## Westgard Rules

The Nitty Gritty of Quality Control

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#### What is QC?

Why do we do it?

#### Calculations

- > Mean =  $\overline{X} = \sum X_i / n$ 
  - $\sum$  = Sum of
  - X<sub>i</sub> = individual measurements
    - n = number of measurements

#### Calculations

> Standard Deviation

$$S = \sum (Xi - \overline{X})^2 / (n-1)$$

#### Calculations

Coefficient of Variation

$$CV = (S/\overline{X})100$$

signifies random error or imprecision

#### Historically

- > 95% Confidence limit
  - 95 of every 100 normal patient's results would be within +/- 2 S of the mean
  - 1 of every 20 controls could be out of range and that is to be expected – the analytical run would be rejected
  - This rule is called the 1<sub>2s</sub> rule and gives a high level of false rejections or false alarms

#### Rates of False Rejection

- With 1 control false rejection rate is 5%.
- With 2 controls false rejection rate is 9%
- With 3 controls false rejection rate is 14%

## False rejections can become very expensive.

To diminish the false rejection rate without compromising quality, we need to change the way we look at or analyze control data.

#### Westgard Rules

- Development of 'multi-rule' QC
  - Rules that are used in conjunction with each other to provide a high level of error detection while reducing the incidence of false rejection
  - There are different combinations of rules depending on the number of controls being used, the total allowable error and your instrumentation

### Typical Rule Combinations

- For controls run in multiples of 2 (typically chemistry)
  - $\bullet$  1<sub>3S</sub> / 2<sub>2S</sub> / R<sub>4S</sub> / 4<sub>1S</sub> / 10<sub>X</sub>
- For controls run in multiples of 3 (typically hematology, coagulation, blood gases)
  - 1<sub>3S</sub> / 2of3<sub>2S</sub> / R<sub>4S</sub> / 3<sub>1S</sub> / 12<sub>X</sub>

- 1<sub>2s</sub> refers to the historical rule of plus/minus 2<sub>s</sub> from the mean
  - with multi-rules: a warning rule to trigger careful inspection of control data
- $> 1_{3s}$  refers to plus/minus  $3_{s}$ 
  - a run is rejected when a single control exceeds the mean  $\pm 3_{\rm s}$
- $\gt$  2<sub>2s</sub> reject the run when 2 consecutive controls exceed the mean  $\pm$  2<sub>s</sub>

- R<sub>4s</sub> when 1 control in a group exceeds the mean ± 2<sub>s</sub> and another control exceeds the mean in the other direction by 2<sub>s</sub>
  - reject run
- 4<sub>1s</sub> when 4 consecutive control measurements are on one side of the mean either ± 1<sub>s</sub>
  - Warning rule or a rejection rule depending on the accuracy of your instrument

- ➤ 10<sub>x</sub> 10 consecutive control measurements fall on one side of the mean
  - If within 1 s, warning
  - If between 1 and 2 s, reject

 $ightharpoonup 2 ext{of } 3_{2s}$  – reject the run when 2 of 3 controls exceed the mean  $\pm 2_s$ 

9<sub>x</sub> – reject when 9 consecutive control measurements fall on one side of the mean

7<sub>T</sub> – reject when seven control measurements trend in the same direction, either higher or lower

#### Random Errors

- Random Errors these errors affect the reproducibility or precision of a test system.
  - Usually 1<sub>3s</sub> or R<sub>4s</sub> rules
  - can be due to variations in line voltage, pipettes, dispensers, contamination, volume dispensed, bubbles in lines of reagents, etc.

#### Systematic Errors

- Systematic Errors (bias, shifts and trends) – these errors affect the accuracy of the test system.
  - Usually 2<sub>2s</sub>, 4<sub>1s</sub>, or 10<sub>x</sub> rules
  - can be due to calibration lot changes, temperature changes in incubator unit, light source deterioration, electronics, reagent lot changes, etc.

#### Accuracy –vs- Precision

Accuracy – how close you are to the correct value

Precision – how close together your results are to each other

#### Define Your QC Protocol

- ➤ Each lab needs to define its' QC protocol based on the number of controls used, the accuracy of the instrumentation, the total allowable error, etc.
- How do you interpret the results of the controls?
- What do you do based on those results?

#### QC Protocol - example

#### 1. Statistical QC Procedure

Use a 1<sub>2s</sub> as a warning rule and the 1<sub>3S</sub> / 2<sub>2S</sub> / R<sub>4S</sub> / 4<sub>1S</sub> / 10<sub>X</sub> as rejection rules with 2 control measurements

#### 2. Analyze control materials

a) Analyze 1 sample of each level of control.

#### QC Protocol

#### 3. Interpretation of warning rules

If both control results are within 2s, report the results. If one control exceeds a 2s limit, follow flow chart and if any rule is violated, reject run.

#### 4. Within run inspection

Inspect control results by applying rules:  $1_{3s}$  in each run and  $2_{2s}$  and  $R_{4s}$  across levels.

#### QC Protocol

- 5. Inspect controls across runs
  - Apply the 2<sub>2s</sub> rule with each level across the last two runs.
  - Apply the 4<sub>1s</sub> rule within each control level across the last 4 runs and across the last 2 runs of both levels.
- If none of the rules are violated, accept the run.

#### Problem Solving

- ▶ If a run is out of control, investigate the process and correct the problem.
  - Do not automatically repeat the control!
    What do you need to do to investigate the process?
  - Determine the type of error based on your rule violation (random or systematic)
  - Relate the type of error to the potential cause
  - Inspect the testing process and consider common factors on multi-test systems
  - Relate causes to recent changes
  - Verify the solution and document the corrective action

# To help us investigate the problem, we need to look at our QC / QA Records

What records do we need?

#### Instrument Information & Validation

- Reportable range (linearity)
- Precision and Accuracy studies
- Analytical sensitivity / specificity
- > Reference range
- Proficiency testing results
- Reagent logs
- Problem logs

#### QC Documents / Logs

- Preventative maintenance
  - Scheduled and unscheduled
  - Reason for maintenance
  - Frequency and length of downtime
  - Signs of instrument deterioration
- Calibration and Calibration Verification
  - Lot numbers and expiry of calibrators, dates of calibration, reason for calibration/verification, and by whom
- Instrument function and temperature checks
- > Previous Control runs

All of these documents can be helpful when investigating errors!

#### Why use Westgard Rules?

- We use Westgard Multi-rules to help us reduce costs while maintaining a high level of certainty that our analytical process is functioning properly.
- In other words to diminish the false rejection rate without compromising quality.

#### Questions???