AS A PUBLIC HEALTH NURSE, I HELP MY PATIENTS WITH A WIDE RANGE OF NEEDS.

Today, I was looking for free window air conditioners or fans to alleviate my patient's concerns with heat stroke. When I called Delaware 2-1-1, I was assisted by a friendly representative who was able to set my patients up with free window air conditioners through New Castle County's Summer Cooling Program.

-Becky, New Castle

AT 23 WEEKS PREGNANT, I WAS WORRIED ABOUT BEING ABLE TO PROVIDE THE BEST HOME FOR MY BABY.

When I called Delaware 2-1-1, the representative I spoke with referred me to public assistance programs such as Medicaid, WIC and SNAP. She also put me in touch with the Nurse-Family Partnership, where I enrolled and am receiving regular visits from a nurse who has helped me with breastfeeding and educated me about my baby's developmental milestones.

-Catelyn, Delaware City

MY 8-YEAR-OLD SON IS AUTISTIC.

I contacted Delaware 2-1-1 trying to find a way to help my son improve his speech skills. Delaware 2-1-1 referred me to Easter Seals, who not only helped my son with his speech, but also with his social integration skills. I am so thankful for the extra help and support that I have received for my son.

-Nasir, Millsboro

HELP IS JUST A CALL—OR CLICK—AWAY!

① DIAL 2-1-1

♥ VISIT DELAWARE211.ORG



DELAWARE 2-1-1 IS PART OF A NATIONAL 2-1-1 SYSTEM COVERING 90% OF THE UNITED STATES POPULATION.

Locally, Delaware 2-1-1 is led by United Way of Delaware, whose mission is to improve the quality of life for all Delawareans by ensuring all children start school prepared to learn, adolescents do well in school and in life, everyone has access to healthcare and both individuals and families are financially empowered. For more information, visit *uwde.ora*.

Nationally, United Way Worldwide (UWW) and the Alliance for Information and Referral Systems (AIRS) are committed to providing leadership so that every American has access to 2-1-1, an essential service.

© DIAL 2-1-1

MONDAY THROUGH FRIDAY FROM 8 AM-9 PM

VISIT DELAWARE211.ORG
ANY TIME, DAY OR NIGHT

f FIND US ON **FACEBOOK**

FACEBOOK.COM/DELAWARE211

FIND US ON TWITTER

@DFI AWARF211





DELAWARE 2-1-1 CONNECTING YOU TO COMMUNITY RESOURCES



2-1-1

DELAWARE211.ORG

INFO@DELAWARE211.ORG



IN TIMES OF NEED, IT CAN BE HARD TO KNOW WHERE TO TURN FOR HELP.

Delaware 2-1-1 is here for you. With one call, you can talk to a trained information and referral specialist who will listen to your concerns and guide you to local agencies and services that can help.

Are you behind in your rent or mortgage payment?
Are you looking for childcare or help with an aging relative? Do you need help finding low-income housing or need food to feed your family? Are you a new mother and concerned about how best to care for your baby?
Do you need assistance with a utility bill?

You are not alone. More than 115,000 people talk to us each year with these needs and more. Our service is free, fast, confidential and available statewide Monday through Friday from 8 AM-9 PM. Get the answers you need today by dialing 2-1-1 from any mobile or landline phone or by visiting us on our website at *delaware211.org*.

GET CONNECTED. GET ANSWERS.

① DIAL **2-1-1**

VISIT DELAWARE211.0RG

English- and Spanish-speaking specialists available. Remember: Dial 9-1-1 for life-threatening emergencies.



basic needs

21.954 Delaware 2-1-1

5,768 Delaware 2-1-1

FINANCIAL ASSISTANCE

Delaware 2-1-1 is ready to help you plan for and meet the many costs that come with owning or renting a home, and other ongoing financial needs such as utility payments and medical bills. These expenses can add up quickly—let us connect you to resources that can make them easier for you to manage.

BASIC NEEDS

We know it can be difficult keeping up with life's everyday needs like food, housing and clothing. By contacting Delaware 2-1-1, you can learn about services available to provide these and other essentials such as household items and even diapers for your baby, whether on a one-time or more frequent basis.

DELAWARE 211.0RG



frightening and overwhelming. With Delaware 2-1-1, you can access local organizations and agencies that are dedicated to rebuilding your health. Guidance is also available to help you make the best decisions regarding health insurance, dental plans, counseling and preventative health care.

4.164 clients received support through Delaware 2-1-1

8.652 clients received health services through Delaware 2-1-1

LOOKING TO SHARE YOUR TIME AND



HOUSING

In today's tough economy, many of us are struggling to keep our homes or obtain affordable housing. By calling Delaware 2-1-1, you can speak confidentially to a specialist who will find a local service provider or program to meet your needs like getting you and your family emergency shelter, transitional housing or even critical home repairs so that you are safe.

HFALTH

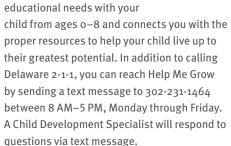
When you or a loved one is sick, it can be

SERVICES WITH THOSE IN NEED? DELAWARE 2-1-1 CAN ALSO CONNECT YOU TO VOLUNTEER OPPORTUNITIES.

In addition to referring you to a wide range of existing communitybased resources, Delaware 2-1-1 SPECIAL offers several programs focused on specific needs.

HELP ME GROW

The Help Me Grow program works with you to identify possible behavioral and



GHelpme

CANCER HELPLINE

SERVICES

618

children were

Help Me Grow

When you or someone you know is diagnosed with cancer, it is normal to have many questions or concerns. Cancer Helpline provides you with the immediate support you need by connecting you to local and national resources to help you make informed decisions. Whether you are a patient, a family member or a friend, our Cancer Helpline is ready to lend a hand.

CRISIS PREPAREDNESS AND RESPONSE

Natural or man-made, disasters like tornadoes or floods and personal emergencies like house fires are a reality. You need to know where to go and what to do to stay safe during these times. In partnership with the State of Delaware, Delaware 2-1-1 works with state officials to provide residents with accurate and up-to-date information.

2.292

clients received transportation

Delaware 2-1-1

clients received

Delaware 2-1-1

assistance

through

1.267

through

concerns and refer you to programs that offer valuable support. Call Delaware 2-1-1 to find out how we can help you in these—

and many more—areas of need.

take the time to listen to your

Delaware 2-1-1's trained specialists

⊗ Food

⊗ Senior Services

○ Clothing

