

IT TAKES A TEAM





TO SOLVE A CRIME



VANCOUVER POLICE BOARD



From left to right: Mayor Gregor Robertson, Dr. Sherri Magee, Carolyn Askew, Johnny Cheung, Barj Dhahan, Mark James, Claire Marshall, Thomas Tam and Dr. Peter Wong.

THE VANCOUVER POLICE DEPARTMENT is governed by the Vancouver Police Board, which consists of eight volunteer citizens and the Mayor. The Board oversees the work of the VPD on behalf of the citizens of Vancouver to ensure that the priorities of the VPD align with those of the community.

According to the Police Act, it is the responsibility of the Board to focus on:

- robust organizational leadership;
- high quality, best-practice services;
- sound financial management;
- accountability;
- supportive human resource and infrastructure programs; and
- public trust.

The Board approves policing policies, helps set goals and priorities, and participates in long-term strategic planning. Its mission is to provide independent civilian oversight, governance, and strategic leadership to the VPD, reflecting the needs, values, and diversity of Vancouver's communities.

The VPD has a well-earned reputation as one of the best police organizations in North America. The Board is proud to govern the VPD and proud of the work the VPD does with the community, providing a very high standard of policing in Vancouver.



MESSAGE FROM THE CHIEF

It's that time of year again where I share with you how your police department has been preventing and fighting crime, and ensuring public safety in the city of Vancouver. While the numbers are always important, there is often a great deal more to the story.

I'm pleased to report that in 2015 we saw the overall violent crime rate in Vancouver drop. While we did see homicides rise from nine in 2014 to 16 in 2015, the number of sexual offences and assaults dropped.

Property crime offences, such as break-ins and thefts, were up slightly by 1.6% in 2015, compared to a 10% increase the previous year. We saw several successful awareness campaigns, such as the "Who's Watching It When You're Not" initiative, reminding people to keep an eye on their belongings.

In October, we partnered with Project 529 to create the 529 Garage bike registry, with the goal of making bike theft less attractive to thieves. Each year in Vancouver, over 2,000 bicycles are reported stolen. Almost as many are recovered, but only about 10% are returned to their owners as many people don't record their serial numbers. Thieves will soon recognize the Project 529 shield and realize if they steal these registered bikes, there is a much greater chance they will get caught and the bike will be returned to the owner. In partnership with the City of Vancouver, and with financial assistance from the Vancouver Police Foundation, we are able to offer the registry for free.

The VPD continues to build strong relationships with our community partners, like SisterWatch, the VPD/LGBTQ Advisory Committee, and the agencies involved with our ACT and AOT mental health teams. They make an important contribution not only to crime prevention and awareness, but to the daily lives of people living in our city.

In December, we launched the GeoDash Crime Map, an interactive crime-mapping tool providing accurate and timely crime data to help alert citizens to the trends happening in their neighbourhoods. The VPD has been using this technology to help guide our resources and crime-fighting tactics, and new advances in this analytical area will continue in 2016. We believe that by keeping the public informed, we can work together to help reduce crime in our neighbourhoods.

I'm also happy to report that for the 11th consecutive year, the Vancouver Police Department has stayed within budget.

This past year, I've been very humbled by the support from our members and the public, and the importance of teamwork has been reinforced time and again. People routinely hear about the courage and bravery of police officers, risking their lives to help others, making a dramatic rescue, or doggedly pursuing a case until an arrest is made, but you rarely hear about the team working behind the headlines.

While everyone seems to be curious about what goes on behind the scenes in police work, it's not always something we can share in great detail. We have to consider a victim's right to privacy, an accused's right to a fair trial, and ensure a thorough, impartial investigation.

For this year's annual report, we have taken a different approach. We have created a fictional, but realistic crime scenario, and followed an investigation through the different sections of our Department. We hope to shine a light on how our team works together to keep Vancouver safe.

Whether a team consists of a couple of police officers, multiple units within the VPD, or the inclusion of our police partners and the greater community at large, teamwork is essential to making Vancouver the safest major city in Canada.

ADAM PALMER

CHIEF CONSTABLE

VANCOUVER POLICE DEPARTMENT

SUMMARY

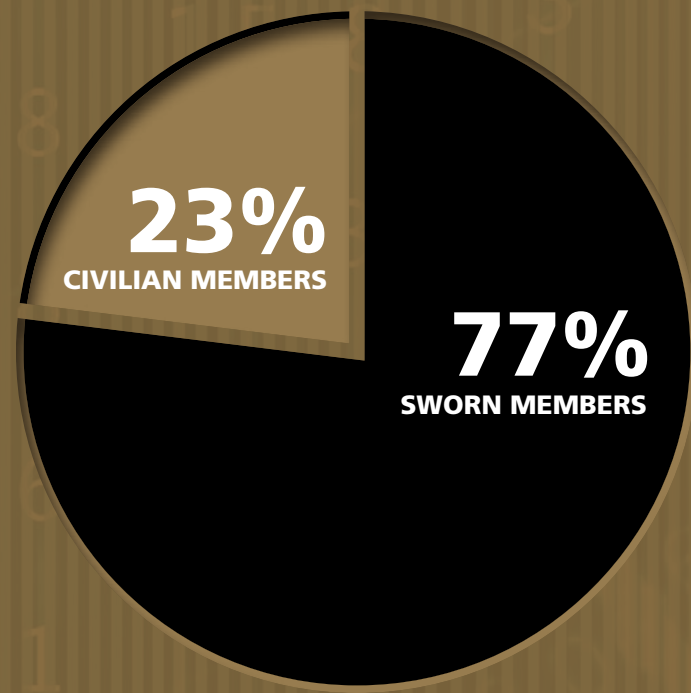
| FINANCIAL SUMMARY | 2014 (1000) | 2015 (1000) | % CHANGE |
|--------------------|----------------|----------------|----------|
| Budget | \$247,741 | \$257,590 | 4% |
| Cost | \$247,265 | \$254,701 | 3% |
| UNDERBUDGET | \$476 | \$2,889 | |

This is the 11th consecutive year the Department has finished the year within budget.

Results for 2014 have been restated for comparison purposes.

For more details, visit:
<http://vancouver.ca/police/policeboard/financial.htm>.

| AUTHORIZED STRENGTH | 2014 | 2015 | % CHANGE |
|-------------------------|----------------|----------------|-----------|
| VPD Sworn Members | 1,327 | 1,327 | 0% |
| VPD Civilian Members | 388.5 | 388.5 | 0% |
| TOTAL POSITIONS: | 1,715.5 | 1,715.5 | 0% |



FINANCIAL

CRIME

| CRIMINAL CODE OFFENCES | 2014 | 2015 ¹ | 2014 CRIME RATE ² /1,000 POP | 2015 CRIME RATE ² /1,000 POP | % CHANGE ^{**} (CRIME RATE) |
|------------------------|--------------|-------------------|--|--|---|
| VIOLENT CRIME | 5,152 | 4,991 | 8.0 | 7.7 | -3.9% |
| Culpable Homicide | 9 | 16 | 0.0 | 0.0 | 76.4% |
| Attempted Murder | 15 | 18 | 0.0 | 0.0 | 19.0% |
| Sexual Offences | 435 | 421 | 0.7 | 0.6 | -4.0% |
| Assaults | 4,043 | 3,789 | 6.3 | 5.8 | -7.0% |
| Robbery | 650 | 747 | 1.0 | 1.2 | 14.0% |

| PROPERTY CRIME | 35,820 | 36,697 | 55.7 | 56.6 | 1.6% |
|-------------------------------|--------|--------|------|------|-------|
| Break-and-Enter | 5,256 | 5,549 | 8.2 | 8.6 | 4.7% |
| Theft of Auto | 1,319 | 1,387 | 2.0 | 2.1 | 4.3% |
| Theft from Auto | 9,764 | 10,172 | 15.2 | 15.7 | 3.4% |
| Theft (Over / Under \$5K) | 12,639 | 12,910 | 19.6 | 19.9 | 1.3% |
| Possession of Stolen Property | 339 | 364 | 0.5 | 0.6 | 6.5% |
| Fraud | 2,371 | 2,519 | 3.7 | 3.9 | 5.4% |
| Arson | 206 | 191 | 0.3 | 0.3 | -8.0% |
| Mischief (Over / Under \$5K) | 3,926 | 3,605 | 6.1 | 5.6 | -8.9% |

| OTHER CRIME | 5,455 | 5,434 | 8.5 | 8.4 | -1.2% |
|---------------------------------|-------|-------|-----|-----|--------|
| Prostitution | 26 | 20 | 0.0 | 0.0 | -23.7% |
| Gaming and Betting ² | - | - | - | - | - |
| Offensive Weapons | 487 | 436 | 0.8 | 0.7 | -11.2% |
| Other Criminal Code | 4,942 | 4,978 | 7.7 | 7.7 | -0.1% |

| DRUGS | 2,075 | 1,820 | 3.2 | 2.8 | -13.0% |
|----------|-------|-------|-----|-----|--------|
| Cannabis | 991 | 857 | 1.5 | 1.3 | -14.2% |
| Cocaine | 651 | 548 | 1.0 | 0.8 | -16.5% |
| Heroin | 261 | 284 | 0.4 | 0.4 | 8.0% |
| Other | 172 | 131 | 0.3 | 0.2 | -24.4% |

| TRAFFIC | 851 | 806 | 1.3 | 1.2 | -6.0% |
|-------------------------------------|-----|-----|-----|-----|--------|
| Dangerous Operation of MV | 25 | 22 | 0.0 | 0.0 | -12.7% |
| Impaired Operation of MV | 661 | 605 | 1.0 | 0.9 | -9.2% |
| Fail / Refuse Breath / Blood Sample | 131 | 158 | 0.2 | 0.2 | 19.7% |
| Fail to Stop / Remain at Scene | 0 | 0 | 0.0 | 0.0 | 0.0% |
| Driving while Prohibited | 34 | 21 | 0.1 | 0.0 | -38.7% |

| TOTAL INCIDENTS | 49,353 | 49,748 | 76.7 | 76.7 | 0.0% |
|-----------------|--------|--------|------|------|------|
|-----------------|--------|--------|------|------|------|

BY THE

| | 2014 | 2015 ¹ | % CHANGE ^{**} |
|---------------------------|-----------|-------------------|---------------------------|
| TRAFFIC FATALITIES | 15 | 14 | -7.4% |

| CALLS FOR SERVICE | 2014 | 2015 | % CHANGE |
|-------------------------|---------|---------|----------|
| Total | 235,959 | 244,869 | 3.0% |
| Population ³ | 643,473 | 648,608 | 0.8% |

¹ 2014 and 2015 data extracted on 2016/03/21

² Rate change not presented for counts less than or equal to five

³ Source: BC Stats as of 2016/03/21

* The number of incidents does not reflect the number of charges

**These statistics are produced using the "most serious offence method."
Note: Small baseline offence numbers make large percentage changes.
Numbers are subject to change due to ongoing investigations or reclassifications of incidents.
For more information on our data disclaimers and limitations, please refer to:
<http://vancouver.ca/police/organization/planning-research-audit/stats-accuracy-comparing-data.html>.

NUMBERS

STORY TIMELINE

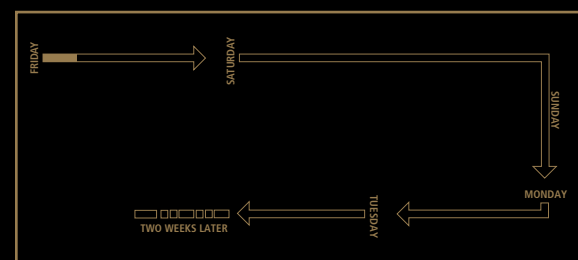


DISCLAIMER

In order to share what goes on behind the scenes in police work, we have created this true-to-life crime scenario. For privacy reasons, the story and the characters in it are fictional, and there is no connection with the VPD staff, volunteers, and law enforcement partners featured in the photos in this annual report.



BLOCK WATCH



5:30 PM FRIDAY BLOCK WATCH CAPTAIN: JANE HUNTER

I spotted the guy when I was taking out the garbage and I could tell that he was up to no good.

Maybe it was his dark-coloured hoodie and the fact that he was coming out of the Henderson's back door in such a hurry he left the door open. I grabbed my cell phone and called 9-1-1.

As I hid behind my shed to safely watch, I could see him scurry down the lane, looking back over his shoulder. I never took my eyes off him, trying to notice every detail – his height, what he was wearing, where he was going.

I see your black and white sneakers with the purple laces, buddy.

When he jumped into a silver car parked down the lane, something fell out of his bag. I couldn't see clearly because it was getting dark, and raining a bit, but it looked like he dropped some kind of pipe.

5:31 PM FRIDAY E-COMM 9-1-1 CALL-TAKER: BETH CHAMBERS

When I answer a 9-1-1 call, I have to be ready for anything. And when the neighbour called and told me what was happening, I knew getting the dispatcher a description of the suspect and where he was headed as fast as possible was critical.

Mrs. Hunter was great – my eyes and ears on the street – answering all my questions. She had a good description of the suspect, and telling me about the running shoes and purple laces was perfect – you don't see those every day. Even though she couldn't see the plate on the getaway car, we knew we were looking for a silver four-door sedan and what direction it was travelling. That would really help us.

I let her know police were on the way and cleared my screen, ready for the next 9-1-1 call – whatever it might be. Some calls I get are really tough, but I love being able to help people when they need it most.

5:33 PM FRIDAY VICTIMS: ALISON, MIKE AND MADDY HENDERSON

I couldn't believe Maddy's dance class was running late again. We weren't going to eat dinner until 8:00 p.m. at this rate and I still had to go to the grocery store.

I didn't recognize the phone number on my phone at first and almost didn't answer.

It took me a moment to realize it was Mrs. Hunter from next door. After that, it was kind of a blur – something about a guy breaking into our house and the police were on their way. I frantically called Mike on my cell, and Maddy and I rushed to the car.

Why would someone break into our house?

E-COMM



PATROL

DISCLAIMER: SEE PAGE 6



CANINE UNIT

5:35 PM – 6:35 PM FRIDAY
PATROL OFFICER: CONSTABLE ALICE WONG

Constable Sidhu and I cleared the residence, room by room, but the guy was long gone. The place was a mess, drawers and shelves emptied, cushions thrown aside, a jewellery box dumped upside down.

Sidhu went down the lane with the dog handler to see if they could get a track and I went out front to find the homeowner. She was understandably upset and talking with the neighbour who called it in.

I felt terrible for her little girl, who was only about eight, clutching tightly to her mother's hand and looking around with wide eyes. It's always the kids that break your heart – especially when you have your own.

Mr. Henderson had arrived, so I took him inside to get some idea of what was missing. Every room was like another shockwave, as he kept asking the same question over and over:

"Who would do this to us?"

I suggested they go to the VPD website, where we had helpful information about what to expect after you have been the victim of a break-in. I called dispatch and asked for some Community Safety members to make neighbourhood inquiries, and for Victim Services to attend.

5:40 PM FRIDAY
CANINE UNIT: CONSTABLE CAM JACKSON AND POLICE SERVICE DOG PAX
PATROL OFFICER: CONSTABLE CAM SIDHU

I could tell Pax had picked up a scent since he was pulling me from the back door, out of the yard, and down the lane to where the neighbour had indicated. I could hear Sidhu behind us.



PATROL



VICTIM SERVICES

As we approached some bushes, Pax stopped suddenly and started pawing the ground. I could see something metallic sticking out. I parted the branches while Sidhu aimed his flashlight at the object.

Bonus...a crowbar...just right for breaking into a house.

Pax started to move in circles and I could tell he wasn't picking up any more scent, which made sense, because this is where the thief was seen getting into the car.

Sidhu was calling for Ident, our crime scene investigators, just as someone came running down the lane towards us. He told us he was out walking his dog about 10 minutes ago when a silver car almost ran him over. He didn't realize the car was racing from a crime scene until he came home and saw the police.

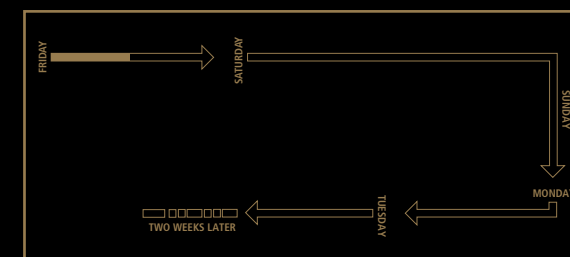
Luckily, he had memorized the plate number.

6:00 PM FRIDAY VICTIM SERVICES CRISIS INTERVENTION WORKER: LORI TURKINGTON

I arrived at the Henderson residence shortly after I received the call. The family was sitting in the living room, and Mrs. Henderson was trying to comfort Maddy. One of the Community Safety members convinced the little girl to go see her police car, so I could have a chance to speak privately with the parents.

The couple was quite shaken up and very concerned about their daughter. We talked about what had happened and how everyone was feeling. They were particularly upset the thief had smashed Maddy's piggy bank and taken all of her money. I offered suggestions for coping in the days ahead, and some strategies for helping Maddy get through this awful experience. Victims of break-and-enter really feel their sense of safety in their home has been violated.

I gave them some information and assured them a caseworker would be calling them the next day, before heading back to the office.



8:00 PM FRIDAY FORENSIC IDENTIFICATION UNIT: CONSTABLE DINA POROKOV

It didn't take very long at the house, as there was nothing much to print. The thief must have been wearing gloves. I took some imprints of the marks on the door jam that looked like the point of entry. I photographed the crowbar the Police Service Dog found under the bush in the lane and placed it in an evidence bag, ready to take back to the lab. There were a few shoe prints by the back door, but not enough to take an impression.

Back in the lab, I was able to lift a couple of partial prints with some cyanoacrylate, or superglue as I like to call it. I photographed them and sent them off to the fingerprint technicians in the Automated Fingerprint Identification System – hopefully, we would get a match.

Next up was DNA, which was going to be a long shot in this case. I carefully swabbed the crowbar, placing the swab in a plastic tube to send to the crime lab.

I had just enough time to grab a quick coffee before I was on to my next case.

DISCLAIMER: SEE PAGE 6

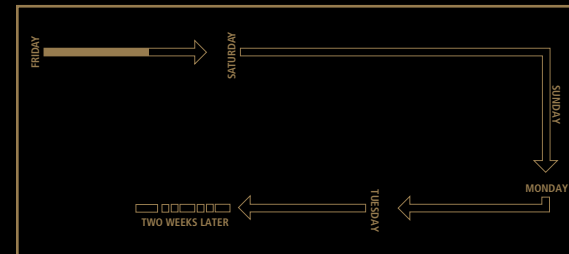
FORENSICS



CITIZENS' CRIME WATCH



FINGERPRINT TECHNICIAN



mimic how the thief might have used it to pry open the door.

I moved over to the microscope and began my comparison of the tool mark impressions taken from the piece of wood to the cast impressions of the lead tool marks I had taken from the crowbar. There was no question it had been used in the Henderson B&E.

9:00 PM FRIDAY
FORENSIC FIREARMS AND TOOL MARK LAB
ANALYST: ANNIE PRICE

I like the quiet of the afternoon shift, when I work mostly on my own. The work still keeps me busy, but I find it easier to concentrate without all the distractions of dayshift. All by myself in the lab, I can turn on the radio and choose whatever music I want – even Justin Bieber – and no one gives me a hard time.

The impressions that Ident took from the door jam were very good. The thief was strong and had pushed hard.

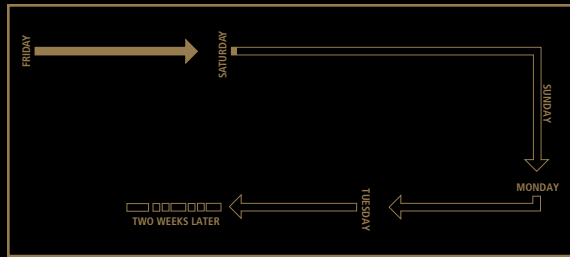
I picked up a piece of lead from the counter and pushed the crowbar into the soft metal – soft enough to make an impression, but not alter the tool in any way. I used the crowbar to scrape and cut into the lead, trying to

9:00 PM FRIDAY
BC AUTOMATED FINGERPRINT IDENTIFICATION SYSTEM (BC AFIS) FINGERPRINT TECHNICIAN:
NATE LIEM

My eyes were tired and I still had three hours left on my shift. I needed a new prescription for my glasses, which seemed to be an annual event now. I liked working afternoons, as it gave me time to spend with my little ones during the day.

Another shot of coffee and I was back to my computer. I moved into concentration mode, taking note of changes in the ridges – points where the ridges end, start, split or join – on each of the fingerprints before me. The database narrowed down our initial examination to ten possibilities, and now I was going to narrow it down to just one.

DISCLAIMER: SEE PAGE 6



As per our usual policy, my co-worker had already done this check once. I just had to confirm independently his findings and make sure they agreed with mine.

Looks like our suspect has a name. Pleased to meet you, Aaron Elliott.

2:00 AM SATURDAY
CITIZENS' CRIME WATCH VOLUNTEER:
MARTIN VANDENHEIDE

My friends were always teasing me about volunteering with the CCW.

"You are a pharmacist by day and a crime-fighter by night," they would joke. "Don't get the two mixed up!"

I've given up more Friday and Saturday nights than I care to count, driving around with the other volunteers, as extra sets of eyes and ears for the officers on patrol. It feels good every time we recover a stolen car, call in a crime in progress, or report someone suspicious who turns out to have a warrant. I know I'm actually making a difference in my community.

We were heading back to headquarters and took one more pass through a residential neighbourhood, when a silver sedan caught my eye. I was riding shotgun tonight, so I punched the plate number into our computer.

I knew it! It was stolen! And not only that, Property Crime had flagged it as possibly associated to one of their break-and-enter cases.

Score one for the pharmacist crime-fighter!

10:00 AM SATURDAY
COMMUNITY SAFETY PERSONNEL MEMBER:
MARK THOMAS

I have always wanted to be a police officer – all the way back to Grade 11 when my school liaison officer helped me enrol in the VPD Student Challenge. We did this really cool mini police academy during spring break.

My criminology studies, combined with working with the Community Safety Program this past year, have only made me more certain about joining the VPD. Now, I'm just waiting for my interview.

I enjoy canvassing, interacting with people in the community, looking for information or video from surveillance cameras. People are usually nice, really wanting to help, and so grateful we're there fighting crime in their neighbourhood by maintaining high visibility and doing tasks to support the work of the patrol officers.

There weren't any useful tips today, but something caught my eye as I was heading back to my car. The homeowner across the lane had a camera installed above their back door, aimed at their laneway garage. I was pretty sure that camera would have picked up anyone entering or leaving the victim's backyard.

I knocked on their door, instinctively crossing my fingers, which seemed to work. The friendly homeowner assured me the camera should be working and we were welcome to look at the footage.

12:00 PM SATURDAY
FORENSIC VIDEO ANALYST: NATE MCGOVERN

Mrs. Callaghan was so sweet – she even brought me tea and cookies while I transferred the surveillance video footage from her hard drive to my thumb drive. She had thought her sons were overreacting by installing security cameras after a break-in last year, and was delighted the footage might actually help catch a crook.

Back in the office, I worked through the video and found the footage of the thief entering and then leaving the victim's yard. I chose the clearest shots of his face and his clothing, and was able to clip six still shots. I sent them off to Property Crime.

I pulled out my notebook and detailed everything I had done. You never know when you'll have to testify in court.

DISCLAIMER: SEE PAGE 6

FORENSIC VIDEO UNIT



PROPERTY CRIME



TRANSCRIPTION AND CPIC SUPPORT



COMMUNITY SAFETY UNIT





**INFORMATION & COMMUNICATIONS
TECHNOLOGY**

DISCLAIMER: SEE PAGE 6



CRIME ANALYSIS

**12:30 PM SATURDAY
ICT DATABASE ARCHITECT: MALCOLM CHIU**

After nine years of working on our CRIME database, helping to develop it, and evolving it, I knew it so well – it was like playing an instrument. And yet, with all the familiarity, every time we incorporated another existing database into ours, it was a whole new set of challenges to overcome.

Our CRIME system, which stands for Consolidated Records and Intelligence Mining Environment, is our analysts' best tool for researching crimes and criminals. They can search several databases and find relationships between people, places and things. Everything is interlinked.

With that volume of data moving around, the analysts were asking about faster results, so my team and I modified the database and upgraded the system from traditional hard drives to solid state disks, which return results faster.

Today was all about making sure everything was working as it should with the new upgrades. Crime happens 24/7 and we need to be ready with the best tools available for our staff.



**1:00 PM SATURDAY
CRIME ANALYST: KARL SPENCER**

I was always the curious kid with a million questions, who drove his parents and teachers crazy. It makes total sense that I am now pursuing and finding answers to questions.

Thanks to Ident and BC AFIS, I had a name to start with, which makes it so much easier to look into someone's background. Searching through the police database, I found a record of his previous addresses and associates. I made a mental note to thank IT for upgrading our database – it was much faster.

Elliott had a history of similar crimes and his MO fit for at least six other break-ins – all were committed in the same west side neighbourhood, and a crowbar was used to pry open the rear doors during the late afternoon.

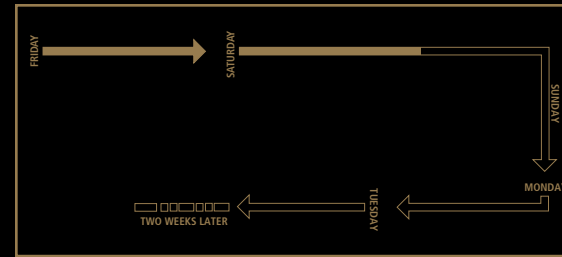
I checked my list of all of his associates, and crossed off all the ones who were in jail or had died. Three names and addresses remained.

One of those addresses just happened to be two blocks from where Citizens' Crime Watch found that stolen Honda last night.



EMERGENCY RESPONSE TEAM

DISCLAIMER: SEE PAGE 6



5:00 PM – 10:00 PM SATURDAY
EMERGENCY RESPONSE TEAM: SERGEANT STEVEN GONZALES

We had a couple of members off tonight due to a multi-jurisdictional joint training exercise, so we called in a couple of reserve reinforcements from patrol, and set up our perimeter. The negotiators were enroute, so for now we played the waiting game. The subject didn't appear to know we were there, but he would soon wonder why his beer hadn't arrived.

My back cracked as I changed position and I felt the muscles aching in my arms from all our rappel training yesterday. I am starting to feel like I might be getting too old for all this. My kids are both in high school now, and the training is getting harder, but I can't imagine leaving ERT – I love this job.

Then I caught a glimpse of Elliott in the front window. I felt the adrenalin go through my body and all my senses were on alert. This is what we trained for. This guy was going to jail tonight and our job was to ensure nobody got hurt in the arrest.

He darted away from the window. He knows we're here.

5:30 PM – 10:00 PM SATURDAY
CRITICAL INCIDENT COMMANDER: INSPECTOR MARC DESJARDINS

It looks like our training is paying off. By the time I arrived on scene, the house was locked down and the Mobile Command Centre was set up and ready to go. My negotiators and the tactical liaison detailed every step taken so far.

Property Crime detectives attend address of associate of suspect and see him leaving the residence. CHECK.

Associate confirms suspect Elliott is in the residence, and there is a sawed-off shotgun in one of the closets. He also confirms suspect has been smoking meth. CHECK.

Property Crime pulls back and advises Duty Officer,



CRITICAL INCIDENT COMMANDER

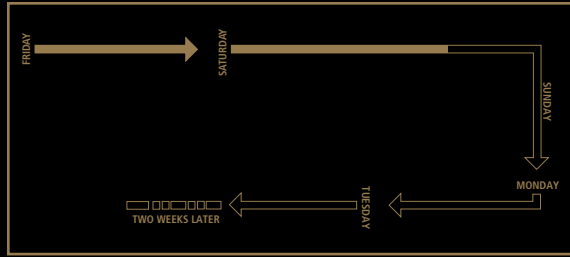
who calls out ERT and negotiators. CHECK.

ERT is in position, surrounding the residence. CHECK.

Lead negotiator attempts to contact suspect on the telephone several times. CHECK.

We agreed that the homes on either side, as well as in front and in back, would have to be evacuated, because of the danger posed by the suspect's firearm.

I settled in, monitoring the radio and the various conversations going on around me. Team patience will pay off.



6:00 PM SATURDAY
PUBLIC AFFAIRS MEDIA SPOKESPERSON:
CONSTABLE SHARON COOK

These types of calls are tricky. We don't want to create unnecessary fear, but when you start evacuating neighbours, more than a few are quick to tweet about it or call their local radio station. As soon as the media gets wind, my phone is ringing off the hook. But there are really not a lot of details we can share.

I checked in with the Critical Incident Commander, who filled me in on what was happening. My BlackBerry was buzzing non-stop. I took a quiet moment to prepare what I was going to say and then went to meet the media.

Vancouver Police are in the 1000 block of Madison Street near Apex Avenue, where a man, wanted for several offences and believed to be armed, has barricaded himself inside a residence. Negotiators are attempting to speak with the man to try and bring the situation to a peaceful conclusion.

Neighbouring homes have been evacuated for residents' safety. We'll update when we have further information.

Then the barrage of reporters' questions begin, but for now there aren't any more answers to give. I reassured everyone that our officers have everything well in hand, and that while this was a potentially dangerous situation and we needed to take our time, there are no concerns for public safety. Our primary concern is that the man surrenders safely.

10:00 PM SATURDAY
NEGOTIATOR: CONSTABLE AMANDA WHITE

People sometimes ask me why I wanted to be a negotiator. I always joke that I have five kids and I needed to learn a few negotiating tips.

I was the first negotiator to arrive at the scene, checking in with the Property Crime detectives and the Patrol sergeant to get the lay of the land.

We got a break to start, as we had phone numbers for both the house and Elliott's cell phone, compliments of his drinking buddy. One by one the team arrived and we began checking databases for the suspect's criminal history, and tracking down any officers who had personal contact with Elliott in the past. We interviewed the associate, trying to get contact information for any close friends or family members.

The first time I called Elliott's cell, he didn't pick up. I waited a few minutes and then tried again. He picked up and just listened. I introduced myself and told him that I hoped he would come out and speak to me. He didn't reply, but left the line open. This went on for hours – I was pretty sure I heard him snoring at one point.

It was the fifth call when he finally spoke and told me he had a gun, and there was no way he was going back to jail. He sounded angry and frightened. I told him that I understood that he felt he didn't have many options at this point. I suggested that we discuss his concerns about returning to jail. He was somewhat receptive, but still unwilling to come out.

We hit the jackpot when one of the team was finally able to contact Elliott's grandmother, who had raised him after his mother died when he was two. She was in a retirement home now, but they were still very close.

I called Elliott one more time and told him we had spoken with his grandmother, and that she wanted him to come out and be safe. She didn't want anything happening to him, as she really loved him and he was all she had left. I could tell this had a great impact upon him, as he stayed silent for a while. When I asked him what was going through his mind, he replied in a soft voice that he was ready to come out safely.

True to his word, he was taken into custody without incident. Thankfully, most tactical incidents end with a safe surrender.



NEGOTIATOR

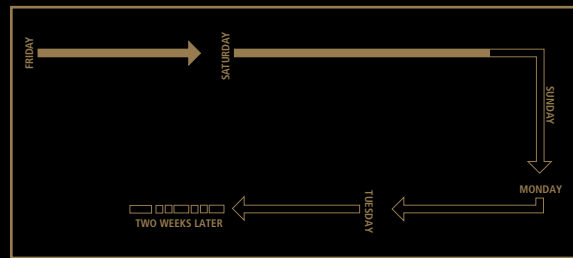
DISCLAIMER: SEE PAGE 6



WAGON DRIVER



JAIL



10:20 PM SATURDAY
WAGON DRIVER: CONSTABLE JAKOB HANNIGAN

I was patrolling nearby, listening to the police radio, anticipating an arrest. I may only have two years on the job, but I am already planning my career path to join ERT. I know my parents are worried about me joining, and it's certainly not without risk, but sometimes I worry they watch too much TV.

I handed the arrest report to Detective Baker when I arrived and took custody of the suspect while she filled it out. Then she went through the guy's backpack, and pulled out a laptop and a tablet. E-Comm checked CPIC and confirmed they were both stolen from the Henderson B&E. All Elliott's other effects, like his ID and his money, were itemized on the report and placed in a bag.

I searched the prisoner once more, and then placed him in the wagon. I took custody of his effects from Detective Baker, and it was time to go to jail.

10:40 PM SATURDAY
VANCOUVER JAIL: GUARD MARK CHAN

I opened the pre-hold cell and took custody of Mr. Elliott. I asked him to take his runners off and then I placed them in a plastic bag. They were pretty regular looking shoes, but it was the first time I had ever taken custody of purple shoelaces.

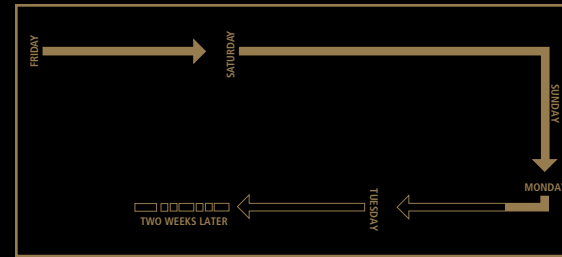
We walked over to the booking counter and went through all the usual questions. He was cooperative, giving us his name and all of his personal information.

He wanted to talk to his lawyer, so we put him in the phone booth. He was searched again when he came out, bringing the total number of searches to four. We had to be thorough. Our safety and the safety of our other prisoners depended on it.

After taking his photo and fingerprints, we escorted him to his cell, where he laid down on the bed right away. It looked like he really needed some sleep. I shut the door and headed back to pre-hold. We had another prisoner arriving.

It looked like it was going to be a busy Saturday night in the jail.

DISCLAIMER: SEE PAGE 6



9:00 AM MONDAY
AUDIO TRANSCRIPTION CLERK:
SOPHIE DAGENAIS

Some people might not consider transcription the most exciting job on the planet, but I actually find it kind of fascinating. My favourite jobs are the interviews of the accused. When I start listening to the recording and my fingers start typing, I get a front row seat to hearing how a criminal mind works.

My first request today is a videotaped interview of a suspect who was arrested for B&E and several other crimes. This transcript will be included in the disclosure to Crown to support the charges, so attention to detail is extremely important.

As I listen to and watch the video while I am transcribing, I feel like I'm right in the room with the investigator and the suspect. Thankfully, the suspect doesn't have a thick accent, but the interview took place in the jail and with that loud fan in the background, at times I can barely understand the guy. I replayed some sections more than once to be certain.

Sometimes it can be difficult to hear some of the disturbing details of certain crimes, but this guy isn't saying much. He denies everything, but I suspect he's lying – and clearly the investigator isn't buying his story either. It's baffling how someone can continue to deny doing something even though they are caught red-handed on surveillance tape.

Detective Baker was patient and sympathetic, and spoke very calmly to him. In the end, we didn't end up with a confession, but Elliott did admit that it was him on the neighbour's surveillance camera.

It only took two hours to transcribe this 20 minutes of tape - not bad. Once this file is complete and sent off to the investigator, I know I've done my part in helping keep this guy off the street. I hope that will give the victims some peace of mind.

4:00 PM MONDAY
INVESTIGATIONAL ASSISTANT: FATIMA HUSSEIN

There are a lot of moving parts in this case, much like most of our cases, and there is so much more to a complete report than people realize. It's my job to pull all the parts together and construct a package for Crown Counsel. There are written statements from our victims and the witnesses, notes from Constables Wong, Sidhu and Jackson, audio and video interviews with Elliott, the electronic report from the police database, an overall narrative from the investigating detective showing how the evidence supports each offence, and much more.

Once I scanned and properly organized everything, I went through the Report to Crown Counsel and removed the witnesses' personal information, such as addresses and phone numbers, as this information is confidential. I burned everything to discs, and our package was ready for Crown.

I have to make sure we fully disclose everything required from our investigation so the Crown can make their case and meet their disclosure obligations with the defence lawyer. Once the package has been delivered to Crown, I become the direct liaison between the VPD and Crown, with respect to any issues or concerns relating to the disclosure.

I went through my mental checklist once again and then called Detective Baker. We were ready.

8:00 AM TUESDAY
CROWN LIAISON CLERK: NILES ELLIS

Detective Baker gave us the heads up that the file was coming our way. I pulled up the report on the police database and checked for any errors or missing pages. I took my time – I don't like to miss anything. Once I was sure it was good to go, I hit send and forwarded it to the Crown database for their review.

I walked it across the street to the courts and met the in-custody clerk, who had printed out the report I sent them earlier. Once Crown approves the report and sends it to the court registry, I go to the court registry to swear the information with a Justice of the Peace (JP):

"Do you believe or have reasonable grounds to believe that the information you are about to swear is true, so help you God."

Sometimes the JP asks us for further information, but today that was not the case. A couple of signatures later and our suspect was officially charged.



NEIGHBOURHOOD POLICING TEAM

technology. What was now a five-minute painless job replaced mountains of photocopying and several weeks of waiting for the same information.

Thankfully, most people in Vancouver don't have one of these files.

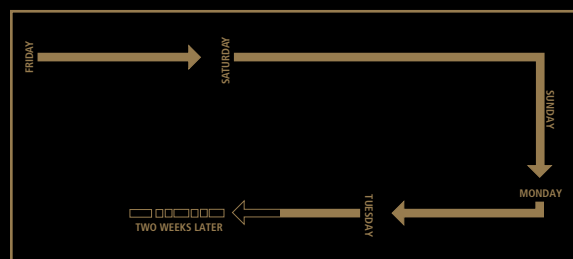
TWO WEEKS LATER
NEIGHBOURHOOD POLICING OFFICER:
CONSTABLE ROBERTO CERULLO

The Hendersons are such a nice family. It had been a couple of weeks since the break-in, but looking around, you'd never know it had ever happened. But as the victim of a break-in myself, I know it takes a long time to feel safe and secure in your home again – even longer to lose that sense of violation.

I explained our Crime Prevention Through Environmental Design (CPTED) approach. They knew some basic crime prevention, but I suggested they trim their bushes and get better lighting for the back of the house. They had deadbolts on their front and back doors, but we discussed locks for their patio doors and windows, as well as a house alarm and timers for their lights.

The family was thrilled they had their laptop and tablet back, and they had already filled out a new Log It or Lose It form with updated information on their items replaced through insurance. As well, they were members of Block Watch, and their community really seemed to watch out for one another.

The best part of my visit was making a special delivery for Maddy from Constable Wong. The smile on her face when she opened the bag made me realize once again why I loved my job. She ran into the house to find a spot for her new piggy bank.

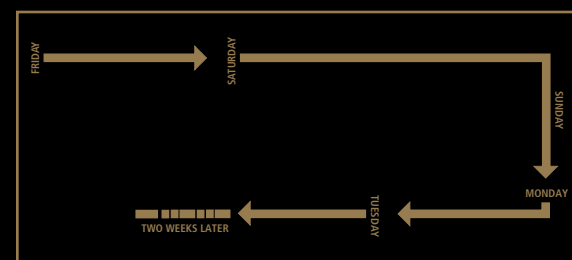


1:30 PM TUESDAY
CRIMINAL RECORDS CLERK: KAILYN LE

I try not to think about the actual number of files we process, because each one belongs to a person who has committed at least one crime – and we have a lot of files. Inside, you will find someone's entire criminal history, their fingerprints, and forms upon forms.

At the moment, I had Aaron Elliott's file open, which was definitely one of our thicker folders. BC AFIS confirmed his identity from the prints taken in the jail after his arrest. I checked the database we share with the court to make sure that all the charges were there, and then updated all the new information in our police database.

I scanned a copy of Elliott's fingerprints and forwarded them to Ottawa, who sent a message back in minutes, again confirming his identity and his criminal record information. Once again, I was grateful for modern



PATROL



DISCLAIMER: SEE PAGE 6

VANCOUVER POLICE FOUNDATION

IT TAKES A TEAM OF EXPERTS TO SOLVE A CRIME
BUT IT TAKES A VILLAGE TO PREVENT IT.

The Vancouver Police Foundation was created 40 years ago with a clear purpose: To fund crime prevention programs that are above and beyond the annual operating budget of the Vancouver Police Department. Since then, thanks to the support of the citizens and businesses of Vancouver, the Foundation has granted over \$6 million towards more than 80 innovative programs – initiatives that have helped the VPD save lives and prevent crime.

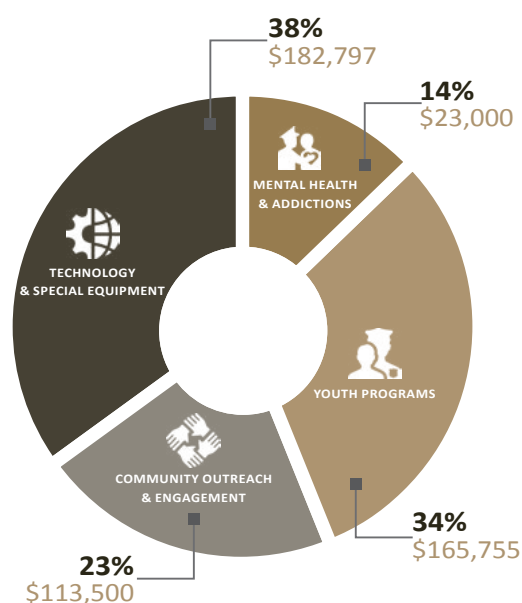
AREAS OF INVOLVEMENT AND FOCUS

The Vancouver Police Foundation bridges the gap between the VPD and the community by connecting resources and people.

The Foundation's mission is to enhance VPD's capacity to save lives, prevent crime, and build safer communities. We focus on four major areas of involvement to achieve our goals of community safety.

In 2015, the Foundation committed close to \$500,000 in grant awards, funds that were disbursed to projects under the direct control of the VPD, or to an outside organization that has developed a strong relationship with the Vancouver Police Department.

Over the past five years alone, the Foundation has worked with dozens of community partners and supported youth-at-risk programs, including the Vancouver Police Cadet Program. Each year, these programs involve thousands of volunteer hours donated by our dedicated officers, and benefit thousands of inner-city children and youth.



FIGHTING CRIME ONE PROGRAM AT A TIME!

With the financial support from its generous members, donors, and corporate partners, the Foundation has also brought to reality many innovative crime-prevention community programs.

COMMUNITY SAFETY – THERE IS AN APP FOR IT!

The VPD Citizens' Crime Watch Program is an early adopter of using an app to record suspicious activities in our neighbourhoods. The application, developed with the funding from the Vancouver Police Foundation, captures real-time data when they are out on patrol in the community. The app can track data in real time and identify crime trends.

PROJECT 529

Project 529 is a new digital bike theft prevention and registration program. With seed funding from the Vancouver Police Foundation, the VPD's goal is to register 10,000 bikes in the first three years of the program, at no cost to bike owners. This will be the first step towards having every bicycle in Canada and the U.S. traceable in one single database. Vancouver is the first municipality in North America to adopt the program.

THE VPD CADET PROGRAM

The Cadet Program is a 24-week, youth-at-risk program that embeds a strong sense of leadership in the young men and women who participate, along with scholastic excellence and life skills through fun and engaging programs. The funding was provided by the VPD Cadet Program Founding Partners and proceeds from the 2014 Night Patrol Gala. This year marks the start of the second year, which has over 120 individuals go through the program. The Vancouver Police Department, along with the Foundation and its community partners, are deeply committed to their journey of becoming empowered leaders in our community.



The Foundation has also helped many other VPD initiatives and innovative programs over the past year, with the aim of leaving a lasting impact on our city and building safer neighbourhoods. Some examples of these programs are:

- THE VPD STUDENT CHALLENGE**
 The Student Challenge Program is an eight-day "youth police academy," which runs during the school Spring Break and has an average of 49 Grade 11 and 12 student participants from Vancouver area schools **\$10,000 (three-year pledge)**
- FIRST NATIONS PULLING TOGETHER JOURNEY**
 A 100-mile canoe trip involving representatives of many B.C. First Nations, along with paddlers from several police forces, including the RCMP and the Vancouver Police Department **\$5,000 (three-year pledge)**
- NEWKIDS VANCOUVER: YOUTH POLICE ACADEMY**
 This program supports newcomer youth in developing a sense of identity and belonging in their new home of Vancouver by engaging in experiences that promote social justice, healthy lifestyles, and discussed issues of identity, integration and adaptation, bullying and violence prevention **\$5,000**
- TOTAL RESPECT OF OURSELVES AND OTHERS (TROO)**
 TROO is a new program, the first of its kind in B.C., and second in Canada, designed to address the issue of sexting among youth, and concurrently educate parents / caregivers of youth participants about strategies they can use to reinforce safe digital relationships among teens and their peers **\$12,500**
- LUNCH WITH THE CHIEF**
 Held five times a year, the speaking series gives the opportunity to have conversations over a shared meal with approximately 80+ Downtown Eastside community members per session **\$6,000**
- KNOW YOUR SOURCE: MENTAL HEALTH AND ADDICTIONS**
 "Know Your Source" is a public awareness campaign designed to reduce the number of deaths attributed to fentanyl. The Foundation aided in the campaign by funding posters in transit shelters, providing a greater reach of awareness in the community **\$16,000**

THE GENEROUS SPIRIT OF THE FOUNDATION MEMBERS AND SUPPORTERS PLAYS A VITAL ROLE
IN THE FOUNDATION'S ABILITY TO FUND THESE IMPORTANT PROJECTS.

WHEN YOU SUPPORT THE VANCOUVER POLICE FOUNDATION, YOU BECOME A PARTNER
IN BUILDING SAFER NEIGHBOURHOODS AND MAKING VANCOUVER A BETTER CITY FOR ALL.

TO FIND OUT MORE ABOUT THE VANCOUVER POLICE FOUNDATION, OUR PROGRAMS,
OR HOW TO GET INVOLVED, PLEASE CALL 604-717-3700 OR VISIT VANCOUVERPOLICEFOUNDATION.ORG.



PATROL



PUBLIC AFFAIRS

