

Romford to Upminster

31 May to 12 December 2015



This timetable is for trains between Romford and Upminster, valid from Sunday 31 May until Saturday 12 December 2015.

Four routes currently make up the London Overground network:

- Richmond/Clapham Junction to Stratford
- Watford Junction to Euston
- Gospel Oak to Barking
- Highbury & Islington to West Croydon/Clapham Junction

From Sunday 31 May two new routes will be added to the network:

- Liverpool Street to Enfield Town/
Cheshunt (via Seven Sisters)/Chingford
- Romford to Upminster

Fares and tickets

Oyster and contactless payment cards are valid on all London Overground services. If you're not travelling through Zone 1, you could save money on your journey simply by touching the pink card reader with your Oyster or contactless payment card at certain stations – see map in centre pages.

Alternatively, you will need a valid Travelcard or paper ticket for your journey. You can buy tickets at all London Overground, Tube, DLR and National Rail stations.

Weekends and public holidays

On the majority of the London Overground network our trains use traditional infrastructure, owned by Network Rail. This is shared with other train operators, who run passenger and freight services.

This means track, signalling and other infrastructure, such as bridges and tunnels, are in almost constant use. So, Network Rail schedule regular and comprehensive maintenance to ensure they're in good order.

Whenever possible we schedule our own work to take place when sections of the network are closed for maintenance, with the weekend – when there are fewer customers travelling – being the best time for us to do work.

For more information, including alternative travel arrangements, please see posters at stations, follow us on Twitter @LDNOverground or check before you travel at tfl.gov.uk

A Saturday timetable runs on most public holidays.

More information

See pages 7 and 8.

For further information about London Overground please visit tfl.gov.uk/londonoverground

Mondays to Fridays

Romford	0611	0641	then at the same time past each hour until	2111	2141
Emerson Park	0615	0645		2115	2145
Upminster	0620	0650		2120	2150

Saturdays

Romford	0611	0641	then at the same time past each hour until	1911	1941
Emerson Park	0615	0645		1915	1945
Upminster	0620	0650		1920	1950

There is no Sunday service from Romford to Upminster

Mondays to Fridays

Upminster	0624	0654	then at the same time past each hour until	2124	2154
Emerson Park	0628	0658		2128	2158
Romford	0633	0703		2133	2203

Saturdays

Upminster	0624	0654	then at the same time past each hour until	1924	1954
Emerson Park	0628	0658		1928	1958
Romford	0633	0703		1933	2003

There is no Sunday service from Upminster to Romford

Accessibility

We have staff at all our stations during operating hours and staff are trained and happy to help anyone who needs it, including with boarding and alighting from trains. We have a turn up and go service for customers requiring assistance.

Assistance dogs are welcome. For more information visit tfl.gov.uk/accessibility

Bicycles on London Overground services

Non-folded bicycles cannot be carried on any London Overground train 07:30-09:30 and 16:00-19:00, Mondays to Fridays (except public holidays).

Folded bikes are accepted on London Overground trains at all times.

Only folded bikes can be carried on buses that replace trains due to engineering work.

Please speak to a member of station staff for more information.

Lost property

For enquiries please call 0343 222 1234* (08.30 to 16.00, Mondays to Friday except public holidays).

*Service and network charges may apply.
See tfl.gov.uk/terms for details.

Penalty fares

If you are not in possession of a valid ticket, Oyster card or contactless payment card, containing a record of the start of your journey, you may be issued with a penalty fare and you will be required to provide your name and address.

The penalty fare on all London Overground services is £80. This will be reduced to £40 if you pay within 21 days. For more details visit tfl.gov.uk/fares

Security of belongings

Unattended baggage can cause a security alert. Please keep your belongings with you at all times and report anything suspicious to a member of staff.

Smoking and alcohol

Smoking, including the use of electronic cigarettes, is prohibited on all London Overground services and stations.

Possession of an open container of alcohol on London Overground services is an offence under TfL byelaws.

Contact information

London Overground Customer Services Team

Phone: 0343 222 1234*

Textphone: 020 3031 9331

(09:00 to 17:00 Monday to Friday)

Write to us: Freepost RSTY-TJRK-JRUG

London Overground
Customer Services Team

125 Finchley Road
London NW3 6HY

Email: overgroundinfo@tfl.gov.uk

If after contacting us you wish to take your comments further, please write to the independent statutory watchdog for transport users in and around London.

London TravelWatch

169 Union Street

London SE1 0LL

www.londontravelwatch.org.uk

The information within this leaflet is available to download from tfl.gov.uk/londonoverground

Information correct as of April 2015



tfl.gov.uk



24 hour travel information

0343 222 1234*



Sign up for email updates

tfl.gov.uk/emailupdates



[@LDNOverground](https://twitter.com/LDNOverground)



National Rail Enquiries

08457 48 49 50

*Service and network charges may apply. See tfl.gov.uk/terms for details.