

Denti-Cal California Medi-Cal Dental Bulletin

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Volume 31, Number 2

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Training Seminars

Reserve an available spot for one of
our open training seminars.

Webinar
Basic & EDI/D525 - Feb. 3 2015

Novato
Workshop/D526- Feb. 12, 2015

Visalia
Workshop/D527 - Feb. 26 2015

Provider Enrollment Assistance Line

Speak with an Enrollment
Specialist. [Go here for more
information!](#)

Wednesday, Feb. 18, 8 am - 4 pm.

Sign-Up for the Denti-Cal Fee-For-Service Provider E-Mail List

Denti-Cal is excited to announce the Denti-Cal Provider E-Mail List as another option to receive updates related to the Denti-Cal program. To subscribe to the Denti-Cal Provider E-mail List, please visit www.denti-cal.ca.gov/WSI/Prov.jsp?fname=dc_prov_email_signup_form and complete the online form. **After submitting the form, an e-mail will be sent requesting authorization to be added to the e-mail list.** After approval has been made, providers will receive regular updates and information about the Denti-Cal program. Providers may unsubscribe from the e-mail list at any time.

Questions related to this topic or the Denti-Cal program in general can be directed to the Provider Customer Service line at 1-800-423-0507.

Reminder: Website Update Postcards to be Discontinued

Providers are reminded that the new Denti-Cal Provider [E-Mail List](#) will be replacing the Denti-Cal Website Update Postcards. The final postcards will be mailed out in April 2015.

Providers are encouraged to sign-up for the e-mail notifications on the [Denti-Cal website](#). More information regarding the e-mail list can be found in [Bulletin v.31, #1](#).

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No Claim Activity

Providers who have not submitted a claim for reimbursement from the Medi-Cal program for one year shall be deactivated per Welfare and Institutions Code Section 14043.62 (a), which reads as follows:

The department shall deactivate, immediately and without prior notice, the provider's number, including all business addresses used by a provider to obtain reimbursement from the Medi-Cal program when warrants or documents mailed to a provider's mailing address or its pay to address, if any, or its service or business address, are returned by the United States Postal Service as not deliverable or when a provider has not submitted a claim for reimbursement from the Medi-Cal program for one year. Prior to taking this action the department shall use due diligence in attempting to contact the provider at its last known telephone number and ascertain if the return by the United States Postal Service is by mistake or shall use due diligence in attempting to contact the provider by telephone or in writing to ascertain whether the provider wishes to continue to participate in the Medi-Cal program. If deactivation pursuant to this section occurs, the provider shall meet the requirements for reapplication as specified in this article or the regulations adopted thereunder.

If you have not had any claim activity in a 12-month period, and wish to remain an active provider in the Denti-Cal Program, please complete the No Claim Activity form attached to this bulletin and mail it to:

**Denti-Cal
California Medi-Cal Dental Program
PO Box 15609
Sacramento, CA 95852-0609**

If your provider number is deactivated, you must reapply for enrollment in the Denti-Cal Program. To request an enrollment package contact Denti-Cal toll-free at (800) 423-0507, or download the Denti-Cal application forms from the Denti-Cal website at www.denti-cal.ca.gov.

NEED MORE INFORMATION?

Provider Enrollment Workshops



Are you a dental provider who is interested in joining the Denti-Cal program but don't know where to start? Do you have questions about the Denti-Cal enrollment process? Then please drop-in anytime during the hours scheduled below to attend one of our enrollment workshops! Registration is preferred, but not required.

Date/Time:	Location:	County:
Wednesday, Feb. 11, 2015 8:00 AM- 4:00 PM Register Now!	Hampton Inn Norco-Corona/Eastvale 1530 Hamner Ave. Norco, CA 92860	Riverside County
Wednesday, Feb. 25, 2015 8:00 AM- 4:00 PM Register Now!	Homewood Suites by Hilton Oakland-Waterfront 1103 Embarcadero Oakland, CA 94606	Oakland County