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PUBLICATION TITLE	Revised	Other Available Languages*	On Internet?	Quantity
Accountancy, Board of				
California Board of Accountancy: Who We Are	2009		N	
Consumer Assistance Booklet	2014		Y	
Arbitration Certification Program				
Lemon-Aid for New Car Buyers	2016	S	Y	
California's Certified Arbitration Programs	2014	S	Y	
California's Lemon Law Q & A	2014	S	Y	
Architects Board				
Consumer's Guide to Hiring an Architect	2012		Y	
Consumer Tips for Design Projects	2014		Y	

*All publications are available in English. Use the pull-down arrows or the codes listed below to select additional languages when available.
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PUBLICATION TITLE	Revise Date	Other Available Languages	On Internet?	Number Requested
Automotive Repair, Bureau of				
A Consumer's Guide to Automotive Repair in California	2015	S	Y	
Auto Body Inspection Program	2012		Y	
Some Things You Need to Know About Smog Check in California	2015		Y	
Summer Driving Tips for Getting Your Car in Shape	2014		Y	
Winter Driving Tips	2014		Y	
Barbering & Cosmetology, Board of				
Board of Barbering & Cosmetology General Brochure	2009		Y	
Barbering: A Tradition in Excellence	2013		Y	
Chemical Exfoliation Safety Tips	2015		Y	
Chemical Hair Care Treatments (Consumer Fact Sheet 1)	2014		Y	
Complaint Process (Consumer Fact Sheet 2)	2014	V	Y	
Consumer Guide to Barbering and Cosmetology Services	2013	S, V	English only	
Cosmetology: Beauty at its Best	2013		Y	
Electrology	2014		Y	
Esthetics: Beauty is About Being Comfortable in Your Own Skin	2013		Y	
Eyelash Extensions Safety Tips	2016		Y	
Infection Control in the Salon (Consumer Fact Sheet 3)	2014		Y	
In-Home Services (Consumer Fact Sheet 4)	2014		Y	
Manicuring: Where Quality and Safety Go Hand-in-Hand	2013		Y	
Medical Spas: What You Need to Know (Consumer Fact Sheet 5)	2014		Y	
Skin Tag and Mole Removal (Consumer Fact Sheet 6)	2014	V	Y	
Pedicure Safety Tips	2013		Y	
Waxing Safety Tips	2015		Y	
Whirlpool Footspa Safety (Consumer Fact Sheet 7)	2014	V	Y	
Behavioral Sciences, Board of				
Professional Therapy Never Includes Sex	2011	S	Y	
Self-Empowerment: Choosing a Mental Health Professional in California	2008	K, S	Y	
Cemetery and Funeral Bureau				
For Peace of Mind ... Funeral and Cemetery Arrangements	2012		Y	
Consumer Guide to Cemetery and Funeral Purchases	2013	S	Y	
Pre Need Q & A	2013		Y	

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Board for Chiropractic Examiners				
A Consumer's Guide to Chiropractic Care	2015		Y	
About the Board for Chiropractic Examiners	2015		Y	
Contractors State License Board				
10 Tips for Making Sure Your Contractor Measures Up	2013	Ch, K, S, R, V	Y	
A Consumer Guide to Asbestos	2013		Y	
A Consumer's Guide to Filing a Small Claims Court Construction Claim	2013		Y	
A Consumer's Guide to Filing Construction Complaints	2013	S	Y	
A Homeowner's Guide to Preventing Mechanic's Liens	2013	S	Y	
After a Disaster-Don't Get Scammed!	2013	S	Y	
Before You Dive Into Swimming Pool Construction	2013		Y	
Building a Rewarding Career Protecting California Consumers	2013		Online only	
Choosing the Right Landscaper	2013		Y	
Owner-Builders Beware! Know Your Responsibilities	2013	S	Y	
Terms of Agreement: A Consumer's Guide to Home Improvement Contracts	2013		Y	
Tips for Hiring a Roofing Contractor	2013	S	Y	
Traveling Contractor Scams Tip Sheet	2008		Y	
What Is a Stop Order?	2013		Y	
What Seniors Should Know Before Hiring A Contractor	2013	S	Y	
What You Should Know Before You Hire A Contractor	2013	Ch, K, S, T, V	Y	
To order publications directly from CSLB: https://www2.cslb.ca.gov/OnlineServices/OrderForm/				
Electronic and Appliance Repair, Home Furnishings and Thermal Insulation, Bureau of				
Consumer Guide to the Bureau of Electronic and Appliance Repair, Home Furnishings and Thermal Insulation	2012		N	
California's Upholstered Furniture and Bedding Laws	2016		Y	
General Information/Misc.				
Consumer's Guide to Healthcare Providers	2014	S	Y	
Department of Consumer Affairs: Who We Are and What We Do	2014	S	Y	
Senior Scambuster Kit	various	S	Y	

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The Small Claims Court: A Guide to Its Practical Use	2016	S	Online Only	
Your Voice is Powerful! Learn What You Can Do to Solve Complaints	2009	S	Y	
Guide Dogs for the Blind, Board of				
What's So Special About Guide Dogs?	2015		Y	
Guide Dog Board	2010		Y	
Landscape Architects Technical Committee				
Selecting a Landscape Architect for Residential Projects	NONE		Y	
Medical Board				
Don't Wait—File a Complaint!	2016		Y	
How Complaints are Handled	2015	S	Y	
Information and Services for Consumers	2009	S	Y	
Most Asked Questions About Medical Consultants	2015	S	Y	
Questions and Answers About Investigations	2015	S	Y	
Naturopathic Medicine Committee				
A Consumer's Guide to Naturopathic Medicine	2014		Y	
Optometry, Board of				
Focus on Your Eyes: What to Expect at an Eye Examination	2012		Y	
Cosmetic Contacts: Change the Look of Your Eyes Safely and Legally	2012		Y	
California State Board of Optometry: Focus on Consumer Protection	2012		Y	
Pharmacy, Board of				
Bringing Prescription Drugs Into the U.S. from Foreign Countries	2010		Y	
Counterfeit Drugs (Fact Sheet)	2010		Y	
Counterfeit Drugs: Protect Yourself, Your Family, and Your Pets	2014		Y	
Diabetes: Engage Your Health Team!	2006	Ch, S, V	Y	
Did You Know? Oral Health Information	2006	Ch, S, V	Y	
Ever Miss a Dose of Your Medicine? Here are Some Tips	2006	Ch, S, V	Y	
Generic Drugs: High Quality, Low Cost	2006	Ch, S, V	Y	
Is Your Medicine in the News?	2006	Ch, S, V	Y	
Lower Your Drug Costs So You Can Keep Taking Your Medicine	2006	Ch, S, V	Y	

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Measuring Liquid Medicine	2008		Y	
Splitting Pills: Understanding the Benefits and Risks	2015		Y	
Thinking of Herbals?	2006	Ch, S, V	Y	
Traveling Medicine Chest	2008		Y	
To order publications directly from the State Board of Pharmacy, go to https://www.dca.ca.gov/webapps/pharmacy/pubs_request_consumers.php				
Physician Assistant				
What is a Physician Assistant?	2013	S	Y	
Podiatric Medicine				
Diabetics: Keep an Eye on Your Feet	2008	S	Y	
Doctors of Podiatric Medicine ...Keeping America on the Move	2011	S	Y	
Information for Consumers	2015	S	Y	
Information on Advertising	2015		Y	
You Don't Have to Live with Foot Pain: Orthotics Can Help	2008	S	Y	
Private Postsecondary Education, Bureau for				
Success Starts Here	2013		Y	
Professional Fiduciaries Bureau				
Do You Need a Professional Fiduciary?	2014		Y	
Do You Provide Fiduciary Services and Need to be Licensed?	2014		Y	
What is a Professional Fiduciary?	2015		N	
What You Should Know Before Hiring a Professional Fiduciary	2014		Y	
Psychology, Board of				
For Your Peace of Mind: A Guide to Psychological Services	2014	Ch, K, R, S, T, V	Y	
Real Estate, Bureau of				
A Consumer Guide to Filing Real Estate Complaints (RE-51)	2014	S	Y	
California Bureau of Real Estate (RE-10)	2014	S	Y	
Consumer Recovery Account (RE-3)	2016		Y	
Financial Sense to White Picket Fence (RE-18)	2016		Y	
Finding the Right Real Estate Agent: What You Should Do (RE-16)	2016		Y	
Foreclosure Informaiton for Homeowners (RE-14)	2016		Y	
Fraud Warnings for CA Homeowners in Financial Distress (RE-12)	2016		Y	
Living in a California Common Interest Development (RE-39)	2016		Y	

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Loan Modification Self-Help Guide (RE-21)	2014		Y	
Preventing Real Estate Fraud: How to Protect Yourself and Your Home (RE-17)	2014	S	Y	
Quick Guide for Landlords Hiring a Property Manager	2014		Y	
Quick Guide for Tenants Renting a Home (RE-35A)	2016		Y	
Reverse Mortgages: is One Right For You? (RE-52)	2015	S	Y	
Using the Services of a Mortgage Broker (RE-35)	2015		Y	
<p>The Bureau of Real Estate has many more publications that are not listed here. For a complete list and order form go to the CalBRE website at www.dre.ca.gov/Publications/CompleteListPublications.html</p>				
Registered Nursing, Board of				
Enforcement Division	2015		Y	
Protecting California's Healthcare Consumers	2015		Y	
Registered Nurses in Recovery	2015		Y	
Respiratory Care Board				
Home Care Brochure	2006		Y	
Unlicensed Practice Alert	2006		Y	
Security and Investigative Services, Bureau of				
A Consumer's Guide to Repossession Practices	2016		Y	
A Guide to the Bureau of Security and Investigative Services	2007	S	Y	
Consumer Guide to Alarm Companies	2015		Y	
Locksmith Consumer Tips	2015		Y	
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board				
Mail Order/Internet Hearing Aids (Info sheet 5)	NONE		Y	
Structural Pest Control Board				
Questions and Answers About Fumigation	2013		Y	
Questions and Answers About Termites	2013		Y	

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PUBLICATION TITLE	Revise Date	Other Available Languages	On Internet?	Number Requested
Telephone Medical Advice Services				
Medical Advice by Phone? License Required.	2011		Y	
Veterinary Medical Board				
Protect Your Pet: Know Your Veterinary Healthcare Team!	2009		Y	
What You Need to Know (Info card)	2009		Y	
Who's Who in the Veterinarian's Office	2009		Y	
Vocational Nursing and Psychiatric Technicians, Board for				
Consumer Protection and the Enforcement Division	2016		N	
Enforcement Division	2016		N	
Protecting California's Healthcare Consumers	2016		N	

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