

Veterans Choice Program Eligibility Details

Updated December 1, 2015

To be eligible for the Veterans Choice Program, a Veteran must be enrolled in VA health care and meet at least one of the following criteria.

- The Veteran is told by his/her local VA medical facility that they will not be able to schedule an appointment for care either:
 - Within 30 days of the date the Veteran's physician determines he/she needs to be seen, or
 - Within 30 days of the date he/she wishes to be seen.
- The Veteran lives more than 40 miles driving distance from a VA medical facility with a full-time primary care physician.
- The Veteran needs to travel by air, boat, or ferry to the VA medical facility closest to his/her home.
- The Veteran faces an unusual or excessive burden in traveling to a VA medical facility based on geographic challenges, environmental factors, or a medical condition. Staff at the Veteran's local VA medical facility will work with him/ her to determine if he/ she is eligible for any of these reasons.
- The Veteran's specific health care needs, including the nature and frequency of the care needed, warrants participation in the program. Staff at the Veteran's local VA medical facility will work with him/her to determine if he/she is eligible for any of these reasons.
- The Veteran lives in a State or Territory without a full-service VA medical facility which includes:
 - Alaska, or
 - Hawaii, or
 - New Hampshire (*Note that Veterans are not eligible under this criterion if they live in New Hampshire and live within 20 miles of the White River Junction VAMC*), or
 - The United States Territories (excluding Puerto Rico which has a full service VA medical facility).

To verify eligibility, Veterans must call the Choice Program call center at:

866-606-8198