

Denti-Cal California Medi-Cal Dental Bulletin

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Training Seminars

Reserve an available spot for one of our open training seminars.

Webinar
Basic & EDI/D554 - Apr. 14, 2015

Riverside
Workshop/D555 - Apr. 16, 2015

El Centro
Basic & EDI/D556 - Apr. 23, 2015
Advanced/D557 - Apr. 24, 2015

Provider Enrollment Assistance Line

Speak with an Enrollment Specialist. [Go here for more information!](#)

Wednesday, Apr. 22, 8 am - 4 pm.

Clarification Regarding Dental Services Provided to Limited Scope Medi-Cal Beneficiaries in Federally Qualified Health Centers and Rural Health Clinics

On September 26, 2013, the United States Court of Appeals for the Ninth Circuit in the case of California Association of Rural Health Clinics, et al., v. Toby Douglas, Director of the California Department of Health Care Services, et al., issued a mandate based on the Court's September 17, 2013, decision, that three (3) previously excluded optional Medi-Cal services, when provided by Federally Qualified Health Centers (FQHCs) and Rural Health Clinics (RHCs), are covered by Medi-Cal, namely: Adult Dental, Chiropractic, and Podiatric.

The Department of Health Care Services (DHCS) continues to abide by the California Association of Rural Health Clinics v. Douglas (CARHC) Ninth Circuit court ruling, which has also been summarized in previously published notices. Pursuant to the court ruling, optional Medi-Cal services are available to full-scope adult beneficiaries when the services are medically necessary. As a matter of clarification, DHCS notes that the CARHC ruling does not expand the level of services available to limited scope adult beneficiaries. Therefore, dental services rendered to limited scope beneficiaries in an FQHC or RHC clinic continue to remain limited to emergency dental services and federally required adult dental services. For additional information regarding the specific service codes and descriptions of the emergency and federally required adult dental services, please refer to the [Medi-Cal Dental \(Denti-Cal\) Provider Handbook](#).

Please contact the Denti-Cal Provider Customer Service line at 1-800-423-0507 if you have any questions related to the scope of dental benefits in the Medi-Cal Dental Program. For questions related to billing, please contact the Medi-Cal Telephone Service Center at 1-800-541-5555. If you are out-of-state billing provider with billing related questions, please contact (916) 636-1200.

Providers May Not Bill Beneficiaries for Covered Services

Providers may not submit a claim to, or demand or otherwise collect reimbursement from, a Medi-Cal beneficiary, or from other persons on behalf of the beneficiary, for any procedure that is a covered Denti-Cal benefit (other than Share of Cost). Providers may bill beneficiaries for non-covered procedures only if the beneficiary understands that the procedure is not covered by Denti-Cal and that the beneficiary will be responsible for the payment of the procedure. Providers may not bill beneficiaries for any denied services other than those services denied for not being a benefit of the program.

On the Medi-Cal application every provider signed an agreement to not collect reimbursement from a Medi-Cal beneficiary for any service included in the Denti-Cal program's scope of benefits.

Please refer to Section 51002 of [Title 22 of the California Code of Regulations, Title 42, Volume 3, of the Code of Federal Regulations Section 447.15](#), and [Welfare & Institutions Code Section 14107.3](#) for statutes and regulations governing this policy. Additional billing information is found in "Section 2- Program Overview" in the "[Billing and Payment Policies](#)" section of the Provider Handbook.

For questions, please contact the Denti-Cal Provider Customer Service line at (800) 423-0507.

Annual Denti-Cal Referral List Refresh

Providers who were added to the Denti-Cal referral list prior to December 1, 2014 and who wish to remain on the list will be required to submit a new [Medi-Cal Dental Patient Referral Service Form](#). Upon receipt of a notification, providers will have 35 business days to complete and submit the form. Providers who do not submit the form will be removed from the referral list.

There are several options for completing and returning the form:

- ◆ Electronically submit the completed [Medi-Cal Dental Patient Referral Service Form](#) and click the "Submit by Email" option
- ◆ Mail the form to Denti-Cal in the postage paid envelope provided
- ◆ Fax the form to the Denti-Cal Provider Services fax number at 916-631-1191
- ◆ Call the Provider Customer Service line at 1-800-423-0507, to have a representative assist you with completing the form

This referral service is an excellent resource for enrolled Denti-Cal providers to build, maintain, or increase their patient base while making available the highest level of dental service for the state's Medi-Cal beneficiaries. Thank you for your continued support and participation as we strive to improve oral health for millions of California Medi-Cal beneficiaries.

NEED MORE INFORMATION?

Provider Enrollment Workshops



Are you a dental provider who is interested in joining the Denti-Cal program but don't know where to start? Do you have questions about the Denti-Cal enrollment process? Then please drop-in anytime during the hours scheduled below to attend one of our enrollment workshops! Registration is preferred, but not required.

Date/Time:	Location:	County:
Thursday, Apr. 9, 2015 8:00 AM- 4:00 PM Register Now!	DoubleTree by Hilton Hotel Claremont 555 W. Foothill Blvd. Claremont, CA 91711	San Bernardino County
Thursday, Apr. 23, 2015 8:00 AM- 4:00 PM Register Now!	DoubleTree by Hilton Hotel Bakersfield 3100 Camino Del Rio Court Bakersfield, CA 93308	Kern County

Verify Your Tax Identification Number (TIN)

The California Medi-Cal Dental Fee for Service Program (Denti-Cal) reports annually to the Internal Revenue Service (IRS) the amount paid to each enrolled billing provider. The business name and TIN must match exactly with the name and TIN on file with the IRS. If the business name and TIN do not match, the IRS requires Denti-Cal to withhold 28% of future payments.

Tax Identification Number

The TIN may either be a Social Security Number (SSN) or an Employer Identification Number (EIN). Denti-Cal uses the TIN to report earnings to the IRS, which are printed on the front of the check and on the Explanation of Benefits (EOB) you receive from Denti-Cal. Please verify that the business name and TIN on the next check/EOB you receive from Denti-Cal are correct. If the business name and TIN appearing on your Denti-Cal check/EOB are correct, you do not need to notify Denti-Cal.

Updating Your Tax Identification Number

Updating your TIN is necessary only if:

- ◆ Your legal name and/or TIN are incorrect: a [Medi-Cal Supplemental Changes - DHS 6209 \(Rev. 2/08\)](#) form may be used to make changes if the entity itself has not changed. Please attach a valid, legible copy of a legal document for the name change and/or an official document from the IRS (Form 147-C, SS-4 Confirmation Notification, 2363 or 8109C).
- ◆ Your business type has changed (for example: a sole proprietorship): you will be required to complete a [Medi-Cal Provider Application - DHS 6204 \(Rev. 2/08\)](#), [Medi-Cal Disclosure Statement - DHS 6207 \(Rev. 11/11\)](#), and a [Medi-Cal Provider Agreement - DHS 6208 \(Rev. 11/11\)](#). A corporation or partnership will be required to complete a new [Medi-Cal Provider Group Application - DHS 6203 \(Rev. 2/08\)](#), [Medi-Cal Disclosure Statement - DHS 6207 \(Rev. 11/11\)](#), and a [Medi-Cal Provider Agreement - DHS 6208 \(Rev. 11/11\)](#).
- ◆ You have incorporated: attach a valid, legible copy of the Articles of Incorporation showing the name of your corporation and a legible copy of an official document from the IRS (Form 147-C, SS-4 Confirmation Notification, 2363 or 8109-C).
- ◆ Your corporation is doing business under a fictitious name: attach a valid, legible copy of the fictitious name permit issued by the Dental Board of California.

A copy of the Tax Identification Change Information form has been attached to this bulletin. To obtain the other forms mentioned above, please contact the Denti-Cal Telephone Service Center at (800) 423-0507 or visit the Denti-Cal website: www.denti-cal.ca.gov. Failure to submit the appropriate forms and supporting documents will delay the processing of your application and your application will be returned as incomplete.

For additional information or questions regarding the verification of TINs, please call the Denti-Cal Provider Customer Service line at (800) 423-0507.

Visit Denti-Cal at the California Dental Association Convention (CDA Presents) in Anaheim 2015

Be sure to visit the Denti-Cal Booth at the CDA Presents in Anaheim, Thursday, April 30th through Saturday, May 2nd. Representatives from Denti-Cal will be on hand in Booth 761, Hall B of the Anaheim Convention Center to provide current Denti-Cal information and answer questions regarding enrollment, restoration of some adult dental services, Electronic Data Interchange (EDI), provider trainings and more!

In addition, Delta Dental will be presenting a seminar "The Ins and Outs of California's Denti-Cal Program." This course will include an overview of the state's Denti-Cal program, specifically designed to help dentists understand the program's policies and requirements. The seminar is designed to help dental professionals understand the ins and outs of the program and will cover the new services available with the return of adult coverage.

Please see details at the CDA website: <http://www.cdapresents.com/Anaheim2015.aspx>

Reminder: Website Update Postcards to be Discontinued

Providers are reminded that the new Denti-Cal Provider [E-Mail List](#) will be replacing the Denti-Cal Website Update Postcards. The final postcards will be mailed out in April 2015.

Providers are encouraged to sign-up for the e-mail notifications on the [Denti-Cal website](#). More information regarding the e-mail list can be found in [Bulletin v.31, #1](#).



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