

## **QATAR AIRWAYS FACT SHEET (April 2016)**

### **AIRLINE OF THE YEAR 2011, 2012 & 2015 (Skytrax Global Survey)**

**Description:** Qatar Airways is the national carrier of the State of Qatar. Currently undergoing rapid expansion, Qatar Airways is one of the fastest growing airlines operating one of the youngest fleets in the world.

**Launched:** 1997

**Head Office:** Qatar Airways Tower  
P.O. Box 22550  
Doha, Qatar  
Tel: (+ 974) 40226000; Fax: (+ 974) 4462 1533

**Reservations:** Tel: (+974) 40230000; Fax: (+974) 4462 2486

**Website:** [www.qatarairways.com](http://www.qatarairways.com)

**Group Chief Executive:** His Excellency Mr. Akbar Al Baker

**Worldwide Network:** More than 150 destinations

**Expansion in 2016**

Los Angeles, **USA** – (Daily from January 1)  
Ras Al Khaimah, **UAE** – (Daily from February 2)  
Sydney, **Australia** – (Daily from March 1)  
Boston, **USA** – (Daily from March 16)  
Birmingham, **UK** – (Eight times weekly from March 30)  
Adelaide, **Australia** – (Daily from May 2)  
Yerevan, **Armenia** – (Four times weekly from May 15)  
Atlanta, **USA** – (Daily from June 1)  
Marrakech, **Morocco** – (Three times weekly from July)  
Pisa, **Italy** – (Daily from August 2)  
Sarajevo, **Bosnia** – (Daily from September 7)  
Windhoek, **Namibia** – (Four times weekly from September 28)  
Helsinki, **Finland** – (Daily from October 10)  
Skopje, **Macedonia** – (From November)  
Auckland, **New Zealand** – (Daily from December 3)  
Krabi, **Thailand** – (Four times weekly from December 6)  
**Seychelles** – (Daily from December 12)  
Chiang Mai, **Thailand** – (Three times weekly from December)

**Expansion in 2017**

Nice, **France** – (Five times weekly)  
Lusaka, **Zambia** – (Three times weekly)  
Douala, **Cameroon** – (Three times weekly)  
Libreville, **Gabon** – (Three times weekly)

**Current Fleet** 33 Boeing 777-300ERs  
**(Passenger and Cargo)** 9 Boeing 777-200LRs

**(182 aircraft)**

28 Boeing 787 Dreamliners  
8 Boeing 777F Freighters  
4 Airbus A340-600s  
39 Airbus A320s  
15 Airbus A330-200s  
13 Airbus A330-300s  
8 Airbus A330 Freighters  
1 Boeing 747 Freighter  
2 Airbus Long Range A319LRs  
8 Airbus A321-200s  
6 Airbus A380  
8 Airbus A350

**Highlights of 2015**

8 new destinations  
Acquired 29 new aircraft  
Launched new global brand campaign  
Named Airline of the Year by Skytrax 2015

**Highlights of 2014**

12 new destinations  
Became Global Launch Customer of the first Airbus A350  
Acquired 4 Airbus A380s  
Named Business Class of the Year by Skytrax 2014

**Highlights of 2013**

12 new destinations  
Joined **oneworld** global alliance  
Named Business Class of the Year by Skytrax 2013

**Highlights of 2012**

12 new destinations  
Introduced Boeing 787 as the Middle East launch customer  
Named Airline of the Year by Skytrax 2011 & 2012

**Corporate Jet Subsidiary  
Qatar Executive  
(9 aircraft)**

3 Bombardier Challenger 605s  
1 Bombardier Global Express XRS  
4 Bombardier Global 5000s  
1 Gulfstream G650ER  
On order: 20 Gulfstream G500 and G600 aircraft

**Fleet on Order:**

100 Boeing 777Xs  
72 Airbus A350s  
32 Boeing 787s (including options)  
13 Boeing 777s (including freighters and options)  
80 Airbus A320 Neos (including options)  
7 Airbus A380-800s (10 firm and 3 options)  
2 Airbus A320  
10 Airbus A330 Freighters

**Europe:**

Ankara, Athens, Barcelona, Belgrade, Berlin, Birmingham, Brussels,  
Bucharest, Budapest, Baku, Copenhagen, Edinburgh, Frankfurt, Geneva,



Istanbul Ataturk Airport, Istanbul Sabiha Gokcen Airport, Larnaca, London Heathrow, Madrid, Manchester, Milan, Moscow, Munich, Oslo, Paris, Rome, Sofia, Stockholm, Tbilisi, Venice, Vienna, Warsaw, Zagreb and Zurich.

**Middle-East & Africa:** Abu Dhabi, Abha, Al Hofuf, Alexandria, Algiers, Amman, Addis Ababa, Asmara, Baghdad, Bahrain, Basra, Beirut, Cairo, Cape Town, Casablanca, Dammam, Djibouti, Durban, Erbil, Khartoum, Dar es Salaam, Doha, Dubai, Dubai World Central, Entebbe, Gassim, Jeddah, Johannesburg, Kigali, Kilimanjaro, Kuwait, Lagos, Luxor, Maputo, Mashhad, Medina, Muscat, Najaf, Nairobi, Ras Al Khaimah, Riyadh, Salalah, Sanaa, Sharjah, Shiraz, Sulaymaniyah, Ta'if, Tehran, Tripoli, Tunis and Zanzibar.

**South Asia:** Ahmedabad, Amritsar, Bengaluru (Bangalore), Chennai, Cochin, Colombo, Delhi, Dhaka, Faisalabad, Goa, Hyderabad, Islamabad, Karachi, Kathmandu, Kolkata, Kozhikode, Lahore, Mumbai, Multan, Nagpur, Peshawar, Sialkot and Trivandrum.

**Indian Ocean:** Maldives.

**Asia Pacific:** Bali, Bangkok, Beijing, Chengdu, Chongqing, Clark International Airport, Guangzhou, Haneda, Hangzhou, Hanoi, Ho Chi Minh City, Hong Kong, Jakarta, Kuala Lumpur, Manila, Melbourne, Osaka, Perth, Phnom Penh, Phuket, Seoul, Shanghai, Singapore, Sydney, Tokyo and Yangon.

**North America:** Boston, Chicago, Dallas/Fort Worth, Houston, Los Angeles, Miami, New York, Philadelphia, Washington DC, and Montreal.

**South America:** Sao Paulo and Buenos Aires.

**Cargo Destinations:** Over 40 dedicated freighter routes to destinations within Qatar Airways' global operations, including those not served by scheduled passenger flights – Los Angeles, Liege, Mexico, Stansted, Basel, Atlanta, Luxembourg, Accra, and Zaragoza.

Qatar Airways Cargo became the third biggest international cargo carrier in the world in October 2015 according to IATA FTK ratings.

The freighter fleet currently includes 8 Boeing 777F, 1 Boeing 747F and 7 Airbus A330F. The fleet will expand to a total of 21 freight aircraft by 2017.

**Codeshare Partners:** American Airlines, Azerbaijan Airlines, Bangkok Airways, British Airways, Japan Airlines, JetBlue, Asiana Airlines, GOL, , Malaysia Airlines, Middle East Airlines, US Airways, SNCF, Oman Air, Royal Air Maroc, Royal Jordanian, S7 Airlines, SUN-AIR and Cathay Pacific.

**Special Features:** 180-degree horizontal flat beds in Business Class on both **Airbus A330s and A340s**. All classes in these aircraft type have personal video screens. **The Boeing 777** fleet features 180-degree horizontal flat-bed Business Class sleeper seats with a seat pitch of 78 inches, while Economy Class has a seat



pitch of up to 34 inches. Featuring a tri-class configuration of First, Business and Economy Class seating over two decks, the **Qatar Airways A380** is designed to offer the airline's signature service with outstanding in-flight entertainment and service on board. There are a total of 517 seats, with eight in First Class, 48 in Business Class and 461 seats in Economy Class. First Class passengers benefit from 90-inch seat pitch, 180 degree flat-beds and 26-inch LCD TV screens while Business Class passengers experience 52-inch seat pitch, with 80-inch, 180 degree flat-beds and 17-inch touchscreen monitors. In Economy Class, the on board experience is enhanced with 10.6-inch entertainment screens and seats with a seven-inch recline. Qatar Airways is the global launch customer of the **A350** which features a Business Class cabin having 36 seats in a 1-2-1 configuration and featuring an 80-inch full flat bed and 17-inch HD in-flight entertainment screen. The Economy Class features 247 18-inch wide seats in a 3-3-3 configuration, each with a 10.6-inch in-flight entertainment screen, and more space at shoulder level for passengers in window seats due to the vertical side wall panel design. Qatar Airways recently launched *Oryx One*, an enhanced interface for its inflight entertainment system, increasing the number of movies and TV shows on board from 950 to up to 3,000. Passengers flying on Qatar Airways flights served by its B787, A350, A380, A319 as well as select A320 and A330 aircraft can also stay in touch with their friends and family around the world by using the airline's on-board Wifi and GSM service.

#### **Privilege Club:**

Qatar Airways' Privilege Club loyalty programme has reciprocal agreements with international airlines and tie-ups with hotels, car rental companies, credit cards and other partners worldwide

**oneworld Airlines:** airberlin, American Airlines, British Airways, Cathay Pacific, Finnair, Iberia, Japan Airlines, LAN Airlines, Malaysian Airlines, Qantas Airlines, Royal Jordanian, S7 Airlines, SriLankan Airlines, TAM Airlines and another 30 affiliate carriers

**Airlines:** Asiana Airlines, Middle East Airlines, Royal Air Maroc and GOL

**Hotels:** AC Hotels by Marriott, Aloft, Autograph Collection, Conrad Hotels and Resorts, Courtyard By Marriott, Doubletree by Hilton, Edition, Embassy Suites Hotels by Hilton, Fairfield inn & Suites by Marriott, Fairmont Hotels & Resort, Four Points by Sheraton, Golden Tulip Hotels, Suites and Resorts, Hampton by Hilton, Hilton Garden Inn, Hilton Grand Vacations Company, Hilton Honors, Hilton Hotels and Resorts, Homewood Suits by Hilton, Hyatt Hotels Corporation, Jumeirah Hotels & Resorts, JW Marriott, Kerzner International (Atlantis, One&Only Resorts, Mazagan Beach&Golf Resort Morocco), Langham Hospitality Group, Le Meridien, Marriott Executive Apartment, Marriott Hotels and Resorts, Marriott Vacation Club, Millennium and Copthorne, Mövenpick Hotels and Resorts, Radisson Blu Hotels and Resorts, Raffles Hotels & Resorts, Renaissance Hotels, Residence Inn by Marriott, Rocketmiles, Rotana, Shangri-La Hotels and Resorts, Sheraton, Springhill



Suites by Marriott, St.Regis, Starwood Preferred Guest Program, Swissôtel Hotel & Resorts, Taj Hotels, Resorts and Places, Towneplace Suites by Marriott, W Hotels, Waldorf Astoria Hotels and Resorts, Westin Hotels and Resorts, Worldhotels, Wyndham Hotel Group & Wyndham Rewards, Minor Hotel Group (Anantara, AVANI and PER AQUUM), Kempinski Hotels, Dusit International, Kaligo, The Peninsula Hotels, Souq Waqif Boutique Hotels.

**Car Rentals:** Sixt, Hertz, Avis, Europcar and Budget

**Cobranded Bank Partners:** Qatar National Bank, Qatar Islamic Bank, Burgan Bank

**Bank and Credit cards:** Ahli United Bank, American Express, Barwa Bank, Citibank, Commercial Bank Accolades, Emirates NBD, Masraf Al Rayan, National Commercial Bank, QNB Life Rewards.

**Travel services:** Ooredoo Qatar, Ooredoo Kuwait, Air Miles, My Rewards Points, Qatar Stars League, Qatar Airways Holidays, Joyalukkas Jewellers, Travelling Connect, Columbus Travel Insurance, Al Jaber watches, Chic Outlet Shopping, and Language Direct

**No. Of Employees:** Qatar Airways Group employs more than 40,000 staff worldwide, of which more than 24,000 are airline employees.

**Divisions:** Qatar Aircraft Catering Company, Hamad International Airport, Qatar Airways Holidays, Internal Media Services, Qatar Duty Free Company, Privilege Club, Qatar Aviation Services, Qatar Distribution Company, Oryx Galleria, Dhiyafatna Hotels and Qatar Executive.

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