



Annual Report

2015–2016



At their meeting on 19 May 2016, members of the Police Committee commented upon the draft 2015-2016 Annual Report of the Commissioner of Police.

The revised report is submitted here for the information of the Court prior to being published and widely circulated to all Members.

Signed on behalf of the Committee
Deputy Doug Barrow
Chairman of the City of London Police Committee

CONTENTS

The City of London is a place like no other in the UK; redolent of history, its narrow streets are home to some of the most significant companies in the world. As one of the global financial powerhouses, its population is richly diverse; almost 400,000 people travel to the City each day to work while approximately 9000 residents from every social group and background call the City home. It boasts St Paul's Cathedral, the Barbican, a cultural centre of international standing, several universities, five schools, a vibrant night-time economy and extensive shopping outlets. It is easy to forget that geographically, it covers just over a square mile.

As the police force for the nation's financial heart our core mission is to protect the UK from economic crime and maintain the City of London as one of the safest cities in the world. We do this by upholding the law fairly and firmly, whether this is within the City or nationally in our role as lead police force for fraud, we protect and reassure communities – locally and across the UK, investigate crime and bring offenders to justice.

Policing this space brings with it challenges and privileges, and in 2015/2016, the City of London Police met those challenges with characteristic determination, continually striving to achieve excellence. Over the past 12 months, the force exceeded its commitments; locally within the Square Mile, and nationally in the fight against fraud and economic crime. Harnessing the force values of integrity, fairness and professionalism, we are proud to have delivered an exceptional policing service.

Commissioner's foreword	2-3
Chairman's foreword	4
Protecting the City	5-7
Highlights from the Economic Crime Directorate	8-9
Transforming City of London Police	10-11
Highlights	12-13
The Leadership	14-15
Performance 2015/2016	16-17
Statistics	18-23

COMMISSIONER'S FOREWORD



Ian Dyson QPM
Commissioner of Police
for the City of London

I became Commissioner of the City of London Police on 1 January 2016, after spending three years as Assistant Commissioner and two as Commander. I would like to thank Adrian Leppard QPM, our previous Commissioner, for his five years of exemplary leadership of the force. He fundamentally changed the City of London Police, ensuring it is robust and nimble, as well as highly relevant in the current policing landscape.

Counter Terrorism

In 2015 we saw a worrying increase in terrorism with indiscriminate attacks of horrifying violence across the globe. It is my intention, as Commissioner of the City of London Police, to do all that is within my power to keep the City of London safe; deterring those who seek to commit terrorist acts, and ensuring the force and those we serve in the City – from the 400,000 people who come to work here to the 9000 residents – are aware of how they can help to prevent terrorist attacks in the City and beyond.

You will read more of our counter-terrorism work in this report, but to summarise, this year saw us, like a number of other police forces, commit to increasing our firearms capability, as well as continuing the highly successful Project Servator, which seeks to disrupt hostile reconnaissance, alongside our engagement and training activity.

Economic Crime

In February, the Home Secretary launched the Joint Fraud Taskforce. City of London Police will sit at the heart of this taskforce, alongside Government, banks, regulators and charities. The taskforce was created because the exponential growth of fraud in the UK requires a cohesive approach from industry, government and law enforcement to stem the increase and ensure we are doing all we can to protect consumers and businesses.

This year saw the creation of a dedicated unit; the Economic Crime Prevention Centre which ties together the existing prevention activity within the Economic





Crime Directorate to deliver, nationally, both targeted and broad-brush prevention messages on emerging fraud threats.

Change Programmes

There are a number of major change programmes running at City of London Police, with progress being seen across all programmes in 2015. The most significant of these is the Accommodation Programme, with our new headquarters building, Guildhall Yard East, now fully occupied and plans to upgrade the rest of our estate close to completion. Technology across the force was an area of focus for us, with 'Toughpad' tablets being piloted by operational officers, alongside body worn cameras. Once these improvements come fully on-stream, they will dramatically alter the day-to-day activity of operational officers, making everyday tasks easier to complete while on patrol.

The Leadership Programme represents a

significant investment for the force, in terms of both money and time. It is the cornerstone of our cultural change programme, needed to ensure we get the best from our talented workforce and continue to deliver. During 2015, many of our officers and staff attended two-day Leadership workshops and these will continue in 2016, to ensure that all colleagues have the tools and knowledge to embed a culture of empowerment, innovation and professional growth across the organisation. You can read more about the Leadership Programme in this report.

Last year was one of change and growth for the force. This year, we will seek to build upon what we achieved, remaining adaptable and resilient in an ever-changing environment of increased risk.

CHAIRMAN'S FOREWORD



Deputy Henry Pollard

Chairman of the City of London
Police Committee (2015-2016)

My four years as Chairman of the Police Committee has been an honour and a privilege. Together with the Police, we have faced a number of challenges and worked diligently to overcome them and ensure the City is safe and secure for the years ahead.

One challenge that has been ever-present in our minds for many years now, is that of providing a first class police force while meeting the budgetary constraints imposed by the broader Government cuts. To date, we have met this challenge by making difficult decisions and championing innovative ways of working. One of the finest examples of which is the new mobile working initiative that allows officers to enter and access key information while on the move.

A further innovation that continues to be effective and has since been taken up nationally is Project Servator, aimed at combatting crime and terrorist activity

including deployment of officers to detect and disrupt any hostile reconnaissance. And to further support our efforts to counter the terrorist threat, I have also successfully championed for an increase in funding for the force to deploy additional armed police within the City. This will ensure that we have an appropriate response available should we ever face a similar immediate threat to that experienced by mainland Europe.

The force continues to cement its credentials leading on Economic Crime with the launch by the Home Secretary of the Joint Fraud Taskforce at Mansion House in February. This area of crime is particularly important as fraudsters find evermore imaginative ways to abuse their victims' trust and vulnerability.

There have also been a number of changes to the leadership of the City of London Police. In December, we said farewell to Adrian Leppard QPM, who had served excellently as Commissioner of the force for five years. In January we were pleased to see Ian Dyson QPM

step up and take the helm as Commissioner.

As I step down as Chairman of the Police Committee, so I also relinquish the reigns of the Safer City Partnership – an important embodiment of the spirit and community in the square mile. The Partnership continues to be a productive forum where key partners come together to ensure the safety and security of all those in our community.

I have overseen many changes in the City's police force and the transformation is not yet complete, but I look forward with confidence and anticipation to the coming years in the knowledge that we are privileged to have one of the finest forces in the country looking after the safety and security of our community of residents, workers and visitors.

PROTECTING THE CITY

The continuing security and safety of the City of London is key to its success, whether as a base for a company, a place to live or somewhere to spend leisure time. Even though crime levels are amongst the lowest in the country, we are not complacent. The threat from terrorism and extremism, in particular, remains high and is becoming more diverse and complex in how it manifests.

The City's historical, cultural and economic importance means that it will always be an attractive target for those intent on causing high-profile disruption. Over recent years we have worked hard to strengthen engagement with our community through a wide variety of tools and activity, and work with partners in a co-ordinated way to deter, detect and disrupt terrorist activity. By continuing to protect the City of London from terrorism we continue to protect the UK's interests as a whole.

The attacks in Paris, Tunisia, Brussels and elsewhere during the year led to a



renewed interest and focus in our counter terrorist activity. Our work in this area is conducted in line with the Government's CONTEST strategy, which aims to reduce the risks posed by terrorism and as such predominantly support the strategy's 'Pursue' and 'Prevent' strands. We work with partners, such as the City of London Corporation, to ensure effective implementation of the CONTEST strategy across the City of London.

Last year work in this area included:

- Supporting 'Prevent' activity, working in partnership with our community and partners and engaged with groups and individuals to avert them from terrorism and extremism.
- Providing up-to-date protective security advice and guidance to residents and businesses via our Counter Terrorism Support Advisers (CTSA) network delivery of Operation Griffin and Argus.
- Developing new and improving existing tactics to counter the terrorist threat, such as Operation Servator.



- Using intelligence and analysis to target the deployment of resources to deter, detect and disrupt terrorism.
- Utilising existing and emerging technologies (CCTV and automatic number plate recognition) and resources, such as the mounted and dogs unit, to complement our service delivery.

Prevent

The force's Prevent work sees officers engaging with business, community groups, educational establishments and the City of London Corporation to deliver targeted work that aims to identify those at risk of developing extremist beliefs.

Prevent officers attend residents meetings and community groups, addressing concerns and educating people on the risks associated with particular activities, and building strong bonds and communication channels within communities where extremism can occur. Engagement with businesses tends to be through the delivery of a bespoke workshop, with content determined by

the specific needs of that business and their staff. Once someone is identified as being at risk of radicalisation the force works closely with the City of London Corporation to safeguard them and mitigate any future risk.

The CTSA network

The Counter Terrorism Security Advisors (CTSAs) are part of the Crime Directorate. They conduct business engagement on behalf of the force, encouraging businesses to help each other to protect themselves from terrorism. They are a valuable resource for the City of London Corporation, the force and businesses, big and small, within the City. In 2015/2016, CTSAs conducted significantly more Griffin and Argus briefings than in the previous 12 months.

Project Griffin

Project Griffin was devised by the City of London Police in 2004 and in 2011 was identified as national best practice. It has been adopted throughout the United Kingdom and is used internationally.

“In 2015/2016 CTSAs conducted significantly more Griffin and Argus briefings than in the previous 12 months.”

The initiative brings together the resources of the police, emergency services, local authorities, business and the private sector security industry and focuses on raising awareness for individuals within City businesses on the current threat level, Prevent strategies, anticipated methods of attack, the nature of hostile reconnaissance and how to stay safe in the event of an attack. It is additionally utilised to ensure wide dissemination of the Prevent work-stream amongst the City's working population.

In 2015/2016, close to 1500 people received training under the Griffin banner, at either one of the 11 events held in our premises or at one of the 43 bespoke events held in businesses across the City. In addition, a series of 'Stay Safe' briefings on how to respond to marauding firearms attack were delivered to close to 2000 attendees at 85 briefings.

Project Argus

Project Argus is a series of interactive counter terrorism 'table-top' workshops designed to promote awareness of the terrorist threats relating to businesses. Argus participants are from a range of diverse industries found in the City, such as office and retail, night time economy, hotels, educational and health. The workshop provides practical advice on preventing, handling and recovering from a terrorist attack.

In 2015/2016 the CTSAs conducted 28 Argus workshops, both in our premises and in City businesses, with close to 1000 attendees over the year.

Project Servator

Project Servator seeks to deter and detect criminal and terrorist activity, through a range of overt and covert, uniform and plain-clothes policing techniques designed to disrupt hostile reconnaissance by potential terrorists. Servator was piloted for three years in the City before being adopted by other national police forces, with British Transport Police beginning Servator deployments in 2015/2016.

The force dedicates significant resource towards counter terrorist activity, and in 2015/2016 the City of London Corporation recognised the need for increased funding in this area of our work, sanctioning a small increase in the business rate. We also announced plans to increase our firearms capability.

HIGHLIGHTS FROM THE ECONOMIC CRIME DIRECTORATE

In February the Home Secretary, Theresa May, alongside Commissioner Ian Dyson, announced a new taskforce to crack down on fraud in the UK. After announcing the set-up of the taskforce, the Home Secretary visited the Economic Crime Directorate (ECD) to see first-hand the work undertaken to tackle fraud nationally. The Joint Fraud Taskforce is made up of key representatives from Government, law enforcement, regulators, charities and the banking sector charged with working together to create a unified response to the fight against fraud. The Economic Crime Directorate is central to the success of the Taskforce and leads on understanding the fraud threat, one of the five areas of work that make up the collaborative project.

This year also saw the introduction of the City of London Police's Economic Crime Prevention Centre with the aim of reducing the impact of economic crime on victims and empowering individuals

and businesses to protect themselves through evidence based crime prevention advice. The unit provided the first ever cyber profiles for every police force in England and Wales to give each force area a local analysis of the cyber threats affecting victims in their communities. This work helps to raise the profile of cyber crime amongst forces and ensures they can direct resources into those areas which cause the most harm.

The Police Intellectual Property Crime Unit (PIPCU), hosted by ECD, has been dismantling counterfeit operations that put public safety at risk. In February a man was arrested in Dorset as part of an investigation into the online sale of counterfeit airbags. These airbags have been tested and found to be a danger to the drivers and passengers alike. Officers involved with the investigation have proactively contacted 650 victims to ensure they replace the potentially dangerous airbags with genuine ones.

The Insurance Fraud Enforcement Department (IFED), also hosted by ECD,



“The Economic Crime Directorate is central to the success of the Taskforce and leads on understanding the fraud threat, one of the five areas of work that make up the collaborative project.”

has seen extra funding from the Insurance industry and since its creation in 2012 has dealt with 1500 suspected fraudsters. This year the unit hit the milestone of over 100 years of prison sentences for insurance fraudsters and continues to increase the number of cases investigated following referrals from the insurance industry.

The Economic Crime Academy reached

a milestone with its 1000th delegate since 2012, whilst also increasing its range of courses during the past year. The Academy has been developing bespoke courses for private sector clients including Standard Chartered who had delegates from sixteen countries attend an Economic Crime Academy course in October.

The Economic Crime Directorate’s Fraud teams continue to target organised crime groups and are currently investigating approximately £600 million in fraud losses. In one single investigation £50 million is estimated to have been lost by investors to a ponzi scheme based in the Square Mile. Through Operation Broadway we continue to work with our partners to target boiler rooms using iconic buildings within the Square Mile and across London to commit fraud. This proactive operation works alongside the Metropolitan Police, Trading Standards and the City of London Corporation to remove boiler rooms from the Capital and to protect the reputation of London as a global



TRANSFORMING CITY OF LONDON POLICE

The adage 'Change is the only constant' is more appropriate to Policing currently than ever before, and at the City of London Police, embracing and embedding change has become part of our modus operandi. From technology to organisational culture and the very space we occupy, the force is reviewing and refreshing our operating model to ensure we remain essential in the current law enforcement environment.

Technology

Criminality has changed in the past decade with much of it having an online element, particularly with regard to fraud and other economic crime. Even crime not usually associated with technology, such as violence, will have elements that require the ability to analyse electronic equipment and online communications.

It is this climate that leads law enforcement to invest in tools that can out-pace and out-smart those who seek

to commit, and then conceal, harm. We are also putting technology to use to prevent crime: using money from the Police Innovation Fund, we are developing a web based Fraud Prevention Tool. The first of its kind, it provides users with a personal risk assessment of their vulnerability to fraud and cyber crime.

In 2015 we piloted the use of 'Toughpad' tablets with operational officers. At the end of March 2016 there were over 100 Toughpads in use, and the time savings they generate have become apparent. The tablets will also provide cost-savings via a number of avenues, the most notable being the freeing up of space across our estate.

The Leadership programme

Integral to our work to develop an exceptional workforce is the Leadership Development programme, which we commenced in 2015. The programme seeks to change culture within the force by asking colleagues to think differently about how they work. The programme

has three ambitions: empowerment, people growing and innovation, and represents a significant investment in both time and money for the force. By the end of March 2016, the majority of officers at Sergeant rank and police staff equivalent had attended a two day workshop, with the rest of the workforce attending workshops over 2016. Once back in force there are a range of services, from a dedicated intranet section to a network of leadership coaches and drop-in clinics, ensuring the principles of the programme become part of the force DNA.

- Empowerment develops in staff the ability to think and act beyond a traditional management/rank structure, providing the freedom to explore and build abilities to determine their own methods and solution.
- Growing people sees colleagues considering how they can develop themselves and support their own Continuous Professional Development

as well as managers giving their teams the space to develop in the ways noted.

- Innovation encourages all colleagues to think creatively about solutions to existing issues and problems as well as exploring new opportunities for developing the organisation.

The aim of the programme is to transform the way staff are supported, giving everyone the opportunity to step up and make a difference and work together as valued members of high-performing teams to deliver an exceptional policing service. Although early days, we are seeing signs of a new way of working across the force.



HIGHLIGHTS

The past 12 months have seen many operational highlights across City of London Police, with notable sentencings in Court, national campaigns and a new Commissioner.

April

A motorist who crashed his Range Rover into two pedestrians on Houndsditch in December 2013, causing serious injuries before leaving the scene, was jailed for two years and nine months

Hollywood actor, Sylvester Stallone, praised the Police Intellectual Property Crime Unit (PIPCU) for their work to halt the spread of counterfeit films.

May

Another notable month for PIPCU with the launch of a high-profile campaign warning of the dangers associated with counterfeit beauty products. The 'Wake Up – Don't Fake Up' campaign generated front page coverage in the Daily Mail as well as significant interest from national broadcast, and most importantly, the beauty and fashion press. The Insurance Fraud Enforcement Department (IFED) achieved a four year jail sentence for a Southampton based motor insurance ghost-broker. Locally, officers seeking to disrupt cycle thefts in the City made seven arrests at an early morning raid in Brick Lane market.

June

A family operating a boiler-room selling fake diamonds received prison sentences totalling 13 years, while the commercial vehicle unit took 100 dangerous heavy goods vehicles off the City's roads.

The Economic Crime Directorate launched an identity theft awareness campaign – 'Not with My Name'.

July

The force played a major role in Operation Strong Tower, a pan-London exercise testing the emergency services' response to a roving terrorist attack. Later in the month, Security Minister, John Hayes, joined an Operation Servator deployment on Tower Bridge.

August

A long-running investigation by the Central Detective Unit led to two men receiving prison sentences totalling nine years for laundering nearly £5 million of criminal funds. Operation Broadway, a joint operation involving the City of London Police, the City of London Corporation's Trading Standards team and the Metropolitan Police Service, that seeks to disrupt 'boiler-rooms' across London, achieved front page coverage in the FT, following the first successful civil prosecution of a serviced office supplier for not complying with regulations to deter the use of their premises by criminals.

September

A stand-out month for the Economic Crime Directorate with investigations into two cases of mandate fraud leading to prison sentences in excess of 14 years for three criminals, while IFED secured a seven year jail term for a man who claimed life insurance after falsifying a death overseas.

A prolific burglar who preyed on elderly women was sentenced to 10 years in prison following a joint operation between the City of London Police and the Metropolitan Police Service.

October

The Fraud Academy delivered bespoke courses for Standard Chartered on a range of economic crimes, the first time the Academy has been asked to provide such a service.

A man was jailed after a rare but violent lunchtime brawl on Bishopsgate left three men with injuries.

November

Following the TalkTalk data breach and widespread concern about cyber crime, Commissioner Adrian Leppard appeared on BBC1's Panorama.

A City banker was sentenced to five years in prison after a City Police's Fraud Squad investigation discovered he had made £2 million defrauding friends and colleagues into believing they were buying race horses.

December

A gang who conducted a string of terrifying 'smash and grab' robberies across the country, including a terrifying raid on a Liverpool Street jewellers, were jailed for more than 30 years, following a combined operation between the City of London Police, Metropolitan Police Service and others.

A gang ringleader who obtained £1.6 million via ATM fraud in a single weekend received a seven year prison sentence.

January

Ian Dyson began his term as the force's new Commissioner with a series of road-shows talking through plans for his commissionership. IFED celebrated its fourth birthday; since its creation the unit has achieved over 100 years in jail sentences and over £1.3million confiscated from insurance fraudsters.

A gang of money mules who had been instrumental in defrauding an online finance company were sentenced, with four of the gang receiving jail time of more than 10 years.

February

Government, industry and regulators joined the Lord Mayor and City Police at Mansion House for the launch of the Joint Fraud Taskforce. After the official launch, Home Secretary Theresa May visited the Economic Crime Directorate at Guildhall Yard East. There were arrests in Dorset following a PIPCU operation to crack down on the sale of fake vehicle air-bags.

A handbag thief was jailed for 15 months after being detained by a member of the public who witnessed him snatch the bag from a woman on Queen Victoria Street.

March

A man who owned a printing company was convicted for his part in producing glossy brochures to be used by a boiler-room to entice victims.

The BBC agreed to run a 'Fraud Friday' section on their website, featuring Action Fraud alerts.

A slight increase in business rates within the City was agreed to fund increased terrorism measures in the City.

THE LEADERSHIP

Commissioner	<p>The Commissioner works with the City of London Corporation, business community and other stakeholders, and the force to set the strategic direction of policing in the City of London, having regard to both National and local Policing Plans and to represent the image and interests of the force both at a local and national level. Additionally the role is ultimately responsible for keeping the City safe by sustaining low levels of crime, minimising security threats and promoting resilience and ensuring co-operation with and contribution to the work of the Safer City Partnership to enhance the safety of those who live, work and visit the City of London.</p>	Adrian Leppard QPM To December 2015	Ian Dyson QPM From January 2016
Assistant Commissioner	<p>The Assistant Commissioner leads programmes of change at a national and/or local level to ensure the Force adapts to emergent pressures and demands, ensuring our workforce is developed to meet and sustain these challenges and manages a number of Operational portfolios including Performance, Professional Standards, Finance, HR, Leadership Development, Facilities – ensuring robust financial management and resource management arrangements are in place. The role also holds responsibility for ensuring the delivery of identified financial savings.</p>	Ian Dyson To December 2015	Alistair Sutherland From April 2016
Commander – Operations	<p>The Commander – Operations is responsible for leading the Operational Command for the force with responsibility for Crime, Uniform Policing, Operations, Community Safety, Counter Terrorism, Licensing and Intelligence.</p>	Wayne Chance To December 2015	Richard Woolford From January 2016
Commander – Economic Crime	<p>The Commander – Economic Crime holds national responsibility for driving policing’s response to fraud and other economic crimes. The role is responsible for devising the force’s strategy in relation to its National Lead for fraud status.</p>	Stephen Head To September 2015	Christopher Greany From September 2015
Director Corporate Services	<p>This role has previously held responsibility for force support services, such as HR, finance, IT and the accommodation programme.</p>	Eric Nisbett To September 2015	Post currently vacant

POLICE COMMITTEE 2015/2016

The Police Committee oversees the work of the City of London Police and as such acts in a similar manner to an elected Police and Crime Commissioner.

Henry Pollard, Deputy (Chairman)

Douglas Barrow, Deputy, (Deputy Chairman)

Alison Gowman (Alderman)

Ian Luder JP BSc (Econ) (Alderman)

Mark Boleat

Simon D'Olier Duckworth, OBE, DL

Joyce Carruthers Nash, OBE, Deputy

Richard Regan, OBE, Deputy

James Thomson, Deputy

Lucy Frew

Helen Marshall

Lucy Sandford

Nicholas Bensted-Smith, JP

Deputy Henry Pollard, Chairman of the Police Committee 2015/2016

Henry Pollard is an elected Member of the City of London Corporation, having been elected for the Ward of Dowgate in 2002. He has served on the Police Committee since 2007 and previously served



as Deputy Chairman and Chairman of the Professional Standards Sub Committee. He is Chairman of the Safer City Partnership and Patron of the City of London Crime Prevention Association. He also sits on the Investment Committee, Financial Investment Board, Planning and Transportation Committee and Finance Committee.

He is Chairman of the Corporation's Christ's Hospital Committee, an Almoner of the school and a Liveryman of the Skinners' Company. He has been involved in financial services for the past 25 years.

PERFORMANCE 2015/2016

Below is a high level summary of performance against the measures contained within this plan. Performance is reported in detail quarterly to the Police Performance and Resources Sub Committee.

Measure

Performance

- | | |
|---|--|
| 1. The level of specific counter terrorism deployments that are completed | We have delivered all tasked counter terrorism deployments, which include targeted vehicle stops, entry point policing, armed foot patrols and targeted counter terrorism patrols. |
| 2. The level of community confidence that the City of London is protected from terrorism | 66.8% of respondents were confident that the City is protected from terrorism and 90.4% of respondents were reassured by the work done by us to protect the City from terrorism. |
| 3. The level of evidence-based education and enforcement activities supporting the City of London Corporation's casualty reduction target | We have consistently delivered all planned operations targeted at areas that experience the greatest volume of casualties, complemented by operations targeting taxi touting, poor bicycle use (referrals made to education programmes) and drivers using mobile phones. |
| 4. The number of disposals; Traffic Offence Report (TOR), Fixed Penalty Notice (FPN) or Summons from manned enforcement activities | Over the course of the year we issued 988 TORs and 353 FPNs to people who had contravened the City's 20mph speed limit or used their mobile phones whilst driving. |
| 5. The percentage of those surveyed who are satisfied with the information provided to them about large scale, pre-planned events and how those events were ultimately policed | 94.5% of those surveyed were satisfied information provided to the community about large scale pre-planned events. |
| 6. The level of victim-based violent crime | We recorded a 20.8% increase in levels of victim based violent crime compared to the same point in 2014-2015, this represents an additional 156 offences compared to the previous year. This rise is consistent with the national trend; however, we will continue to target this category of crime as a priority. |

Measure	Performance
7. The level of victim-based acquisitive crime	We reported to the sub committee that there were 3194 offences compared to 3535 offences the previous year, a reduction of -9.3.
8. The level of antisocial behaviour incidents	We recorded 294 fewer antisocial behaviour incidents than the previous year, 835 incidents compared to 1129.
9. The percentage of victims of fraud investigated by the Economic Crime Directorate who are satisfied with the service provided	76% of those surveyed were satisfied with the service provided, compared to 68% for 2014-2015.
10. The level of City Fraud Crime, investigated by ECD resulting in a positive action whether through offender disposal, prevention or disruption	22 cases were finalised, all of which resulted in a positive outcome.
11. The value of fraud prevented through interventions	We prevented fraud valued at £384,236,214 compared to £370,512,050 in 2014-2015.
12. The attrition rate of crimes reported to Action Fraud	We recorded an attrition rate of 15.8% compared to 9.4% at the same point the previous year.
13. The level of complaints against Action Fraud	289 complaints were recorded, of which 279 were resolved. The percentage of complaints represents only 0.1% of reports made to Action Fraud.
14. The level of the National Lead Force's return on investment	At the end of December the return on investment stood at £61.76, compared to £60.33 at the same point the previous year.
15. The percentage of victims of fraud satisfied with the Action Fraud reporting service	Data not available past July 2015 due to the company providing the service ceasing to trade. The interim company cannot provide the information. At the end of July, the level of satisfaction was 91%.
16. The percentage of victims of crime satisfied with the service provided by the police	82.7% of victims of crime were satisfied with the service provided compared to 83.8% the previous year.
17. The percentage of people surveyed who believe the police in the City of London are doing a good or excellent job	80.2% of respondents stated the City of London Police are doing a good or excellent job.

HOME OFFICE RECORDABLE CRIME

	Number of Offences	
	2014/15	2015/16
Victim based acquisitive crime		
Robbery	38	42
Burglary	228	232
Vehicle offences	196	109
Theft from a person	384	424
Theft of pedal cycles	375	275
Shoplifting	582	680
Other acquisitive crime	1732	1432
Victim based violent crime		
Homicide	1	2
Violence with injury	342	396
Violence without injury	348	415
Sexual offences	59	93
Criminal damage	207	265
Drug offences	414	390
Possession of weapons	28	34
Public order offences	210	265
Miscellaneous crimes against society	174	173
Total countable crime	5318	5227



OUTCOMES BASED ON CRIME DISPOSAL DATE

	Victim based Violence		Victim Based Acquisitive		All other crimes		Outcomes based on crime Disposal Date	
	2014/15	2015/16	2014/15	2015/16	2014/15	2015/16	2014/15	2015/16
Charge/Summonsed	144	162	471	396	326	399	941	957
Caution – youths	0	0	2	1	1	3	3	4
Caution – adults	86	100	64	57	138	127	288	284
Taken into consideration	0	0	1	16	1	0	2	16
The offender has died	0	2	1	1	0	1	1	4
Penalty Notice for Disorder	1	1	15	11	23	27	39	39
Cannabis Warning	0	0	0	0	179	104	179	104
Community Resolution	22	11	40	49	8	17	70	77
Prosecution not in the public interest (CPS)	1	1	1	0	4	6	6	7
Formal action against the offender is not in the public interest (Police)	21	5	21	6	24	9	66	20
Prosecution prevented – Named suspect is below the age of criminal responsibility	0	0	0	0	0	0	0	0
Prosecution prevented – Named suspect too ill to prosecute	4	6	2	3	4	3	10	12
Prosecution prevented – Named suspect identified but victim is deceased/too ill to give evidence	0	1	1	0	0	0	1	1
Evidential Difficulties – Victim declines to support further police action	51	67	29	54	6	23	86	144
Named Suspect Identified – Victim supports but evidential difficulties prevent further action	88	133	88	89	67	65	243	287
Named Suspect Identified – Victim does not support further police action	99	180	22	34	23	29	144	253
Prosecution time limit expired	1	5	0	0	1	4	2	9
Investigation Complete – No suspect identified Crime investigated as far as reasonably possible	174	222	2609	2549	212	278	2995	3049
Action will be undertaken by another Body/Agency	0	1	0	0		0	0	1
Suspect Identified – Further Investigation is not in the public interest	0	1	0	1		1	0	3
Total with an Outcome	692	898	3367	3267	1017	1106	5076	5271



TRAFFIC PROSECUTIONS

	14/15	15/16
Persons subject to written warnings	48	78
Vehicle defect rectification scheme notices issued (option to repair or be prosecuted)	93	65
Endorsable penalty tickets issued	1,531	1,725
Non-endorsable tickets issued	1,640	3,222

CAMERA DETECTED OFFENCES – SPEED AND AUTOMATIC TRAFFIC SIGNAL (RED LIGHT)

Number of offences	10,567	8,947
Conditional offers made	1,539	349
Accepted offers	1,225	281

REPORTABLE ROAD TRAFFIC CASUALTY COLLISIONS

Fatal collisions	4	1
All other injury collisions	395	337

ISSUE AND USE OF FIREARMS

	14/15	15/16
Officers authorised to use firearms	62	52
Operations where persons known or believed to be armed	30	62

PROTECTION

	14/15	15/16
(1) Persons	173	56
(2) Property eg premises and valuable goods in transit	59	25

PUBLIC ORDER AND SPECIAL OCCASIONS

	14/15	15/16
Operations	805	608
Marches	1	1
Demonstrations/picketing at industrial disputes	94	71
Visits by members of the Royal Family to the City	70	108
VIP protection for persons other than the Royal Family	55	63
High value cargo escorts	60	48

HUMAN RESOURCES

HEAD COUNT		White or White British		Mixed		Black or Black British		Asian or Asian British		Chinese/ Chinese British or other ethnic minority group		Not Stated		Total
		F	M	F	M	F	M	F	M	F	M	F	M	
Police	Chief Officer Team	0	5	0	0	0	0	0	0	0	0	0	0	5
	Chief Superintendent	0	4	0	0	0	0	0	0	0	0	0	0	4
	Superintendent	2	9	0	0	0	0	0	0	0	0	0	0	11
	Chief Inspector	2	12	0	1	1	2	0	0	0	0	1	0	18
	Inspector	7	33	0	0	0	0	0	0	0	0	0	2	40
	Sergeant	28	88	1	0	0	1	0	4	0	0	0	0	122
	Constable	111	340	4	13	3	4	2	13	2	0	0	7	499
Sub Total	150	491	5	14	4	7	2	17	2	0	0	7	699	
Special Constables	12	39	1	1	0	1	1	2	0	0	1	3	61	
Support Staff	Chief Officer Team	0	0	0	0	0	0	0	0	0	0	0	0	0
	PCSO	3	8	0	1	0	0	3	0	0	0	0	0	15
	Staff	113	102	6	2	16	7	23	8	5	3	13	5	303
	Supervisor	13	13	0	0	4	1	1	0	0	0	0	1	33
	Manager	26	20	1	0	1	0	1	1	0	0	3	9	62
Sub Total	155	143	7	3	21	8	25	12	5	3	16	15	413	

CIVILIAN SUPPORT STAFF – sickness absence

Absences due to sick leave	160
Working days lost	2,882
Average strength	465
Average number of days lost per member of CSS	6.1

POLICE – sickness absence

Absences due to sick leave	242
Working days lost	4,610
Average strength	730
Average number of days lost per officer	6.3

EXPENDITURE AND INCOME

EXPENDITURE	2015/16		2014/15			
	Latest approved budget		Outturn (unaudited)		Outturn	
	£'000	%	£'000	%	£'000	%
Premises-related expenses	5,454	4.4	5,849.2	4.7	5,168	4.3
Transport-related expenses	1,991	1.6	1,643.6	1.3	1,905	1.6
Supplies and services	12,952	10.5	10,090.2	18.1	17,952	15.0
Third-party payments	16,732	13.5	15,472.6	12.5	1,938	1.6
Central and other recharges	3,623	2.9	3,375.9	2.7	2,781	2.3
Surplus transferred	0	0.0	1.0	0.0	1,767	1.5
Capital expenditure (inc. financing costs)	1,000	0.8	2.3	0.0	1,446	1.2
Contingencies	00	0.0	0.0	0.0	0	0.0
Total other expenditure	41,725	33.7	34,425.9	29.3	32,959	27.5
Employees (inc. pensions)	82,107	66.3	88,734.7	70.7	87,076	72.5
Total expenditure	123,859	100.0	125,160.5	100.0	120,035	100.0

INCOME	2015/16		2014/15			
	Latest approved budget		Outturn (unaudited)		Outturn	
	£'000	%	£'000	%	£'000	%
Home Office revenue grants (Principal Formula and SSA)	52,400	42.3	52,400.0	41.9	55,224	46.0
Police Authority	15,030	12.1	10,498.0	8.4	5,139	4.3
Total basic income	67,430	54.4	62,898.0	50.3	60,363	50.3
Other Home Office revenue grants	38,100	30.8	41,500.2	33.2	36,435	30.4
Other grants, reimbursements and contributions	13,100	10.6	11,591.3	9.3	10,651.0	8.8
Surplus transferred	3,129	2.5	5,445.9	4.4	6,322	5.3
Customer, client receipts and recharges	2,100	1.7	3,725.2	3.0	6,044	5.0
Home Office capital grant/capital receipt	0.0	0.0	0.0	0.0	256.0	0.2
Total income	123,859	100.0	125,160.5	100.0	120,035	100.0

The unaudited 2015-16 statement of accounts is approved by the Police Committee in July.

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