

## Frequently Asked Questions: Accommodation at Coventry University

### Section 1: About the Halls and Rooms

- **Is the accommodation university owned or independently owned?**  
We offer a mixture of types of accommodation. Some accommodation is owned and managed by the University, but we also have partnerships with commercial providers like Unite, Liberty Living and Derwent Living.
- **Do you have single/mixed sex dorms/blocks/floors?**  
We offer single and mixed sex accommodation in shared flats, blocks and houses.
- **Can I smoke in the accommodation?**  
Coventry University operates a 'No Smoking Policy' in all its accommodation including bedrooms.

#### **Can I put posters up in my room?**

Posters are not allowed on walls, however there are notice boards provided in each bedroom.

- **Can I bring my own kettle/toaster etc?**  
None of our accommodation provides a toaster. Kettles are not provided in the kitchens except for Singer Hall. We advise that rather than bringing these items with you, you arrange to purchase these items with the other students you will be sharing the kitchen with after you arrive.
- **Can I have friends or family to stay over?**  
Yes. When a student occupies the room as a single private study room, he/she is permitted to have one overnight/weekend guest in the room, providing the student obtains permission from Student Accommodation prior to the guest arriving.

A Hospitality room is also available to book in one of our accommodation; the Pillar Box. We can also offer accommodation in one of our accommodation vacancies (subject to availability).

- **When (what day/time) can I move in?**  
Arrivals weekend for new students in 2013 is 21<sup>st</sup> and 22<sup>nd</sup> September. On Saturday 21<sup>st</sup> September we open between 9am – 6pm and on Sunday 22<sup>nd</sup> September the opening times are 11am – 2pm.

However, you will receive an email inviting you to go back online to select your arrival time slot and you will receive specific information relating to the accommodation you have been offered.

- **What times of the day are the meals in catered halls?**

Hall	Breakfast	Evening Meal
Priory Hall (served from TheHub)	7.45am – 10.30am	4.30pm – 7.00pm
Quadrant Hall	8.00am – 10.00am	4.45pm – 6.00pm

- **Will I be placed with other students studying my course?**  
Student Accommodation allocates rooms on a first come first served basis so students are randomly allocated.
- **Whereabouts in the city is each hall located?**  
If you refer to the Student Accommodation website at [www.coventry.ac.uk/accommodation](http://www.coventry.ac.uk/accommodation) there is an interactive map showing the locations of the halls and houses.
- **What security is there?**  
There is good security in all of our accommodation. However, the type of security varies between properties. We offer 24 hour security, patrols of sites, CCTV, and access control.

## **Section 2 Applying for your accommodation**

- **When can I apply for Accommodation?**  
On Monday 18<sup>th</sup> March 2013, you will be able to submit an on-line application to Coventry University if you have been offered an unconditional or conditional place of study and you have made Coventry your firm choice.  
  
To be able to apply on-line you will need your student ID number which will be sent to you separately. Once an offer is made, you have 3 days to accept and agree the offer, submit your £300 Advance Licence Fee Deposit online and initiate a payment plan to confirm you booking.  
  
You can reject the offer at this time if you are not satisfied. No penalty charge will be able. However, you will **NOT** be able to re-apply if you choose to reject the offer of accommodation.
- **What are my chances of getting my first choice?**  
Once you have been offered an unconditional or conditional place of study and you have made Coventry University your firm choice, Student Accommodation then allocate rooms on a first come first served basis. It is important when you submit your on-line

application, that you complete all the options requested as some choices may already be full. All our offers of accommodation are made strictly subject to availability. Due to demand, we are not able to guarantee that a particular property will be offered to you. However, you can be sure that your preferences will be taken into account as far as possible.

- **Is priority given to first years?**

Yes. The majority of our accommodation is for first year students and only a small percentage is offered to returning students. We will endeavour to offer University-owned, managed or approved accommodation, provided you have submitted an on-line application.

- **Can I apply if Coventry is my Insurance choice?**

No, Coventry needs to be your firm choice university before you can submit an application for accommodation.

- **Do I have to wait until I have replies from all my choices?**

The link here is the advice provided to applicants by UCAS, <http://www.ucas.co.uk/students/offers/replyingtoyouroffers>

- **Is the accommodation contract long enough for my course?**

We have a number of contracts that you can choose that will coincide with the length of your course e.g. 38, 40, 44 weeks for undergraduate students. You can select the number of weeks you need during the application process.

- **I have accepted Coventry's offer as my firm choice – when will I receive my accommodation letter?**

Conditional Firm (CF) applications will be held until confirmation from UCAS and University academic conditions have been met. When your status has changed through UCAS to UF and you have met the academic requirements for the course then you will be made an offer of accommodation. Offers are sent from mid May onwards provided you have met the above conditions.

- **I am trying to apply for accommodation online but it is asking for a Student ID number: where do I find this?**

Student ID numbers are emailed directly to applicants and sent in hard copy to **all** students who had an Unconditional or Conditional offer in February of the year of entry. Those who receive offers after this time will be able to find the Student ID number on their offer letter.

### **Section3: Accommodation costs and payments**

**What is the price ranges for accommodation?**

Cheapest option – Self catered, single standard room (non-ensuite) @ £3,980.00 on a 40 week contract.

Priciest option – Premium self catered, ensuite room @ £5,632 on a 44 week contract.

- **What is the average price per annum?**  
£4558.00 for a 40 week Undergraduate contract in self catered, single standard room (non-ensuite) accommodation.
- **What is the difference in price between catered/self catered and ensuite/shared bathroom?**

Self Catered, Single En-suite	£5,375 - £5,632 (43 or 44 week contracts)	Self catered ensuite accommodation which includes utility bills, insurance, security as part of the inclusive rent. *(Depending on which accommodation you select some include the internet and sports membership too).
Self Catered, Single Standard Room (Non-Ensuite)	£3,980 - £4,558 (38 or 40 week contracts)	Self catered accommodation which includes utility bills, sports membership, internet, insurance and security (within select accommodation).
Catered, Single Standard Room (Non-Ensuite)	£4,680.08 (38 week contract )	Catered accommodation which includes 10 meals a week, utility bills, Sports Membership, internet, insurance and security.

- **What do I need to pay as the initial deposit?**  
If you accept an offer of accommodation you will be required to pay a £300 Advance Fee Deposit and set up a payment plan for the remainder of your rent. The £300 deposit is then deducted from the total rent at the beginning of your contract and your payment plan is calculated on the remainder of the fee.

The University's preferred method of payment is by Direct Debit or recurring card payments over three instalments. You can also pay in full by credit or debit card when you accept your accommodation on-line.

- **Is the money taken weekly, monthly or term by term, and does this depend on where I am staying?**  
There are three payment options for all properties (except **Unite** properties).

- Option 1: Payment of rent in full by credit/debit card
- Option 2: Set up three recurring credit/debit card payments
- Option 3: Set up three Direct Debit instalments (must have a UK bank account).

- **Can I set up a direct debit with the commercial provider Unite?**

Yes. If you are going into one of the Unite properties then payment arrangements are made directly with Unite and they do have a direct debit option.

- **Which accommodation options have free sports membership? And for those that don't, what is the additional cost?**

All of our accommodation, except **Unite** properties (Raglan House and Callice Court) has sports membership included in the rent. Cost for a full annual sports membership is £125.

- **Does the rent price include gas, electricity, internet, etc? And if not, what is the additional cost?**

All accommodation includes, gas, electricity and internet within the rent. Wifi access is available in Priory Hall, Quadrant Hall, Singer Hall and Pillar Box.

- **What if I want to go for private accommodation?**

The University has its own independent letting agency called 'Thefuturelets' For further details go to [www.thefuturelets.org.uk](http://www.thefuturelets.org.uk) or contact them directly on [lettings@thefuturelets.org.uk](mailto:lettings@thefuturelets.org.uk) or by telephone 024 7615 2626.

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