# Convention Center Hotel: MARKET IMPACT STUDY 

## (1) Metro

## Key Questions

\& Is OCC achieving its goals?
\& What is the State of the Convention Industry?

* Does OCC Hotel make difference in Portland?
* Is OCC Hotel a good ROI for Portland?
* Is the Hyatt/Mortenson proposal reasonable?
* Do Convention Hotels impact existing hotels?
\& What could be the impact in Portland?


## Is OCC Achieving Goals?

## OCC Mission Statement

"To maximize economic benefits for the metropolitan region and the state of Oregon while protecting the public investment in the facility."

## OCC Cost-Benefit



## Impetus to Study: Lost Business

* In past 5 years, Travel Portland reports approximately 847,000 potential room nights were lost where lack of "Convention Hotel" was cited as the primary issue by the Event


## The State of the Industry

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US Convention Center Market


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## State of The Industry

US v. Portland Hotel Market


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US v. Portland Hotel Market


## Portland Hotel Supply



# Does a Convention Hotel Make a Difference in Portland? 

## Meeting Planner Survey

* In November 2012, SAG surveyed 1,172 Meeting Planners
* Represented Regional/National Events
* 135 Total Responses Received

Portland's Convention \& Hotel Package


Portland
unside St

2


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## Meeting Planner Survey




## Meeting Planner Survey



## Meeting Planner Survey

[Groups going from 1 to 7 "Without" to 10 "With" OCC Hotel]
\& Association Management Center

* Association of Medical Air Services
\& Connect MarketPlace
* National Association of College \& University Food Services
* Society of Quality Assurance
* TAPPI PEERS Conference (Paper \& Pulp Industry)
* United Natural Foods, Inc.
* University of Florida Office of Conferences \& Institutes
\& Veterans of Foreign Wars of the United States


## Meeting Planner Survey



## Meeting Planner Survey

Given the recent recession and changes in the economy, how does your event most likely view its future? [129 RESPONSES]


# What Is the Projected ROI of a Convention Hotel in Portland? 

## Economic \& Fiscal Impact: Proposed OCC Hotel

Economic Impacts

| Construction | Annual <br> Operations |
| ---: | ---: |
| $\$ 182.8 \mathrm{~m}$ | $\$ 69.6 \mathrm{~m}$ |
| 137.4 m | 51.6 m |
| $\$ 320.2 \mathrm{~m}$ | $\$ 121.2 \mathrm{~m}$ |

Jobs
2,200
950

Fiscal Impacts - 32 Yr Period*

| City | $\$ 95.1 \mathrm{~m}$ | $\$ 21.1 \mathrm{~m}$ |
| :--- | ---: | ---: |
| Other Local | 17.6 m | 8.4 m |
| Metro | 13.3 m | 5.2 m |
| County | 24.9 m | 11.9 m |
| State | 179.2 m | 80.8 m |
| $\quad$ Total Fiscal lmpact | $\$ 330.1 \mathrm{~m}$ | $\$ 127.4 \mathrm{~m}$ |



## Is Hyatt/Mortenson Proposal Reasonable?

## The Hyatt Deal

* Early stage of project - costs, financing and returns not yet determined
* More analysis is required as design, construction costs and financing are determined and budget is fine-tuned
* Public sector invests in meeting space \& the room block agreement

Do Convention Hotels Impact their existing Hotel Market?

## CASE STUDIES: BEFORE \& AFTER



## CaSE STUDIES: SUPPLY \& DEMAND



## Case Studies: Comp Set ADR



## Case Studies: Comp Set RevPAR



What is the Projected Impact of OCC Hotel Impact on Portland Hotel Market?

## New City-Wide Demand

\& Based on the meeting planner survey, and as further supported by the TAP Analysis and Travel Portland lost business reports, the presence of a 600-room Convention Hotel could help Portland attract approximately 5 to 10 new convention groups annually

- Average group size ~ 4,000 total room nights per event
- Equates to 20,000 to 40,000 new convention group room nights in Portland market


## New Hyatt In-house Demand

* Hyatt hotels worldwide sales team
- 147 Account Executives
- 22 Sales offices worldwide
- Average $\$ 27 \mathrm{M}$ in rooms revenue for convention hotels
* Hyatt in-house team produces approximately $70 \%$ of all group business for its convention hotels
- SAG projected $50 \%$ to $70 \%$
* Hyatt estimates approximately 100,000 total group room nights annually at Portland Hyatt Regency
- Could generate 50,000 to 70,000 new group room nights in Portland hotel market


## Hyatt Case Study: Denver

* Pre-Booking: Hyatt Worldwide Sales Office pre-booked over \$108M worth of group business for the Denver Convention Hotel from 2003 through 2005
* Post-Opening: To date, WWSO has over \$193M in revenue booked through 2017
a WWSO Contribution: In Denver, the WWSO contributed between $70 \%$ and $88 \%$ of new group demand business


## Impact on Portland Market

\& The proposed OCC Hotel could generate significant new room nights for the Portland hotel market:

- New OCC City-Wide Groups: 20,000 to 40,000
- New Hyatt In-House Groups: 50,000 to 70,000
- TOTAL:

70,000 to 110,000
\& Assuming a total of 80,000 new room nights, the impact on Portland's market-wide occupancy:

- Year prior to OCC Hotel: $\quad 72.2 \%$
- Year 1 with OCC Hotel: 72.1\%
- Year 2 with OCC Hotel: 73.6\%


## Summary

## SUMMARY

* Is OCC achieving its goals?
- The OCC accomplishes its mission of generating economic impact for the metro region
- Lost business reports claim that a large convention hotel could further the OCC mission


## Summary

$*$ What is the state of the convention industry?

- The convention and hotel industries have nearly fully recovered from '08-'09 economic recession
- Majority of meeting planners see at least slow to moderate growth in their events foreseeable future
- The Portland hotel market, particularly the Central City area, continues to be robust, leading the national average annually by $10 \%$ to $15 \%$ occupancy points over past 7+ years
- Total room demand in the market increased an average of 87,000 room nights each year from 2001 to 2012


## Summary

$\approx$ Does OCC Hotel make a difference in Portland?

- Survey of 135 meeting planners substantiate the lost business reports and responded that the proposed OCC Hotel would make a difference in their selection process


## Summary

$\approx$ Do convention hotels impact existing hotels?

- Case studies of other comparable convention hotel projects support the projection that the proposed OCC Hotel could be absorbed into the Portland marketplace within the first few years of operations


## Summary

## $\approx$ What could be the impact in Portland?

- Meeting planner surveys, Hyatt in-house sales team, and other sources suggest the proposed OCC Hotel could further growth in the overall market by 70,000 to 110,000 room nights each year
- Based on the projections, the impact of the proposed OCC Hotel on existing market wide occupancy in Portland would be negligible (-0.1 \%) in the first year of operations, and overall market occupancy would increase by $1.4 \%$ in year 2


## Summary

* What could be the impact in Portland? (cont.)
- The incremental economic impact generated by the new demand brought on by the proposed OCC Hotel exceeds \$120M annually
- Only a large convention hotel offering a significant and proximate room block would enable Portland to garner the potential new demand


## Summary

## *Other Considerations?

- With the 75\%+ occupancy rates in Central City area, other new (albeit smaller) hotels are highly likely to be built anyway but would strictly cannibalize the existing market demand
- In last decade, over 2,100 new rooms in 22 new hotels were added to the Portland market with an average size of less than 100 rooms per hotel
- Not what the meeting planners need to select Portland


## Summary

* Other Considerations? (cont.)
- Ultimately, the "arms race" will come down to destination appeal:

Does Portland believe in its uniqueness and ability to attract?


[^0]:    . 50 nm

