



THE BRITISH
INSURANCE
AWARDS
2015

the definitive mark of achievement

THE BRITISH INSURANCE AWARDS HALL OF FAME

FINALISTS AND WINNERS FROM 1995 – 2014
Over 20 years of The British Insurance Awards



insuranceawards.com

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THE BRITISH INSURANCE AWARDS HALL OF FAME

1995

JULY 3RD AT LONDON'S GROSVENOR HOUSE HOTEL (800 GUESTS)

PRESENTERS:

Steve Rider and David Worsfold

SPEECH:

Jonathan Evans MP, then Minister for Corporate Affairs

SHORTLIST & WINNERS

LOSS ADJUSTER OF THE YEAR

SPONSORED BY:

CCN Insurance Services

WINNER:

Cunningham Hart

SHORTLIST:

Ellis & Buckle

Thomas Howell Group

COMMERCIAL LINES BROKER OF THE YEAR

SPONSORED BY:

Cornhill Insurance

WINNER:

Allan Chapman & James

SHORTLIST:

DOR (Northern)

FMW Farr Group

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY:

Guardian Insurance

WINNER:

Colonnade Insurance Brokers

SHORTLIST:

Aspen Insurance Brokers

RAC Insurance Brokers

BROKING INITIATIVE OF THE YEAR

SPONSORED BY:

Sun Alliance

WINNER:

FMW Farr Group

SHORTLIST:

Bayliss & Cooke (MiniBusPlus)

Edgar Hamilton & Wellard

UNDERWRITER OF THE YEAR

SPONSORED BY:

Bain Hogg; An Inchcape Company

WINNER:

ITT London & Edinburgh

SHORTLIST:

AIG Europe

NIG Skandia

CLAIMS TEAM OF THE YEAR

SPONSORED BY:

McLarens Chartered Loss Adjusters

WINNER:

Sun Alliance

SHORTLIST:

Congregational & General

DAS Legal Expenses Insurance

Iron Trades Insurance

TRAINING AWARD

SPONSORED BY:

Continuum Europe

WINNER:

Royal Insurance

SHORTLIST:

Colonnade Insurance Brokers

Congregational & General Insurance

Taurus Training Services

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY:

Royal Mail

WINNER:

Liverpool Victoria Friendly Society

SHORTLIST:

Norwich Union

Swinton Insurance

TECHNOLOGY INITIATIVE OF THE YEAR

SPONSORED BY:

Ernst & Young

WINNER:

Royal Insurance

SHORTLIST:

Colonnade Insurance Brokers

Independent Insurance

Zurich Life

THE BRITISH INSURANCE AWARDS HALL OF FAME

GENERAL INSURER OF THE YEAR

SPONSORED BY:

Beachcroft Stanleys

WINNER:

Commercial Union

SHORTLIST:

Independent Insurance
ITT London & Edinburgh

REINSURER OF THE YEAR

SPONSORED BY:

Independent Insurance

WINNER:

M&G Re

SHORTLIST:

CNA Re
Eagle Star Rr

ACHIEVEMENT AWARD

SPONSORED BY:

Legal & General

WINNER:

Peter Wood, then chief executive, Direct Line Insurance

1996

JULY 9TH AT LONDON'S GROSVENOR HOUSE HOTEL (OVER 1000 GUESTS)

PRESENTERS:

Steve Rider and David Worsfold

SPEECH:

David Rowlands, then chairman of Lloyd's

ENTERTAINMENT:

Royal Philharmonic Orchestra led by Simon Inglis. Singer:
Fiona O'Neill

SHORTLIST & WINNERS

LOSS ADJUSTER OF THE YEAR

SPONSORED BY:

CCN Insurance Services

WINNER:

Thomas Howell Group

SHORTLIST:

Applied Technology Adjusting
Ashworth Mairs
McLarens Toplis

COMMERCIAL LINES BROKER OF THE YEAR

SPONSORED BY:

Cornhill Insurance

WINNER:

FM Green & Co

SHORTLIST:

Allan Chapman & James
FMW International

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY:

Guardian Insurance

WINNER:

Premium Search

SHORTLIST:

Colonnade Insurance Brokers
L Hughes & Co

BROKING INITIATIVE OF THE YEAR

SPONSORED BY:

Sun Alliance

WINNER:

Wergs Hall Insurance Brokers

SHORTLIST:

APN Insurance Services
Berns Brett Insurance

UNDERWRITER OF THE YEAR

SPONSORED BY:

Bain Hogg: An Inchcape Company

WINNER:

Royal Insurance

SHORTLIST:

Hiscox Underwriting
St Paul International

CLAIMS TEAM OF THE YEAR

SPONSORED BY:

McLarens Chartered Loss Adjusters

WINNER:

Sun Alliance Connections

SHORTLIST:

Cigna Healthcare & Group Life
Zurich Insurance

THE BRITISH INSURANCE AWARDS HALL OF FAME

TRAINING AWARD

SPONSORED BY:

Nationwide Insurance Services

WINNER:

Premium Search

SHORTLIST:

Avon Insurance
Colonnade Insurance Brokers
Steel Burrill Jones

LIFE INSURER OF THE YEAR

SPONSORED BY:

Continuum Europe

WINNER:

Zurich Life

SHORTLIST:

Black Horse Financial Services
Legal & General

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY:

Royal Mail

WINNER:

Commercial Union

SHORTLIST:

ITT London & Edinburgh
Legal & General

CUSTOMER CARE AWARDS (NEW)

SPONSORED BY:

Huon

WINNER:

Guardian Health

SHORTLIST:

ITT London & Edinburgh
Sun Alliance

TECHNOLOGY INITIATIVE OF THE YEAR

SPONSORED BY:

Ernst & Young

WINNER:

Motor Insurance Repair Research Centre (Thatcham)

SHORTLIST:

Brian Wright Group
Marsh & McLennan

GENERAL INSURER OF THE YEAR

SPONSORED BY:

Beachcroft Stanleys

WINNER:

St Paul International

SHORTLIST:

Commercial Union
Independent Insurance

REINSURER OF THE YEAR

SPONSORED BY:

Reinsurance

WINNER:

Swiss Re

SHORTLIST:

Axa Re
St Paul Re

ACHIEVEMENT AWARD

SPONSORED BY:

Legal & General

WINNER:

Victor Blake

1997

JULY 3RD AT LONDON'S GROSVENOR HOUSE HOTEL (OVER 1200 GUESTS)

PRESENTERS:

Steve Rider and David Worsfold

SPEECH:

John Greenway MP, then chairman of the All Party Parliamentary Group on Insurance and Financial Services

ENTERTAINMENT:

Humphrey Lyttlejohn and his musicians including Kenny Baker, Don Lusher and Acker Bilk. Singers: Helen Shapiro and Alan Price

SHORTLIST & WINNERS

LOSS ADJUSTER OF THE YEAR

SPONSORED BY:

Experian

WINNER:

Robins Response

SHORTLIST:

Cunningham Group
McLarens Toplis
Miller Fisher

THE BRITISH INSURANCE AWARDS HALL OF FAME

COMMERCIAL LINES BROKER OF THE YEAR

SPONSORED BY:

Cornhill Insurance

WINNER:

FM Green & Co

SHORTLIST:

Allan Chapman & James
FMW Corporate Risks
Walker Midgley Insurance Brokers

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY:

Guardian Insurance

WINNER:

Premium Search

SHORTLIST:

Colonnade Insurance Brokers
Diane Deardon Insurance Brokers
Wergs Hall Insurance Brokers

BROKING INITIATIVE OF THE YEAR

SPONSORED BY:

Royal & Sun Alliance

WINNER:

Warren Hill Insurance Brokers

SHORTLIST:

The Basic Boat Liability Company
Fielding Mann Insurance Brokers
Wergs Hall Insurance Brokers
Underwriter of the Year

SPONSORED BY:

Green Flag

WINNER:

Royal & Sun Alliance

SHORTLIST:

ITT London & Edinburgh
St Paul International
Zurich Life

CLAIMS TEAM OF THE YEAR

SPONSORED BY:

McLarens Chartered Loss Adjusters

WINNER:

Congregational & General

SHORTLIST:

Cigna Healthcare & Group Life
Norwich Union (general insurance)
Royal & Sun Alliance (Direct & Retail)

TRAINING AWARD

SPONSORED BY:

Teleglobe

WINNER:

Steel Burrill Jones Group

SHORTLIST:

Albany Life
FMW International Insurance Brokers
Premium Search

LIFE INSURER OF THE YEAR

SPONSORED BY:

Peters Management Consultancy

WINNER:

Canada Life Assurance

SHORTLIST:

Albany Life
Friend Provident First Call
Midland Personal Financial Services
Nat West Life Investment Services

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY:

Royal Mail

WINNER:

Iron Trades Insurance

SHORTLIST:

Eagle Star Insurance
UAP Provincial
Zurich Insurance

CUSTOMER CARE AWARDS

SPONSORED BY:

Huon

WINNER:

Norwich Union

SHORTLIST:

Dianne Dearden Insurance Brokers
Guardian Health
Zurich Insurance

TECHNOLOGY INITIATIVE OF THE YEAR

SPONSORED BY:

Ernst & Young

WINNER:

NFU Mutual

SHORTLIST:

Commercial Union
Equifax/Norwich Union Direct
Norwich Union (general insurance)

THE BRITISH INSURANCE AWARDS HALL OF FAME

RISK MANAGEMENT INITIATIVE (NEW FOR 2007)

SPONSORED BY:

Cigna International

WINNER:

NFU Mutual

SHORTLIST:

Arun District Council

CE Heath (UK)

Willis Corroon

GENERAL INSURER OF THE YEAR

SPONSORED BY:

Beachcroft Stanleys

WINNER:

Commercial Union

SHORTLIST:

Independent Insurance

NFU Mutual

St Paul International

REINSURER OF THE YEAR

SPONSORED BY:

Reinsurance

WINNER:

St Paul Re

SHORTLIST:

CNA Re

Equitas

ACHIEVEMENT AWARD

SPONSORED BY:

Legal & General

WINNER:

Sir David Rowland

1998

JULY 9TH AT LONDON'S GROSVENOR HOUSE HOTEL (OVER 1400 GUESTS)

PRESENTERS:

Angus Deayton and David Worsfold

SPEECH:

John Greenway MP, then chairman of the All Party Parliamentary Group on Insurance and Financial Services

ENTERTAINMENT:

Johnny Howard Big Band and Band of Caledonian Highlanders

SHORTLIST & WINNERS

LOSS ADJUSTER OF THE YEAR

SPONSORED BY:

Imbach RAG

WINNER:

Crawford THG

SHORTLIST:

Ellis & Buckle Property Solutions

McLarens Toplis IT Unit

McLarens Railway Claims Unit

COMMERCIAL LINES BROKER OF THE YEAR

SPONSORED BY:

Cornhill Insurance

WINNER:

FMW International Insurance Brokers

SHORTLIST:

Burke Ford Insurance Group

FM Green & Co

Robert & David

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY:

Guardian Insurance

WINNER:

Aon Risk Services

SHORTLIST:

Colonnade Insurance Brokers

Thomas, Carroll Brokers

BROKING INITIATIVE OF THE YEAR

SPONSORED BY:

Royal & Sun Alliance

WINNER:

Sedgwick

SHORTLIST:

Heath Insurance Services

The Brian Wright Group

Wilby Insurance Brokers

UNDERWRITER OF THE YEAR

SPONSORED BY:

Experian

WINNER:

Independent Insurance

SHORTLIST:

Cassidy David Insurance Group

Cigna Insurance Company of Europe

Royal & Sun Alliance

THE BRITISH INSURANCE AWARDS HALL OF FAME

CLAIMS TEAM OF THE YEAR

SPONSORED BY:

McLarens Chartered Loss Adjusters

WINNER:

AIG Europe

SHORTLIST:

Guardian Health
Royal & Sun Alliance Corporate Partnerships
St Paul International Insurance

TRAINING AWARD

SPONSORED BY:

Certis

WINNER:

NFU Mutual and Avon Group

SHORTLIST:

Steel Burrill Jones Group
Norwich Union General Insurance

LIFE INSURER OF THE YEAR

SPONSORED BY:

CSC Financial Services Group

WINNER:

Legal & General Assurance Society

SHORTLIST:

Eagle Star
NFU Mutual Insurance Society
Norwich Union Life & Pension

LIFE ASSURANCE SALES FORCE OF THE YEAR – NEW FOR 1998

SPONSORED BY:

Peters Management Consultancy

WINNER:

Wesleyan Financial Services

SHORTLIST:

Birmingham Midshires
Cornhill Life
Midland Personal Financial Services
Royal Scottish Assurance

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY:

ICD Marketing Services

WINNER:

Royal & Sun Alliance/Bowring Sport & Leisure

SHORTLIST:

Aon Risk Services
FMW International Insurance Brokers

CUSTOMER CARE AWARDS

SPONSORED BY:

Huon

WINNER:

Norwich Union

SHORTLIST:

Dianne Dearden Insurance Brokers
Guardian Health
Zurich Insurance

TECHNOLOGY INITIATIVE OF THE YEAR

SPONSORED BY:

Ernst & Young

WINNER:

PHH Insurer Services

SHORTLIST:

Lloyd's Insurance Services
Policy Master
Royal & Sun Alliance

RISK MANAGEMENT INITIATIVE

SPONSORED BY:

Cigna International

WINNER:

Ark & General

SHORTLIST:

Commercial Union
Eagle Star
Intermediary Systems
Wilby Insurance Brokers

GENERAL INSURER OF THE YEAR

SPONSORED BY:

Beachcroft Stanleys

WINNER:

Commercial Union

SHORTLIST:

Independent Insurance
NFU Mutual
Norwich Union
Royal & Sun Alliance

REINSURER OF THE YEAR

SPONSORED BY:

Reinsurance

WINNER:

St Paul Re

SHORTLIST:

CNA Re
Equitas

THE BRITISH INSURANCE AWARDS HALL OF FAME

ACHIEVEMENT AWARD

SPONSORED BY:

Legal & General

WINNER:

Allan Bridgewater

1999

JULY 7TH AT THE ROYAL ALBERT HALL (1600 GUESTS)

PRESENTERS:

Peter Sissons and David Worsfold

SPEECH:

John Greenway MP, then chairman of the All Party Parliamentary Group on Insurance and Financial Services

ENTERTAINMENT:

Anthony Inglis and the Royal Philharmonic Orchestra, the Welsh Guards and the Royal Choral Society

SHORTLIST & WINNERS

LOSS ADJUSTER OF THE YEAR

SPONSORED BY:

Munters

WINNER:

McLarens Toplis Pricing and Validation Unit

SHORTLIST:

ATA Chartered Loss Adjusters
Cunningham Ellis & Buckle
McLarens Toplis ClaimCare Service

COMMERCIAL LINES BROKER OF THE YEAR

SPONSORED BY:

Royal & Sun Alliance

WINNER:

Aon Risk Services

SHORTLIST:

Burke Ford Insurance Group
FM Green & Co
Robert & David
Turner & Co

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY:

Norwich Union

WINNER:

Colonnade Insurance Brokers

SHORTLIST:

Aon Risk Services
JDR (Insurance Brokers)
Nursing Homes Fees Agency

BROKING INITIATIVE OF THE YEAR

SPONSORED BY:

Iron Trades

WINNER:

APN Insurance Services/Workplace Plus

SHORTLIST:

FM Green
Saxon Direct UK
Warren Hill Insurance Brokers & Loss Recovery Group
Willis Corroon Commercial

INTERNATIONAL REINSURANCE BROKER OF THE YEAR – NEW FOR 1999

SPONSORED BY:

Lloyd's

WINNER:

Benfield Greig

SHORTLIST:

EW Blanch
Guy Carpenter & Co
Towers Perrin Reinsurance

YOUNG ACHIEVER OF THE YEAR – NEW FOR 1999

SPONSORED BY:

Kennedys

WINNER:

Philip Cunningham – Torch Motor Policies at Lloyd's

SHORTLIST:

Kevin McAlpin, Devitt Insurance Services
Giles Hawtin, McLarens Toplis
Caroline Smith, Norwich Union
Nichola Williams, Zurich Commercial

UNDERWRITER OF THE YEAR

SPONSORED BY:

Experian

WINNER:

Allied Dunbar Assurance

SHORTLIST:

Independent Insurance
Norwich Union
Provident Insurance
Royal & Sun Alliance

CLAIMS TEAM OF THE YEAR

SPONSORED BY:

McLarens Toplis

WINNER:

Norwich Union

SHORTLIST:

Admiral Insurance Services
CGU
GAN Insurance
Zurich Engineering

THE BRITISH INSURANCE AWARDS HALL OF FAME

TRAINING AWARD

SPONSORED BY:

Certis

WINNER:

Co-operative Insurance Society

SHORTLIST:

Britannic Assurance
FMW International Insurance Brokers
Royal & Sun Alliance (Portia Training)

LIFE INSURER OF THE YEAR

SPONSORED BY:

CSC Financial

WINNER:

Royal & SunAlliance

SHORTLIST:

Axa Sun Life
Legal & General Assurance Society
NFU Mutual Insurance Society

LIFE ASSURANCE SALES FORCE

SPONSORED BY:

Peters Management Consultancy

WINNER:

CGU Life

SHORTLIST:

Birmingham Midshires
Britannic Assurance
HSBC
Wesleyan Financial Services

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY:

Compaq

WINNER:

Royal & Sun Alliance/Boots Insurance Services

SHORTLIST:

CGU
Independent Insurance
Lombard General Insurance
Minibus Plus

CUSTOMER CARE AWARDS

SPONSORED BY:

Huon

WINNER:

South Essex Insurance Brokers

SHORTLIST:

Norwich Union
PPP Healthcare
Royal & Sun Alliance
Scottish Widows

TECHNOLOGY INITIATIVE OF THE YEAR

SPONSORED BY:

Ernst & Young

WINNER:

Physical Evaluation Systems

SHORTLIST:

Independent Insurance
Legal & General
McLarens Toplis
PMSC

RISK MANAGEMENT INITIATIVE

SPONSORED BY:

Cigna International

WINNER:

Ark & General

SHORTLIST:

Collegiate Management Services/Smithers Purslow & Co
Coventry City Council
Independent Insurance
Royal & Sun Alliance
Q Farms

GENERAL INSURER OF THE YEAR

SPONSORED BY:

Beachcroft Wansbroughs

WINNER:

Independent Insurance

SHORTLIST:

Axa Insurance
CGU
NIG Skandia
Norwich Union
Royal & Sun Alliance
St Paul International Insurance

INTERNATIONAL REINSURER OF THE YEAR

SPONSORED BY:

Pricewaterhouse Coopers

WINNER:

CNA Re

SHORTLIST:

Employers Re
ERC Frankona

ACHIEVEMENT AWARD

SPONSORED BY:

Legal & General

WINNER:

Michael Bright, then chairman and chief executive ,
Independent Insurance

2000

28TH JUNE AT THE ROYAL ALBERT HALL (1700 GUESTS)

PRESENTERS:

Steve Rider and David Worsfold

SPEECH:

David Bland, chair of the judging panel and then director general, Chartered Insurance Institute

ENTERTAINMENT:

Anthony Inglis and the Royal Philharmonic Orchestra.
Singers: Helen Williams and Russell Wilson

SHORTLIST & WINNERS

LOSS ADJUSTER OF THE YEAR

SPONSORED BY:

Munters

WINNER:

McLarens Toplis – Rail Unit

SHORTLIST:

GAB Robins – Account Management Unit
McLarens Toplis – Managed Contractor Network
Property & Casualty Services
Resolve International

COMMERCIAL LINES BROKER OF THE YEAR

SPONSORED BY:

Royal & Sun Alliance

WINNER:

Hannover Park

SHORTLIST:

Aon Financial Institutions
FM Green
Hart Owens Group
Robert & Davis

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY:

Norwich Union

WINNER:

Colonnade Insurance Brokers

SHORTLIST:

Hughes & Company
Rowett Insurance Broking Group
Rowland Smith
South Essex Insurance Brokers

BROKING INITIATIVE OF THE YEAR

SPONSORED BY:

Iron Trades

WINNER:

Willis UK – Commercial Risks

SHORTLIST:

Boncaster Limited
FM Green
RBR Insurance Group
Road Runner Group
Saxon Direct UK

INTERNATIONAL REINSURANCE BROKER OF THE YEAR

SPONSORED BY:

Lloyd's

WINNER:

Benfield Greig

SHORTLIST

Towers Perrin Reinsurance

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY:

Eastgate

WINNER:

Helen Merfield, AIG Medical & Rehabilitation

SHORTLIST:

Alison Hoyes, Hart Owens Group
Neil McSherry, Independent Insurance
Jacquie Chittenden, Lloyds TSB Financial Advisers
Scott Egan, Norwich Union General Insurance

UNDERWRITER OF THE YEAR

SPONSORED BY:

Experian

WINNER:

St Paul International

SHORTLIST:

Ace Europe
AIG UK
Independent Insurance
NIG
Royal & Sun Alliance - UKHCA

CLAIMS TEAM OF THE YEAR

SPONSORED BY:

McLarens Toplis

WINNER:

Zurich Commercial – Motor Injury Whiplash Project

SHORTLIST:

Axa Insurance
Groupama Insurances
Iron Trades Insurance
St Paul International
Zurich Engineering

THE BRITISH INSURANCE AWARDS HALL OF FAME

TRAINING AWARD

SPONSORED BY:

Certis

WINNER:

Devitt Insurance Services

SHORTLIST:

FMW Corporate Risks
Groupama Insurances
Independent Insurance
Royal & Sun Alliance
Zurich Commercial Insurance

LLOYD'S SYNDICATE OF THE YEAR – NEW FOR 2000

SPONSORED BY:

Kennedys

WINNER:

Wren Life

SHORTLIST:

BF Caudle Agencies
Cassidy David International
Equity Red Star
RE Brown & Others

LIFE INSURER OF THE YEAR

SPONSORED BY:

CSC Financial

WINNER:

Legal & General Assurance

SHORTLIST:

Britannic Assurance
Co-operative Insurance Society
Direct Line Life
Royal & Sun Alliance UK Life

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY:

Compaq

WINNER:

Axa Insurance

SHORTLIST:

Carole Nash Insurance Consultants
CGU Insurance
Heath Shield Friendly Society
Norwich Union General Insurance – Home Insurance Risk Management
Royal & Sun Alliance, Healthcare & Assistance
Zurich Commercial – A New Beginning

CUSTOMER CARE AWARDS

SPONSORED BY:

Huon

WINNER:

Norwich Union General Insurance/Injury Prevention and Rehabilitation Services

SHORTLIST:

Congregational & General
FMW Corporate Risks
Royal & Sun Alliance – Property Investors Unit
South Essex Insurance Brokers

TECHNOLOGY INITIATIVE OF THE YEAR

SPONSORED BY:

CSC

WINNER:

Provident Insurance

SHORTLIST:

Axa Insurance
Chubb Insurance Company of Europe
Farr
Property & Casualty Services
Royal & Sun Alliance – Portia

THE E-COMMERCE AWARD – NEW FOR 2000

SPONSORED BY:

Ernst & Young

WINNER:

AA Insurance Services

SHORTLIST:

AA Group
Direct Line
Harvey Bowring Credit Underwriting
Norwich Union General Insurance
Wildnet New Media Group

RISK MANAGEMENT INITIATIVE

SPONSORED BY:

SAP

WINNER:

Bass PLC

SHORTLIST:

Ace Europe
Ark & General – Crisis Cover
East Lothian Council
Royal & Sun Alliance – Fleet Cover

THE BRITISH INSURANCE AWARDS HALL OF FAME

GENERAL INSURER OF THE YEAR

SPONSORED BY:

Beachcroft Wansbroughs

WINNER:

St Paul International Insurance

SHORTLIST:

Axa Insurance
Independent Insurance
Norwich Union General Insurance
Zurich Insurance (UK)

REINSURANCE INITIATIVE OF THE YEAR – NEW FOR 2000

SPONSORED BY:

KPMG

WINNER:

CNA Re

SHORTLIST:

Axa Insurance

ACHIEVEMENT AWARD

SPONSORED BY:

MYND

WINNER:

Simon Bolam

2001

11 JULY AT THE ROYAL ALBERT HALL (1700 GUESTS)

PRESENTERS:

Steve Rider and David Worsfold

SPEECH:

Sir Howard Davies, then chairman of the Financial Services Authority

ENTERTAINMENT:

Anthony Inglis and the Royal Philharmonic Orchestra;
the Royal Choral Society; Featured singers: Nicola Kirsch
and Geraint Dodd; Musketeers of the Moscow Militia and
Connaught Rangers

SHORTLIST & WINNERS

LOSS ADJUSTER OF THE YEAR

SPONSORED BY:

Munters

WINNER:

McLarens Toplis – Property Management

SHORTLIST:

GAB Robins UK
McLarens Toplis – Flood Response

SERVICE PROVIDER OF THE YEAR

SPONSORED BY:

CPI Countrywide

WINNER:

London Processing Centre

SHORTLIST:

Crawford & Company
Enterprise Rent-A-Car
Europ Assistance
Kennedys Solicitors
PMA

COMMERCIAL LINES BROKER OF THE YEAR

SPONSORED BY:

Royal & Sun Alliance

WINNER:

RK Harrison Insurance Brokers

SHORTLIST:

Argyll Insurance Services
The Davis Group
FM Green
Hannover Park Group

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY:

Norwich Union

WINNER:

Colonnade Insurance Brokers

SHORTLIST:

Aon
Rowett Insurance Broking Group

BROKING INITIATIVE OF THE YEAR

SPONSORED BY:

QBE

WINNER:

Argyll Insurance Services

SHORTLIST:

Broker Network
La Playa

REINSURANCE BROKING INITIATIVE OF THE YEAR

SPONSORED BY:

Lloyd's

WINNER:

Aon

SHORTLIST:

JLT Risk Solutions

THE BRITISH INSURANCE AWARDS HALL OF FAME

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY:

IBM

WINNER:

Nichola Williams, Zurich Commercial

SHORTLIST:

Shirley Alexander, Axa Insurance
Ken Blanc, Independent Insurance
Natasha Regan, Groupama Insurances
Jonathan Salter, Royal & Alliance

UNDERWRITER OF THE YEAR

SPONSORED BY:

Experian

WINNER:

Royal & Sun Alliance Commercial

SHORTLIST:

AIG Europe UK
St Paul International
Zurich Commercial
Zurich Financial Services

CLAIMS TEAM OF THE YEAR

SPONSORED BY:

Capita McLarens

WINNER:

Halifax General Insurance Services

SHORTLIST:

Gallagher Bassett
Groupama Insurances
NFU Mutual

TRAINING AWARD

SPONSORED BY:

CII

WINNER:

NIG

SHORTLIST:

Co-operative Insurance Society
Independent Insurance
Peoples Choice
Royal & Sun Alliance UK Training Centre

LLOYD'S SYNDICATE OF THE YEAR

SPONSORED BY:

Kennedys

WINNER:

Atrium Underwriters

SHORTLIST:

Equity Red Star
Wellington Underwriting
Wren Life

LIFE INSURER OF THE YEAR

SPONSORED BY:

CSC

WINNER:

Legal & General

SHORTLIST:

Co-operative Insurance Society
Royal & Sun Alliance UK Life

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY:

Solcorp

WINNER:

Road Runner Motor Trade Insurance

SHORTLIST:

Legal & General Insurance
Lloyds TSB/First Assist
Peoples Choice
Zurich Personal Insurances

CUSTOMER CARE AWARDS

SPONSORED BY:

The Innovation Group

WINNER:

Zurich Personal Insurances

SHORTLIST:

Caravan Guard
Groupama Insurances
Lloyds TSB
South Essex Insurance Brokers

TECHNOLOGY INITIATIVE OF THE YEAR

SPONSORED BY:

Compaq

WINNER:

Chubb Insurance Company of Europe

SHORTLIST:

Jewellery Appraisal Services
Royal & Sun Alliance
St Paul International

THE E-COMMERCE AWARD

SPONSORED BY:

Cap Gemini Ernst & Young

WINNER:

AA Insurance Services

SHORTLIST:

Cox Insurance – Retail Division
Independent Insurance
Its4Me

THE BRITISH INSURANCE AWARDS HALL OF FAME

RISK MANAGEMENT INITIATIVE

SPONSORED BY:
CMGL

WINNER:
East Lothian Council

SHORTLIST:
Allianz Cornhill
Arun District Council
Royal & Sun Alliance – Healthcare and Assistance
South Essex Insurance Brokers

GENERAL INSURER OF THE YEAR

SPONSORED BY:
Beachcroft Wansbroughs

WINNER:
Zurich Financial Services (UK General)

SHORTLIST:
AIG Europe (UK)
Co-operative Insurance Society
NFU Mutual

REINSURANCE INNOVATION OF THE YEAR

SPONSORED BY:
KPMG

WINNER:
GE Frankona Reinsurance

SHORTLIST:
Axa Insurance
Eurobase Systems

ACHIEVEMENT AWARD

SPONSORED BY:
CSC

WINNER:
David Prosser, then group chief executive, Legal & General

2002

**10TH JULY, THE ROYAL ALBERT HALL
(1800 GUESTS)**

PRESENTERS:
Jeremy Clarkson and David Worsfold

ENTERTAINMENT:
Anthony Inglis and the Royal Philharmonic Orchestra; the Royal Choral Society; Featured singers: Andrew Mayor, Imogen Parker, Annette Wardell, Joanne Appleby, Geoff Sewell, Jeremy Sharples and Scott Ciscon

SHORTLIST & WINNERS

LOSS ADJUSTER OF THE YEAR

SPONSORED BY:
Ansa

WINNER:
GAB Robins - Eye

SHORTLIST:
Cunningham Lindsey
GAB Robins – Command Centre

SERVICE PROVIDER OF THE YEAR

SPONSORED BY:
CPI Countrywide

WINNER:
Solus

SHORTLIST:
Belfor Relectronic (UK)
Jewellery Appraisal Service
Munters
Mutual Law, Beachcroft Wansbroughs

COMMERCIAL LINES BROKER OF THE YEAR

SPONSORED BY:
Royal & Sun Alliance

WINNER:
Robertson Taylor

SHORTLIST:
Camberford Law
FM Green
RK Harrison Insurance Brokers

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY:
Royal & Sun Alliance

WINNER:
Aon Affinity Insurance Services

SHORTLIST:
AA Insurance Services
Boncaster
Colonnade Insurance Brokers

BROKING INITIATIVE OF THE YEAR

SPONSORED BY:
Groupama Insurances

WINNER:
Camberford Law

SHORTLIST:
FM Green
Heath Insurance Insurance Services
Saxon Insurance

THE BRITISH INSURANCE AWARDS HALL OF FAME

REINSURANCE BROKING INITIATIVE OF THE YEAR

SPONSORED BY:

Lloyd's

WINNER:

Aon

SHORTLIST

JLT Risk Solutions

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY:

Capita Insurance Services

WINNER:

Clair Haywood, Allianz Cornhill

SHORTLIST:

David Walsh – Colonnade Insurance Brokers
Louise Spear – Norwich Union
Keeley Burgess – Pinnacle Insurance
Roger Garbutt – St Paul International Insurance
Steven Swift – Oughtred & Harrison

UNDERWRITER OF THE YEAR

SPONSORED BY:

Experian

WINNER:

Groupama Insurances

SHORTLIST:

Hiscox
Sterling Insurance
Zurich Financial Services

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY:

Munters

WINNER:

Belfor Relectronic (UK)

SHORTLIST:

Davies Lavery
GAB Robins – Churchill Command Centre
Royal & Sun Alliance - Subsidence

TRAINING AWARD

SPONSORED BY:

GAB Robins

WINNER:

Aon – Corporate Division

SHORTLIST:

Allianz Cornhill
Heath Lambert Group
Towry Law Insurance Brokers

LLOYD'S SYNDICATE OF THE YEAR

SPONSORED BY:

Kennedys

WINNER:

Beazley

SHORTLIST:

Equity Red Star
Zenith

LIFE INSURER OF THE YEAR

SPONSORED BY:

Solcorp

WINNER:

Legal & General Assurance

SHORTLIST:

Co-operative Insurance Society
Royal & Sun Alliance UK Life
Wesleyan Assurance Society

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY:

Jewellery Appraisal Services

WINNER:

Lloyds TSB Insurance

SHORTLIST

Aon Affinity Management
Cox Insurance Retail Division/Insure
Home Service (GB)

CUSTOMER CARE AWARDS

SPONSORED BY:

The Innovation Group

WINNER:

NFU Mutual

SHORTLIST:

Caravan Guard
GAB Robins UK/Churchill Command Centre
Royal & Sun Alliance – Property Investors Unit

THE TECHNOLOGY AWARD

SPONSORED BY:

IBM

WINNER:

Royal & Sun Alliance – UK Commercial

SHORTLIST:

GAB Robins – EYE
InsurE-com
Royal & Sun Alliance – Financial Risks

THE BRITISH INSURANCE AWARDS HALL OF FAME

THE E-BUSINESS AWARD

SPONSORED BY:

Cap Gemini Ernst & Young

WINNER:

Its4Me Online Insurance

SHORTLIST:

AA Insurance Services
Direct Line
Legal & General Assurance
Norwich Union – Bluecycle.com

RISK MANAGEMENT AWARD

SPONSORED BY:

CMGL

WINNER:

Caravan Guard

SHORTLIST:

Axa Insurance
FM Global/GlaxoSmithKline
St Paul International
The National Plant and Theft Register

GENERAL INSURER OF THE YEAR

SPONSORED BY:

Beachcroft Wansbroughs

WINNER:

Zurich Financial Services

SHORTLIST:

Churchill
Legal & General Insurance
Norwich Union
Provident Insurance

REINSURANCE INNOVATION OF THE YEAR

SPONSORED BY:

Sherwood International

WINNER:

Willis Re

SHORTLIST:

Inreon

ACHIEVEMENT AWARD

SPONSORED BY:

ISO

WINNER:

Scott Bell, recently retired group managing director,
Standard Life

2003

9TH JULY, THE ROYAL ALBERT HALL (1800 GUESTS)

PRESENTERS:

Jon Seargent, David Worsfold (opening speech) and
Anthony Gould (awards presentation)

ENTERTAINMENT:

The cast of the musical Buddy

SHORTLIST & WINNERS

LOSS ADJUSTER OF THE YEAR

SPONSORED BY:

DRL

WINNER:

Cunningham Lindsey

SHORTLIST:

GAB Robins
The Claims People

SERVICE PROVIDER OF THE YEAR

SPONSORED BY:

CPI Countrywide

WINNER:

Pricewaterhouse Coopers

SHORTLIST:

Belfor Relectronic (UK)
IRMG
Pricewaterhouse Coopers
Troika
Sirius Financial Services

COMMERCIAL LINES BROKER OF THE YEAR

SPONSORED BY:

Royal & Sun Alliance

WINNER:

Camberford Law

SHORTLIST:

Lloyds TSB
Towry Law Insurance Brokers

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY:

Royal & Sun Alliance

WINNER:

Carole Nash Insurance Consultants

SHORTLIST:

AA Insurance Services
MCE
Swinton Insurance

THE BRITISH INSURANCE AWARDS HALL OF FAME

BROKING INITIATIVE OF THE YEAR

SPONSORED BY:

Groupama Insurances

WINNER:

Bollington Group

SHORTLIST:

AA Insurance Services

Aon

MD Insurance Services

Medi Traveller

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY:

Capita Insurance Services

WINNER:

Terri Grainger – Beddis Hobbs Commercial Property

SHORTLIST:

Jessica Lloyd-Jones, Allianz Cornhill

Gareth Hilton, Royal & Sun Alliance

Gemma Burney, Royal & Sun Alliance

Joanne Wake, St Paul International

UNDERWRITER OF THE YEAR

SPONSORED BY:

Experian

WINNER:

Zurich Insurance

SHORTLIST:

AIG Europe

Equity Red Star

Groupama Insurances - Motor

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY:

Munters

WINNER:

The Drainage Forum

SHORTLIST:

AIG Europe

Chubb Insurance

Provident Insurance

TRAINING AWARD

SPONSORED BY:

Cunningham Lindsey

WINNER:

Carole Nash Insurance Consultants

SHORTLIST:

Allianz Cornhill

Axa Insurance

Giles Insurance Brokers

LLOYD'S SYNDICATE OF THE YEAR

SPONSORED BY:

Kennedys

WINNER:

Equity Red Star

SHORTLIST:

Brit Syndicate 1987

Hiscox Syndicate 33

LIFE INSURER OF THE YEAR

SPONSORED BY:

Solcorp

WINNER:

Legal & General Assurance Society

SHORTLIST:

Co-operative Financial Services

Swiss Life

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY:

Software Solutions Partners

WINNER:

NAAFI Financial

SHORTLIST

Lloyds TSB & Axa Insurance

Motor Trade Solutions

RK Harrison Insurance Brokers

Stuart Alexander

CUSTOMER CARE AWARDS

SPONSORED BY:

Sterling Insurance Group

WINNER:

Barclays Insurance Dublin

SHORTLIST:

Kwik-Fit Insurance

Western Provident Association

Zurich Professional

THE TECHNOLOGY AWARD

SPONSORED BY:

IBM

WINNER:

Motor Insurers' Information Centre & Experian

SHORTLIST:

Allianz Cornhill – Claims Tracking

Aon & August Group

Composite Legal Services

Friends Provident

THE BRITISH INSURANCE AWARDS HALL OF FAME

THE E-BUSINESS AWARD

SPONSORED BY:

Cap Gemini Ernst & Young

WINNER:

Composite Legal Services

SHORTLIST:

Axa Insurance
Hiscox Syndicates
Legal & General
Towry Law Insurance Brokers

RISK MANAGEMENT AWARD

SPONSORED BY:

CMGL

WINNER:

Sainsbury's

SHORTLIST:

Axa Insurance and Risk Stop
Belfor-Relectronic
Sunderland City Council
Zurich Risk Services

MAJOR LOSS AWARD – NEW FOR 2003

SPONSORED BY:

Plexus Law

WINNER:

Cunningham Lindsey UK

SHORTLIST

Belfor-Relectronic (UK)
Capita Insurance Services
Ecclesiastical Insurance

GENERAL INSURER OF THE YEAR

SPONSORED BY:

Beachcroft Wansbroughs

WINNER:

NFU Mutual

SHORTLIST:

Axa Insurance
St Paul Insurance
Sterling Insurance
Zurich Insurance

REINSURANCE INNOVATION OF THE YEAR

SPONSORED BY:

Sherwood International

WINNER:

Troika Insurance Company

SHORTLIST:

Benfield – Weather Risk Index
Benfield - Expect

ACHIEVEMENT AWARD

SPONSORED BY:

ISO

WINNER:

Robert Hiscox

2004

7TH JULY, THE ROYAL ALBERT HALL (1800 GUESTS)

PRESENTERS:

Clive Anderson, David Worsfold and Anthony Gould

ENTERTAINMENT:

The cast of the musical The Rat Pack including Mark Adams, Stephen Triffitt and Jennie Sawdon

SHORTLIST & WINNERS

LOSS ADJUSTING INITIATIVE OF THE YEAR

SPONSORED BY:

Belfor

WINNER:

GAB Robins – Robins Affinity Management

SHORTLIST:

Crawford & Company - subsidence
Cunningham Lindsey UK
QuestGates

SERVICE PROVIDER OF THE YEAR

SPONSORED BY:

InsuranceJobs.co.uk

WINNER:

Chartered Insurance Institute

SHORTLIST:

Acturis
Barlow Lyde & Gilbert
Document SOS

COMMERCIAL LINES BROKER OF THE YEAR

SPONSORED BY:

Royal & Sun Alliance

WINNER:

Goss Group – General Insurance Division

SHORTLIST:

Alexander Forbes
Barnett & Barnett

THE BRITISH INSURANCE AWARDS HALL OF FAME

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY:

Enterprise Rent-A-Car

WINNER:

The Allen & Allen Group

SHORTLIST:

BDML Connect
Junction
Kwik-Fit Insurance

BROKING INITIATIVE OF THE YEAR

SPONSORED BY:

Axa Insurance

WINNER:

Alec Finch/Riskclick

SHORTLIST:

Marsh
MD Insurance Services

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY:

Capita Insurance Services

WINNER:

Anton Manley, Kwik-Fit Insurance Services

SHORTLIST:

Richard Coulson, Marsh
Sam Franks, Hiscox Insurance Company
Hannah Jaynes, Allianz Cornhill
Jane Kiely - Marsh

UNDERWRITER OF THE YEAR

SPONSORED BY:

Experian

WINNER:

RJ Kiln & Co

SHORTLIST:

Allianz Cornhill – Motor Trade
Brit Insurance Holdings
Legal & General

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY:

CSC

WINNER:

Halifax Home Insurance

SHORTLIST:

Crawford & Company – VISCAT
Ecclesiastical Insurance Office
Hiscox Insurance Company

REHABILITATION AWARD – NEW FOR 2004

SPONSORED BY:

FirstAssist

WINNER:

Proclaim CARE

SHORTLIST:

Axa PPP Healthcare
IPRS
Unum Provident

TRAINING AWARD

SPONSORED BY:

Cunningham Lindsey

WINNER:

Barnett & Barnett

SHORTLIST:

Allianz Cornhill – Financial & Commercial Awareness Programme
Legal & General
CII & BIBA

LIFE INSURER OF THE YEAR

SPONSORED BY:

Tata Consultancy Services

WINNER:

Legal & General

SHORTLIST:

NFU Mutual
Prudential

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY:

Software Solutions Partners

WINNER:

Royal & Sun Alliance/More Than

SHORTLIST:

InsureYourMotor.com
Legal & General

CUSTOMER CARE AWARDS

SPONSORED BY:

Barclays

WINNER:

Royal & Sun Alliance/ Lloyd & Whyte

SHORTLIST:

Capita Life & Pensions
Caravan Guard
Legal & General

THE BRITISH INSURANCE AWARDS HALL OF FAME

THE TECHNOLOGY AWARD

SPONSORED BY:

IBM

WINNER:

Munters

SHORTLIST:

Alec Finch Group/Riskclick

Crawford & Company

Lloyd's

THE E-BUSINESS AWARD

SPONSORED BY:

Ace European Group

WINNER:

Royal & Sun Alliance

SHORTLIST:

Legal & General

Marsh

NIG

RISK MANAGEMENT AWARD

SPONSORED BY:

CMGL

WINNER:

Kerry London/Workplace Plus Insurance/Norwich Union Risk Services

SHORTLIST:

Allianz Cornhill – Drive Safe

The Institute of Risk Management

MAJOR LOSS AWARD

SPONSORED BY:

Plexus Law

WINNER:

Fortis Insurance

SHORTLIST

Crawford & Company – Global Incident Response

Cunningham Lindsey

GAB Robins Aviation

GENERAL INSURER OF THE YEAR

SPONSORED BY:

Beachcroft Wansbroughs

WINNER:

Allianz Cornhill

SHORTLIST:

Legal & General

NFU Mutual

Sterling Insurance

LONDON MARKET INNOVATION OF THE YEAR

SPONSORED BY:

Kennedys

WINNER:

Tropical Storm Risk

SHORTLIST:

Ace European Group

Xchanging

Liberty Syndicate Management

ACHIEVEMENT AWARD

SPONSORED BY:

ISO

WINNER:

Walter Merricks, then the Financial Ombudsman Service's chief ombudsman

2005

6TH JULY, THE ROYAL ALBERT HALL (1800 GUESTS)

PRESENTERS:

Jeremy Paxman, David Worsfold and Anthony Gould

SPEECH:

Julian James, Lloyd's head of worldwide markets

ENTERTAINMENT:

Royal Philharmonic Orchestra

SHORTLIST & WINNERS

LOSS ADJUSTING INITIATIVE OF THE YEAR

SPONSORED BY:

The Innovation Group

WINNER:

Cunningham Lindsey UK

SHORTLIST:

Ashworth Mairs Group

GAB Robins (Creditor Claims Service)

SERVICE PROVIDER OF THE YEAR

SPONSORED BY:

Homeserve plc

WINNER:

Certified Restoration Dry-cleaning Network UK

SHORTLIST:

Lifestyle Services Group

Loss Management Group

Tracker Network (UK)

THE BRITISH INSURANCE AWARDS HALL OF FAME

COMMERCIAL LINES BROKER OF THE YEAR

SPONSORED BY:

Royal & Sun Alliance

WINNER:

Kerry London

SHORTLIST:

Argyll Insurance Services

FMW Risk Services

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY:

Royal & Sun Alliance

WINNER:

Swinton Group

SHORTLIST:

BDML Connect

Insure & Go Insurance Services

Kwik-Fit Insurance Services

BROKING INITIATIVE OF THE YEAR

SPONSORED BY:

Axa Insurance

WINNER:

Marsh Employers' Liability Practice

SHORTLIST:

FMW Risk Services

NAAFI

Stuart Alexander

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY:

Ace European Group

WINNER:

Hannah Jaynes, Allianz Cornhill Animal Health

SHORTLIST:

James Barwell, Axa Insurance

Nicola Cowan, All Risk Management

Peter Smith, Markel International

Steve Wong, Willis

UNDERWRITER OF THE YEAR

SPONSORED BY:

Experian

WINNER:

Royal & Sun Alliance (UK Marine)

SHORTLIST:

Allianz Cornhill

DAS Legal Expenses

Legal & General Assurance Society

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY:

CSC

WINNER:

ISS Damage Control

SHORTLIST:

Axa Insurance

Crawford & Company Subsidence Unit

The Flood Repairs Forum

REHABILITATION AWARD

SPONSORED BY:

FirstAssist

WINNER:

Unum Provident (Early Intervention Programme)

SHORTLIST:

Barlow Lyde & Gilbert

Health & Case Management

Moving Minds

Zurich (UK Commercial Business)

CORPORATE & SOCIAL RESPONSIBILITY PROJECT OF THE YEAR – NEW FOR 2005

SPONSORED BY:

Enterprise Rent-A-Car

WINNER:

Police Mentoring Scheme/Lloyd's Community Programme

SHORTLIST:

Axa PPP Healthcare

Unum Provident (New Beginnings)

TRAINING AWARD

SPONSORED BY:

Barclays

WINNER:

British Insurance Brokers' Association and Chartered Insurance Institute

SHORTLIST:

Allianz Cornhill – Excellence in Claims

Footman James & Company

Munters

LIFE INSURER OF THE YEAR

SPONSORED BY:

Tata Consultancy Services

WINNER:

Legal & General

SHORTLIST:

Prudential

Wesleyan Financial Services

THE BRITISH INSURANCE AWARDS HALL OF FAME

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY:

SSP

WINNER:

Privilege

SHORTLIST

AIG Europe (UK)
Barclays Insurance Services
Direct Line

CUSTOMER CARE AWARDS

SPONSORED BY:

Cunningham Lindsey

WINNER:

Friends Provident

SHORTLIST:

Caravan Guard
RiskStop, Farmweb and NIG
Royal & Sun Alliance

THE TECHNOLOGY AWARD

SPONSORED BY:

Keoghs

WINNER:

Legal & General Assurance Society (e-Pensions)

SHORTLIST:

Acturis/Giles Insurance Brokers
Royal Liver
Withersnet

THE E-BUSINESS AWARD

SPONSORED BY:

Imroveline

WINNER:

Groupama Insurances

SHORTLIST:

Confused.com
Legal & General Assurance Society
HSBC Insurance Brokers

RISK MANAGEMENT AWARD

SPONSORED BY:

CMGL

WINNER:

RiskSTOP/Axa

SHORTLIST:

Belfor
NIG & All Risk Management
Royal & SunAlliance (Marine Risk Management)

MAJOR LOSS AWARD

SPONSORED BY:

Plexus Law

WINNER:

Crawford & Company

SHORTLIST

Allianz Cornhill
Royal & Sun Alliance

GENERAL INSURER OF THE YEAR

SPONSORED BY:

Beachcroft Wansbroughs

WINNER:

Allianz Cornhill

SHORTLIST:

Axa Insurance
Fortis Insurance
Groupama Insurances
Hiscox

LONDON MARKET INNOVATION OF THE YEAR

SPONSORED BY:

Kennedys

WINNER:

Aon/Xchanging

SHORTLIST:

Allianz Global Risks
Amlin

ACHIEVEMENT AWARD

SPONSORED BY:

ISO

WINNER:

The Rt Honourable Hunt of Wirral MBE

2006

**5TH JULY, THE ROYAL ALBERT HALL
(1800 GUESTS)**

PRESENTERS:

Jeremy Paxman, David Worsfold and Anthony Gould

SPEECH:

Then Lloyd's chairman Lord Levene of Portsoken

ENTERTAINMENT:

Royal Philharmonic Orchestra; featured singers: Hazel Fernandes and John Hudson; featured musician: John Birch on the organ.

THE BRITISH INSURANCE AWARDS HALL OF FAME

SHORTLIST & WINNERS

LOSS ADJUSTING INITIATIVE OF THE YEAR

SPONSORED BY:

The Innovation Group

WINNER:

QuestGates – Environmental Unit

SHORTLIST:

Crawford & Company

The Investigation Services Team, part of Capita

SERVICE PROVIDER OF THE YEAR

SPONSORED BY:

The Source Claims Support

WINNER:

Enterprise Rent-A-Car

SHORTLIST:

Comet Business Services

Cunningham Lindsey

COMMERCIAL LINES BROKER OF THE YEAR

SPONSORED BY:

Royal & Sun Alliance

WINNER:

Bollington

SHORTLIST:

Premierline Direct

Turner & Co Insurance Brokers

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY:

Royal & Sun Alliance

WINNER:

Kwik Fit Financial Services

SHORTLIST:

Footman James

Insure & Go Insurance Services

Thomas, Carroll (Brokers)

BROKING INITIATIVE OF THE YEAR

SPONSORED BY:

Axa Insurance

WINNER:

Heath Lambert Group

SHORTLIST:

Bollington

La Playa

Wilby

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY:

Nobilas

WINNER:

Victoria Cuggy, Equity Insurance Group

SHORTLIST:

Darren Clayden, Groupama Insurances

Poppy Crane, Axa Insurance

Stephen Ford, St Paul Travelers Insurance Company

Jane Kempler, Groupama Insurances

Natalie Taylor, Fortis Insurance

Richard Walker, Axa Insurance

UNDERWRITER OF THE YEAR

SPONSORED BY:

Experian

WINNER:

Royal & Sun Alliance (UK Marine)

SHORTLIST:

Allianz Cornhill

DAS Legal Expenses

Legal & General Assurance Society

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY:

CSC

WINNER:

Royal & Sun Alliance

SHORTLIST:

Ecclesiastical Insurance Group

HSBC Life (UK)

Plantec Holdings

REHABILITATION AWARD

SPONSORED BY:

FirstAssist

WINNER:

Health & Case Management

SHORTLIST:

Legal & General Risk Group

Moving Minds Psychological Management & Rehabilitation

Proclaim Care

Unum Provident

CORPORATE & SOCIAL RESPONSIBILITY PROJECT OF THE YEAR – NEW FOR 2005

SPONSORED BY:

Enterprise Rent-A-Car

WINNER:

Police Mentoring Scheme/Lloyd's Community Programme

SHORTLIST:

Axa PPP Healthcare

Unum Provident (New Beginnings)

THE BRITISH INSURANCE AWARDS HALL OF FAME

TRAINING AWARD

SPONSORED BY:

Barclays

WINNER:

British Insurance Brokers' Association and Chartered Insurance Institute

SHORTLIST:

Allianz Cornhill – excellence in claims
Footman James & Company
Munters

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY:

Software Solutions Partners

WINNER:

Royal Liver

SHORTLIST

Axa Insurance
Allianz Cornhill (Animal Health)

CUSTOMER CARE AWARDS

SPONSORED BY:

Cunningham Lindsey

WINNER:

WPA

SHORTLIST:

Kwik Fit Financial Services
Royal & Sun Alliance (Motability)

THE TECHNOLOGY AWARD

SPONSORED BY:

Keoghs

WINNER:

Drive Assist UK

SHORTLIST:

Acturis/Alexander Forbes Corporate Risk Solutions
Cunningham Lindsey UK
GAB Robins UK – EYE Write
Legal & General

THE E-BUSINESS AWARD

SPONSORED BY:

Sirius

WINNER:

Direct Line

SHORTLIST:

Friends Provident
HSBC Intermediary Marketing Division
NIG

RISK MANAGEMENT AWARD

SPONSORED BY:

CMGL

WINNER:

Tropical Storm Risk

SHORTLIST:

QBE European Operations
RBIG Corporate Risk Services
Zurich Risk Services

MAJOR LOSS AWARD

SPONSORED BY:

Plexus Law

WINNER:

Brit Insurance – Hurricane Katrina

SHORTLIST

Cunningham Lindsey UK – Carlisle Floods
GAB Robins UK – London Terrorist Response
HBOS General Insurance – Buncefield
NHBC Claims
Royal & Sun Alliance – Buncefield
Teceris and AIG Europe

LIFE INSURER OF THE YEAR

SPONSORED BY:

Cover

WINNER:

Friends Provident

SHORTLIST:

Legal & General
Royal Liver
Scottish Widows

GENERAL INSURER OF THE YEAR

SPONSORED BY:

Beachcroft Wansbroughs

WINNER:

Royal & Sun Alliance

SHORTLIST:

Fortis Insurance
Groupama Insurances
Hiscox

INTERNATIONAL INITIATIVE OF THE YEAR

SPONSORED BY:

Kennedys

WINNER:

Royal & SunAlliance – Aquaculture Insurance Solutions

SHORTLIST:

Chubb Insurance Co of Europe
William Russell

THE BRITISH INSURANCE AWARDS HALL OF FAME

ACHIEVEMENT AWARD

SPONSORED BY:

ISO

WINNER:

Dennis Mahoney, then chairman and chief executive of Aon

2007

4TH JULY, THE ROYAL ALBERT HALL (1800 GUESTS)

PRESENTERS:

Dara O'Briain and Anthony Gould

ENTERTAINMENT:

Royal Philharmonic Orchestra (conducted by Anthony Inglis) and The Royal Choral Society. Featured singer: Katherine Jenkins

SHORTLIST & WINNERS

LOSS ADJUSTING INITIATIVE OF THE YEAR

SPONSORED BY:

Concept Building Solutions

WINNER:

GAB Robins UK and Fortis UK

SHORTLIST:

AMG Chartered Loss Adjusters
Cunningham Lindsey

SERVICE PROVIDER OF THE YEAR

SPONSORED BY:

Nobilas

WINNER:

Acturis

SHORTLIST:

Countrywide Property Management
Document SOS
Drive Assist UK

COMMERCIAL LINES BROKER OF THE YEAR

SPONSORED BY:

Royal & Sun Alliance

WINNER:

FMW Risk Services

SHORTLIST:

Barnett & Barnett
MD Insurance Services – Premier Guarantee for New Homes

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY:

AI Claims Solutions

WINNER:

Fresh Insurance

SHORTLIST:

Insure & Go Insurance Services
RIAS
Roland Smith

BROKING INITIATIVE OF THE YEAR

SPONSORED BY:

Axa Insurance

WINNER:

Wilby

SHORTLIST:

FMW Risk Services
Junction

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY:

Empire Commercial

WINNER:

Donna Claydon, Axa Insurance

SHORTLIST:

Helena Christopher, QBE Europe
Edward Hogan, Heath Lambert
Dale Petrie, Insurance Claims Hotel Bureau

UNDERWRITER OF THE YEAR

SPONSORED BY:

Experian

WINNER:

AIG Europe (UK)

SHORTLIST:

Royal & Sun Alliance - Resolution
Zurich Private Clients

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY:

CSC

WINNER:

Groupama

SHORTLIST:

AIG Europe (UK)
National Flood School/ Disaster Carel

THE BRITISH INSURANCE AWARDS HALL OF FAME

REHABILITATION AWARD

SPONSORED BY:

FirstAssist

WINNER:

Reach Personal Injury Services

SHORTLIST:

Corpore

Human Focus Return to Work, Part of Parabis Group

Moving Minds

CORPORATE & SOCIAL RESPONSIBILITY PROJECT OF THE YEAR

SPONSORED BY:

Enterprise Rent-A-Car

WINNER:

Co-operative Insurance Services

SHORTLIST:

Friends Provident

Prudential

TRAINING AWARD

SPONSORED BY:

Barclays

WINNER:

Axa PPP Healthcare

SHORTLIST:

AI Claims Solutions

Garwyn

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY:

Software Solutions Partners

WINNER:

Ecclesiastical Insurance

SHORTLIST:

Barnett & Barnett

Swiftcover.com

Unum

CUSTOMER CARE AWARDS

SPONSORED BY:

Cunningham Lindsey

WINNER:

AMG

SHORTLIST:

AA Insurance Services

Capita Life & Pensions Services

Legal & General

St Paul Travelers

THE TECHNOLOGY AWARD

WINNER:

Cunningham Lindsey UK

SHORTLIST:

Blyth Valley

Enterprise Rent-A-Car

THE E-BUSINESS AWARD

SPONSORED BY:

Canada Life

WINNER:

Bluecycle

SHORTLIST:

Allainz Global Corporate & Specialty

Axa Insurance – SME

Healix Risk Rating

RISK MANAGEMENT AWARD

SPONSORED BY:

Sapiens

WINNER:

Aon Global Risk Consulting, part of Aon

SHORTLIST:

Brit Insurance

Royal & Sun Alliance – Geographical Risk Assessment Tool

MAJOR LOSS AWARD

SPONSORED BY:

Plexus Law

WINNER:

Cunningham Lindsey – Buncefield

SHORTLIST:

Forensic Accounting & Claims Team, Marsh (with Keystone)

Royal & Sun Alliance – Andros Food Fire

LIFE INSURER OF THE YEAR

SPONSORED BY:

Tata Consultancy Services

WINNER:

Legal & General

SHORTLIST:

Friends Provident

Royal Liver - Progress

Wesleyan Assurance Society

GENERAL INSURER OF THE YEAR

SPONSORED BY:

Beachcroft

WINNER:

Fortis UK

SHORTLIST:

Brit Insurance

Hiscox

THE BRITISH INSURANCE AWARDS HALL OF FAME

INTERNATIONAL INITIATIVE OF THE YEAR

SPONSORED BY:

Kennedys

WINNER:

Sunderland Marine Mutual Insurance

SHORTLIST:

QBE European Operations
Dual International

ACHIEVEMENT AWARD

SPONSORED BY:

ISO

WINNER:

Patrick Snowball. Outgoing executive director, Aviva UK

2008

**9TH JULY, THE ROYAL ALBERT HALL
(1800 GUESTS)**

PRESENTERS:

Rob Brydon and Anthony Gould

ENTERTAINMENT:

Royal Philharmonic Orchestra (conducted by Anthony Inglis); Featured singer: Paul Potts; Opening Act: eScala

SHORTLIST & WINNERS

LOSS ADJUSTING INITIATIVE OF THE YEAR

SPONSORED BY:

Concept Building Solutions

WINNER:

Cunningham Lindsey UK – Maintenance Line

SHORTLIST:

Merlin Professional
Crawford & Company
Cunningham Lindsey – Large Loss Screening

SERVICE PROVIDER OF THE YEAR

SPONSORED BY:

Kennedys

WINNER:

EMB

SHORTLIST:

Acturis
Continuity
Munters
WNS Assistance

COMMERCIAL LINES BROKER OF THE YEAR

SPONSORED BY:

Royal & Sun Alliance

WINNER:

Premier Guarantee

SHORTLIST:

Clear Insurance Management
Wilby

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY:

AI Claims Solutions

WINNER:

Swinton Group

SHORTLIST:

BDML Connect
Caravan Guard
Kwik Fit Financial Services
Stackhouse Poland

BROKING INITIATIVE OF THE YEAR

SPONSORED BY:

Axa Insurance

WINNER:

RK Harrison Insurance Brokers

SHORTLIST:

Bollington Insurance Brokers
Kwik-Fit Financial Services
Policyfast

HEALTH & PROTECTION INTERMEDIARY OF THE YEAR – NEW FOR 2008

SPONSORED BY:

Cover

WINNER:

PIFC Consulting

SHORTLIST

Pulse Insurance
West Country Health Care

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY:

Comet Replacement Services

WINNER:

Jon Nottingham, Axa Insurance

SHORTLIST:

Sarah Collison, Corpore
John Crichton, Kwik-Fit Insurance Services
Lisa McAndrew, Kwik-Fit Insurance Services
Claire Smith, A&A Group

THE BRITISH INSURANCE AWARDS HALL OF FAME

UNDERWRITER OF THE YEAR

SPONSORED BY:

Experian

WINNER:

Unum

SHORTLIST:

AIG UK
HSBC Life
QBE

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY:

CSC

WINNER:

Fortis Insurance UK

SHORTLIST:

AI Claims
AIG UK
Insurance Fraud Bureau
National Flood School

REHABILITATION AWARD

SPONSORED BY:

UKRC

WINNER:

RSA and Parabis

SHORTLIST:

Corpore
HSBC Life UK
Travelers

CORPORATE & SOCIAL RESPONSIBILITY PROJECT OF THE YEAR

SPONSORED BY:

Enterprise Rent-A-Car

WINNER:

Royal Liver Group

SHORTLIST:

Allianz Cornhill
Bupa
Police Mutual
RBS Insurance

TRAINING AWARD

SPONSORED BY:

Equity Redstar

WINNER:

Kwik-Fit Insurance Services

SHORTLIST:

Centor Insurance
Solus Academy
Travelers

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY:

Software Solutions Partners

WINNER:

The Davis Group

SHORTLIST:

RSA
UKU Group
Wesleyan Assurance Group

CUSTOMER CARE AWARDS

SPONSORED BY:

Cunningham Lindsey

WINNER:

NFU Mutual

SHORTLIST:

Fortis Insurance UK
RSA More Than
Swinton Group

THE TECHNOLOGY AWARD

SPONSORED BY:

MMA Insurance

WINNER:

Reynolds Porter Chamberlin

SHORTLIST:

Alphatec
Fortis UK/Text2Insure
Solglass Windowcare

THE E-BUSINESS AWARD

SPONSORED BY:

Kewill

WINNER:

Lanes Assistance Services

SHORTLIST:

Insurance4carhire.com
LV=
RBS Insurance – Direct Line
RSA More Than

RISK MANAGEMENT AWARD

SPONSORED BY:

Crawford

WINNER:

Ecclesiastical Insurance

SHORTLIST:

Aon Global Risk Consulting
Dixons Store Group International
National Grid
THB Risk Management

THE BRITISH INSURANCE AWARDS HALL OF FAME

MAJOR LOSS AWARD

SPONSORED BY:

Plexus Law

WINNER:

Crawford & Company

SHORTLIST

GAB Robins

Royal Bank of Scotland Insurance

RSA

LIFE INSURER OF THE YEAR

SPONSORED BY:

Tata Consultancy Services

WINNER:

Wesleyan Assurance Society

SHORTLIST:

Legal & General

Scottish Friendly

Scottish Widows

GENERAL INSURER OF THE YEAR

SPONSORED BY:

Beachcroft

WINNER:

NFU Mutual

SHORTLIST:

Allianz Insurance

Fortis Insurance UK

Hiscox Insurance Company

ACHIEVEMENT AWARD

SPONSORED BY:

ISO

WINNER:

Gerry Loughney, then chairman, Cunningham Lindsey UK

2009

8TH JULY, THE ROYAL ALBERT HALL (1800 GUESTS)

PRESENTERS:

Dara O'Briain and Anthony Gould

ENTERTAINMENT:

Royal Philharmonic Orchestra; Featured singer: Alison Moyet; featured musician: guitarist Owen Parker

SHORTLIST & WINNERS

LOSS ADJUSTING INITIATIVE OF THE YEAR

SPONSORED BY:

Service Solutions Group

WINNER:

Merlin Claims

SHORTLIST:

Cunningham Lindsey

QuestGates

SERVICE PROVIDER OF THE YEAR

SPONSORED BY:

Kennedys

WINNER:

Acturis

SHORTLIST:

Enterprise Rent-A-Car

Independent Inspections

Logega

WNS Assistance

COMMERCIAL LINES BROKER OF THE YEAR

SPONSORED BY:

RSA

WINNER:

Lockton International

SHORTLIST:

Bollington Group

RK Harrison

Swinton Commercial

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY:

WinnAssist

WINNER:

MCE Insurance

SHORTLIST:

Carole Nash Insurance Consultants

Kwik Fit Insurance

BROKING INITIATIVE OF THE YEAR

SPONSORED BY:

Axa Insurance

WINNER:

Direct Fleet insurance Services

SHORTLIST:

Lockton Internationalsl

Park Homes Insurance Services

THE BRITISH INSURANCE AWARDS HALL OF FAME

REINSURANCE BROKER OF THE YEAR – NEW FOR 2009

SPONSORED BY:
Crawford

WINNER:
Guy Carpenter & Company

SHORTLIST:
Aon Benfield
RGA UK Services

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY:
Comet Replacement Services

WINNER:
Joe Thelwell, Towergate Risk Solutions

SHORTLIST:
Alessandro Carrillo, Crawford & Company
Sarah Collison, Corpore
Amanda Kerr, Brit Insurance
Claire White, Allianz

UNDERWRITER OF THE YEAR

SPONSORED BY:
Experian

WINNER:
Brit Insurance

SHORTLIST:
AIG
Cassidy Davis, part of Jubilee Group
QBE European Operations

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY:
CSC

WINNER:
Auger Technical Investigations Services

SHORTLIST:
Davis French & Associates
Halliwells
QBE European Operations
Zurich Insurance

REHABILITATION AWARD

SPONSORED BY:
UKRC

WINNER:
RSA and Parabis

SHORTLIST:
Corpore
HSBC Life UK
Travelers

CORPORATE & SOCIAL RESPONSIBILITY PROJECT OF THE YEAR

SPONSORED BY:
Enterprise Rent-A-Car

WINNER:
Co-operative Insurance

SHORTLIST:
Allianz Insurance
RSA
Royal Liver Group

TRAINING AWARD

SPONSORED BY:
Equity Redstar

WINNER:
RSA

SHORTLIST:
Crawford & Company
Cunningham Lindsey – Corpore
Ecclesiastical Insurance

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY:
Software Solutions Partners

WINNER:
BGL – comparethemarket.com

SHORTLIST:
Aviva
Longhawk Insurance Group
RBS Insurance

CUSTOMER CARE AWARDS

SPONSORED BY:
Cunningham Lindsey

WINNER:
WPA

SHORTLIST:
Brit Insurance
Fortis Insurance
Kwik-Fit
Oval Insurance Broking

THE TECHNOLOGY AWARD

SPONSORED BY:
MMA Insurance

WINNER:
RBS Insurance (Detica NetReveal)

SHORTLIST:
ACS Building and Maintenance
Kwik-Fit/Tealeaf
Willis and Sequel

THE BRITISH INSURANCE AWARDS HALL OF FAME

THE E-BUSINESS AWARD

SPONSORED BY:

Total Systems

WINNER:

CGI – Account Reconciliation Centre

SHORTLIST:

Axa Insurance
Fortis Insurance
Provident Insurance

RISK MANAGEMENT AWARD

SPONSORED BY:

QBE

WINNER:

Aon

SHORTLIST:

Axa Insurance
Marsh Risk Consulting

MAJOR LOSS AWARD

SPONSORED BY:

Plexus Law

WINNER:

Cunningham Lindsey

SHORTLIST

GAB Robins/Davis French & Associates
Teceris/Willis
Zurich Insurance

LIFE INSURER OF THE YEAR

SPONSORED BY:

The Actuary

WINNER:

Zurich Financial Services

SHORTLIST:

HSBC Insurance
NFU Mutual
Wesleyan Assurance Society

GENERAL INSURER OF THE YEAR

SPONSORED BY:

Beachcroft

WINNER:

Hiscox

SHORTLIST:

Chubb
Fortis UK
RSA

ACHIEVEMENT AWARD

SPONSORED BY:

ISO

WINNER:

David Slade

2010

7TH JULY, THE ROYAL ALBERT HALL (1800 GUESTS)

PRESENTERS:

Jimmy Carr and Anthony Gould

ENTERTAINMENT:

Royal Philharmonic Orchestra; Featured singer: Mica Paris; featured musicians: the Slam team drummers

SHORTLIST & WINNERS

SERVICE PROVIDER OF THE YEAR

SPONSORED BY:

Kennedys

WINNER:

Plantec Holdings

SHORTLIST:

Acturis
Consumer Intelligence
Robertson & Co
WNS Assistance

COMMERCIAL LINES BROKER OF THE YEAR

SPONSORED BY:

RSA

WINNER:

Heath Lambert

SHORTLIST:

Lockton International
Wilby

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY:

Aviva

WINNER:

Rias

SHORTLIST:

Autonet Insurance Services]
One Call Insurance

THE BRITISH INSURANCE AWARDS HALL OF FAME

BROKING INITIATIVE OF THE YEAR

SPONSORED BY:

LV=

WINNER:

Avantia - Homeprotect

SHORTLIST:

JLT - Youthsure

Sale Insurance Services – ex-offender scheme

Wesleyan Assurance Society

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY:

Comet Replacement Services

WINNER:

Keeley Goding, Hiscox Insurance Company

SHORTLIST:

Andy Craig, NFU Mutual

Seb Simmonds, RSA

Claire Tweed, Hiscox Insurance Company

Jodie Webb, IAG UK

UNDERWRITER OF THE YEAR

SPONSORED BY:

Insurance 360

WINNER:

CFC Underwriting

SHORTLIST:

CNA Europe – Healthpro

Chubb Insurance Company of Europe

Hiscox Insurance Company

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY:

CSC

WINNER:

Fortis Insurance UK

SHORTLIST:

LAS

Plantec Holdings

TFP Schemes

CORPORATE & SOCIAL RESPONSIBILITY PROJECT OF THE YEAR

SPONSORED BY:

Enterprise Rent-A-Car

WINNER:

Marsh UK

SHORTLIST:

Insure & Go

RSA

Scottish Friendly Assurance

TRAINING AWARD

SPONSORED BY:

CII

WINNER:

RSA

SHORTLIST:

Chartis

Markel

Wilby

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY:

Software Solutions Partners

WINNER:

Swiftcover.com

SHORTLIST:

Direct Line

Ecclesiastical

Hiscox Insurance Company

CUSTOMER CARE AWARDS

SPONSORED BY:

Cunningham Lindsey

WINNER:

Fortis Insurance UK/Age Concern Enterprises

SHORTLIST:

Cardif Pinnacle

Groupama Healthcare

THE TECHNOLOGY AWARD

SPONSORED BY:

MMA Insurance

WINNER:

Fortis Life

SHORTLIST:

Barclays

LV=

THE E-BUSINESS AWARD

SPONSORED BY:

Insurancejobs.co.uk

WINNER:

More Than

SHORTLIST:

LV= Broker/Acturis

Policyfast

THE BRITISH INSURANCE AWARDS HALL OF FAME

RISK MANAGEMENT AWARD

SPONSORED BY:

QBE

WINNER:

FM Global

SHORTLIST:

Garwyn Group
Marsh
Marsh/Royal Dutch Shell

MAJOR LOSS AWARD

SPONSORED BY:

Plexus Law

WINNER:

Axa Insurance/GAB Robins – Cockemouth Flood Response

SHORTLIST

Fitzgerald Consulting – San Salvatore Comuto Hospital, L'Aquila earthquake
Garwyn Group – The Glebes Mines mud slide
Zurich – Campsmount Technology College, Doncaster, fire

FRAUD DETECTION AND PREVENTION INITIATIVE OF THE YEAR – NEW FOR 2010

Supported by the IFB

WINNER:

Greater Manchester Police

SHORTLIST:

Cunningham Lindsey
Groupama Insurances
Hill Dickinson

LIFE INSURER OF THE YEAR

SPONSORED BY:

The Actuary

WINNER:

Wesleyan Assurance Society

SHORTLIST:

NFU Mutual
Zurich

GENERAL INSURER OF THE YEAR

SPONSORED BY:

Beachcroft

WINNER:

Allianz Insurance

SHORTLIST:

Fortis Insurance UK
Hiscox Insurance Company
QBE European Operations

ACHIEVEMENT AWARD

SPONSORED BY:

ISO

WINNER:

Ashton West, the MIB CEO

2011

6TH JULY, THE ROYAL ALBERT HALL (1800 GUESTS)

PRESENTERS:

Jonathan Ross and Jonathan Swift

GUEST SPEAKER:

Chris Hanks, then president of the CII

ENTERTAINMENT:

Mark De-Lisser and the Academy of Contemporary Music Gospel Choir plus Spellbound (after awards)

SHORTLIST & WINNERS

SERVICE PROVIDER OF THE YEAR

SPONSORED BY:

Kennedys

WINNER:

Crawford & Company

SHORTLIST:

Davis French & Associates
DWF
Legal & General Workplace Savings

COMMERCIAL LINES BROKING INITIATIVE – SME/MID CORPORATE – NEW FOR 2011

SPONSORED BY:

RSA

WINNER:

Aon

SHORTLIST:

Brunel Professional Risks
Capita Specialist Insurance Solutions
Caunce O'Hara

PERSONAL LINES BROKING INITIATIVE OF THE YEAR

SPONSORED BY:

Axa

WINNER:

Provisional Marmalade

SHORTLIST:

Halo Insurance Services
Pluginsure
Towergate Bakers

THE BRITISH INSURANCE AWARDS HALL OF FAME

INSURANCE BROKER OF THE YEAR – NEW FOR 2011

SPONSORED BY:

LV=

WINNER:

Howden Broking Group

SHORTLIST:

Autonet insurance Services

Lloyd & Whyte

Marsh

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY:

LAS

WINNER:

Tom Stephenson, Willis

SHORTLIST:

Debbie Daley, Cunningham Lindsey

Charlotte Hanna, Kwik Fit Financial Services

Frank Kavanagh, Hiscox

UNDERWRITER OF THE YEAR

SPONSORED BY:

Ordnance Survey

WINNER:

InsureCancer

SHORTLIST:

Chartis Insurance UK

Hiscox

LV=

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY:

CSC

WINNER:

NFU Mutual

SHORTLIST:

Ageas

GEGA Group Services

Marsh

South Essex Insurance Brokers

BUSINESS SUSTAINABILITY INITIATIVE OF THE YEAR – REBRANDED FOR 2011

SPONSORED BY:

Enterprise Rent-A-Car

WINNER:

The Green Insurance Company

SHORTLIST:

ETA Services

RBS Insurance

INVESTING IN THE PROFESSION AWARD – REBRANDED FROM TRAINING AWARD IN 2011

SPONSORED BY:

CII

WINNER:

Towergate Insurance

SHORTLIST:

Kwik Fit Insurance

Lockton Companies

Wilby

Willis Re

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY:

Lamb

WINNER:

Hiscox Insurance Company

SHORTLIST:

Bluefin

Express Insurance

CUSTOMER CARE AWARDS

SPONSORED BY:

Innovation Group

WINNER:

Axa Personal Lines (SIMS)

SHORTLIST:

Aviva

LV=

RSA

THE TECHNOLOGY AWARD

SPONSORED BY:

MMA Insurance

WINNER:

Willis and Acturis

SHORTLIST:

BMS Group

Brit Insurance

RBS Insurance and Insurance Services Office

Validus IVC

THE E-BUSINESS AWARD

SPONSORED BY:

Mphasis

WINNER:

PowerPlace

SHORTLIST:

Aon Benfield

Insure the Box

More Than

THE BRITISH INSURANCE AWARDS HALL OF FAME

RISK MANAGEMENT AWARD

SPONSORED BY:

QBE

WINNER:

Insurable Risk Team – Tesco Stores

SHORTLIST:

Aon
Exclusive Analysis
Zurich Municipal

MAJOR LOSS AWARD

SPONSORED BY:

Plexus Law

WINNER:

FitzGerald Consulting

SHORTLIST

British Gas Insurance
GAB Robins and QBE
Garwyn Group
Marsh

BUSINESS TRANSFORMATIONAL DEAL OF THE YEAR – NEW FOR 2011

SPONSORED BY:

Capita Consulting

WINNER:

British Gas Insurance

SHORTLIST:

Avantia
Gibbs Hartley Cooper

GENERAL INSURER OF THE YEAR

SPONSORED BY:

Beachcroft

WINNER:

Ageas UK

SHORTLIST:

Allianz Insurance
Brit Insurance
Hiscox
LV=

ACHIEVEMENT AWARD

SPONSORED BY:

ISO

WINNER:

Dr Sandy Scott, CII CEO

2012

4TH JULY, THE ROYAL ALBERT HALL (2000 GUESTS)

PRESENTERS:

Jimmy Carr and Jonathan Swift

ENTERTAINMENT:

Mark De-Lisser and the Academy of Contemporary Music Gospel Choir and band. Artist: Will Young

SHORTLIST & WINNERS

SERVICE PROVIDER OF THE YEAR

Presented by Insurance Hound

WINNER:

Reynolds Porter Chamberlain

SHORTLIST:

Acturis
Harwell Restoration
Keoghs
PERILS AG

COMMERCIAL LINES BROKING INITIATIVE – SME/MID CORPORATE

SPONSORED BY:

RSA

WINNER:

Wilby

SHORTLIST:

Brunel Professional Risks
Jelf

COMMERCIAL LINES BROKING INITIATIVE OF THE YEAR – LARGE CORPORATE – NEW FOR 2012

SPONSORED BY:

QBE

WINNER:

Marsh

SHORTLIST:

Arthur J Gallagher International and Heath Lambert
Willis

PERSONAL LINES BROKING INITIATIVE OF THE YEAR

SPONSORED BY:

Axa

WINNER:

Hastings Direct

SHORTLIST:

Autoline Insurance Group
Temporary Cover
Young Marmalade

THE BRITISH INSURANCE AWARDS HALL OF FAME

COMMUNITY BROKER OF THE YEAR – NEW FOR 2012

SPONSORED BY:

Aviva

WINNER:

Liz Smith, Coversure

SHORTLIST:

Caravan Guard
Hastings Direct
Higos Insurance Services

INSURANCE BROKER OF THE YEAR

SPONSORED BY:

LV=

WINNER:

Bartlett & Company

SHORTLIST:

Hughes Insurance
Marsh
Simply Business
Thomas, Carroll (Brokers)

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY:

LAS

WINNER:

David Britton, Ecclesiastical Insurance

SHORTLIST:

Neil Adebowale, Independents insurance Solutions
Vincent Goldie, Kwik-Fit Financial Services
Stuart Runciman, Sterling Insurance
Caroline Webster, Higos Insurance Services

UNDERWRITING INITIATIVE OF THE YEAR

SPONSORED BY:

Direct Line Group

WINNER:

Ecclesiastical

SHORTLIST:

Co-operative Insurance
CFC Underwriting
QBE
Zurich

UNDERWRITING AGENCY OF THE YEAR – NEW FOR 2012

SPONSORED BY:

Ordnance Survey

WINNER:

The DUAL Group

SHORTLIST:

Arista Insurance
Insure the Box
CFC Underwriting
Plum Underwriting

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY:

CSC

WINNER:

Zurich insurance

SHORTLIST:

Axa Personal Lines – Direct Motor Claims
Direct Line Group and Thatcham
GAB Robins Water Liability
Towergate Insurance Leisure Division (Marine)

CORPORATE SOCIAL RESPONSIBILITY INITIATIVE OF THE YEAR

Presented by Insurance Insight

WINNER:

Zurich Insurance

SHORTLIST:

Aviva
RSA

INVESTING IN THE PROFESSION AWARD

SPONSORED BY:

CII

WINNER:

Zurich Insurance

SHORTLIST:

Cunningham Lindsey
Higos Insurance Services
RSA Apprentice Programme

MARKETING INITIATIVE OF THE YEAR

Presented by Post

WINNER:

LV=

SHORTLIST:

Allianz – Your Cover
More Than and the VCCP Partnership
NIG
Post Office Financial Services

CUSTOMER CARE AWARDS

SPONSORED BY:

Innovation Group

WINNER:

Hiscox

SHORTLIST:

Hastings Direct
LV= Broker
Staysure.co.uk
Caravan Guard

THE BRITISH INSURANCE AWARDS HALL OF FAME

THE TECHNOLOGY AWARD

SPONSORED BY:

MMA Insurance

WINNER:

XL Group

SHORTLIST:

IT Freedom and Insure the Box

QBE

Willis

WPA

THE E-BUSINESS AWARD

SPONSORED BY:

Lexis Nexis

WINNER:

Insure the Box

SHORTLIST:

Axa Business Insurance

Halo Insurance Services

More Than – Inside More Than

Simply Business

RISK MANAGEMENT AWARD

SPONSORED BY:

Zurich

WINNER:

FMG

SHORTLIST:

Gelder Group

Hastings Direct

QBE

MAJOR LOSS AWARD

SPONSORED BY:

Plexus Law

WINNER:

Axa Commercial Lines

SHORTLIST

Cunningham Lindsey

Garwyn Group

Marsh Risk Consulting

Xchanging

BUSINESS TRANSFORMATIONAL DEAL OF THE YEAR

Presented by Insurance Age

WINNER:

Ageas and Tesco Underwriting

SHORTLIST:

Arthur J Gallagher International

Brit Partnership: Brit, Crawford & Company and Cunningham Lindsey

NMJ Insurance Brokers

GENERAL INSURER OF THE YEAR

SPONSORED BY:

Beachcroft

WINNER:

LV

SHORTLIST:

Ageas UK

Allianz Insurance

Direct Line Group

Sterling Insurance Group

ACHIEVEMENT AWARD

SPONSORED BY:

ISO

WINNER:

Peter Cullum, non executive deputy chairman, Towergate Partnership

2013

3RD JULY, THE ROYAL ALBERT HALL (2000 GUESTS)

PRESENTERS:

Jimmy Carr and Jonathan Swift

ENTERTAINMENT:

Mark De-Lisser and the Academy of Contemporary Music Gospel Choir and band. Artist: Human League

SHORTLIST & WINNERS

COMMERCIAL LINES BROKER OF THE YEAR - SME/MID-CORPORATE

SPONSORED BY:

RSA

WINNER:

Brunel Professional Risks

SHORTLIST:

Lloyd & Whyte

NDML

Stackhouse Poland

Wilby

COMMERCIAL LINES BROKER OF THE YEAR - LARGE CORPORATE

SPONSORED BY:

QBE

WINNER:

Marsh

SHORTLIST:

Bartlett & Company

KTIB Insurance Brokers

Willis

THE BRITISH INSURANCE AWARDS HALL OF FAME

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY:

Zurich Insurance

WINNER:

Stackhouse Poland

SHORTLIST:

Brightside Group
CETA Insurance
Hastings Direct
The Insurance Factory

MARKETING CAMPAIGN OF THE YEAR

SPONSORED BY:

Lamb brandformula

WINNER:

LV=

SHORTLIST:

Ageas UK
AIG
Allianz Your Cover
Axa PPP healthcare

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY:

CSC

WINNER:

Cunningham Lindsey

SHORTLIST:

Ageas Insurance - Solution Centres
Crawford & Company
Hastings Direct
LV=

THE MAJOR LOSS AWARD

SPONSORED BY:

Plexus Law

WINNER:

Tesco, Ace and vrs Vericclaim

SHORTLIST:

AIG
Crawford & Company
Cunningham Lindsey
Zurich Insurance

THE E-BUSINESS AWARD

SPONSORED BY:

LexisNexis

WINNER:

Arthur J Gallagher International - e-Underwriting

SHORTLIST:

Avantia Group
CETA Insurance
John Lewis Insurance
Staveley Head
WPA

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY:

LAS

WINNER:

Claire White - Allianz Insurance

SHORTLIST:

Neil Adebowle - Independents Insurance Solutions
Laurie Deans - Zurich Insurance
Elisabeth Pincemin - XL Group
Andrew Threlfall - Crawford & Company

INSURANCE PERSONALITY OF THE YEAR

SPONSORED BY:

Hill Dickinson

WINNER:

Amanda Blanc, executive director, Axa UK

INVESTING IN THE PROFESSION AWARD

SPONSORED BY:

CII

WINNER:

Allianz Insurance

SHORTLIST:

Axa Commercial Lines and Personal Intermediary
Be Wiser Insurance Services
Cunningham Lindsey
Tesco Bank
Willis Commercial Network

THE TECHNOLOGY AWARD

SPONSORED BY:

Tesco Bank

WINNER:

Cunningham Lindsey

SHORTLIST:

Axa Insurance - Direct and Partnerships
Hastings Direct
LV=
Non Bureau Working Group
Willis
Xchanging

THE BRITISH INSURANCE AWARDS HALL OF FAME

CUSTOMER CARE AWARD

SPONSORED BY:

Quindell

WINNER:

Bishop Skinner Marine

SHORTLIST:

Axa PPP healthcare
Jelf Insurance Brokers
QuestGates
RSA and John Lewis Insurance
Staysure.co.uk

TRANSFORMATIONAL DEAL OF THE YEAR

WINNER:

Direct Line Group

SHORTLIST:

Aviva
Covea Insurance
Hyperion Insurance Group
Xchanging

THE RISK MANAGEMENT AWARD

SPONSORED BY:

Direct Line Group

WINNER:

Ecclesiastical Insurance

SHORTLIST:

Leisuredays (Caravan Guard)
Lloyd & Whyte
Zurich Insurance

CORPORATE SOCIAL RESPONSIBILITY INITIATIVE OF THE YEAR

WINNER:

Direct Line Group

SHORTLIST:

Cunningham Lindsey
Ecclesiastical Insurance
insurethebox
RSA

COMMUNITY BROKER OF THE YEAR

SPONSORED BY:

Zurich Insurance

WINNER:

Willis & Company

SHORTLIST:

CETA Insurance
Higos Insurance Services
Wilby

SERVICE PROVIDER OF THE YEAR

WINNER:

Metropolitan Police Service (Operation Catcher)

SHORTLIST:

Association of British Insurers & DAC Beachcroft
Bexhill
Enterprise Rent-A-Car
GB Group & Endsleigh Insurance
Harwell Restoration
Keoghs

UNDERWRITER OF THE YEAR

SPONSORED BY:

BGL Group

WINNER:

AIG

SHORTLIST:

Ageas UK
Allianz Commercial
Hiscox

UNDERWRITING AGENCY OF THE YEAR

WINNER:

insurethebox

SHORTLIST:

Arista Insurance
CFC Underwriting
Nexus Group
Travel Insurance Facilities Group

THE INSURANCE START-UP AWARD

SPONSORED BY:

MITIE

WINNER:

Halo Insurance Services

SHORTLIST:

Building Validation Solutions
Inspire Insurance Services
Manchester Underwriting Management
Momentum Broker Solutions

INSURANCE BROKER OF THE YEAR

SPONSORED BY:

LV=

WINNER:

Stackhouse Poland

SHORTLIST:

Brunel Professional Risks
CETA Insurance
Hastings Direct
Lloyd & Whyte

THE BRITISH INSURANCE AWARDS HALL OF FAME

GENERAL INSURER OF THE YEAR

SPONSORED BY:

DAC Beachcroft

WINNER:

Zurich Insurance

SHORTLIST:

Ageas UK
AIG
Allianz Insurance
Hiscox
Sterling Insurance Group

ACHIEVEMENT AWARD

SPONSORED BY:

ISO

WINNER:

Reg Brown

2014

9TH JULY, THE ROYAL ALBERT HALL (2000 GUESTS)

PRESENTERS:

Bill Bailey and Jonathan Swift

ENTERTAINMENT:

Mark De-Lisser and the Academy of Contemporary Music Gospel Choir and band

ARTIST:

ABC

SHORTLIST & WINNERS

COMMERCIAL LINES BROKER OF THE YEAR - SME/MID-CORPORATE

SPONSORED BY:

RSA

WINNER:

Bollington Insurance Services

SHORTLIST:

Club Insure Ltd
Jelf Insurance Brokers
Thomas Caroll Brokers

COMMERCIAL LINES BROKER OF THE YEAR - LARGE CORPORATE

SPONSORED BY:

QBE

WINNER:

Howden Broking Group

SHORTLIST:

AON
KTIB Corporate Risk Solutions
RKH Group

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY:

Zurich Insurance

WINNER:

Hastings Direct

SHORTLIST:

Caravan Guard
Halo Insurance Services Limited
TempCover

MARKETING CAMPAIGN OF THE YEAR

SPONSORED BY:

Transactor

WINNER:

Bartlett & Company

SHORTLIST:

AXA UK
Green Flag
LV=
Zurich

CLAIMS INITIATIVE OF THE YEAR

PRESENTED BY:

Post

WINNER:

LV=

SHORTLIST:

ACE European Group
Ageas Insurance
AIG
HSBC

THE MAJOR LOSS AWARD

SPONSORED BY:

Plexus Law

WINNER:

GAB Robins – University of Strathclyde fire

SHORTLIST:

Allianz Insurance – Flood Response
Cunningham Lindsey – Daw Mill Colliery fire
Davies Group – Essex Flood Response
Oil Facilities
Zurich Insurance & McLarens – Lytchett Minster Upper School fire

DIGITAL INSURANCE INITIATIVE OF THE YEAR

SPONSORED BY:

LexisNexis

WINNER:

Kwik Fit, part of Ageas

SHORTLIST:

Allianz
British Gas Insurance
Carrot Car Insurance

THE BRITISH INSURANCE AWARDS HALL OF FAME

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY:

Mitie

WINNER:

Keri Ann Egan – Circle Insurance Services

SHORTLIST:

Huw Barker – Ageas UK
Louise Jones – Thomas Carroll Group
Lucy McGinn - Marsh

INSURANCE PERSONALITY OF THE YEAR

SPONSORED BY:

Hill Dickinson

WINNER:

Bronek Masjoada, chief executive, Hiscox

INVESTING IN THE PROFESSION AWARD

SPONSORED BY:

CII

WINNER:

Hiscox

SHORTLIST:

Allianz
Aon
Miller
Sterling Insurance Group
Thomas Carroll Brokers

THE TECHNOLOGY AWARD

SPONSORED BY:

Innovation Property

WINNER:

LV=

SHORTLIST:

Ageas Insurance
Cunningham Lindsey
GAB Robins UK
NHS Litigation Authority (NHS LA)

CUSTOMER CARE AWARD

SPONSORED BY:

Quindell

WINNER:

Auto Windscreens

SHORTLIST:

Ageas
Aviva Household Claims
Insure the Box
Jelf Insurance Brokers
Sterling Insurance Group

TRANSFORMATIONAL DEAL OF THE YEAR

SPONSORED BY:

Cigna

WINNER:

Ageas – Groupama acquisition

SHORTLIST:

Arthur J Gallagher – Giles Group acquisition
Equity Red Star – Aquiline acquisition

CORPORATE SOCIAL RESPONSIBILITY INITIATIVE OF THE YEAR

SPONSORED BY:

Signet

WINNER:

RPC

SHORTLIST:

LV=
Markerstudy
Marsh
Pound Gates

COMMUNITY BROKER OF THE YEAR

SPONSORED BY:

Zurich Insurance

WINNER:

Wilby

SHORTLIST:

Caravan Guard
South Essex Insurance Brokers

SERVICE PROVIDER OF THE YEAR

SPONSORED BY:

Lamb brandformula

WINNER:

Auto Windscreens

SHORTLIST:

Absolute Partnership
Blink Intermediary Solutions
Cunningham Lindsey
Metropolitan Police Service 'Operation Catcher'
Rainbow International

UNDERWRITING AGENCY OF THE YEAR

PRESENTED BY:

Insurance Hound

WINNER:

Dual Group

SHORTLIST:

Arista Insurance
CFC Underwriting
The Nexus Group

THE BRITISH INSURANCE AWARDS HALL OF FAME

THE INSURANCE START-UP AWARD

SPONSORED BY:

Kennedys

WINNER:

Ingenie

SHORTLIST:

Bought By Many
Dual Asset Underwriting
MySlipcase

INSURANCE BROKER OF THE YEAR

SPONSORED BY:

LV=

WINNER:

Bollington Insurance Brokers

SHORTLIST:

Hastings Direct
Howden Broking Group
Jelf Insurance Brokers
Thomas Carroll Brokers
Wilby

GENERAL INSURER OF THE YEAR

SPONSORED BY:

DAC Beachcroft

WINNER:

Ageas

SHORTLIST:

AIG
Allianz
Hiscox
Zurich Insurance

ACHIEVEMENT AWARD

SPONSORED BY:

ISO

WINNER:

Barry Smith, chief operating officer, Ageas

GENERAL INSURER OF THE DECADE

SPONSORED BY:

Enterprise Rent-A-Car

WINNER:

Allianz Insurance

INSURANCE BROKER OF THE DECADE

SPONSORED BY:

AIG

WINNER:

Thomas Carroll Brokers

2015

8TH JULY, THE ROYAL ALBERT HALL

THE 21ST BRITISH INSURANCE AWARDS! WHO WILL COME OUT ON TOP IN 2015?

Find the full list of categories and criteria online at insuranceawards.com

Entry closing date: Friday 20 March 2015, 5pm

THE CATEGORIES:

- Digital Insurance Initiative Of The Year
- The Technology Award
- Personal Lines Broking Initiative Of The Year
- Commercial Lines Broking Initiative Of The Year - SME/Mid Corporate
- Commercial Lines Broking Initiative Of The Year – Large Corporate/Multi-National Customers
- Insurance Broker Of The Year – Regional
- Insurance Broker Of The Year – UK
- Insurance Broker Of The Year – International/London Market
- Claims Initiative Of The Year – Insurer
- Claims Initiative Of The Year – Outsourced Partner
- The Major Loss Award
- The Risk Management Award
- Customer Care Award
- Marketing Campaign Of The Year
- Transformational Deal Of The Year
- The Insurance Start-Up Award
- Investing In The Profession Award
- Young Achiever Of The Year
- Corporate Social Responsibility Initiative Of The Year
- Outsourced Partner Of The Year
- The Diversity Award
- Underwriting Initiative Of The Year
- General Insurer Of The Year
- Unsung Insurance Hero Of The Year
- Insurance Personality Of The Year
- The Achievement Award

SPONSORSHIP OPPORTUNITIES

For details regarding the extensive range of commercial opportunities available at *The British Insurance Awards*, please contact your Post Account Manager, or Katy Weaver on the details provided below.

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