

Apply for benefits anywhere, any time . . . wherever a computer with Internet access is available.

[www.ACCESSNebraska.ne.gov](http://www.ACCESSNebraska.ne.gov)

ACCESSNebraska is a convenient, online way to apply for the following Nebraska Medicaid and Economic Assistance programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Aid to Dependent Children (ADC)
- Aid to Aged, Blind and Disabled(AABD) Payment
- Low Income Home Energy Assistance Program (LIHEAP)
- State Disability Program
- Child Care Subsidy
- Refugee Resettlement Program
- Social Services for the Aged and Disabled (SSAD)

For more information about any of the programs above, visit the Department of Health and Human Services' website [www.dhhs.ne.gov](http://www.dhhs.ne.gov) and search for the program name.



## How can I check on the status of my benefits?

You may check on the status of your benefits through our website: [www.ACCESSNebraska.ne.gov](http://www.ACCESSNebraska.ne.gov) using "My Benefits". Information is available 24 hours a day, 7 days a week

### Medicaid:

(855) 632-7633

In Lincoln: (402) 473-7000

In Omaha: (402) 595-1178

### Economic Assistance:

(800) 383-4278

In Lincoln: (402) 323-3900

In Omaha: (402) 595-1258

DHHS Customer Service Center  
Open 8:00 a.m. - 5:00 p.m. Monday - Friday

### To Submit Documentation:

P.O. Box 85801  
Lincoln, NE 68501-85801  
Fax: (402) 471-9209  
[dhhs.andicenterlincoln@nebraska.gov](mailto:dhhs.andicenterlincoln@nebraska.gov)

P.O. Box 2992  
Omaha, NE 68102  
Fax (402) 595-1901  
[dhhs.andicenteromaha@nebraska.gov](mailto:dhhs.andicenteromaha@nebraska.gov)

Department of Health & Human Services



EOE/ADA

MLTC-PAM-1 (99162)



The fast, easy way to manage your Nebraska Medicaid and Economic Assistance Programs.



Now you have more options online:

[www.ACCESSNebraska.ne.gov](http://www.ACCESSNebraska.ne.gov)

# Don't Wait In Line, GO ONLINE!

[www.ACCESSNebraska.ne.gov](http://www.ACCESSNebraska.ne.gov)

Now there is no need to come to our office or wait in line. You can apply online for many Nebraska Economic Assistance and Medicaid programs.

Use any computer with Internet access—at home, at the library, at many community agencies such as senior centers, community action agencies, and at many Department of Health and Human Services (DHHS) offices.

## Other Useful Links

### • **Community Partners**

A search for agencies in your community to help you apply for assistance.



## My Account

- **View** current benefits
- **View** benefit history
- **Check** application status
- **View** correspondence
- **Renewal** Application

## Do I Qualify?

- **Online Assessment** Find which programs may fit your needs

After you apply you will receive a letter with your ACCESSNebraska PIN.

If you lose or forget your PIN,  
Call **1-855-632-7633** or **1-800-383-4278**  
ACCESSNebraska PIN.

## Apply

- **Complete** an application for DHHS benefits
- **Re-apply** for continuing benefits (recertification/ review)

## Report Changes

- **Report** changes in your household
- **Must be currently applying** or receiving benefits to use this feature

## Submit Documents

- **Scan and file** documents on your computer
- **Upload** these documents to DHHS
- **Must be currently applying** or receiving benefits to use this feature