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Template for the information Handbook under Right to Information Act  
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**K.B.BHANBHA HOSPITAL, KURLA(W)**

**Belgrami Road,  
Mumbai-400 070**

## **Chapter – I**

### **Introduction**

**Medical Superintendent,**

**Dr.(Shri) Mahendra Wadiwala**

**K.B. BHBHA HOSPITAL, KURLA (W)**

**Belgrami Road, Mumbai – 400070.**

Municipal Corporation of greater Mumbai, as one of its functions, provides Medical relief to citizens of Mumbai, in order to provide Medical Relief services to citizens of suburban areas of Mumbai. MCGM has 16 peripheral hospital in different areas of Mumbai. K.B. Bhabha Municipal General Hospital is situated in Belgrami Road, near Bharat Cinema in kurla (w) in Eastern Suburbs. It is one of such peripheral hospital. Its mission is to provide all necessary secondary level referral health care services to people of extended Eastern Suburbs.

In the late thirties, there was no civic or government hospital in the eastern suburbs of Mumbai which stretched from Karjat to Kurla. In 1885, there was a small dispensary by the name of Kavasgi Jahangir Dispensary and was under the control of Kurla Municipal Bureau.

In 1935, Municipal Corporation began with a 30 bedded maternity home & named as Khan Bahadur Hospital. This maternity home converted into General Hospital in 1950, with addition of out patient department. The department of Medicine, Surgery, Paediatrics , X-ray, pathology, incorporated from 1962. There after other facilities were added to the hospital. Bhabha hospital Kurla, became one of the secondary level hospital with present bed strength of 306 with all general facilities.

- 1.1 This hand book is prepared as per guidelines of the Act No.22 of 2005 Right to Information Act 2005, Maharashtra Government.
- 1.2 The purpose of the handbook is to provide for setting out the practical regime of right to information for citizens to secure access to information regarding the hospital to promote transparency and accountability in the working of the hospital.
- 1.3 The intended users of this handbook are the general public.

## **SERVICES PROVIDED**

### **MEDICAL**

#### **Routine**

#### **Outpatient and Inpatient services in :**

- Medicine \* General Surgery \* Gynaecology & Obstetrics
- Pediatrics \* Orthopedics \* Skin OPD.
- NICU \* T.B. & Chest \* Casualty Round the clock
- Ophthalmology
- ENT \* Operation theaters \* Anesthesia
- Senior Citizens OPD \* Physiotherapy & Occupational Therapy
- Family Welfare Centre \* Pathology & Laboratory services.
- Immunization Centre \* Radiology- Routine/Portable/Intra-operative/USG
- VCCTC Centre \* Anti-Rabies Vaccine Centre
- Sentinel Surveillance Centre
- PPTCT Centre

#### **Allied / supportive services**

- ECG Section
- Pharmacy –Medical store & Dispensing Section
- Community Development – Medical Social Service
- Ambulance service
- Mortuary section
- Kitchen section

### **EDUCATIONAL**

- Internship Training :
- Diploma courses in Gynac. & Obst. & Paed. Training.
- Training in hospital administration to TISS (Tata Institute of Social Sciences Students for the internship programme.
- Observation posting – different specialties.
- Medical library.

Members of Public are expected to avail of all the services within the framework of rules and regulations while Authority gives priority to care convenience and comfort of the patients.

Members of the public are welcome to give their suggestions as well as complaints about services.

They can use complaint and suggestion boxes kept at prominent places. They should approach supervisory in-charge of respective section/department or community development officer.

**They can meet Medical Officer on duty/Sr.M.O./Dy.M.S/M.S.**

#### 1.4 Organization of the information in this hand book

| Chapter | Contents  | Page No  |
|---------|---|----------|
| 1.      | Introduction  | 02 to 04 |
| 2.      | Particulars of Organization, Functions and duties.  | 06 to 08 |
| 3.      | Powers and Duties of Officers and Employees   | 08 to 33 |
| 4.      | Rules, Regulations, Instructions, Manuals and Records for discharging functions.  | 34 to 41 |
| 5.      | Particulars of any arrangement that exists for consultation with, or representation by the members of the public in relation to the formulation of the policy and implementation thereof. | 42       |
| 6.      | A Statement of the categories of documents that are held by it or under its control.  | 43       |
| 7.      | A Statement of boards, Council, committees and other bodies constituted as its part.  | 44       |
| 8.      | The Names, Designation and other particulars of the public Information Officers   | 45       |
| 9.      | Procedure followed in decision making process.  | 46       |
| 10.     | Directory of Officers and Employees   | 47 to 61 |
| 11.     | The monthly remuneration received by Each of its Officers and employees.  | 47 to 61 |
| 12.     | The Budgets allocated to each Agency  | 62       |
| 13.     | The Manner of Execution of Subsidy Programs   | 63       |
| 14.     | Particulars of Recipients o Concessions, permits or authorization granted by it.  | 64       |
| 15.     | Norms set by it for the discharge of its functions.   | 65       |
| 16.     | Information available in an Electronic form   | 66       |
| 17.     | Particulars of the facilities available to citizens for obtaining information   | 67       |
| 18.     | Other useful information  | 68 to 69 |

## 1.5 Definitions

- 1) Public Authority means  
Medical Superintendent of the hospital.  
Chief Medical Superintendent of all Peripheral Hospitals.
- 2) Information  
Means hospital records pertaining to patients.

1.6 The person to be contacted in case some body wants to get more information on topics covered in the hand book as well as other information is Medical Superintendent, & Chief Medical Superintendent.

1.7 A person who desire to obtain any information under this act, shall make a request in writing with fee as may be prescribed.