

How to contact Roam

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About Roam

Roam provides electronic tolling solutions for all motorists and businesses. We take the hassle out of electronic toll road travel so you can enjoy a better driving experience.

Roam Tolling Pty Ltd is owned by the Transurban Group.

Transurban owns Sydney's M2 Motorway, owns 47.5% of Westlink M7 and is the owner of Melbourne's CityLink.

Transurban has the largest electronic tolling customer base in Australia, with over 850,000 e-TAG account customers and over 1 million e-TAGs issued.

Roam makes paying tolls easy

Travel on Westlink M7

Roam is the preferred choice for Westlink M7 and offers an e-PASS account and Visitor's e-PASS that cover occasional travel on Westlink M7. These passes only work on Westlink M7.

For more frequent travel Roam offers e-TAGs that are accepted on all toll roads, bridges and tunnels in Australia.

If you've already traveled on Westlink M7 and need to arrange to pay contact us within 48 hours of your first trip.

For maps and prices visit westlinkm7.com.au.

Toll charges

Each Sydney toll road has individual toll charges. You will be charged the relevant toll for each motorway.

To open a Roam account or get a Visitor's e-PASS for Westlink M7

- Visit roam.com.au
- Call 13 TOLL (13 86 55) anytime
- Visit an Australia Post outlet

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transurban
www.transurban.com.au

Roam. →

There are many ways to Roam

Easy options for paying your electronic tolls

Roam. →



Using Sydney's fully electronic toll roads

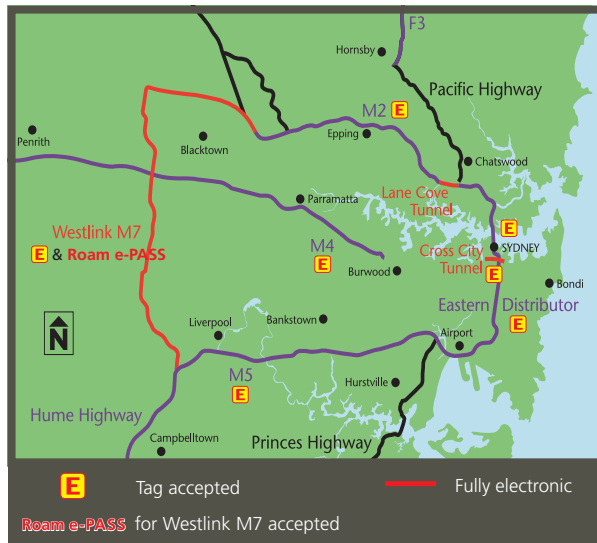
This brochure tells you about electronic tolling and the options available to pay the tolls.

Fully electronic toll roads have no toll plazas or cash booths to slow you down – just convenient, non-stop driving. With less traffic congestion and less stopping – you can get where you're going sooner.

Westlink M7, Lane Cove Tunnel and Cross City Tunnel are all fully electronic toll roads.

It's recommended that you get a tag before you drive on a fully electronic toll road. Or to cover your travel on Westlink M7 you can get a Roam e-PASS which only covers travel on Westlink M7. If you don't get a tag or a pass you may receive a violation notice to pay the toll plus a fee. If you don't pay the toll and fee you risk receiving a fine that exceeds \$100.

The map below shows Sydney's motorway network, and where you can use your tag or your Roam e-PASS.



Just choose the Roam account that best suits you

	e-TAG® Account	e-PASS Account for Westlink M7	Visitor's e-PASS for Westlink M7
Suits	Frequent users of toll roads – works on all toll roads	Occasional users of Westlink M7 who don't use other toll roads This account only covers Westlink M7 travel	Visitors who will only use Westlink M7 once or twice This pass only covers Westlink M7 travel
Tolling method	e-TAG device (e-TAG beeps at each toll point and the toll is charged to the account)	Video tolling (number plate details are recorded at each toll point and the toll is charged to the account) Costs an additional 75 cents Vehicle Matching Fee per trip on Westlink M7 (Class 1 vehicles – motorcycles – exempt from paying fee)	Video tolling (number plate details are recorded at each toll point and the toll is charged to the account) Costs an additional 75 cent Vehicle Matching Fee per trip on Westlink M7 (Class 1 vehicles – motorcycles – exempt from paying fee)
Benefits	<ul style="list-style-type: none"> – Save time by using your e-TAG to pay on every toll road, bridge and tunnel in Australia – 'Set and forget' by choosing the automatic payment option, or – Take control over your payments with the manual option (\$1.30 admin fee per month) – Pay a lower opening amount with the e-TAG monthly fee option – each e-TAG just \$50 for pre-paid tolls plus the 90¢ per month fee, or – Check the fee free* option with a \$40 refundable e-TAG deposit plus \$50 for pre-paid tolls – Cover your vehicles on one account <ul style="list-style-type: none"> • order up to four e-TAGs • register up to ten vehicles – Get information about your travel and your account anytime by visiting roam.com.au or calling 13 TOLL (13 8655) anytime 	<ul style="list-style-type: none"> – You can travel on Westlink M7 without needing an e-TAG, whenever you want – It's your choice: <ul style="list-style-type: none"> • opt to pay before you travel with a \$25 opening payment for pre-paid tolls and top up manually (\$2 account admin fee per month[†]), or • save \$1 per month and pay automatically after you travel (\$1 account admin fee per month[†]) – Cover up to four vehicles – Get information about your travel and your account anytime by visiting roam.com.au or calling 13 TOLL (13 8655) 	<ul style="list-style-type: none"> – You can travel on Westlink M7 without needing an e-TAG, during a period you specify up to 30 days duration – Save \$1.80 by visiting roam.com.au for your Visitor's e-PASS: <ul style="list-style-type: none"> • Pay just \$1.50 opening fee at roam.com.au, • or call 13 TOLL (13 8655) and pay a \$3.30 opening fee – Covers one vehicle – Automatic payment via credit card (NB: The only payment option for a Visitor's e-PASS)

Driving on Westlink M7 in a rental vehicle
A Roam Visitor's e-PASS for Westlink M7 can be used to pay for Westlink M7 tolls if you are renting a vehicle. Alternatively you can add the vehicle to your existing Roam e-PASS or e-TAG account.

Visit roam.com.au or call 13 TOLL (13 86 55) anytime for full details

*e-TAG account with automatic payment operated in accordance with the Customer Service Agreement.
[†] only payable in the months you travel, with a \$6 minimum account opening fee if used in less than six months of your first year.
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