Elance

Cookie Policy

Effective Date: May 5, 2015

This Cookie Policy (this "**Policy**") is part of and incorporates by reference all terms, conditions rules, policies, and guidelines on the Site, including the Terms of Service (the "**Terms of Service**"). Your use of the Site after the effective date will signify your acceptance of and agreement to this Policy. To the extent permitted by applicable law, we may modify this Agreement without prior notice to you, and any revisions to this Policy will take effect when posted on the Site, unless otherwise stated in the revised Policy. Please check the Site often for updates. Capitalized terms not defined in this Agreement are defined in the User Agreement or in the other Terms of Service or have the meanings given such terms on the Site.

By using the Site, you agree that we can use the cookies described in this Policy. You can stop cookies by changing the settings in your browser (more information on how to do this is provided below).

1. What are cookies?

Cookies are text files, containing small amounts of information, which are downloaded to your browsing device (such as a computer or smartphone) when you visit a website. Cookies can be recognized by the website that downloaded them or other websites that use the same cookies. Cookies help websites know if the browsing device has visited the websites before.

2. What are cookies used for?

Cookies do lots of different jobs, like helping us understand how the Site is being used, letting you navigate between pages efficiently, remembering your preferences, and generally improving your browsing experience. Cookies can also help ensure marketing you see online is more relevant to you and your interests.

3. What types of cookies does Elance use?

The type of cookies used on most websites can generally be put into one of five categories: Strictly Necessary, Performance, Functionality, Tailored Content, and Targeting. In order to provide you with the best browsing experience, Elance uses all of these categories on the Site. You can find out more about each cookie category in the sections below.

Strictly Necessary Cookies

These cookies are essential, as they enable you to move around the Site and use its features, such as accessing secure areas. Without these cookies, services you have asked for payment can't be provided.

To see a full list of the Strictly Necessary Cookies we use, please scroll down.

Performance Cookies

These cookies collect information about how you use the Site, for example which pages you visit most often and if you get error messages from certain pages. These cookies don't gather information that identifies you. All information these cookies collect is anonymous and is only used to improve how the Site works.

To see a full list of the Performance Cookies we use, please scroll down.

Functionality Cookies

These cookies allow the Site to remember choices you make (such as your user name, language, and the region you are located in). For instance, the Site uses functionality cookies to remember your language preference. These cookies can also be used to remember changes you have made to text size, font, and other parts of pages that you can customize. They may also be used to provide services you have asked for such as watching a video or commenting on a blog. The information these cookies collect may be anonymous, and they cannot track your browsing activity on other websites.

To see a full list of the Functionality Cookies we use, please scroll down.

Tailored Content Cookies

Tailored content cookies help the Site provide enhanced features and display content in a way that is relevant to you. These cookies help the Site determine what information to show you based on how you have used the Site previously. These cookies do not track your browsing activity on other websites.

To see a full list of the Tailored Content Cookies we use, please scroll down.

Targeting Cookies

These cookies are used to deliver advertisements that are more relevant to you and your interests. They are also used to limit the number of times you see an advertisement as well as help measure the effectiveness of the advertising campaign. They remember that you have visited a website, and this information may be shared with other organizations, such as advertisers. This means that, after you have been to the Site, you may see some advertisements about our services elsewhere on the Internet.

To see a full list of the Targeting Cookies we use, please scroll down.

4. How long will cookies stay on my browsing device?

The length of time a cookie will stay on your browsing device depends on whether it is a "persistent" or "session" cookie. Session cookies will only stay on your device until you stop browsing. Persistent cookies stay on your browsing device until they expire or are deleted. Scroll down to find which cookies used on the Site are session cookies and which are persistent cookies.

5. First and third-party cookies

First party cookies are cookies that belong to us, while third-party cookies are cookies that a third-party places on your browsing device through our Site. For example, Facebook will place a cookie on your browsing device if you click on the Facebook link when browsing the Site. Scroll down to see which cookies used on the Site are first party cookies and which are third-party cookies.

6. How to control and delete cookies through your browser

The browser you are using to view the Site can enable, disable, and delete cookies. To do this, follow the instructions provided by your browser (usually located within the "Help," "Tools," or "Edit" facility). Please note that if you set your browser to disable cookies, you may not be able to access certain parts of the Site (for example, applying for an Engagement or posting an Engagement). Other parts of the Site may also not work properly. You can find out more information about how to change your browser cookie settings at www.allaboutcookies.org.

7. Tabulation of Cookies used by Elance

The following tables set out the types of cookies that are most frequently used on the Site. It also provides details of some third parties that set cookies through the Site.

The tables and cookies described within them are provided as an example of the types of cookies used on the Site and are not exhaustive.

Strictly Necessary Cookies

Cookie Name	Purpose of the Cookie	Expiry Date
Chocolatechipssl, drupal_uid	As you move between the different areas of the Site, these cookies allow the Site to remember you are logged into your Account.	Session
Nav, navp	This cookie helps personalize the navigation bar at the top of the screen for you. For example, it helps us make sure the Site shows you a different navigation bar when you are logged into the Site from the navigation bar you would see when you are logged out of the Site. It also helps make sure we are displaying the correct number of emails next to your inbox icon. Without this cookie, you won't be able to navigate around the Site.	Session
google_apps	This cookie is used to log into your Account using your Google account. Without this cookie, you won't be able to log into your Account using Google.	Session

Cookie Name	Purpose of the Cookie	Expiry Date
userid	This cookie is used to help the Site remember a Member's user identification number, which is used to track your logged in session.	10 years
session_key, sess, elance-odsk	These cookies let the Site know when your browsing session starts and ends.	session

Performance Cookies

Elance Performance Cookies

Cookie Name	Purpose of the Cookie	Expiry Date
hasPostedJob	This cookie is used to help the Site know whether a Member has posted an Engagement on the Site	14 days
userType	This cookie helps the Site remember if you are a Client who is posting Engagements or if you are a Freelancer bidding for Engagements.	14 days
has_js	Some browsers are unable to display all of the Site's content. We use this cookie so that the Site knows not to display a page containing any JavaScript code.	1 hour

Functionality Cookies

Elance Functionality Cookies

Cookie Name	Purpose of the cookie	Expiry Date
hidepaymentcheck	This cookie allows the Site to remember if you have opted out of being provided with a reminder to set up payment details for certain services on the Site.	30 days
show	This cookie is used to make you invisible or visible (according to you preferences) when you are in a Workroom.	10 years
locale	This cookie is used to remember your language preferences for the Site.	30 days
currency	This cookie is used to help the Site remember the currency you prefer to see prices displayed in.	10 years
emailSignupsId	Some of the pages on the Site will ask you for an email address. This cookie helps the Site remember if you have been asked this question so that you are not asked again.	10 years
asi	This cookie keeps you signed into the Site when you have requested it to do so.	14 days
uname	This cookie is used to remember your username when you have asked for it to be saved.	10 years
comrec	When you log into the Site for the first time or if you use a new browser to log into the Site, you will be asked a security question. This cookie prevents you from being asked the security question each time you log in.	10 years
XDomainListener _JClient_XXX	This cookie is used to signify to other Members when a Member of their Workroom is on the Site.	30 seconds
mobile	When you access a page on the Site using a mobile device, this cookie is used to remember whether you prefer to use the mobile Site or the standard Site.	1 day

Tailored Content Cookies

Cookie Name	Purpose of the cookie	Expiry Date
userexperience	This cookie allows the Site to remember if you have been introduced to the new experience flow.	90 days
partnerauthpersisid	This cookie is used to redirect new Members to a personalized confirmation page in the context of group registration.	12 hours

Targeting Cookies

Elance Targeting Cookies

Cookie Name	Purpose of the Cookie	Expiry Date
rid, mpid	These cookies help us identify who has referred new Members to	1 year

	the Site. For example, if you refer someone to Elance using a referral link that we have provided to you, these cookies will help us know you made the referral and provide you with any referral reward that we may be offering at the time. These cookies also help us know when someone has been referred from another website.	
Emc	This cookie is used so that we can identify if the browser you are using has visited the Site previously.	45 days
emc_referrer, emc2	This cookie is used so that we can identify if the browser you are using has visited the Site previously.	session
crm_XXXXX	When you visit the Site, we use this cookie to find out which marketing messages you clicked on to reach a page on the Site.	30 days

Third-party Targeting Cookies

Cookie Name	Third Party Name	Purpose of the Cookie	Expiry Date
__utma, __utmb, __utmc, __utmz	Google Analytics	These cookies are used to collect information about how visitors use the Site, which we use to help improve it. The cookies collect information in an anonymous form, including the number of visitors to the Site, where visitors have come to the Site from, and the pages they visited.	2 years
mbox	Adobe Test & Target	This cookie provides us with information about how users interact with and use the Site. It provides us with information, such as the browser used to visit the Site, the number of new visitors, the number of pages viewed per visit, the links accessed during a visit, and the times this all takes place. We use this information to help identify what online content and offers are most relevant to users and where they should be located on the page.	14 days
WRUID, WRIgnore, JSESSIONID	Clicktale	We use these cookies to collect fine detail information about how visitors to the Site use some of our pages on the Site and to make improvements to the user experience on the Site. The ClickTale service records taps, clicks, gestures, cursor movements, scrolling, and key presses and information entered into forms, in real-time, even if a form is not submitted. We do not use ClickTale to collect any personal information, including passwords.	1 year, session
NREUM, NRAGENT, JSESSIONID, __utma, __utmz, __utmv	New Relic	These cookies are set and used by New Relic to track errors and provide user activity statistics.	session
__adroll	Adroll	This cookie is used to collect information about the websites visited by the browser you are using. This information is then used to present advertising that is relevant to those browsing habits.	14 years
_session_id _uservoice_tz _uservoice_utcd, __utma		These cookies are set by Uservoice, which is the software we use for our customer support services. http://www.uservoice.com/privacy/	
fbsr_XXX, fbm_XXX	Facebook	These cookies are set by Facebook to link your Account to your Facebook account.	

Cookie Name	Third Party Name	Purpose of the Cookie	Expiry Date
linkedin_oauth_	Linkedin	These cookies are set by LinkedIn to link your Account to your LinkedIn account.	

8. Contacting Us

If you wish to report a violation of the Terms of Service, have any questions, or need assistance, please contact Customer Support at:

Web Support: http://www.elance.com/service
Email: support@elance.com
Phone: 1-877-4-ELANCE (1-877-435-2623)
          (Monday 12:01 a.m. through Friday 12:00 a.m. Midnight Pacific Time)
Online Help Topics: http://www.elance.com/help