INSTRUCTIONS FOR ORDERING AUDIO

Please make sure that the form is complete before submitting it to the court. To obtain a copy of the audio from a hearing, visit Customer Service at the Nesbett Courthouse (see address below) or mail in a completed request form along with a \$20 deposit to the following address:

Alaska Court System Audio Duplication 825 W. 4th Avenue Anchorage, Alaska 99501

Each CD holds approximately 6 to 8 hours of audio. If your request requires more than one CD, you will be charged for each additional CD. Fees for electronic recordings can be found in Administrative Rule 9(d).

Your request **must contain CD/tape/media numbers** and **log numbers** in addition to hearing dates and case number. This information is available in the log notes located within the case file. You may come to the Customer Service counter at the Nesbett Courthouse and view the log notes to obtain the media numbers and log numbers, or you can submit a written request to Customer Service for the log notes. Customer Service can also be contacted at (907) 274-8611 (select option '0').

Customers located <u>outside</u> of Anchorage may submit a separate request to the Records Division for a copy of the log notes (by fax or by mail). The Records Division will not provide media or log numbers over the telephone. The Records Division fax number is (907) 264-0873.

- If the request is for a hearing before 2000, the customer **MUST** provide a copy of the log notes, however, customers may submit log notes with ANY audio request.
- Audio recordings may be duplicated in the same format as the original recording. For example, if the original media was recorded on ForTheRecord (FTR) CD, the audio will be duplicated to CD in FTR format. However, if the original media is on cassette, the audio will be duplicated to a CD.
- ► The ForTheRecord (FTR) audio player can be downloaded for free at www.ForTheRecord.com. CourtSmart CDs come with their own mini-player on each CD no installation is required.

FORMATS

If the desired hearing took place. . . it is most likely...

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Prior to 2000 or 2001 (approximately)	 on cassette tape
Between 2001 through early 2009	- on CD, in FTR audio
Between summer 2009 to the present	- on CD, in CourtSmart audio

Mac users: Please specify if you plan to use the audio on an Apple computer.

Note: Multiple formats cannot be duplicated to the same CD. For example, a 2007 hearing on FTR Gold and a 2009 CourtSmart hearing cannot be put on the same CD.

Please allow 5 business days for completion of your order. Thank you!

AUDIO RECORDING REQUEST

Please allow up to 5 business days to complete your order. Large requests may take longer. Today's Date: Most audio recordings are duplicated on compact disc for use with computers. Requests for grand jury audio must be accompanied by the requestor's Entry of Appearance. Mac-compatible? ☐ Check here if you plan to use this audio on an Apple computer. Call for pick-up ☐ Mail to address below ☐ State agency pick-up box Select One: For Agencies/Attorneys only:

Name of Law Office or Agency ☐ Check here if court appointed Requested by: Address: **Phone Number:** Case Number: Case Name: Hints for listing media numbers and log numbers: On the log notes for the desired hearing, the media/CD/tape number is generally located in the upper left quarter of the first page. The log numbers are the timestamps—hours, minutes, and seconds—either handwritten in that upper left area, or listed down the left margin (on typed log notes). Attach a copy of the log notes or complete the information below: Failure to specify information accurately and completely may delay order processing. Note: If the hearing took place before 2001, complete log notes must be attached to this request. Type of Beginning Hearing Tape #, CD # or Media # End Proceeding (CourtSmart only: log notes may use Log # Date Log# Courtroom # in place of media #) Payment: Payment for audio recordings must be submitted along with this request or it will not be processed. Each CD holds approximately 6 to 8 hours of audio and can only have one format per CD. If your request requires more than one CD, you will be charged for each additional CD. Fees for electronic recordings can be found in Administrative Rule 9(d). ☐ I have included cash or check in the amount of \$_____ to pay for this audio request. I understand that unclaimed requests will be destroyed 90 days after initial pick-up notification. OFFICE USE ONLY Receipt Number _____ Name ☐ Voicemail Amount Paid _____ Amount Owed ____ Date Called/Mailed