

### Planning & Booking



#### Interline Fare

- Partner airline's fare conditions apply and dictate which Jetstar Interline fare class is to be used:
- Economy – I, A, E, P or B; Business – D only
- For codeshare services, partner airline's class structure applies



#### Baggage Through Check\*

International to International only

**\*Exception:** DOM to INT only supported by GK for JAL and Qantas  
All other connections require PAX to collect baggage and re-check for each flight



#### Baggage Allowance

- Partner airline's baggage allowance included for all ticketed Jetstar codeshare & interline services\*

\*Jetstar does not honour status member baggage benefits for QFF tiered members



#### Combinable GDS Fare

- When combining a Jetstar GDS fare with a partner airline's GDS fare then Jetstar's terms & conditions apply to the Jetstar sector only

### What we offer



#### Excess Baggage DOM

- ALL DOMESTIC: Charged for the Jetstar operated domestic sector only
- ✓ e.g. OOL-SYD (JQ operating) connecting to SYD-LAX (QF operating): PAX will be charged by JQ for OOL-SYD at OOL and charged by QF for SYD-LAX at SYD. (QF baggage allowance to be honoured)



#### Boarding Pass for Connecting Flight

- Only connecting Jetstar International to Qantas International flights and vice versa



#### Excess Baggage INT

- International to international connections: Carrier checking-in for initial leg will charge excess baggage for all connecting international sectors
- ✓ e.g. MEL-SIN (JQ operating) connecting to SIN-HEL (AY operating): PAX will be charged by JQ at MEL for excess baggage from MEL-HEL



#### A330s & 787s >5hrs include:

- SIN-PER & SIN-DRW receive a \$10 on-board credit
- ✓ Meal, snack before arrival, amenity kit, 1 hot & 1 cold beverage\*  
\*Alcohol not included

### Standard Procedures



#### Schedule Change

- When a Jetstar schedule change occurs causing a misconnect, you will be notified by Jetstar
- To have the ticket reissued please contact the issuing carrier



#### Contact

- If you have general queries regarding Jetstar's codeshare/interline product please contact our trade line on 1300 042 394
- For any ticketing related queries (e.g. ticket re-issue) please contact the issuing carrier



#### Disruption on Day of Departure

- In the case of a disrupted Jetstar flight which causes a passenger to misconnect, the Jetstar Customer Recovery Team will contact the issuing carrier to re-book the passenger onto the next available flight
- Please direct any affected passengers to the Jetstar service desk at the departure airport
- Jetstar covers reasonable customer recovery, e.g. overnight expenses

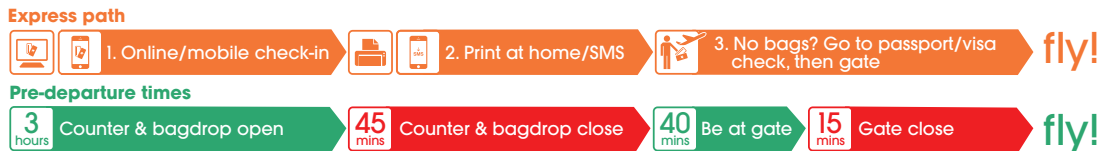
### Check-In Times

1, 2, 3 fly!



#### Australia and New Zealand

Jetstar (JQ) flights departing from Domestic Terminals



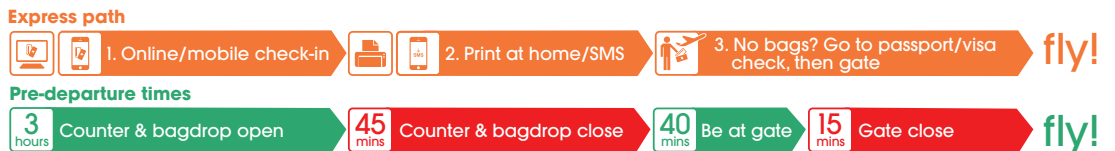
Once check-in has opened, no further changes can be made for passengers who purchased a Starter Fare or a Starter Fare with a Plus Bundle

1, 2, 3 fly!



#### Australia and New Zealand

Jetstar (JQ) domestic flights departing from International Terminals



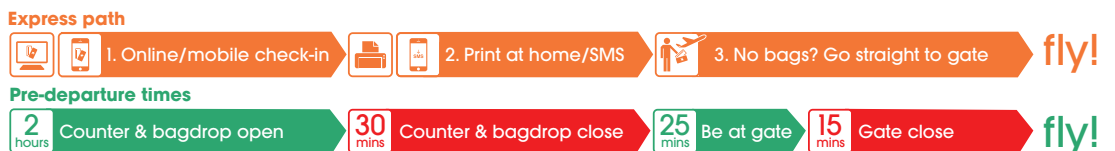
Once check-in has opened, no further changes can be made for passengers who purchased a Starter Fare or a Starter Fare with a Plus Bundle

1, 2, 3 fly!



#### Domestic Japan

Jetstar Japan (GK) flights



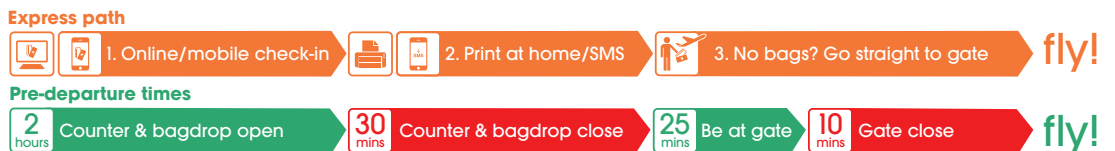
Once check-in has opened, no further changes can be made for passengers who purchased a Starter Fare or a Starter Fare with a Plus Bundle

1, 2, 3 fly!



#### Domestic Vietnam

Jetstar (JQ) flights departing from International Terminals



Once check-in has opened, no further changes can be made for passengers who purchased a Starter Fare or a Starter Fare with a Plus Bundle

# Jetstar Airline Partners

## Jetstar Agent Hub

Airline Partner	Airline Designator Code	AirlineCode	Applicable Jetstar Airlines
American Airlines*	001	AA	JQ
Air Calin	063	SB	JQ, GK
Air Canada	014	AC	JQ
Air France	057	AF	JQ, 3K, VF, BL, GK
Air Niugini	656	PX	JQ
Air Pacific	260	FJ	JQ
Air Tahiti Nui	244	TN	JQ
British Airways	125	BA	JQ, 3K, VF, BL, GK
Cathay Pacific	160	CX	JQ, BL
China Eastern	781	MU	JQ, 3K, VF, BL, GK
China Southern	784	CZ	JQ, 3K, VF, BL, GK
DELTA	006	DL	GK
Dragon Air	043	KA	JQ, BL
EL AL	114	LY	JQ, 3K
Emirates	176	EK	JQ, 3K, VF, BL, GK
Etihad	607	EY	JQ
Finnair	105	AY	JQ, 3K, VF, BL, GK
Japan Airlines*	163	JL	JQ, 3K, VF, BL
Jet Airways	589	9W	JQ, 3K, BL
KLM	074	KL	JQ, 3K, VF, BL, GK
LAN Argentina	047	4M	JQ
LAN Chile	017	LA	JQ
LAN Ecuador	046	XL	JQ
LAN Peru	045	LP	JQ
Lufthansa	220	LH	JQ, 3K, VF, BL
Malaysian	232	MH	JQ, 3K
Qantas*	081	QF	JQ, 3K, VF, BL, GK
Qatar	157	QR	JQ, 3K, VF, GK
Royal Jordanian	512	RJ	JQ
Shanghai Airlines	774	FM	JQ, 3K, VF, BL, GK
SWISS	724	LX	JQ, 3K, VF
Turkish Airlines	235	TK	JQ, 3K, VF, BL, GK
United	016	UA	JQ

\*Codeshare Partners