Conference on the Economics of Information and Communication Technologies, Mannheim, Germany
66. June 2010, American Society of Health Economists Conference, Cornell, NY
67. June 2010, Marketing Science (2 papers), Koeln, Germany
68. June 2010, Workshop on the Economics of Information Security (2 papers), Harvard, MA
69. January 2010, AEA Meetings, Atlanta, GA
70. December 2009, Workshop on Information Systems and Economics, Scottsdale, AZ
71. November 2009, WPP/Google Marketing Awards, Cambridge, MA
72. July 2009, NBER meetings (IT), Cambridge, MA
73. June 2009, IHIF Debate on Privacy, Washington, DC
74. June 2009, Marketing Science, Ann Arbor, MI

75. April 2009, International Industrial Organization Conference, Boston, MA
 76. January 2009, Information Security Best Practices Conference, Philadelphia, PA
 77. January 2009, Modeling Social Network Data Conference, Philadelphia, PA
 78. July 2008, NBER Meetings (Productivity), Cambridge, MA
 79. July 2008, SICS, Berkeley, CA
 80. July 2008, Fourth Workshop on Ad Auctions, Chicago, MA
 81. June 2008, Marketing Science, Vancouver, BC
 82. May 2008, International Industrial Organization Conference, Richmond, VA
 83. April 2008, Net Institute Conference, New York, NY
 84. November 2007, NBER Health Meetings (Co-author presented), Boston, MA
 85. July 2007, SICS, Berkeley, CA
 86. June 2007, Workshop on the Economics of Information Security, Pittsburgh
 87. June 2007, Choice Symposium, Philadelphia, PA
 88. May 2007, eCommerce Research Symposium, Stamford, CT
 89. April 2007, Net Institute Conference, New York, NY
 90. April 2007, International Industrial Organization Conference, Savannah, GA
 91. March 2007, Health Economics Conference, Tucson, AZ
 92. February 2007, NBER Winter Meetings, Palo Alto, CA
 93. January 2007, Economics of the Software and Internet Industries (2 Papers), Toulouse, France
 94. October 2006, QME Conference, Stanford University, CA
 95. June 2006, Marketing Science, Pittsburgh, PA
 96. April 2006, International Industrial Organization Conference, Boston, MA
 97. October 2005, NEMC Conference, Boston, MA
 98. October 2005, TPRC Conference, Washington, DC
 99. June 2005, CRES Industrial Organization Conference, Washington University in St. Louis, MO
 100. July 2002, Payment Systems Conference, IDEI, Toulouse, France
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GRANTS

2013	MSI research grant 4-1840	\$10,200
2012	Google Australia	\$50,000
2011	Tilburg Law and Economics Center (TILEC) IIPC grant	\$21,000
2011	Google Grant	\$50,000
2011	Junior Faculty Research Assistance Program	\$30,000
2011	Net Institute Grant	\$6,000
2011	NBER Digitization Grant	\$20,000
2011	NSF CAREER Award	\$502,000
2010	Time-Warner Research Program on Digital Communications	\$20,000
2010	Net Institute Grant	\$6,000
2009	Net Institute Grant	\$6,000
2009	The James H. Ferry, Jr. Fund for Innovation in Research Education	\$50,000
2009	Google/WPP Grant	\$55,000
2008	Net Institute Grant	\$15,000
2007	Net Institute Grant	\$8,000
2006	Net Institute Grant	\$8,000

PROFESSIONAL SERVICE

- **Associate Editor:** Management Science, International Journal of Research in Marketing
- **Associate Editor:** Information Systems Research, Special Issue on Social Media and Business Transformation
- **Departmental Editor:** Quantitative Marketing and Economics
- **Editor:** Journal of Network Economics
- **Editor:** The Economics of the Internet, Palgrave Dictionary of Economics
- **Co-Editor:** NBER: The Economics of Digitization - An Agenda
- **Co-Editor:** Information Economics and Policy, Special Issue on Economics of Digital Media Markets
- **Editorial Review Board:** Journal of Marketing, Journal of Marketing Research, Marketing Science, ISR Special Issue on Managing Digital Vulnerabilities
- **Advisory Board:** Future of Privacy Forum

- **Conference Program Committees**
 - 2015 Scientific Committee: Competition, Standardization and Innovation
 - 2015 Scientific Committee: Intellectual Property Statistics for Decision Makers
 - 2015 Associate Editor: ICIS 2015, Healthcare track
 - 2015 Scientific Committee: European Association for Research in Industrial Economics
 - 2015 Program Committee: ACM Conference on Economics and Computation
 - 2015 Program Committee: Workshop on the Economics of Information Security
 - 2015 Chief-Organizer: Quantitative Marketing and Economics Conference

- 2015 Scientific Committee: ZEW Conference on the Economics of Information and Communication Technologies
- 2014 Scientific Committee: European Association for Research in Industrial Economics
- 2014 Scientific Committee: Conference on the Economics of Information and Communication Technologies
- 2014 Program Committee: International Conference on Big Data and Analytics in Healthcare
- 2013 Program Committee: Quantitative Marketing and Economics
- 2013 Scientific Committee: European Association for Research in Industrial Economics Conference
- 2013 Scientific Committee: Conference on the Economics of Information and Communication Technologies
- 2013 Program Committee: Workshop on the Economics of Information Security
- 2013 Associate Editor of Personal Data Markets Track: ECIS 2013
- 2012 Program Committee: European Association for Research in Industrial Economics Conference
- 2012 Program Committee (Conference Organizer) NBER: The Economics of Digitization Pre-Conference, June 2012
- 2012 Scientific Committee: Conference on the Economics of Information and Communication Technologies
- 2012 Senior Program Committee: 13th ACM Conference on Electronic Commerce
- 2012 Program Committee: Workshop on the Economics of Information Security
- 2011 Scientific Committee: European Association for Research in Industrial Economics Conference
- 2011 Scientific Committee: Conference on the Economics of Information and Communication Technologies
- 2011 Program Committee: Ad Auctions Workshop
- 2011 Program Committee: Workshop on the Economics of Information Security
- 2010 Program Committee: Workshop on IT and Economic Growth
- 2010 Program Committee: Conference on Health IT and Economics
- 2010 Program Committee: Workshop on the Economics of Information Security
- 2009 Program Committee: Workshop on the Economics of Information Security
- 2008 Program Committee: Workshop on the Economics of Information Security
- 2008 Program Committee: Ad Auctions Workshop

MIT SERVICE

- 2015 EMBA Committee
- 2014 MIT Sloan Gender Equity Committee
- 2013-2014 Group Head, Marketing Group
- 2013-2014 Chair, Marketing Faculty Search Committee
- 2013-2014 MIT Committee on Undergraduate Admissions and Financial Aid
- 2011 North East Marketing Conference Coordinator

- 2011 MIT Sloan Marketing Conference, Panel Moderator
 - 2011 Sloan Women in Management Conference, Panel Moderator
 - 2005, 2008, 2012 Marketing Faculty Search Committee
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ADVISING

- 2014: Abhishek Nagaraj, PhD Thesis advisor
 - 2012: Cristina Nistor, PhD Thesis advisor
 - 2010: Katherine Molina, Masters Thesis
 - 2008: Dinesh Shenoy, Masters Thesis
 - 2007: James Kelm, Masters Thesis
-

EXPERT ADVICE

- Cleary Gottlieb Steen & Hamilton LLP: Deposed and testified as Expert Witness in Bankruptcy Proceedings
 - Gibson Dunn: Deposed as Expert Witness in Civil Litigation Proceedings.
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TEACHING

- 15.818, Pricing (MBA Elective) 2006-
- 15.732, Marketing Management for Senior Executives 2012-
- 15.s07, Pricing (EMBA Elective) 2012-
- 15.838, Doctoral Seminar, Spring 2006, Fall 2007, Fall 2013
- Guest Lecturer: HST.936: Health information systems to improve quality of care in resource-poor settings, 2014
- Executive Education: Strategic Marketing for the Technical Executive, 2012-
- Executive Education: Systematic Innovation of Products, Processes, and Services, 2013-
- Executive Education: Platform Strategy: Building and Thriving in a Vibrant Ecosystem, 2014-
- Executive Education: Global Executive Academy (multi-language), 2013-
- Executive Education: Entrepreneurship Development Program, 2012-