#### YORK REGION TRANSIT

# **MyTransit**

## VIVA

+ 안녕하세요 + 안녕히 가세요 + ciao + arrivederci + வணக்கம் + போய்-வரு До свиданья + hello + goodbye + 哈囉 + 拜拜 + Привет + До свидания + 您好 + 戸 + salut + au revoir + こんにちは + さようなら + hola + hasta luego + kumus नम्मते + अलविदा + ciao + arrivederci + வணக்கம் + போய்-வருக + salut +







# INTRODUCING CHANGES TO DIAL-A-RIDE SERVICE IN AURORA AND OAK RIDGES

Effective November 2, Dial-a-Ride service for **Routes 32 – Aurora South** and 84 – Oak Ridges will be converted to allow direct travel between YRT/Viva stops within a predetermined geographic area. This means Dial-a-Ride vehicles for Routes 32 and 84 may operate freely within a specified boundary to get you to any YRT/Viva stop instead of following the fixed route.

This change to Dial-a-Ride service for Routes 32 and 84 is a pilot program and will connect customers with other YRT/Viva routes.

Customer service representatives are available to help with booking trips to provide the best available travel plans.

## DIALARIDE

Visit yrt.ca/DAR for more information, including service maps, booking instructions and more.

Service changes coming November 1

See back page for list of routes

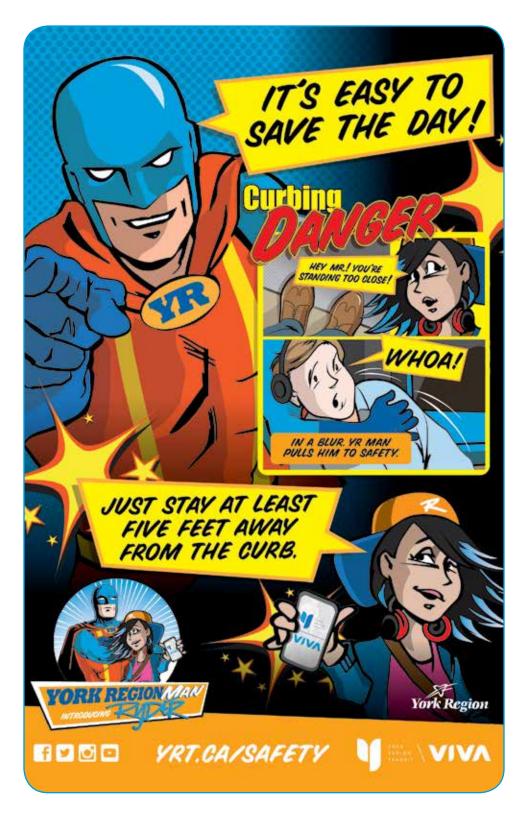
#### PRIORITY AND COURTESY SEATING

## Learn about Priority and Courtesy seating and help make YRT/Viva more enjoyable for everyone

- > **Priority seating** is reserved for customers with a disability and is the designated seating area for persons using a wheelchair or mobility device.
- > Courtesy seating is reserved for customers who would benefit from having a seat near the front, such as seniors, expectant mothers and adults travelling with small children.
- We ask that customers respect the Priority and Courtesy seating area and show consideration for those whose need is greater than their own.
- Customers using Priority and Courtesy seats may have a disability not easily recognized by others and they may not be comfortable discussing it in public.
- If requested, bus operators will ask customers using the Priority and Courtesy seats to kindly accommodate customers with a greater need.
- ➤ Priority and Courtesy seating is on a first-come, first-served basis. If those seated in the Priority and Courtesy seating area do not move when requested by the bus operator, we ask customers proceed to find an alternate seat.



- ➤ In the event a customer cannot be accommodated, the bus operator will contact the YRT/Viva control centre and identify when the next available bus will arrive to accommodate them.
- > We ask all customers to practice common courtesy by making Priority and Courtesy seating available to those who need or request their use.





# VIVANEXT UPDATE: DAVIS DRIVE RAPIDWAY OPENING IN DECEMBER

Fast, convenient transit is coming to the Town of Newmarket. The rapidway along Davis Drive is set to open in December.

Major roadwork is finishing up, including the addition of red pavement, the internationally-recognized colour for dedicated rapid transit lanes. Last touches are being added to the vivastations at Longford, Main and Southlake. Sidewalks and planters are in place along the rapidway, ready for trees, shrubs and grass to be planted next spring.

Before the Davis Drive rapidway opens, Viva vehicles and staff will be in the dedicated lanes completing inspections and operator training, as well as testing traffic signals and other technology. Customers should continue to ride YRT from curbside stops until vivaNext signs are posted saying the Davis Drive rapidway is open.

For those already taking transit in Newmarket, the new rapidway will be a fast, convenient way to get across Davis Drive.

East of Roxborough Road, Viva curbside service will continue to the park 'n' ride facility at Highway 404 where customers can connect to the carpool lot and GO Transit.

We look forward to opening the Davis Drive rapidway. The rapidway is setting the stage for development in the area and transforming it into a walkable, transit-friendly space for everyone. For updates and more information on vivaNext projects, visit vivanext.com



### **HELLO YELLOW**

#### Viva rapid transit service coming soon to Davis Drive

A new rapid transit route will operate along Davis Drive between the Newmarket GO Bus Terminal and the Highway 404 carpool lot. Viva yellow service will begin in December and will use the new dedicated rapid transit lanes (rapidway). It will operate daily approximately every 15 minutes.

Stay tuned to yrt.ca and our social media channels for Viva yellow launch date announcements and more details.

### 2016 ANNUAL SERVICE PLAN MOVES AHEAD

The 2016 YRT/Viva Annual Service Plan was adopted by York Regional Council on September 24, 2015.

The plan outlines system objectives for 2016 and includes specific actions and service initiatives. The document is a more in-depth translation of the first year of YRT/Viva's 2016 to 2020 strategic plan, called **Moving to 2020**.

Several groups were consulted in the development and review of the plans, including YRT/Viva customers, York Region municipalities, businesses, schools, other transit agencies and community agencies.

Service reliability and delivering quality transit service continues to be a priority. In 2016, pending final budget approval, YRT/Viva will focus on:

- Increasing ridership
- > Expanding service
- > Strengthening the grid network
- > Restructuring routes
- Mitigating construction impacts from vivaNext rapidways and the Spadina Subway Extension
- Preparing to implement the Viva Network Expansion Plan
- Preparing to implement a Frequent Transit Network

For more information, view the 2016 Annual Service Plan and Moving to 2020 on the **Service Planning** page at yrt.ca

#### **SERVICE CHANGES**



### November 1, 2015

The following YRT / Viva services are being adjusted and / or improved effective Sunday, November 1 (unless otherwise noted). Visit yrt.ca or call us for more details.

#### **REVISED ROUTES / SCHEDULES**

9	9 <sup>th</sup> Line
20A	Jane
32	Aurora South
84	Oak Ridges
90	Leslie
98	Yonge
201	Markham GO Shuttle
202	Unionville GO Shuttle
303	Bur Oak Express
760	Vaughan Mills/Wonderland

#### HIGH SCHOOL SERVICES

402	Bur Oak/Pierre Elliott Trudeau
	School Special
410	Markham District via Carlton
411	Markham District via Box Grove
415	Stouffville District School Special
429	Cardinal Carter/Aurora High
	School Special

#### **NEW ROUTES**

Viva	yellow (early December)
32	Aurora South Dial-a-Ride
84	Oak Ridges Dial-a-Ride

#### VETERANS RIDE FREE ON REMEMBRANCE DAY

To honour members of Canadian armed forces who have served our country, YRT/Viva is pleased to offer free travel for war veterans plus one companion on Remembrance Day Wednesday, November 11, 2015. Veterans must identify themselves to YRT/Viva operators with a uniform, medal, beret or blazer. Immediate family of a deceased veteran may also ride free with proper ID.

At 11 a.m. on November 11, 2015 all YRT/Viva and Mobility Plus services will pull over to the curb, where safe, for two minutes of silence to reflect on the sacrifices war veterans made for all Canadians.





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