# Internet Explorer Version 11

Users of Internet Explorer (Version 11) have been experiencing issues with accessing the ALIRTS website. For users running Internet Explorer 11, please do the following:

1. Launch Internet Explorer

2. Type (http://www.alirts.oshpd.ca.gov into the "address" bar and press the Enter Key.

3. Go to the "Tools" on the upper right hand corner of your Internet Explorer browser

3
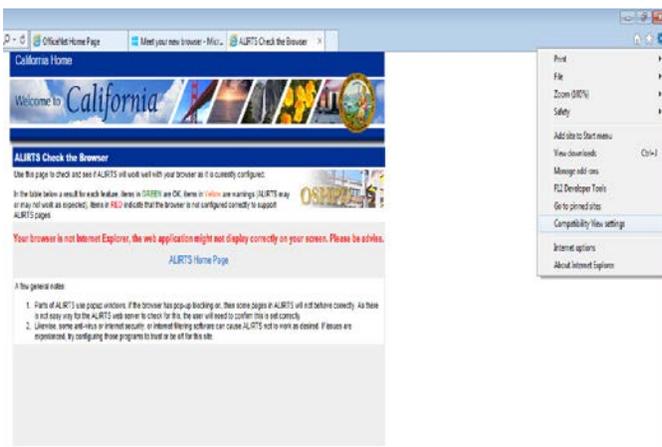
4. Select "Compatibility View Settings."
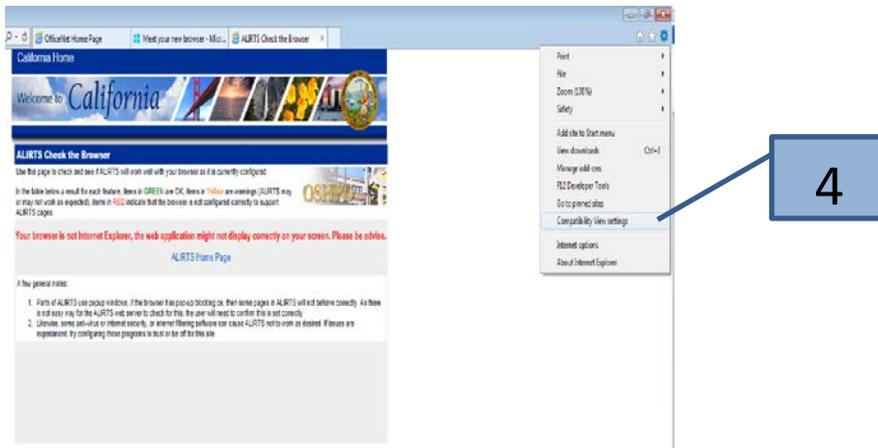
5. Enter http://www.alirts.oshpd.ca.gov/ and click "add."
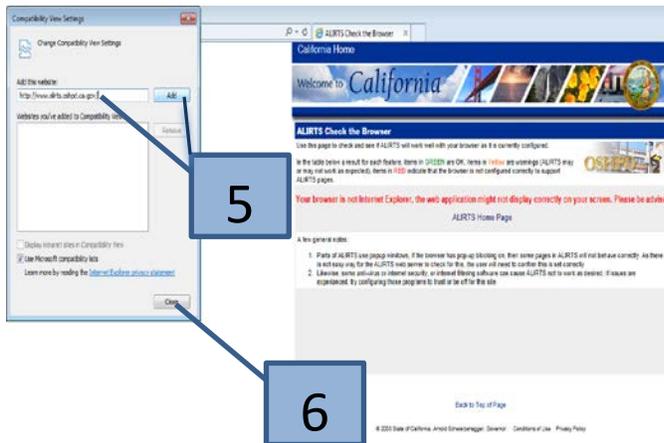
6. Click "close" and your browser will automatically reset to the ALIRTS website.

Questions? Please contact the ALIRTS Support Line at (916)-326-3854

Hours of support are 8:00am and 5:00pm, Monday-Friday