

ESTHER PETERSON CONSUMER SERVICE AWARD

GLENN ENGLISH

For many decades, Glenn English has championed the interests of rural consumers, first as a Member of Congress, then as President and CEO of the National Rural Electric Cooperative Association. Having grown up in a small Oklahoma town served by a rural electric cooperative, English understood the unique needs of rural consumers. Serving in Congress from 1973 to 1994, where he chaired an important House Agriculture subcommittee, he successfully defended the rural electric loan program that was essential to meet rural electricity needs in sparsely populated, high-cost areas. He also led a successful initiative to link rural health facilities to urban hospitals. At NRECA, which he led from 1994 until earlier this year, English continued his successful legislative advocacy by opposing sale of federal Power Marketing Administrations, defending the loan program, and objecting to anti-consumer electricity deregulation, including voicing powerful criticisms of Enron. However, his contributions to rural consumers went well beyond this advocacy. English persuaded the rural electric cooperative community to rededicate itself to energetically serving consumers and improving their quality of life with initiatives such as "The Cooperative Difference." Esther Peterson, a strong supporter of consumer cooperatives, would have approved.

BETTY FURNESS CONSUMER MEDIA SERVICE AWARD

JACK GILLIS

For more than three decades, Jack Gillis has been an influential leader in the consumer movement. First with the National Highway Traffic Safety Administration, where he developed *The Car Book*, then with CFA as its Director of Public Affairs since 1983, Gillis has led efforts on consumer issues, especially those related to motor vehicles, and has served as the consumer movement's leading press expert. *The Car Book*, now published annually with the Center for Auto Safety, has represented one of the most important, and popular, sources of information for consumers about motor vehicle quality, safety, and cost. Gillis has also published dozens of other consumer guides, including two on personal finances that were among *Money Magazine's* 10 best personal finance books of 1988. From 1994 to 2004, he appeared regularly on NBC's *The Today Show* as its contributing consumer correspondent. He has also served as contributing editor and columnist for *Good Housekeeping* and *Child Magazine*. These books, columns, news segments, numerous press interviews, and work for CFA on auto and consumer protection issues illustrate his commitment to "regulation by information." Gillis has also provided invaluable advice and assistance on press issues not just to CFA but also to other national consumer groups. And he has led efforts to protect consumers from monopolistic pricing and poor quality of automotive body parts. His old friend Betty Furness would be very pleased he was receiving an award named in her honor.

MEMBERS OF THE AWARDS DINNER COMMITTEE

Katrinka Smith Sloan, *Chairman*
Larry Blanchard

Regene Mitchell
Charles E. Snyder

CONSUMER FEDERATION OF AMERICA'S Forty-Third Annual Awards Dinner

June 26, 2013

PROGRAM

Stephen BrobeckWelcome
Executive Director
Consumer Federation of America

Will OgburnIntroductions
Executive Director, National Consumer Law Center
President, Consumer Federation of America

Congresswoman Carolyn MaloneyPhilip Hart Public Service Award
U.S. House of Representatives

Presented by
Congressman Charles Rangel
U.S. House of Representatives
2004 Philip Hart Public Service Award

Congresswoman Jan SchakowskyPhilip Hart Public Service Award
U.S. House of Representatives

Presented by
Congresswoman Rosa DeLauro
U.S. House of Representatives
2008 Philip Hart Public Service Award

Glenn EnglishEsther Peterson Consumer
Former Chief Executive Officer Service Award
National Rural Electric Cooperative Association

Presented by
Jill Long Thompson
Board Chair and Chief Executive Officer
Farm Credit Administration

Jack GillisBetty Furness Consumer
Director of Public Affairs Media Service Award
Consumer Federation of America

Presented by
Joan Claybrook
President Emeritus
Public Citizen
1986 Esther Peterson Consumer Service Award

PHILIP HART PUBLIC SERVICE AWARD

REPRESENTATIVE CAROLYN MALONEY

For more than two decades, Representative Maloney has worked in Congress to improve protections for consumers of financial services. And she has had success. Most notably, as a leader of the House Financial Services Committee, she introduced and championed the Credit CARD Act, which provided much needed disclosures and protections for credit card users. This legislation, which President Obama signed into law in 2007, remedied abuses about which tens of thousands of consumers had complained to federal agencies and which consumer advocates had sought to mitigate. Representative Maloney also strongly supported consumer banking protections that were part of the Dodd Frank financial reform legislation. Before her election to the House of Representatives in 1992, she worked in the New York State legislature and served as a New York City Council member. Throughout her years as a public servant, particularly as a leader of the Joint Economic Committee, she has been concerned about and sought remedies for joblessness. She has also strongly supported consumer privacy protections. While Representative Maloney represents the wealthiest congressional district, she has been an effective advocate for low- and middle-income consumers. CFA is pleased to present her with our highest award.

PHILIP HART PUBLIC SERVICE AWARD

REPRESENTATIVE JAN SCHAKOWSKY

Representative Schakowsky's leadership on consumer issues goes back to her founding of Consumers Unite in 1969, through her work with Illinois Public Action and in the Illinois legislature, and to her service, since 1998, as a Member of Congress representing the north side of Chicago and its suburbs. For more than four decades, she has championed needed consumer protections, with a special focus on health and safety issues. Schakowsky began her consumer advocacy fighting for freshness dates on dairy products and other foods. Her more recent advocacy in Congress has had an even greater impact. Especially significant were her successful sponsoring of needed child safety protections in the Consumer Product Safety Improvement Act and the Kids Transportation Safety Act, both enacted in 2008. Representative Schakowsky also was a leader in passing comprehensive health reform legislation in 2009, deserving special credit for the law's inclusion of measures to help insure insurance cost control, health care provider competition, and nursing home protections. Throughout her service in both nonprofit and government sectors, she has been especially committed to serving the disadvantaged, which is why she has always sought to preserve and strengthen the social safety net. CFA is honored to applaud Jan Schakowsky for a lifetime of contributions to consumers.