



Dr. Shroff's Charity Eye Hospital

Caring for the community since 1914...



Together we can.....

Transform lives by giving sight to millions of poor patients of our country.

April 2013 – Feb.2014



“We make a living by what we get. We make a life by what we give”

-Winston Churchill

From the Medical Director's Desk.....

Last few days have been remarkable for SCEH. Our institution has been buzzing with activities, events and new projects.....



New Secondary hospital at Mohammadi, Lakhimpur Kheri, in central UP, has finally come up and we started surgery at the hospital in the third week of February 2014. The hospital is spacious, modern, pretty futuristic in its design and surrounded by pretty mustard fields. There is a great need to reduce needless blindness in that region; SCEH's new hospital is a big step in this direction. We would like to thank **Surgiwear, Oil India, Australian High Commission and FABBAs** for reposing their faith in us and helping us to complete the project on time! We are also thankful to our trustees, Drs. Noshir and Cyrus Shroff, their wives, Mr. Ravi Prakash & Dr Arvind Taneja to visit the hospital on 22nd Feb 2014 to unveil a plaque in the memory of our late Chairperson/trustee, Dr Minoo Shroff and Mrs Mehru Shroff respectively. A special mention to Anurag Mishra, Sister Joymol and Laxman who have toiled to make this happen, not to forget many others from Mohammadi and Delhi who worked hard to expedite the project. This is an important milestone in the history of the hospital.

‘Jyotirgamyā’- Training Center for paramedics (COP)



COP set up in collaboration with Lavelle Fund for the Blind, Inc, USA, was launched on 24th Feb 2014. This is again a very important initiative and will be instrumental in SCEH's effort to scale up and reach out. The twin objectives of this program by training young women is to a) Create workforce in eye care which is essential to reach out to more populations suffering from avoidable blindness, improving system efficiency and patient satisfaction; and b)

to empower young women to break the cycle of poverty, receive vocational training and become active economic partners of their households. Thirteen girl-students from Rampur joined the residential course for a 45 days course at Delhi. This will be followed by practical training at Rampur. **Dr. Parul** and **Ms. Suneeta Arora** with their teams of nurses, optometrists and doctors have worked out a great program with formal curricula and modules for training. You must see the great job Rajeev, Rooplal, Prakash and their teams have done in transforming a dilapidated, crumbling building in the A-block to a classic and modern facility.

Another quieter milestone.....,



Dr Amita Mahajan, pediatric oncologist has started visiting SCEH to administer chemotherapy for eye cancer patients. We now have in-house facility to deliver chemotherapy to retinoblastoma patients. This is a big step in our quest to become a tertiary eye care hospital. Two patients received treatment yesterday. Dr. Taneja and Dr. Prajakta trained our nurses and what a wonderful job they did! Dr. Sima Das' initiative to take care of this difficult disease takes our hospital to the next level.

Wow! February has been such a great month for SCEH. Congratulations to one and all for being part of this wonderful team!

Dr Umang Mathur

SCEH establishes Quality Resource Center (QRC) for Eye Care Hospitals in North India and neighbouring countries:

After getting NABH accreditation, SCEH moves towards providing consultancy services for helping other hospitals to move ahead on the quality continuum. After giving consultancy to some ORBIS partner hospitals in North India, the SCEH team headed by the CEO, has been visiting Islamia Eye Hospital, Dhaka, Bangladesh, since last year to provide quality orientation program comprising of quality management systems, Audit Mechanisms, & documentation processes.



Internal Quality Audit:

An internal audit session on quality was conducted by the hospital quality assurance team on 16th January 2014 towards spreading the quality culture & concept of continual improvement. The workshop helped to understand the basics of audit mechanism among the staff members of the hospital which will ultimately help them to conduct internal audit for various processes and systems. The training also helped the participant to understand the significance of conducting audits and mechanism for closing the non compliances raised during audit.

Symposium at Flying Eye Hospital:

ORBIS Flying Eye Hospital (FEH) visited Kolkata for a two week program, from 9th to 21st September 2013, predominantly focused on childhood blindness and other wider eye care issues such as diabetic retinopathy. Training was provided to Ophthalmologists, Nurses, Optometrists, Biomedical Engineers and Anesthetists to address needs on a team level. This wonderful program was undertaken in collaboration with the Department of Health and Family Welfare, Government of West Bengal and the National Program for Control of Blindness (NPCB) Ministry of Health & Family Welfare, Govt. of India and hosts institutes were Regional Institute of Ophthalmology, Kolkata, Susrut Eye Foundation & Research Centre, Kolkata, Sankara Nethralaya, Kolkata, and Disha Eye Hospital, Barrackpore. SCEH was represented by Mr. Arora, Dr. Raman & Ms. Shafali, and they conducted sessions on Quality Management System, Hospital Infection control & Patient safety respectively.



Innovative Collaboration with Medtronic, Inc. ENT Department uses smart phone to detect Ear infections.

Dr. Shroff's Charity Eye Hospital collaborates with **Medtronic, Inc.** headquartered in Minneapolis, is the global leader in medical technology – alleviating pain, restoring health and extending life for millions of people around the world. Together we launched 'Shruti', the first of its kind program to detect and treat ear infections in



India. It is a telemedicine application which transmits images of the patient's middle ear via smart phone to the program staff and an ENT surgeon. The initiative aims to address the key barriers of affordability, lack of proper diagnosis and timely treatment to prevent partial or complete deafness.

Ear Surgeon Dr. Nishi Gupta reviews use of Otoscope. The otoscope is attached to an Android phone which uses a Click Medix app to gather data about a patient's condition



The program engages community health workers of SCEH to conduct outreach activities and street plays to aware the community about the free screening done during the camp. Residents are screened at convenient community locations by trained health workers using the 'Shruti' screening and diagnosis kit developed by Medtronic and their partners. Any complex infections and hearing losses diagnosed are referred to an ENT surgeon for treatment and potential surgery if required. Since its beginning in August-2013, around 4000 people have been screened in Delhi, for all kinds of Ear infections, damage or Hearing Loss and around 450 patients have received treatment at the Hospital.

'Nazar ya Nazaria' - Dr. Patnaik Memorial Symposium:-

The Patnaik Memorial Symposium is an annual event organized by SCEH as a tribute to our teacher and guide - Dr. Bijayananda Patnaik This year the symposium was held on 21st September 2013 at the Conference hall in

which six visually impaired individuals who are today successful in their own fields, talked about the challenges they had to face and how they overcame them to become successful in life. Mr George Abraham, CEO of Score Foundation was the key note speaker and some of other visually impaired participants were Mr. Subhash Vashishth, from 'Rights of the Blind'; Mr Prashant Verma from

'Technology Solutions for the visually impaired' and Ms Preeti Monga from 'Silver Linings'. Dr Kalsi, wife of late Dr Patnaik gave away mementos to the participants.



Dr Paul Sieving, Director, National Eye Institute (NEI), Washington DC, visits SCEH:

The National Eye Institute (NEI), established in 1968, has primary responsibility within the National Institutes of Health for supporting and conducting research aimed at improving the prevention, diagnosis, and treatment of eye diseases. In addition, the NEI encourages the application of research findings to clinical practice, heightens public awareness of eye and vision problems, and cooperates with voluntary organizations that engage in related activities. The NEI coordinates the National Eye Health Education Program (NEHEP), a Federal effort to prevent vision loss by encouraging early diagnosis and timely treatment of eye diseases.



Dr. Umang Mathur and Dr Manisha Agarwal had visited the NEI last summer and had extended an invitation to Dr Paul Sieving to visit SCEH. During his visit to the hospital, he was given presentations on SCEH – its history, present status as a leader in eye care in North India and proposals on Research, seeking collaboration and support from NEI. Amongst the other dignitaries present at the dinner, hosted in his honor, were Prof Pawan Sinha of Project Prakash, MIT, Dr G.V.Rao of LVPEI, Hyderabad, Dr Gyan Prakash, Associate Director, International Programs, NIE, Bethesda, USA, and other prominent supporters and donors of SCEH.

Project Prakash: has been a unique journey between Department of Brain and Cognitive sciences, MIT and the Pediatric Ophthalmology department of SCEH, under which children with bilateral blindness are identified across North India and then provided therapeutic services. Research studies on their responses and behavior are done in parallel.



Next day Dr Sieving along with Project Prakash team visited Agra, where an eye screening camp had been organized, in which 80 children with vision impairment (identified under the 'Child with Special Need (CWSN) program of Sarva Shiksha Abhiyan, from Mathura, Agra and Firozabad) were screened by the Shroff team at a blind school - 'Sur Das Netraheen Vidhalaya'. 22 children were identified for eye surgeries, to be later treated at our hospital in Delhi.



Later in the day he also met some of the children being treated under Project Prakash, who had come for their follow up, along with Prof. Sinha and his team.

ACION award for Dr Suma Ganesh:

Dr. Suma Ganesh, our pediatric ophthalmologist added a feather in SCEH's cap by getting selected by ACION (Association of Community Ophthalmologists of India) for a national award in the oration being held at Bhubaneswar on 8th & 9th November 2013. Dr Suma is well known in the eye care fraternity for her exemplary work with children; her dedication and compassion for children is commendable. ACOIN is involved in Advocacy in Community Eye Health around the Indian Subcontinent. It was originally set up by the Indian alumni of ICEH (International Center for Eye Health), London, with the intention of building a global platform of exchange of ongoing ideas and subsequent implementation of community ophthalmic practice around the world. The award was given away by the Governor of Orissa.



“Shroff Values Retreat” was conducted by Mr. Tim Schottman (Chief Global Officer, Sight Life, USA) on 25th & 27th Jan 2013. The retreat was an initiative towards building a successful & enduring organization by promoting a unified organizational culture and value based behaviors. Through the workshop Mr. Schottman helped the leaders of the hospital to determine the next steps of continuous implementation and measuring the value based behaviors of the entire staff of SCEH.

Dr. Steven Roy (former CEO of SCEH) now Director Programmes, ORBIS International Visit SCEH on 29 Jan 2013. The 1st half of the day presentations were made on the hospital & its collaboration with ORBIS, since 2002 & the quality project assurance project. Future plans of SCEH vis-à-vis its strategic plans & collaboration with ORBIS were also discuss.

NEWS SNIPPETS @ SCEH

Eye Bank gets a new Mobile Van

Buckshey family has been our partner and supporter from a long time now; this year they supported our Eye Bank by providing a mobile van on the occasion of their late father Dr P.B.Buckshey's Birth Anniversary (1st July) . The hospital's Eye Bank is one of the best eye banks of North India, having collected 673 tissues in year 2012-13; the van will greatly enhance and expedite the cornea retrieval program and other activities of the eye bank.



Remembering Late Mrs. Mehru Shroff on her Birth Anniversary:

Late Mrs. Mehru Shroff, former Trustee, was remembered by SCEH on her birth anniversary, on 30th July 2013. Mrs. Shroff was known for her compassionate care for the poor patients and the junior staff of the hospital. She used to visit the free wards regularly and distribute fruits and goodies to the patients. Her son Dr Cyrus Shroff, (present Trustee) kept up the tradition by distributing fruits and goodies to the poor patients on the occasion.



National Eye Donation Fortnight:

Eye Donation Fortnight was observed by SCEH from 24th – 25th August 2013; the activities undertaken included awareness generation, painting competition and felicitation ceremony ‘Amarjyoti’ of eye donor families. IEC material was developed for spreading awareness, and banners were put up in the base hospital and partner hospitals where our grief counselors are placed.

Some of the healthcare centers located near our hospital and our other partner NGOs also participated in the event; Dr Mrs. Z.F.Marak, Additional CDMO, Central district, Delhi presided over the function. Dr Ritu Choudhry, DPO, NPCB, Delhi & Mr Bharat,DPM, Central district, Delhi were the other dignitaries who participated in the function .Patients who got sight by receiving the corneas also participated in the event and expressed their immense gratitude to the donor families.



World sight day:

This year the WSD was celebrated on 10th October 2013 at our base hospital in keeping with the theme of “Universal Eye Health” given by Vision 2020. Children of schools around the hospital were invited to the hospital where they participated in the poster competition and games in the lawns. The highlight of the day was when a girl, blind from birth, received partial sight through cornea transplant surgery at SCEH, also participated in the drawing activity! After successful completion of the event, prizes were distributed to the children.



Eye screening camp for Diabetic patients:

Although only little prevalence data are available on blindness due to diabetic retinopathy, the worldwide process of ageing will increase the incidence. Improved health care facilities will increase the life expectancy of diabetic patients whereby more patients will require adequate screening and treatment to prevent complications like diabetic retinopathy. This increase in both incidence and reporting is likely to occur in developing as well as developed countries.



An eye camp for diagnosing diabetic retinopathy patients was conducted by Dr. SCEH team at **Krishna Garden, Rohini, Delhi on 27th October 2013** in partnership with **SETU-Bridging the Gap**, a non-government organization, During the camp 195 patients were screened, out of which 152 (78%) were diabetic and 02 (1.5%) were found with diabetic retinopathy disease.



New Ocular Prosthesis Clinic starts:

An ocular prosthesis or artificial eye is a type of craniofacial prosthesis that replaces a natural eye, following an enucleation, evisceration and orbital exenteration. The new ocular Prosthesis clinic was inaugurated in our hospital on 6th November 2013 by our CEO Mr. Arun Kumar Arora. The clinic provides cosmetic rehabilitation for patients who have undergone surgical removal of one eye or have a shrunken eye following trauma.



SCEH Faculty attends 'The Right to sight, India'- workshop on low vision Workshop organized by Vision 2020

A two day workshop on Low Vision was organised by VISION 2020: The Right to Sight- India at HV Desai Eye Hospital, Pune from 15th to 16th November, 2013. The workshop was sponsored by CBM, SARO and hosted by H V Desai Eye Hospital, Pune with an aim to enhance the service delivery system for underserved population of Low Vision (LV) people. The workshop was successful as a good number of participants from different parts of the country attended it. Nearly 75 participants representing NGO's, INGO's and Government participated in the workshop to provide their valuable inputs. Twenty Five Paramedic students were also present in the workshop. **Ms. Sonia Srivastava** represented SCEH and made a presentation on: Setting up a Low Vision



Center: - Infrastructure, HR, & Equipments.

World Deaf Day

A painting competition and various other fun activities were organised for a group of deaf n dumb children by the **ENT department** at SCEH on 23 Sep 2013 , the best were given awards.



SCEH participates in NGO ASIA Expo.

Mr. Parmatma Gupta & Ms. Deepti Batheja from SCEH participated in the NGO ASIA Expo. held from 18th-20th November 2013, to showcase our work in the field of eye care, especially for the underprivileged and at the same time explore possibilities of finding



Collaborators/supporters amongst the Corporates, under their CSR program.

Other various corporate visited our stall and shared their experiences, organization's areas of interest and the CSR activities undertaken by them. Some of the NGO's also approached us to conduct eye camps for their beneficiaries with the aim of addressing the problem of avoidable blindness from the community.



Free eye checkup camp at Rampur Maniharan:



For the first time SCEH organized a free eye checkup camp at Rampur Maniharan, Saharanpur (UP) on 23rd November 2013 for the children of that area; children with common eye ailments and refractive error were given prescriptions and 3 children with squint were identified, who later got operated at the secondary hospital.

Mr. Eye Ball (cartoonist from Taiwan) ORBIS:

Mr. Eye Ball from ORBIS visited our hospital on 02nd December 2013. He is a celebrity (cartoonist) from Taiwan and a fundraiser for ORBIS. He visited our pediatric department and interacted with the ophthalmologists, nurses, and other paramedical staff besides meeting with the patients and their families in the OPD as well as in the wards.



World Disability Day:

SCEH's CBR project team organized a variety program on 2nd Dec'13 at Alwar in collaboration with **Chandraprabhu Vikland Kalyan Samiti**. The program included drawing competition & games amongst children with disability. In all 65 children participated in the competition. Later a cultural program (singing song, dancing, plays etc.) was also organized, where children from Karm Manivikas Sansthan (65 children), MR Home Alwar (10 children) and Jagriti Deaf and Dumb School (40 children) took part along with disabled children from six gram panchayats. A lecture on disability and need for their inclusive development by NGO representative was presented in the event. Prizes were also distributed by the Director, Regional Rehabilitation Center, Jaipur. The event got a very wide coverage in the local newspapers the next day.



NGO Mela organized by the Australian High Commission on their embassy premises on 7th Dec'13:

SCEH participated in Oz Haat (NGO Mela) at Australian High Commission. SCEH team organized a game where the children were supposed to topple an arrangement of glasses even though they were blindfolded. While the children really enjoyed the game, it was highlighted to them that life can be so difficult for the visually impaired.

The donations collected from the game, were used for the treatment of the poor patients visiting our hospital.



Three days eye check up camp for underprivileged kids at Lucknow

SCEH organized a three day free eye screening camp for the underprivileged children from 10th-12th December 2013 at Lucknow in collaboration with McDonald's India. The children of Rajkiya Bal Grih (Shishu) Rajkiya Bal Grih (Balak) and Rajkiya Bal Grih (Balika) were screened; spectacles would be provided to those with refractive errors and surgical cases were referred to the local eye care partner hospital.



SCEH ran at the 6th Airtel Delhi Half Marathon



SCEH ran at the Airtel Delhi Half Marathon 2013 on 15th December at JLN stadium, to highlight its theme- '**From Darkness to Light**'. Dr Nidhi Dhawan led the SCEH team and gave the motivation to the members to raise slogans for our cause and make our presence felt in the sea of NGO/Corporate participants.

The event was like a grand mela of NGOs, Corporates and individual runners. Bollywood actor Rahul Bose and actress Bipasha Basu was present to add a touch of glamour to the event.

Anjali from Donor Relations also kept the team's spirit high by motivating them to proudly carry the hospitals placards and

shouting slogan "Giving Sight Transforming Lives" all the way.

Eye bank Up gradation

In the month of January 2014, we retrieved 86 cornea which is the highest collection done in NCR region, as compared to other eye banks. Apart from this we are in a process of getting accredited from Sight Life International. In the month of January 2014, the department also got equipped with specialized equipments i.e. Laminar Hood Flow (Bio safety cabinet), & Slit lamp which helps in assessing the quality of cornea. Moreover the department is in a process of opening an 'Eye Bank Management Training & Research Center' in the coming months which will enhance the quality of eye care treatment in the community.



Slit Lamp

Laminar Hood Flow

Patients speak:

"I would like to say that we were delighted by the most efficient way that your doctors have handled the surgeries of my wife and myself. I can now confidently say that with Shroff's you are in safe hands. We thank God almighty that we selected your hospital. But I will be failing in my duty if I do not mention a word about your driver who transported us from Gurgaon to Daryaganj and back. He was extremely helpful and efficient; he knows exactly how to deal with the anxiety and fear of a person going for surgery."

Mathew & Leela Zachariah (Gurgaon)

THANK-YOU PARTENRS & DONORS FOR ALL YOUR SUPPORT



For further information/donations please contact:

Donor Relations Department

Dr. Shroff's Charity Eye Hospital

5027, Kedarnath Road, Darya Ganj, New Delhi 110002, India www.sceh.net

Phone: 91-11-43528828, 43524444 & 43528888 Fax: 91-11-43528816

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