

Denti-Cal California Medi-Cal Dental Bulletin

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Visit Denti-Cal at the California Dental Association Convention (CDA Presents) in San Francisco 2015

Training Seminars

Reserve an available spot for one of our open training seminars.

Webinar

Basic & EDI/D572 - Aug. 4, 2015

Bakersfield

Basic & EDI/D573 - Aug. 12, 2015

Advanced/D574 - Aug. 13, 2015

Provider Enrollment Assistance Line

Speak with an Enrollment Specialist. [Go here for more information!](#)

Wednesday, Aug. 19, 8 am - 4 pm.

Upcoding

Providers are reminded that upcoding, billing the Medi-Cal program for more expensive services than are actually provided, is considered a fraudulent activity. Examples of upcoding include, but are not limited to:

- ◆ Billing for surfaces on a restoration that were not provided, e.g. an MOB amalgam when only an MO amalgam was performed.
- ◆ Billing for more complex procedures than were actually provided, e.g. a surgical extraction when a simple extraction was performed.

If it is discovered that a provider is billing for services more costly than those actually performed, the Surveillance and Utilization Review department of Denti-Cal, at the direction of the Department of Health Care Services, Medi-Cal Dental Services Division, may place the provider on Prior Authorization and/or Special Claims Review, may recover any overpayments, and/or may refer the provider to the Attorney General's Office and/or the Dental Board of California.

More information about fraud and abuse can be found on the Medi-Cal Fraud and Abuse website at <http://www.dhcs.ca.gov/individuals/Pages/StopMedi-CalFraud.aspx>.

For questions regarding this article or other topics please call the Denti-Cal Provider Service line at 800-423-0507.

Updated Disclosure Statement and Rendering Provider Application/Disclosure Forms

In accordance with *Welfare and Institutions (W&I) Code* Section 14043.75(b), the Department of Health Care Services (DHCS) has established revised application form requirements, see below. Providers applying to the Medi-Cal Dental program must follow these guidelines in order to be reimbursed. This bulletin implements W&I Code Sections 14043.15 and 14043.26 and has the full force and effect of law.

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Beginning **July 6, 2015**, the applicant or provider, when required pursuant to *California Code of Regulations* (CCR), Title 22, Sections 51000.30, 51000.31, 51000.32, 51000.35, and/or 51000.45, shall complete and submit, as applicable, the following revised forms:

- ◆ Individual providers who are rendering dental services as members of a provider group or groups must use the *Medi-Cal Rendering Provider Application/Disclosure Statement/Agreement for Physician/Allied/Dental Providers* (DHCS 6216, rev. 2/15).
- ◆ Unless a provider or applicant is required to complete the *Medi-Cal Rendering Provider Application/Disclosure Statement/Agreement for Physician/Allied/Dental Providers* (DHCS 6216, rev. 2/15) form, the provider or applicant must use the *Medi-Cal Disclosure Statement* (DHCS 6207, rev. 2/15) form.

The updated forms are available on the Denti-Cal Application Forms page on the [Denti-Cal website](#).

If you have any questions, please contact the Denti-Cal Provider Customer Service line at (800) 423-0507.

Non-Intravenous Conscious Sedation (D9248)

A dentist may not administer Non-Intravenous Conscious Sedation (D9248) to a patient unless the dentist possesses one of the following:

- ◆ A valid General Anesthesia permit;
- ◆ A valid Conscious Sedation permit; or
- ◆ A certificate as a provider of Oral Conscious Sedation from the Dental Board of California.

A provider who possesses a valid General Anesthesia permit or a valid Conscious Sedation permit can provide non-intravenous conscious sedation.

A physical evaluation and medical history shall be taken **before** the administration of non-intravenous conscious sedation to a beneficiary. Any dentist who administers or orders the administration of non-intravenous conscious sedation to a beneficiary shall maintain records of the physical evaluation, medical history, and non-intravenous conscious sedation procedures used as required by the board regulations.

The failure to document any of the above records has been deemed unprofessional conduct by the Dental Board of California. The failure to perform any evaluation or monitoring of the patient has been deemed negligence by the Dental Board of California.

Please review the Dental Board of California Website for statutes and regulations on the use of non-intravenous conscious sedation: <http://www.dbc.ca.gov/lawsregs/index.shtml>.

For questions regarding non-intravenous conscious sedation please call the Denti-Cal Provider Service line at 800-423-0507.

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NEED MORE INFORMATION?

Provider Enrollment Workshops



Are you a dental provider who is interested in joining the Denti-Cal program but don't know where to start? Do you have questions about the Denti-Cal enrollment process? Then please drop-in anytime during the hours scheduled below to attend one of our enrollment workshops! Registration is preferred, but not required.

Date/Time:	Location:	County:
Wednesday, Aug. 12, 2015 8:00 AM- 4:00 PM Register Now!	Hilton Garden Inn San Bernardino 1755 S Waterman Ave San Bernardino, CA 92408	San Bernardino County
Wednesday, Aug. 26, 2015 8:00 AM- 4:00 PM Register Now!	Hampton Inn & Suites Fresno-Northwest 7194 Kathryn Avenue Fresno, CA 93722	Fresno County

Medi-Cal Dental Patient Referral Service

Denti-Cal providers are encouraged to take advantage of a free referral service for accepting Denti-Cal patients. This referral service can be an excellent resource for enrolled Denti-Cal providers to build, maintain, or increase their patient base while making available the highest level of dental service for the state's medically needy.

If you are a provider interested in this service, or need to update the information currently on file, please fill out the newly updated [Medi-Cal Dental Patient Referral Service Form](#) attached to this bulletin. Complete the form in one of the following ways:

- ◆ Access the form and complete on-line at www.denti-cal.ca.gov. The form can be completed and submitted online.
- ◆ Fax the completed form to 916-631-0672.
- ◆ Mail the completed form to:
 - Denti-Cal
 - Attn: Provider Enrollment
 - P.O. Box 15609
 - Sacramento, CA 95852-0609
- ◆ Call the Provider Customer Service Line at 1-800-423-0507 and an agent will assist you in completing the form.

If you have any questions about the form or the referral service, please contact the Provider Customer Service line at 1-800-423-0507.

Visit Denti-Cal at the California Dental Association Convention (CDA Presents) in San Francisco 2015

Be sure to visit the Denti-Cal booth at the [CDA Presents](#) in San Francisco, starting Thursday, August 20, 2015 through Saturday, August 22, 2015. Representatives from Denti-Cal will be on hand in Booth 825 of the Moscone South to provide current Denti-Cal information and answer questions regarding Electronic Data Interchange (EDI), provider training, enrollment application assistance, and more!

In addition, the California Department of Health Care Services and Delta Dental of California will be presenting a seminar "The Ins and Outs of California's Denti-Cal Program" on August 20, 2015 – be sure to check the convention guide for time and location. This course will include an overview of the State's Medi-Cal Dental program, specifically designed to help dentists understand the program's policies and requirements. The seminar is designed to help dental professionals understand the ins and outs of the program. The course will help providers understand:

- ◆ The overall program structure, including Department priorities and other important information,
- ◆ The program's fundamental rules and requirements,
- ◆ How to avoid common billing and authorization request mistakes,
- ◆ When and how to appeal a treatment authorization request or claim denial, and
- ◆ What services are available to all enrolled providers, including customized assistance for provider offices.

For more details, visit the CDA website at <http://www.cdapresents.com/SF2015.aspx>.



PO Box 15609
Sacramento, CA
95852-0509
(800) 423-0507